

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

04 JAN 15 PM 1:03

EUGENE AND SHIRLEY CARDONI

v.

F-01340787

PPL ELECTRIC UTILITIES CORPORATION

**DOCUMENT**

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

**DOCKETED**  
FEB 02 2004

On or about December 10, 2003, Eugene and Shirley Cardoni ("Complainants") filed a complaint against PPL Electric Utilities Corporation ("Respondent"), at the above-captioned docket number. On or about January 6, 2004, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants no later than January 28, 2004, to set a mutually convenient time, date and place for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than February 11, 2004, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.


If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5428  
Email: hnurick@state.pa.us

Date: January 14, 2004

  
ROBERT A. CHRISTIANSON  
Chief Administrative Law Judge

#387129

RECEIVED

2004 JAN 30

Mitchell  
Gallagher

SECRETARY'S BUREAU  
Attorneys at Law

ORIGINAL

J. Neffie Mitchell (1919-1996)

C. Edward S. Mitchell  
Robert A. Gallagher  
Gary L. Weber  
Bret J. Southard  
Darryl R. Wishard

Email: glw@mmgws.com

January 28, 2004

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
P O. Box 3265  
Harrisburg, PA 17105-3265

RE: Eugene and Shirley Cardoni v. PPL Electric Utilities Corporation  
Docket No. F-01340787

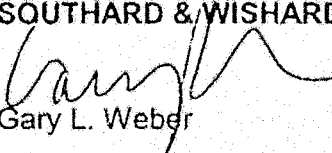
Dear Secretary McNulty:

Enclosed please find for filing in the above-referenced matter an original and three (3) copies of an Amended Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL Electric Utilities Corporation respectfully requests that this docket be terminated.

Very truly yours,

MITCHELL MITCHELL GALLAGHER WEBER  
SOUTHARD & WISHARD, P.C.



Gary L. Weber

GLW:bgh

Enclosures

pc w/enc: Eugene and Shirley Cardoni  
Susan Licon  
Deidre Bilger  
Herbert Nurick, Mediator  
Karey Roberts

DOCUMENT  
FOLDER

Mitchell Mitchell Gallagher Weber Southard & Wishard P.C.

www.mmgws.com

10 West Third Street, Williamsport, Pa 17701-6513  
(570) 323-8404 Fax (570) 323-8585

RECEIVED  
2004 JAN 30 AM 12:21  
SECRETARY'S BUREAU

**ORIGINAL**

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: December 15, 2003

EUGENE and SHIRLEY CARDONI,	:	
Complainants	:	Complaint Docket
	:	No. F-01340787
	:	
vs.	:	
	:	
PPL ELECTRIC UTILITIES	:	
CORPORATION,	:	
Respondent	:	

**DOCKETED**  
FEB 05 2004

**CERTIFICATE OF SATISFACTION  
OF COMPLAINT**


DOCUMENT  
FOLDER

1. Complainants are Eugene and Shirley Cardoni.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced Formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainants have acknowledged satisfaction to PPL Electric:
  - A. PPL Electric agrees to credit Complainants' electric account number 14721-22009 for the amount of \$77.27.
  - B. Complainants agree to withdraw the complaint with prejudice.

WHEREFORE, PPL Electric respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

BY: 

Gary L. Weber  
Attorney for PPL Electric Utilities

10 West Third Street  
Williamsport, PA 17701

(570) 323-8404

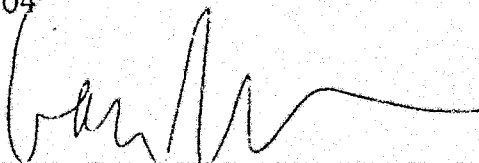
Dated: January 28, 2004

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant).

Eugene and Shirley Cardoni  
14880 Summerlin Wds Drive, Unit 8  
Fort Myers, FL 33919

Dated this 29<sup>th</sup> day of January 2004



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Gary L. Weber  
Counsel for PPL Electric Utilities Corporation

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: February 5, 2004

SUBJECT: Certificate of Satisfaction  
F-01340787 Eugene and Shirley Cardoni v PPL Electric Utilities  
Corporation

TO: Wanda Zeiders  
Docket Management

FROM: Susan Hoffner, Case Control Officer  
Office of Administrative Law Judge

PLEASE DOCKET

On January 30, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Gary L. Weber, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)  
Herb Nurick  
Beth Plantz  
Case File

DOCUMENT  
FOLDER

DOCKETED  
FEB 19 2004