

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): :
5. APPROVED BY: : 4. PUBLIC MEETING DATE:
DIRECTOR: : 00/00/00
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 07/27/04
8. DOCKET NO: F-01350489 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: SIMPKINS, ALFRED

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY:

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THE BILL HE RECEIVED WAS UNFAIR IN THAT THEY DID NOT READ THE METER WHEN THEY DID.

DOCUMENT
FOLDER
DOCKETED
AUG 09 2004

ORIGINAL

BCS1350489

7/29/04

Pennsylvania Public Utility Commission

RECEIVED

Formal Complaint Form

F-01350489

JUL 27 2004

Please Print.

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

1. Your name, mailing address and telephone number:

Name ALFRED SIMPLINS

Street/P.O.Box 4604 KING SESSINGHAU Apt # _____

City Phila State PA Zip 19143

County _____ Area Code/Home Phone 215-3825473

Area Code/Work Phone 215-3871997

2. Name of company your complaint concerns: Phila Gas

3. What is your complaint? (Use additional paper if need more space).

The bill I received was in error that they did not read my meter when they did, I received the high bill. I paid what ^{EVER WAS} my bill over ^{FOUR} years. I requested a bill but they never came out. I assumed the bill was correct.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Settle amount by its reduced

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

[Signature]
Signature

7/29/2004
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

**For more information, please contact the Secretary's Bureau at
717-772-7777.**



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

Due Back
July 29, 2004

IN REPLY PLEASE
REFER TO OUR FILE

July 9, 2004

BCS1350489

ALFRED SIMPKINS
4604 KINGSESSING AVE
PHILADELPHIA PA 19143

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before July 29, 2004 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

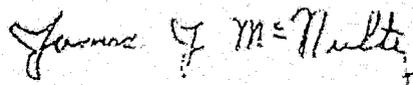
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

ddi

CC: Philadelphia Gas Works

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: June 7, 2004. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

ALFRED SIMPKINS
4604 KINGSESSING AVE
PHILADELPHIA PA 19143

215 387 1997
(Area Code) Telephone Number

Alfred Simpkins
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY

BCS Number: 1350489

Date of mailing: June 7, 2004

Company: PHILADELPHIA GAS WORKS

REVISED 11/97

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 10, 2004

F-01350489

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by ALFRED SIMPKINS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FOLDER

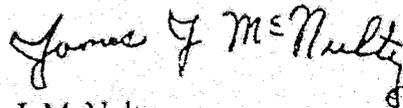
AUGUST 10, 2004

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JH

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 10, 2004

ALFRED SIMPKINS
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: F-01350489

DOCUMENT
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

DOCKETED
AUG 09 2004

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

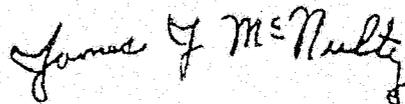
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122
Fax (215) 684-6798

Laureto A. Farinas, Esq.
Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

ORIGINAL

September 7, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Alfred Simpkins v. PGW, Docket No. F-01350489

Dear Secretary McNulty,

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

**DOCUMENT
FOLDER**

Sincerely,

RECEIVED

SEP - 7 2004

Enclosures

cc: Alfred Simpkins
Orlando Rosario

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Alfred Simpkins

v.

Philadelphia Gas Works

Docket No. F - 01350489

Answer Of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Denied in part. PGW denies that averments contained in Paragraph 3 of the Complainant concerning an error in the billing and all other averments in Paragraph 3 that are conclusions. PGW admits that it was not able to read the Complainant's meter for the period between September 1992 and October 2002. A listing of the Complainant billings from 1997 is attached hereto as Exhibit "A." PGW records indicate that an automated meter reading device ("AMR") was installed on October 22, 2002 at which time a removed index of 9435 was obtained. Thereafter, Complainant received adjustment billing for \$7,673.56. On May 9, 2003, late payment charges in the amount of \$639.48 were waived from the account.

Based on the Complainant's usage, the adjustment bill does not actually represent what the Complainant consumed in utility service during the period of estimation. In the interest of good customer relations, however, PGW has billed the Complainant with no wrap-around of the meter and solely on the difference between its estimate and the actual read on the Complainant's meter.

A decision of the Bureau of Consumer Services ("BCS"), dated June 7, 2004, provided relief to the Complainant in the form of an additional waiver of late payment fees in the amount of \$2,486.90 and a credit for \$1,535.00. The

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DOCKETED
SEP 10 2004

DOCUMENT
FOLDER

SEP - 7 2004
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

decision also provided for a payment arrangement consisting of the payment of a monthly budget bill of \$315.00 plus \$40.00 per month on the arrears.

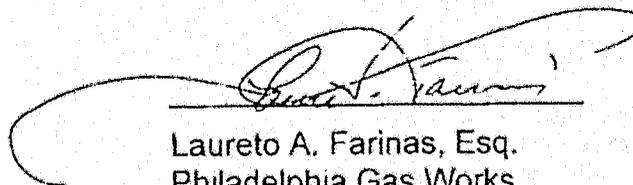
The Complainant's current balance of \$11,905.40 represents gas service to September 5, 2004. Of this amount, a total of \$6,138.56 represents the adjustment bill in dispute. The remainder, in the amount of \$5,766.84, represents current bills rendered since the adjustment bill that have not been paid. PGW records show that no payment has been received on the Complainant's account since March 2003. A listing of the Complainant payments is attached hereto as Exhibit "B."

4. Denied. The averments in Paragraph 4 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

September 7, 2004



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

EXHIBIT A

RECEIVED

SEP - 7 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BILLS FROM 01/01/1996 TO 09/05/2004

Account # 1117607142

Customer Name SIMPKINS, ALFRED

Customer Address 4604 KINGSESSING AVE/PHILA, PA

Bill Cycle 15

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Clasing Bil.	GRP Monthly Amount	Easyway Current Month	Eway Curr Amt	Days
9961621829	1888909	07/21/2004	08/19/2004	09/15/2004	5662	5668	6	Regular	\$20.38	No	No	\$0.00	1	\$315.90	29
9961621829	1888909	06/21/2004	07/21/2004	08/17/2004	5656	5662	6	Regular	\$20.38	No	No	\$0.00	0	\$0.00	30
9961621829	1888909	05/20/2004	06/21/2004	07/19/2004	5649	5656	7	Regular	\$21.63	No	No	\$0.00	0	\$0.00	32
9961621829	1888909	04/21/2004	05/20/2004	06/16/2004	5667	5649	82	Regular	\$142.75	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	03/22/2004	04/21/2004	05/18/2004	5316	5667	251	Regular	\$351.69	No	No	\$0.00	0	\$0.00	30
9961621829	1888909	02/20/2004	03/22/2004	04/19/2004	4929	5316	387	Regular	\$535.76	No	No	\$0.00	0	\$0.00	31
9961621829	1888909	01/22/2004	02/20/2004	03/18/2004	4340	4929	589	Regular	\$753.05	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	12/19/2003	01/22/2004	02/18/2004	3745	4340	595	Regular	\$784.78	No	No	\$0.00	0	\$0.00	34
9961621829	1888909	11/19/2003	12/19/2003	01/21/2004	3267	3745	478	Regular	\$633.12	No	No	\$0.00	0	\$0.00	30
9961621829	1888909	10/20/2003	11/19/2003	12/17/2003	3967	3267	200	Regular	\$294.78	No	No	\$0.00	0	\$0.00	30
9961621829	1888909	09/19/2003	10/20/2003	11/17/2003	2984	3967	83	Regular	\$120.22	No	No	\$0.00	0	\$0.00	31
9961621829	1888909	08/19/2003	09/19/2003	10/16/2003	2977	2984	7	Regular	\$21.34	No	No	\$0.00	0	\$0.00	31
9961621829	1888909	07/21/2003	08/19/2003	09/16/2003	2971	2977	6	Regular	\$19.95	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	06/19/2003	07/21/2003	08/15/2003	2965	2971	6	Regular	\$19.95	No	No	\$0.00	0	\$0.00	32
9961621829	1888909	05/21/2003	06/19/2003	07/16/2003	2941	2965	24	Regular	\$43.21	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	04/22/2003	05/21/2003	06/18/2003	2832	2941	109	Regular	\$147.65	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	03/21/2003	04/22/2003	05/19/2003	2541	2832	291	Regular	\$366.98	No	No	\$0.00	0	\$0.00	32
9961621829	1888909	02/20/2003	03/21/2003	04/17/2003	2057	2541	484	Regular	\$558.12	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	01/22/2003	02/20/2003	03/18/2003	1391	2057	666	Regular	\$708.91	No	No	\$0.00	0	\$0.00	29
9961621829	1888909	12/19/2002	01/22/2003	02/19/2003	784	1391	607	Regular	\$686.92	No	No	\$0.00	0	\$0.00	34
9961621829	1888909	11/19/2002	12/19/2002	01/17/2003	287	784	497	Regular	\$523.03	No	No	\$0.00	0	\$0.00	30
9961621829	1888909	10/18/2002	11/19/2002	12/17/2002	0	287	7285	Regular	\$7673.56	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	10/18/2002	11/19/2002	12/17/2002	2437	9435	7285	Regular	\$7673.56	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	09/18/2002	10/18/2002	11/15/2002	2413	2437	24	System Estimate	\$37.24	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	08/19/2002	09/18/2002	10/15/2002	2400	2413	13	System Estimate	\$25.44	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	07/19/2002	08/19/2002	09/16/2002	2387	2400	13	System Estimate	\$25.11	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	06/20/2002	07/19/2002	08/15/2002	2374	2387	13	System Estimate	\$25.11	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	05/20/2002	06/20/2002	07/17/2002	2350	2374	24	System Estimate	\$35.55	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	04/19/2002	05/20/2002	06/17/2002	2297	2350	53	System Estimate	\$61.37	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	03/20/2002	04/19/2002	05/16/2002	2176	2297	121	System Estimate	\$115.47	No	No	\$0.00	0	\$0.00	30

BILLS FROM 01/01/1996 TO 09/05/2004

Account # 1117607142

Customer Name SIMPKINS, ALFRED

Customer Address 4604 KINGESSING AVE/PHILA, PA

Bill Cycle 15

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Can be Paid	Closing Bill	CRP Monthly Amount	Easyway Current Month	Eway Curr Amt	Days
9961621829	1721585	02/20/2002	03/20/2002	04/17/2002	2021	2176	155	System Estimate	\$151.83	No	No	\$0.00	0	\$0.00	28
9961621829	1721585	01/22/2002	02/20/2002	03/19/2002	1825	2021	196	System Estimate	\$208.83	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	12/19/2001	01/22/2002	02/19/2002	1542	1825	283	System Estimate	\$296.21	No	No	\$0.00	0	\$0.00	34
9961621829	1721585	11/20/2001	12/19/2001	01/18/2002	1437	1542	105	System Estimate	\$121.94	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	10/22/2001	11/20/2001	12/17/2001	1349	1437	88	System Estimate	\$111.30	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	09/20/2001	10/22/2001	11/19/2001	1312	1349	37	System Estimate	\$52.99	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	08/21/2001	09/20/2001	10/17/2001	1298	1312	14	System Estimate	\$28.12	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	07/23/2001	08/21/2001	09/18/2001	1287	1298	11	System Estimate	\$26.30	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	06/21/2001	07/23/2001	08/17/2001	1275	1287	12	System Estimate	\$27.64	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	05/21/2001	06/21/2001	07/18/2001	1257	1275	18	System Estimate	\$35.61	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	04/20/2001	05/21/2001	06/18/2001	1227	1257	30	System Estimate	\$51.59	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	03/21/2001	04/20/2001	05/17/2001	1072	1227	155	System Estimate	\$217.95	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	02/20/2001	03/21/2001	04/17/2001	838	1072	234	System Estimate	\$319.87	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	01/22/2001	02/20/2001	03/19/2001	586	838	252	System Estimate	\$330.85	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	12/19/2000	01/22/2001	02/16/2001	220	586	366	System Estimate	\$436.17	No	No	\$0.00	0	\$0.00	34
9961621829	1721585	11/17/2000	12/19/2000	01/18/2001	9961	220	259	System Estimate	\$251.84	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	10/19/2000	11/17/2000	12/15/2000	9859	9961	102	System Estimate	\$86.65	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	09/19/2000	10/19/2000	11/15/2000	9799	9859	60	System Estimate	\$54.27	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	08/18/2000	09/19/2000	10/16/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	07/20/2000	08/18/2000	09/14/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	06/19/2000	07/20/2000	08/16/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	05/19/2000	06/19/2000	07/14/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	04/24/2000	05/19/2000	06/19/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	25
9961621829	1721585	03/22/2000	04/24/2000	05/18/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	33
9961621829	1721585	02/23/2000	03/22/2000	04/18/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	28
9961621829	1721585	01/22/2000	02/23/2000	03/21/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	12/17/1999	01/22/2000	02/22/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	36
9961621829	1721585	11/17/1999	12/17/1999	01/19/2000	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	10/19/1999	11/17/1999	12/17/1999	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	10/19/1999	11/17/1999	12/15/1999	9799	9799	0	System Estimate	\$8.00	Yes	No	\$0.00	0	\$0.00	29
9961621829	1721585	09/20/1999	10/19/1999	11/19/1999	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	29

BILLS FROM 01/01/1996 TO 09/05/2004

Account # 1117607142	Customer Name SIMPKINS, ALFRED
Customer Address 4604 KINGESSING AVE/PHILA, PA	Bill Cycle 15

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Easyway Current Month	Easyway Curr Amt	Days
9961621829	1721585	06/19/1999	09/20/1999	10/19/1999	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	07/22/1999	08/19/1999	09/20/1999	9799	9799	0	System Estimate	\$8.00	No	No	\$0.00	0	\$0.00	28
9961621829	1721585	06/15/1999	07/22/1999	08/19/1999	9799	9799	0	System Estimate	\$6.31	No	No	\$0.00	0	\$0.00	37
9961621829	1721585	05/20/1999	06/15/1999	07/15/1999	9799	9799	0	System Estimate	\$43.85	No	No	\$0.00	0	\$0.00	27
9961621829	1721585	04/13/1999	05/20/1999	06/16/1999	9750	9799	49	System Estimate	\$50.34	No	No	\$0.00	0	\$0.00	38
9961621829	1721585	03/16/1999	04/13/1999	05/09/1999	9693	9750	57	System Estimate	\$130.85	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	02/16/1999	03/16/1999	04/12/1999	9537	9693	156	System Estimate	\$82.87	No	No	\$0.00	0	\$0.00	25
9961621829	1721585	01/23/1999	02/16/1999	03/14/1999	9440	9537	97	System Estimate	\$174.88	No	No	\$0.00	0	\$0.00	37
9961621829	1721585	12/8/1998	01/23/1999	02/20/1999	9239	9440	201	System Estimate	\$74.95	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	11/18/1998	12/18/1998	01/16/1999	9156	9239	83	System Estimate	\$65.54	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	10/20/1998	11/18/1998	12/15/1998	9084	9156	72	System Estimate	\$18.53	No	No	\$0.00	0	\$0.00	33
9961621829	1721585	09/18/1998	10/20/1998	11/16/1998	9067	9084	17	System Estimate	\$22.84	No	No	\$0.00	0	\$0.00	121
9961621829	1721585	05/21/1998	09/18/1998	10/17/1998	9059	9067	8	System Estimate	\$20.24	No	No	\$0.00	0	\$0.00	29
9961621829	1721585	04/23/1998	05/21/1998	06/17/1998	9040	9059	19	System Estimate	\$39.04	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	03/24/1998	04/23/1998	05/20/1998	8999	9040	41	System Estimate	\$115.97	No	No	\$0.00	0	\$0.00	32
9961621829	1721585	02/21/1998	03/24/1998	04/20/1998	8868	8999	131	System Estimate	\$118.53	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	01/22/1998	02/21/1998	03/21/1998	8734	8868	134	System Estimate	\$142.46	No	No	\$0.00	0	\$0.00	36
9961621829	1721585	12/8/1997	01/22/1998	02/17/1998	8572	8734	162	System Estimate	\$121.09	No	No	\$0.00	0	\$0.00	31
9961621829	1721585	11/18/1997	12/16/1997	01/14/1998	8435	8572	137	System Estimate	\$93.75	No	No	\$0.00	0	\$0.00	30
9961621829	1721585	10/20/1997	11/18/1997	12/15/1997	8330	8435	105	System Estimate	\$22.80	No	No	\$0.00	0	\$0.00	33
9961621829	1721585	09/18/1997	10/20/1997	11/16/1997	8308	8330	22	System Estimate	\$22.84	No	No	\$0.00	0	\$0.00	120
9961621829	1721585	05/22/1997	09/18/1997	10/15/1997	8300	8308	8	System Estimate		No	No	\$0.00	0	\$0.00	

EXHIBIT B

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PAYMENTS FROM 01/01/1996 TO 09/05/2004

Account #. 1117607142

Customer Name: SIMPKINS, ALFRED

Customer Address: 4604 KINGSESSING AVE/PHILA.PA

Bill Cycle: 15

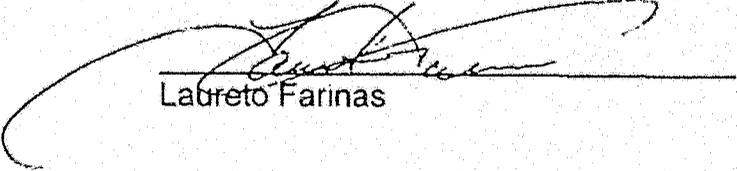
PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
9961621829	\$400 00	03/17/2003	F	\$127 66	G		PPC
9961621829	\$300 00	02/14/2003	F	\$120 05	G		PPC
9961621829	\$300 00	01/17/2003	F	\$114 98	G		PPC
9961621829	\$588 02	10/17/2002	F	\$0 00	G		PPC
9961621829	\$137 00	10/15/2002	F	\$9 67	G		PPC
9961621829	\$100 00	09/16/2002	F	\$10 48	G		PPC
9961621829	\$100 00	08/12/2002	F	\$11 44	G		PPC
9961621829	\$100 00	07/15/2002	F	\$0 00	G		PPC
9961621829	\$100 00	06/18/2002	F	\$0 00	G		PPC
9961621829	\$100 00	05/10/2002	F	\$22 46	G		PPC
9961621829	\$100 00	03/14/2002	F	\$8 33	G		PPC
9961621829	\$150 00	02/14/2002	F	\$9 47	G		PPC
9961621829	\$100 00	12/13/2001	F	\$3 29	G		PPC
9961621829	\$100 00	11/14/2001	F	\$4 59	G		PPC
9961621829	\$100 00	10/12/2001	F	\$5 58	G		PPC
9961621829	\$150 00	09/19/2001	F	\$0 00	G		PPC
9961621829	\$100 00	08/15/2001	F	\$0 00	G		PPC
9961621829	\$100 00	07/16/2001	F	\$0 00	G		PPC
9961621829	\$125 00	06/18/2001	F	\$0 00	G		PPC
9961621829	\$175 00	05/24/2001	F	\$9 80	G		PPC
9961621829	\$300 00	04/05/2001	F	\$12 93	G		PPC
9961621829	\$300 00	02/16/2001	F	\$1 89	G		PPC
9961621829	\$100 00	01/02/2001	F	\$0 00	G		PPC
9961621829	\$71 32	12/11/2000	F	\$0 00	G		PPC
9961621829	\$50 00	11/15/2000	F	\$0 00	G		PPC
9961621829	\$100 00	04/24/2000	F	\$0 00	G		PPC
9961621829	\$32 60	12/22/1999	F	\$1 00	G		PPC
9961621829	\$8 00	08/19/1999	F	\$0 00	G		PPC
9961621829	\$50 13	07/14/1999	F	\$0 00	G		PPC
9961621829	\$151 88	05/18/1999	F	\$0 00	G		REM
9961621829	\$200 00	04/20/1999	F	\$0 00	G		RFM
9961621829	\$90 00	03/10/1999	F	\$0 00	G		REM
9961621829	\$93 65	01/25/1999	F	\$0 00	G		REM
9961621829	\$70 14	12/03/1998	F	\$0 00	G		REM
9961621829	\$51 00	11/02/1998	F	\$0 00	G		REM
9961621829	\$57 00	09/08/1998	F	\$0 00	G		REM
9961621829	\$114 00	08/04/1998	F	\$0 00	G		REM
9961621829	\$282 00	06/23/1998	F	\$0 00	G		REM
9961621829	\$100 00	03/20/1998	F	\$0 00	G		REM
9961621829	\$95 31	01/21/1998	F	\$0 00	G		REM
9961621829	\$33 78	11/21/1997	F	\$0 00	G		REM
9961621829	\$8 05	09/08/1997	F	\$0 00	G		REM
9961621829	\$3 14	07/15/1997	F	\$0 00	G		REM
9961621829	\$114 17	06/10/1997	F	\$0 00	G		REM

VERIFICATION

I, Laureto Farinas, hereby declare that I am Counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: September 7, 2004


Laureto Farinas

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

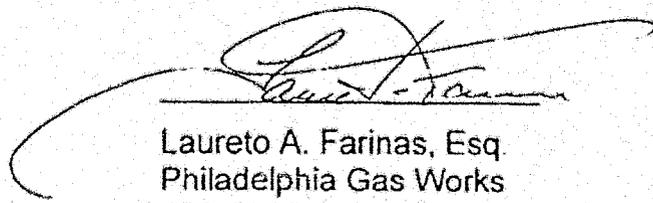
Alfred Simpkins
4604 Kingsessing Avenue
Philadelphia, PA 19143

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

September 7, 2004



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

October 21, 2004

In Re: F-01350489

(SEE ATTACHED LIST)

Alfred Simpkins v. Philadelphia Gas Works

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, January 4, 2005
Time: 2:00 p.m.
Presiding: Administrative Law Judge Charles E. Rainey, Jr.
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCUMENT
FOLDER

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Alfred Simpkins	215-382-5473
Laureto A. Farinas, Esquire	215-684-6982

DOCKETED
NOV 01 2004

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Rainey
Cherie Pyle
Beth Plantz
Docket Section
Calendar File