

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PLEASE DOCKET

DOCUMENT  
FOLDER

Rupert Shaw

v.

Philadelphia Gas Works

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:  
:  
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F-01344525

**DOCKETED**  
JUL 08 2004

PREHEARING ORDER

On November 28, 2003, Rupert Shaw (Shaw, Complainant or Customer) filed this formal complaint against Philadelphia Gas Works (PGW or Company).

On January 16, 2004, the Company filed a timely Answer denying the material allegations of the complaint.

On June 2, 2004, a hearing notice was issued scheduling an initial telephone hearing to be held on this case on Tuesday, August 2, 2004 at 10:00 a.m. The case has been assigned to ALJ Turner for hearing and initial decision.

The purpose of this order is to bring to the attention of all parties certain procedural rules, observance of which will serve to "secure the just, speedy and inexpensive determination" of this proceeding. 1 Pa. Code §1.2(a). The parties are directed to comply with the following requirements:

1. Proceedings before the Commission are governed by, inter alia, 52 Pa. Code §1.15, which provides:

§1.15. Extensions of time.

....

(b) Except as otherwise provided by statute, requests for continuance of hearings or for extension of time in which to perform an act required or allowed to be done at or within a specified time by this title or by order of the Commission or the presiding officer, shall be by motion in writing, timely filed with the Commission, stating the facts on which the application rests, except that during the course of a proceeding, the requests may be made by oral motion in the hearing before the Commission or the presiding officer. Only for good cause shown, will requests for continuance be considered. The requests should be submitted at least 5 days prior to the hearing date. (Emphasis added.)

In accordance with the foregoing, absent a timely request for continuance for good cause (i.e., no later than 5 days before the scheduled hearing on August 3, 2004), all parties to this proceeding shall be prepared to participate in the scheduled hearing.

2. If for any reason any party cannot appear at this initial hearing as scheduled, that party should request a continuance. **If you do not appear at the hearing, and you have not obtained a continuance, the hearing may be held without you and you may lose this case.** Continuances are only granted if good cause is presented. Any request for a change of the scheduled date for the initial hearing **must** be sent to the Office of Administrative Law Judge Scheduling Staff, to the office of the presiding officer, and to the opposing party or parties. The mailing address for the Scheduling Staff is: PA PUC, P.O. Box 3265, Harrisburg, PA 17105-3265, and the phone number is (717) 787-1399. The scheduling officer for your case is Cherie Pyle. The mailing address for the Philadelphia Administrative Law Judges is: PA PUC, Room 1302 Philadelphia State Office Building, 1400 W. Spring Garden Street, Philadelphia, PA 19130. The phone number for this office is (215) 560-2105. The presiding officer on your case is Administrative Law Judge Allison K. Turner.

3. **COMPLAINANT:** Please be aware that you have the burden of proof in this proceeding, and must show by a preponderance of the evidence that respondent has violated the Public Utility Code or a regulation or order of the Commission, and that you are entitled to

the relief requested in the Complaint. If this burden is not satisfied, the Complaint must be denied as a matter of law. Pursuant to 52 Pa. Code §§1.21 and 1.22, if you are an individual, you may be represented by an attorney or you may represent yourself. **If this is an adversarial proceeding and you are a partnership, corporation, trust, association or governmental agency or subdivision, you must be represented by an attorney.**

4. TO ASSIST THE CUSTOMER TO PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER SHOULD FILL OUT THIS BUDGET SHEET, AND KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE DURING THE HEARING. PLEASE RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING.

5. At the hearing, the Customer must be prepared to testify about, or otherwise document, the total gross and the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other sources(s) of income.

6. If the Customer or any member of the Customer's household is receiving food stamps and/or medical assistance, the Customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

7. At the hearing, the Customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas,

telephone, water, sewer cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicab, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

8. You must arrange to have those who intend to testify as witnesses on your behalf present with you at the time set for the hearing.

9. If you wish to offer into evidence at the hearing material in the form of documents (letters, bills, cancelled checks and the like), you must send the required number of copies (an original and two copies for the Commission, one copy for every other party in the case, and a copy for yourself) by first class mail. 52 Pa. Code §5.409. These must be received one week before the hearing.

10. PLEASE BE AWARE THAT ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

11. Please be aware that there often is a delay in my receiving documents filed in Harrisburg. Therefore, serve me directly with any documents you file in this proceeding.

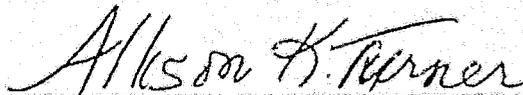
12. If the parties intend to conduct discovery, please note that 52 Pa. Code §5.331(b) provides, inter alia, that "[p]articipants shall endeavor to initiate discovery as early in the proceedings as reasonably possible," and 52 Pa. Code §5.322 which encourages participants to exchange information on an informal basis. I urge all parties to cooperate in discovery. Such cooperation is preferable to numerous or protracted discovery disagreements which require the

presiding officer's participation for resolution. Please be aware that there are limitations on discovery and sanctions for abuse of the discovery process. 52 Pa. Code §§5.361, 5.371-3.572.

13. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, the parties are urged to discuss informally between themselves the possible settlement of this case at least one week before the hearing, and to notify the ALJ and or the Scheduling Office by July 27, 2004 if an agreement is reached, and the hearing is not necessary. If you are unable to completely settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

ORDER

The parties shall comply with procedural rules and regulations discussed herein.



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ALLISON K. TURNER  
Administrative Law Judge

Date: June 21, 2004

**MONTHLY BUDGET INFORMATION**

Customer's Name: Rupert Shaw Date: June 21, 2004

Name of Utility: Philadelphia Gas Works

P.U.C. Docket No.: F-01344525

Hearing Date: August 3, 2004

Administrative Law Judge: Allison K. Turner

| <b><u>Monthly Household Income</u></b>                              | <b><u>Amount</u></b> |
|---|----------------------|
| <i>(Include gross income from all persons living in your home.)</i> |                      |
| Salaries, wages & tips  | \$ _____             |
| Public Assistance   | _____                |
| Social Security or SSI  | _____                |
| Alimony   | _____                |
| Child support   | _____                |
| Pension   | _____                |
| Retirement benefits   | _____                |
| Unemployment compensation   | _____                |
| Worker's compensation   | _____                |
| Food stamps   | _____                |
| Other income (List source and amount):                              |                      |
| _____   | _____                |
| _____   | _____                |
| _____   | _____                |
| Total:  | \$ _____             |

| <b><u>Monthly Household Expenses</u></b> | <b><u>Amount</u></b> |
|--|----------------------|
| Rent/mortgage                            | \$ _____             |
| Electric                                 | _____                |
| Gas                                      | _____                |
| Telephone                                | _____                |
| Water                                    | _____                |
| Sewage                                   | _____                |
| Trash pickup                             | _____                |
| Food (other than food stamps)            | _____                |
| Total:                                   | \$ _____             |

**Philadelphia Gas Works**



**ORIGINAL**

800 West Montgomery Avenue, Philadelphia, PA 19122  
Fax: (215) 684-6798

Gregory Stunder  
Senior Attorney  
Direct Dial 215-684-6878  
E-mail: gregory.stunder@pgworks.com

August 5, 2004

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

RECEIVED

AUG 05 2004

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Rupert Shaw v. PGW, Docket No. F - 01344525

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns and have reached a settlement. Accordingly, the Complainant has indicated that he is satisfied with the resolution of this matter.

By copy of this letter, I am notifying the Complainant of his right to object to the Public Utility Commission, in writing, to any part of this settlement within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Gregory J. Stunder, Esq.

DOCUMENT  
FOLDER

cc: Rupert Shaw (regular mail)  
Allison K. Turner, Administrative Law Judge (via fax)  
Anne Marie Cromley

**DOCKETED**  
AUG 09 2004

74

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: August 13, 2004  
SUBJECT: F-01344525  
Rupert Shaw v. PGW  
TO: Wanda Zeiders  
Docket Management  
FROM: Matthew Deibert, ALJ Support Staff  
Office of Administrative Law Judge

On August 5, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)  
Beth Plantz  
Case File

**DOCUMENT  
FOLDER**

**DOCKETED**  
AUG 17 2004

COPY *AK*

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122  
Fax: (215) 684-6798

Gregory Stunder  
Senior Attorney  
Direct Dial 215-684-6878  
E-mail: gregory.stunder@pgworks.com

August 5, 2004

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION

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Sincerely,

*Gregory J. Stunder*  
EB.

Gregory J. Stunder, Esq.

cc: Rupert Shaw (regular mail)  
Allison K. Turner, Administrative Law Judge (via fax)  
Anne Marie Cromley

PA PUC  
06 AUG -9 ... 9:41



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

October 25, 2004

F-01344525

RUPERT SHAW  
313 NORTH REDFIELD STREET  
PHILADELPHIA PA 19139

DOCUMENT  
FOLDER

RUPERT SHAW  
v.  
PHILADELPHIA GAS WORKS

DOCKETED  
OCT 22 2004

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

cc: All parties of Record  
Office of ALJ