

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JACK & DONNA SHARKEY

v.

PHILADELPHIA GAS WORKS

F-01234672

DOCKETED
DEC 19 2003

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FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about October 15, 2003, Jack & Donna Sharkey ("Complainants") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned Docket Number. On or about November 24, 2003, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants no later than December 17, 2003, to set a mutually convenient time, date and place for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than December 31, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party,
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.


If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

• If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: December 3, 2003


ROBERT A. CHRISTIANSON
Chief Administrative Law Judge

#387236

Philadelphia Gas Works



800 W. Montgomery Avenue, Philadelphia, PA 19122
Telephone: (215) 236-0500

Laureto Farinas
Senior Attorney
Direct Dial: 215-684-6982
E-mail: laureto.farnas@pgworks.com

ORIGINAL

January 15, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

Re: Jack & Donna Sharkey v. PGW, Docket No. F - 01234672

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainants acknowledge that the Complaint has been satisfied. PGW and the Complainants have discussed the Complainants' concerns with their account and reached a settlement. With this discussion and settlement, the Complainants have indicated that they are satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainants of their right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

RJP

cc: Jack & Donna Sharkey
Anne Cromley
Bruce Bigelow

DOCKETED
JAN 26 2004

RECEIVED

JAN 15 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
FOLDER

86

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 21, 2004
SUBJECT: F-01234672
Jack & Donna Sharkey v. PGW
TO: Wanda Zeiders
Docket Management
FROM: Dawn M. Reitenbach, Support Staff
Office of Administrative Law Judge

On January 20, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Laureto Farinas, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc ALJ (None Assigned)
Bruce Bigelow
Case File

DOCKETED
JAN 30 2004

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 11, 2004

F-01234672

JACK & DONNA SHARKEY
11909 STEVEN ROAD
PHILADELPHIA PA 19116

RECEIVED
FEB 12 2004
12:11

JACK & DONNA SHARKEY
v.
PHILADELPHIA GAS WORKS

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

DOCKETED
FEB 12 2004

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ

DOCUMENT
FOLDER