

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

THOMASINA GOREE

v.

PHILADELPHIA GAS WORKS

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:

F-01206992

**DOCKETED**

FEB 02 2004

**DOCUMENT**

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

On or about November 24, 2003, Thomasina Gorce ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned Docket Number. On or about January 16, 2004, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than February 5, 2004, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than February 19, 2004, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.

If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5413  
Email: bbigelow@state.pa.us



Date: January 22, 2004

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ROBERT A. CHRISTIANSON  
Chief Administrative Law Judge

#387236

**Philadelphia Gas Works**



800 W. Montgomery Avenue, Philadelphia, PA 19122  
Telephone: (215) 236-0500

Laureto Farinas, Esq.  
Senior Attorney  
Direct Dial: 215-684-6982  
E-mail: laureto.farinas@pgworks.com

**ORIGINAL**

March 5, 2004

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

Re: Thomasina Goree v. PGW, Docket No. F - 01206992

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns with her account and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Laureto Farinas, Esq.

cc. Thomasina Goree  
Anne Cromley  
Bruce Bigelow  
Laureto Farinas, Esq.

**DOCUMENT  
FOLDER**

**DOCKETED**  
MAR 9 2004

**RECEIVED**  
MAR 05 2004  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

69

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: March 15, 2004

SUBJECT: F-01206992  
Thomasina Goree v. Philadelphia Gas Works

TO: Wanda Zeiders  
Docket Management

FROM: Ann M. Humes, Mediation Assistant  
Office of Administrative Law Judge

On March 5, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)  
Bruce Bigelow  
Beth Plantz  
Case File

**DOCKETED**  
MAR 16 2004

DOCUMENT  
FOLDER



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

April 19, 2004

F-01206992

THOMASINA GOREE  
222 NORTH KING STREET  
GLOUGESTER CITY NJ 08030

**DOCKETED**  
APR 21 2004

THOMASINA GOREE  
v.  
PHILADELPHIA GAS WORKS

**DOCUMENT  
FOLDER**

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

nvl  
cc: All parties of Record  
Office of ALJ