

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ANTHONY & JODI FRANKLIN

v.

PHILADELPHIA GAS WORKS

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F-01285214

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about September 8, 2003, Anthony & Jodi Franklin ("Complainants") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned docket number. On or about October 28, 2003, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants no later than November 21, 2003, to set a mutually convenient time, date and place for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than December 5, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.


If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5428
Email: hnurick@state.pa.us

Date: November 7, 2003


ROBERT A. CHRISTIANSON
Chief Administrative Law Judge

#387129

Philadelphia Gas Works



800 W. Montgomery Avenue, Philadelphia, PA 19122
Telephone: (215) 236-0500

Bernadette Betzler
Senior Attorney
Direct Dial: 215-684-6631
E-mail: bernadette.betzler@pgworks.com

December 12, 2003

ORIGINAL

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

Re: Anthony & Jodi Franklin v. PGW, Docket No. F -01285214

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainants acknowledge that the Complaint has been satisfied. PGW and the Complainants have discussed the Complainants' concerns with their account and reached a settlement. With this discussion and settlement, the Complainants have indicated that they are satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainants of their right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

cc: Anthony & Jodi Franklin
Anne Cromley
Herb Nurick, Esq.

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DEC 12 2003

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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JAN 28 2004

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 18, 2003

SUBJECT: F-01285214
Anthony & Jodi Franklin v. Philadelphia Gas Works

TO: Wanda Zeiders
Docket Management

FROM: Ann M. Humes, Mediation Assistant
Office of Administrative Law Judge

On December 12, 2003, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)
Herb Nurick
Beth Plantz
Case File

DOCUMENT
FOLDER

RJP

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JAN 26 2004



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 10, 2004

F-01285214

ANTHONY AND JODI FRANKLIN
1413 BETSY ROSS PL
PHILADELPHIA PA 19122

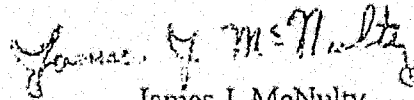
ANTHONY AND JODI FRANKLIN
v.
PHILADELPHIA GAS WORKS

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

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Very truly yours,


James J. McNulty
Secretary

nvl
cc. All parties of Record
Office of ALJ

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FEB 11 2004