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JAN 02 2003

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Wanda O. Johnson :  
 :  
 v. : Docket No. F-01231082  
 :  
 Philadelphia Gas Works :

INTERIM ORDER  
SETTING SETTLEMENT CONFERENCE

RECEIVED  
2003 JAN -2 AM 10:30  
SECRETARY'S BUREAU

On or about November 21, 2002, Wanda G. Johnson ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned docket number. On or about December 23, 2002, Respondent filed an answer to the complaint.

Based upon a review of the pleadings, the parties are hereby directed to attempt to settle this matter. Respondent shall contact Complainant, on or before January 14, 2003, concerning a time, date and place for Respondent and Complainant to hold a conference. The conference shall take place on or before January 28, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick, Mediation Coordinator ("Coordinator"), setting forth:

- (a) The time, date and place of the settlement conference;
- (b) Who participated for each party;
- (c) A statement whether a full settlement, including withdrawal of complaint, was achieved, and, if not, whether the

parties consent to have this case set for mediation by the mediation staff of the Commission; and

(d) A statement of any issues which have been resolved, if a full settlement was not achieved.

If an agreement has not been reached, and the parties do not consent to mediate, the parties are entitled to have a hearing. A hearing is a formal procedure in which an administrative law judge will make a decision to resolve the case. Mediation is an informal procedure in which the parties themselves attempt to resolve the case through a voluntary agreement. The mediator is a neutral person who helps the parties in their efforts to come to an agreement. The Commission encourages mediation.

If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Coordinator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Coordinator by the applicable due date set forth above.

If you have any questions, you should contact the Coordinator. His address and phone number are:

Mediation Coordinator  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5428  
Email: hnurick@state.pa.us

Robert A. Christianson  
ROBERT A. CHRISTIANSON  
Chief Administrative Law Judge

Date: 12/31/02

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Philadelphia Gas Works

Legal Department



800 W Montgomery Avenue, Philadelphia, PA 19122  
Fax: (215) 684-6798

Hector Ferrer  
Legal Assistant  
Legal Department  
Direct Dial: 215-684-6533  
FAX: 215-684-6798  
E-mail: hector.ferrer@pgworks.com

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JAN 24 2003

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

January 24, 2003

Herb Nurick, Esq.  
Mediation Coordinator  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

Re: Wanda Johnson v. PGW, Docket No. F-01231082

Dear Mr. Nurick:

Pursuant to the Interim Order Setting Settlement Conference dated December 31, 2002, in the above captioned matter, this is a report on the settlement conference. Ms. Johnson, Ms. Johnson's mother, and I had a conference on January 21, 2003. We discussed her Formal Complaint and her account. We were not able to come to an agreement in this matter.

Therefore, PGW requests that this matter be sent to a hearing.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

cc: Wanda Johnson  
Linda Pereira  
Laureto Farinas, Esq.

SRB



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 3, 2003

DOCUMENT  
FOLDER

In Re: F-01231082

(See attached list)

Wanda O. Johnson v. Philadelphia Gas Works

Billing dispute over faulty meter.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephone hearing  
Date: Monday, June 9, 2003  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Allison K. Turner  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

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If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Wanda O. Johnson (215) 473-5251  
Laureto A. Farinas, Esquire (215) 684-6982

SRB

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Turner  
Herbert Nurick, Mediator  
Judy Weaver  
Beth Plantz  
Docket Section  
Calendar File



TEMPLE UNIVERSITY  
A Commonwealth University

March 10, 2003

School of Podiatric Medicine C.A.L. Eighth at Race Street  
Philadelphia, Pennsylvania 19107-2496  
Phone: 215-629-0300

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03 MAR 17 AM 8:58

PA PUC

Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
Office of Administrative Law Judge  
P.O. Box 3265  
Harrisburg, PA 17105-3265

RE: F-01231082

To Whom It May Concern:

After receipt of the attached notification of a telephone hearing, it is requested that the hearing be held in person. The reason for this request is as follows:

I am scheduled to report to work Monday through Friday, from 7:30 am until 4:00 pm. I do not have the privilege of a private location or the allotted time from my assigned duties to take an extended phone call of such importance.

Please change the telephone number that you have listed as the Presiding Officer's contact number to 215-625-5251, as it is listed incorrect on the attached copy.

Your consideration in this matter is requested and appreciated.

Sincerely,

Wanda Odom Johnson  
7671 Brentwood Road  
Philadelphia, PA  
215-625-5251 (work)  
215-473-0660 (home)

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Attachments:

cc. Malcolm W. Berkowitz, J.D.  
Attorney at Law  
Vernon Odom, Channel 6 News / Visions

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2003 MAR 21 AM 11:16

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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 3, 2003

In Re: F-01231082

WANDA O JOHNSON,  
7671 BRENTWOOD ROAD  
PHILADELPHIA, PA 19151-2022

Wanda O. Johnson, v. Philadelphia Gas Works

Billing dispute over faulty meter.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephone hearing

Date: Monday, June 9, 2003

Time: 10:00 a.m.

Presiding: Administrative Law Judge Allison K. Turner  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Wanda O. Johnson  
Laureto A. Farinas, Esquire

(215) 473-5251  
(215) 684-6982

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 17, 2003

In Re: F-01231082

(See letter dated 03/03/03)

DOCUMENT  
FOLDER

Wanda O. Johnson v. Philadelphia Gas Works

Billing dispute over faulty meter.

Hearing Notice

This is to inform you that the telephone hearing on the above-captioned case is changed to an in-person hearing and will be held as follows:

Type: In-Person initial hearing

Date: Monday, June 9, 2003

Time: 10:00 a.m.

Location: In an available hearing room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Allison K. Turner  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

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Attention: *You may lose the case if you do not come to this hearing and present facts on the issues raised.*

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Turner  
Judy Weaver  
Beth Plantz  
Docket Section  
Calendar File