

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MIGUEL A. GUZMAN

v.

UGI UTILITIES, INC.

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:

C-20077793

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about May 15, 2007, Miguel A. Guzman ("Complainant") filed a complaint against UGI Utilities, Inc. ("Respondent"), at the above-captioned docket number. On or about June 12, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than June 28, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than July 12, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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JUN 15 2007

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

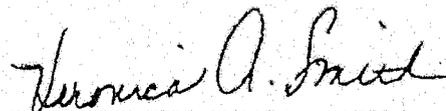
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurck
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5428
Email: hnurick@state.pa.us

Date: June 14, 2007



VERONICA A. SMITH
Chief Administrative Law Judge

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lrcrayne@comcast.net

(412) 831-5462
(412) 425-4029

July 18, 2007

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

ORIGINAL

Re: Miguel A. Guzman v. UGI Utilities, Inc.
Complaint Docket No. C-20077793

**DOCUMENT
FOLDER**

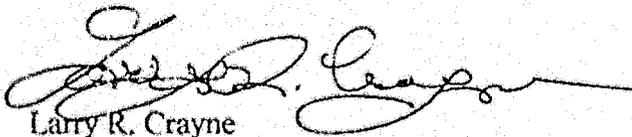
Dear Mr. McNulty:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Mr. Guzman has agreed to pay and UGI has agreed to accept \$500.00 in satisfaction of current gas service bills.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

Enc: Original and three copies

cc: Miguel A. Guzman
255 Yale Street
Harrisburg, PA 17104

DOCKETED
JUL 23 2007

2007 JUL 23 AM 9:18
SECRETARY'S BUREAU

23

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: July 23, 2007
SUBJECT: Miguel A. Guzman v. UGI Utilities, Inc.
C-20077793
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On July 23, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator
Beth Plantz
Case File

DOCKETED
JUL 31 2007

BTL



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

August 24, 2007

C-20077793

MIGUEL A. GUZMAN
255 YALE STREET
HARRISBURG PA 17104

MIGUEL A. GUZMAN
v.
UGI UTILITIES, INC.

DOCUMENT
FOLDER

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AUG 22 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

cc: All parties of Record

nvl

BTL