

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LINDA S. BERKOWITZ

v

VERIZON PENNSYLVANIA INC.

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:
:

C-20066833

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about September 8, 2006, Linda S. Berkowitz ("Complainant") filed a complaint against Verizon Pennsylvania Inc. ("Respondent"), at the above-captioned Docket Number. On or about November 1, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than November 17, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than December 1, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

BTL

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The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

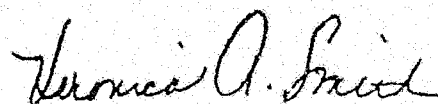
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5413
Email: bbigelow@state.pa.us

Date: November 3, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

Hawke
 McKeon
 Sniscak &
 Kennard LLP
ATTORNEYS AT LAW

William T. Hawke
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100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 www.hmsk-law.com

January 4, 2007

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

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PA PUC
SECRETARY'S BUREAU

2007 JAN -4 PH 3:46

RECEIVED

Re: Linda S. Berkowitz v. Verizon Pennsylvania Inc.; Docket No. C-20066833; **FILING OF CERTIFICATE OF SATISFACTION**

Dear Mr. McNulty:

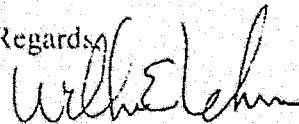
Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") and Linda S. Berkowitz have resolved the issues raised in the Formal Complaint filed at Docket No. C-20066833. Unless Ms. Berkowitz files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. C-20066833 should be withdrawn and the Commission's file closed.

On the basis of the enclosed Certificate of Satisfaction, no hearing need be scheduled in this case.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

**DOCUMENT
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Regards,



William E. Lehman
Counsel for Verizon Pennsylvania Inc.

WEL/kmg
Enclosures

cc: Stacy Nolan, Scheduling Officer - Office of Administrative Law Judge
Linda S. Berkowitz
Bruce Bigelow

BA

MAILING ADDRESS: P.O. BOX 1778 HARRISBURG, PA 17105

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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2007 JAN -4 PM 3:46
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SECRETARY'S BUREAU

LINDA S. BERKOWITZ,

Complainant

v.

Docket No. C-20066833

VERIZON PENNSYLVANIA INC.,

Respondent

ORIGINAL

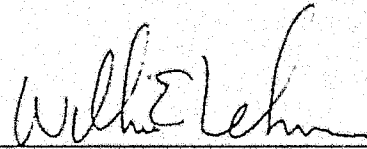
CERTIFICATE OF SATISFACTION

I, William E. Lehman, an attorney with Hawke McKeon Sniseak & Kennard LLP, representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Linda S. Berkowitz with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. C-20066833 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Ms. Berkowitz files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-20066833 shall be withdrawn and the Commission's file closed.

**DOCUMENT
FOLDER**

DOCKETED
JAN 05 2007



William E. Lehman, Attorney I.D. #83936
Hawke McKeon Sniseak & Kennard LLP
Harrisburg Energy Center
100 North Tenth Street
P.O. Box 1778
Harrisburg, PA 17105-1778
E-mail: wlehman@hmsk-law.com
Telephone: (717) 236-1300
Facsimile: (717) 236-4841

DATED: January 4, 2007

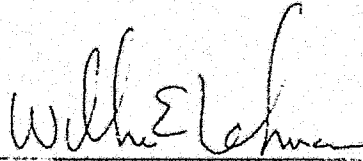
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of §1.54 (relating to service by a party).

Service via first class mail:

Linda S. Berkowitz
212 W. Highland Avenue, #B2
Philadelphia, PA 19118

Dated this 4th day of January, 2007.



William E. Lehman
Counsel for Verizon Pennsylvania Inc.

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2007 JAN -4 PM 3:46
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SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 18, 2007

SUBJECT: Linda S. Berkowitz v. Verizon Pennsylvania Inc.
C-20066833

TO: Wanda Zeiders
Docket Management

FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

On January 4, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

**DOCUMENT
FOLDER**

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JAN 24 2007



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

February 9, 2007

C-20066833

LINDA S. BERKOWITZ
212 W. HIGHLAND AVENUE, APT B2
PHILADELPHIA PA 19118

LINDA S. BERKOWITZ
v.
VERIZON PENNSYLVANIA INC

DOCKETED
FEB 09 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

cc: All parties of Record

nvl

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FOLDER**