

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL B. SWOPE

v.

UGI UTILITIES, INC.

C-20066272

DOCKETED
MAY 23 2006

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

RECEIVED
2006 MAY 22 A:19:16
P.A. F.U.C.
SECRETARY'S BUREAU

On or about April 20, 2006, Michael B. Swope ("Complainant") filed a complaint against UGI Utilities, Inc. ("Respondent"), at the above-captioned Docket Number. On or about May 17, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than June 2, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than June 16, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

**DOCUMENT
FOLDER**

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

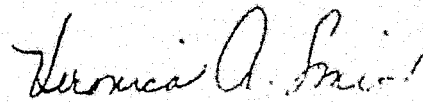
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: May 19, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

LARRY R. CRAYNE, PC
Attorney at Law

238 Johnston Road
Pittsburgh, PA 15241

lcrayne@adelphia.net

(412) 831-5462
(412) 425-4029

June 5, 2006

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

JUN 05 2006

PA PUBLIC UTILITY COMMISSION
REGULATORY BUREAU

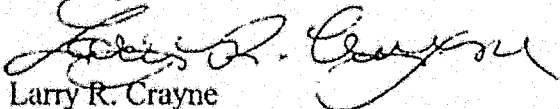
**Re: Michael B. Swope v. UGI Utilities, Inc.
Complaint Docket No. C-20066272**

Dear Mr. McNulty:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,


Larry R. Crayne

DOCUMENT
FOLDER

Enc: Original, plus three copies

cc: Donald B. Swope, Esq.
50 East Market Street
Hellam, PA 17406

Michael B. Swope
2516 Mt. Zion Road
York, PA 17402

ORIGINAL

DOCKETED
JUN 21 2006

154

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: June 8, 2006
SUBJECT: Michael B. Swope v UGI Utilities, Inc.
C-20066272
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCKETED
JUN 16 2006

On June 5, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

DOCKETED
JUN 16 2006