

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MICHAEL HICKEY

v.

XO COMMUNICATIONS SERVICES, INC.

C-20065778

DOCUMENT
FOLDER

DOCKETED
FEB 16 2006

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about January 20, 2006, Michael Hickey ("Complainant") filed a complaint against XO Communications Services, Inc. ("Respondent"), at the above-captioned Docket Number. On or about February 8, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than February 24, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than March 10, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

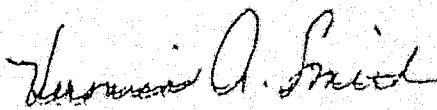
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5413
Email: bbigelow@state.pa.us

Date: February 10, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

STEVENS & LEE
LAWYERS & CONSULTANTS

17 North Second Street
16th Floor
Harrisburg, PA 17101
(717) 234-1090 Fax (717) 234-1099
www.stevenslee.com

RECEIVED

2006 FEB 27 10:30

PA P.U.C.
SECRETARY'S BUREAU

Direct Dial: (717) 255-7364
Email: rlh@stevenslee.com
Direct Fax: (610) 988-0851

February 22 2006

Secretary James J. McNulty
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

ORIGINAL

Re: Michael Hickey v. XO Communications Services, Inc.
Docket No. C-20065778

Dear Secretary McNulty:

Please be advised that the address of counsel for the respondent, XO Communications Services, Inc. in the above captioned matter has changed. Please change your records to reflect the new address and contact information

Renardo L. Hicks, Esq.
Stevens & Lee
17 N. Second Street
16th Floor
Harrisburg, PA 17101
Tel: 717-255-7364
Fax: (610) 988-0851
rlh@stevenslee.com

DOCUMENT
FOLDER

DOCKETED
MAR 09 2006

Thank you for your attention to this matter. Please contact me if you have any questions

Philadelphia • Reading • Valley Forge • Lehigh Valley • Harrisburg • Lancaster
Scranton • Wilkes-Barre • Princeton • Cherry Hill • New York • Wilmington

A PROFESSIONAL CORPORATION

30

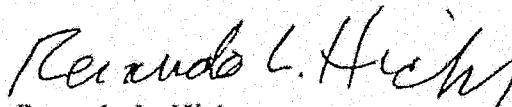
STEVENS & LEE
LAWYERS & CONSULTANTS

Secretary James J. McNulty
February 22 2006
Page 2

RECEIVED
2006 FEB 27 10:30
PA P.U.C.
SECRETARY'S BUREAU

Sincerely yours,

STEVENS & LEE



Renardo L. Hicks

RLH:toa

cc: Hon. ALJ Veronica A. Smith

STEVENS & LEE
LAWYERS & CONSULTANTS

17 North Second Street
16th Floor
Harrisburg, PA 17101
(717) 234-1090 Fax (717) 234-1099
www.stevenslee.com

ORIGINAL

Direct Dial: (717) 255-7365
Email: mag@stevenslee.com
Direct Fax: (610) 988-0852

**DOCUMENT
FOLDER**

July 5, 2006

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building, 2nd Floor
Harrisburg, PA 17105-3265

Re: Mickey Hickey v. XO Communications Services, Inc.
Docket No. C-20065778

DOCKETED
JUL 24 2006

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), XO Communications Services, Inc. ("XO"), by the undersigned, certifies that the above-referenced Complaint has been satisfied. XO and Complainant, Michael Hickey, have settled this matter by a resolution agreement whereby XO will cease from collection efforts through Access Receivables Management and remove any derogatory credit rating information. XO will also credit Michael Hickey's account of any outstanding balance. In a conference call held on January 31, 2006, with Teresa Miller of XO, Complainant had indicated satisfaction with this resolution of the Complaint and no longer wished to pursue this Complaint.

A copy of Respondent's letter to Complainant dated January 31, 2006 stating that a resolution has been reached is enclosed.

As such, in full satisfaction of outstanding amounts due, XO's has credited the Complainant's account of any outstanding balance, ceased all collection efforts, and removed all derogatory credit rating information.

By copy of this letter, I am notifying Michael Hickey of the right to object to any part of this settlement in writing to the Public Utility Commission within ten (10) days of the date of this letter. If no objection is received within ten (10) days, the Complaint shall be deemed withdrawn.

Philadelphia • Reading • Valley Forge • Lehigh Valley • Harrisburg • Lancaster
Scranton • Wilkes-Barre • Princeton • Cherry Hill • New York • Wilmington

A PROFESSIONAL CORPORATION

2006 JUL -5 PM 4:06
PA P.U.C.
SECRETARY'S BUREAU

17
15

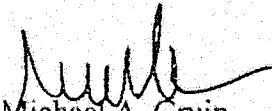
STEVENS & LEE
LAWYERS & CONSULTANTS

James J. McNulty, Secretary
July 5, 2006
Page 2

If additional information is needed about this matter, please feel free to contact me.
I thank you for your assistance.

Very truly yours,

STEVENS & LEE



Michael A. Gruin

MAG:toa
Encl.

cc: Hon. Administrative Law Judge Veronica A. Smith
Mediator Bruce Bigelow
Michael Hickey

CERTIFICATE OF SERVICE

I hereby certify that on this 5th day of July, 2006 a copy of the foregoing Certificate of Satisfaction has been served, via U.S. mail, postage prepaid, upon the person listed below in accordance with the requirements of 52 Pa Code Sections 1.54 and 1.55 of the Commission's rules.

Michael Hickey
Michael Hickey Insurance
PO Box 4
Flourtown, PA 19031

2006 JUL -5 PM 4:06
PA PUC
SECRETARY'S BUREAU

Respectfully submitted,



Michael A. Guin, Esquire
Stevens & Lee
17 N. 2nd St.
16th Floor
Harrisburg, PA 17101
Tel.: (717) 255-7365
Fax: (610) 988-0852
mag@stevenslee.com
Attorney for
XO Communications Services, Inc.

Date: July 5, 2006

Michael Hickey Insurance
PO Box 4
Flourtown, PA 19031
Phone # 215-753-9405

Account # 2731521

Date: January 31, 2006

Mr. Hickey,

It was a pleasure speaking with you today. Per our conversation the following actions have been taken to clear the Michael Hickey Insurance account, 2731521:

- Access Receivables Management notified to cease collection efforts.
- XO Communications records updated to clear outstanding balance.
- Remove any derogatory credit rating information.

Again, I apologize for the inconvenience this matter may have caused.

Please contact me if I can be of additional assistances.

Sincerely,

Teresa Miller
XO Communications
214-261-7736

2006 JUL -5 Pi 4: 06
FBI PUC
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: July 10, 2006
SUBJECT: Mickey Hickey v. XO Communications Services, Inc.
C-20065778
TO: Wanda Zeiders
Docket Management
FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

DOCUMENT
FOLDER

On July 5, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator
Beth Plantz
Case File

DOCKETED
JUL 14 2006