

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NICHOLAS G. KILYK

v.

PENNSYLVANIA-AMERICAN WATER COMPANY

C-20077842

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

DOCKETED
JUL 09 2007

On or about June 5, 2007, Nicholas G. Kilyk ("Complainant") filed a complaint against Pennsylvania-American Water Company ("Respondent"), at the above-captioned Docket Number. On or about June 26, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than July 13, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than July 27, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and

- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

RECEIVED

JUL 9 2007

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

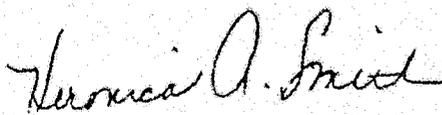
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5413
Email: bbigelow@state.pa.us

Date: June 29, 2007


VERONICA A. SMITH
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: July 11, 2007
SUBJECT: Nicholas G. Kilyk v. Pennsylvania-American Water Company
C-20077842
TO: Commission Document Folder
FROM: Bruce Bigelow
Mediator

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated June 29, 2007, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

DOCUMENT
FOLDER

pc: OALJ File
Mediator Bigelow
Docketing
Beth Plantz

DOCKETED
JUL 16 2007

BA



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
July 12, 2007

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20077842

(SEE ATTACHED LIST)

Nicholas G. Kilyk v. Pennsylvania-American Water Company

Billing dispute.

Telephone Hearing Notice

DOCUMENT
FOLDER

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, August 21, 2007
Time: 10:00 a.m.
Presiding: Administrative Law Judge Louis G. Cocheres
PO Box 3265
Harrisburg, PA 17105-3265
Phone: 717.783.5452
Fax: 717.787.0481

DOCKETED
JUL 17 2007

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

BA

At the above date and time, the Presiding Officer will contact the parties as follows:

Nicholas G. Kilyk	610.582.7484
Susan Simms Marsh Esquire	717.533.5000

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Cocheres
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File