

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBERT & BETH SCHEID

v.

PHILADELPHIA GAS WORKS

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:  
:  
:  
:

C-20077304

DOCUMENT  
FOLDER

INTERIM ORDER  
SETTING CONFERENCE BETWEEN PARTIES

On or about January 22, 2007, Robert & Beth Scheid ("Complainants") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned docket number. On or about February 13, 2007, Respondent filed an Answer to the complaint.

Based upon a review of the information contained in this material, the parties are hereby directed to discuss this matter to determine whether such discussion can result in a resolution of the complaint and, if so, whether Complainants want to withdraw the complaint. Respondent shall contact Complainants, on or before March 7, 2007, concerning a mutually convenient time, date and place for Respondent and Complainants to hold a conference. The conference shall take place on or before March 21, 2007, unless this is not possible.

**Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow, Mediator ("Mediator"), setting forth:**

- (a) The time, date and place of the conference;
- (b) Who participated for each party; and
- (c) A statement on the results of the conference.

**DOCKETED**  
FEB 26 2007  
FEB 26 2007

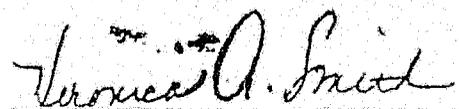
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5413  
Email: bbigelow@state.pa.us

Date: February 21, 2007



VERONICA A. SMITH  
Chief Administrative Law Judge

**Philadelphia Gas Works**



800 West Montgomery Avenue, Philadelphia, PA 19122  
Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: laureto.farinas@pgworks.com

March 13, 2007

**ORIGINAL**

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

**RE: Robert & Beth Scheid v. PGW, Docket No. C - 20077304**

Dear Secretary McNulty:

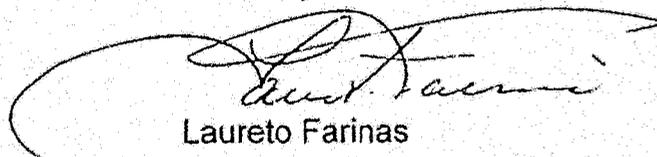
Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Beth Scheid, have discussed the issue raised in the complaint and reached a settlement. With this discussion and settlement, the Complainants, through Beth Scheid, have indicated that they are satisfied with the resolution of the complaint.

By copy of this letter, I am notifying the Complainants of their right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

**DOCUMENT  
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Sincerely,



Laureto Farinas

cc: Mr. Robert Scheid (Regular Mail)  
Mrs. Beth Scheid (Regular Mail)  
Bruce Bigelow, Mediator (Regular mail)  
Dawn Reitenbach, Scheduler (via FAX)  
Linda Pereira (PGW Mail)  
Anne Marie Cromley (PGW Mail)

**RECEIVED**

MAR 18 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**DOCKETED**  
MAR 15 2007

**BA**

30

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: March 15, 2007

SUBJECT: Kathleen P. & Dennis P. McInay v. The Peoples Natural Gas  
Company d/b/a Dominion Peoples  
C-20077382

TO: Wanda Zeiders  
Docket Management

FROM: Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

DOCUMENT  
FOLDER

On March 15, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator  
Beth Plantz  
Case File

**DOCKETED**  
MAR 20 2007

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com



March 12, 2007

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

Re: Kathleen P. and Dennis P. McInay v. The Peoples Natural Gas  
Company, d/b/a Dominion Peoples, at Docket No. C-20077382

Dear Secretary McNulty:

Please receive this letter (original and three copies) as formal certification of The Peoples Natural Gas Company d/b/a Dominion Peoples, that the above-docketed complaint has been satisfied in accordance with 52 Pa. Code §5.24(b)(1). Specifically, Dominion Peoples agrees to do the following: (1) Install, at no cost to Complainants, a remote reading device on the natural gas meter serving their residence; (2) Notify the supervisors of the customer representatives who spoke with the Complainants during the period raised in the herein complaint, and to provide additional training for the aforesaid representatives; (3) Review the non-access correspondence dispatched to customers and ascertain the feasibility of "softening" some of the verbiage; and (4) Apply a one-time goodwill credit to Complainant's natural gas service account in the amount of \$50.00. A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn.

If you have any further questions or desire any additional information regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures  
HPP/bam

cc: Kathleen & Dennis McInay, 826 Walnut Street, Hollidaysburg, PA 16648  
PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box  
3265, Harrisburg, PA 17105-3265 ✓  
Karen Clunas-Dominion Tower

RECEIVED  
OFFICE OF C.A.L.J.  
07 Mar 15 11:19:13  
PA PUC

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: March 15, 2007  
SUBJECT: Robert & Beth Scheid v. Philadelphia Gas Works  
C-20077304  
TO: Wanda Zeiders  
Docket Management  
FROM: Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

DOCUMENT  
FOLDER

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Attachment

pc: Bruce Bigelow, Mediator  
Beth Plantz  
Case File

DOCKETED  
MAR 20 2007

BA



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

April 13, 2007

C-20077304

ROBERT & BETH SCHEID  
717 IVINS ROAD  
PHILADELPHIA PA 19128-1906

ROBERT & BETH SCHEID  
v.  
PHILADELPHIA GAS WORKS

**DOCKETED**  
APR 11 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

cc: All parties of Record

nvl

**DOCUMENT  
FOLDER**