

DOCKET NO.: F-01593262
RESPONDENT OR APPLICANT: PHILADELPHIA GAS WORKS
PARTY OR COMPLAINANT: JOHNSON, CHERYL

| ENTRY | TYPE | DATE | BUREAU | PERSONNEL |
|---|------|----------|--------|---------------|
| 1 | N | 05/31/05 | SEC | IMES |
| FORMAL COMPLAINT OF CHERYL JOHNSON V. PHILA GAS WORKS | | | | |
| 2 | N | 08/16/05 | SEC | IMES |
| NOTICE OF COMPLAINT SENT TO RESPONDENT FOR ANSWER IN 20 DAYS | | | | |
| 3 | N | 09/13/05 | SEC | SHUTTLESWORTH |
| RESPONDENT FLD LTR CERTIFIES COMPLT SATISFIED & COMPLAINANT ACKNOWLEDGES SAME | | | | |
| 4 | N | 09/30/05 | SEC | SHUTTLESWORTH |
| CALJ MEMO ACKNOWLEDGING WITHDRAWAL & CLOSING IN 10 DAYS | | | | |
| 5 | N | 10/25/05 | SEC | SHUTTLESWORTH |
| SEC LETTER ADVISING PARTIES COMMISSION HAS MARKED PROCEEDING CLOSED | | | | |
| 6 | N | 09/01/05 | SEC | FARNERJOYCE |
| RESPONDENT FILED REQUEST FOR EXTENSION OF TIME TO FILE ANSWER BY 10/31/05 | | | | |
| 7 | N | 09/07/05 | SEC | FARNERJOYCE |
| CALJ NOTICE TO RESP ADV REQUEST FOR EXT OF TIME GRANTED; FILE ANS BY 10/5/05 | | | | |

CAPTION SHEET

SE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): :
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:
 DIRECTOR: : 00/00/00
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 05/31/05
 8. DOCKET NO: F-01593262 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: JOHNSON, CHERYL

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMF/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE WANTS THE CHARGES REMOVED FROM HER BILL THAT WERE THE PREVIOUS OWERS OWE. SHE WANTS TO KNOW WHY THERE WAS A LARGER METER INSTALLED SHE WANTS THE COMPANY TO CHECK HER BASEMENT FOR LEAKS DC TO A ODOR OF GAS THAT IS PRESENT.

DOCUMENT

RECORDED
 AUG 16 2005

Must be returned by MAY 31, 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

F-01593262

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name CHERYL JOHNSON

Street/P.O. Box 716 KENILWORTH AVE APT #

City PHILA State PA Zip 19126

County PHILADELPHIA

Area Code/HOME Phone 215 548 0228

Area Code/WORK Phone 215 829 3246

Utility Account Number 311 685 9441
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works

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05 MAY 31 AM 9:37
P.A. P.U.C. BUREAU
SECRETARY'S BUREAU

ORIGINAL

15

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

As per the gas company, I received estimated bills for June 2002 through June 2003 in the amount of \$ 1380.63. In June 2003 they replaced the old meter with an automatic reading meter double the size of the old meter, with no explanation as to the difference in size.

I received no gas bills from June 2003 through December 2003. After repeated inquiries I was finally told that they were having difficulty processing the old meter. However, the automatic reader was now in place for current billing.

I expressed my concerns at my ability to pay a 6-month bill all at once but it fell on deaf ears.

I finally received a bill mid-December 2003 for \$ 3035.24, making my total bill for June 2002 → Dec 2003 \$ 4395.00

They could not give me any actual monthly usage bills for June 2003 through Dec 2003 during which time the automatic reader was in place. They admitted to failing to obtain readings for an extended period of time prior to the installation of the automatic reader. They would not tell me when the last actual reading was taken, other than to say

that it had not been for a while.

I purchased and took possession of the home in June 2002. If the meter had not been read for an extended period of time the bulk if not all of the back billing should go to the previous owner Jacqueline Jones.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Remove charges from my bill that should be billed to previous owner Jacqueline Jones. GIVE explanation for installation of larger meter. Thoroughly check basement for leaks, odor of gas is present.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: CHERYL JOHNSON , hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

 Cheryl Johnson 5-11-05
(Signature) (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____
Street _____
City _____ State _____ Zip _____
Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

| | |
|---|--|
| Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105 | Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120 |
|---|--|

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

MAY 9, 2005

BCS 1593262

CHERYL JOHNSON
716 KENIL WORTH AVENUE
PHILADELPHIA PA 19126-3715

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before MAY 31, 2005 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- . Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

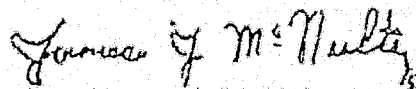
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

nvl
cc: Philadelphia Gas Works

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: March 8, 2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

CHERYL JOHNSON
716 KENILWORTH AVE
PHILADELPHIA PA 19126-3715

215 548 0228
(Area Code) Telephone Number

Cheryl Johnson
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

| | |
|---------------------------------|--------------------------------|
| FOR OFFICE USE ONLY | |
| BCS Number: 1593262 | Date of mailing: March 8, 2005 |
| Company: PHILADELPHIA GAS WORKS | |

RECEIVED
MARCH 26 2005
SECRETARY

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 16, 2005

F-01593262

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by CHERYL JOHNSON. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT

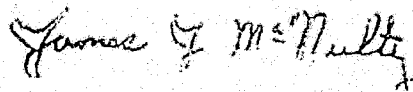
AUGUST 16, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 16, 2005

CHERYL JOHNSON
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: F-01593262

DOCUMENT



AUG 16 2005

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

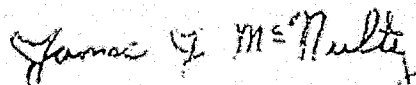
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

September 1, 2005

Chief Administrative Law Judge Veronica A. Smith
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

Re: Request for Blanket Extension of Time In Which To File Answers to Complaints

Dear Judge Smith:

7-01593262

This is to request an extension of time in which the Philadelphia Gas Works (PGW) may file Answers to formal complaints. We request that you grant to PGW an extension of the time in which to file Answers on all outstanding formal complaints from 20 days to 35 days until October 31, 2005.

The need for this extension of time arises from the increased volume of formal complaints that you have served upon PGW in recent weeks. This increase has created a backlog of pending investigations of formal complaints and places higher demands for PGW resources. The PGW personnel who conduct investigations on formal complaint also investigate the even greater number of informal complaints now pending.

As the complaint numbers increase, PGW is prevented from conducting the requisite investigation and filing an answer to formal complaints within the 20-day period as prescribed in the Commission's procedural rules. Of the approximately 30 Answers due as of the end of this week (9/2/05), only 20 investigations have been completed. Of the 103 Answers that are due by the end of next week (the week of 9/6/05 to 9/9/05), I expect only a small portion of investigations to be completed in sufficient time to file a timely Answer.

As PGW complaint personnel are able to investigate each complaint, the backlog of complaints to be answered will decrease; PGW will be able to return to answering formal complaints within the 20-day period by the end of October 2005.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

RP

54

**DOCUMENT
FOLDER**

cc: James McNulty, Secretary
Cherie Pyle
Eric A. Rohrbough
Randy Gyory
Abby Pozefsky, Esq.

DOCKETED
NOV 01 2005

RECEIVED

SEP 01 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 0 AND 5 DAYS AS OF 09/01/2005

| Account # | SA # | Customer Name | Active | DATES | | | Docket # | Course# | PGW | | Resp. Due | DATES | | |
|-----------|------------|-------------------------------------|------------|-------|--------|-----------|----------|----------|---------|--------------|------------|------------|-------|--|
| | | | | Sat'd | Closed | | | | Witness | All Assigned | | Resp. File | Hear# | |
| 1 | 213669305 | 9783544405 FERRELL, GLADYS T | 08/12/2005 | | | 201780206 | Admucci | Langford | | | 09/01/2005 | | | |
| 2 | 817266320 | 8735101677 TUCKER, ROMEE N | 08/12/2005 | | | 201772818 | Farnas | | | | 09/01/2005 | | | |
| 3 | 7116440988 | 9961495927 JWANIER, CAROLA | 08/12/2005 | | | 201787443 | Farnas | | | | 09/01/2005 | | | |
| 4 | 8116048322 | 9961480010 PRESTON, JOAN | 08/12/2005 | | | F01625780 | Farnas | | | | 09/01/2005 | | | |
| 5 | 9119894874 | 9961735950 JOHNSON, WILLIE MAE | 08/12/2005 | | | 201741834 | Farnas | | | | 09/01/2005 | | | |
| 6 | 380141131 | 754309060 PORTER, DAVID C | 08/12/2005 | | | 201798369 | Farnas | | | | 09/01/2005 | | | |
| 7 | 301355129 | 7635156038 KRR INC | 08/12/2005 | | | C20054861 | Farnas | | | | 09/01/2005 | | | |
| 8 | 8117558340 | 9961591513 COLANCECCO, PASQUALE | 08/12/2005 | | | C20054862 | Farnas | | | | 09/01/2005 | | | |
| 9 | 9112633198 | 9961299163 MYRICK, ROSALIND & S | 08/12/2005 | | | F01810214 | Farnas | | | | 09/01/2005 | | | |
| 10 | 4113667662 | 9961312061 REID, RONALD | 08/12/2005 | | | 201703736 | Admucci | | | | 09/01/2005 | | | |
| 11 | 343725008 | 1648313891 MITCHELL, TERESA D | 08/16/2005 | | | 20181367 | Farnas | Vacca | | | 09/05/2005 | | | |
| 12 | 47367972 | 1717036746 JONES, RONALD L | 08/16/2005 | | | 201599873 | Farnas | Coleman | | | 09/05/2005 | | | |
| 13 | 4113063403 | 9961320563 CARDE, BETSAIDA | 08/15/2005 | | | 201746909 | Farnas | Raksnis | | | 09/05/2005 | | | |
| 14 | 552852973 | 2563041772 WHITE, EDWARD | 08/16/2005 | | | F01578155 | Farnas | Itzary | | | 09/05/2005 | | | |
| 15 | 3112313360 | 9961286722 SMITH, FLOYD | 08/16/2005 | | | F01560780 | Farnas | Rosario | | | 09/05/2005 | | | |
| 16 | 4119250699 | 9961708311 DIANO, VINCENT | 08/16/2005 | | | C20054873 | Farnas | Kelly | | | 09/05/2005 | | | |
| 17 | 5119366637 | 9961630447 ALLEN, REGINALD | 08/16/2005 | | | 201613899 | Farnas | Vacca | | | 09/05/2005 | | | |
| 18 | 870454285 | 1119960586 JAMES, GALLAGHER | 08/16/2005 | | | F01603719 | Farnas | Itzary | | | 09/05/2005 | | | |
| 19 | 4116288049 | 7690118889 WILLIAMS, RICARDO | 08/16/2005 | | | 201777259 | Farnas | Raksnis | | | 09/05/2005 | | | |
| 20 | 3116859441 | 7879995710 JOHNSON, CHERYL | 08/16/2005 | | | F01593262 | Farnas | Carnall | | | 09/05/2005 | | | |
| 21 | 1117331298 | 9961477559 BRANCH, JACQUELINE | 08/16/2005 | | | 201651513 | Farnas | Rosario | | | 09/05/2005 | | | |
| 22 | 4114290013 | 8843007661 BACKMAN ADZUA AWURA, A Z | 08/16/2005 | | | F01581327 | Farnas | Langford | | | 09/05/2005 | | | |
| 23 | 2117179112 | 1072393421 ADAMS, CLAUDE | 08/16/2005 | | | C20054871 | Farnas | Carnall | | | 09/05/2005 | | | |
| 24 | 502573253 | 5522968704 MATTHEWS, SHIRLEY A. | 08/16/2005 | | | C20054875 | Farnas | Raksnis | | | 09/05/2005 | | | |
| 25 | 195780585 | 277675995 GLOVER, LILLIAN E. | 08/17/2005 | | | C20054878 | Farnas | Kelly | | | 09/06/2005 | | | |
| 26 | 456552499 | 7105244440 GILLARY, JASON A | 08/17/2005 | | | 201821106 | Farnas | Kelly | | | 09/06/2005 | | | |
| 27 | 930479821 | 8910571815 JOHNSON, ANITA R | 08/17/2005 | | | C20054884 | Farnas | Raksnis | | | 09/06/2005 | | | |
| 28 | 6117130653 | 9961530705 SAULSBERRY, DAVID | 08/17/2005 | | | 201773607 | Farnas | | | | 09/06/2005 | | | |
| 29 | 7117323880 | 2774042980 CARTER, THOMAS F | 08/17/2005 | | | C20054882 | Farnas | | | | 09/06/2005 | | | |
| 30 | 3116747571 | 9961485761 POWELL, EDWINS | 08/17/2005 | | | 201864537 | Admucci | Kelly | | | 09/06/2005 | | | |
| 31 | 711753324 | 9961577699 BLASZCZYK, JESSIE | 08/17/2005 | | | 201718126 | Admucci | Itzary | | | 09/06/2005 | | | |
| 32 | 650040433 | 271078281 BRINSON, ELAINE B | 08/17/2005 | | | 201767176 | Farnas | Coleman | | | 09/06/2005 | | | |
| 33 | 8119351719 | 9961628963 SHAFMASTER, F H | 08/17/2005 | | | 201740344 | Farnas | Langford | | | 09/06/2005 | | | |
| 34 | 2112470495 | 2724443014 DEFLEMINGUE, ELISAL | 08/17/2005 | | | 201782543 | Admucci | Itzary | | | 09/06/2005 | | | |
| 35 | 262110753 | 1373144497 MCGREOR, HELENE | 08/17/2005 | | | 201731665 | Farnas | Vacca | | | 09/06/2005 | | | |
| 36 | 427325780 | 819788233 ATKINS, CELESTE | 08/17/2005 | | | 201778493 | Farnas | Rosario | | | 09/06/2005 | | | |
| 37 | 411502567 | 9240888929 MILLS, CHARLES E JR | 08/17/2005 | | | F01669480 | Farnas | Itzary | | | 09/06/2005 | | | |
| 38 | 2118691499 | 917182543 BASHIR, AU | 08/17/2005 | | | 201696299 | Farnas | Langford | | | 09/06/2005 | | | |
| 39 | 5116285908 | 9961594056 COSBY, ANGELIQUE D | 08/17/2005 | | | 201798854 | Farnas | Rosario | | | 09/06/2005 | | | |
| 40 | 993127810 | 4904759478 KINNEY, BARBARA | 08/17/2005 | | | 201765296 | Farnas | Itzary | | | 09/06/2005 | | | |

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 0 AND 5 DAYS AS OF 09/01/2005

| Account # | SA # | Customer Name | DATES | | | | PGW | | | DATES | | | | |
|-----------|------------|---------------|----------------------|------------|--------|----------|-----------|----------|-------------|-----------|------------|------------|--|--|
| | | | Active | Settled | Closed | Docket # | Counsel | Witness | AJ Assigned | Resp. Due | Resp. File | Heard | | |
| 41 | 238397054 | 9555590000 | GOANUE, PETER | 08/17/2005 | | | C20054883 | Farnas | Carnall | | | 09/06/2005 | | |
| 42 | 4113633011 | 9961447778 | GRAY-HARMON, ROSELYN | 08/17/2005 | | | Z01674945 | Farnas | Langford | | | 09/06/2005 | | |
| 43 | 4111496538 | 2828021120 | TEMPLE, ARMINA R | 08/17/2005 | | | Z01682269 | Adamucci | Kelly | | | 09/06/2005 | | |
| 44 | 219147816 | 8225704388 | CUNNINGHAM, BARBARA | 08/17/2005 | | | C20054881 | Farnas | | | | 09/06/2005 | | |
| 45 | 514852697 | 5835803056 | COKER, BLANCHE | 08/17/2005 | | | Z01705301 | Farnas | | | | 09/06/2005 | | |
| 46 | 996137848 | 3729799858 | COIT, ROSE M | 08/17/2005 | | | Z01792986 | Farnas | Rosario | | | 09/06/2005 | | |
| 47 | 672891008 | 3299102886 | SOFT OFF, 1024 | 08/17/2005 | | | F01616264 | Farnas | Coleman | | | 09/06/2005 | | |
| 48 | 672891008 | 3299102886 | SOFT OFF, 1024 | 08/17/2005 | | | F0161264 | Farnas | | | | 09/06/2005 | | |
| 49 | 4113964662 | 1485077874 | BROWN, MILDRED | 08/17/2005 | | | Z01777100 | Farnas | Langford | | | 09/06/2005 | | |
| 50 | 5113038306 | 9961304832 | JACKS CAMERA INC | 08/17/2005 | | | C20054880 | Adamucci | Coleman | | | 09/06/2005 | | |
| 51 | 9112007427 | 6383404510 | GRIGGS, SHEENA | 08/17/2005 | | | Z01694429 | Farnas | Kelly | | | 09/06/2005 | | |

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 6 and 10 DAYS AS OF 09/01/2005

| Account # | SA # | Customer Name | Active | DATES | | | Docket # | Garnset | PGW | | All Assigned | DATES | |
|-----------|------------|---------------|----------------------|------------|--------|--|------------|----------|----------|-----------|--------------|------------|------------|
| | | | | Settled | Closed | | | | Witness | Resp. Due | | Resp. File | Heari |
| 1 | 5119339331 | 9961744850 | BROWN, MATTIE | 08/18/2005 | | | C20054911 | Fairnas | | | | 09/07/2005 | |
| 2 | 2117097498 | 3459434323 | WASHINGTON, KATHLEEN | 08/19/2005 | | | Z01869754 | Adamucci | | | | 09/07/2005 | |
| 3 | 300636033 | 1480930629 | THOMAS, PAULETTE L | 08/18/2005 | | | Z01800409 | Fairnas | | | | 09/07/2005 | |
| 4 | 425046292 | 2336447981 | RODRIGUEZ, MARGARITA | 08/18/2005 | | | F01578200 | Fairnas | | | | 09/07/2005 | |
| 5 | 628715638 | 594786297 | BETHEL ALFONSO | 08/18/2005 | | | F01679920 | Fairnas | | | | 09/07/2005 | |
| 6 | 9114306172 | 1358930288 | TATE, CHARLOTTE S | 08/18/2005 | | | Z01877579 | Fairnas | | | | 09/07/2005 | |
| 7 | 566606142 | 1855708000 | HENRY, JOAN C | 08/18/2005 | | | Z01874716 | Adamucci | | | | 09/07/2005 | |
| 8 | 3116972032 | 4602636472 | ROWELL, MARGARET | 08/18/2005 | | | Z01786183 | Fairnas | | | | 09/07/2005 | |
| 9 | 112547887 | 9961252256 | MCALLEY, ELIZABETH | 08/18/2005 | | | Z01798401 | Adamucci | Rakns | | | 09/07/2005 | |
| 10 | 3113069337 | 2871788275 | RAMOS, MARIE | 08/18/2005 | | | Z01647474 | Fairnas | | | | 09/07/2005 | |
| 11 | 1119472514 | 9961691962 | MCQUILLA, JAMES | 08/18/2005 | | | C20054934 | Adamucci | Langford | | | 09/07/2005 | |
| 12 | 48650280 | 4346688400 | GAMBLE, LYNN | 08/18/2005 | | | C20054912 | Fairnas | | | | 09/07/2005 | |
| 13 | 433255149 | 9924704883 | WANAMAKER, MARY A | 08/18/2005 | | | C20054913 | Fairnas | Vacca | | | 09/07/2005 | |
| 14 | 9114375560 | 5005537736 | ESCALERA, NORMA I | 08/18/2005 | | | C20054914 | Adamucci | Carnall | | | 09/07/2005 | |
| 15 | 1113852312 | 9961403441 | ANDREW, ANNA W | 08/18/2005 | | | C20054915 | Fairnas | Coleman | | | 09/07/2005 | |
| 16 | 8114431239 | 9961280150 | WILSON, CAROLYN M | 08/18/2005 | | | C20054937 | Fairnas | Carnall | | | 09/07/2005 | |
| 17 | 6112529991 | 1786215251 | HINTON, MARVELLA | 08/18/2005 | | | C20054936 | Fairnas | Kelly | | | 09/07/2005 | |
| 18 | 730689233 | 2369554412 | CUNNINGHAM, EUGENE | 08/18/2005 | | | C20054935 | Fairnas | Coleman | | | 09/07/2005 | |
| 19 | 3111225994 | 9191195648 | TOLER, JOCINDA | 08/18/2005 | | | Z01728718 | Adamucci | | | | 09/07/2005 | |
| 20 | 6116730951 | 9961469723 | RAGLAND, SYLVIA | 08/18/2005 | | | C20054889 | Adamucci | Carnall | | | 09/07/2005 | |
| 21 | 7117351331 | 3323155987 | ELLIS, RHONDA | 08/18/2005 | | | Z01743010 | Adamucci | Rosario | | | 09/07/2005 | |
| 22 | 1112094287 | 8051580046 | REGAN, WILLIAM M | 08/18/2005 | | | Z01702885 | Fairnas | Langford | | | 09/07/2005 | |
| 23 | 372520969 | 9898890895 | GRANT, DESIREA T | 08/18/2005 | | | Z01792624 | Fairnas | Kelly | | | 09/07/2005 | |
| 24 | 634351074 | 5724645743 | LELAND, DONALD C | 08/18/2005 | | | F016990882 | Fairnas | Itzary | | | 09/07/2005 | |
| 25 | 8111322963 | 9961237678 | TAYLOR, ALAN | 08/18/2005 | | | F01691860 | Fairnas | | | | 09/07/2005 | |
| 26 | 7114022836 | 9961340150 | SERVANCE, DARLENE | 08/18/2005 | | | F01632134 | Adamucci | Carnall | | | 09/07/2005 | |
| 27 | 3120177411 | 9961705373 | FOWLER, ANNETTE | 08/18/2005 | | | F01768847 | Fairnas | Langford | | | 09/07/2005 | |
| 28 | 7112546866 | 4955715898 | LYNCH, FRANCES A | 08/18/2005 | | | C20054888 | Fairnas | Vacca | | | 09/07/2005 | |
| 29 | 283153600 | 3367579022 | CUSTUS, MELINDA | 08/18/2005 | | | C20054887 | Fairnas | Carnall | | | 09/07/2005 | |
| 30 | 6411929 | 6336037845 | EASLEY, JUANITA | 08/18/2005 | | | F01899255 | Fairnas | Coleman | | | 09/07/2005 | |
| 31 | 9113328864 | 9961308246 | SMITH, ENID J | 08/18/2005 | | | F01830920 | Fairnas | Vacca | | | 09/07/2005 | |
| 32 | 9116283860 | 9961599862 | GWENLECH | 08/18/2005 | | | C2005486 | Fairnas | Rakns | | | 09/07/2005 | |
| 33 | 2116388736 | 4024806556 | LEROY FREEMAN | 08/18/2005 | | | F01795811 | Fairnas | Langford | | | 09/07/2005 | |
| 34 | 1117279639 | 9961618524 | BYRD, WILLIAM | 08/18/2005 | | | Z01706665 | Fairnas | | | | 09/07/2005 | |
| 35 | 3113018213 | 9961302824 | JONES, BRIAN S | 08/18/2005 | | | C20054819 | Fairnas | | | | 09/07/2005 | |
| 36 | 8122184672 | 9961773222 | CONNELLY, MIRIAM I | 08/18/2005 | | | C20054820 | Fairnas | | | | 09/07/2005 | |
| 37 | 7116130126 | 2235239927 | MONTGOMERY, SHYRL | 08/09/2005 | | | C20054842 | Fairnas | | | | 09/07/2005 | |
| 38 | 963441541 | 9396676161 | RILEY, LORETTA | 08/18/2005 | | | C20054846 | Fairnas | | | | 09/07/2005 | |
| 39 | 2114077862 | 6733455314 | DEGRASSE, ANNE T | 08/18/2005 | | | C20054836 | Fairnas | | | | 09/07/2005 | |
| 40 | 3119038733 | 9961628894 | TALLEY, ERRICK | 08/18/2005 | | | F01658922 | Fairnas | | | | 09/07/2005 | 08/29/2005 |

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 6 and 10 DAYS AS OF 09/10/2005

| Account # | SA # | Customer Name | DATES | | | | Docket # | Courses | PGW | | All Assigned | Resp. Date | DATES | |
|-----------|------------|---------------|----------------------|------------|------------|-----------|-----------|---------|----------|------------|--------------|------------|-------|--|
| | | | Active | Settled | Closed | W/Inasse | | | W/Inasse | Resp. File | | | Heard | |
| 41 | 9116893434 | 9354493105 | O'REILLY, MICHAEL | 08/19/2005 | 08/29/2005 | C20054944 | Fairnas | | | | 09/07/2005 | | | |
| 42 | 27/8784295 | 155329012 | WALLACE, MARITTHA | 08/19/2005 | 08/30/2005 | C20054937 | Fairnas | | | | 09/07/2005 | | | |
| 43 | 211613009 | 9961622415 | DENNIS, PHYLLIS | 08/19/2005 | | F01633627 | Fairnas | | | | 09/07/2005 | 08/30/2005 | | |
| 44 | 476973363 | 463120307 | GARCIA, WILNELIA | 08/18/2005 | | C20054948 | Fairnas | | | | 09/07/2005 | 08/30/2005 | | |
| 45 | 8113502738 | 9961369295 | CREAMER ROY | 08/18/2005 | | Z01768119 | Fairnas | | | | 09/07/2005 | | | |
| 46 | 693055925 | 4507653375 | ALMOND, ETHEL | 08/18/2005 | | C20054955 | Fairnas | | | | 09/07/2005 | | | |
| 47 | 824280512 | 5707625277 | LATIMORE, SHARON | 08/19/2005 | | C20054973 | Adannucci | | | | 09/08/2005 | | | |
| 48 | 1116693559 | 3391190020 | CARMICHAEL, CYNTHIA | 08/19/2005 | | C20054970 | Adannucci | | | | 09/08/2005 | | | |
| 50 | 450016571 | 8178860043 | ZESZUT, JOHN | 08/19/2005 | | C20054971 | Fairnas | | | | 09/08/2005 | | | |
| 51 | 240235296 | 2911690806 | HARRIS, CHARLES M | 08/19/2005 | | Z01877517 | Fairnas | | | | 09/08/2005 | | | |
| 52 | 422575010 | 5867459980 | BURNETTE, JAIME | 08/19/2005 | | F01880101 | Fairnas | | | | 09/08/2005 | | | |
| 53 | 33474687 | 2211182168 | BAERGA, ESPERANZA | 08/19/2005 | | C20054975 | Fairnas | | | | 09/08/2005 | | | |
| 54 | 6113454202 | 6344770943 | HENDERSON, CRYSTAL L | 08/19/2005 | | Z01873155 | Fairnas | | | | 09/08/2005 | | | |
| 55 | 3117264625 | 3880544328 | HANCOX PATRELL R | 08/19/2005 | | C20054976 | Fairnas | | | | 09/08/2005 | | | |
| 56 | 808622899 | 1478242624 | NICHOLS, CYNTHIA D | 08/19/2005 | | Z01877557 | Adannucci | | | | 09/08/2005 | | | |
| 57 | 1114457836 | 9961409421 | MAGGIOLINI, PETER | 08/19/2005 | | C20054972 | Fairnas | | | | 09/08/2005 | | | |
| 58 | 669090637 | 3845991521 | SMITH, KAREN | 08/19/2005 | | C20054974 | Fairnas | | | | 09/08/2005 | | | |
| 59 | 986451530 | 2910697312 | FONTANA, CHRISTOPHER | 08/19/2005 | | Z01719581 | Adannucci | | | | 09/08/2005 | | | |
| 60 | 3111625766 | 4002979805 | GUERRERO, ESTABAN | 08/19/2005 | | Z01665078 | Adannucci | | | | 09/08/2005 | | | |
| 61 | 673089455 | 3004425483 | CASTILLO, ISMAEL | 08/19/2005 | | Z01809884 | Adannucci | | | | 09/08/2005 | | | |
| 62 | 4116206770 | 1440692481 | HIRST, LINDA | 08/19/2005 | | C20054924 | Adannucci | | | | 09/08/2005 | | | |
| | | | | | | C20054978 | Adannucci | | | | 09/08/2005 | | | |

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 11 and 15 DAYS AS OF 09/10/2005

| Account # | SA # | Customer Name | DATES | | | Docket # | Complaint | PGW | | ALJ Assigned | DATES | | |
|-----------|------------|---------------|------------------------|------------|--------|-----------|-----------|---------|-----------|--------------|------------|-------|--|
| | | | Active | Satisfied | Closed | | | Witness | Resp. Due | | Resp. File | Heard | |
| 1 | 519845375 | 6632618799 | WILLIAMS-MIMMS, RHONDA | 08/23/2005 | | Z01896409 | Fainas | | | | 09/12/2005 | | |
| 2 | 8111752091 | 2827004190 | GREEN, ROLANDA | 08/23/2005 | | Z01880551 | Fainas | | | | 09/12/2005 | | |
| 3 | 598666758 | 2651040209 | KUMMERLEN, KRISTINE M | 08/23/2005 | | F01877895 | Fainas | | | | 09/12/2005 | | |
| 4 | 4113828697 | 9961447345 | BUSH, STEPHANIE J | 08/23/2005 | | Z01841154 | Fainas | | | | 09/12/2005 | | |
| 5 | 5113894371 | 9961318104 | JACKSON, LORINDA | 08/23/2005 | | F01778294 | Fainas | | | | 09/12/2005 | | |
| 6 | 8112080400 | 4593780972 | HOUSE, MAURICE R | 08/23/2005 | | F01848627 | Fainas | | | | 09/12/2005 | | |
| 7 | 982112291 | 3905549748 | BAKER, BEVERLY R | 08/23/2005 | | F01911274 | Adamucci | | | | 09/12/2005 | | |
| 8 | 1117567818 | 7117014287 | YANCHIS, JOSEPH | 08/22/2005 | | C20054976 | Fainas | | | | 09/12/2005 | | |
| 9 | 499916855 | 2131309188 | PARKER, KEISHA S | 08/24/2005 | | C20055075 | Fainas | | | | 09/13/2005 | | |
| 10 | 2117454085 | 1462098546 | DOHERTY, GINA M | 08/24/2005 | | C20055043 | Adamucci | | | | 09/13/2005 | | |
| 11 | 2122013167 | 5170795526 | CHAMBERS, MICHELE | 08/24/2005 | | C20055081 | Fainas | | | | 09/13/2005 | | |
| 12 | 9116746647 | 3017894443 | GROCE DAVITA | 08/24/2005 | | C20055038 | Fainas | | | | 09/13/2005 | | |
| 13 | 2111146507 | 358277738 | FINKELMAN, CINDY | 08/24/2005 | | C20055044 | Fainas | | | | 09/13/2005 | | |
| 14 | 879357818 | 3828468933 | MC CARTHY, DENNIS | 08/24/2005 | | C20055042 | Fainas | | | | 09/13/2005 | | |
| 15 | 504353503 | 1931920659 | GREENE, FRANCIS P. | 08/24/2005 | | C20055046 | Fainas | | | | 09/13/2005 | | |
| 16 | 728807229 | 5861448312 | BURNETT, VERA | 08/24/2005 | | C20055045 | Fainas | | | | 09/13/2005 | | |
| 17 | 2116398736 | 716753752 | LEROY FREEMAN | 08/24/2005 | | C20055082 | Adamucci | | | | 09/13/2005 | | |



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265

31 5095 DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

September 7, 2005

In Re: Various Complaints

7-0159 3262

Laureto A. Farinas, Esquire
800 West Montgomery Avenue
Philadelphia, PA 19122

Request for Blanket Extension of Time in Which to File Answers
to Complaints

NOTICE

Please be advised that your request for a blanket extension of time to file answers on the complaints on the attached list has been granted. The extension is approved for 30 days.

Answers must be filed on or before the date indicated on the attached list for each case. Failure to submit answers by that date may result in the scheduling of a hearing.

If you have any questions regarding this response, please contact the scheduling office at (717) 787-1399.

Enclosure

pc: Scheduling (w/enc.)
Beth Plantz (w/enc.)
Docket Section (w/enc.)

DOCUMENT
FOLDER

RJP

DOCKETED **D**
NOV 04 2005

COMMONWEALTH OF PENNSYLVANIA

OFFICE OF ADMINISTRATIVE
LAW JUDGE

PUBLIC UTILITY COMMISSION

TIME EXTENSIONS

COMPLAINTS
FOR
PHILADELPHIA GAS WORKS

| DOCKET NO. | RESP. DUE DATE | 30-DAY TIME EXTENSION DUE DATE | COMMENTS |
|------------|----------------|--------------------------------|----------------------------------|
| F-01606310 | 08/31/2005 | 09/31/2005 | |
| Z-01812022 | 08/31/2005 | 09/31/2005 | |
| Z-01783490 | 08/31/2005 | 09/31/2005 | |
| C-20054858 | 08/31/2005 | 09/31/2005 | |
| Z-01703352 | 08/31/2005 | 09/31/2005 | |
| Z-01802069 | 08/31/2005 | 09/31/2005 | |
| Z-01781897 | 08/31/2005 | 09/31/2005 | |
| C-20054853 | 08/31/2005 | 09/31/2005 | |
| Z-01777820 | 08/31/2005 | 09/31/2005 | |
| Z-01758609 | 08/31/2005 | 09/31/2005 | |
| Z-01781359 | 08/31/2005 | 09/31/2005 | |
| Z-01775134 | 08/31/2005 | 09/31/2005 | |
| Z-01757981 | 08/31/2005 | 09/31/2005 | |
| Z-01780206 | 09/01/2005 | 10/01/2005 | |
| Z-01772816 | 09/01/2005 | 10/01/2005 | |
| Z-01787443 | 09/01/2005 | 10/01/2005 | |
| F-01625760 | 09/01/2005 | 10/01/2005 | |
| Z-01741834 | 09/01/2005 | 10/01/2005 | |
| Z-01798369 | 09/01/2005 | 10/01/2005 | |
| C-20054861 | 09/01/2005 | 10/01/2005 | |
| C-20054862 | 09/01/2005 | 10/01/2005 | |
| F-01610214 | 09/01/2005 | 10/01/2005 | |
| Z-01703736 | 09/01/2005 | 10/01/2005 | |
| Z-01818367 | 09/05/2005 | 10/05/2005 | |
| Z-01599873 | 09/05/2005 | 10/05/2005 | |
| Z-01746909 | 09/05/2005 | 10/05/2005 | |
| F-01578155 | 09/05/2005 | 10/05/2005 | |
| F-01560780 | 09/05/2005 | 10/05/2005 | |
| C-20054873 | 09/05/2005 | 10/05/2005 | |
| Z-01613899 | 09/05/200 | 10/05/2005 | |
| F-01603719 | 09/05/2005 | 10/05/2005 | |
| Z-01777259 | 09/05/2005 | 10/05/2005 | Correct Docket No. is Z-01772594 |
| F-01593262 | 09/05/2005 | 10/05/2005 | |
| Z-01651513 | 09/05/2005 | 10/05/2005 | |
| F-01581327 | 09/05/2005 | 10/05/2005 | |
| C-20054871 | 09/05/2005 | 10/05/2005 | |
| C-20054875 | 09/05/2005 | 10/05/2005 | |
| C-20054878 | 09/06/2005 | 10/06/2005 | |

**Complaints
for
Philadelphia Gas Works (Cont'd)**

| DOCKET NO. | RESP. DUE DATE | 30-DAY TIME EXTENSION DUE DATE | COMMENTS |
|------------|----------------|--------------------------------|---|
| Z 01821106 | 09/06/2005 | 10/06/2005 | |
| C-20054884 | 09/06/2005 | 10/06/2005 | |
| Z-01773607 | 09/06/2005 | 10/06/2005 | |
| C 20054882 | 09/06/2005 | 10/06/2005 | |
| Z-01864537 | 09/06/2005 | 10/06/2005 | |
| Z-01718126 | 09/06/2005 | 10/06/2005 | |
| Z-01767176 | 09/06/2005 | 10/06/2005 | |
| Z-01740344 | 09/06/2005 | 10/06/2005 | |
| Z-01782543 | 09/06/2005 | 10/06/2005 | |
| Z-01737655 | 09/06/2005 | 10/06/2005 | |
| Z-01778493 | 09/06/2005 | 10/06/2005 | |
| F-01669480 | 09/06/2005 | 10/06/2005 | |
| Z-01696299 | 09/06/2005 | 10/06/2005 | |
| Z-01709854 | 09/06/2005 | 10/06/2005 | Complainant for this Docket No. is Francis Scarborough and not Angelique D. Cosby. Cosby's Docket No. is Z-01851953 |
| Z-01765296 | 09/06/2005 | 10/06/2005 | |
| C-20054883 | 09/06/2005 | 10/06/2005 | |
| Z-01674945 | 09/06/2005 | 10/06/2005 | |
| Z-01682269 | 09/06/2005 | 10/06/2005 | |
| C-20054881 | 09/06/2005 | 10/06/2005 | |
| Z-01705301 | 09/06/2005 | 10/06/2005 | |
| Z-01792986 | 09/06/2005 | 10/06/2005 | |
| F-01616264 | 09/06/2005 | 10/06/2005 | |
| Z-01777100 | 09/06/2005 | 10/06/2005 | |
| C-20054880 | 09/06/2005 | 10/06/2005 | |
| Z-01694429 | 09/06/2005 | 10/06/2005 | |
| C-20054911 | 09/07/2005 | 10/07/2005 | |
| Z-01868754 | 09/07/2005 | 10/07/2005 | |
| Z-01800409 | 09/07/2005 | 10/07/2005 | |
| F-01578200 | 09/07/2005 | 10/07/2005 | |
| F-01679920 | 09/07/2005 | 10/07/2005 | |
| Z-01877579 | 09/07/2005 | 10/07/2005 | |
| Z 01874716 | 09/07/2005 | 10/07/2005 | |
| Z-01786183 | 09/07/2005 | 10/07/2005 | |
| Z-01796401 | 09/07/2005 | 10/07/2005 | |
| Z-01647474 | 09/07/2005 | 10/07/2005 | |
| C-20054934 | 09/07/2005 | 10/07/2005 | |
| C-20054912 | 09/07/2005 | 10/07/2005 | |
| C-20054913 | 09/07/2005 | 10/07/2005 | |
| C-20054914 | 09/07/2005 | 10/07/2005 | |
| C-20054915 | 09/07/2005 | 10/07/2005 | |
| C-20054937 | 09/07/2005 | 10/07/2005 | |
| C-20054936 | 09/07/2005 | 10/07/2005 | |
| C-20054935 | 09/07/2005 | 10/07/2005 | |
| Z-01728718 | 09/07/2005 | 10/07/2005 | |
| C-20054889 | 09/07/2005 | 10/07/2005 | |

**Complaints
for
Philadelphia Gas Works (Cont'd)**

| DOCKET NO. | RESP. DUE DATE | 30-DAY TIME EXTENSION DUE DATE | COMMENTS |
|------------|----------------|--------------------------------|---|
| Z-01743010 | 09/07/2005 | 10/07/2005 | |
| Z-01702885 | 09/07/2005 | 10/07/2005 | |
| Z-01792624 | 09/07/2005 | 10/07/2005 | Complainant for this Docket No. is Cynthia Smith and not Desirea T. Grant. Desirea T. Grant is not in our system. |
| F-01690882 | 09/07/2005 | 10/07/2005 | |
| F-01691880 | 09/07/2005 | 10/07/2005 | |
| F-01632134 | 09/07/2005 | 10/07/2005 | |
| F-01766847 | 09/07/2005 | 10/07/2005 | |
| C-20054888 | 09/07/2005 | 10/07/2005 | |
| C-20054887 | 09/07/2005 | 10/07/2005 | |
| F-01899255 | 09/07/2005 | 10/07/2005 | |
| F-01830920 | 09/07/2005 | 10/07/2005 | |
| C-20054886 | 09/07/2005 | 10/07/2005 | |
| F-01795811 | 09/07/2005 | 10/07/2005 | |
| C-20054842 | 09/07/2005 | 10/07/2005 | |
| C-20054846 | 09/07/2005 | 10/07/2005 | This complaint is not in our system |
| C-20054836 | 09/07/2005 | 10/07/2005 | |
| C-20054844 | 09/07/2005 | 10/07/2005 | |
| C-20054837 | 09/07/2005 | 10/07/2005 | Certificate of Satisfaction issued 9/02/05 |
| Z-01768119 | 09/07/2005 | 10/07/2005 | Duplicate Listing - Due Dates of 8/31/05 and 09/07/05 |
| C-20054855 | 09/07/2005 | 10/07/2005 | Duplicate Listing - Dues Dates of 8/31/05 and 09/07/05 |
| C-20054973 | 09/08/2005 | 10/08/2005 | |
| C-20054970 | 09/08/2005 | 10/08/2005 | |
| C-20054971 | 09/08/2005 | 10/08/2005 | |
| Z-01877517 | 09/08/2005 | 10/08/2005 | |
| F-01880101 | 09/08/2005 | 10/08/2005 | |
| C-20054925 | 09/08/2005 | 10/08/2005 | |
| Z-01873155 | 09/08/2005 | 10/08/2005 | |
| C-20054926 | 09/08/2005 | 10/08/2005 | |
| Z-01877557 | 09/08/2005 | 10/08/2005 | |
| C-20054972 | 09/08/2005 | 10/08/2005 | |
| C-20054974 | 09/08/2005 | 10/08/2005 | |
| Z-01719581 | 09/08/2005 | 10/08/2005 | |
| Z-01665078 | 09/08/2005 | 10/08/2005 | |
| Z-01609884 | 09/08/2005 | 10/08/2005 | |
| C-20054924 | 09/08/2005 | 10/08/2005 | |
| C-20054928 | 09/08/2005 | 10/08/2005 | |
| Z-01896409 | 09/12/2005 | 10/12/2005 | |
| Z-01880551 | 09/12/2005 | 10/12/2005 | |
| F-01877895 | 09/12/2005 | 10/12/2005 | Duplicate Listing - Due Dates of 09/12/05 and after 09/20/05 |
| Z-01841154 | 09/12/2005 | 10/12/2005 | |
| F-01778294 | 09/12/2005 | 10/12/2005 | |
| F-01848627 | 09/12/2005 | 10/12/2005 | Duplicate Listing - Due Dates of |

**Complaints
for
Philadelphia Gas Works (Cont'd)**

| DOCKET NO. | RESP. DUE DATE | 30-DAY TIME EXTENSION DUE DATE | COMMENTS |
|------------|----------------|--------------------------------|--|
| | | | 09/12/05 and after 09/20/05 |
| F-01911274 | 09/12/2005 | 10/12/2005 | Duplicate Listing - Due Dates of 09/12/05 and after 9/20/05 |
| C-20054976 | 09/12/2005 | 10/12/2005 | |
| C-20055075 | 09/13/2005 | 10/13/2005 | |
| C-20055043 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055081 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055038 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055044 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055042 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055046 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055045 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| C-20055082 | 09/13/2005 | 10/13/2005 | Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05 |
| F-01878100 | 09/20/2005 | 10/20/2005 | |
| Z-01777135 | 09/20/2005 | 10/20/2005 | |
| C-20055075 | 09/20/2005 | 10/20/2005 | |
| C-20055019 | 09/20/2005 | 10/20/2005 | |
| C-20055033 | 09/20/2005 | 10/20/2005 | |
| C-20055032 | 09/20/2005 | 10/20/2005 | |
| C-20055035 | 09/20/2005 | 10/20/2005 | |
| F-01778294 | 09/20/2005 | 10/20/2005 | |
| F-01859980 | 09/20/2005 | 10/20/2005 | |
| Z-01896409 | 09/20/2005 | 10/20/2005 | |
| C-20055037 | 09/20/2005 | 10/20/2005 | |
| Z-01841154 | 09/20/2005 | 10/20/2005 | |
| C-20055036 | 09/20/2005 | 10/20/2005 | |
| C-20055034 | 09/20/2005 | 10/20/2005 | |
| Z-01880551 | 09/20/2005 | 10/20/2005 | |
| F-01677174 | 09/20/2005 | 10/20/2005 | |
| C-20055031 | 09/20/2005 | 10/20/2005 | |
| C-20055039 | 09/20/2005 | 10/20/2005 | |

ORIGINAL

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122
Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

September 13, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

RECEIVED

SEP 13 2005

Re: Cheryl Johnson, v. PGW, Docket No. F-01593262

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the Complainant concerns with her account and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, which appears to read "Laureto A. Farinas".

cc: Cheryl Johnson
Eloise Carnall, (CRU)

DOCKETED
SEP 15 2005

44

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: September 20, 2005
SUBJECT: F-01593262
Cheryl Johnson v. Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Susan Kirwan, Support Staff
Office of Administrative Law Judge

On September 13, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
SEP 26 2005

Philadelphia Gas Works



C O D

800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney
Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

September 13, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

SEP 13 2005

Re: Cheryl Johnson, v. PGW, Docket No. F-01593262

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

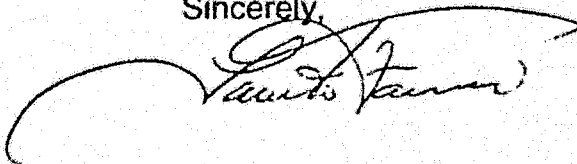
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the Complainant concerns with her account and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script, appearing to read "Curtis Turner", with a large, sweeping flourish extending to the left.

cc: Cheryl Johnson
Eloise Carnall, (CRU)

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

October 25, 2005

F-01593262

CHERYL JOHNSON
716 KENILWORTH AVENUE
PHILADELPHIA PA 19126

CHERYL JOHNSON
v.
PHILADELPHIA GAS WORKS

**DOCUMENT
FOLDER**

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

RJP

cc: All parties of Record
Office of ALJ

nvl

DOCKETED
OCT 25 2005