

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

THERESA SHAW

v.

WEST PENN POWER COMPANY

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:

C-20054263

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about February 9, 2005, Theresa Shaw ("Complainant") filed a complaint against West Penn Power Company ("Respondent"), at the above-captioned docket number. On or about March 15, 2005, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than March 31, 2005, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than April 14, 2005, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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APR 19 2005

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

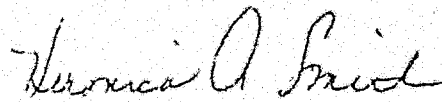
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

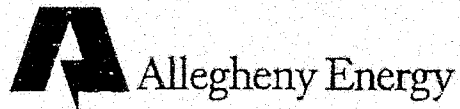
If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5428
Email: hnurick@state.pa.us

Date: March 17, 2005



VERONICA A. SMITH
Chief Administrative Law Judge



800 Cabn Hill Drive
Greensburg, PA 15601-1689
Phone: (724) 837-3000
FAX: (724) 838-6464

Writer's Direct Dial No. (724) 838-6210

E-mail jmunsch@alleghenyenergy.com

LEGAL SERVICES

April 4, 2005

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

**RE: Theresa Shaw v. West Penn Power Company
Complaint Docket No. C-20054263**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), this will certify that West Penn Power Company dba Allegheny Power has satisfied the complaint and that the Complainant acknowledged satisfaction to a representative of Allegheny Power. I am this day sending a copy of this letter to the Complainant by United States mail, first class, postage prepaid.

Very truly yours,

DOCKETED
APR 21 2005

John L. Munsch
John L. Munsch
Senior Attorney

cc: Certificate of Service

**DOCUMENT
FOLDER**

Re: Theresa Shaw v. West Penn Power Company;
Complaint Docket No. C-20054263

CERTIFICATE OF SERVICE

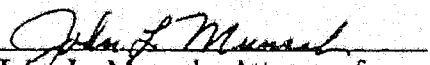
I hereby certify that I have this day served by first-class mail, postage prepaid, the foregoing Certificate of Satisfaction addressed as follows:

Theresa Shaw
3012 Leechburg Rd.
Lower Burrell, PA 15068

By Fax and Federal Express:

Herbert Nurick, Mediator
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Date: April 4, 2005


John L. Munsch, Attorney for
WEST PENN POWER COMPANY,
dba ALLEGHENY POWER

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 5, 2005
SUBJECT: C-20054263
Theresa Shaw v. West Penn Power Company
TO: Wanda Zeiders
Docket Management
FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

On April 4, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herb Nurick, Mediation Coordinator
Beth Plantz
Case File

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APR 18 2005

**DOCUMENT
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RJP



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

July 12, 2005

C-20054263

THERESA SHAW
3012 LEECHBURG ROAD
LOWER BURRELL PA 15060

THERESA SHAW
v.
WEST PENN POWER COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

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nvl
cc: All parties of Record
Office of ALJ

DOCKETED BTL
JUL 12 2005