

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 06/06/07
8. DOCKET NO: C-20077860	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: COLEMAN, DAIIMAH

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES INCORRECT CHARGES ON BILL DUE TO METER OR HEATING SYSTEM. HE WOULD LIKE THE PUC TO HAVE PHILADELPHIA GAS CHECK METER AND HEATING SYSTEM WHICH HE HAS REQUESTED AND NOTHING HAS BEEN CHECKED AND BILL ACCORDINGLY.

DOCUMENT
FOLDER

DOCKETED
JUN 20 2007

Request for Formal Complaint Form
(Notification of Intent to Appeal)

untimely

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 3/23/2007. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

DAIIMAH COLEMAN
245 WEST SOMERVILLE AVE
PHILADELPHIA PA 19120

267-278-2429
(Area Code) Telephone Number
BCS: 2199672
Company: PHILADELPHIA GAS
WORKS

Daiimah Coleman
Signature
Date of Mailing: 3/23/2007

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

2007 MAR 24 PM 8:15

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C-20077860

ORIGINAL

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Darimah Coleman

Street/P.O. Box 245 W. Somerville Ave. Apt # _____

City Philadelphia State PA Zip 19120

County Philadelphia

Area Code/HOME Phone 267-278-2429

Area Code/WORK Phone 215-684-5016

Utility Account Number 0678272451
(from your bill)

RECEIVED
2007 JUN -5 AM 9:00
COMMUNICATIONS SECTION

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works (PG&W)

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

33

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I requested to have the meter and the heating unit checked because the bills are inconsistent. I believe I am being billed in error

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Have the utility check out the concerns and bill me correctly

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)



NO



If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Daiimah Coleman, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Daiimah Coleman
(Signature)

6/1/07
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: JUNE 21, 2007

C-20077860

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

**DOCUMENT
FOLDER**

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DALLIMAH COLEMAN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

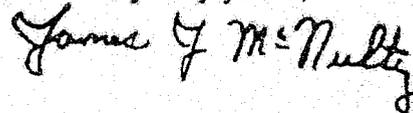
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

JUNE 21, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the typed name.

James J. McNulty
Secretary

SS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JUNE 21, 2007

DAIIMAH COLEMAN
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20077860

DOCUMENT
FOLDER

DOCKETED
JUN 20 2007

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

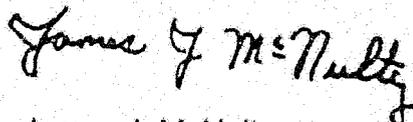
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6630
Fax: (215) 684-4798
E-mail: mary.chan@pgworks.com

ORIGINAL

July 11, 2007

RECEIVED

JUL 11 2007

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Daiimah Coleman vs. PGW, Docket No. C-20077860

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Mary M. Chan".

Mary M. Chan

Enclosure

cc: Daiimah Coleman
Anne Cromley
Linda Pereira

**DOCUMENT
FOLDER**

45

ORIGINAL

RECEIVED

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JUL 11 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Daiimah Coleman

:
:
:
:
:
:

v.

Docket No. C-20077860

Philadelphia Gas Works

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a) Denied. PGW denies the averment that there are incorrect charges on the Complainant's gas account for gas service rendered to 245 W. Somerville Avenue, Philadelphia, PA (Service Address).

(b) Admitted in part; denied in part. It is admitted that the Complainant requested to have the gas unit checked. It is further admitted that the Complainant disputes the gas bills. PGW denies the averments that there are incorrect charges on the gas bill.

By way of further answer, the Complainant established gas service at 245 W. Somerville Street, Philadelphia, PA (Service Address) on February 24, 2005. The Complainant's gas bills are based on actual gas usage at the Service Address. The Service Address is equipped with an Automatic Meter Reading (AMR) device.

The Bureau of Consumer (BCS) decision dated March 23, 2007, which is attached hereto as Exhibit "A," dismissed the Complainant's complaint and advised the Complainant to send \$10, if the Complainant wants a meter test. The BCS decision also advised the Complainant contact PGW to enroll into a payment agreement.

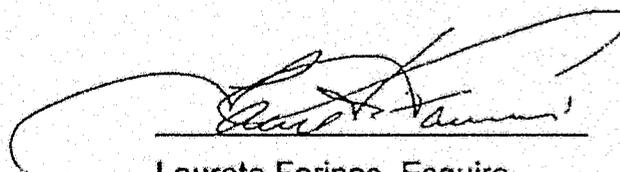
The outstanding balance as of May 24, 2007 is in the amount of \$1,003 53, as shown on the statement of account, which is attached hereto as Exhibit "B."

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and dismiss this Complaint.

Respectfully submitted,

July 11, 2007



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

<CaseNbr>2199672</CaseNbr>
 <CompanyName>PGW (PHILA. GAS WORKS (NGDC)</CompanyName>
 <CompanyCode>0766</CompanyCode>
 <CompanyType>GAS TRANSPORTER</CompanyType>
 - <Customer>
 <CustomerFirstName>DAIMAH</CustomerFirstName>
 <CustomerLastName>COLEMAN</CustomerLastName>
 <AccountNumber>0678272451</AccountNumber>
 - <CustomerServAddress>
 <ServAddress1>245 WEST SOMERVILLE AVE</ServAddress1>
 <ServCity>PHILADELPHIA</ServCity>
 <ServState>PA</ServState>
 <ServZip5>19120</ServZip5>
 </CustomerServAddress>
 </Customer>
 <DecisionIssue>Y</DecisionIssue>
 <OralWritten>W</OralWritten>
 <Violation>NO</Violation>
 <TotalBalance>626.23</TotalBalance>
 <DateClosed>2007-03-23</DateClosed>
 <Resolution>DAIMAH COLEMAN, 245 WEST SOMERVILLE AVE,
 PHILADELPHIA, PA 19120 V. PGW DECISION ON INFORMAL COMPLAINT
 BY THE PUBLIC UTILITY COMMISSION, BUREAU OF CONSUMER SERVICES:
 STATEMENT OF COMPLAINT: A SUMMARY OF THE CUSTOMER`S
 COMPLAINT FILED ON 2/28/07 IS AS FOLLOWS: THE CUSTOMER STATES
 THAT THE METER OR HEATING UNIT MUST BE BROKEN BECUASE THE
 BILLING IS INCORRECT. INVESTIGATION BY THE STAFF OF THE BUREAU
 OF CONSUMER SERVICES REVELAED: ON 2/24/06 SERVICE WAS
 ESTABLISHED FOR MS. DAIMAH COLEMAN AT THE PROPERTY AT 245
 WEST SOMERVILLE AVE. THE METER AT THE PROPERTY (METER #
 1775210) IS EQUIPPED WITH AN AMR DEVICE. ALL BILLS ARE BASED ON
 ACTUAL METER READS. PRIOR CONSUMPTION AT THE PROPERTY WAS
 SPORADIC. SERVICE WAS OFF AT THE PROPERTY FROM 7/27/04 UNTIL
 THE CUSTOMER ESTABLISHED SERVICE. THE CUSTOMER`S HEATING
 CONSUMPTION WAS LESS THAN PRIOR CONSUMPTION AT THE PROPERTY
 HOWEVER, THE CUSTOMER`S NON HEATING MONTHS WERE HIGHER. THE
 ACCOUNT BALANCE AS OF 3/23/07 WAS \$626.23. BASED ON THESE
 FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES: THE BILLS
 ARE CORRECT AS RENDERED. THE CUSTOMER IS RESPONSIBLE FOR THE
 FULL ACCOUNT BALANCE. THEREFORE IT IS DECIDED: THE INFORMAL
 COMPLAINT FOR DAIMAH COLEMAN IS HEREBY DISMISSED. THE
 CUSTOMER IS WELCOME TO HAVE THE METER TESTED BY SENDING A
 CHECK, CERTIFIED CHECK, OR MONEY ORDER FOR \$10.00 WITH HER
 REQUEST TO: METER TEST, PO BOX 37019, PHILADELPHIA, PA 19122. THE
 CUSTOMER IS ADVISED TO CONTACT PGW IF PAYMENT TERMS ARE
 REQUIRED ON THE ACCOUNT. COPY OF DECISION TO UTILITY. APPEAL
 RIGHTS PROVIDED.</Resolution>
 <BalanceDate>2007-03-23</BalanceDate>
 <ServiceRestoredPay>0.00</ServiceRestoredPay>
 <ServiceContinueAmount>0.00</ServiceContinueAmount>
 <SpecialBudgetAmount>0.00</SpecialBudgetAmount>
 <RegularBudgetAmount>0.00</RegularBudgetAmount>
 <ArrearsPaymentPlus>0.00</ArrearsPaymentPlus>
 <FinalMonthlyPayment>0.00</FinalMonthlyPayment>

<CurrentMonthlyPayment>0.00</CurrentMonthlyPayment>
<EndMonthlyPayment>0.00</EndMonthlyPayment>
<LetterDescription>EGW PAR W/COMPLEX DISPUTE/NO PAYMENT
AGREEMENT/LEVEL 2-4</LetterDescription>
<HeadDate>2007-03-23</HeadDate>
<ReconnectAmount>0</ReconnectAmount>
<PayAmount>0.00</PayAmount>
<OtherInfo>
 <BCSInvestigatorFName>TERRY</BCSInvestigatorFName>
 <BCSInvestigatorLName>SEAVER</BCSInvestigatorLName>
 <NbrOfTimeSend>1</NbrOfTimeSend>
 <NbrOfTimeFaxed>0</NbrOfTimeFaxed>
 <PUCFax FaxAreaCode="717">7876641</PUCFax>
</OtherInfo>
</Case>

EXHIBIT B

All Service Agreement(s) Summary Statement of Account - Acct 678272451

Customer Name	From Date	To Date
DAIIMAH COLEMAN	2/24/2005	7/11/2007
Service Address	Account Number	SA#
245 W SOMERVILLE AVE PHIL, PA 191203220	678272451	394945245

SA#	Address	Type	Total Amount Due Meter	Rate
6352095526	2901 EDGLEY ST/PHILA, PA	G2-GS	\$0.00	GS
9893646001	245 W SOMERVILLE AVE/PHILA, PA	G2-GS	\$1,003.53	GS

NSA	Address	Type	Current Amount Due
394945245		NZ-PL	\$0.00
655381507		HBDIS	\$0.00
1852322470		HBDIS	\$0.00
3904926134		HBDIS	\$0.00
4966379539		OTI	\$0.00
5709776514		NZ-PL	\$0.00
9084553842		OTI	\$0.00

STATEMENT

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
03/24/2005	PAY	(\$125.00)	\$365.09	\$365.09
03/24/2005	BILL	\$210.66	\$575.75	\$575.75
04/25/2005	BILL	\$132.50	\$708.25	\$708.25
05/19/2005	PAY	(\$250.00)	\$458.25	\$458.25
05/24/2005	BILL	\$60.32	\$518.57	\$518.57
06/23/2005	BILL	\$61.12	\$579.69	\$579.69
07/14/2005	PAY	(\$125.00)	\$454.69	\$454.69
07/25/2005	BILL	\$51.18	\$505.87	\$505.87

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
08/24/2005	LPC	\$7.56	\$513.45	\$513.45
08/24/2005	BILL	\$52.68	\$566.14	\$566.14
08/25/2005	PAY	(\$250.00)	\$316.14	\$316.14
09/26/2005	PAY	(\$116.00)	\$200.14	\$200.14
09/26/2005	LPC	\$3.00	\$203.14	\$203.14
09/26/2005	BILL	\$54.28	\$257.43	\$257.43
10/22/2005	PAY	(\$57.43)	\$200.00	\$200.00
10/25/2005	LPC	\$3.00	\$203.00	\$203.00
10/25/2005	BILL	\$58.34	\$261.34	\$261.34
11/28/2005	LPC	\$3.87	\$265.21	\$265.21
12/02/2005	PAY	(\$125.00)	\$140.21	\$140.21
12/29/2005	BILL	\$150.71	\$290.92	\$290.92
01/27/2006	PAY	(\$150.51)	\$140.41	\$140.41
01/30/2006	LPC	\$2.10	\$142.51	\$142.51
03/23/2006	LPC	\$2.07	\$144.58	\$144.58
03/23/2006	BILL	\$67.76	\$67.76	\$67.76
04/24/2006	LPC	\$2.10	\$145.68	\$145.68
04/24/2006	LPC	\$1.01	\$68.77	\$68.77
04/24/2006	BILL	\$181.11	\$249.88	\$249.88
05/18/2006	XFER	\$184.22	\$184.22	\$184.22
05/18/2006	XFER	(\$184.22)	\$65.66	\$65.66
05/18/2006	PAY	(\$50.00)	\$96.68	\$96.68
05/23/2006	LPC	\$0.98	\$66.64	\$66.64
05/23/2006	LPC	\$1.45	\$98.13	\$98.13
05/23/2006	BILL	\$66.17	\$132.81	\$132.81
06/19/2006	WO	(\$98.13)	\$0.00	\$0.00
06/22/2006	LPC	\$1.97	\$134.78	\$134.78
06/22/2006	BILL	\$70.00	\$204.78	\$204.78
06/22/2006	LPC	\$2.80	\$184.22	\$189.78
05/23/2006	LPC	\$2.76	\$184.22	\$186.98
07/10/2006	LPCWVE	(\$5.56)	\$184.22	\$184.22
07/10/2006	XFER	\$184.22	\$389.00	\$389.00

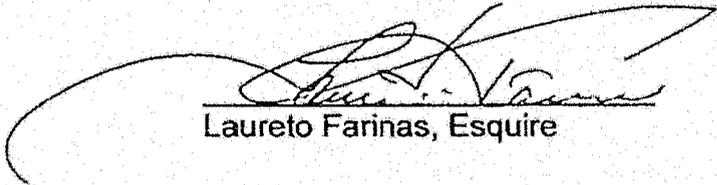
Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
07/10/2006	XFER	(\$184.22)	\$0.00	\$0.00
07/24/2006	LPC	\$5.79	\$394.79	\$394.79
07/24/2006	BILL	\$63.23	\$458.02	\$458.02
07/28/2006	PAY	(\$200.02)	\$258.00	\$258.00
08/10/2006	PAY	(\$100.00)	\$158.00	\$158.00
08/22/2006	LPC	\$2.37	\$160.37	\$160.37
08/22/2006	BILL	\$57.74	\$218.11	\$218.11
08/24/2006	PAY	(\$57.74)	\$160.37	\$160.37
09/19/2006	PAY	(\$100.26)	\$60.11	\$60.11
09/21/2006	LPC	\$0.90	\$61.01	\$61.01
09/21/2006	BILL	\$55.90	\$116.91	\$116.91
10/05/2006	PAY	(\$116.91)	\$0.00	\$0.00
10/11/2006	PLP	\$105.00	\$105.00	\$105.00
10/11/2006	PAY	(\$105.00)	\$0.00	\$0.00
10/20/2006	BILL	\$57.71	\$57.71	\$57.71
11/03/2006	PAY	(\$57.71)	\$0.00	\$0.00
11/21/2006	BILL	\$156.30	\$156.30	\$156.30
12/14/2006	PAY	(\$156.30)	\$0.00	\$0.00
12/21/2006	BILL	\$267.11	\$267.11	\$267.11
01/25/2007	LPC	\$4.00	\$271.11	\$271.11
01/25/2007	BILL	\$270.24	\$541.35	\$541.35
02/01/2007	XFER	(\$541.35)	\$0.00	\$0.00
02/01/2007	XFER	\$541.35	\$541.35	\$541.35
02/01/2007	XFER	\$541.35	\$0.00	\$541.35
02/01/2007	XFER	(\$541.35)	\$0.00	\$0.00
02/05/2007	XFER	\$541.35	\$0.00	\$541.35
02/05/2007	XFER	(\$541.35)	\$0.00	\$0.00
02/08/2007	PAY	(\$101.87)	(\$101.87)	(\$101.87)
02/08/2007	PAY	\$0.00	(\$101.87)	(\$101.87)
02/23/2007	BILL	\$386.75	\$386.75	\$386.75
03/08/2007	PAY	(\$200.00)	\$186.75	\$186.75
03/23/2007	PAY	(\$84.88)	\$101.87	\$101.87

Transaction Date	Transaction Type	Transaction Amount	Current Balance	Actual Balance
03/23/2007	LPC	\$8.12	\$0.00	\$549.47
03/23/2007	BILL	\$295.09	\$396.96	\$396.96
03/26/2007	XFER	(\$101.87)	\$295.09	\$255.09
03/26/2007	XFER	\$101.87	\$0.00	\$0.00
03/27/2007	XFER	\$549.47	\$844.56	\$844.56
03/27/2007	XFER	(\$549.47)	\$0.00	\$0.00
04/19/2007	PAY	(\$133.00)	\$711.56	\$711.56
04/24/2007	LPC	\$10.67	\$722.23	\$722.23
04/24/2007	BILL	\$202.75	\$924.98	\$924.98
05/24/2007	LPC	\$13.71	\$938.69	\$938.69
05/24/2007	BILL	\$64.84	\$1,003.53	\$1,003.53

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18 Pa. C.S. §4904, concerning false statements to authorities.

Dated: July 11, 2007


Laureto Farinas, Esquire

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

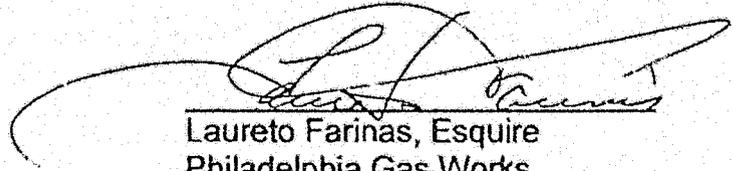
Service List:

For Complainant:

Daiimah Coleman
245 Somerville Avenue
Philadelphia, PA 19120

Dated: July 11, 2007

ORIGINAL



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

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