

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

Nicholas G. Kilyk,
v.
Pennsylvania-American
Water Company

Docket No.: C-20077842

Telephonic Hearing

Pages 1 - 46

Pennsylvania Public Utility
Commission
Keystone Building
Hearing Room 3
400 North Street
Harrisburg, PA 17120

**DOCUMENT
FOLDER**

Tuesday, August 21, 2007
Commencing at 10:05 a.m.

BEFORE:

LOUIS G. COCHERES, Administrative Law Judge

APPEARANCES:

NICHOLAS G. KILYK, Pro Se
Complainant
(via telephone)

SUSAN SIMMS MARSH, Esquire
Corporate Counsel
800 West Hershey Park Drive
Hershey, PA 17033
For the Respondent
(via telephone)

RECEIVED

WITNESS: Nicholas J. Kilyk, Judy Jordan

SEP - 5 2007

PA PUBLIC UTILITY COMMISSION
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P R O C E E D I N G S

1
2 -----
3 JUDGE LOUIS G. COCHERES:

4 Let me go on the record. Good morning,
5 ladies and gentleman. As you know by now, my name is
6 Louis Cocheres, and I am the Administrative Law Judge
7 assigned to hear the matter of Nicholas G. Kilyk
8 versus the Pennsylvania-American Water Company, at
9 Commission Docket Number C-20077842. We're here today
10 by telephone. I have Mr. Kilyk on the line,
11 representing himself, and I have Ms. Marsh
12 representing Pennsylvania-American. Good morning to
13 all of you.

14 ATTORNEY MARSH:

15 Good morning, Your Honor.

16 MR. KILYK:

17 Good morning.

18 JUDGE:

19 Mr. Kilyk, I'm assuming that you're going
20 to function as the only witness for your side of the
21 case; am I right?

22 MR. KILYK:

23 Yes.

24 JUDGE:

25 And since you brought this complaint and

1 because that's what brought us here today, you will
2 have to go first. So I want you to raise your right
3 hand.

4 -----
5 NICHOLAS G. KILYK, HAVING FIRST BEEN DULY SWORN,
6 TESTIFIED AS FOLLOWS:
7 -----

8 JUDGE:

9 All right. Sir, let's identify you for
10 the record. Will you tell me your name and address,
11 please?

12 A. Nicholas G. Kilyk, 6101 Perkiomen Avenue, Reading,
13 PA, 19606.

14 JUDGE:

15 All right, sir.

16 A. Exeter Township.

17 JUDGE:

18 Thank you. Why don't you tell me in your
19 own words what's bothering you about
20 Pennsylvania-American?

21 A. There was a few items. But the one here I
22 couldn't understand, on the meter readings, on this
23 monthly billing versus my --- the meter that's in the
24 cellar, every time I would take a reading, I could
25 never figure out where they got their readings. Now,

1 they just sent me, just received the other day or so
2 a picture of a meter. And then they drew lines that
3 says thousands, hundreds and so forth. Now, they said
4 they only read the first four numbers on the dial,
5 which I wasn't aware of. I'm reading the whole dial
6 which here has --- tenths of a gallon I was reading as
7 a gallon. But that's --- we're only talking a couple
8 gallons there. But here, we were talking 500 and a
9 couple thousand gallons' difference from what they put
10 on my bill as to what I would read. And that was
11 really, I guess, clarification or ---.

12 And I had called the company about it.
13 And they just say, oh, they up it so many gallons or
14 down so many gallons. Well, that ain't what I ---.
15 You know, it says I pay for --- per gallon, so many
16 cents per gallon. I just can't believe that we just
17 up and down hundreds of gallons just to make the bill
18 come out. And the bill always comes out on the upper
19 end.

20 Now, they did send a computer printout,
21 which I can't read on the meter. And it had the
22 dates, but it is so blacked out, I cannot read any of
23 the --- what the numerical values are. But that's
24 really the items, how they're arriving at their
25 figures for the meter --- my meter reading billing

1 versus what I read in the cellar. I'm always off
2 1,000 or 2,000 gallons. And that's why I don't quite
3 understand. Now, I'm just going to have to take
4 different readings, I guess --- I mean, another set of
5 readings using this explanation they have on the meter
6 here that they sent. Am I making myself clear?

7 JUDGE:

8 Yes, sir. I didn't want to interrupt
9 what you were saying. I do have some questions, but I
10 wanted to make sure you were finished.

11 A. I would say for right now, yes.

12 JUDGE:

13 Okay. I want you to know that I did
14 spend some time looking at your file yesterday. Do
15 you happen to have a copy of the complaint you sent
16 in, along with the bills that were attached?

17 A. I have to take those out, I guess. You'll have to
18 bear with me a minute, here, until I dig that one out.

19 JUDGE:

20 Take your time.

21 WITNESS SEARCHES RECORDS

22 A. Okay. I have one of the bills, yes.

23 JUDGE:

24 Okay. Which bill is it?

25 A. You want the number? Okay.

1 JUDGE:

2 In the upper right-hand corner, there's a
3 date.

4 A. Do you want the account number?

5 JUDGE:

6 No, I want you to tell me what the due
7 date is so that I can match it up with what you sent
8 me.

9 A. Due date is April 9th, '07.

10 JUDGE:

11 Okay. Fine. All right. Now, what I'm
12 trying to understand here is, what numbers did you
13 think this particular bill should have had on it?

14 A. Do you have the June '07 bill?

15 JUDGE:

16 Yes, I do.

17 A. Well, right there I have noted the dates that I
18 took the meter readings; okay?

19 JUDGE:

20 Yes.

21 A. And you'll see on 4/21 it was 1,590. Now, here
22 they have 1,000.

23 JUDGE:

24 Okay. So you think your water bill
25 should have been higher?

1 A. Well, that's what I read it that particular time.
2 Okay. Now, that was a couple days after the meter
3 reader was there. But I can't use 1,500 gallons in
4 just a couple days. There's only two of us.

5 JUDGE:

6 Well, sir, I don't think that that's
7 what your numbers demonstrate. I think what you
8 really meant to say was, if they charged you for
9 1,000, and you calculated it should have been 1,500,
10 then it seems to me by your numbers, 590 gallons was
11 not included on your bill.

12 A. That's right. And then they go to another time;
13 okay? Then it will be over 2,000.

14 JUDGE:

15 And where was that?

16 A. Well, if you just look on that water usage
17 comparison, right on the left-hand side.

18 JUDGE:

19 Yes.

20 A. April, it goes up to 2,000. May, it goes down to
21 1,000. And it's so consistent, my meter --- that's
22 what I'm saying, my meter readings and my usage is not
23 that consistent that every month it's just 1,000
24 gallons or 2,000 gallons.

25 JUDGE:

1 All right. So ---.

2 A. Now, that's how we get --- that's how I get a
3 disparity here of this 1,590, in other words, 590
4 gallons different. Now, when I called the rep up,
5 they say, well, they up it or they down it. So I
6 don't know which way they go with that. And then the
7 next meter, what happens to that 590? Because it will
8 not show up on the next reading. It will only be as
9 1,000 or 2,000. On its water usage on the list, it
10 goes a whole way for a whole year exactly 2,000 or
11 1,000.

12 And my usage just isn't that consistent. There's
13 only one month in September that --- there was a 2,000
14 of August and October. There was three months there
15 of 2,000 gallons, but the rest of them were
16 alternating 1,000, 2,000 and 1,000 and 2,000. I just
17 don't understand how they compute it. Now, there's
18 other people had the same problems. They can't
19 understand how they compute it.

20 JUDGE:

21 All right. Sir, is that all you want to
22 explain to me?

23 A. All I want?

24 JUDGE:

25 Yes. I want to make sure that I

1 understand what you're trying to tell me. Is there
2 any other explanation you want to give me?

3 A. No. I'm just trying to find out some answers, how
4 to read the meter and come up --- in other words, my
5 electric meter, I can go out there and read that
6 meter. And I can compute it almost to the kilowatt,
7 and they agree when the billing comes. There's no up
8 and down of, you know, 50 or 100 KW.

9 JUDGE:

10 Okay.

11 A. Now, that's what I'm trying to figure out why ---
12 how we're computing, you know, 590 gallons either up
13 or down, you know, for each month or so. Now, that
14 590 somehow disappears, but I don't know where it gets
15 to. And that's why my meter, when I read on the
16 meter, is different than what they send here as a
17 billing.

18 JUDGE:

19 Okay.

20 A. If they read it ---. If the meter reader would
21 read it only once a quarter, then we could not have
22 this kind of disparity, but this way, you can't charge
23 the service charge. Now, you charge \$10.08 per month
24 for three months, which was never that high. It was
25 only \$10. So that's where the monthly comes in to

1 their advantage.

2 JUDGE:

3 Where is that charge on your bill?

4 A. If you look on the --- it says, billing period and
5 meter information. It says, service charge, right
6 below the title of current water charges.

7 JUDGE:

8 I see that.

9 A. Okay. That service charge --- well, I don't know
10 really what it means. But it's a good moneymaker
11 because there we can --- now they get \$30.24 extra for
12 three months, where it would only be \$10.08. Now, I'm
13 talking only this month's --- of '07 here; okay?

14 JUDGE:

15 Okay. All right, sir.

16 A. That's a little bit of another part of --- I don't
17 agree with this, you know, service charging here like
18 this monthly. It should be once in a quarter, which
19 it always was.

20 JUDGE:

21 When you say always was, sir, was that
22 --- are you talking about when Pennsylvania-American
23 was providing water service to your home, or was there
24 some other group that was doing that?

25 A. No, I think it was from their before --- this last

1 time this rate increase, and that, when they started
2 the monthly billing, that's when that come into play.
3 When it was quarterly, there was only one service
4 charge. But now I don't want to get off the track of
5 the gallons. I'm really trying to find out how they
6 determine the gallons properly ---

7 JUDGE:

8 Okay, sir.

9 A. -- to the meter that I read in the cellar, my
10 meter --- it ain't my meter, but anyhow, it's the
11 meter that's in the cellar.

12 JUDGE:

13 All right, sir. Ms. Marsh, do you have
14 questions for the witness?

15 ATTORNEY MARSH:

16 No, Your Honor.

17 JUDGE:

18 All right. Mr. Kilyk, is there anything
19 else you want to tell me about your side of the case
20 before I change the focus to the company's side?

21 A. No, that's really what I had tried to find out
22 from this episode here.

23 JUDGE:

24 Okay. All right. Well then, I'm going
25 to move to the company witnesses. Ms. Marsh, do you

1 have a witness for me?

2 ATTORNEY MARSH:

3 Yes, Your Honor. I have Judy Jordan.

4 JUDGE:

5 Ms. Jordan, would you raise your right
6 hand?

7 -----

8 JUDY JORDAN, HAVING FIRST BEEN DULY SWORN, TESTIFIED
9 AS FOLLOWS:

10 -----

11 JUDGE:

12 Counselor?

13 ATTORNEY MARSH:

14 Thank you, Your Honor.

15 DIRECT EXAMINATION

16 BY ATTORNEY MARSH:

17 Q. Would you state your name for the record?

18 A. Judy Jordan.

19 Q. And who is your current employer?

20 A. Pennsylvania-American Water.

21 Q. And how long have you been employed by
22 Pennsylvania-American Water Company?

23 A. Twenty-three (23) years.

24 Q. And what is your current job title?

25 A. Collections and compliance manager.

1 Q. And what are your job responsibilities?

2 A. I'm responsible for providing --- our department
3 actually provides a to BCS complaints. I'm also
4 responsible for testifying on behalf of the company on
5 formal complaints. And I also have collection
6 activities and duties that I'm responsible for.

7 Q. In your capacity as collections and compliance
8 manager, are you familiar with the water service
9 account for Mr. Kilyk?

10 A. Yes, I am.

11 Q. And did you have an opportunity to review Mr.
12 Kilyk's formal Complaint?

13 A. Yes, I have.

14 (PAWC Exhibit Number One marked for
15 identification.)

16 BY ATTORNEY MARSH:

17 Q. Now, I call your attention to what has been
18 preliminarily marked for identification as PAWC
19 Exhibit Number One. Would you please identify the
20 document for the record?

21 A. Yes, it's the usage information with regard to Mr.
22 Kilyk's account.

23 Q. And what information is maintained on the usage
24 account screen?

25 A. We actually have in each column, identified as the

1 bill date, which lists the bill date that the bill was
2 actually rendered, the utility type, which indicates W
3 for water service, the sequence number of the meter,
4 meaning that there is one meter actually within the
5 property, the meter reading date, which is listed, the
6 actual meter reading. And then we have the usage of
7 the meter and any adjusted usage from the actual
8 original meter reading obtained.

9 Q. Thank you. How often does the company read the
10 Complainant's meter?

11 A. We actually read the meter every other month.

12 Q. And on the month that the company does not read
13 the meter, what occurs?

14 A. We actually obtain a meter reading off the meter
15 on the months that we are reading it.

16 Q. And how often does the company bill the
17 Complainant?

18 A. The customer is billed every month.

19 Q. And what type of readings is actually taken at the
20 Complainant's property?

21 A. Actual meter readings.

22 Q. Ms. Jordan, would you please explain the
23 relationship of the meter reading relative to the
24 billing?

25 A. Yes. Basically, what we have is, we actually read

1 the meter, the first four dials, which would be the
2 million, hundred thousand, ten thousand and thousand.
3 So we read the first four dials from left to right.
4 In this particular case, if we actually look at the
5 meter reading obtained with the billing date of July
6 20th of 2007, the meter actually read 0072. That
7 would indicate the first four dials were read from
8 left to right on the meter, and we are actually
9 reading the meter up to the thousand gallon dial.

10 Q. Ms. Jordan, were you present during the time
11 period in which Mr. Kilyk testified today?

12 A. Yes, I have been.

13 Q. And he, during his testimony, made reference to a
14 bill with a due date of June 7th?

15 A. Yes, that is correct.

16 Q. Would you explain the meter reading in the bill as
17 it relates to the way in which the company read the
18 meter?

19 A. In looking at the bill with the bill date due of
20 June 7th, the company has a present actual reading of
21 68000. We are actually reading the first four numbers
22 of the meter, which would have been 0068. And there
23 is actually 68,000 gallons that has actually been read
24 on a customer's meter since the meter was installed.
25 And he was actually billed for 1,000 gallons, so we

1 are only reading up to the thousand gallon dial.

2 Q. Okay. And you heard the testimony of Mr. Kilyk,
3 and he made reference to hundreds of gallons. Would
4 you please explain what occurs?

5 A. We are only reading up until the thousand gallons
6 down, so for example, if Mr. Kilyk actually only used
7 1,800 gallons, he would only be billed for 1,000
8 gallons because we are not reading the hundred gallon
9 dial. We only are reading up to the thousand gallon
10 dial.

11 Q. So then what happens to the 800 in that
12 particular ---?

13 A. The 800 will not flip over until it reaches 1,000
14 gallons, so that 800 gallons will not be billed until
15 the next billing once he reaches --- it reaches 1,000
16 gallons dial.

17 Q. Okay. Thank you, Ms. Jordan. Ms. Jordan, can the
18 company bill the Complainant in hundreds of gallons?

19 A. Yes, we can actually change the unit of measure to
20 actually read to the hundred gallon dial. And that
21 way, when Mr. Kilyk, say, uses 1,800 gallons, it would
22 actually reflect the 800 gallons if we actually
23 changed his unit of measure to the hundred gallon
24 dial.

25 Q. Okay. Now, Ms. Jordan, is the company willing to

1 change the Complainant's billing to hundreds of
2 gallons?

3 A. Yes, the company is willing to do that.

4 Q. And will the company commence billing the
5 Complainant in hundreds of gallons?

6 A. The company can do that, beginning with --- on Mr.
7 Kilyk's September billing.

8 ATTORNEY MARSH:

9 Your Honor, those are all the questions
10 that I have for Ms. Jordan this morning.

11 JUDGE:

12 Ms. Jordan?

13 A. Yes, Your Honor.

14 JUDGE:

15 Can the company actually go down to the
16 ten gallon level?

17 A. No, Your Honor. We don't bill any customers based
18 on the ten gallon dial.

19 JUDGE:

20 Off the record for a moment.

21 OFF RECORD DISCUSSION

22 JUDGE:

23 Let's go back on the record. Ms. Jordan,
24 do you know what your company tariff requires you to
25 bill in terms of reading the meter?

1 A. The company tariff --- I don't have the company
2 tariff present in front of me right now. Basically,
3 the company tariff does go down to 100 gallons.
4 That's the lowest unit of measure that the company
5 actually bills at.

6 JUDGE:

7 Okay. For Mr. Kilyk's benefit ---. Mr.
8 Kilyk, I want you to take a look at the PAWC Exhibit
9 Number One. Can you find that? That's the one with
10 the dark line on it that you couldn't read.

11 MR. KILYK:

12 Oh, off the computer print?

13 JUDGE:

14 Yes.

15 MR. KILYK:

16 What page do you want?

17 JUDGE:

18 We'll just use page one.

19 MR. KILYK:

20 Okay. All right.

21 JUDGE:

22 All right. So you've got page one of
23 Exhibit One; right?

24 MR. KILYK:

25 Exhibit One, page one of five, yes.

1 JUDGE:

2 Good. All right. I want you to look at
3 that black line, because I'm going to have Ms. Jordan
4 go over what is really in that black line. And I
5 agree with you, it's hard to read. But I think it'll
6 help you understand what you're looking at.

7 Ms. Jordan, starting on the left side of
8 that heavy black line, my exhibit, at least, says in
9 very faint white letters, bill date. Am I reading
10 that correctly?

11 A. That is correct, Your Honor.

12 JUDGE:

13 Okay. Now, the next column over to the
14 right has a row of Ws. What is written in faint white
15 print? I cannot read it.

16 A. That actually says, utility, for utility type.
17 The W means for water.

18 JUDGE:

19 Okay. And what are the letters in white?
20 I can't read them at all.

21 A. The letters in white, you said?

22 JUDGE:

23 Yes, over that column.

24 A. UTI.

25 JUDGE:

1 UTI. Okay. Now, the next column over
2 has a row of ones in it. What is that all about?

3 A. That's the sequential number, meaning that he only
4 has one meter within the property. So it's the first
5 sequential number.

6 JUDGE:

7 Okay. So what are the little white
8 letters saying there that we can't read?

9 A. SEQ and a number sign.

10 JUDGE:

11 Okay. Now, the next column over is ---
12 well, I can't read it, but I know from what you've
13 told me it must be the reading date?

14 A. That is correct, the reading date.

15 JUDGE:

16 Okay. So in terms of the first column of
17 dates and the second column of dates, what's the
18 difference between them?

19 A. There's one column of dates that just ---. The
20 difference is, it's the date that we physically read
21 the meter. It's the read date. And the date that we
22 physically bill the account is the bill date.

23 JUDGE:

24 Okay. So the bill date should probably
25 appear on his bill somewhere?

1 A. Yes. The bill date appears on his bill, as well
2 as the reading date.

3 JUDGE:

4 Okay. And where are those dates found on
5 the bill? Take a look. Do you have his complaint in
6 the room with you?

7 A. Yes, I do.

8 JUDGE:

9 All right. If you look at his June '07
10 --- 2007 bill, where do those dates appear?

11 A. If you look under billing period and meter
12 information, right underneath that, it's in the middle
13 section of the bill, based on his copy of the bill.
14 You'll see billing period and meter information. And
15 you will see billing date, which states May 18th of
16 2007. And then you'll see underneath it, billing
17 period, which indicates April 16th to May 14th, for 28
18 days.

19 JUDGE:

20 Okay. All right. So for his billing due
21 date of June 7, he's actually --- the bill was sent
22 out on May 18th. Am I reading that correctly?

23 A. That is correct, Your Honor.

24 JUDGE:

25 And the bill --- the meter reader was

1 actually at the property on May 14th; is that right?

2 A. That is correct, Your Honor.

3 JUDGE:

4 Okay. Now, I have to tell you, you got
5 me just a little bit confused in your testimony. And
6 where you got me confused was trying to understand
7 whether you did an actual read every day --- every
8 month, or whether you did one every other month. So
9 you tell me. I thought you said initially that you
10 did an actual read every other month. Did I
11 understand you correctly?

12 A. That is correct, Your Honor.

13 JUDGE:

14 Okay. Now, going back to your Exhibit
15 One, page one, we were looking at the dates. The next
16 column over appears to be a row of As; doesn't it?

17 A. Okay. I'm looking at Exhibit Number One. I'm
18 sorry, you said the billing date?

19 JUDGE:

20 No, no, no. If I did, I misread that. I
21 misspoke. The read date; okay? We were looking at
22 that column?

23 A. Yes.

24 JUDGE:

25 All right. The next column over to the

1 right is a row of As.

2 A. Oh, Your Honor, it's a row of Rs. I'm sorry, it's
3 a row of Rs.

4 JUDGE:

5 Okay. Well, that would give you some
6 idea how clear this is for me. What is that row of Rs
7 all about?

8 A. The customer has a remote reading device, which is
9 a touchpad outside.

10 JUDGE:

11 Okay.

12 A. It really does not reflect that there was an
13 actual reading done there, because they are read every
14 other month.

15 JUDGE:

16 So what are the faint white letters in
17 the black there really saying?

18 A. The only thing that it says, Your Honor, is read
19 date.

20 JUDGE:

21 Okay. So the row of Rs doesn't have
22 anything above it?

23 A. No, it doesn't, Your Honor.

24 JUDGE:

25 Okay. All right. Now, the next column

1 over is a row of numbers, and I can't read what the
2 white letters are in the black line. You tell me.

3 A. It actually says, read.

4 JUDGE:

5 Okay. So that is ---?

6 A. That would be the reading that was used for the
7 billing.

8 JUDGE:

9 All right. Now, when you say the reading
10 that was used for the billing, and you say that the
11 bills are --- that the readings are done every other
12 month, that must mean that some months are estimates;
13 correct?

14 A. That is correct, Your Honor.

15 JUDGE:

16 All right. Now, does it show on his bill
17 what times are estimated bills and what times are
18 actual read bills?

19 A. Yes, Your Honor. When you actually look at the
20 bill itself, it states whether it's an actual ---.
21 For example, if we go back to that June 7th of 2007
22 bill that we referred to with that due date, ---

23 JUDGE:

24 Yes.

25 A. --- it says, present actual last estimate.

1 JUDGE:

2 And that's how you derived his thousand
3 gallon usage; isn't it?

4 A. Well, no. In this particular case, the customer
5 had an actual meter reading, but I'm showing exactly
6 where it would indicate when the customer was
7 estimated and when the customer was actually read.

8 JUDGE:

9 Yes. And then the next thing underneath
10 that is the gallons used, and that's how you got the
11 thousand gallons to bill him for; isn't it?

12 A. That is correct. But in this particular case,
13 this is an actual meter reading.

14 JUDGE:

15 Yes, I understand that.

16 A. Okay.

17 JUDGE:

18 All right. Now, the next --- go back to
19 your Exhibit One, page one, the same black line. Next
20 column over seems to be a row of numbers. The little
21 white letters up there look like they might say usage.

22 A. That is correct, Your Honor.

23 JUDGE:

24 Okay. Now, let's take a look at what you
25 say the usage was for the billing period --- I'm

1 sorry, for the June '07 due bill; all right? So we
2 would start with the bill date, which was 5/18; right?

3 A. Yes, Your Honor.

4 JUDGE:

5 And move across the page to the reading
6 date, which was 5/14; correct?

7 A. That is correct, Your Honor.

8 JUDGE:

9 And then the actual reading was 68?

10 A. That's correct, Your Honor.

11 JUDGE:

12 And that 68 corresponds to the present
13 actual billing shown on his bill; doesn't it?

14 A. That is correct, Your Honor.

15 JUDGE:

16 And just below it is the number 67; isn't
17 that true?

18 A. That is correct, Your Honor.

19 JUDGE:

20 And that 67 corresponds to the last
21 estimate, which is also showing on his bill as 67,000
22 gallons; isn't it?

23 A. That's correct, Your Honor.

24 JUDGE:

25 Okay. Now, in the usage column, if we

1 follow across from May 18, the usage column shows a
2 10; doesn't it?

3 A. It shows 10.00.

4 JUDGE:

5 Right. And that really means 1,000
6 gallons; right?

7 A. That's correct, Your Honor.

8 JUDGE:

9 And that 1,000 gallons corresponds to the
10 gallons used on his bill; doesn't it?

11 A. That's correct, Your Honor.

12 JUDGE:

13 All right. Now, tell me what that last
14 column of numbers means, which I can read the first
15 word, is ADJ, which is adjustment. But I can't read
16 the second word there.

17 A. It indicates A-D-J, U-S-G for adjusted usage. If
18 there were any adjusted usages, it would reflect as
19 different in that column.

20 JUDGE:

21 Okay. And was there an adjustment for
22 that bill?

23 A. No, Your Honor.

24 JUDGE:

25 And so that's why it stays at 10.00;

1 isn't it?

2 A. That is correct, Your Honor.

3 JUDGE:

4 Okay. Now, Mr. Kilyk?

5 MR. KILYK:

6 Yes.

7 JUDGE:

8 Were you able to now understand what is
9 written on the Pennsylvania-American exhibit? We'll
10 start with the exhibit.

11 MR. KILYK:

12 Yes, I followed through.

13 JUDGE:

14 All right. Now, do you see how what's on
15 that exhibit corresponds to what's on your due date of
16 June 7 bill?

17 MR. KILYK:

18 Yes.

19 JUDGE:

20 Now, did you also hear Ms. Jordan tell
21 you that the company is willing to move your actual
22 billing, effective with your September bill, down to
23 the hundred gallon level from the thousand gallon
24 level?

25 MR. KILYK:

1 Okay. What advantages is this?

2 JUDGE:

3 Well, sir, I am understanding your
4 complaint to deal essentially with two issues. One,
5 you did not understand how your bill was computed.
6 And two, because of that, you didn't believe that your
7 bill was accurate. Moving it to the hundred gallon
8 level will make your bill more accurate. Do you
9 understand that, sir?

10 MR. KILYK:

11 Yes.

12 JUDGE:

13 All right. I don't mean to be putting
14 words in the company's mouth or yours, but it would
15 seem to me that would be the advantage you just asked
16 for.

17 MR. KILYK:

18 Okay. Now, is there going to be any
19 charges for this movement, or anything?

20 JUDGE:

21 Ms. Jordan?

22 A. No, there would not be. He would just be billed
23 for the hundred gallons.

24 JUDGE:

25 In hundred gallon increments?

1 A. That is correct.

2 JUDGE:

3 Mr. Kilyk, are there any questions that
4 you want to ask Ms. Jordan?

5 MR. KILYK:

6 No. It's just like I said before, I
7 couldn't understand how they keep going up or down.
8 And what you're saying here is if it's for 1,000, my
9 question is, what happens to that other gallons when
10 it goes on to the next month, the 2,000 gallon month?

11 JUDGE:

12 Ms. Jordan?

13 A. What actually occurs is that you're currently read
14 by thousand gallons, so we are only reading to the
15 thousand dial. If we actually take it to the hundred
16 gallon dial, then you actually would be read to the
17 hundred gallon dial. So when you actually use 1,800
18 gallons, for example, you will be billed for 1,800
19 gallons versus the 1,000 gallons.

20 JUDGE:

21 Ms. Jordan, I don't think you understood
22 his question, and in fact, I think you already
23 provided the answer. But let me go over it one more
24 time for you. Let's go back to his original bill,
25 which he says he doesn't understand how it's

1 calculated. He calculated on that June '07 due date
2 bill that he used 1,590 gallons. Do you agree?

3 A. Yes.

4 JUDGE:

5 Okay. And you billed him for only 1,000
6 gallons; is that true?

7 A. That is correct.

8 JUDGE:

9 All right. What he wants to know is, how
10 do you bill him for that remaining 590 gallons?

11 A. We would bill him based on only for 1,500 gallons.
12 We would not take the 90 gallons into consideration.
13 Is that what you're looking for?

14 JUDGE:

15 No, ma'am.

16 A. Okay.

17 JUDGE:

18 Let's go back to your original testimony.
19 We're not talking about the new billing format. We're
20 talking about what actually happened in June of '07;
21 all right?

22 A. Okay.

23 JUDGE:

24 We're talking about --- you all agreed
25 that you billed him for 1,000 gallons, and he actually

1 used 1,500 gallons, almost 1,600 gallons; right?

2 A. That is correct.

3 JUDGE:

4 What he keeps asking is when and how do
5 you bill him for that remaining 590 gallons under the
6 old system? And I thought you answered that by
7 telling us that it is included in the new bill for the
8 next month. Would that be correct?

9 A. That would be correct, Your Honor.

10 JUDGE:

11 All right. Mr. Kilyk?

12 MR. KILYK:

13 Yes.

14 JUDGE:

15 Does that make sense to you, sir? Do you
16 understand it now?

17 MR. KILYK:

18 Okay. When I read that meter reading, I
19 was looking for, okay, the --- for that month of bill
20 1,000, how is that carried over --- okay. That will
21 go onto the --- the meter reading will show that 590
22 on the other one, then, on the next month's reading;
23 correct?

24 JUDGE:

25 Ms. Jordan, is he saying that correctly

1 then?

2 A. Yes, he's saying that correctly. It'll show up on
3 the next bill once it reaches 1,000 gallons.

4 MR. KILYK:

5 Your Honor?

6 JUDGE:

7 Yes.

8 MR. KILYK:

9 I just thought of something here. We're
10 talking here about moving down to 100 gallons. They
11 report to Exeter Township Sewage Commission ---

12 JUDGE:

13 Maybe ---.

14 MR. KILYK:

15 --- in thousand gallon increments. Now,
16 what --- am I just going to make another problem here
17 by going --- you know, going to this 100 gallons
18 instead of the 1,000? I might be causing some other
19 problem in Exeter Township, you know, calculations or
20 whatever.

21 JUDGE:

22 Sir?

23 MR. KILYK:

24 Yes.

25 JUDGE:

1 I am in no way authorized to speak for
2 Exeter Township.

3 MR. KILYK:

4 No, no.

5 JUDGE:

6 Ms. Jordan, do you have any idea? I
7 understand --- and this is true at my house, too,
8 where I have Pennsylvania-American as a providing
9 water service, that you report my water usage to my
10 township, which bills me for sewage. Do you have any
11 idea whether moving to the 100 gallon scale will in
12 any way confuse the township?

13 A. It should not confuse the township, Your Honor.

14 JUDGE:

15 Mr. Kilyk, that may be the best that we
16 can do for you today.

17 MR. KILYK:

18 Okay. No, I'm just thinking, in other
19 words, if you send the bill, and say it's 4,800
20 gallons, I'm not sure how Exeter will handle that. In
21 other words, I don't want to create another problem
22 here. It's bad enough trying to understand this
23 without getting into another wrangle here.

24 JUDGE:

25 I appreciate that you were quick enough

1 to understand that there could be an issue, but I just
2 don't think that it's a question we can answer for
3 you. What we could do, I'm fairly certain, if you
4 asked the company, they would probably be willing to
5 just continue to bill you in thousand gallon
6 increments. But they were, as an accommodation to
7 you, going to move it to 100.

8 MR. KILYK:

9 Oh, yes. I appreciate that, what they're
10 saying. But I just happened to think of --- you know,
11 transferring these figures to Exeter, what am I going
12 to be getting into again. I was just wondering
13 whether I could just leave this 1,000 gallon until I
14 check with the Exeter Sewer ---

15 JUDGE:

16 Authority?

17 MR. KILYK:

18 --- and see what they have to say or
19 their, you know, billing practice or what they have
20 set up.

21 ATTORNEY MARSH:

22 Your Honor, may I speak?

23 JUDGE:

24 Certainly, Ms. Marsh.

25 ATTORNEY MARSH:

1 It is my understanding we do, in fact,
2 bill some of the customers in that area in hundreds of
3 gallons, and those customers are billed or received
4 their sewage from Exeter. And so we are not aware of
5 any problems that have occurred based on those
6 customers who are currently being billed in hundreds
7 of gallons in that particular area, if that helps.

8 JUDGE:

9 It would help me, but it's Mr. Kilyk that
10 we're trying to help here.

11 ATTORNEY MARSH:

12 Yes.

13 JUDGE:

14 Mr. Kilyk?

15 MR. KILYK:

16 Yes.

17 JUDGE:

18 Ms. Marsh has told you that they already
19 have given that kind of information to Exeter Township
20 for other customers, and there apparently are no
21 ripples in the pond.

22 MR. KILYK:

23 All right. Suppose I go with that, but
24 if there is, can I go back to the thousand gallon
25 increment if it's going to be any --- repercussions of

1 any ---?

2 JUDGE:

3 Ms. Jordan, would it be possible, even
4 though we don't anticipate a problem, that he could
5 return to the thousand gallon increments?

6 A. Yes, Your Honor.

7 JUDGE:

8 All right. Mr. Kilyk?

9 MR. KILYK:

10 Yes.

11 JUDGE:

12 Do you now understand how the billing was
13 calculated?

14 MR. KILYK:

15 Yes.

16 JUDGE:

17 All right. Are you satisfied that your
18 questions have been answered?

19 MR. KILYK:

20 I understand it a little bit more
21 thoroughly than what I did before. And with this
22 chart --- I mean, I should say, with the meter that
23 they have, which was the right hundreds and thousands
24 dial that you see on the meter? So maybe I was
25 misreading it. I'm not sure.

1 JUDGE:

2 Well, sir, you also have to remember that
3 you did not read your meter exactly at the same time
4 that the meter reader did.

5 MR. KILYK:

6 Oh, I stated that. It was a couple days
7 later after I saw him.

8 JUDGE:

9 Right. And that is going to throw your
10 numbers off a little bit.

11 MR. KILYK:

12 A few gallons, but we're not talking
13 thousands, you know.

14 JUDGE:

15 I would hope not, unless you're going to
16 install a swimming pool.

17 MR. KILYK:

18 No.

19 JUDGE:

20 All right. Sir, what I'm really trying
21 to understand is, have your concerns been satisfied by
22 the company's presentation?

23 MR. KILYK:

24 I would say so, yes.

25 JUDGE:

1 All right. Then would you ---? At this
2 time, I have to tell you, sir, there's nothing left
3 for me to decide. You brought a complaint, and I
4 understand it that you just didn't understand the bill
5 and why they were doing what they do. I think that
6 you have gotten a very good explanation from the
7 company, and I hope you agree with that.

8 MR. KILYK:

9 Yes.

10 JUDGE:

11 All right. What I would like to do then
12 is end this case in a far less formal way than me
13 writing a decision. We have an alternative available
14 to us that Ms. Marsh is familiar with, and that's
15 called a Certificate of Satisfaction. What I want her
16 to do is to send me a letter explaining that we had
17 the hearing, and during the hearing, we were able to
18 satisfy your complaint by providing an explanation
19 that you understood on the record of this case. Does
20 that make sense to you, Mr. Kilyk?

21 MR. KILYK:

22 Yes.

23 JUDGE:

24 Okay. Ms. Marsh, does that sound like an
25 appropriate remedy?

1 ATTORNEY MARSH:

2 Yes, Your Honor.

3 JUDGE:

4 All right. Then are there any other
5 questions about your complaint, sir, that remain
6 outstanding?

7 MR. KILYK:

8 No. I think this here covered what I had
9 written down on here.

10 JUDGE:

11 Okay. I agree with you. I think they
12 did, too. This is an informal way of doing it. You
13 will get a copy of the letter that Ms. Marsh sends to
14 the Commission and to me. And it will say that you
15 have the opportunity, if you disagree with it, to
16 write to the Commission in, what, ten days, Ms. Marsh?

17 ATTORNEY MARSH:

18 Yes, Your Honor.

19 JUDGE:

20 Okay. But based on what you've told me
21 now, sir, I am going to assume that you have no reason
22 to disagree with the letter she is about to write.
23 And I assure you, she's written lots of these letters
24 for cases for judges like me. Would that be right,
25 sir?

1 MR. KILYK:

2 Yes.

3 JUDGE:

4 All right. Well, I appreciate, then,
5 everybody's cooperation. I think it's much better
6 that we helped the customer become better informed,
7 and that we can end this case so informally.

8 ATTORNEY MARSH:

9 Yes, Your Honor. Pennsylvania-American
10 Water thanks you. But most importantly, we thank Mr.
11 Kilyk. And Mr. Kilyk, if you should have any future
12 questions ---. Do you have a telephone --- do you
13 have a pen and paper handy, and I can give you Ms.
14 Jordan's telephone number?

15 WITNESS SEARCHES

16 ATTORNEY MARSH:

17 If not, I could send you the number in a
18 letter if that will help you.

19 MR. KILYK:

20 Okay. Well, do it both ways. Could I
21 have the number?

22 ATTORNEY MARSH:

23 Yes. Her number, Mr. Kilyk, is
24 717-691-2111.

25 MR. KILYK:

1 717-691-2111.

2 ATTORNEY MARSH:

3 Okay?

4 MR. KILYK:

5 Okay.

6 ATTORNEY MARSH:

7 All right. And I'll also send you a
8 letter with her phone number, as well.

9 MR. KILYK:

10 Okay. I appreciate it.

11 ATTORNEY MARSH:

12 You're quite welcome, sir.

13 JUDGE:

14 Thank you, Ms. Marsh.

15 ATTORNEY MARSH:

16 Thank you, Your Honor.

17 JUDGE:

18 Ms. Jordan, you're excused as a witness.

19 A. Thank you so much, Your Honor.

20 JUDGE:

21 Thank you for all of your cooperation to
22 both parties. I think we're through now.

23 ATTORNEY MARSH:

24 Thank you.

25 JUDGE:

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Goodbye.

ATTORNEY MARSH:

Goodbye.

MR. KILYK:

Thank you.

JUDGE:

Bye now.

MR. KILYK:

Bye.

* * * * *

TELEPHONIC HEARING CONCLUDED AT 11:05 A.M.

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C E R T I F I C A T E

I hereby certify, as the
stenographic reporter, that the foregoing
proceedings were taken stenographically by
me, and thereafter reduced to typewriting
by me or under my direction; and that this
transcript is a true and accurate record
to the best of my ability.

[Handwritten Signature]
Court Reporter

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

August 15, 2007

VIA UPS OVERNIGHT DELIVERY

The Honorable Louis G. Cocheres
Office of Administrative Law Judge
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

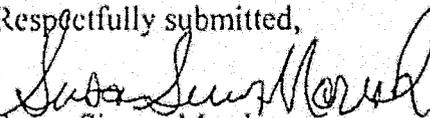
Re: Nicholas G. Kilyk v. Pennsylvania-American Water Company
Docket No. C-20077842

Dear Judge Cocheres:

Pursuant to the July 23, 2007, Prehearing Order for the above-captioned case, I have enclosed three (3) copies of Pennsylvania-American Water Company's Exhibits 1-2, which may be offered into evidence during the initial telephone hearing scheduled for Tuesday, August 21, 2007 at 10:00 a.m.

As evidenced by the enclosed Certificate of Service, all parties to this proceeding have been duly served.

Respectfully submitted,


Susan Simms Marsh

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Enclosures

cc. James McNulty, Secretary (Certificate of Service Only)
Nicholas G. Kilyk
Judy Jordan
James Gable

DOCUMENT
FOLDER

Pennsylvania American Water

Susan Simms Marsh
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E susan.marsh@amwater.com
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NICHOLAS G. KILYK,

Complainant

v.

PENNSYLVANIA-AMERICAN WATER
COMPANY,

Respondent

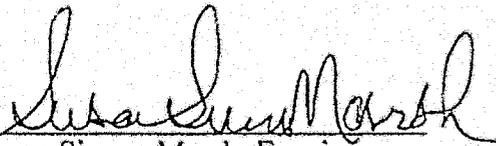
DOCKET NO. C-20077842

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of 52 Pa. Code § 1.54:

VIA UPS OVERNIGHT DELIVERY

Nicholas G. Kilyk
6101 Perkiomen Avenue
Reading, PA 19606


Susan Simms Marsh, Esquire
Corporate Counsel
Pa. Attorney I. D. 44689
Pennsylvania-American Water Company
800 West Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Dated this 15th day of August 2007.

Nicholas G. Kilyk v. Pennsylvania-American Water Company
Docket No. C-20077842

Pennsylvania-American Water Company may introduce any or all of the documents set forth below. Pennsylvania-American Water Company does not waive, and specifically reserves, the right to offer additional exhibits which may be necessary to respond to issues raised by the other parties or the Commission or which may arise during the course of these proceedings.

PAWC Direct Examination Exhibits				
Exhibit No.	Description of Object or Item	Identified	Moved	Admitted
1	PAWC Usage Screen			
2	PAWC Ledger Information Report			

Susan Simms Marsh
Corporate Counsel
Pa. Attorney I. D. 44689
800 West Hershey Park Drive
Hershey, Pennsylvania 17033
(717) 533-5000

Hearing Date: August 21, 2007



Path [] Account # 1367526 Name KILYK, NICHOLAS G

Usage Info | Usage Hist Comp | Usage Hist Comp | Adjusted Usage

Premises # 240649608
 6101 Parklawn Ave
 Meter # []
 Utility W
 Bill Date [17]
 Display Billed Yes No

Start Date	End Date	Usage	Rate	Amount	Adjusted Amount
7/20/2007	7/16/2007	R	72.00	20.00	20.00
6/20/2007	6/15/2007	R	70.00	20.00	20.00
5/18/2007	5/14/2007	R	68.00	10.00	10.00
4/19/2007	4/16/2007	R	67.00	20.00	20.00
3/20/2007	3/14/2007	R	65.00	10.00	10.00
2/19/2007	2/14/2007	R	64.00	20.00	20.00
1/18/2007	1/12/2007	R	62.00	10.00	10.00
12/19/2006	12/14/2006	R	61.00	20.00	20.00
11/20/2006	11/15/2006	R	59.00	10.00	10.00
10/19/2006	10/16/2006	R	50.00	20.00	20.00
9/19/2006	9/13/2006	R	56.00	20.00	20.00
8/18/2006	8/15/2006	R	54.00	20.00	20.00

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Path Account # Name KILYK, NICHOLAS G

Usage Info | Usage Hist Comp | Usage Hist Comp | Adjusted Usage

Premises # Utility W
 6101 Parkmen Ave Bill Date
 Meter # Display Billed Yes No

BSI							
7/28/2006	W	1	7/14/2006	R	52.00	10.00	10.00
6/20/2006	W	1	6/15/2006	R	51.00	20.00	20.00
5/18/2006	W	1	5/15/2006	R	49.00	10.00	10.00
4/19/2006	W	1	4/17/2006	R	48.00	20.00	20.00
3/17/2006	W	1	3/14/2006	R	46.00	10.00	10.00
2/15/2006	W	1	2/13/2006	R	45.00	20.00	20.00
1/17/2006	W	1	1/12/2006	R	43.00	10.00	10.00
12/19/2005	W	1	12/15/2005	R	42.00	20.00	20.00
11/17/2005	W	1	11/14/2005	R	40.00	20.00	20.00
10/18/2005	W	1	10/14/2005	R	38.00	20.00	20.00
9/19/2005	W	1	9/14/2005	R	36.00	20.00	20.00
8/18/2005	W	1	8/16/2005	R	34.00	20.00	20.00

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OK Cancel



Path Account # 1367526 Name KILYK, NICHOLAS G

Usage Info | Usage Hist Comp | Usage Hist Comp | Adjusted Usage

Premises # 240649608

6101 Perkiomen Ave

Utility NW

Bill Date 1/7

Meter #

Display Billed Yes No

Start	End	Day	Rate	Usage	Amount	Adj
7/19/2005	7/14/2005	R	32.00	18.00	18.00	
6/17/2005	6/15/2005	R	31.00	20.00	20.00	
5/18/2005	5/13/2005	R	29.00	20.00	20.00	
4/18/2005	4/14/2005	R	27.00	20.00	20.00	
3/17/2005	3/14/2005	R	25.00	.00	.00	
2/17/2005	2/15/2005	R	25.00	20.00	20.00	
1/18/2005	1/13/2005	R	23.00	20.00	20.00	
12/17/2004	12/15/2004	R	21.00	10.00	10.00	
11/17/2004	11/15/2004	R	20.00	20.00	20.00	
10/20/2004	10/15/2004	R	18.00	20.00	20.00	
9/17/2004	9/14/2004	R	16.00	10.00	10.00	
8/17/2004	8/13/2004	R	15.00	20.00	20.00	

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Path [] Account # 1367525 Name KILYK, NICHOLAS G

Usage Info | Usage Hist Comp | Usage Hist Comp | Adjusted Usage |

Premises # 240649608 Utility W
 6101 Parkwood Ave Bill Date []
 Meter # [] Display Billed Yes No

Bill Date	QTY	Rate	Usage	Usage	Usage
7/19/2004	W 1	7/15/2004	R	13.00	10.00
6/17/2004	W 1	6/14/2004	R	12.00	20.00
5/13/2004	W 1	5/10/2004	R	10.00	4.00
2/17/2004	W 1	2/12/2004	R	5.00	4.00
11/14/2003	W 1	11/10/2003	R	2.00	2.00
11/14/2003	W 1	10/04/2003	R	164.00	3.00
8/13/2003	W 1	8/08/2003	R	161.00	4.00
5/13/2003	W 1	5/08/2003	R	157.00	5.00
2/12/2003	W 1	2/18/2003	R	152.00	5.00
11/12/2002	W 1	11/07/2002	R	147.00	7.00
8/12/2002	W 1	8/07/2002	R	140.00	6.00
5/13/2002	W 1	5/07/2002	R	134.00	5.00

Refresh Select Adj Usg DelAdj [OK] [Cancel]



Path Account # Name KILYK, NICHOLAS G

Usage Info | Usage Hist Comp | Usage Hist Comp | Adjusted Usage

Premises # Utility
 6101 Parkview Ave Bill Date
 Meter # Display Billed Yes No

Bill Date	Day	QTY	Rate	Usage	Usage	Usage
2/13/2002	W	1	2/07/2002	R	129.00	4.00
11/14/2001	W	1	11/06/2001	R	1249.00	4.55
8/16/2001	W	1	8/06/2001	R	1283.50	4.95
5/21/2001	W	1	5/09/2001	R	1154.00	4.90
2/12/2001	W	1	2/02/2001	R	1105.00	4.15
11/08/2000	W	1	11/01/2000	R	1063.50	4.35
8/10/2000	W	1	8/02/2000	R	1020.00	5.20
5/15/2000	W	1	5/04/2000	R	960.00	4.25
2/11/2000	W	1	2/04/2000	R	925.50	4.70

Pennsylvania American (PAPR) Production

Ledger Information Report

Account # 1367526-9 NICHOLAS G KILYK

Bill Date	Type	Amount	Balance
Service Address 6101 Perkiomen Ave			
8/10/2007	EFT	21.13CR	.00
7/20/2007	CHG	21.13	21.13
7/11/2007	EFT	21.13CR	.00
6/20/2007	CHG	21.13	21.13
6/08/2007	EFT	15.84CR	.00
5/18/2007	CHG	15.84	15.84
5/10/2007	EFT	21.13CR	.00
4/19/2007	CHG	21.13	21.13
4/10/2007	EFT	15.84CR	.00
3/20/2007	CHG	15.84	15.84
3/13/2007	EFT	21.13CR	.00
2/19/2007	CHG	21.13	21.13
2/08/2007	EFT	15.84CR	.00
1/18/2007	CHG	15.84	15.84
1/09/2007	EFT	21.13CR	.00
12/19/2006	CHG	21.13	21.13
12/12/2006	EFT	15.85CR	.00
11/20/2006	CHG	15.85	15.85
11/09/2006	EFT	21.13CR	.00
10/19/2006	CHG	21.13	21.13
10/11/2006	EFT	20.89CR	.00
9/19/2006	CHG	20.89	20.89
9/08/2006	EFT	20.89CR	.00
8/18/2006	CHG	20.89	20.89
8/10/2006	EFT	15.67CR	.00
7/20/2006	CHG	15.67	15.67
7/11/2006	EFT	20.89CR	.00
6/20/2006	CHG	20.89	20.89
6/08/2006	EFT	15.66CR	.00
5/18/2006	CHG	15.66	15.66
5/10/2006	EFT	20.89CR	.00
4/19/2006	CHG	20.89	20.89
4/07/2006	EFT	15.63CR	.00
3/17/2006	CHG	15.63	15.63
3/08/2006	EFT	20.85CR	.00
2/15/2006	CHG	20.85	20.85
2/07/2006	EFT	15.63CR	.00
1/17/2006	CHG	15.63	15.63
1/10/2006	EFT	20.66CR	.00
12/19/2005	CHG	20.66	20.66
12/08/2005	EFT	20.66CR	.00
11/17/2005	CHG	20.66	20.66
11/08/2005	EFT	20.66CR	.00

Pennsylvania American (PAPR) Production

Ledger Information Report

Account # 1367526-9 NICHOLAS G KILYK

Bill Date	Type	Amount	Balance
10/18/2005	CHG	20.66	20.66
10/12/2005	EFT	20.57CR	.00
9/19/2005	CHG	20.57	20.57
9/08/2005	EFT	20.57CR	.00
8/18/2005	CHG	20.57	20.57
8/09/2005	EFT	15.42CR	.00
7/19/2005	CHG	15.42	15.42
7/08/2005	EFT	20.55CR	.00
6/17/2005	CHG	20.55	20.55
5/24/2005	LKB	20.55CR	.00
5/18/2005	CHG	20.55	20.55
5/10/2005	EFT	20.55CR	.00
4/18/2005	CHG	20.55	20.55
4/07/2005	EFT	10.21CR	.00
3/17/2005	CHG	10.21	10.21
3/10/2005	EFT	20.47CR	.00
2/17/2005	CHG	20.47	20.47
2/08/2005	EFT	20.47CR	.00
1/18/2005	CHG	20.47	20.47
1/07/2005	EFT	15.28CR	.00
12/17/2004	CHG	15.28	15.28
12/09/2004	EFT	20.39CR	.00
11/17/2004	CHG	20.39	20.39
11/10/2004	EFT	20.39CR	.00
10/20/2004	CHG	20.39	20.39
10/08/2004	EFT	15.22CR	.00
9/17/2004	CHG	15.22	15.22
9/08/2004	EFT	20.29CR	.00
8/17/2004	CHG	20.29	20.29
8/10/2004	EFT	15.22CR	.00
7/19/2004	CHG	15.22	15.22
6/24/2004	LKB	20.27CR	.00
6/17/2004	CHG	20.27	20.27
5/24/2004	LKB	52.70CR	.00
5/13/2004	CHG	52.70	52.70
2/25/2004	LKB	37.67CR	.00
2/17/2004	CHG	37.67	37.67
11/21/2003	LKB	42.06CR	.00
11/14/2003	CHG	42.06	42.06
8/25/2003	LKB	37.96CR	.00
8/13/2003	CHG	37.96	37.96
5/19/2003	PMT	42.06CR	.00
5/13/2003	CHG	42.06	42.06
2/19/2003	PMT	42.11CR	.00
2/12/2003	CHG	42.11	42.11
11/20/2002	PMT	50.15CR	.00

Pennsylvania American (PAPR) Production

Ledger Information Report

Account # 1367526-9 NICHOLAS G KILYK

Bill Date	Type	Amount	Balance
11/12/2002	CHG	50.15	50.15
8/21/2002	PMT	46.22CR	.00
8/12/2002	CHG	46.22	46.22
5/21/2002	PMT	42.18CR	.00
5/13/2002	CHG	42.18	42.18
2/22/2002	PMT	38.03CR	.00
2/13/2002	CHG	38.03	38.03

Current	31 - 60	61 - 90	Over 90
.00	.00	.00	.00
Aged Total	Unposted \$	Adjustments	Balance
.00	.00	.00	.00

Nicholas G. Kilyk v. Pennsylvania-American Water Company
Docket No. C-20077842

Pennsylvania-American Water Company may introduce any or all of the documents set forth below. Pennsylvania-American Water Company does not waive, and specifically reserves, the right to offer additional exhibits which may be necessary to respond to issues raised by the other parties or the Commission or which may arise during the course of these proceedings.

PAWC Direct Examination Exhibits				
Exhibit No.	Description of Object or Item	Identified	Moved	Admitted
3	PAWC Meter			

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Hearing Date: August 21, 2007



POOR ORIGINAL

SINGLES DIAL
TENS DIAL
HUNDREDS DIAL
THOUSANDS DIAL
TEN THOUSANDS DIAL
HUNDRED THOUSANDS DIAL
MILLIONS DIAL

LEAK DETECTION HAND