

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHARON JOHNSON

v.

THE PEOPLES NATURAL GAS COMPANY
D/B/A DOMINION PEOPLES

C-20066947

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about October 2, 2006, Sharon Johnson ("Complainant") filed a complaint against The Peoples Natural Gas Company d/b/a Dominion Peoples ("Respondent"), at the above-captioned Docket Number. On or about November 7, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than December 5, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than December 19, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

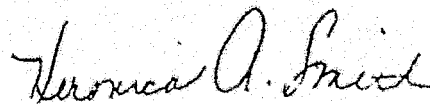
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5413
Email: bbigelow@state.pa.us

Date: November 21, 2006



VERONICA A. SMITH
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 29, 2006

SUBJECT: Sharon Johnson v. The Peoples Natural Gas Company d/b/a
Dominion Peoples
C-20066947

TO: Commission Document Folder

FROM: Bruce Bigelow *HAL For BB*
Mediator

**DOCUMENT
FOLDER**

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated November 21, 2006, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

DOCKETED
JAN 05 2007

pc: OALJ File
Mediator Bigelow
Beth Plantz
Docketing

BA