

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 01/20/06
8. DOCKET NO: C-20065788	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: GHAZARIAN, CHARLES

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WANTS THE PUC TO INVESTIGATE THE LARGE INCREASE IN HIS GAS BILL.

**DOCKETED**  
 JAN 23 2006

DOCUMENT  
 FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

C-200 65788

RECEIVED

2006 JAN 20 AM 9:45

P.U.C. SECRETARY'S BUREAU

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name CHARLES GHAZARIAN

Street/P.O. Box 2622 SPERRY ST Apt#

City PHILADELPHIA State PA Zip 19152-1520

County

Area Code/HOME Phone 215 464-3220

Area Code/WORK Phone

Utility Account Number 611321412 (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PHILADELPHIA GAS WORKS

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

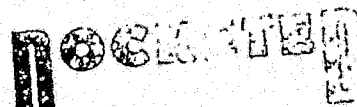
WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER



JAN 23 2006

2

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. I WANT THE COMMISSION TO INVESTIGATE  
(explain) THE TREMENDOUS INCREASE IN MY GAS BILL  
AS SEE IF THEY ARE LEGITIMATE AND NOT  
GOUGING.

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why. I WAS TOLD ALL THEY COULD DO WAS PLACE ME ON A BUDGET TYPE MONTHLY PAYMENT

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: CHARLES GHAZARIAN  
I Charles Ghazarian hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Charles Ghazarian (Signature) 1-16-06 (Date)

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 23, 2006

CHARLES GHAZARIAN  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: C-20065788

Handwritten notes: "FR 2"

Stamp: "DOCA" with a checkmark

JAN 23 2006

---

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq., and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: January 23, 2006

C-20065788

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by CHARLES GHAZARIAN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

DOCUMENT  
FOR FILING

January 23, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

James J. McNulty  
Secretary

ddi



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 694-6830  
Fax: (215) 694-6798  
E-mail: [mary.chan@pgworks.com](mailto:mary.chan@pgworks.com)

ORIGINAL

February 2, 2006

RECEIVED

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

FEB 2 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RE: Charles Ghazarian vs. PGW, Docket No.: C-20065788**

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "M" or "MC", written over the word "Sincerely,".

DOCUMENT  
FOLDER

Enclosure

cc: Charles Ghazarian  
Wendy Vacca

RECEIVED

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

FEB 2 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Charles Ghazarian

:  
:

v.

:  
:

Docket No.: C-20065788

Philadelphia Gas Works

:

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a-b) Denied. PGW denies the averments contained in this paragraph concerning the inaccuracy of the Complainant's bills, and all other averments that are conclusions. The Complainant's bills are based upon actual gas usage to 2622 Sperry Street, Philadelphia, PA (Service Address). PGW obtain actual meter readings from an Automatic Meter Reading ("AMR") device from the Service Address as shown on the statement of account history which is attached hereto as Exhibit "A". Therefore, the Complainant's gas bills are correct as rendered.
5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.

DOCUMENT  
FOLDER

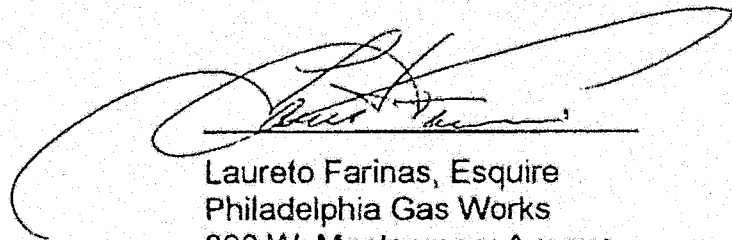
DOCKETED  
FEB 6 2006

6. Admitted.
7. Admitted.

**Wherefore**, PGW respectfully requests that this Commission find against the Complainant, and affirm the BCS decision. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order

Respectfully submitted,

February 2, 2006

A handwritten signature in black ink, appearing to read 'Laureto Farinas', is written over a horizontal line. The signature is stylized and includes a large, sweeping flourish that extends to the left and loops back under the line.

Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT A

RECEIVED

FEB 9 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

# HISTORY REQUEST REPORT FOR ACCOUNT # 6111321412 AND SA # 9961237523 AS OF 01/30/2006

Account # 6111321412	SA # 9961237523	Bill Cycle: 01	Rate Class GS	Phone # 4643220(215)
Name: GHAZARIAN, CHARLES				
Address: 2622 SPERRY ST/PHILA, PA				
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:		
Blocker Start Date: 20060127	Blocker End Date: 20080127	Meter # : 169279C		

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$42.64	\$42.64	\$42.64							
06/18/1997	PAY	(\$29.18)	(\$29.18)	\$0.00							
07/15/1997	PAY	(\$13.46)	(\$13.46)	\$0.00							
07/31/1997	BILL	\$18.93	\$18.93	\$0.00	07/01/1997	07/31/1997	Y	3302	\$18.93	23	1687656
08/14/1997	PAY	(\$18.93)	(\$18.93)	\$0.00							
08/28/1997	BILL	\$16.19	\$16.19	\$0.00	07/31/1997	08/28/1997	R	3321	\$16.19	19	1687656
09/15/1997	PAY	(\$16.19)	(\$16.19)	\$0.00							
09/26/1997	BILL	\$19.62	\$19.62	\$0.00	08/28/1997	09/26/1997	Y	3345	\$19.62	24	1687656
10/14/1997	PAY	(\$19.62)	(\$19.62)	\$0.00							
10/28/1997	BILL	\$27.82	\$27.82	\$0.00	09/26/1997	10/28/1997	R	3381	\$27.82	36	1687656
11/21/1997	PAY	(\$27.82)	(\$27.82)	\$0.00							
11/26/1997	BILL	\$58.58	\$58.58	\$0.00	10/28/1997	11/26/1997	Y	3462	\$58.58	81	1687656
12/15/1997	PAY	(\$58.58)	(\$58.58)	\$0.00							
12/31/1997	BILL	\$81.83	\$81.83	\$0.00	11/26/1997	12/31/1997	R	3577	\$81.83	115	1687656
01/16/1998	PAY	(\$81.83)	(\$81.83)	\$0.00							
01/30/1998	BILL	\$63.38	\$63.38	\$0.00	12/31/1997	01/30/1998	Y	3665	\$63.38	88	1687656
02/19/1998	PAY	(\$63.38)	(\$63.38)	\$0.00							
03/04/1998	BILL	\$68.16	\$68.16	\$0.00	01/30/1998	03/04/1998	Y	3760	\$68.16	95	1687656
03/18/1998	PAY	(\$68.16)	(\$68.16)	\$0.00							
04/02/1998	BILL	\$52.43	\$52.43	\$0.00	03/04/1998	04/02/1998	Y	3832	\$52.43	72	1687656
04/17/1998	PAY	(\$52.43)	(\$52.43)	\$0.00							
05/01/1998	BILL	\$33.97	\$33.97	\$0.00	04/02/1998	05/01/1998	Y	3877	\$33.97	45	1687656
05/20/1998	BILL	\$25.08	\$25.08	\$0.00	05/01/1998	05/20/1998	R	3909	\$25.08	32	1687656
05/21/1998	PAY	(\$33.97)	(\$33.97)	\$0.00							
06/03/1998	PAY	(\$25.08)	(\$25.08)	\$0.00							
06/20/1998	BILL	\$29.87	\$29.87	\$0.00	05/20/1998	06/20/1998	R	3948	\$29.87	39	1687656
07/07/1998	PAY	(\$29.87)	(\$29.87)	\$0.00							
07/31/1998	BILL	\$23.71	\$23.71	\$0.00	06/20/1998	07/31/1998	R	3978	\$23.71	30	1692790

Account # 611321412

SA # 9961237523

Bill Cycle: 01

Rate Class: GS

Phone # 4643220(215)

Name: GHAZARIAN, CHARLES

Address: 2622 SPERRY ST/PHILA, PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20060127

Blocker End Date: 20080127

Meter # 1692790

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/18/1998	PAY	(\$23.71)	(\$23.71)	\$0.00	07/31/1998	08/28/1998	R	3999	\$17.56	21	1692790
08/28/1998	BILL	\$17.56	\$17.56	\$0.00	08/28/1998	09/28/1998	R	4024	\$20.30	25	1692790
09/10/1998	PAY	(\$17.56)	(\$17.56)	\$0.00	09/28/1998	10/28/1998	R	4056	\$25.08	32	1692790
09/28/1998	BILL	\$20.30	\$20.30	\$0.00	10/28/1998	11/27/1998	R	4127	\$51.74	71	1692790
10/13/1998	PAY	(\$20.30)	(\$20.30)	\$0.00	11/27/1998	01/02/1999	R	4255	\$90.73	128	1692790
10/28/1998	BILL	\$25.08	\$25.08	\$0.00	01/02/1999	02/01/1999	R	4375	\$83.52	120	1692790
11/09/1998	PAY	(\$25.08)	(\$25.08)	\$0.00	02/01/1999	02/25/1999	R	4466	\$62.39	91	1692790
11/27/1998	BILL	\$51.74	\$51.74	\$0.00	02/25/1999	03/24/1999	R	4564	\$66.95	98	1692790
12/15/1998	PAY	(\$51.74)	(\$51.74)	\$0.00	03/24/1999	04/19/1999	R	4615	\$36.38	51	1692790
01/02/1999	BILL	\$90.73	\$90.73	\$0.00	04/19/1999	05/29/1999	R	4660	\$32.47	45	1692790
01/22/1999	PAY	(\$90.73)	(\$90.73)	\$0.00	05/29/1999	06/22/1999	R	4679	\$17.80	19	1692790
02/01/1999	BILL	\$83.52	\$83.52	\$0.00	06/22/1999	08/02/1999	R	4709	\$24.70	30	1692790
02/19/1999	PAY	(\$83.52)	(\$83.52)	\$0.00	08/02/1999	08/31/1999	R	4731	\$19.82	22	1692790
02/25/1999	BILL	\$62.39	\$62.39	\$0.00	08/31/1999	09/29/1999	R	4754	\$0.00	23	1692790
03/10/1999	PAY	(\$62.39)	(\$62.39)	\$0.00	09/29/1999	09/29/1999	R	4754	\$20.43	23	1692790
03/24/1999	BILL	\$66.95	\$66.95	\$0.00	09/29/1999	10/27/1999	Y	4880	\$83.25	126	1692790
04/19/1999	BILL	\$36.38	\$36.38	\$0.00	10/27/1999						
04/20/1999	PAY	(\$65.95)	(\$65.95)	\$0.00							
05/18/1999	PAY	(\$36.38)	(\$36.38)	\$0.00							
05/29/1999	BILL	\$32.47	\$32.47	\$0.00							
06/21/1999	PAY	(\$32.47)	(\$32.47)	\$0.00							
06/22/1999	BILL	\$17.80	\$17.80	\$0.00							
07/20/1999	PAY	(\$17.80)	(\$17.80)	\$0.00							
08/02/1999	BILL	\$24.70	\$24.70	\$0.00							
08/24/1999	PAY	(\$24.70)	(\$24.70)	\$0.00							
08/31/1999	BILL	\$19.82	\$19.82	\$0.00							
09/22/1999	PAY	(\$19.82)	(\$19.82)	\$0.00							
09/29/1999	BILL	\$20.43	\$20.43	\$0.00							
09/29/1999	BILL	\$20.43	\$20.43	\$0.00							
10/07/1999	CANB	(\$20.43)	(\$20.43)	\$0.00							
10/27/1999	BILL	\$83.25	\$83.25	\$0.00							
10/29/1999	PAY	(\$20.43)	(\$20.43)	\$0.00							
11/26/1999	PAY	(\$83.25)	(\$83.25)	\$0.00							

Account #: 611321412

SA #: 9961237523

Bill Cycle: 01

Rate Class: GS

Phone #: 4643220(215)

Name: GHAZARIAN, CHARLES

Address: 2622 SPERRY ST PHILA, PA

Pay Agreement Indicator: N

Easyway Indicator

CRP Status

Blocker Start Date: 20060127

Blocker End Date: 20080127

Meter #: 1692790

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Road Code	End Read	Current Balance	Usage	Meter #
1/30/1999	BILL	\$79.28	\$79.28	\$0.00	09/29/1999	11/30/1999	R	4863	(\$3.97)	109	1692790
12/02/1999	CANB	(\$83.25)	(\$83.25)	\$0.00							
12/02/1999	AUTOCN	\$0.00	\$0.00	\$79.28							
12/02/1999	AUTOCN	\$0.00	\$0.00	(\$83.25)							
01/03/2000	BILL	\$81.66	\$81.66	\$0.00	11/30/1999	01/03/2000	R	4983	\$77.69	120	1692790
01/25/2000	PAY	(\$77.69)	(\$77.69)	\$0.00							
02/01/2000	BILL	\$97.70	\$97.70	\$0.00	01/03/2000	02/01/2000	R	5131	\$97.70	148	1692790
02/23/2000	PAY	(\$97.70)	(\$97.70)	\$0.00							
03/02/2000	BILL	\$68.09	\$68.09	\$0.00	02/01/2000	03/02/2000	R	5231	\$68.09	100	1692790
03/24/2000	PAY	(\$68.09)	(\$68.09)	\$0.00							
03/31/2000	BILL	\$47.12	\$47.12	\$0.00	03/02/2000	03/31/2000	R	5297	\$47.12	66	1692790
04/25/2000	PAY	(\$47.12)	(\$47.12)	\$0.00							
05/03/2000	BILL	\$42.80	\$42.80	\$0.00	03/31/2000	05/03/2000	R	5356	\$42.80	59	1692790
05/24/2000	PAY	(\$42.80)	(\$42.80)	\$0.00							
05/31/2000	BILL	\$24.90	\$24.90	\$0.00	05/03/2000	05/31/2000	R	5386	\$24.90	30	1692790
06/21/2000	PAY	(\$24.90)	(\$24.90)	\$0.00							
06/29/2000	BILL	\$21.82	\$21.82	\$0.00	05/31/2000	06/29/2000	R	5411	\$21.82	25	1692790
07/21/2000	PAY	(\$21.82)	(\$21.82)	\$0.00							
07/31/2000	BILL	\$22.44	\$22.44	\$0.00	06/29/2000	07/31/2000	R	5437	\$22.44	26	1692790
08/21/2000	PAY	(\$22.44)	(\$22.44)	\$0.00							
08/28/2000	BILL	\$21.21	\$21.21	\$0.00	07/31/2000	08/28/2000	R	5461	\$21.21	24	1692790
09/22/2000	PAY	(\$21.21)	(\$21.21)	\$0.00							
09/27/2000	BILL	\$21.21	\$21.21	\$0.00	08/28/2000	09/27/2000	R	5485	\$21.21	24	1692790
10/18/2000	PAY	(\$21.21)	(\$21.21)	\$0.00							
10/26/2000	BILL	\$35.39	\$35.39	\$0.00	09/27/2000	10/26/2000	Y	5532	\$35.39	47	1692790
10/30/2000	BILL	\$47.74	\$47.74	\$0.00	09/27/2000	10/30/2000	Y	5552	\$47.74	67	1692790
11/01/2000	CANB	(\$47.74)	(\$47.74)	\$0.00							
11/27/2000	PAY	(\$35.39)	(\$35.39)	\$0.00							
11/29/2000	BILL	\$56.72	\$56.72	\$0.00	10/26/2000	11/29/2000	R	5609	\$56.72	77	1692790
12/22/2000	PAY	(\$56.72)	(\$56.72)	\$0.00							
12/29/2000	BILL	\$124.61	\$124.61	\$0.00	11/29/2000	12/29/2000	R	5762	\$124.61	153	1692790
01/23/2001	PAY	(\$124.61)	(\$124.61)	\$0.00							
01/30/2001	BILL	\$132.54	\$132.54	\$0.00	12/29/2000	01/30/2001	R	5887	\$132.54	125	1692790

Account #: 611321412

SA #: 9961237523

Bill Cycle: 01

Rate Class: GS

Phone #: 4643220(215)

Name: GHAZARIAN, CHARLES

Address: 2622 SPERRY ST/PHILA, PA

Easyway Indicator

CRP Status

Blocker Start Date: 20060127

Blocker End Date: 20060127

Meter #: 1692790

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/15/2001	PAY	(\$132.54)	(\$132.54)	\$0.00	01/30/2001	03/01/2001	R	5990	\$112.20	103	1692790
03/01/2001	BILL	\$112.20	\$112.20	\$0.00	03/01/2001	03/30/2001	R	6079	\$104.09	89	1692790
03/21/2001	PAY	(\$112.20)	(\$112.20)	\$0.00	03/30/2001	05/01/2001	R	6129	\$62.57	50	1692790
03/30/2001	BILL	\$104.09	\$104.09	\$0.00	05/01/2001	05/31/2001	R	6157	\$39.14	28	1692790
04/23/2001	PAY	(\$104.09)	(\$104.09)	\$0.00	05/31/2001	07/02/2001	R	6185	\$39.14	28	1692790
05/01/2001	BILL	\$62.57	\$62.57	\$0.00	07/02/2001	08/01/2001	R	6209	\$34.88	24	1692790
05/23/2001	PAY	(\$62.57)	(\$62.57)	\$0.00	08/01/2001	08/30/2001	R	6231	\$32.75	22	1692790
05/31/2001	BILL	\$39.14	\$39.14	\$0.00	08/30/2001	10/01/2001	R	6258	\$33.22	27	1692790
06/21/2001	PAY	(\$39.14)	(\$39.14)	\$0.00	10/01/2001	10/30/2001	R	6297	\$44.45	39	1692790
07/02/2001	BILL	\$39.14	\$39.14	\$0.00	10/30/2001	11/29/2001	R	6356	\$62.86	59	1692790
07/23/2001	PAY	(\$39.14)	(\$39.14)	\$0.00	11/29/2001	12/31/2001	R	6449	\$84.61	93	1692790
08/01/2001	BILL	\$34.88	\$34.88	\$0.00	12/31/2001	01/30/2002	R	6564	\$101.99	115	1692790
08/20/2001	PAY	(\$34.88)	(\$34.88)	\$0.00	01/30/2002	02/28/2002	R	6661	\$87.54	97	1692790
08/30/2001	BILL	\$32.75	\$32.75	\$0.00	02/28/2002	04/01/2002	R	6748	\$69.54	87	1692790
09/20/2001	PAY	(\$32.75)	(\$32.75)	\$0.00	04/01/2002	04/30/2002	R	6793	\$42.26	45	1692790
10/01/2001	BILL	\$33.22	\$33.22	\$0.00	04/30/2002	05/30/2002	R	6822	\$31.21	29	1692790
10/25/2001	PAY	(\$33.22)	(\$33.22)	\$0.00	05/30/2002	06/20/2002	PAY		(\$31.21)		
10/30/2001	BILL	\$44.45	\$44.45	\$0.00							
11/23/2001	PAY	(\$44.45)	(\$44.45)	\$0.00							
11/29/2001	BILL	\$62.86	\$62.86	\$0.00							
12/21/2001	PAY	(\$62.86)	(\$62.86)	\$0.00							
12/31/2001	BILL	\$84.61	\$84.61	\$0.00							
01/28/2002	PAY	(\$84.61)	(\$84.61)	\$0.00							
01/30/2002	BILL	\$101.99	\$101.99	\$0.00							
02/27/2002	PAY	(\$101.99)	(\$101.99)	\$0.00							
02/28/2002	BILL	\$87.54	\$87.54	\$0.00							
03/26/2002	PAY	(\$87.54)	(\$87.54)	\$0.00							
04/01/2002	BILL	\$69.54	\$69.54	\$0.00							
04/23/2002	PAY	(\$69.54)	(\$69.54)	\$0.00							
04/30/2002	BILL	\$42.26	\$42.26	\$0.00							
05/22/2002	PAY	(\$42.26)	(\$42.26)	\$0.00							
05/30/2002	BILL	\$31.21	\$31.21	\$0.00							
06/20/2002	PAY	(\$31.21)	(\$31.21)	\$0.00							

Account # 611321412      SA # 9961237523      Bill Cycle: 01      Rate Class: GS      Phone #: 4643220(215)  
 Name: GHAZARIAN, CHARLES      Address: 2622 SPERRY ST/PHILA, PA  
 Pay Agreement Indicator: N      Easyway Indicator:      CRP Status:      Meter #: 1692790  
 Blocker Start Date: 20060127      Blocker End Date: 20060127      Meter #: 1692790

Tran Date	Tran Type	Current Amt	Total Amt	Adj	Am	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/26/2002	BILL	\$29.72	\$29.72	\$0.00		05/30/2002	06/28/2002	R	6847	\$29.72	25	1692790
07/19/2002	PAY	(\$29.72)	(\$29.72)	\$0.00								
07/30/2002	BILL	\$29.78	\$29.78	\$0.00		06/28/2002	07/30/2002	R	6872	\$29.78	25	1692790
08/21/2002	PAY	(\$29.78)	(\$29.78)	\$0.00								
08/28/2002	BILL	\$27.35	\$27.35	\$0.00		07/30/2002	08/28/2002	R	6894	\$27.35	22	1692790
09/18/2002	PAY	(\$27.35)	(\$27.35)	\$0.00								
09/27/2002	BILL	\$28.88	\$28.88	\$0.00		08/28/2002	09/27/2002	R	6917	\$28.88	23	1692790
10/20/2002	PAY	(\$28.88)	(\$28.88)	\$0.00								
10/29/2002	BILL	\$46.62	\$46.62	\$0.00		09/27/2002	10/29/2002	R	6961	\$46.62	44	1692790
11/19/2002	PAY	(\$46.62)	(\$46.62)	\$0.00								
11/29/2002	BILL	\$88.50	\$88.50	\$0.00		10/29/2002	11/29/2002	R	7058	\$88.50	97	1692790
12/24/2002	PAY	(\$88.50)	(\$88.50)	\$0.00								
12/28/2002	WNA285	\$0.57	\$0.57	\$0.00								
12/31/2002	BILL	\$127.38	\$127.38	\$0.00		11/29/2002	12/31/2002	R	7193	\$127.95	135	1692790
01/22/2003	PAY	(\$127.95)	(\$127.95)	\$0.00								
01/30/2003	BILL	\$139.54	\$139.54	\$0.00		12/31/2002	01/30/2003	R	7344	\$139.54	151	1692790
02/19/2003	PAY	(\$139.54)	(\$139.54)	\$0.00								
03/03/2003	BILL	\$136.14	\$136.14	\$0.00		01/30/2003	03/03/2003	R	7432	\$136.14	148	1692790
03/27/2003	PAY	(\$136.14)	(\$136.14)	\$0.00								
04/01/2003	BILL	\$82.86	\$82.86	\$0.00		03/03/2003	04/01/2003	R	7568	\$82.86	76	1692790
04/21/2003	PAY	(\$82.86)	(\$82.86)	\$0.00								
05/01/2003	BILL	\$76.40	\$76.40	\$0.00		04/01/2003	05/01/2003	R	7636	\$76.40	68	1692790
05/21/2003	PAY	(\$76.40)	(\$76.40)	\$0.00								
05/30/2003	BILL	\$48.72	\$48.72	\$0.00		05/01/2003	05/30/2003	R	7675	\$48.72	39	1692790
06/20/2003	PAY	(\$48.72)	(\$48.72)	\$0.00								
06/30/2003	BILL	\$36.05	\$36.05	\$0.00		05/30/2003	06/30/2003	R	7700	\$36.05	25	1692790
07/21/2003	PAY	(\$36.05)	(\$36.05)	\$0.00								
07/30/2003	BILL	\$29.74	\$29.74	\$0.00		06/30/2003	07/30/2003	R	7719	\$29.74	19	1692790
08/23/2003	PAY	(\$29.74)	(\$29.74)	\$0.00								
08/29/2003	BILL	\$36.10	\$36.10	\$0.00		07/30/2003	08/29/2003	R	7744	\$36.10	25	1692790
09/17/2003	PAY	(\$36.10)	(\$36.10)	\$0.00								
09/30/2003	BILL	\$31.03	\$31.03	\$0.00		08/29/2003	09/30/2003	R	7764	\$31.03	20	1692790
10/22/2003	PAY	(\$31.03)	(\$31.03)	\$0.00								

Account # 611321412

SA # 9961237523

Bill Cycle: G1

Rate Class: GS

Phone # 4643220(315)

Name: GHAZARIAN, CHARLES

Address: 2622 SPERRY ST/PHILA, PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20060127

Blocker End Date: 20060127

Meter # 1692790

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/29/2003	BILL	\$50.82	\$50.82	\$0.00	09/30/2003	10/29/2003	R	7803	\$50.82	39	1692790
11/23/2003	PAY	(\$50.82)	(\$50.82)	\$0.00							
12/01/2003	BILL	\$90.97	\$90.97	\$0.00	10/29/2003	12/01/2003	R	7875	\$90.97	72	1692790
12/27/2003	PAY	(\$90.97)	(\$90.97)	\$0.00							
12/31/2003	BILL	\$143.44	\$143.44	\$0.00	12/01/2003	12/31/2003	R	8004	\$143.44	129	1692790
01/22/2004	PAY	(\$143.44)	(\$143.44)	\$0.00							
01/30/2004	BILL	\$170.21	\$170.21	\$0.00	12/31/2003	01/30/2004	R	8165	\$170.21	161	1692790
02/20/2004	PAY	(\$170.21)	(\$170.21)	\$0.00							
03/02/2004	BILL	\$148.11	\$148.11	\$0.00	01/30/2004	03/02/2004	R	8297	\$148.11	132	1692790
03/22/2004	PAY	(\$148.11)	(\$148.11)	\$0.00							
03/31/2004	BILL	\$103.31	\$103.31	\$0.00	03/02/2004	03/31/2004	R	8384	\$103.31	87	1692790
04/22/2004	PAY	(\$103.31)	(\$103.31)	\$0.00							
04/30/2004	BILL	\$70.32	\$70.32	\$0.00	03/31/2004	04/30/2004	R	8440	\$70.32	56	1692790
05/20/2004	PAY	(\$70.32)	(\$70.32)	\$0.00							
06/01/2004	BILL	\$41.34	\$41.34	\$0.00	04/30/2004	06/01/2004	R	8468	\$41.34	28	1692790
06/23/2004	PAY	(\$41.34)	(\$41.34)	\$0.00							
06/30/2004	BILL	\$33.06	\$33.06	\$0.00	06/01/2004	06/30/2004	R	8489	\$33.06	21	1692790
07/21/2004	PAY	(\$33.06)	(\$33.06)	\$0.00							
07/30/2004	BILL	\$35.29	\$35.29	\$0.00	06/30/2004	07/30/2004	R	8512	\$35.29	23	1692790
08/19/2004	PAY	(\$35.29)	(\$35.29)	\$0.00							
08/31/2004	BILL	\$35.29	\$35.29	\$0.00	07/30/2004	08/31/2004	R	8535	\$35.29	23	1692790
09/21/2004	PAY	(\$35.29)	(\$35.29)	\$0.00							
09/30/2004	BILL	\$36.67	\$36.67	\$0.00	08/31/2004	09/30/2004	R	8559	\$36.67	24	1692790
10/19/2004	PAY	(\$36.67)	(\$36.67)	\$0.00							
10/29/2004	BILL	\$67.29	\$67.29	\$0.00	09/30/2004	10/29/2004	R	8611	\$67.29	52	1692790
11/22/2004	PAY	(\$67.29)	(\$67.29)	\$0.00							
11/30/2004	BILL	\$107.34	\$107.34	\$0.00	10/29/2004	11/30/2004	R	8696	\$107.34	85	1692790
12/23/2004	PAY	(\$107.34)	(\$107.34)	\$0.00							
12/30/2004	BILL	\$165.25	\$165.25	\$0.00	11/30/2004	12/30/2004	R	8820	\$165.25	124	1692790
01/20/2005	PAY	(\$165.25)	(\$165.25)	\$0.00							
01/31/2005	BILL	\$195.38	\$195.38	\$0.00	12/30/2004	01/31/2005	R	8968	\$195.38	148	1692790
02/19/2005	PAY	(\$195.38)	(\$195.38)	\$0.00							
03/01/2005	BILL	\$182.12	\$182.12	\$0.00	01/31/2005	03/01/2005	R	9105	\$182.12	137	1692790

Account # 611321412

SA # 9961237523

Bill Cycle: 01

Rate Class GS

Phone # 4643220(215)

Name: GHAZARIAN, CHARLES

Address: 2622 SPERRY STIPHILA, PA

Easyway Indicator:

CRP Status:

Blocker Start Date: 20060127

Blocker End Date: 20080127

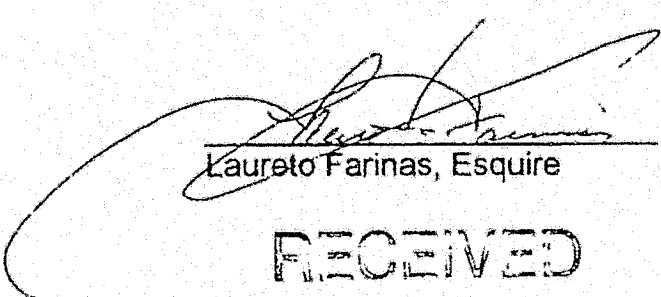
Meter # 1692790

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/24/2005	PAY	(\$182.12)	(\$182.12)	\$0.00	03/01/2005	03/31/2005	R	9226	\$139.70	121	1692790
03/31/2005	BILL	\$139.70	\$139.70	\$0.00							
04/20/2005	PAY	(\$139.70)	(\$139.70)	\$0.00	03/01/2005	04/29/2005	R	9281	\$72.98	55	1692790
04/29/2005	BILL	\$72.98	\$72.98	\$0.00							
05/18/2005	PAY	(\$72.98)	(\$72.98)	\$0.00	03/01/2005	05/31/2005	R	9324	\$55.08	43	1692790
05/31/2005	BILL	\$55.08	\$55.08	\$0.00							
06/17/2005	PAY	(\$55.08)	(\$55.08)	\$0.00	04/29/2005	06/29/2005	R	9346	\$38.54	24	1692790
06/29/2005	BILL	\$38.54	\$38.54	\$0.00							
07/19/2005	PAY	(\$38.54)	(\$38.54)	\$0.00	05/31/2005	06/29/2005	R	9374	\$40.94	26	1692790
08/01/2005	BILL	\$40.94	\$40.94	\$0.00							
08/19/2005	PAY	(\$40.94)	(\$40.94)	\$0.00	06/29/2005	08/01/2005	R	9397	\$37.33	23	1692790
08/31/2005	BILL	\$37.33	\$37.33	\$0.00							
09/20/2005	PAY	(\$37.33)	(\$37.33)	\$0.00	08/01/2005	08/31/2005	R	9422	\$41.35	25	1692790
09/30/2005	BILL	\$41.35	\$41.35	\$0.00							
10/19/2005	PAY	(\$41.35)	(\$41.35)	\$0.00	08/31/2005	09/30/2005	R	9468	\$79.15	46	1692790
10/31/2005	BILL	\$79.15	\$79.15	\$0.00							
11/22/2005	PAY	(\$79.15)	(\$79.15)	\$0.00	09/30/2005	10/31/2005	R	9544	\$128.93	76	1692790
12/01/2005	BILL	\$128.93	\$128.93	\$0.00							
12/21/2005	PAY	(\$128.93)	(\$128.93)	\$0.00	10/31/2005	12/01/2005	R	9692	\$234.77	148	1692790
01/03/2006	BILL	\$234.77	\$234.77	\$0.00							

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works, that, as such, I am authorized to make this verification on its behalf: that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18 Pa. C.S. §4904, pertaining to false statements to authorities.

Date: February 2, 2006



Laureto Farinas, Esquire

RECEIVED

FEB 2 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54  
(RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

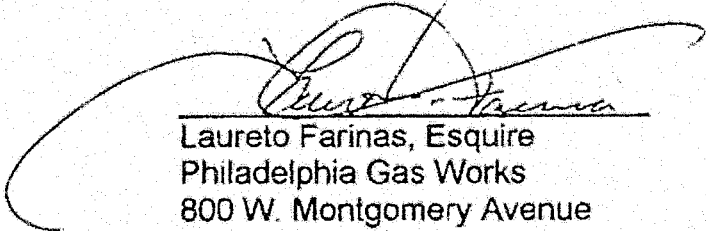
*Charles Ghazarian*  
*2622 Sperry Street*  
*Philadelphia, PA 19152*

February 2, 2006

RECEIVED

FEB 2 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

  
Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

February 6, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20065788

(SEE ATTACHED LIST)

Charles Ghazarian v. Philadelphia Gas Works

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Wednesday, April 19, 2006. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing

Date: Wednesday, April 19, 2006

Time: 10:30 a.m.

Presiding: Administrative Law Judge John H. Corbett, Jr.  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
(412) 565-3550

**DOCKETED**  
FEB 15 2006

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

**DOCUMENT  
FOLDER**

On the hearing date, the Presiding Officer will contact the parties as follows:

Charles Ghazarian 215-464-3220  
Laureto A. Farinas, Esquire 215-684-6982

**ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.**

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Corbett  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File