

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Deborah K. Scott

v.

Pennsylvania American Water Company

C-20054741

**DOCKETED**  
DEC 21 2006

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PREHEARING ORDER (on Remand)

An Initial Hearing in this case is scheduled per the enclosed Notice of Hearing accordingly, the parties are directed to comply with the following requirements:

1. You must serve me directly with a copy of any document that you file in this proceeding. If you send me any correspondence or document, you must send a copy to all other parties.
2. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code § 1.15(b). Requests for changes of hearing dates must be sent to me and all parties of record. The address is PA PUC, ALJ Ember S. Jandebaur, Scranton State Office Building - Room 317, 100 Lackawanna Ave., Scranton, PA 18503. Changes are granted only in rare situations where good cause exists.
3. You may lose this case if you do not take part in the hearing and present evidence on the issues.

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4. PUC hearings are formal proceedings and will be conducted in accordance with the Pennsylvania Public Utility Commission's Rules of Practice and Procedure. Refer to 52 Pa. Code § 5.1 *et seq.* entitled Formal Proceedings.

5. If you intend to introduce any exhibits into evidence at the hearing, you must supply an original and one copy for the court reporter, a copy for me, and one copy for each other party. Make sure you have one for yourself.

6. Pursuant to 52 Pa. Code §§ 1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *pro hac vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted in accordance with the Pennsylvania Bar Admission Rules. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa. Code §§ 1.24(b) and 1.25. If you are an attorney, not licensed in Pennsylvania, and have not been admitted in accordance with the rules, you will not be allowed to proceed.

7. The complainant bears the burden of proof in this proceeding and must show by a preponderance of the evidence that the respondent has violated the Public Utility Code, a regulation, or an Order of the Commission so that the complainant is entitled to the relief requested in the Complaint.

8. If you need a subpoena you should review the procedures established in 52 Pa. Code § 5.421. [www.pacode.com](http://www.pacode.com)

9. Commission policy is to encourage settlements. 52 Pa. Code § 5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

10. In accordance with the Commission Order issued September 28, 2006, entered November 2, 2006:

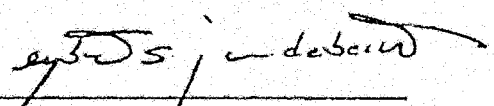
A. The Parties are directed to provide documentation that a Company representative visited the Complainant's property on or about October 5, 2005, describing the contact which precipitated the visit, as well as providing results of the visit.

B. The Parties are directed to provide documentation that a representative of Hanover Enterprises visited the Complainant's property on or about October 6, 2005, describing the contact which precipitated the visit, as well as providing results of the visit.

C. The Parties are directed to provide any photographs of the alleged property damage in question, that were taken during the October 6, 2005 inspection by Hanover Enterprises.

D. The Parties are directed to provide current photographs of the alleged property damage in question, which photographs must be date and time stamped.

Date: November 16, 2006

  
\_\_\_\_\_  
Ember S. Jandeben  
Administrative Law Judge

C-20054741 DEBORAH K SCOTT v. PENNSYLVANIA-AMERICAN WATER  
COMPANY

DEBORAH K SCOTT  
395 HANOVER STREET  
WARRIOR PA 18706  
570.823.3244

SETH A MENDELSON ESQUIRE  
800 WEST HERSHEY PARK DRIVE  
HERSHEY PA 17033-0888  
717.533.5000



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
November 17, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054741

(SEE ATTACHED LIST)

Deborah K. Scott v. Pennsylvania-American Water Company

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial Hearing on Remand  
Date: Wednesday, December 13, 2006  
Time: 10:00 a.m.  
Location: Room 318  
Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Presiding: Administrative Law Judge Ember S. Jandebaur  
Room 317 Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Telephone: 570.963.4818  
Fax: 570.963.3310

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*Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.*

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DEC 4 - 2006

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Individuals representing themselves do not need to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jandebaur  
Dawn Reitenbach  
Beth Plantz  
Docket Section  
Calendar File



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
December 11, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054741

(SEE LETTER DATED 11/17/06)

Deborah K. Scott v. Pennsylvania-American Water Company  
Billing dispute.

Hearing Cancellation/Reschedule Notice

This is to inform you that the Initial Hearing on Remand on the above-captioned case previously scheduled for December 13, 2006 has been canceled.

The hearing has been rescheduled as follows:

Type: Initial Hearing on Remand  
Date: Tuesday, January 23, 2007  
Time: 10:00 a.m.  
Location: Room 318  
Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503

Presiding: Administrative Law Judge Ember S. Jandebaur  
Room 317  
Scranton State Office Building  
100 Lackawanna Avenue  
Scranton, PA 18503  
Telephone: 570.963.4818  
Fax: 570.963.3310

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Please mark your records accordingly.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public

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Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717.787.1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: Judge Jandebaur  
Dawn Reitenbach  
Beth Plantz  
Docket Section  
Calendar File

**OALJ Hearing Report**

Please check those blocks which apply

Docket No.:	C-20054741		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Deborah K. Scott v. Pennsylvania-American	Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Water Company		Testimony Taken:	<input type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	SCR	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	December 13, 2006			
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ALJ:	Ember S. Jandebaur	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
Reporting Firm:	Sargents Court Reporting	DATE:		
		Bench Decision	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:		

**DOCUMENT FOLDER**

**RECEIVED**

JAN - 8 2007

FAMILY INDEPENDENCY COMMISSION  
SECURITY BUREAU

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

*elp*

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
January 9, 2007

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054741

(SEE LETTER DATED 11/17/06)

Deborah K. Scott v. Pennsylvania-American Water Company

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial Hearing on Remand  
Date: January 23, 2007  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Ember S. Jandebaur

DOCUMENT  
FOLDER

Please mark your records accordingly.

pc: Judge Jandebaur  
Dawn Reitenbach  
Beth Plantz  
Docket Section  
Calendar File

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JAN 24 2007

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JAN 19 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU