

DOCKET NO.: C-20016626
RESPONDENT OR APPLICANT: PHILADELPHIA GAS WORKS
PARTY OR COMPLAINANT: PARKS, CLARA M. T/A NICE TOWN BOYS & G

ENTRY TYPE	DATE	BUREAU	PERSONNEL
1 N	12/17/01	SEC	HENRY
FORMAL COMPLAINT OF CLARA M. PARKS T/A NICE TOWN BOYS & GIRLS VS. PHILA GAS WO			
2 N	01/08/02	SEC	HENRY
NOTICE OF COMPLAINT SENT TO RESPONDENT FOR ANSWER IN 20 DAYS			
3 N	01/28/02	SEC	FRISCIA
RESPONDENT FILED ANSWER TO COMPLAINT WITH CERTIFICATE OF SERVICE			
4 N	02/07/02	SEC	FRISCIA
CALJ CHRISTIANSON INTERIM ORDER SETTING STLMT CONF TO BE HELD BY 3/6/02 ISSUED			
5 N	02/08/02	SEC	FRISCIA
RESPONDENT FILED SATISFACTION OF COMPLAINT & CERTIFIES COMPLAINANT ACK SAME			
6 N	03/07/02	SEC	FRISCIA
RESPONDENT FILED SATISFACTION OF COMPLAINT & CERTIFIES COMPLAINANT ACK SAME			
7 N	03/11/02	SEC	MOTTER
RESPONDENT FILED REPORT ON SETTLEMENT CONFERENCE HELD 3/5/02 & 3/7/02			
8 N	03/25/02	SEC	MOTTER
OALJ MEMO ACKNOWLEDGING WITHDRAWAL & CLOSING IN 10 DAYS			
9 N	08/20/02	ALJ	TURNER
INITIAL HEARING OF 8/21/02 HAS BEEN CANCELLED			
10 N	03/28/02	SEC	MOTTER
OALJ MEMO ADV CERT OF SATISFACTN RESCINDED; PROCEEDG REMAINS IN ACTIVE STATUS			
11 N	03/20/02	SEC	MOTTER
J WALDRON OF BOYS & GIRLS CLUB LTR ADV C PARKS HAS NO AUTH TO NEGOTIATE STLMT			
12 N	04/02/02	SEC	BENJAMIN
CHANGED HRG NOTICE FILED-PRESIDING OFFICER CHNGD FROM ALJ RAINEY TO ALJ TURNER			
13 N	05/08/02	SEC	FRISCIA
ALJ TURNER PREHEARING ORDER DATED 5/3/02 SERVED TO PARTIES			
14 N	06/05/02	SEC	BENJAMIN
INITIAL HEARING SCHEDULED TO BE HELD 6/20/02 HAS BEEN RESCHEDULED TO 8/7/02			
15 N	06/12/02	SEC	BENJAMIN
SERVICE LIST FILED			
16 N	06/13/02	SEC	FRISCIA
INITIAL HEARING OF 8/7/02 CHANGED TO 8/21/02			
17 N	06/13/02	SEC	MOTTER
MARTIN S KARDON FILED ENTRY OF APPEARANCE FOR BOYS & GIRLS CLUBS OF PHILA			
18 N	08/01/02	SEC	MOTTER
ALJ TURNER LTR TO COMPLAINANT ADV REQ FOR A CONTINUANCE IS DENIED (COPY)			
19 N	08/02/02	SEC	MOTTER
ALJ LTR TO COMPLAINANT ADV CONTINUANCE REQUEST REMAINS DENIED			
20 N	08/19/02	SEC	BENJAMIN
CHANGED HEARING NOTICE ISSUED; TIME CHANGED FROM 10 AM TO 2 PM			
21 N	08/19/02	SEC	STRAWSERMELISSA
RESP FILED LTR CERTIFIES COMPLT SATISFIED & COMPLNT ACK SAME (FAX COPY)			
22 N	08/30/02	SEC	MOTTER
OALJ MEMO ACKNOWLEDGING WITHDRAWAL & CLOSING IN 10 DAYS			
23 N	08/19/02	SEC	JACOB
RESP FILED LTR CERTIFIES COMPLAINT SATISFIED & COMPLAINANT ACKNOWLEDGES SAME			
24 N	09/10/02	SEC	MOTTER
SEC LETTER TO PARTIES ADVISING COMMISSION HAS MARKED PROCEEDING CLOSED			

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): : 4. PUBLIC MEETING DATE:
5. APPROVED BY: : 00/00/00
DIRECTOR: :
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 12/17/01
8. DOCKET NO: C-20016626 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: PARKS, CLARA M. T/A NICE TOWN BOYS & G

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES ON 1/8/01 THEY MOVED OUT OF THEIR BUILDING, THE PURPOSE FOR THAT WAS REMODELING WORK. THEY CALLED GAS COMPANY TO HAVE THEIR GAS TURNED OFF. THEY DID NOT RECEIVE A BILL FOR A COUPLE OF MONTHS AFTER MOVING BACK INTO BUILDING. THEY WANT THE \$2,355.34 TO BE WIPED OUT.

DOCUMENT
FOLDER

DOCKETED

JAN 08 2002

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

C-20010026

RECEIVED
2001 DEC 17 AM 10:30
P.U.C.
SECRETARY'S BUREAU

Wayne Ave

Please Print:

1. Your Name, Mailing Address and Telephone Number.

Name Clara M. Parks - Nicetown Boys & Girls Club

Street/P.O. Box 4223 Wayne Ave Apt.# _____

City Philadelphia State Pa. Zip 19140

County Philadelphia Home Telephone-Area Code () _____

Work Telephone-Area Code (815) 324-6433

2. Name of Company your complaint concerns: Philadelphia Gas Works

3. What is your complaint?

January 8 - 2001 we moved out of our building
the purpose for that was remodeling work.
I called gas company to have our gas
turned off. - I received a bill January
29th it was submitted for payment.
During the month of March that bill
was paid in full (\$2,424.40) leaving a
zero balance. We moved back into
our building June 11, 2001, we needed
no heat. We did no cooking until Sept

(If you need more space, use additional paper and attach to this form).

4. What do you want the Public Utility Commission to do about your complaint?

I want #2,355.34 to be wiped out

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Clara M. Parks
Signature of complaining person

12/12/01
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code (_____) _____

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JANUARY 8, 2002

C-20016626

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by CLARA M. PARKS T/A NICE TOWN BOYS & GIRLS CLUB. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
FOLDER

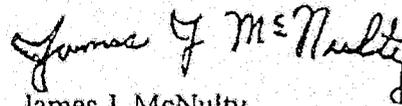
JANUARY 8, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

JIH

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 8, 2002

CLARA M. PARKS T/A NICE
TOWN BOYS & GIRLS CLUB
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20016626

DOCUMENT
FOLDER
DOCKETED
JAN 08 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

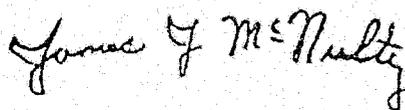
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S.

Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
Legal Department



ORIGINAL
800 W. Montgomery Avenue, Philadelphia, PA 19122
Fax: (215) 684-6798

C-20016626

Laureto A. Farinas, Esq.
Regulatory Affairs
Direct Dial: 215-684-6982
FAX: 215-684-6602
E-mail laureto.farinas@pgworks.com

DOCUMENT RECEIVED
FOLDER

JAN 28 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

January 28, 2002

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: Clara M. Parks t/a Nicetown Boys & Girls Club v. PGW, Docket No. C - 20016641

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

Laureto Farinas

Enclosures

cc: Clara M. Parks
Les Fyock
Linda Pereira

ORIGINAL

RECEIVED

JAN 28 2002

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Clara M. Parks t/a Nicetown Boys & Girls Club :

v.

Docket No. C - 20016626

Philadelphia Gas Works

Answer of Philadelphia Gas Works

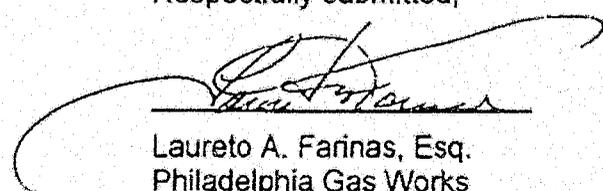
Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted
2. Admitted.
3. Denied. PGW denies that averments contained in Paragraph 3 of the Complaint concerning the accuracy of the bill for the service address. PGW records do not reflect that the Complainant made a telephone call to discontinue service. PGW records further indicate that the Complainant called for a service and had service on heater as shown in the documents attached hereto as Exhibit "A". The Complainant's bills are based upon actual meter readings as shown on the Statements of Complainant's bills and payments are attached hereto as Exhibit "B". A usage analysis that is attached hereto as Exhibit "C" shows that usage at the service address was higher in prior periods. The Complainant filed an informal complaint with the Bureau of Consumer Services ("BCS") on or about November 2, 2001. The BCS did not issue an informal decision as the Complainant has a commercial account with PGW.
4. Denied. The averments in Paragraph 4 of the Complaint are conclusions and requests for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

Wherefore, PGW respectfully requests that this Commission find against the Complainant and for Respondent PGW in this matter.

Respectfully submitted,

January 28, 2002



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

EXHIBIT A

Contacts for Account: Nicetown Club Girls

Account#: 0011 2218 9647

Nicetown Club Girls

Transaction History

Full Comments

Date	Type	Comment	Person
11/23/2001	BILL	corresp recd	Nicetown Club Girls
11/05/2001	BILL	Told cust statement on account is billed with actual reading	Nicetown Club Girls
11/05/2001	CRU	bcs 1045498 fax received 11/2/1	Nicetown Club Girls
10/29/2001	SERV	service for 11/01/2001	Nicetown Club Girls
10/09/2001	SER2	SET UP CHECK AND ADJUST 11/1/01	Nicetown Club Girls
06/01/2001	BIL1	sent out special read and gave to jim sullivan in meter reading dept	Nicetown Club Girls
03/13/2001	MTRD	set up spec meter reading 3/22 pm	Nicetown Club Girls
11/01/2000	SERV	SERVICE INQUIRY	Nicetown Club Girls
04/10/2000	MISC	record reading and billed cust	Nicetown Club Girls
11/04/1999	SERV	cust called to have the heater serviced	Nicetown Club Girls

Change Customer Contact...

Launch Related Transaction

S.O. Maintenance: N-PL SIO			
Action			
Service Order:	2097889929	Initiated on 10/30 by Peacock, Temple	
Start:	Completed on 11/02/2000 00:01 by Mableton, Michael	Old Order:	119023508376 Completed
Service Point:	1780660347 Church Pt. PLE - Home of King	M.O.F. Status:	Completed @ 1251, 20001102
Address:	0811 2213 9647 N. Carolina Club Unit 7 4113 Marine Ave Philadelphia Pa		
MRU Info:	<input type="button" value="MRU Info"/>		
Order Type:	SIO	Order Date:	10/31/2000
Order Subtype:	SIO	Effective Date/Time:	11/02/2000 12:51
Origin:	<input type="button" value="Telephone"/>	Work Done Date:	11/02/2000
Ordered by:	<input type="text" value="C"/>	Serving Facility:	009258
Appointment:	Yes <input type="button" value="SOAP Maintenance"/>		
Block User:	<input type="text"/>	<input checked="" type="checkbox"/>	Blocked Date
Instructions:	<input type="text"/>		
Comments:	cleaned pilots and burners of units 1,3 and 4 also left 343 for thermostat unit 2		
SIO Info			
<input type="button" value="Initiation Confirmation Window Attributes .."/>			

POOR ORIGINAL

EXHIBIT B

BILLS FROM 01/01/1996 TO 01/11/2002

Account #: 1122189647
 Customer Name: NICETOWN CLUB GIRLS
 Customer Address: 4223 WAYNE AVE/PHILA,PA
 Bill Cycle: 20

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Easyway Current Month	Easyway Curr Amt	Days
9961773719	1255655	11/29/2001	01/04/2002	01/31/2002	539	1325	786	Regular	\$826.41	No	No	\$0.00	0	\$0.00	36
9961773719	1255655	11/29/2001	12/28/2001	01/29/2002	539	902	363	System Estimate	\$391.65	Yes	No	\$0.00	0	\$0.00	29
9961773719	1255655	10/30/2001	11/29/2001	12/27/2001	243	539	296	Regular	\$358.17	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	08/29/2001	10/30/2001	11/27/2001	139	243	104	Regular	\$154.97	No	No	\$0.00	0	\$0.00	62
9961773719	1255655	08/29/2001	09/27/2001	11/15/2001	139	389	250	System Estimate	\$307.90	Yes	No	\$0.00	0	\$0.00	29
9961773719	1255655	01/29/2001	08/29/2001	11/15/2001	8667	139	1472	Special	\$2,123.96	No	No	\$0.00	0	\$0.00	212
9961773719	1255655	01/29/2001	02/27/2001	03/26/2001	8667	5362	6695	Verified	\$8,926.74	Yes	No	\$0.00	0	\$0.00	29
9961773719	1255655	03/29/2000	01/29/2001	03/06/2001	2208	8667	6459	Regular	\$5,884.67	No	No	\$0.00	0	\$0.00	306
9961773719	1255655	05/26/2000	06/26/2000	07/21/2000	6246	6382	136	System Estimate	\$121.77	Yes	No	\$0.00	0	\$0.00	31
9961773719	1255655	04/28/2000	05/26/2000	06/27/2000	6099	6246	147	System Estimate	\$130.80	Yes	No	\$0.00	0	\$0.00	28
9961773719	1255655	04/10/2000	04/28/2000	05/26/2000	5927	6099	172	System Estimate	\$151.35	Yes	No	\$0.00	0	\$0.00	18
9961773719	1255655	03/29/2000	04/10/2000	05/04/2000	2208	5927	3719	Special	\$3,056.35	Yes	No	\$0.00	0	\$0.00	12
9961773719	1255655	03/01/2000	03/29/2000	04/26/2000	1698	2208	510	System Estimate	\$429.13	No	No	\$0.00	0	\$0.00	28
9961773719	1255655	01/29/2000	03/01/2000	03/28/2000	1115	1698	583	System Estimate	\$489.13	No	No	\$0.00	0	\$0.00	32
9961773719	1255655	12/28/1999	01/29/2000	02/29/2000	683	1115	432	System Estimate	\$365.59	No	No	\$0.00	0	\$0.00	32
9961773719	1255655	12/03/1999	12/28/1999	01/26/2000	463	683	220	System Estimate	\$193.91	No	No	\$0.00	0	\$0.00	25
9961773719	1255655	10/26/1999	12/03/1999	12/30/1999	129	463	334	System Estimate	\$282.19	No	No	\$0.00	0	\$0.00	38
9961773719	1255655	10/26/1999	11/24/1999	12/28/1999	129	416	287	System Estimate	\$243.37	Yes	No	\$0.00	0	\$0.00	29
9961773719	1255655	09/27/1999	10/26/1999	11/29/1999	9901	129	228	System Estimate	\$195.40	No	No	\$0.00	0	\$0.00	29
9961773719	1255655	08/27/1999	09/27/1999	10/27/1999	9697	9901	204	System Estimate	\$175.88	No	No	\$0.00	0	\$0.00	31
9961773719	1255655	07/29/1999	08/27/1999	09/28/1999	9626	9697	71	System Estimate	\$67.73	No	No	\$0.00	0	\$0.00	29
9961773719	1255655	06/22/1999	07/29/1999	08/27/1999	9577	9626	49	System Estimate	\$49.85	No	No	\$0.00	0	\$0.00	37
9961773719	1255655	05/27/1999	06/22/1999	07/22/1999	9527	9577	50	System Estimate	\$50.66	No	No	\$0.00	0	\$0.00	27
9961773719	1255655	04/20/1999	05/27/1999	06/23/1999	9277	9527	250	System Estimate	\$213.29	No	No	\$0.00	0	\$0.00	38
9961773719	1255655	03/08/1999	04/20/1999	05/16/1999	8752	9277	525	System Estimate	\$436.90	No	No	\$0.00	0	\$0.00	44
9961773719	1255655	01/30/1999	03/08/1999	04/03/1999	7433	8752	1319	Regular	\$1,082.53	No	No	\$0.00	0	\$0.00	36
9961773719	1255655	12/30/1998	01/30/1999	02/27/1999	6442	7433	991	System Estimate	\$842.39	No	No	\$0.00	0	\$0.00	32
9961773719	1255655	12/08/1998	12/30/1998	01/26/1999	5968	6442	474	System Estimate	\$415.14	No	No	\$0.00	0	\$0.00	23
9961773719	1255655	10/27/1998	12/08/1998	01/06/1999	5340	5968	628	Regular	\$546.77	No	No	\$0.00	0	\$0.00	43
9961773719	1255655	09/25/1998	10/27/1998	11/23/1998	5130	5340	210	System Estimate	\$189.49	No	No	\$0.00	0	\$0.00	33

BILLS FROM 01/01/1996 TO 01/11/2002

Account #: 1122189647

Customer Name: NICETOWN CLUB GIRLS

Customer Address 4223 WAYNE AVE/PHILA,PA

Bill Cycle: 20

BILLS

Service Agreement	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Easyway Current Month	Eway Curr Amt	Days
9961773719	1255655	08/27/1998	09/25/1998	10/24/1998	5077	5130	53	System Estimate	\$56.30	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	07/30/1998	08/27/1998	09/23/1998	5025	5077	52	System Estimate	\$54.44	No	No	\$0.00	0	\$0.00	29
9961773719	1255655	07/01/1998	07/30/1998	08/26/1998	4972	5025	53	System Estimate	\$55.30	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	05/29/1998	07/01/1998	07/27/1998	4196	4972	776	Regular	\$673.25	No	No	\$0.00	0	\$0.00	34
9961773719	1255655	04/30/1998	05/29/1998	06/27/1998	4077	4196	119	System Estimate	\$111.71	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	04/01/1998	04/30/1998	05/27/1998	3772	4077	305	System Estimate	\$270.69	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	03/03/1998	04/01/1998	04/28/1998	3162	3772	610	System Estimate	\$531.38	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	01/29/1998	03/03/1998	03/30/1998	2353	3162	809	System Estimate	\$701.47	No	No	\$0.00	0	\$0.00	34
9961773719	1255655	01/31/1998	01/29/1998	02/24/1998	1926	2353	427	System Estimate	\$374.96	No	No	\$0.00	0	\$0.00	17
9961773719	1255655	11/25/1997	01/31/1998	02/08/1998	9882	1926	2044	Regular	\$1,767.05	No	No	\$0.00	0	\$0.00	50
9961773719	1255655	10/27/1997	11/25/1997	12/22/1997	9187	9882	695	System Estimate	\$604.03	No	No	\$0.00	0	\$0.00	30
9961773719	1255655	09/25/1997	10/27/1997	11/23/1997	8924	9187	263	System Estimate	\$234.80	No	No	\$0.00	0	\$0.00	33

PAYMENTS FROM 01/01/1996 TO 01/11/2002

Account #: 1122189647

Customer Name: NICETOWN CLUB GIRLS

Customer Address: 4223 WAYNE AVE/PHILA,PA

Bill Cycle: 20

PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
9961773719	\$358.17	01/08/2002	F	\$38.89	G		REM
9961773719	\$154.97	12/05/2001	F	\$74.77	G		REM
9961773719	\$2,424.40	03/01/2001	F	\$36.36	G		REM
9961773719	\$121.76	07/19/2000	F	\$0.00	G		REM
9961773719	\$130.81	06/20/2000	F	\$0.00	G		REM
9961773719	\$4,125.96	05/22/2000	F	\$0.00	G		REM
9961773719	\$365.59	03/02/2000	F	\$0.00	G		REM
9961773719	\$193.91	01/20/2000	F	\$0.00	G		REM
9961773719	\$482.24	12/23/1999	F	\$2.46	G		REM
9961773719	\$175.88	11/04/1999	F	\$2.19	G		REM
9961773719	\$67.73	09/24/1999	F	\$0.00	G		REM
9961773719	\$49.85	08/25/1999	F	\$0.00	G		REM
9961773719	\$50.66	07/23/1999	F	\$0.00	G		REM
9961773719	\$213.29	07/01/1999	F	\$0.00	G		REM
9961773719	\$436.90	05/28/1999	F	\$0.00	G		REM
9961773719	\$436.90	05/28/1999	F	\$0.00	G		REM
9961773719	\$518.45	03/31/1999	F	\$0.00	G		REM
9961773719	\$999.13	03/19/1999	F	\$0.00	G		REM
9961773719	\$1,013.06	02/16/1999	F	\$0.00	G		REM
9961773719	\$415.14	02/16/1999	F	\$0.00	G		REM
9961773719	\$326.43	02/02/1999	F	\$0.00	G		REM
9961773719	\$54.44	09/16/1998	F	\$0.00	G		REM
9961773719	\$55.30	08/20/1998	F	\$0.00	G		REM
9961773719	\$673.26	07/29/1998	F	\$0.00	G		REM
9961773719	\$111.71	06/26/1998	F	\$0.00	G		REM
9961773719	\$270.69	05/20/1998	F	\$0.00	G		REM
9961773719	\$531.38	04/22/1998	F	\$0.00	G		REM
9961773719	\$1,082.53	03/27/1998	F	\$0.00	G		REM
9961773719	\$2,572.54	02/10/1998	F	\$0.00	C		REM
9961773719	\$125.77	10/15/1997	F	\$0.00	G		REM
9961773719	\$54.44	10/01/1997	F	\$0.00	G		REM
9961773719	\$59.58	08/21/1997	F	\$0.00	G		REM
9961773719	\$75.81	07/23/1997	F	\$0.00	G		REM
9961773719	\$170.69	06/19/1997	F	\$0.00	G		REM

EXHIBIT C

Heat & Domestic

DATES		METER READINGS		NUMBER OF DAYS	USAGE IN CCF*	DOMESTIC USAGE CCF*	HEAT USAGE	NUMBER DEGREE DAYS**	CFDD***
FROM	TO	FROM	TO	DAYS	CCF*	USAGE CCF*	USAGE	DEG DAYS**	C.F.D.D.***
01/13/1998	03/08/1999	1926	8752	419	6826	771	6055	5114	118.4
03/08/1999	11/27/2000	8752	16272	630	7520	1159	6361	5546	114.7
11/27/2000	01/04/2002	6272	1325	403	5053	742	4311	5073	85.0
Nicetown Club Girls 4223 Wayne Avenue PHILA. PA 19140					NON-HEATING DAILY USAGE 1.84 CCF PER DAY (not heating usage / number of days in period)				
ACCOUNT #					1122189647				
GAS USAGE ANALYSIS OF ACCOUNT									

* CCF = hundred Cubic feet

** DEGREE DAYS AN INDEX OF ENERGY CONSUMPTION FOR HEATING

IT INDICATES THE NUMBER OF DEGREES THE AVERAGE TEMPERATURE DROPS BELOW 65° F

***CFDD EQUALS CUBIC FEET OF GAS USED PER DEGREE DAY

VERIFICATION

I, Linda Pereira, hereby declare that I am a Customer Review Officer with the Philadelphia Gas Works; that as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Response are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: January 28, 2002

Linda Pereira

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

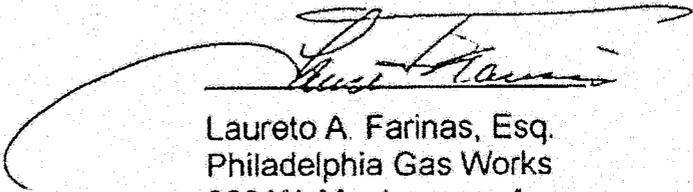
Service List:

For Complainant:

Clara M. Parks
Nictown Boys & Girls Club
4223 Wayne Avenue
Philadelphia, PA 19140

Laureto Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

January 28, 2002



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122