

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 06/06/05
8. DOCKET NO: Z-01694429	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: GRIGGS, SHENA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THEY CAN'T PAY THE SPECIAL AGREEMENT THAT THEY WERE PUT ON. THEY STATE THAT IS 50% OF THEIR INCOME.

DOCUMENT
FOLDER

DOCKETED
AUG 16 2005

Must be returned by JUNE 7, 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

2-01694429

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Shena Grigg

Street/P.O. Box 1824 Latona St Apt # _____

City Phila State Pa Zip 19146

County _____

Area Code/HOME Phone 215 271-7275

Area Code/WORK Phone 267 977-0964

Utility Account Number 912007427
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas work

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JUN 6 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*I can't pay the special agreement that yall put
me on that's 50% of my income*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I want an agreement that I can afford to pay

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Shena Grigg, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Shena Grigg
(Signature)

5-28-05
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 3/12/2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

SHEENA GRIGGS
1824 LATONA ST
PHILADELPHIA PA 19146 - 2919

215 271-7275
(Area Code) Telephone Number

Sheena Grigg
Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1694429	Date of mailing:	3/12/2005
Company:	PHILADELPHIA GAS WORKS		

REVISED 12/97
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MAR 28 AM 9:52
P.U.C.
SECRETARY'S BUREAU

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

MAY 18, 2005

ST1694429

SHEENA GRIGGS
1824 LATONA STREET
PHILADELPHIA PA 19146-2919

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before JUNE 7, 2005 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

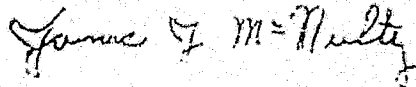
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

DDI

cc: Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 17, 2005

SHENA GRIGGS
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: Z-01694429

DOCUMENT
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

DOCKETED
AUG 16 2005

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

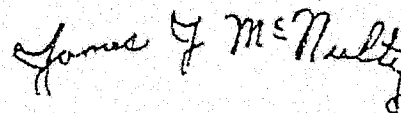
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 17, 2005

Z-01694429

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SHENA GRIGGS. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

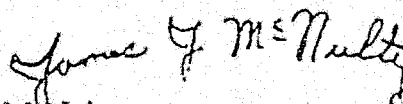
AUGUST 17, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,


James J. McNulty
Secretary

JH

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122
Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial. 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

September 1, 2005

Chief Administrative Law Judge Veronica A. Smith
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

Re: Request for Blanket Extension of Time In Which To File Answers to Complaints

Dear Judge Smith:

2-01694429

This is to request an extension of time in which the Philadelphia Gas Works (PGW) may file Answers to formal complaints. We request that you grant to PGW an extension of the time in which to file Answers on all outstanding formal complaints from 20 days to 35 days until October 31, 2005.

The need for this extension of time arises from the increased volume of formal complaints that you have served upon PGW in recent weeks. This increase has created a backlog of pending investigations of formal complaints and places higher demands for PGW resources. The PGW personnel who conduct investigations on formal complaint also investigate the even greater number of informal complaints now pending.

As the complaint numbers increase, PGW is prevented from conducting the requisite investigation and filing an answer to formal complaints within the 20-day period as prescribed in the Commission's procedural rules. Of the approximately 30 Answers due as of the end of this week (9/2/05), only 20 investigations have been completed. Of the 103 Answers that are due by the end of next week (the week of 9/6/05 to 9/9/05), I expect only a small portion of investigations to be completed in sufficient time to file a timely Answer.

As PGW complaint personnel are able to investigate each complaint, the backlog of complaints to be answered will decrease; PGW will be able to return to answering formal complaints within the 20-day period by the end of October 2005.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto A. Farinas", is written over a horizontal line.

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cc: James McNulty, Secretary
Cherie Pyle
Eric A. Rohrbough
Randy Gyory
Abby Pozefsky, Esq.

DOCKETED
NOV 01 2005

RECEIVED

SEP 01 2005
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 0 AND 5 DAYS AS OF 09/01/2005

Account #	SA #	Customer Name	DATES			Docket #	Counsel	PGW		All Assigned	Resp. Due	DATES	
			Active	Setled	Closed			Witness	Hearin			Resp. File	Hearin
213669305	9763544405	FERRELL, GLADYS T	08/12/2005			201780205	Admucci	Langford			09/01/2005		
81726320	8735101677	TUCKER, ROMEE N	08/12/2005			201772816	Farnas				09/01/2005		
7116440988	9961495822	JWANIEN, CAROLA	08/12/2005			201787443	Farnas				09/01/2005		
8116048322	9961480010	PRESTON, JOAN	08/12/2005			F01625760	Farnas				09/01/2005		
9119894874	9961735950	JOHNSON, WILLIE MAE	08/12/2005			201741834	Farnas				09/01/2005		
380141131	754309060	PORTER, DAVID C	08/12/2005			201798369	Farnas				09/01/2005		
301355129	7635156038	KRR INC	08/12/2005			C20054861	Farnas				09/01/2005		
8117558340	9961591513	COLANGECCO, PASQUALE	08/12/2005			C20054862	Farnas				09/01/2005		
9112633198	9961289163	MYRICK, ROSALIND & S	08/12/2005			F01610214	Farnas				09/01/2005		
4113667662	9961312061	REID, RONALD	08/12/2005			201703736	Admucci				09/01/2005		
343725008	1648313891	MITCHELL, TERESA D	08/16/2005			20181367	Farnas	Vacca			09/05/2005		
47367972	1717036746	JONES, RONALD L	08/16/2005			201599873	Farnas	Coleman			09/05/2005		
4113063403	9961320563	CARDE, BETSAIDA	08/15/2005			201746909	Farnas	Raknis			09/05/2005		
552852973	2663041772	WHITE, EDWARD	08/16/2005			F01578155	Farnas	Inzary			09/05/2005		
3112313360	9961286722	SMITH, FLOYD	08/16/2005			F01580780	Farnas	Rosano			09/05/2005		
4119250699	9961708311	DIANO, VINCENT	08/16/2005			C20054873	Farnas	Kelly			09/05/2005		
5119366637	9961620447	ALLEN, REGINALD	08/16/2005			201613899	Farnas	Vacca			09/05/2005		
870454285	1119960596	JAMES, GALLAGHER	08/16/2005			F01603719	Farnas	Inzary			09/05/2005		
4116289049	7690118689	WILLIAMS, RICARDO	08/16/2005			201777259	Farnas	Raknis			09/05/2005		
3116859441	7879995710	JOHNSON, CHERYL	08/16/2005			F01593262	Farnas	Carnall			09/05/2005		
1117331298	9961477559	BRANCH, JACQUELINE	08/16/2005			201651513	Farnas	Rosano			09/05/2005		
4114290013	8843007661	BACKMAN ADZUA AWURA, A Z	08/16/2005			F01581327	Farnas	Langford			09/05/2005		
2117179112	1072393421	ADAMS, CLAUDE	08/16/2005			C20054871	Farnas	Carnall			09/05/2005		
502573253	5522968704	MATTHEWS, SHIRLEY A.	08/16/2005			C20054875	Farnas	Raknis			09/05/2005		
195780585	2776675995	GLOVER, LILLIAN E	08/17/2005			C20054878	Farnas	Kelly			09/05/2005		
456552499	7105244440	GILARY, JASON A	08/17/2005			201821106	Farnas	Kelly			09/05/2005		
930479821	8910571815	JOHNSON, ANITA R	08/17/2005			C20054884	Farnas	Raknis			09/05/2005		
6117130553	9961530705	SAUSBERY, DAVID	08/17/2005			201773607	Farnas				09/05/2005		
7117323680	2774042980	CARTER, THOMAS F	08/17/2005			C20054882	Farnas				09/05/2005		
3116747571	9961485761	POWELL, EDWIN S	08/17/2005			201864537	Admucci	Kelly			09/05/2005		
7117532324	9961577699	BLASZCZYK, JESSIE	08/17/2005			201718126	Admucci	Inzary			09/05/2005		
650040433	271078261	BRINSON, ELAINE B	08/17/2005			201767178	Farnas	Coleman			09/05/2005		
8119351719	9961628963	SHAFFMASTER, F H	08/17/2005			201740344	Farnas	Langford			09/05/2005		
2112470495	2724443014	DEPLEMINGUE, EUSAL	08/17/2005			201782543	Admucci	Inzary			09/05/2005		
262110753	133144497	MCGREOR, HELENE	08/17/2005			201737655	Farnas	Vacca			09/05/2005		
427325780	819766233	ATKINS, CELESTE	08/17/2005			201778493	Farnas	Rosano			09/05/2005		
4111507567	9240888929	MILLS, CHARLESE JR	08/17/2005			F01689480	Farnas	Inzary			09/05/2005		
2116691499	917182543	BASHIR, ALI	08/17/2005			201696299	Farnas	Langford			09/05/2005		
5116285808	9961594056	COSEY, ANGELIQUE D	08/17/2005			201709654	Farnas	Rosano			09/05/2005		
993127610	4804759478	KINNEY, BARBARA	08/17/2005			201765296	Farnas	Inzary			09/05/2005		

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 0 AND 5 DAYS AS OF 09/01/2005

	Account #	SA #	Customer Name	Active	DATES			Docket #	PGW			Resp. Date	DATES	
					Sat'd	Closed			Counsel	Witness	ALL Assigned		Resp. File	Heard
41	238387054	955590000	GOANUE, PETER	08/17/2005			C20054883	Farnas	Carrall			09/06/2005		
42	4113633011	9961447779	GRAY-HARMON, ROSELYN	08/17/2005			Z01674945	Farnas	Langford			09/06/2005		
43	4111496538	2628021120	TEMPLE, ARMINA R	08/17/2005			Z01682269	Adamucci	Kelly			09/06/2005		
44	219147616	8225704368	CUNNINGHAM, BARBARA	08/17/2005			C20054881	Farnas				09/06/2005		
45	514852697	5835803056	COKER, BLANCHE	08/17/2005			Z01706301	Farnas				09/06/2005		
46	996137648	3729798858	COIT, ROSE M	08/17/2005			Z01792986	Farnas	Rosario			09/06/2005		
47	672891006	3299102686	SOFT OFF, 1024	08/17/2005			F01616264	Farnas	Coleman			09/06/2005		
48	672891008	3299102686	SOFT OFF, 1024	08/17/2005			F0161264	Farnas				09/06/2005		
49	4113964662	1485977874	BROWN, MILDRED	08/17/2005			Z01777100	Farnas	Langford			09/06/2005		
	5113038306	9961304832	JACKS CAMERA INC	08/17/2005			C20054880	Adamucci	Coleman			09/06/2005		
51	9112007427	6383404510	GRIGGS, SHEENA	08/17/2005			Z01694429	Farnas	Kelly			09/06/2005		

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 6 and 10 DAYS AS OF 09/01/2005

Account #	SA #	Customer Name	Active	DATES			Docket #	Course#	PGW		All Assigned	Resp. Date	DATES	
				Settled	Closed	PGW			Witness	Resp. File			Hear#	
51193393631	9961744850	BROWN, MATTIE	08/18/2005			C20054911	Farnas					09/07/2005		
2117097488	3458434323	WASHINGTON, KATHLEEN	08/18/2005			Z01868754	Adamucci					09/07/2005		
300636203	1460930629	THOMAS, PAULETTE L	08/18/2005			Z01800409	Farnas					09/07/2005		
425046292	2336447981	RODRIGUEZ, MARGARITA	08/18/2005			F01578200	Farnas					09/07/2005		
628715638	594786297	BETHEL, ALFONSO	08/18/2005			101679920	Farnas					09/07/2005		
9114306172	1358930288	TATE, CHARLOTTE S	08/18/2005			Z01875759	Farnas					09/07/2005		
586606142	1856708000	HENRY, JOAN C	08/18/2005			Z01874716	Adamucci					09/07/2005		
3116972032	4602836472	ROWELL, MARGARET	08/18/2005			Z01788183	Farnas					09/07/2005		
1112547887	9961253256	MCALILEY, ELIZABETH	08/18/2005			Z01798401	Adamucci					09/07/2005		
3113069337	2871788275	RAMOS, MARIE	08/18/2005			Z01647474	Farnas					09/07/2005		
1119472514	9961691952	MCQUILLA, JAMES	08/18/2005			C20054934	Adamucci					09/07/2005		
48650280	4346888400	GAMBLE, LYNN	08/18/2005			C20054912	Farnas					09/07/2005		
433255149	9924704683	WANAMAKER, MARY A	08/18/2005			C20054913	Farnas					09/07/2005		
9114375560	5005537736	ESCALERA, NORMA I	08/18/2005			C20054914	Adamucci					09/07/2005		
1113852312	9961403441	ANDREW, ANNA W	08/18/2005			C20054915	Farnas					09/07/2005		
811431239	9961280150	WILSON, CAROLYN M	08/18/2005			c20054937	Farnas					09/07/2005		
6112329391	1786215251	HINTON, MARVELLA	08/18/2005			c20054938	Farnas					09/07/2005		
730689223	2369554412	CUNNINGHAM, EUGENE	08/18/2005			c20054935	Farnas					09/07/2005		
3111225994	9191195648	TOLER, JOGINDA	08/18/2005			Z01728718	Adamucci					09/07/2005		
6116730951	9961469723	RAGLAND, SYLVIA	08/18/2005			C20054889	Adamucci					09/07/2005		
7117551331	3323155987	ELLIS, RHONDA	08/18/2005			Z01743010	Adamucci					09/07/2005		
1112094287	8015180046	REGAN, WILLIAM M	08/18/2005			Z01702885	Farnas					09/07/2005		
372520969	9898880895	GRANT, DESIREA T	08/18/2005			Z01792624	Farnas					09/07/2005		
634351074	5724845743	LELAND, DONALD C	08/18/2005			F01690682	Farnas					09/07/2005		
811322963	9961237678	TAYLOR, ALAN	08/18/2005			F01691880	Farnas					09/07/2005		
7114022836	9961340150	SERVANCE, DARLENE	08/18/2005			F01632134	Adamucci					09/07/2005		
3120177411	9961706373	FOWLER, ANNETTE	08/18/2005			F01768847	Farnas					09/07/2005		
7112546886	4955715898	LYNCH, FRANCES A	08/18/2005			C20054888	Farnas					09/07/2005		
283153800	3367579622	CUSTUS, MELINDA	08/18/2005			C20054887	Farnas					09/07/2005		
6411929	6336037845	EASLEY, JUANITA	08/18/2005			F01699255	Farnas					09/07/2005		
9113328864	9961308246	SMITH, ENID J	08/18/2005			F01630920	Farnas					09/07/2005		
9116283860	9961593862	GWEN LECH	08/18/2005			C2005486	Farnas					09/07/2005		
2116388736	4024806658	LEROY FREEMAN	08/18/2005			F01795811	Farnas					09/07/2005		
1117219639	9961618524	BYRD, WILLIAM	08/18/2005			Z01706665	Farnas					09/07/2005		
3113018213	9961302824	JONES, BRIAN S	08/18/2005			C20054819	Farnas					09/07/2005		
8122184672	9961773222	CONNELLY, MIRIAM I	08/18/2005			C20054820	Farnas					09/07/2005		
7116130128	2235239927	MONTGOMERY, SHYRL	08/09/2005			C20054842	Farnas					09/07/2005		
963441541	9395678161	RILEY, LORETTA	08/18/2005			C20054846	Farnas					09/07/2005		
2114077862	6733455314	DEGRASSE, ANNE T	08/18/2005			C20054838	Farnas					09/07/2005		
3119039733	9961628694	TALLEY, ERICK	08/18/2005			F01858922	Farnas					09/07/2005		

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 6 and 10 DAYS AS OF 09/10/2005

Account #	SA #	Customer Name	Active	DATES			Docinet #	Course	PGW		ALL Assigned	Resp. Dis	DATES	
				Settled	Closed	Witness			Resp. Dis	Resp. File			Heard	
41	9118893434	9954493105 O'REILLY, MICHAEL	08/18/2005	08/29/2005		C2005-4844	Farnas				09/10/2005			
42	278784296	1553529012 WALLACE, MARITTHA	08/18/2005	08/30/2005		C2005-4837	Farnas				09/10/2005			
43	211613009	9961622415 DENNIS, PHYLLIS	08/18/2005			F01633827	Farnas				09/10/2005	08/30/2005		
44	476973363	463120307 GARCIA, WILNELIA	08/18/2005			C2005-4848	Farnas				09/10/2005	08/30/2005		
45	8113502738	9961369295 CREAMER, ROY	08/18/2005			Z01768119	Farnas				09/10/2005			
46	693055925	4507653375 ALMOND, ETHEL	08/18/2005			C2005-4855	Farnas				09/10/2005			
47	824280512	5707625277 LATIMORE, SHARON	08/19/2005			C2005-4973	Adamucci				09/10/2005			
48	1118893559	3391190020 CARMICHAEL, CYNTHIA	08/19/2005			C2005-4970	Adamucci				09/10/2005			
49	1113352549	8178860043 ZESZUT, JOHN	08/19/2005			C2005-4971	Farnas				09/10/2005			
50	450016571	1176844550 HARRIS, CHARLES M	08/19/2005			Z01877517	Farnas				09/10/2005			
51	240235296	2911690906 BURNO, STEVEN	08/19/2005			F01880101	Farnas				09/10/2005			
52	422575010	5667459980 BURNETTE, JAIME	08/19/2005			C2005-4925	Farnas				09/10/2005			
53	33474687	2211182168 BAERGA, ESPERANZA	08/19/2005			Z01873155	Farnas				09/10/2005			
54	6113454202	6344770943 HENDERSON, CRYSTAL L	08/19/2005			C2005-4926	Farnas				09/10/2005			
55	3117284825	3680544328 HANCOX, PATRELL R	08/19/2005			Z01877557	Adamucci				09/10/2005			
56	808622889	1478242624 NICHOLS, CYNTHIA D	08/19/2005			C2005-4972	Farnas				09/10/2005			
57	1114457836	9961409421 MAGGIOLINI, PETER	08/19/2005			C2005-4974	Farnas				09/10/2005			
58	669090637	3845991521 SMITH, KAREN	08/19/2005			Z01719591	Adamucci				09/10/2005			
59	986461530	2910697312 FONTANA, CHRISTOPHER	08/19/2005			Z01865078	Adamucci				09/10/2005			
60	3111625786	4002978805 GUERRERO, ESTABAN	08/19/2005			Z01609884	Adamucci				09/10/2005			
61	673089455	3004425483 CASTILLO, ISMAEL	08/19/2005			C2005-4924	Adamucci				09/10/2005			
62	4116206770	1440692481 HIRST, LINDA	08/19/2005			C2005-4928	Adamucci				09/10/2005			

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 11 and 15 DAYS AS OF 09/01/2005

Account #	SA #	Customer Name	Active	DATES			Docket #	Course#	PGW			Resp. Due	DATES	
				Satified	Closed				Witness	ALJ Assigned	Resp. File		Hearin	
1	519845375	6632516799	08/23/2005			Z01896409	Fairnas				09/12/2005			
2	811752891	2827004190	08/23/2005			Z01890551	Fairnas				09/12/2005			
3	588666758	2051040209	08/23/2005			F01877895	Fairnas				09/12/2005			
4	4113628697	9961447345	08/23/2005			Z01841154	Fairnas				09/12/2005			
5	5113994371	9961318104	08/23/2005			F01778294	Fairnas				09/12/2005			
6	8112080400	4533780972	08/23/2005			F01848627	Fairnas				09/12/2005			
7	982112291	3905549748	08/23/2005			F01911274	Admucci				09/12/2005			
8	1117587818	7117014267	08/22/2005			C20054976	Fairnas				09/12/2005			
9	499916855	2131309188	08/24/2005			C20055075	Fairnas				09/13/2005			
10	2117454065	1462099546	08/24/2005			C20055043	Admucci				09/13/2005			
11	2122013167	5170796526	08/24/2005			C20055081	Fairnas				09/13/2005			
12	9116746647	3017894443	08/24/2005			C20055038	Fairnas				09/13/2005			
13	2111146507	358277738	08/24/2005			C20055044	Fairnas				09/13/2005			
14	879357818	3828468833	08/24/2005			C20055042	Fairnas				09/13/2005			
15	514335503	1931920659	08/24/2005			C20055046	Fairnas				09/13/2005			
16	726807229	5861448312	08/24/2005			C20055045	Fairnas				09/13/2005			
17	2116388736	716753752	08/24/2005			C20055082	Admucci				09/13/2005			



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265

1 CASE DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

September 7, 2005

In Re: Various Complaints

2-0694429

Laureto A. Farinas, Esquire
800 West Montgomery Avenue
Philadelphia, PA 19122

Request for Blanket Extension of Time in Which to File Answers
to Complaints

NOTICE

Please be advised that your request for a blanket extension of time to file answers on the complaints on the attached list has been granted. The extension is approved for 30 days.

Answers must be filed on or before the date indicated on the attached list for each case. Failure to submit answers by that date may result in the scheduling of a hearing.

If you have any questions regarding this response, please contact the scheduling office at (717) 787-1399.

Enclosure

pc: Scheduling (w/enc.)
Beth Plantz (w/enc.)
Docket Section (w/enc.)

DOCUMENT
FOLDER

DOCKETED
NOV 04 2005

COMMONWEALTH OF PENNSYLVANIA

OFFICE OF ADMINISTRATIVE
LAW JUDGE

PUBLIC UTILITY COMMISSION

TIME EXTENSIONS

COMPLAINTS
FOR
PHILADELPHIA GAS WORKS

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
F-01606310	08/31/2005	09/31/2005	
Z-01812022	08/31/2005	09/31/2005	
Z-01783490	08/31/2005	09/31/2005	
C-20054858	08/31/2005	09/31/2005	
Z-01703352	08/31/2005	09/31/2005	
Z-01802069	08/31/2005	09/31/2005	
Z-01781897	08/31/2005	09/31/2005	
C-20054853	08/31/2005	09/31/2005	
Z-01777820	08/31/2005	09/31/2005	
Z-01758609	08/31/2005	09/31/2005	
Z-01781359	08/31/2005	09/31/2005	
Z-01775134	08/31/2005	09/31/2005	
Z-01757981	08/31/2005	09/31/2005	
Z-01780206	09/01/2005	10/01/2005	
Z-01772816	09/01/2005	10/01/2005	
Z-01787443	09/01/2005	10/01/2005	
F-01625760	09/01/2005	10/01/2005	
Z-01741834	09/01/2005	10/01/2005	
Z-01798369	09/01/2005	10/01/2005	
C-20054861	09/01/2005	10/01/2005	
C-20054862	09/01/2005	10/01/2005	
F-01610214	09/01/2005	10/01/2005	
Z-01703736	09/01/2005	10/01/2005	
Z-01818367	09/05/2005	10/05/2005	
Z-01599873	09/05/2005	10/05/2005	
Z-01746909	09/05/2005	10/05/2005	
F-01578155	09/05/2005	10/05/2005	
F-01560780	09/05/2005	10/05/2005	
C-20054873	09/05/2005	10/05/2005	
Z-01613899	09/05/200	10/05/2005	
F-01603719	09/05/2005	10/05/2005	
Z-01777259	09/05/2005	10/05/2005	Correct Docket No. is Z-01772594
F-01593262	09/05/2005	10/05/2005	
Z-01651513	09/05/2005	10/05/2005	
F-01581327	09/05/2005	10/05/2005	
C-20054871	09/05/2005	10/05/2005	
C-20054875	09/05/2005	10/05/2005	
C-20054878	09/06/2005	10/06/2005	

**Complaints
for
Philadelphia Gas Works (Cont'd)**

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
Z-01821106	09/06/2005	10/06/2005	
C-20054884	09/06/2005	10/06/2005	
Z-01773607	09/06/2005	10/06/2005	
C-20054882	09/06/2005	10/06/2005	
Z 01864537	09/06/2005	10/06/2005	
Z-01718126	09/06/2005	10/06/2005	
Z-01767176	09/06/2005	10/06/2005	
Z-01740344	09/06/2005	10/06/2005	
Z-01782543	09/06/2005	10/06/2005	
Z-01737653	09/06/2005	10/06/2005	
Z-01778493	09/06/2005	10/06/2005	
F-01669480	09/06/2005	10/06/2005	
Z-01696299	09/06/2005	10/06/2005	
Z-01709854	09/06/2005	10/06/2005	Complainant for this Docket No. is Francis Scarborough and not Angehque D. Cosby. Cosby's Docket No. is Z-01851953
Z-01765296	09/06/2005	10/06/2005	
C-20054883	09/06/2005	10/06/2005	
Z-01674945	09/06/2005	10/06/2005	
Z-01682269	09/06/2005	10/06/2005	
C-20054881	09/06/2005	10/06/2005	
Z-01705301	09/06/2005	10/06/2005	
Z-01792986	09/06/2005	10/06/2005	
F-01616264	09/06/2005	10/06/2005	
Z-01777100	09/06/2005	10/06/2005	
C-20054880	09/06/2005	10/06/2005	
Z-01694429	09/06/2005	10/06/2005	
C-20054911	09/07/2005	10/07/2005	
Z 01868754	09/07/2005	10/07/2005	
Z-01800409	09/07/2005	10/07/2005	
F-01578200	09/07/2005	10/07/2005	
F-01679920	09/07/2005	10/07/2005	
Z-01877579	09/07/2005	10/07/2005	
Z-01874716	09/07/2005	10/07/2005	
Z-01786183	09/07/2005	10/07/2005	
Z 01796401	09/07/2005	10/07/2005	
Z-01647474	09/07/2005	10/07/2005	
C-20054934	09/07/2005	10/07/2005	
C-20054912	09/07/2005	10/07/2005	
C-20054913	09/07/2005	10/07/2005	
C-20054914	09/07/2005	10/07/2005	
C-20054915	09/07/2005	10/07/2005	
C-20054937	09/07/2005	10/07/2005	
C-20054936	09/07/2005	10/07/2005	
C-20054935	09/07/2005	10/07/2005	
Z-01728718	09/07/2005	10/07/2005	
C-20054889	09/07/2005	10/07/2005	

**Complaints
for
Philadelphia Gas Works (Cont'd)**

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
Z-01743010	09/07/2005	10/07/2005	
Z-01702885	09/07/2005	10/07/2005	
Z-01792624	09/07/2005	10/07/2005	Complainant for this Docket No. is Cynthia Smith and not Desirea T. Grant. Desirea T. Grant is not in our system.
F-01690882	09/07/2005	10/07/2005	
F-01691880	09/07/2005	10/07/2005	
F-01632134	09/07/2005	10/07/2005	
F-01766847	09/07/2005	10/07/2005	
C-20054888	09/07/2005	10/07/2005	
C-20054887	09/07/2005	10/07/2005	
F-01899255	09/07/2005	10/07/2005	
F-01830920	09/07/2005	10/07/2005	
C-20054886	09/07/2005	10/07/2005	
F-01795811	09/07/2005	10/07/2005	
C-20054842	09/07/2005	10/07/2005	
C-20054846	09/07/2005	10/07/2005	This complaint is not in our system
C-20054836	09/07/2005	10/07/2005	
C-20054844	09/07/2005	10/07/2005	
C-20054837	09/07/2005	10/07/2005	Certificate of Satisfaction issued 9/02/05
Z-01768119	09/07/2005	10/07/2005	Duplicate Listing - Due Dates of 8/31/05 and 09/07/05
C-20054855	09/07/2005	10/07/2005	Duplicate Listing - Dues Dates of 8/31/05 and 09/07/05
C-20054973	09/08/2005	10/08/2005	
C-20054970	09/08/2005	10/08/2005	
C-20054971	09/08/2005	10/08/2005	
Z-01877517	09/08/2005	10/08/2005	
F-01880101	09/08/2005	10/08/2005	
C-20054925	09/08/2005	10/08/2005	
Z-01873155	09/08/2005	10/08/2005	
C-20054926	09/08/2005	10/08/2005	
Z-01877557	09/08/2005	10/08/2005	
C-20054972	09/08/2005	10/08/2005	
C-20054974	09/08/2005	10/08/2005	
Z-01719581	09/08/2005	10/08/2005	
Z-01665078	09/08/2005	10/08/2005	
Z-01609884	09/08/2005	10/08/2005	
C-20054924	09/08/2005	10/08/2005	
C-20054928	09/08/2005	10/08/2005	
Z-01896409	09/12/2005	10/12/2005	
Z-01880551	09/12/2005	10/12/2005	
F-01877895	09/12/2005	10/12/2005	Duplicate Listing - Due Dates of 09/12/05 and after 09/20/05
Z-01841154	09/12/2005	10/12/2005	
F-01778294	09/12/2005	10/12/2005	
F-01848627	09/12/2005	10/12/2005	Duplicate Listing - Due Dates of

**Complaints
for
Philadelphia Gas Works (Cont'd)**

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
			09/12/05 and after 09/20/05
F-01911274	09/12/2005	10/12/2005	Duplicate Listing - Due Dates of 09/12/05 and after 9/20/05
C 20054976	09/12/2005	10/12/2005	
C-20055075	09/13/2005	10/13/2005	
C-20055043	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055081	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055038	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055044	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055042	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055046	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055045	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
C-20055082	09/13/2005	10/13/2005	Duplicate Listing - Due Dates of 09/13/05 and after 09/20/05
F-01878100	09/20/2005	10/20/2005	
Z-01777135	09/20/2005	10/20/2005	
C-20055075	09/20/2005	10/20/2005	
C-20055019	09/20/2005	10/20/2005	
C-20055033	09/20/2005	10/20/2005	
C-20055032	09/20/2005	10/20/2005	
C-20055035	09/20/2005	10/20/2005	
F-01778294	09/20/2005	10/20/2005	
F-01859980	09/20/2005	10/20/2005	
Z-01896409	09/20/2005	10/20/2005	
C-20055037	09/20/2005	10/20/2005	
Z-01841154	09/20/2005	10/20/2005	
C-20055036	09/20/2005	10/20/2005	
C-20055034	09/20/2005	10/20/2005	
Z-01880551	09/20/2005	10/20/2005	
F-01677174	09/20/2005	10/20/2005	
C-20055031	09/20/2005	10/20/2005	
C-20055039	09/20/2005	10/20/2005	



Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: (215) 684-6982
Fax: (215) 684-6788
E-mail: laureto.farinas@pgworks.com

Handwritten signature

October 12, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RECEIVED

OCT 12 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Shena Griggs v. PGW, Docket No.: Z-01694429

Dear Secretary McNulty:

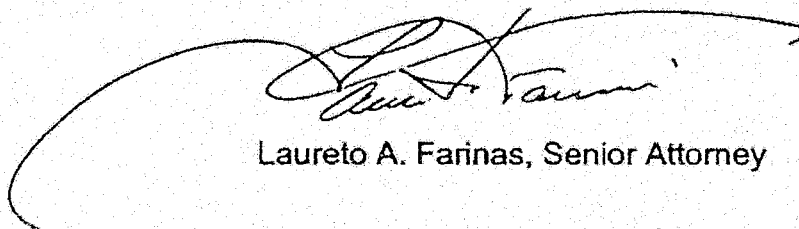
Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works ("PGW") certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the party of her right to object to any part of her settlement in writing to the Public Utility Commission within (10) days from the date of this correspondence.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

**DOCUMENT
FOLDER**



Laureto A. Farinas, Senior Attorney

Enclosure

cc: Shena Griggs
Susan Kelly, (CRU)

DOCKETED
OCT 14 2005

58

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: October 14, 2005
SUBJECT: Z-01694429
Shena Griggs v. Philadelphia Gas Works
TO: Wanda Zeiders
Docket Management
FROM: Susan Kirwan, Support Staff
Office of Administrative Law Judge

On October 12, 2005, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: (None Assigned)
Beth Plantz
Case File

DOCKETED
OCT 17 2005

DOCUMENT
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