

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Joanne M. Lutz

v.

Philadelphia Gas Works

:
:
:
:
:

C-20043443

DOCKETED

SEP 21 2004

COMPLAINT

INTERIM PAYMENT ORDER

The Respondent utility, Philadelphia Gas Works, has requested the Commission to issue an Interim Payment Order reminding the Complainant of the obligation to make regular monthly payments towards the utility bill while awaiting a hearing on the complaint, consistent with the Commission's Order in Charles Stammel v. PG Energy Co., A Division of Southern Union Company, Opinion and Order entered May 21, 2003 at Docket No. C-20027994.

The Complainant, Joanne M. Lutz, is hereby directed to pay the monthly utility bill, on or before the billing due date, unless otherwise directed by the Administrative Law Judge, until a final Commission Order is issued or until the proceeding is otherwise resolved.

FAILURE TO COMPLY WITH THIS ORDER MAY RESULT IN THE TERMINATION OF YOUR SERVICE. THE UTILITY MUST GIVE YOU TERMINATION NOTICES AS REQUIRED BY 52 PA CODE CHAPTER 56.

Date: August 31, 2004

VERONICA A. SMITH
Chief Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

October 21, 2004

In Re: C-20043443

(SEE ATTACHED LIST)

Joann Lutz v. Philadelphia Gas Works
Requests payment arrangements.

DOCUMENT
FOLDER

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Friday, January 7, 2005
Time: 1:00 p.m.
Presiding: Administrative Law Judge Herbert Smolen
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

DOCKETED
NOV 01 2004

The judge will be presiding as authorized by
52 Pa. Code §56.174.

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

At the above date and time, the Presiding Officer will contact the parties as follows:

Joann Lutz 215-551-7623
Laureto A. Farinas, Esquire 215-684-6982

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

Philadelphia Gas Works



ORIGINAL

800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-684-6982

FAX: 215-684-6798

E-mail: laureto.farinas@pgworks.com

December 30, 2004

RECEIVED

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

DEC 30 2004

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Joann M. Lutz v. PGW, Docket No. C-20043443

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns with her account and reached a settlement. With this discussion and settlement the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the telephonic hearing scheduled for January 7, 2005, is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

DOCUMENT
FOLDER

Sincerely,

cc: Joann M. Lutz
Jack Irizarry (CRU)
Administrative Law Judge Herbert Smolen
Beth Plantz (Scheduler)

DOCKETED
JAN 20 2005



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

January 5, 2005

In Re: C-20043443

(See letter dated 10/21/04)

Joann M. Lutz v. Philadelphia Gas Works

CANCELLATION NOTICE

This is to inform you of the following cancellation:

Type: Initial Telephonic Hearing
Date: Friday, January 7, 2005
Time: 1:00 PM
Location: Philadelphia, Pennsylvania
Presiding: Administrative Law Judge Herbert Smolen

Please mark your records accordingly.

pc: Judge Smolen
Elizabeth L. Plantz, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

DOCUMENT
FOLDER

DOCKETED
JAN 25 2005

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 5, 2005

SUBJECT: Certification of Satisfaction Filed
C-20043443 Joann M. Lutz v. Philadelphia Gas Works

TO: Wanda Zeiders
Docket Management

FROM: Elizabeth L. Plantz, Scheduling Officer
Office of Administrative Law Judge

On December 30, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding by Laureto A. Farinas, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

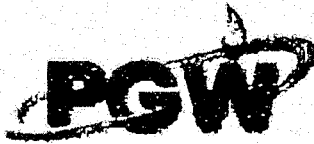
All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Herbert Smolen
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
JAN 25 2005

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney

Legal Department

Direct Dial: 215-884-6982

FAX: 215-884-8788

E-mail: laureto.farinas@pgworks.com

December 30, 2004

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3285

Re: Joann M. Lutz v. PGW, Docket No. C-20043443

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and the Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns with her account and reached a settlement. With this discussion and settlement the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the telephonic hearing scheduled for January 7, 2005, is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a large, stylized flourish that extends across the page.

cc: Joann M. Lutz
Jack Irizarry (CRU)
Administrative Law Judge Herbert Smolen
Beth Plantz (Scheduler)

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20043443		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Case Name:	Joann Lutz v. Philadelphia Gas Works	Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taped: *	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Philadelphia	Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
Date:	January 7, 2005			
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
Special Agent:	ALJ Herbert Smolen	DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	* HEARING CANCELLED CERT/SATIS. FILED	

DOCUMENT

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:
	City State Zip	
Telephone:	E-mail Address:	Fax Number:

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 PA.P.U.C. BUREAU
 SECRETARY'S BUREAU

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 4, 2005

C-20043443

JOANN M. LUTZ
2441 SOUTH CAMAC STREET
PHILADELPHIA PA 19148

DOCUMENT
FOLDER

JOANN M. LUTZ
v.
PHILADELPHIA GAS WORKS

DOCKETED
MAR 04 2005

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours.

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ