

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARTIN WILSON

v.

THE PEOPLES NATURAL GAS COMPANY
D/B/A DOMINION PEOPLES

C-20077296

RECEIVED

MAR - 2 2007

PA PUB. UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

DOCKETED
MAR 2 - 2007

On or about January 10, 2007, Martin Wilson ("Complainant") filed a complaint against The Peoples Natural Gas Company d/b/a Dominion Peoples ("Respondent"), at the above-captioned docket number. On or about February 9, 2007, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than March 14, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than March 28, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

BTL

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

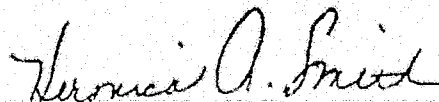
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
Telephone: (717) 783-5428
Email: hnurick@state.pa.us

Date: February 28, 2007


VERONICA A. SMITH
Chief Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 23, 2007

BCS2200481

MARTIN WILSON
998 JOHNSON AVENUE
MONACA PA 15061

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before APRIL 12, 2007 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

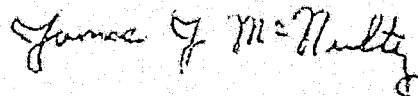
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

ane

cc: PEOPLES NATURAL GAS COMPANY

Request for Formal Complaint Forms
(Notification of Intent to Appeal)

SENT
3/11/07
Timely

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 3/8/2007. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

MARTIN WILSON
998 JOHNSON AVE
MONACA PA 15061

724-775-0829

(Area Code) Telephone Number
BCS: 2200481
Company: DOMINION PEOPLES

Martin Wilson

Signature
Date of Mailing: 3/8/2007

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

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2007 MAR 14 PM 9:05

12

Must be returned by APRIL 12, 2007

PENNSYLVANIA PUBLIC UTILITY COMMISSION
"Additional Information"
Formal Complaint Form

C-20077296

ORIGINAL

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MARTIN WILSON

Street/P.O. Box 998 JOHNSON AVE Apt # _____

City MONACA State PA. Zip 15061

County BEAVER

Area Code/HOME Phone 724-775-0879

Area Code/WORK Phone _____

Utility Account Number 25000 2549 6286
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: DOMINIAN GAS

DOCUMENT
FOLDER

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3. TYPE OF UTILITY (check one)

- | | |
|--|---|
| <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> STEAM HEAT |
| <input checked="" type="checkbox"/> GAS | <input type="checkbox"/> WASTE WATER |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER
(taxi, moving company, limousine) |
| <input type="checkbox"/> TELEPHONE
(local, long distance) | |

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I WOULD BUT I HAVE NOT RECEIVE A NOTICE OF ANY DETERMINATION FROM P.U.C. ON THIS MATTER. OR PHONE CALL.

IT IS ABOUT TO LARGE A SECURITY DEPOSIT. AND THAT THEY ARE SAYING MY BILL IS BEENING PAID LATE. SINCE IT IS PAID ON LINE WE DON'T UNDESTAND HOW IT IS BEENING RECIEVED.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I HAVE ALREADY PAID \$68⁰⁰ FOR A DEPOSIT AND MY OTHER APPEAL THAT LOOKS LIKE MY ACCOUNT IS BEHIND WHICH IT IS NOT. I HAVE PAID MY BILL IN FULL SINCE THEY HAVE GIVEN ME A READ BILL. IT IS ALWAYS ON TIME!

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I MARTIN WILSON, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Martin Wilson (Signature) 3/27/07 (Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue Pittsburgh, PA 15222
Phone 412-497-6839 Fax: 412-497-6838
e-mail Horace_P_Payne@dom.com



March 29, 2007

ORIGINAL

CERTIFIED MAIL

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

MAR 30 2007

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Martin Wilson v. The Peoples Natural Gas Company, d/b/a
Dominion Peoples, at Docket No. C-20077296

Dear Secretary McNulty:

Please receive this letter (original and three copies) as formal certification of The Peoples Natural Gas Company d/b/a Dominion Peoples, that the above-docketed complaint has been satisfied in accordance with 52 Pa. Code §5.24(b)(1). A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn.

If you have any further questions or desire any additional information regarding this matter, please do not hesitate to contact me.

Very truly yours,

**DOCUMENT
FOLDER**

Enclosures

HPP/bam

cc: Martin Wilson, 998 Johnson Avenue, Monaca, PA 15061
Herbert R. Nurick, Mediator, PAPUC, P. O. Box 3265, Harrisburg, PA 17105-3265
PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box 3265, Harrisburg, PA 17105-3265
Terry Richey-Dominion Tower

DOCKETED

APR 03 2007

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COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 3, 2007

SUBJECT: Martin Wilson v. The Peoples Natural Gas Company d/b/a Dominion Peoples
C-20077296

TO: Wanda Zeiders
Docket Management

FROM: Linda Salome, ALJ Support Staff
Office of Administrative Law Judge

On March 30, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
APR 05 2007

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue, Pittsburgh, PA 15222
Phone: 412-497-6889, Fax: 412-497-6838
E-mail: Horace_P_Payne@dom.com



Dominion™

March 29, 2007

RECEIVED

MAR 30 2007

CERTIFIED MAIL

COPY

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

Re: Martin Wilson v. The Peoples Natural Gas Company, d/b/a
Dominion Peoples, at Docket No. C-20077296

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If you have any further questions or desire any additional information regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures
HPP/bam

cc: Martin Wilson, 998 Johnson Avenue, Monaca, PA 15061
Herbert R. Nurick, Mediator, PAPUC, P. O. Box 3265, Harrisburg, PA 17105-3265
PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box 3265, Harrisburg, PA 17105-3265
Terry Richey-Dominion Tower

RECEIVED

APR - 3 2007

OFFICE OF CAL
PUBLIC UTILITY COMMISSION



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

APRIL 19, 2007

IN REPLY PLEASE
REFER TO OUR FILE NUMBER
BCS2200481

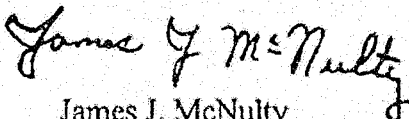
MARTIN WILSON
998 JOHNSON AVE
MONACA PA 15061

C-20077296

Dear Sir/Madam:

We are returning your Appeal form to you because this is a duplicate filing. We received your original Appeal on March 14, 2007. Formal complaint forms were sent to you for this Appeal on March 22, 2007. You currently have a complaint for this matter at Docket number C-20077296.

Very truly yours,


James J. McNulty
Secretary

Enclosures

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DOCUMENT
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Request for Formal Complaint Form
(Notification of Intent to Appeal)

Timely

Notice to Customer.

Duplicate C-20077296

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 3/8/2007. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address
(Please correct any mistakes.)

MARTIN WILSON
998 JOHNSON AVE
MONACA PA 15061

724-775-0889
(Area Code) Telephone Number
BCS. 2200481
Company: DOMINION PEOPLES

Martin Wilson
Signature
Date of Mailing: 3/8/2007

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

*C-20077296
Return to Mr
Wilson & send
letter telling him
this is a duplicate
of his originally filed
appeal that we are
returning to him.
KB*

RECEIVED
2007 APR -4 AM 9:01
P.A.U.C.
SECRETARY'S BUREAU

73



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

April 26, 2007

C-20077296

MARTIN WILSON
998 JOHNSON AVENUE
MONACA PA 15061

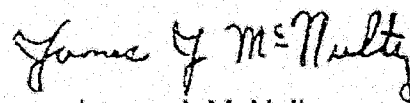
MARTIN WILSON
v.
THE PEOPLES NATURAL GAS COMPANY

DOCKETED
APR 24 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,


James J. McNulty
Secretary

cc: All parties of Record

nvl

BTL

DOCUMENT
FOLDER