

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Robert Crosby

v.

The Peoples Natural Gas Company

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:  
:  
:  
:

Docket No. C-20016622

BT

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Friday, May 30, 2002 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

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SECRETARY'S

1. If you intend to present any documents or exhibits for my consideration, you must send one (1) copy to the other party and three (3) copies to me one week before the hearing.

2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one (1) week before the hearing.

3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY THE BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE**

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DOCKETED  
MAR 29 2002

**PAYMENTS THAT SHOULD HAVE BEEN MADE.** The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k)

miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

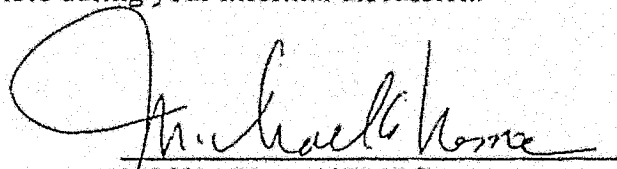
9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222. Only the undersigned Administrative Law Judge or OALJ Scheduling Staff may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Requests for changes of subsequent hearings, if any, should also be served directly on me.

10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Dated: March 22, 2002

  
MICHAEL A. NEMEC  
Administrative Law Judge

**Chapter 56 Hearing Report**

Please Check Those Blocks Which Apply

Docket No.:	C-20016622		YES	NO
Case Name:	Robert Crosby v. The Peoples Natural Gas Company	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Pittsburgh	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date:	May 10, 2002	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Special Agent:	ALJ Michael A. Nemeo	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	5/10/02	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Complainant could not be reached at telephone number provided; disconnected or no longer in service - company witness testified that complainant is no longer a ratepayer.	

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PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Grace P. Payne, Jr. ESQUIRE Telephone: 412-497-6889	625 Liberty Avenue City: Pgh State: PA Zip: 15222	The Peoples Natural Gas Company
Telephone: City: State: Zip:	E-mail Address: City: State: Zip:	Fax Number:
Telephone: City: State: Zip:	E-mail Address: City: State: Zip:	Fax Number:
Telephone: City: State: Zip:	E-mail Address: City: State: Zip:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

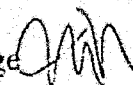
MEMORANDUM

COMMONWEALTH OF PENNSYLVANIA  
PA Public Utility Commission

DATE: May 10, 2002

SUBJECT: Robert Crosby v. The Peoples Natural Gas Company  
Docket No. C-20016622

TO: Wanda Zeiders, Docket Management  
PA Public Utility Commission

FROM: Michael A. Nemec, Administrative Law Judge   
Office of Administrative Law Judge, Pittsburgh

Please find enclosed an original and one copy each of Respondent Exhibit A with reference to the above-captioned case. Please place this exhibit in the appropriate file folder.

Thank you.

MAN:som

Enclosure

DOCUMENT  
FOLDER

RECEIVED  
2002 MAY 16 AM 9:02  
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BTL

Account Number: 8500003179645

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Service Address: 2512 Holly Dr. FL2 Pittsburgh, PA 15225

2002 MAY 16 AM 9:02  
Ratepayer: Robert A. Crosby

SECRETARY'S BUREAU

SERVICE TO	DAYS	METER READING	TYPE	CONS	BILL AMT	DUE DATE	LPC	PAYMENTS	PAYMENT DATE	BALANCE	COMMENTS	OPA	OPA ARREARS
08/01/00		394.9	A								service initiated		
10/06/00	66	401.3	E	6.4	74.45	11/01/00				93.71			
11/06/00	31	410.1	E	8.8	87.65	11/28/00		74.45	10/30/00	106.91			
								18.96	10/30/00	87.95	transfer fee paid		
12/07/00	31	432.7	A	22.6	198.52	12/29/00				286.47		85.00	
01/09/01	33	457.9	E	25.2	232.79	01/31/01				519.26		85.00	85.00
02/08/01	30	474.8	A	16.9	188.00	03/02/01		79.00	02/07/01	628.26		85.00	91.00
03/09/01	29	491.5	E	16.7	185.18	04/02/01	9.42			823.86			
04/09/01	31	504.1	A	12.6	149.37	05/01/01	11.17	79.00	03/19/01	905.40			
05/09/01	30	510.9	E	6.8	94.46	05/31/01				999.86			
06/08/01	30	515.8	A	4.9	71.10	07/02/01				1070.96			
07/10/01	32	518.3	E	2.5	40.72	08/01/01		71.10	06/19/01	1040.58			
08/08/01	29	523.3	A	5.0	65.89	08/30/01				1106.47			
09/07/01	30	525.7	E	2.4	37.31	10/01/01				1143.78			
10/08/01	31	532.0	A	6.3	73.53	10/30/01		37.31	09/25/01	1180.00			
11/06/01	29	542.0	E	10.0	74.07	11/30/01		73.53	11/08/01	1180.54			214.00

Type Codes: A - Actual, IA - Initial (Actual), FA - Final (Actual), P - Prorated, R - Remote  
 E - Estimate, IE - Initial (Estimate), FE - Final (Estimate), AJ - Adjustment

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"EXHIBIT A"

