

CAPTION SHEET

CASE MANAGEMENT SYSTEM

| | | |
|--------------------------|---|-----------------------------|
| 1. REPORT DATE: 00/00/00 | : | |
| 2. BUREAU: ALJ | : | |
| 3. SECTION(S): | : | |
| 5. APPROVED BY: | : | 4. PUBLIC MEETING DATE: |
| DIRECTOR: | : | 00/00/00 |
| SUPERVISOR: | : | |
| 6. PERSON IN CHARGE: | : | 7. DATE FILED: 11/14/04 |
| 8. DOCKET NO: C-20043987 | : | 9. EFFECTIVE DATE: 00/00/00 |

PARTY/COMPLAINANT: DOGAN, SAMUEL B.

RESPONDENT/APPLICANT: PECO ENERGY COMPANY

COMP/APP COUNTY:

UTILITY CODE: 110550

ALLEGATION OR SUBJECT

COMPLAINANT STATES WANTS THE PUC TO HELP CUT DOWN ON THE AMOUNT OF MONEY THAT PECO IS CHARGING HIM.

DOCKETED
DEC 03 2004

DOCUMENT
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ORIGINAL

RECEIVED

Pennsylvania Public Utility Commission

NOV 14 2004

Formal Complaint Form

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print

C-20043987

1. Your name, mailing address, telephone number and utility account number:

Name SAMUEL B. DOGAN

Street/P.O.Box 5429 DIAMOND ST Apt # _____

City PHILADELPHIA State PA Zip 19131

County _____

Area Code/Home Phone 215-8788670 Area Code/Work Phone *215-737-5113

Utility Account Number 25-18-06 227335

If the above mailing address differs from the address where the utility service is provided, list this information below.

Name N/A

Street/P.O. Box N/A

City N/A State _____ Zip _____

County N/A

2. Name of utility company your complaint concerns: Peco

3. Type of Utility (circle one):

GAS

WATER

MOTOR CARRIER

STEAM HEAT

ELECTRIC

SEWER

TELEPHONE (LOCAL OR LONG DISTANCE)

7

#11

I, Apologize for printing on page 4.
On August 4, 1983, I had a house fire, I
was out of my for about a year and 1/2. During
that time I was billed for my electric by
Peco. I also took post dated mail from Peco
showing the dates I had received, Peco told me
that they no longer had the microfiche to check
the information out. I have been going back
& forth but to no avail. Peco would not do
anything to try to help me. I know I owed
some money but God knows not what they
me billed for problem
I also had this with another utility company
during this time a meeting was arranged with
the utility commissioner and the utility company
and I was pleased with the outcome.

a. I would like the PUC to see if Peco
could adjust the amount the amount that
they have me charged for, I know that
I owe that I owe Peco but God knows
not what they have me charged for

b. I would like also for the PUC to tell the
company that I would pay my budget amount
plus \$15.00 every month until my balance is
paid in full.

c. I would like the PUC to let the company
know that I have a bed ridden husband who
uses air mattress for his wounds also other
electric machines for him. I cannot afford
to let my husband suffer without electric
I also understand that the wrong amount
being was incorrect that was sent to me by
mail your consideration will greatly
appreciated by me

4. What is your complaint? (Use additional paper if you need more space and provide copies of any relevant documentation you believe will support your complaint).

in 1983, I had a house. I was billed during the time I was out of my house for a year and a half. I was billed by PECO they no longer had their meter fixed and couldn't help me. I went back to PECO but to no avail did I get help.

5. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if you need more space). I would like Public Utility Commission to see if could cut down the amount of money that PECO has me charge for. I know that I owe some money that PECO has me charge for. I still don't know until this day why I could get a bill and a meter at home bill. I have an electrical bad 2.
6. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

James D. Dwyer 9 Nov 04
 Signature Date

7. If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____
 Street _____
 City _____ State _____ Zip _____
 Area Code/Phone Number _____

8. Mail to:

Secretary
 Pennsylvania Public Utility Commission
 P. O. Box 3265
 Harrisburg, PA 17105-3265

If you have additional questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: DECEMBER 6, 2004

C-20043987

PECO ENERGY COMPANY
C/O WARD L SMITH ASSOCIATE GENERAL COUNSEL
P O BOX 8699
PHILADELPHIA PA 19101-8699

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SAMUEL B. DOGAN. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

DOCUMENT
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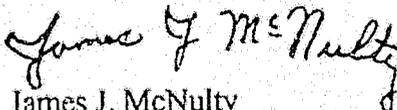
DECEMBER 6, 2004

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,


James J. McNulty
Secretary

JH

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: DECEMBER 6, 2004

SAMUEL B. DOGAN
Complainant
VS.
PECO ENERGY COMPANY
Respondent

Complaint Docket
No. C-20043987

DOCUMENT
FOLDER
DOCKETED
DEC 03 2004

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PECO ENERGY COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

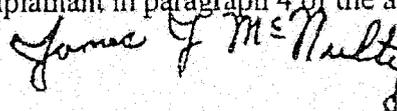
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested