

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 04/26/06
8. DOCKET NO: C-20066277	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: FIGALLO, MARCELLO & KNIGHT, SHERRI

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY: ALLEGHENY

UTILITY CODE: 122250

ALLEGATION OR SUBJECT

COMPLAINANT STATES THEY WANT TO MAKE SURE THAT THERE BILL IS PROPERLY CORRECT GIVEN THAT THERE HAS BEEN SO MANY MISTAKES WITH THEIR ACCOUNT.

DOCKETED
APR 27 2006

DOCUMENT
FOLDER

ORIGINAL

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C - 20066277

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Marcello Figallo & Sheri Knight

Street/P.O. Box 212 Dewey St. Apt #

City RDH State PA Zip 15218

County Allegheny

Area Code/HOME Phone 412.371.7621

Area Code/WORK Phone 412.371.7249

Utility Account Number 0500015488869
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: DOMINION

2005 APR 26 PM 9:03
SECRETARY OF COMMERCE

3

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Last year, we disputed / argued our point that we received an unusually high bill - in excess of \$1000 - sometime in the spring¹⁰⁵ because Dominion had been "underestimating" our usage in the year and a half that we had lived there. Despite making several requests to have our meter read as well as questioning a number of bills that we did feel looked a bit low, the company kept missing us and/or insisted →

That we were getting correct bills,
So... after having this problem investigated,
it was found that there was no
mistake aside from the Company's
gross underestimation of our monthly
charges + delay in getting the large bill
to us. We were upset but allowed a
payment plan - so... pursued it no further.
However, since this problem, we have
had another enormous bill + had the
meter reread as a result. We've been
told that they are, again, estimating our
bill. Also, we've been told a number of
times - once when an incorrect amt. due
appeared on our bill - and again when
we requested a reread of our meter
because the guy never showed up the first
time - and again when we had been
smelling natural gas, indicating a leak of
some sort - to hold off on payment +
to wait for revised bills. Doing so, however,
resulted in us being kicked off our
payment plan, given shut-off notices and
told to pay big chunks of the bill, whether
the amt. is correct or not. ~~W~~

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

We want to make sure that our bill is absolutely correct, given that there have been so many mistakes on our account. Also - we want to be put on a reasonable payment plan once the amt. is definitively settled. We are professionals who want to cooperate. We have 3 children - one 10, one 18 mos old + one, 4 mos. old (an infant with potentially serious health problems - since birth).

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

- YES
NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

- YES (includes appeals of BCS determinations)
NO - just paperwork.

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

Each time we try to pursue our complaint(s) further, we are given standard customer services responses. Sometimes, when we press a bit, we are hung up on.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Marcello Fagallo + Sherri Knight hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Sherri Knight
(Signature)

4/23/06
(Date)
4/24/06

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: APRIL 28, 2006

MARCELLO FIGALLO & SHERRI
KNIGHT

Complainant

v.

PEOPLES NATURAL GAS COMPANY

Respondent

Complaint Docket
No: C-20066277

DOCUMENT
FOLDER

DOCKETED
APR 27 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

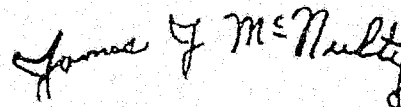
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: APRIL 28, 2006

C-20066277

PEOPLES NATURAL GAS COMPANY
SUSAN G GEORGE ESQ
625 LIBERTY AVE
PITTSBURGH PA 15222-3197

DOCUMENT
FOLDER

Dear Ms. George:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MARCELLO FIGALLO & SHERRI KNIGHT. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

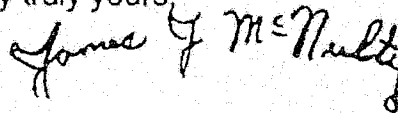
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

APRIL 28, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned to the right of the typed name.

James J. McNulty
Secretary

JIH

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue, Pittsburgh, PA 15222
Phone: 412-497-6889, Fax: 412-497-6838
E-mail: Horace_P_Payne@dom.com



Dominion™

ORIGINAL

May 23, 2006

RECEIVED

MAY 23 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFIED MAIL

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Marcello Figallo and Sherri Knight v. The Peoples Natural Gas Company
at Docket No. C-20066277

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

**DOCUMENT
FOLDER**

Enclosures

cc: Marcello Figallo and Sherri Knight, 212 Dewey St., Pittsburgh, PA 15218
Deborah Gardner - Dominion Tower

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COMMONWEALTH OF PENNSYLVANIA
BEFORE
THE PUBLIC UTILITY COMMISSION

ORIGINAL

Marcello Figallo & Sherri Knight
v.
The Peoples Natural Gas Company

) Complaint Docket
) No. C-20066277
) 2006

RECEIVED

MAY 23 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ANSWER OF
THE PEOPLES NATURAL GAS COMPANY
d/b/a DOMINION PEOPLES

DOCUMENT
FOLDER

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples
625 Liberty Avenue
Pittsburgh, PA 15222-3197
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. As indicated on the aforementioned Dominion Peoples Account Statement, Complainants presently owe Dominion Peoples \$2,231.75. Complainants' current calculated budget payment amount is \$204.00.

When a public utility encounters difficulty in obtaining access to a ratepayer's residence to obtain a meter read, estimated bills can be rendered in accordance with 52 Pa. Code § 56.12.4. However, the utility at least once every 12 months, must obtain an actual meter reading to verify the accuracy of the estimated bills. Dominion Peoples has experienced difficulty obtaining access to Complainants' natural gas meter, which is located in the basement of the residence.

In order to avoid estimated bills, Complainants can submit their own readings of the meter for billing so long as an actual read is obtained at least once a year by Dominion Peoples. Dominion Peoples would like to suggest to Complainants several ways to submit meter reads to ensure timely submittal, including:

- by telephone at 1-800-764-0111 and;
- by e-mail by going to the Dominion Home Page at www.dom.com and clicking on the "contact us" tab. An e-mail can be submitted by completing the form that will appear.

DOCKETED
JUN 02 2006

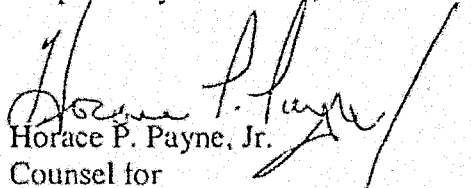
Dominion Peoples acknowledges that Complainants have recently been issued over-estimated bills. When an actual read is obtained that varies greatly from the estimated usage, the customer's bill is appropriately credited to reflect the actual usage. Complainants' account has been credited on such occasions, as indicated on the attached Account Statement. Complainants have not been overcharged and were billed according to actual usage. Additionally, Dominion Peoples is currently reviewing the estimating factors used on Complainants' account to see if future estimates can be more in line with actual usage.

Dominion Peoples dispatched a customer service representative to Complainants' residence to perform a high bill check on April 18, 2006. Upon arrival, the representative performed a ten-minute house line test and checked the gas lines, gas appliances and gas meter. The customer service representative detected no leakage or any other problem.

In September, 2004 Complainants contacted the Commission's Bureau of Consumer Services ("BCS") seeking help in preventing the termination of natural gas service. On April 15, 2005, the BCS rendered its decision, requiring Complainants to pay the budget amount each month plus an additional payment amount per month toward the outstanding arrears to pay off the outstanding account balance in twelve (12) months (see "Exhibit B"). Complainants' income is such that the same payment arrangement must be made under 66 Pa C.S.A. §1405(b), therefore, Dominion Peoples suggests that Complainants be directed to pay in accordance with the aforesaid BCS decision.

5. See paragraph 3, supra., and such other relief as the Commission may deem appropriate.
6. Unknown to Respondent.
7. Denied.

Respectfully submitted,


Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

DOMINION PEOPLES
Statement of Account

Name FIGALLO MARCELLO A
Address 212 DEWEYSI

Account Number 9500018489859
Meter Number 22851351

For Questions Call (800) 764-0111
Hearing Impaired Customers Call TDD (800) 527-1333

DETAILS	READ DATE	BILL DAYS	READ SOURCE	METER READING	USAGE	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE FEE	PART AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
	04/26/2006	8	SYSTEM EST	440.9		3	0	58	\$7.20	\$0.00	05/22/2006	\$0.00	\$0.00		\$0.00	CNT		\$0.00	\$0.00	\$0.00
	04/28/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/28/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.75	CNT		\$0.00	\$0.00	\$0.00
	04/28/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.50	CNT		\$0.00	\$0.00	\$0.00
	04/28/2006	0		0		0	0	0	\$0.00	\$0.00	05/10/2006	\$0.00	\$1,000.00	04/12/2006	\$0.00	CANCEL		\$0.00	\$0.00	\$0.00
	04/16/2006	53	ACTUAL	440.6	35.8	7	1203	\$605.75	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00	CANCEL		\$0.00	\$0.00	\$0.00
	04/27/2006	31	SYSTEM EST	493.5	28.5	2.9	948	\$1,501.82	\$0.00	\$0.00	04/20/2006	\$35.37	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/27/2006	31	SYSTEM EST	493.5	88.5	2.9	948	\$1,501.82	\$0.00	\$0.00	04/20/2006	\$0.00	\$200.00	02/22/2006	\$0.00	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.75	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/2006	0		0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$4.50	CNT		\$0.00	\$0.00	\$0.00
	04/20/20																			

DOMINION PEOPLES
Statement of Account

Name **FIGALLO, MARCELLO A**
Address **212 DEWEY ST**

Account Number **9500018488899**
Meter Number **27851351**

For Questions Call (800) 764-0111
Hearing Impaired Customers Call TDD (800) 527-1333

DETAILS	READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/STATE TAX	CITY/COUNTY TAX	DUE DATE	LATE CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN DUE	TOTAL PLAN AMT	ACCT DUE BALANCE
	10/21/2005	29	SYSTEM EST	313.2	1.2	0	173	\$28.17	\$0.00	11/16/2005	\$23.91	\$250.00	10/21/2005	\$0.00		AGREEM	\$249.00	\$249.00	\$1,946.12	
	09/22/2005	29	SYSTEM EST	312.0	1.2	0	3	\$25.68	\$0.00	10/18/2005	\$28.87	\$250.00	09/18/2005	\$0.00		AGREEM	\$249.00	\$249.00	\$1,944.04	
	08/24/2005	30	ACTUAL	310.8	43.2	14	2	\$339.89	\$0.00	09/18/2005	\$22.19	\$250.00	08/18/2005	\$0.00		AGREEM	\$249.00	\$249.00	\$2,041.19	
	08/15/2005	0	ACTUAL	310.3	0	0	0	\$0.00	\$0.00	08/18/2005	\$0.00	\$0.00					\$0.00	\$0.00	\$1,729.81	
	07/25/2005	32	SYSTEM EST	267.6	4	0	0	\$15.90	\$0.00	07/11/2005	\$22.15	\$0.00	06/08/2005	\$0.00			\$0.00	\$0.00	\$1,091.56	
	06/23/2005	30	SYSTEM EST	267.2	0	0	76	\$22.01	\$0.00	06/17/2005	\$24.80	\$0.00		\$0.00			\$0.00	\$0.00	\$1,748.55	
	05/24/2005	29	SYSTEM EST	260.3	5.8	2	321	\$81.97	\$0.00	06/17/2005	\$0.00	\$0.00		\$215.00	DEP		\$0.00	\$0.00	\$0.00	
	05/29/2005	0		0	0	0	0	\$0.00	\$0.00	06/18/2005	\$0.00	\$0.00					\$0.00	\$0.00	\$1,639.98	
	04/28/2005	32	SYSTEM EST	280.5	0.0	3	453	\$120.37	\$0.00	06/18/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$1,519.81	
	03/24/2005	29	SYSTEM EST	251.5	18.4	6	998	\$229.03	\$0.00	04/20/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$1,290.58	
	02/23/2005	28	SYSTEM EST	233.1	14.6	5	973	\$184.00	\$0.00	02/21/2005	\$0.00	\$275.00	02/07/2005	\$0.00			\$0.00	\$0.00	\$1,361.59	
	01/25/2005	34	SYSTEM EST	218.5	18.2	5	1137	\$218.28	\$0.00	02/18/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$1,163.32	
	12/22/2004	34	ACTUAL	200.3	25.7	8	874	\$275.24	\$0.00	01/13/2005	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$898.08	
	11/18/2004	29	SYSTEM EST	174.6	8.1	3	432	\$84.30	\$0.00	12/14/2004	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$793.78	
	10/20/2004	29	ACTUAL	168.5	8.2	3	288	\$88.84	\$0.00	11/12/2004	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$696.94	
	08/21/2004	32	SYSTEM EST	158.3	9	0	23	\$19.98	\$0.00	07/15/2004	\$0.00	\$150.00	06/17/2004	\$0.00			\$0.00	\$0.00	\$587.26	
	06/22/2004	28	ACTUAL	157.5	71.9	25	22	\$788.53	\$0.00	04/13/2004	\$32	\$0.00		\$0.00			\$0.00	\$0.00	\$381.31	
	01/21/2004	30	SYSTEM EST	85.6	15	0	8	\$18.50	\$0.00	04/17/2004	\$32	\$259.00	07/09/2004	\$0.00			\$0.00	\$0.00	\$0.00	
	06/22/2004	32	SYSTEM EST	85.1	5	0	41	\$16.85	\$0.00	07/16/2004	\$29.00	\$0.00		\$0.00			\$0.00	\$0.00	\$280.49	
	05/21/2004	29	SYSTEM EST	84.8	2.4	1	149	\$38.65	\$0.00	06/18/2004	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$259.94	
	04/22/2004	30	SYSTEM EST	82.2	6.4	2	461	\$92.01	\$0.00	05/18/2004	\$0.00	\$34.82	04/12/2004	\$0.00			\$0.00	\$0.00	\$221.89	
	03/23/2004	28	SYSTEM EST	75.8	11.5	4	788	\$134.89	\$0.00	04/18/2004	\$4.99	\$0.00		\$0.00			\$0.00	\$0.00	\$474.70	
	02/23/2004	31	SYSTEM EST	64.3	17.8	6	1202	\$202.78	\$0.00	02/18/2004	\$1.95	\$0.00		\$0.00			\$0.00	\$0.00	\$334.82	
	01/23/2004	35	SYSTEM EST	48.5	18.7	5	1261	\$209.49	\$0.00	02/18/2004	\$0.00	\$294.78	01/27/2004	\$0.00			\$0.00	\$0.00	\$150.09	
	12/19/2003	31	SYSTEM EST	27.8	13.1	4	682	\$140.83	\$0.00	01/18/2004	\$1.15	\$0.00		\$0.00			\$0.00	\$0.00	\$218.38	
	11/18/2003	29	SYSTEM EST	14.7	6.6	2	479	\$78.49	\$0.00	12/12/2003	\$0.00	\$59.28	10/30/2003	\$0.00			\$0.00	\$0.00	\$78.40	
	10/30/2003	0		0	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	
	10/20/2003	31	ACTUAL	6.1	8.7	2	326	\$77.85	\$0.00	11/12/2003	\$1.17	\$0.00		\$0.00			\$0.00	\$0.00	\$107.28	
	09/16/2003	17	SYSTEM EST	1.4	5	0	19	\$11.29	\$0.00	10/15/2003	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$29.29	
	08/02/2003	0	ACTUAL	9	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	

"EXHIBIT A"

DOMINION PEOPLES
Statement of Account

Name **FICALLO, MARCELLO A** Account Number **050002164898959** For Questions Call (800) 764-0111
 Address **212 DEWEY ST** Meter Number **Z7881351** Hearing Impaired Customers Call TDD (800) 527-1333

DETAILS	READ DATE	BILL DATE	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN AMT	PLAN DUE	TOTAL PLAN AMT	ACCT BALANCE
01027003	0	0	0	0	0	0	\$ 00	\$ 00	\$ 00		\$ 00	\$ 00				\$ 10 00	CNT	\$ 00	\$ 00
TOTALS					USAGE:	420.9	TAXES:	\$ 00	PAYMENTS:	\$4,043.94	LATE PAYMENT CHARGES:	\$242.17							
					DEGREE DAYS:	15510	BILL AMOUNTS:	\$3,819.57	ADJUSTMENTS:	\$413.85									

BUD - BUDGET PLAN DEF - DOLLAR ENERGY FUND DEP - DEPOSITS CIA - COINT IN AID OF CONST
 OFA - DEFERRED AGREEMENT LPH - LATE PMT CHRG (NONUTILITY) UPC - LATE PMT CHRG RCC - RECONNECTION CHARGE NSC - INSUFFICIENT FUNDS CHARGE
 INT - INTEREST NSH - INSUFFICIENT FUNDS (NONUTILITY) UTG - UTILITY DSCNT - DISCOUNT NSA - INSUFFICIENT FUNDS AMOUNT
 CNT - CONTRACTS

"EXHIBIT A"

PA PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
CLOSING DATA

DOCKET NUMBER: 1772588

DATE CASE OPENED: 8/14/2004

CUSTOMER NAME: MARIELLO FRALLO

SERVICE ADDRESS: 212 DENNY CT
PITTSBURGH, PA 15218 1410

MAILING ADDRESS:

COMPANY NAME: DOMINION ENERGY / NIA UTILITIES NATIONAL TRANSMISSION

PRIMARY UTILITY: Yes No ACCOUNT #: 00000000

INCOME LEVEL: 4

TOTAL BALANCE DUE: \$1,200.00

COMPANY PAY AGREEMENT AMOUNT:

PRIOR CASE NO: DDOID CASE CLOSED DATE:

DECISION: DISPUTE NOT SUBSTANTIATED...BILLS CORRECT AS RENDERED...CU RESPONSIBLE FOR BAL OWING TO CO. PAY BB 173+215/MO BEGIN 5/05. APPLY LPCS.

AMOUNT MONEY SAVED: \$00,000.00

COMPLIANCE INFORMATION

VIOLATION/ALLEGED ACTUAL NO: NO

CHAP COMPLIANT:

SECTION 7222:

DECISION ISSUED: Y

OSAL AUDITING: W

INVESTIGATOR: COOK GLORIA

CLOSING DATE: 4/15/2006

RECEIVED

MAY 23 2006

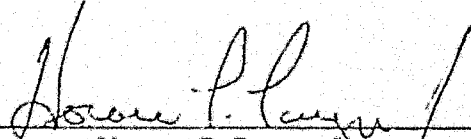
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

"EXHIBIT B"

CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 23rd day of May, 2006.



Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

RECEIVED
MAY 23 2006
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU