

AA.00066.00000 (40/40)

CAPTION SHEET

CASE MANAGEMENT SYSTEM

- 1. REPORT DATE: 00/00/00
- 2. BUREAU: ALJ
- 3. SECTION(S):
- 5. APPROVED BY:
DIRECTOR:
SUPERVISOR:
- 6. PERSON IN CHARGE:
- 8. DOCKET NO: C-20066828
- 4. PUBLIC MEETING DATE:
00/00/00
- 7. DATE FILED: 09/18/06
- 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: STRONG, JOHN M. JR.
 RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS
 COMP/APP COUNTY: PHILADELPHIA UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE WOULD LIKE FOR PHILA. GAS WORKS TO TURN HIS GAS ON AND TO GIVE HIM A PAYMENT AGREEMENT.

DOCKETED
 SEP 27 2006

DOCUMENT
 FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Formal Complaint Form

Please print or type.

20060828

RECEIVED
2006 SEP 18 AM 11:49
REGISTRATION

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name John M. Strong Jr.

Street/P.O. Box 2134E Orleans St. Apt # _____

City Phila. State Pa Zip 19134

County _____

Area Code/HOME Phone 215-425-4875

Area Code/WORK Phone N/A

Utility Account Number _____
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name John M. Strong Jr.

Street/P.O. Box 3025 Hiramigo Ave.

City Phila. State Pa Zip 19134

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Phila Gas Works (PGW)

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain) *See attached sheet.*

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

See attached sheet

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*I would like them to turn my bill
on and give me a payment agreement.*

To Whom It Concerns,

My gas was disconnected in 2004, because of theft. I tried to explain that when we moved into the house the gas was on, but no other utility. We thought it was included in the monthly rent. During the first year we lived in the house the Landlady died, and her partner and her daughter took over, and they refused to write a letter saying it was on when we moved in. I called the gas company after the disconnection, and asked for a payment arrangement, but they said I had to pay it all, and gave me no other options.

In 2005 my husband had a stroke and was hospitalized from 4/11/05 to 7/15/05.

Mrs. White who was the social worker at Magee Rehabilitation got us an extension on all our utility bills and a confirmation letter from the gas company that they would turn on our gas before he was discharged on 7/10/05 then they said they wouldn't turn it on until he was discharged which was the 15th. (over)

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

N/A

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I John M. Strong Jr., hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

John M. Strong Jr.
(Signature)

09/17/06
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State PA Zip _____

Area Code/Phone Number _____

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: September 27, 2006

C-20066828

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by JOHN M. STRONG, JR.. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either, personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

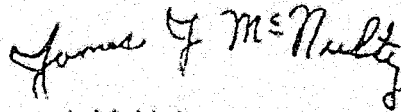
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

September 27, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the typed name.

James J. McNulty
Secretary

jih

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: September 27, 2006

JOHN M. STRONG, JR.
Complainant

v.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20066828

DOCUMENT
FOLDER

DOCKETED

SEP 27 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

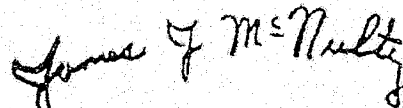
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6830
Fax: (215) 684-6793
E-mail: mary.chan@pgworks.com

ORIGINAL

October 17, 2006

RECEIVED

OCT 17 2006

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: John M. Strong, Jr. vs PGW, Docket No. C-20066828

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be "MChan", written over the word "Sincerely".

Mary M. Chan

DOCUMENT
FOLDER

Enclosure

cc: John M. Strong, Jr.
Anne Marie Cromley

DOCKETED

OCT 20 2006

BTL

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION OCT 17 2006

John M. Strong, Jr.

v.

Philadelphia Gas Works

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Docket No. C - 20066828

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted, the Complainants are Sandra and John Strong (husband and wife).
2. Admitted.
3. Admitted.
4. (A) Denied. PGW admits that the Complainants would like a payment agreement Complainant's account for gas service to currently at 2134 E. Orleans Street (Service Address). By way of further answer, this matter also involves the discovery of unauthorized usage at the (Service Address) and a previous unpaid balance at 3025 Aramingo Avenue, Philadelphia, (Previous Service Address), as shown on the statement of account which is attached hereto as Exhibit "A."

(B) Admitted in part; denied in part. PGW admits that the gas service to the Service Address was terminated in 2004 upon the discovery of unauthorized usage/theft. By way of further answer, according to PGW records, the gas service at the Service Address was not on until PGW discovered unauthorized usage on October 5, 2004.

PGW lacks sufficient knowledge to determine the truth of the averments that the Complainants tried to explain that when the Complainants moved into the Service Address and that the gas service was on and the Complainants thought that gas was included in the lease. Therefore, PGW denies the averments.

PGW lacks sufficient knowledge to determine the truth of the averment that the Complainants' landlady died during the first year of the term of his lease, that the landlady's partner and her daughter took over the management of the property, and that they refused to write a letter stating when the Complainants moved into the Service Address. Therefore, PGW denies the averments.

PGW admits that the Complainants called PGW after the disconnection of gas service and asked for a payment arrangement. PGW further admits that they could not satisfy the Complainants in this regard.

PGW lacks sufficient knowledge to determine the truth of the averment that the Complainant, Mr. Strong was hospitalized from April 11, 2005 to July 15, 2005, due to his having a stroke.

PGW lacks sufficient knowledge to determine the truth of the averment that the Complainants' social worker acquired an extension on the payment of utility bills. By way of further answer, PGW representatives may have generally agreed to an extension on the payment of bills. PGW admits that such an extension was removed by letter to the Complainants, when it became clear that the amount owed was for unauthorized usage/theft.

PGW admits that the Complaints want the gas service turned on at 853 Bridge Street, Philadelphia, Pennsylvania (New Service Address).

By way of further answer, the Complainants have gas service at the Previous Service Address from May 31, 2001 to April 23, 2003, when service was terminated for nonpayment. The balance at the time was \$3,371.39. This amount is in "write off" status. The Complainants moved into 2134 Orleans Street and never completed an application for gas service. The Complainants were billed from June 1, 2003 to May 5, 2004.

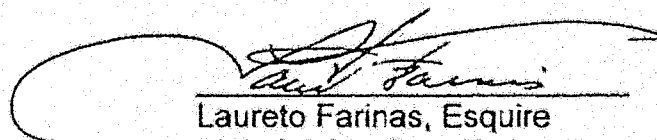
A decision of the BCS dated November 22, 2005, which is attached hereto as Exhibit "B," found, *inter alia*, that the Complainants are responsible for payment of the bill and in order to establish service they must pay \$3,785.04. This is \$2,906.04 in self turn-on changes and \$675 (20%) of the remaining balance.

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

October 17, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

Exhibit A

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OCT 17 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 812374480 AND SA # 8562992233 AS OF 10/16/2006

Account # 812374480	SA # 8562992233	Bill Cycle: 19	Rate Class: GS	Phone #: 4254870(215)
Name: STRONG, JOHN				
Address: 3025 ARAMINGO AVE/PHILA, PA				
Easyway Indicator: [] CRP Status: B				
Blocker Start Date: 20020328				
Blocker End Date: 20020408				
Meter # 1938707				

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/02/2001	BILL	\$64.89	\$64.89	\$0.00	05/31/2001	07/02/2001	R	3626	\$64.89	40	1938707
07/20/2001	PAY	(\$64.89)	(\$64.89)	\$0.00							
08/01/2001	BILL	\$43.60	\$43.60	\$0.00	07/02/2001	08/01/2001	R	3650	\$43.60	24	1938707
08/30/2001	BILL	\$38.28	\$38.28	\$0.00	08/01/2001	08/30/2001	R	3670	\$82.42	20	1938707
09/01/2001	LPC	\$0.54	\$0.54	\$0.54							
10/01/2001	BILL	\$49.26	\$49.26	\$0.00	08/30/2001	10/01/2001	R	3704	\$132.70	34	1938707
10/03/2001	LPC	\$1.02	\$1.02	\$1.02							
10/05/2001	PAY	(\$40.00)	(\$40.00)	\$0.00							
10/30/2001	BILL	\$99.12	\$99.12	\$0.00	10/01/2001	10/30/2001	R	3782	\$192.97	78	1938707
11/01/2001	LPC	\$1.15	\$1.15	\$1.15							
11/08/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/29/2001	BILL	\$182.39	\$182.39	\$0.00	10/30/2001	11/29/2001	R	3933	\$327.14	151	1938707
12/01/2001	LPC	\$1.78	\$1.78	\$1.78							
12/31/2001	BILL	\$243.87	\$243.87	\$0.00	11/29/2001	12/31/2001	R	4163	\$575.89	230	1938707
01/03/2002	LPC	\$4.88	\$4.88	\$4.88							
01/30/2002	BILL	\$288.17	\$288.17	\$0.00	12/31/2001	01/30/2002	R	4438	\$872.59	275	1938707
02/01/2002	LPC	\$8.53	\$8.53	\$8.53							
02/28/2002	BILL	\$257.04	\$257.04	\$0.00	01/30/2002	02/28/2002	R	4682	\$1,142.49	244	1938707
03/02/2002	LPC	\$12.86	\$12.86	\$12.86							
04/01/2002	BILL	\$197.17	\$197.17	\$0.00	02/28/2002	04/01/2002	R	4897	\$1,356.37	215	1938707
04/03/2002	LPC	\$16.71	\$16.71	\$16.71							
04/04/2002	CRPFRZ	(\$1,356.37)	(\$1,356.37)	(\$1,356.37)							
04/30/2002	BILL	\$154.36	\$154.36	\$0.00	04/01/2002	04/30/2002	R	5009	\$154.36	112	1938707
05/30/2002	BILL	\$128.82	\$128.82	\$0.00	04/30/2002	05/30/2002	R	5069	\$283.18	60	1938707
06/07/2002	PAY	(\$100.00)	(\$100.00)	\$0.00							
06/20/2002	PAY	(\$100.00)	(\$100.00)	\$0.00							
06/28/2002	BILL	\$125.90	\$125.90	\$0.00	05/30/2002	06/28/2002	R	5098	\$209.08	29	1938707
07/30/2002	BILL	\$124.33	\$124.33	\$0.00	06/28/2002	07/30/2002	R	5123	\$333.41	25	1938707

Account # 612374460

SA # 8562992233

Bill Cycle: '9

Rate Class: GS

Phone # 4254670(215)

Name: STRONG, JOHN

Address: 3025 ARAMINGO AVE/PHILA, PA

Easyway Indicator:

CRP Status: B

Blocker Start Date: 20020328

Blocker End Date: 20020408

Meter # 1938707

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/01/2002	PAY	(\$60.00)	(\$60.00)	\$0.00	07/30/2002	08/28/2002	R	5142	\$394.31	19	1938707
08/28/2002	BILL	\$120.90	\$120.90	\$0.00							
09/07/2002	PAY	(\$40.00)	(\$40.00)	\$0.00	08/28/2002	09/27/2002	R	5168	\$480.08	26	1938707
09/27/2002	BILL	\$125.77	\$125.77	\$0.00							
10/21/2002	PAY	(\$50.00)	(\$50.00)	\$0.00	09/27/2002	10/29/2002	R	5282	\$645.95	114	1938707
10/28/2002	PAY	(\$25.00)	(\$25.00)	\$0.00							
10/29/2002	BILL	\$190.87	\$190.87	\$0.00	10/29/2002	11/29/2002	R	5517	\$765.24	235	1938707
11/18/2002	PAY	(\$25.00)	(\$25.00)	\$0.00							
11/29/2002	BILL	\$194.29	\$194.29	\$0.00	11/29/2002	12/31/2002	R	5843	\$2,347.11	326	1938707
12/06/2002	PAY	(\$25.00)	(\$25.00)	\$0.00							
12/20/2002	CRPFRZ	\$1,238.37	\$1,238.37	\$1,238.37							
12/28/2002	WNA285	\$1.65	\$1.65	\$1.65							
12/31/2002	BILL	\$366.85	\$366.85	\$0.00	12/31/2002	01/30/2003	R	6224	\$2,717.57	381	1938707
01/27/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/30/2003	BILL	\$420.46	\$420.46	\$0.00	01/30/2003	03/03/2003	R	6607	\$3,086.71	383	1938707
02/18/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/03/2003	BILL	\$419.14	\$419.14	\$0.00	03/03/2003	04/01/2003	R	6834	\$3,374.39	227	1938707
04/01/2003	PAY	(\$287.68)	(\$287.68)	\$0.00							
04/18/2003	PAY	(\$25.00)	(\$25.00)	\$0.00							
04/23/2003	BILL	\$12.00	\$12.00	\$0.00	04/23/2003	04/23/2003	R	6834	\$3,371.39	0	1938707
04/23/2003	COLFEE	\$10.00	\$10.00	\$10.00							
01/06/2004	WO	(\$3,371.39)	(\$3,371.39)	(\$3,371.39)							

BILLS FROM 01/01/1996 TO 10/16/2006

Account #: 812374480

Customer Name: STRONG, JOHN

Customer Address: 3025 ARAMINGO AVE/PHILA, PA

Bill Cycle: 19

BILLS

Service Agreement ID	Meter #	Bill Start Date	Bill End Date	Bill Due Date	Meter Read Start	Meter Read End	Usage (CCF)	Read Code	Bill Amount	Bill Cancelled	Closing Bill	CRP Monthly Amount	Eway Current Month	Eway Curr Amt	Days
8562992233	1938707	04/01/2003	04/23/2003	05/23/2003	6834	6834	0	Regular	\$12.00	No	Yes	\$119.00	0	\$0.00	22
8562992233	1938707	03/03/2003	04/01/2003	04/29/2003	6607	6834	227	Regular	\$287.68	No	No	\$119.00	0	\$0.00	29
8562992233	1938707	01/30/2003	03/03/2003	03/26/2003	6224	6607	383	Regular	\$419.14	No	No	\$119.00	0	\$0.00	32
8562992233	1938707	12/31/2002	01/30/2003	02/26/2003	5843	6224	381	Regular	\$420.46	No	No	\$119.00	0	\$0.00	30
8562992233	1938707	11/29/2002	12/31/2002	01/29/2003	5517	5843	326	Regular	\$366.85	No	No	\$119.00	0	\$0.00	32
8562992233	1938707	10/29/2002	11/29/2002	12/30/2002	5282	5517	235	Regular	\$194.29	No	No	\$119.00	0	\$0.00	31
8562992233	1938707	09/27/2002	10/29/2002	11/26/2002	5168	5282	114	Regular	\$190.87	No	No	\$119.00	0	\$0.00	32
8562992233	1938707	08/28/2002	09/27/2002	10/24/2002	5142	5168	26	Regular	\$125.77	No	No	\$119.00	0	\$0.00	30
8562992233	1938707	07/30/2002	08/28/2002	09/25/2002	5123	5142	19	Regular	\$120.90	No	No	\$119.00	0	\$0.00	29
8562992233	1938707	06/28/2002	07/30/2002	08/26/2002	5098	5123	25	Regular	\$124.33	No	No	\$119.00	0	\$0.00	32
8562992233	1938707	05/30/2002	06/28/2002	07/26/2002	5069	5098	29	Regular	\$125.90	No	No	\$119.00	0	\$0.00	29
8562992233	1938707	04/30/2002	05/30/2002	06/25/2002	5009	5069	60	Regular	\$128.82	No	No	\$119.00	0	\$0.00	30
8562992233	1938707	04/01/2002	04/30/2002	05/28/2002	4897	5009	112	Regular	\$154.36	No	No	\$119.00	0	\$0.00	29
8562992233	1938707	02/28/2002	04/01/2002	04/26/2002	4682	4897	215	Regular	\$197.17	No	No	\$0.00	0	\$0.00	32
8562992233	1938707	01/30/2002	02/28/2002	03/26/2002	4438	4682	244	Regular	\$257.04	No	No	\$0.00	0	\$0.00	29
8562992233	1938707	12/31/2001	01/30/2002	02/27/2002	4163	4438	275	Regular	\$288.17	No	No	\$0.00	0	\$0.00	30
8562992233	1938707	11/29/2001	12/31/2001	01/29/2002	3933	4163	230	Regular	\$243.87	No	No	\$0.00	0	\$0.00	32
8562992233	1938707	10/30/2001	11/29/2001	12/27/2001	3782	3933	151	Regular	\$182.39	No	No	\$0.00	0	\$0.00	30
8562992233	1938707	10/01/2001	10/30/2001	11/28/2001	3704	3782	78	Regular	\$99.12	No	No	\$0.00	0	\$0.00	29
8562992233	1938707	08/30/2001	10/01/2001	10/29/2001	3670	3704	34	Regular	\$49.26	No	No	\$0.00	0	\$0.00	32
8562992233	1938707	08/01/2001	08/30/2001	09/26/2001	3650	3670	20	Regular	\$38.28	No	No	\$0.00	0	\$0.00	29
8562992233	1938707	07/02/2001	08/01/2001	08/28/2001	3626	3650	24	Regular	\$43.60	No	No	\$0.00	0	\$0.00	30
8562992233	1938707	05/31/2001	07/02/2001	07/27/2001	3586	3626	40	Regular	\$64.89	No	No	\$0.00	0	\$0.00	32

PAYMENTS FROM 01/01/1996 TO 10/16/2006

Account #: 812374480	Customer Name: STRONG, JOHN
Customer Address: 3025 ARAMINGO AVE/PHILA,PA	Bill Cycle: 19

PAYMENTS

Service Agreement ID	Pay Amount	Pay Date	Pay Status	Late Pay Charge	Utility Type	Grant Type	Pay Source Code
8562992233	\$25.00	04/18/2003	F	\$0.00	G		REM
8562992233	\$50.00	02/18/2003	F	\$0.00	G		REM
8562992233	\$50.00	01/27/2003	F	\$0.00	G		REM
8562992233	\$25.00	12/06/2002	F	\$0.00	G		REM
8562992233	\$25.00	11/18/2002	F	\$0.00	G		REM
8562992233	\$25.00	10/28/2002	F	\$0.00	G		REM
8562992233	\$50.00	10/21/2002	F	\$0.00	G		REM
8562992233	\$40.00	09/07/2002	F	\$0.00	G		REM
8562992233	\$60.00	08/01/2002	F	\$0.00	G		PPC
8562992233	\$100.00	06/20/2002	F	\$0.00	G		PPC
8562992233	\$100.00	06/07/2002	F	\$44.76	G		PPC
8562992233	\$50.00	11/08/2001	F	\$1.15	G		REM
8562992233	\$40.00	10/05/2001	F	\$1.56	G		REM
8562992233	\$64.89	07/20/2001	F	\$0.00	G		REM

Exhibit B

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OCT 17 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU


<CaseNbr>1939581</CaseNbr>
<CompanyName>PGW PHILA. GAS WORKS (NGDC)</CompanyName>
<CompanyCode>0766</CompanyCode>
<CompanyType>GAS TRANSPORTER</CompanyType>
- <Customer>
 <CustomerFirstName>JOHN</CustomerFirstName>
 <CustomerLastName>STRONG</CustomerLastName>
 <AccountNumber>0853597715</AccountNumber>
- <CustomerServAddress>
 <ServAddress1>2134 E ORLEANS ST</ServAddress1>
 <ServCity>PHILADELPHIA</ServCity>
 <ServState>PA</ServState>
 <ServZip5>19134</ServZip5>
 </CustomerServAddress>
</Customer>

<DecisionIssue>Y</DecisionIssue>
<OralWritten>W</OralWritten>
<Violation>NO</Violation>
<TotalBalance>3252.80</TotalBalance>
<DateClosed>2005-11-22</DateClosed>
<Resolution>SVC WAS TERMINATED AT 2134 E ORLEANS ST FOR PRIOR
CUST ON 3/26/03, CO THEN FOUND SERVICE ON AND MR STRONG AT
PROP.....SVC WAS SHUT OFF ON 10/5/04.....CO IS HOLDING CUST
RESPONSIBLE FOR SELF TURN ON CHARGES OF 2906.04 FOR SERVICE
FROM 6/1/03 THRU 10/5/04.....ISSUED DECISION.....IN ORDER TO
ESTABLISH SERVICE, CUST MUST PAY 3785.04 (2906.04 STO CHARGES +
675 (20% W/O BAL) + 204 (1/2 SD OF 408).....ONCE SERVICE IS
RESTORED, CO WILL BILL REMAINING SECURITY DEPOSIT OF 204 IN
TWO INSTALLMENTS OF 102. INVESTIGATION BY STAFF OF THE PUBLIC
UTILITY COMMISSION FOUND: THAT THE CUSTOMER PREVIOUSLY HAD
SERVICE WITH PGW AT 3025 ARAMINGO AVENUE. THIS ACCOUNT HAS A
WRITE-OFF BALANCE OF \$3371.39. THAT SERVICE WAS DISCONTINUED
FOR THE PREVIOUS CUSTOMER AT 2134 E. ORLEANS STREET ON 3/26/03.
THAT ON 10/5/04 PGW FOUND THE SERVICE ON AND JOHN STRONG
RESIDING AT THE PROPERTY. THAT PGW BILLED THE CUSTOMER FOR
UNAUTHORIZED USAGE FROM 6/1/03 THROUGH 10/5/04 IN THE
AMOUNT OF \$2,906.04 (INDEX READING OF 2243 THROUGH 4263).
BASED ON THESE FINDINGS, WE CONCLUDE: THAT THE CUSTOMER IS
RESPONSIBLE FOR THE UNAUTHORIZED USAGE CHARGES IN THE
AMOUNT OF \$2,906.04. THEREFORE, IT IS DECIDED THAT: IN ORDER TO
ESTABLISH SERVICE, THE CUSTOMER MUST PAY \$3,785.04. THIS AMOUNT
INCLUDES A PORTION OF A SECURITY DEPOSIT. ONCE SERVICE IS
RESTORED, PGW WILL BILL THE REMAINING SECURITY DEPOSIT AMOUNT
IN TWO INSTALLMENTS OF \$102.00.</Resolution>
<BalanceDate>2005-07-15</BalanceDate>
<ServiceRestoredPay>3785.04</ServiceRestoredPay>
<LetterDescription>EGW PAR W/COMPLEX
DISPUTE/LEVEL1</LetterDescription>
<HeadDate>2005-11-22</HeadDate>
- <OtherInfo>
 <BCSInvestigatorFName>LISA</BCSInvestigatorFName>
 <BCSInvestigatorLName>JENKINS</BCSInvestigatorLName>
 <NbrOfTimeSend>1</NbrOfTimeSend>
 <NbrOfTimeFaxed>0</NbrOfTimeFaxed>
 <PUCFax FaxAreaCode="717">7876641</PUCFax>
</OtherInfo>
</Case>
</Cases>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf: that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: October 17, 2006



Laureto Farinas, Esquire

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54
(RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Mr. John M. Strong, Jr.
Mrs. Sandra Strong
2134 E. Orleans Street
Philadelphia, PA 19134

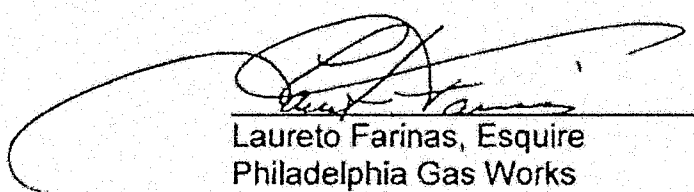
Mr. John M. Strong, Jr.
Mrs. Sandra Strong
853 Bridge Street
Philadelphia, PA 19124

October 17, 2006

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OCT 17 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
October 19, 2006

PLEASE DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20066828

(SEE ATTACHED LIST)

John M. Strong, Jr. v. Philadelphia Gas Works

Requests payment arrangements

**DOCUMENT
FOLDER**

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 1 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 1. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing
Date: Tuesday, December 5, 2006
Time: 1:30 p.m.
Location: Hearing Room 1
State Office Building
Broad & Spring Garden Streets
Philadelphia, PA

DOCKETED
NOV 09 2006

BTL

Presiding: Administrative Law Judge Marlane R. Chestnut
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: 215.560.2105
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Chestnut
Dawn Reitenbach
Beth Plantz
Docket Section
Calendar File