

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
 2. BUREAU: ALJ :  
 3. SECTION(S): :  
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
     DIRECTOR: : 00/00/00  
     SUPERVISOR: :  
 6. PERSON IN CHARGE: : 7. DATE FILED: 04/24/06  
 8. DOCKET NO: C-20066280 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: MARSH, DEAN

RESPONDENT/APPLICANT: DUQUESNE LIGHT COMPANY

COMP/APP COUNTY: ALLEGHENY

UTILITY CODE: 110150

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HIS BILL, THERE IS A RELIABILITY, QUALITY OR SAFETY PROBLEM WITH HIS UTILITY SERVICE AND HE RECEIVED NOTICE THAT HIS UTILITY SERVICE IS GOING TO BE TERMINATED. HE WANTS THE BILL ADJUSTED WITHOUT THE OVER CHARGES AND HE WANTS PAID FOR THE DAMAGES THAT WAS CAUSED BECAUSE THE COMPANY DIDN'T COMPLY WITH THE LAW AND FOOD WAS DAMAGED AND NOT PAID FOR.

DOCUMENT  
 FOLDER

**DOCKETED**

APR 27 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

110150  
Please print or type.

C-20066280

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Dean Marsh

Street/P.O. Box 101 Holiday Park Dr Apt #

City Pittsburgh State PA Zip 15239

County alleghey

Area Code/HOME Phone 412/583-7773

Area Code/WORK Phone same

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Duquesne light

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

SECRETARY'S OFFICE  
2005 APR 26 4:19:29

11

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I filed a complaint with the PUC and requested a hearing and was not granted one also they made a decision by talking to the Duquesne Light and not to me. A one sided decision then I sent them a form to have a hearing and they said they need the original and it was sent. Then I was sent another dated March and wanted it back in 10 days I got it april and am typing this to send as well as I will be calling and will email it as soon as I get an email address.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space. I want the bill adjusted with out the over charges and I want paid for the damages that was caused because they didn't comply with the law and food was damaged and not paid for, because it took them 3.5 weeks to turn it back on and they have not made any attempt to pay for damages. Also I want them to be fined due to non compliance with the law if they want to force the law and requirements on me

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES    
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I, Debra Marshall, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Debra Marshall  
(Signature)

4-17-04  
(Date)

**Request for Formal Complaint Form  
(Notification of Intent to Appeal)**

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 2/22/2006. The Commission will send you formal complaint forms if you return this form.

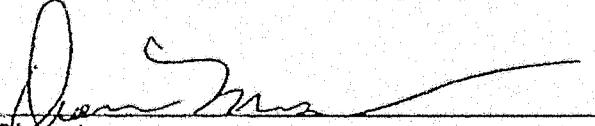
You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,  
Pennsylvania Public Utility Commission

**Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:**

Customer name and address:  
(Please correct any mistakes.)

DEAN MARSH  
101 HOLIDAY PARK DR  
PITTSBURGH PA 15239 - 2307



Signature  
Date of Mailing: 2/22/2006

(Area Code) Telephone Number  
BCS 1919049  
Company: DUQUESNE LIGHT  
COMPANY

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

SECRETARY'S BUREAU

2006 MAR 10 AM 8:42

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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
BUREAU OF CONSUMER SERVICES  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

2/22/2006

BCS No: 1919049

DEAN MARSH  
101 HOLIDAY PARK DR  
PITTSBURGH PA 15239 - 2307

The Public Utility Commission has completed its investigation into your informal complaint. Our decision is attached. We sent a copy of this decision to your utility company. You and the company must both follow this decision. Both parties may appeal this decision. If no one appeals, the decision will become final 20 days after the date of this letter.

If you do not agree with this decision you can appeal it by filing a formal complaint. Complete and return the attached Notification of Intent to Appeal within 20 days of the date on the form. The Commission will mail you formal complaint forms. When you complete and return the formal complaint forms, your appeal begins. The Commission will assign your complaint to the Office of Administrative Law Judge. They will contact you about your formal complaint.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company can shut off your utility service.

Do not mail your payments to the Public Utility Commission. Mail your payments directly to your company.

If you have any questions, please call 1-800-692-7380.

Sincerely,

THEODORE GALACCI  
Investigator

INFORMAL COMPLAINT DECISION  
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEAN MARSH  
101 HOLIDAY PARK DR  
PITTSBURGH PA 15239 - 2307

Date: 2/22/2006

BCS: 1919049

Acct. No: 1160612001

V.

DUQUESNE LIGHT COMPANY

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You contacted the Public Utility Commission asking for help in preventing the termination of your utility service. We looked into your records with the company and decided that:

- Your total account balance is \$494.81. This balance does not include any payments or bills sent out on or after 2/13/2006.
- Beginning APRIL 2006, you must pay the company a special budget amount of \$118.00 per month. This amount may change depending on any change in the amount of service you use.
- This special budget amount includes a regular budget amount of \$36.00 per month, which is based on your monthly usage, plus \$82.00 that will be paid toward the account balance.
- You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.
- If you break this payment agreement, the company may shut off your service. If the company shuts off your service, they may make you pay your full bill plus a reconnect fee and a deposit to restore service.

**The company issued all notices required by law before shutting off your service.**

THEODORE GALACCI  
Investigator



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 10, 2006

BCS1919049

DEAN MARSH  
101 HOLIDAY PARK DRIVE  
PITTSBURGH PA 15239

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before March 30, 2006 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

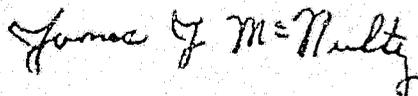
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty  
Secretary

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cc: DUQUESNE LIGHT COMPANY

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: April 27, 2006

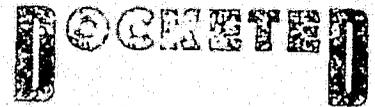
DOCUMENT  
FOLDER

DEAN MARSH  
Complainant

v.

DUQUESNE LIGHT COMPANY  
Respondent

Complaint Docket  
No: C-20066280



APR 27 2006

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: DUQUESNE LIGHT COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: April 27, 2006

C-20066280

MORGAN O'BRIEN PRESIDENT  
DUQUESNE LIGHT COMPANY  
411 7<sup>TH</sup> AVENUE 16-1  
PITTSBURGH PA 15219-1905

DOCUMENT  
FOLDER

Dear Mr. O'Brien:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DEAN MARSH. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

April 27, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

James J. McNulty  
Secretary

ane

**Duquesne Light**  
Our Energy... Your Power

Legal Department  
411 Seventh Avenue 8-2  
Pittsburgh, PA 15219

Tel 412-393-1546  
Fax 412-393-1418  
rsestak@duqlight.com

Regina M. Sestak  
Assistant General Counsel

May 17, 2006

DOCUMENT  
FOLDER

Certificate of Mailing

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

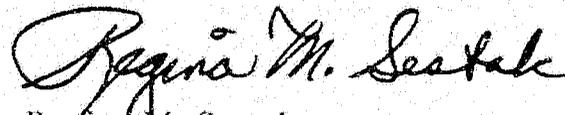
ORIGINAL

RE: Dean Marsh v. Duquesne Light Company  
Docket No. C-20066280

Dear Secretary McNulty:

An original and three copies of Duquesne Light Company's Answer are enclosed. A copy of this document has been served upon Complainant in accordance with Commission regulations.

Sincerely,



Regina M. Sestak  
Assistant General Counsel  
Duquesne Light Company

DOCUMENT  
FOLDER

encs

c: Dean Marsh (w/enclosure)

RECEIVED

MAY 17 2006

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S OFFICE

DOCUMENT FOLDER

103



no knowledge of such problems with Complainant's service. However, by way of further response, Complainant's service was terminated for non-payment on April 25, 2006 and remains off.

Complainant's averment that he has received a notice that his utility service is being terminated is admitted. By way of further response, Respondent provided a ten-day termination notice in accordance with Section 1406(b)(1)(i) of the Public Utility Code, 66 Pa. C.S.A. §1406(b)(1)(i), on April 5, 2006. Respondent provided a 72-hour termination notice in accordance with Section 1406(b)(1)(ii), 66 Pa. C.S. §1406(b)(1)(ii) on April 12, 2006.

As it is unclear what Complainant intends to mean by "Other," after reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of this averment and it is therefore denied.

B. Complainant's averment that he filed a complaint with the PUC is admitted. By way of further response, this averment is an apparent reference to the informal complaint Complainant filed with the Public Utility Commission (PUC) Bureau of Consumer Services (BCS) at BCS Case Number 1919049.

After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of Complainant's averment that he requested a hearing, and this averment is therefore denied.

If Complainant intends his averment that he was not granted a hearing to refer to his informal complaint, this averment is admitted.

Complainant's averment, "they made a decision by talking to the Duquesne Light and not to me," is an apparent reference to the decision for

BCS No. 1919049. If so, after reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of this averment and it is therefore denied. A copy of the printout evidencing the BCS decision, which was transmitted to Respondent electronically, is attached hereto, incorporated herein, and marked Exhibit 1.

Complainant's averment that it is a one sided decision is a statement of opinion and/or conclusion of law to which no response is required.

After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of Complainant's averments, "I sent them a form to have a hearing and they said they need the original and it was sent," and "[i]hen I was sent another dated March and wanted it back in 10 days I got it april," and these averments are therefore denied.

Complainant's averment that he will be calling and will email it as soon as he gets an email address is a statement of intention to which no response is required.

5. To the extent this paragraph contains requests for relief, no response is required.

Complainant's averment, "because it took them 3.5 weeks to turn it back on," is an apparent reference to Complainant's prior service termination on May 5, 2005 and his subsequent reconnection on May 27, 2005. If so, this averment is denied as stated, in that the reconnection occurred 22 days after termination.

Complainant appears to be referring to Respondent as "they" in his averment that "they" have not made any attempt to pay for damages. If so, this averment is admitted. By way of further response, Respondent is not liable for damages that may have occurred due to an appropriate termination of electric service. When Respondent terminated Complainant's service on May 5, 2005, it had received no payments whatsoever on Complainant's account since June 29, 2004.

6. After reasonable investigation, Respondent is without sufficient knowledge or information to form a belief as to the truth of Complainant's averment that the court has granted a "Protection from Abuse" order for his personal safety, and this averment is therefore denied.

7. Admitted

8. No response is required to Complainant's verification and signature

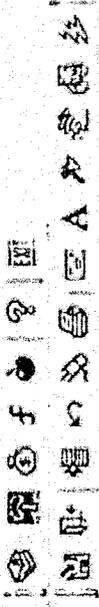
WHEREFORE, Respondent requests that after reasonable investigation and hearing the Complaint be dismissed.

Respectfully submitted:

DUQUESNE LIGHT COMPANY  
By Counsel:



Regina M. Sestak  
Pa. I. E. # 23632  
Duquesne Light Company  
411 Seventh Avenue, 8-2  
Pittsburgh, PA 15219  
Telephone: (412) 393-1546  
FAX (412) 393-1418



Mediation Complaint For: Customer: MARSH, DEAN - BES #: 1919049 - ACCT #: 1150512001

General/Open Information | Payment Information | Prior Agreements | Final Report Information

Departments, Employee Contacts, Problems and Complaints | Investigative Contacts | Closing Information

Date(s) Sent: 06/27/05 DUQ\_06272005\_062003.xml Double-click on file name to view.

Status: Receipt of PUC Decision Date Closed: 02/22/06 Closing Data Received: 2/22/06 11:50:11

Justified:  Internal Justification: No Reason Justified: None-not justified Error Code: None

Decision:  Written  Oral Decision Balance: \$494.87 Balance Date: 02/13/06

Lump Requested: \_\_\_\_\_ Awarded: \$0.00 Difference: \_\_\_\_\_ Date Awarded: 00/00/00 Service Restored: \$0.00

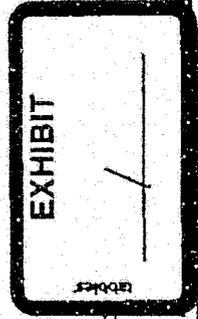
Budget Payments: Regular: \$36.00 Acreats Plus: \$82.00 Special: \$118.00

Monthly Payments: Current: \$0.00 Final: \$0.00 End: \$0.00

Decision Type: EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Terms: APRIL 2006

Resolution: COMPANY ISSUED NOTICES REQUIRED BY LAW BEFORE SHUTTING SERVICE OFF  
 APPLY LPCS. PAY 88 + 83 BEGINNING APRIL 2006.



AFFIDAVIT

I, Joseph W. Smetanka, being duly sworn according to law depose and say that I am authorized to make this affidavit on behalf of Duquesne Light Company being the holder of the office of Operational Vice President - Customer Services with that corporation, and that the facts set forth in the foregoing document are true and correct to the best of my knowledge, information and belief and Duquesne Light Company expects to be able to prove the same at any hearing hereof.

*Joseph W. Smetanka*

Joseph W. Smetanka

Sworn and subscribed before me this 16th day of May, 2006.

*Mary Jane Hammer*

Notary Public

My Commission Expires October 6, 2007

COMMONWEALTH OF PENNSYLVANIA

Notarial Seal  
Mary Jane Hammer, Notary Public  
City of Pittsburgh, Allegheny County  
My Commission Expires Oct. 6, 2007

Member, Pennsylvania Association of Notaries

Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

DEAN MARSH, )  
 )  
 Complainant. )  
 )  
 v ) Docket No. C-20066280  
 )  
 DUQUESNE LIGHT COMPANY, )  
 )  
 Respondent. )

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participant listed below in accordance with the requirements of 52 PA. Code § 154 (relating to service by a participant).

Dean Marsh  
101 Holiday Park Drive  
Pittsburgh, PA 15239

Dated this 17th day of May, 2006



Regina M. Sestak  
Pa. I.D. # 23632  
Duquesne Light Company  
411 Seventh Avenue  
Mail Drop 8-2  
Pittsburgh, PA 15219  
Telephone: (412) 393-1196  
FAX (412) 393-1418

SECRETARY'S BUREAU  
2006 MAY 19 AM 9:09



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
July 12, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20066280

(SEE ATTACHED LIST)

Dean Marsh v. Duquesne Light Company

Billing Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing  
Date: Wednesday, August 16, 2006  
Time: 1:30 p.m.  
Presiding: Administrative Law Judge John H. Corbett, Jr.  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
Telephone: 412-565-3550  
Fax: 412-565-5692

DOCUMENT  
FOLDER

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

**DOCKETED**  
JUL 28 2006

At the above date and time, the Presiding Officer will contact the parties as follows:

|                           |              |
|---------------------------|--------------|
| Dean Marsh                | 412-583-7773 |
| Regina M. Sestak, Esquire | 412-393-1546 |

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717-787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

pc: Judge Corbett  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File