

1601 Clifton Ave.
Sharon Hill, PA 19079
November 27, 2005

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C-20042785

Commissioner of Secretary:

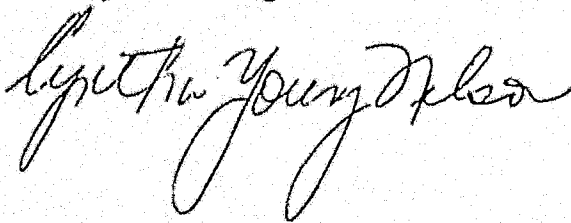
I am filing an exception letter as a result of a conference with Judge Cynthia Williams Forham, which took place on March 17th, 2005. This conference was held in Philadelphia, Pa at the state building located Broad & Spring Garden Street. On this date, all individuals took an oath to be truthful. Mrs. Robin Spence stated that she illegally used my phone line and publicly gave an apology.

There were two other individuals who testified on my behalf. One person was Janice Roberts who is the Director of Delaware County Housing Authority. Also, Nancy Forbes who is the Occupancy Aid for Delaware County. This is on record. From these statements, I feel that Mrs. Spence should be responsible for payments that she did acknowledged.

Since our conference in March, Janet Holmes came to my home on November 19, 2005 and stated she would testified for me, because she knew for as fact that Mrs. Spence had been using my line for over two years.

Verizon is still holding me accountable for the result of this illegal action by Mrs. Robin Spence. It is unfair that I will have to pay for something I did not do. I appreciate your help in settling this matter.

Cynthia Young Nelson



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