

DOCKET NO.: C-20016619
RESPONDENT OR APPLICANT: EQUITABLE GAS CO.
PARTY OR COMPLAINANT: LUNDY SHAWN

ENTRY	TYPE	DATE	BUREAU	PERSONNEL
1	N	12/13/01	SEC	IMES
FORMAL COMPLAINT OF SHAWN LUNDY V. EQUITABLE GAS				
2	N	01/08/02	SEC	IMES
NOTICE OF COMPLAINT SERVED ON RESPONDENT TO ANSWER IN 20 DAYS				
3	N	01/28/02	SEC	BENJAMIN
RESPONDENT FILED CERTIFICATION RE: SATISFACTION OF COMPLAINT W/CERT OF SERVICE				
4	N	02/14/02	SEC	FRISCIA
CALJ MEMO ACKNOWLEDGING WITHDRAWAL & CLOSING IN 10 DAYS				
5	N	03/14/02	SEC	FRISCIA
SEC LETTER ADVISING COMMISSION HAS MARKED THE PROCEEDING CLOSED				

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR: :
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 12/13/01
 8. DOCKET NO: C-20016619 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: LUNDY SHAWN

RESPONDENT/APPLICANT: EQUITABLE GAS CO.

COMP/APP COUNTY: ALLEGHENY

UTILITY CODE: 121100

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE FEELS THAT HE IS BEING OVERCHARGED. HE STATES HIS MONTHLY AMOUNT IS WAY OVER THE AMOUNT ACTUALLY USED.

DOCKETED
JAN 08 2002

DOCUMENT
FOLDER

ST0993182
12-11-01

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

C-20016619 RECEIVED

Please Print:

1. Your Name, Mailing Address and Telephone Number 13 2001

Name Shawn Lundy

Street/P.O. Box 810 North Ave Apt.#

City North Braddock State PA Zip 15110

County Allegheny Home Telephone-Area Code (412) 271-0564
Work Telephone-Area Code ()

2. Name of Company your complaint concerns: Equitable Gas

3. What is your complaint?

Equitable Gas is charging me a estimated amount which is much higher than my usage amount. And I feel that I've been over charged I also can't pay the high amount because of my income when I work and I've just gotten laid off on 12-6-01. I was reading my meter and reading in the papers and they said for the amount of gas used last year ^{before} it should have been higher I explained to them that I leave home at 5:30^{am} and return at 6^{pm} and my gas is shut off during those hours. Here is a copy of some of my bills

(If you need more space, use additional paper and attach to this form).

(-over-)

75

4. What do you want the Public Utility Commission to do about your complaint?

To help me to get on a affordable budget the budget they have me on I can't afford to pay and also I'd like to be only paying for what I use and not for a estimate from when someone else lived in this house.

Please help me

Thank you

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

X Sharon Lundy
Original Signature of complaining person

X 12-8-01
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code (_____) _____

Don't forget to have your furnace checked this fall.

Pay This Amount	Enter Amount Paid
SEE PAGE 1	

KEEP THIS BILL FOR YOUR RECORDS

Pay By 11/01/00

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-19-057-423400-4
LU IDY, SHAWN
81 NORTH AVE
BR. DOCK PA 15104-2518

Make Check Payable to: **EQUITABLE GAS**
RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00007069 & 560 3 2

PLEASE DETACH AND RETURN UPPER PORTION WITH YOUR PAYMENT * * DETACH HERE ▼▼▼▼▼

Keep this Portion for Your Records
Your Service Area
Your Next Meter Reading

RESIDENTIAL RATES (RS)

Effective Date	07/01/00	10/01/00
Service Charge Per Meter	\$ 11.65	\$ 11.65
Usage Charge Per MCF	\$ 9.290	\$ 10.180
State Tax Adj. Surcharge (Of above charges)	.05%	.05%

CURRENT GAS USAGE

This Reading Oct 10 2000	ESTIMATE	514.8
Last Reading Sept 11, 2000	ESTIMATE	-513.2
MCF of Gas Used in 29 Days		1.6

STATEMENT OF ACCOUNT

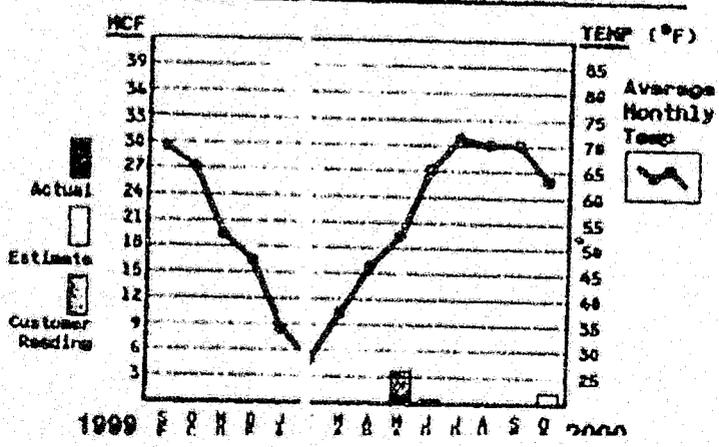
Balance From Last Bill		\$18.49
Payment	\$.00	
Total Credits		\$.00
Current Charge	\$27.00	
Late Payment Charge 1.50% of \$13.51	.20	
Total Charges		\$27.20

CURRENT CHARGES

Monthly Service Charge	\$11.65
Usage Charge	\$15.34
State Tax Adj. Surcharge	\$.01
Current Charge	\$27.00

Your bill includes \$1.15 in state taxes.

YOUR ENERGY USAGE



Amount Due \$45.69
Due Date 11/01/00

CONSUMER MESSAGES

Although you may have recently supplied a customer meter reading, an Equitable Gas Company representative has not read your meter for 07 months. Your meter is scheduled to be read on 11/08/00 or 11/07/00. If you will not be home on either of these dates and have not called our special meter reading service, please call (412) 395-3050 to arrange a meter reading at a time convenient for you or other occupants.

Don't forget to have your furnace checked this fall.

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By **11/16/00**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-19-057-423400-4 7L
LU IDY, SHAWN
811 NORTH AVE
BR .DDOCK PA 15104-2518

Make Check Payable to: **EQUITABLE GAS**
RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00022190 3 560 3 4

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Keep this Portion for Your Records

Your Service Area
Your Next Meter Reading

Region B

RESIDENTIAL RATES (RS)

Effective Date	07/01/00	10/01/00
Service Charge Per Meter	\$ 11.65	\$ 11.65
Usage Charge Per MCF	\$ 9.290	\$ 10.180
State Tax Adj. Surcharge (Of above charges)	.05%	.05%

CURRENT GAS USAGE

This Reading Oct 21, 2000	CUSTOMER	534.7
Last Reading Sept 1, 2000	ESTIMATE	-513.2
MCF of Gas Used in 40 Days		21.5

STATEMENT OF ACCOUNT

Balance From Last Bill		\$45.69
Payment (Thank You)	\$43.49CR	
Adjustments	27.00CR	
Total Credits		\$70.49CR
Current Charge	\$221.70	
Total Charges		\$221.70

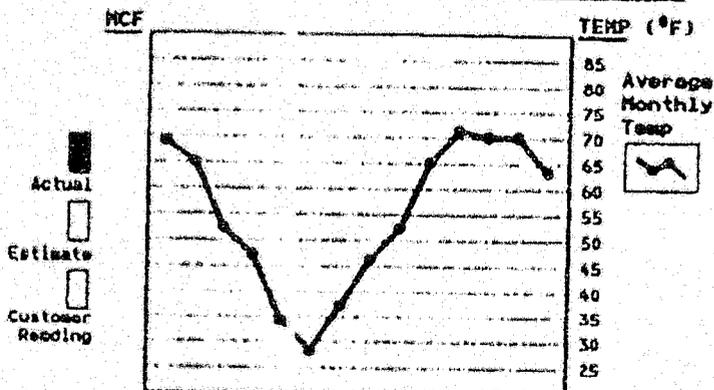
This bill corrects your last bill(s)

CURRENT CHARGES

Monthly Service Charge	\$11.65
Usage Charge	\$209.94 *
State Tax Adj. Surcharge	\$.11
Current Charge	\$221.70

Your bill includes \$11.08 in state taxes.

YOUR ENERGY USAGE



Amount Due **\$196.90**
Due Date **11/16/00**

CONSUMER MESSAGES

Don't forget to have your furnace checked this fall.

Pay This Amount	Enter Amount Paid
SEE PAGE 1	

KEEP THIS BILL FOR YOUR RECORDS

Pay By 11/29/00

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

Make Check Payable to: **EQUITABLE GAS**
RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1-09-057-423400-4
LUNDY, SHAWN
810 NORTH AVE
BRADDOCK PA 15104-2518

1090574234004 3 00030693 6 560 3 2

PLEASE DETACH AND RETURN UPPER PORTION WITH YOUR PAYMENT * * DETACH HERE ▼▼▼▼▼

Keep this Portion to Your Records
Your Service Area
Your Next Meter Reading

Region B
01/11/01 or 01/12/01

RESIDENTIAL RATES (RS)

Service Charge Per Meter \$ 11.65
Usage Charge Per MCF \$10.180
State Tax Adj. Surcharge .05%
(Of above charges)

CURRENT GAS USAGE

This Reading Nov 07 2000	ESTIMATE	542.4
Last Reading Oct 21, 2000	CUSTOMER	-534.7
MCF of Gas Used in 7 Days		7.7

STATEMENT OF ACCOUNT

Balance From Last Bill	\$196.90
Payment	\$.00
Total Credits	\$.00
Current Charge	\$85.03
Total Charges	\$85.03

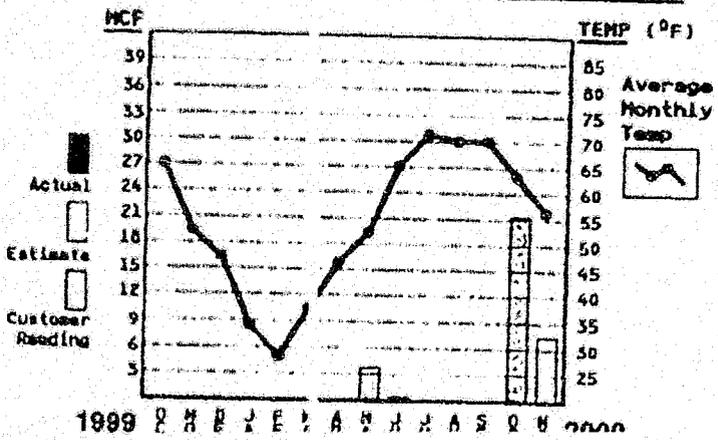
CURRENT CHARGES

Monthly Service Charge	\$6.60
Usage Charge	\$78.39 +
State Tax Adj. Surcharge	\$.04
Current Charge	\$85.03

305-3500

Your bill includes \$6.13 in state taxes.

YOUR ENERGY USAGE



Amount Due \$281.93
Due Date 11/29/00

Pride in Pittsburgh History
Enjoy the colorful leaves and fall festivals that Western Pennsylvania has to offer.

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By 01/02/01

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

Make Check Payable to: EQUITABLE GAS

RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00068283 1 560 3 9

RESIDENTIAL RATES (RS)

Service Charge Per Meter \$ 11.65
Usage Charge Per MCF \$10.180
State Tax Adj. Surcharge .05%
(Of above charges)

PLEASE DETACH AND RETURN UPPER PORTION WITH YOUR PAYMENT * * DETACH HERE

Keep this Portion for Your Records
Your Service Area
Your Next Meter Reading

Region B
01/11/01 or 01/12/01

CURRENT GAS USAGE

This Reading Dec 11, 2000	ESTIMATE	584.8
Last Reading Nov 07, 2000	ESTIMATE	-542.4
MCF of Gas Used in 34 Days		42.4

STATEMENT OF ACCOUNT

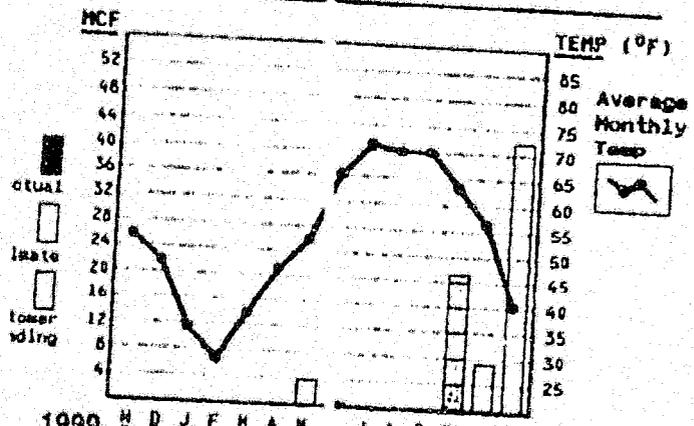
Balance From Last Bill	\$281.93
Payment (Thank You)	\$70.69CR
Total Credits	\$70.69CR
Current Charge	\$443.50
Late Payment Charge 1.50% of \$206.06	3.09
Total Charges	\$446.59

CURRENT CHARGES

Monthly Service Charge	\$11.65
Usage Charge	\$431.63
State Tax Adj. Surcharge	\$.22
Current Charge	\$443.50

Your bill includes \$32.17 in state taxes.

YOUR ENERGY USAGE



Amount Due \$657.83
Due Date 01/02/01

CONSUMER MESSAGES

IMPORTANT MESSAGE

Your meter has not been read by an Equitable Gas Company Representative in 9 months and is scheduled to be read on 01/11/01 OR 01/12/01. If you will not be home on either of these dates, please call (412) 395-3050 to arrange a special meter reading at a time convenient for you or other occupants. Unless you permit us to read your meter, a termination notice may be issued in accordance with PUC regulations.

Carbon monoxide and smoke
alarms save lives. Don't
forget to test them often.

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By **02/05/01**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-02-057-423400-4
LUNJY, SHAWN
810 NORTH AVE
BRADDOCK PA 15104-2518

Make Check Payable to: **EQUITABLE GAS**

RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00099024 2 560 3 6

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Keep this Portion for Your Records

Your Service Area
Your Next Meter Reading

Region B

03/13/01 or 03/14/01

RESIDENTIAL RATES (RS)

Effective Date	10/01/00	01/01/01
Service Charge Per Meter	\$ 11.65	\$ 11.65
Usage Charge Per MCF	\$10.180	\$12.400
State Tax Adj. Surcharge (Of above charges)	.05%	.05%

CURRENT GAS USAGE

This Reading Jan 11, 2001	ESTIMATE	610.8
Last Reading Nov 01, 2000	ESTIMATE	-542.4
MCF of Gas Used in 68 Days		68.4

STATEMENT OF ACCOUNT

Balance From Last Bill		\$657.83
Payment	\$.00	
Adjustments	443.50CR	
Total Credits		\$443.50CR
Current Charge	\$747.82	
Late Payment Charge 1.50% of \$206.06	3.09	
Total Charges		\$750.91

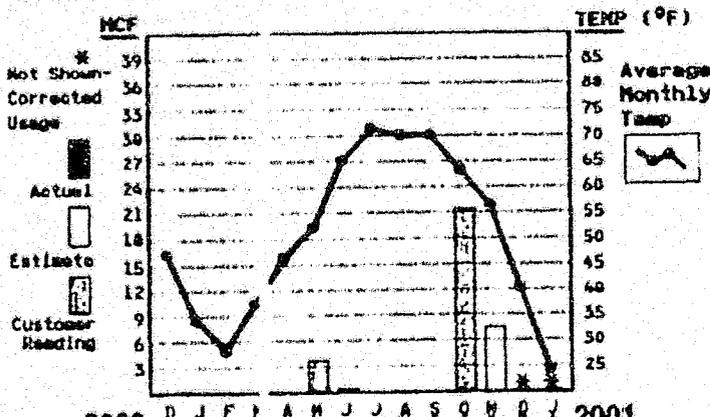
This bill corrects your last bill(s)

CURRENT CHARGES

Monthly Service Charge	\$23.30
Usage Charge	\$724.15
State Tax Adj. Surcharge	\$.37
Current Charge	\$747.82

Your bill includes \$4.24 in state taxes.

YOUR ENERGY USAGE



Amount Due **\$965.24**
Due Date **02/05/01**

CONSUMER MESSAGES

Why not join the budget plan
and spread the cost of
winter over the entire year?

1-19-057-423400-4
LU IDY, SHAWN
811 NORTH AVE
BR IDDOCK PA 15104-2518

Pay This Amount	Enter Amount Paid
SEE PAGE 1	

KEEP THIS BILL FOR YOUR RECORDS

Pay By **03/06/01**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

Make Check Payable to: **EQUITABLE GAS**
RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00050200 5 560 3 8

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Keep this Portion for Your Records

Your Service Area
Your Next Meter Reading **Region B**
03/13/01 or 03/14/01

RESIDENTIAL RATES (RS)

Service Charge Per Meter \$ 11.65
Usage Charge Per MCF \$12.400
State Tax Adj. Surcharge .05%
(Of above charges)

CURRENT GAS USAGE

This Reading Feb 12, 2001 **ESTIMATE** 640.2
Last Reading Jan 12, 2001 **ESTIMATE** -610.8
MCF of Gas Used in 31 Days 29.4

STATEMENT OF ACCOUNT

Balance From Last Bill		\$965.24
Payment	\$.00	
Total Credits		\$.00
Current Charge	\$376.40	
Late Payment Charge		
1.50% of \$258.64	3.88	
Total Charges		\$380.28
Account Balance		\$1345.52

CURRENT CHARGES

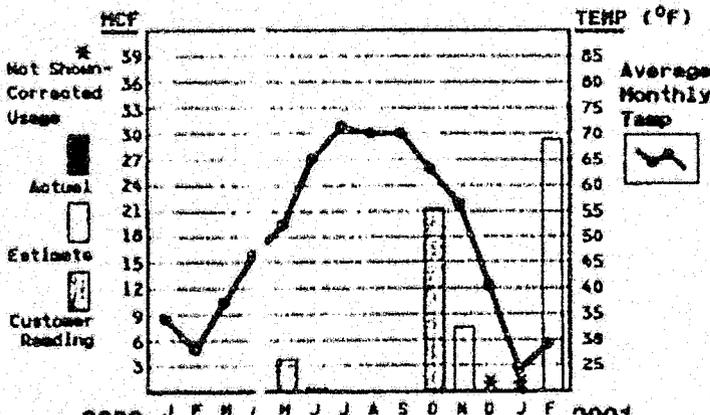
Monthly Service Charge \$11.65
Usage Charge \$364.56
State Tax Adj. Surcharge \$.19
Current Charge \$376.40

SPECIAL BUDGET SUMMARY

Past Due \$270.00
Special Budget Amount \$207.00

Your bill includes \$27.30 in state taxes.

YOUR ENERGY USAGE



Amount Due \$477.00
Due Date 03/06/01

CONSUMER MESSAGES

ALERT, ALERT
As of February 5, 2001, Our New Business Hours are
Monday-Friday, 8:00 am. - 5:00 pm.

Why not join the budget plan
and spread the cost of
winter over the entire year?

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By **04/05/01**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-09-057-423400-4
LUNDY, SHAWN
810 NORTH AVE
BRADDOCK PA 15104-2518

Make Check Payable to: **EQUITABLE GAS**
RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00171066 4 560 3 8

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Keep this Portion for Your Records

RESIDENTIAL RATES (RS)

Your Service Area
Your Next Meter Reading

Region B

05/10/01 or 05/11/01

Service Charge Per Meter \$ 11.65
Usage Charge Per MCF \$12.400
State Tax Adj. Surcharge .05%
(Of above charges)

CURRENT GAS USAGE

This Reading Mar 14, 2001 ESTIMATE 666.1
Last Reading Feb 11, 2001 ESTIMATE -640.2
MCF of Gas Used in 30 Days 25.9

STATEMENT OF ACCOUNT

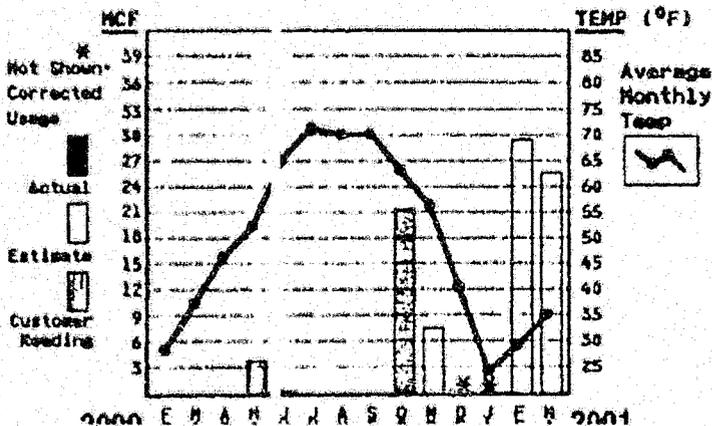
Balance From Last Bill \$1345.52
Payment \$ 0.00
Total Credits \$ 0.00
Current Charge \$332.98
Late Payment Charge 1.50% of \$477.00 7.16
Total Charges \$340.14

CURRENT CHARGES

Monthly Service Charge \$11.65
Usage Charge ~~\$321.16~~
State Tax Adj. Surcharge \$.17
Current Charge \$332.98

Your bill includes \$24.16 in state taxes.

YOUR ENERGY USAGE



Amount Due \$1685.66
Due Date 04/05/01

CONSUMER MESSAGES

Your account has been removed from the payment plan for failure to pay as agreed. The past due amount of \$1345.52 is due immediately.

See this month's ENERGY MATTERS newsletter for gas line information.

1-19-057-423400-4
LU IDY, SHAWN
811 NORTH AVE
BR IDDOCK PA 15104-2518

Enter Amount	Enter Amount Paid
SEE PAGE 1	

KEEP THIS BILL FOR YOUR RECORDS

Pay By **05/07/01**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

Make Check Payable to: **EQUITABLE GAS**

RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00032100 0 560 3 8

PLEASE DETACH AND RETURN UPPER PORTION WITH YOUR PAYMENT * * DETACH HERE ▼▼▼▼▼

Keep this Portion for Your Records

Your Service Area
Your Next Meter Reading
Region B
05/10/01 or 05/11/01

RESIDENTIAL RATES (RS)

Effective Date	01/01/01	04/01/01
Service Charge Per Meter	\$ 11.65	\$ 11.65
Usage Charge Per MCF	\$12.400	\$12.400
State Tax Adj. Surcharge	05%	-05%
(Of above charges)		

CURRENT GAS USAGE

This Reading Apr 12, 2001	CUSTOMER	689.2
Last Reading Mar 4, 2001	ESTIMATE	-666.1
MCF of Gas Used in 29 Days		23.1

STATEMENT OF ACCOUNT

Balance From Last Bill	\$1685.66
Payment (Thank You)	\$475.00CR
Total Credits	\$475.00CR
Current Charge	\$298.12
Total Charges	\$298.12
Account Balance	\$1508.78

CURRENT CHARGE:

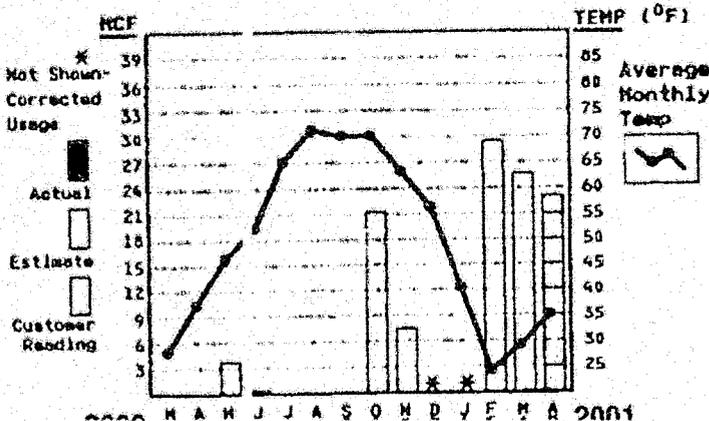
Monthly Service Charge	\$11.65
Usage Charge	\$286.44
State Tax Adj. Surcharge	\$0.03
Current Charge	\$298.12

SPECIAL BUDGET SUMMARY

Special Budget Amount	\$296.00
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Your bill includes \$21.51 in state taxes.

YOUR ENERGY USAGE



Amount Due **\$296.00**
Due Date **05/07/01**

CONSUMER MESSAGES

ALERT, ALERT
As of February 5, 2001, Our New Business Hours are Monday-Friday, 8:00 am. - 5:00 pm.

Get CASH BACK on select natural gas products... See Energy Matters for details.

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By **06/04/01**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-19-057-423400-4
LUDY, SHAWN
81 NORTH AVE
BR. DOCK PA 15104-2518

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Keep this Portion for Your Records
Your Service Area
Your Next Meter Reading

Region B
07/11/01 or 07/12/01

RESIDENTIAL RATES (RS)

Service Charge Per Meter	\$ 11.65
Usage Charge Per MCF	\$12.400
State Tax Adj. Surcharge	-.05%
(Of above charges)	

CURRENT GAS USAGE

This Reading May 11, 2001	ESTIMATE	695.2
Last Reading Apr 11, 2001	CUSTOMER	-689.2
MCF of Gas Used in 29 Days		6.0

STATEMENT OF ACCOUNT

Balance From Last Bill		\$1508.78
Payment	\$.00	
Total Credits		\$.00
Current Charge	\$86.01	
Late Payment Charge		
1.50% of \$296.00	4.44	
Total Charges		\$90.45
Account Balance		\$1599.23

CURRENT CHARGES

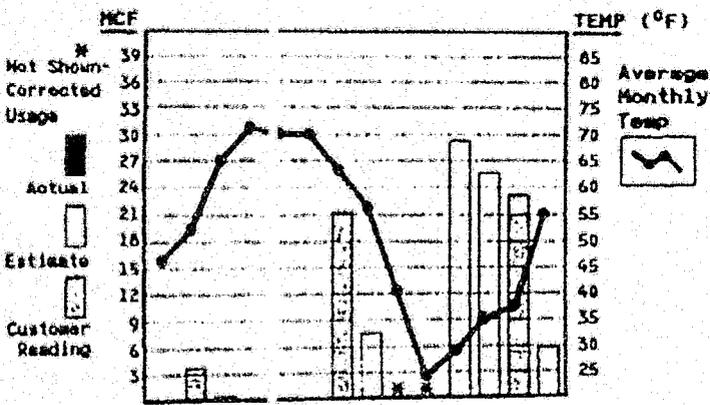
Monthly Service Charge	\$11.65
Usage Charge	\$74.39 ✓
State Tax Adj. Surcharge	\$.03CR
Current Charge	\$86.01

SPECIAL BUDGET SUMMARY

Past Due	\$296.00
Special Budget Amount	\$296.00

Your bill includes \$1.17 in state taxes.

YOUR ENERGY USAGE



Amount Due \$592.00
Due Date 06/04/01

CONSUMER MESSAGES

ALERT, ALERT
As of February 5, 2001, Our New Business Hours are Monday-Friday, 8:00 am. - 5:00 pm.

June is National Safety
Month...see this month's
Energy Matters newsletter.

Pay This Month	Enter Amount Paid
SEE PAGE 1	

KEEP THIS BILL FOR YOUR RECORDS

Pay By 07/04/01

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-09-087-423400-4
LUNDY, SHAWN
810 NORTH AVE
BRADDOCK PA 15104-2518

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1090574234004 3 00167946 3 560 3 4

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Keep this Portion for Your Records

RESIDENTIAL RATES (RS)

Your Service Area Region B
Your Next Meter Reading 07/11/01 or 07/12/01

Service Charge Per Meter	\$ 11.65
Usage Charge Per MCF	\$12.400
State Tax Adj. Surcharge (Of above charges)	-.05%

CURRENT GAS USAGE

This Reading June 12, 2001	ESTIMATE	698.0
Last Reading May 11, 2001	ESTIMATE	-695.2
MCF of Gas Used in 32 Days		2.8

STATEMENT OF ACCOUNT

Balance From Last Bill	\$1599.23
Payment	\$ 0.00
Total Credits	\$ 0.00
Current Charge	\$46.35
Late Payment Charge 1.50% of \$592.00	8.88
Total Charges	\$55.23

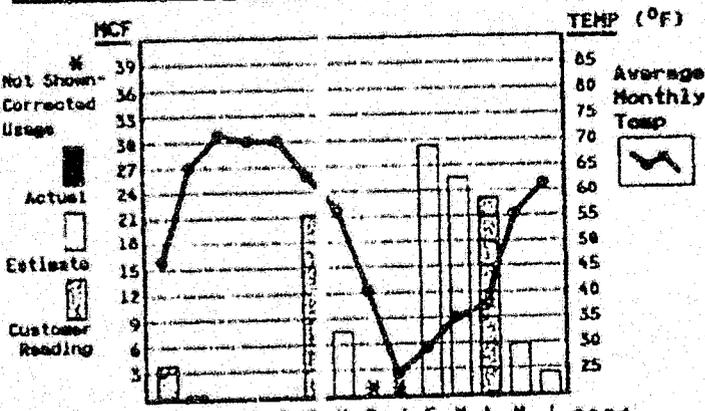
CURRENT CHARGES

Monthly Service Charge	\$11.65
Usage Charge	\$34.71
State Tax Adj. Surcharge	\$.01CR
Current Charge	\$46.35

Your bill includes \$3.33 in state taxes.

YOUR ENERGY USAGE

Amount Due \$1654.46
Due Date 07/04/01



CONSUMER MESSAGES

Although you may have recently supplied a customer meter reading, an Equitable Gas Company representative has not read your meter for 07 months. Your meter is scheduled to be read on 07/11/01 or 07/12/01. If you will not be home on either of these dates and have not called our special meter reading service, please call (412) 395-3050 to arrange a meter reading at a time convenient for you or other occupants.

See this month's Energy Matters for important information about your bill

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By 10/03/01

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-09-017-423400-4
LUNDY, HAWN
810 NORTH AVE
BRADDOCK PA 15104-2518

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PLEASE DETACH AND RETURN UPPER PORTION WITH YOUR PAYMENT * * DETACH HERE ▼▼▼▼▼

Keep this Portion for Your Records

RESIDENTIAL RATES (RS)

Your Service Area
Your Next Meter Reading

Region B
11/06/01 or 11/07/01
Service Charge Per Meter \$ 11.65
Usage Charge Per MCF \$11.300
State Tax Adj. Surcharge -.05%
(Of above charges)

CURRENT GAS USAGE

This Reading Sept 11, 2001 ESTIMATE 698.4
Last Reading Aug 10, 2001 ESTIMATE -698.3
MCF of Gas Used in 32 Days .1

STATEMENT OF ACCOUNT

Balance From Last Bill \$1397.83
Payment (Thank You) \$35.47CR
Total Credits \$35.47CR
Current Charge \$12.77
Total Charges \$12.77
Account Balance \$1375.13
Disputed Amount \$1362.36
Undisputed Balance \$12.77

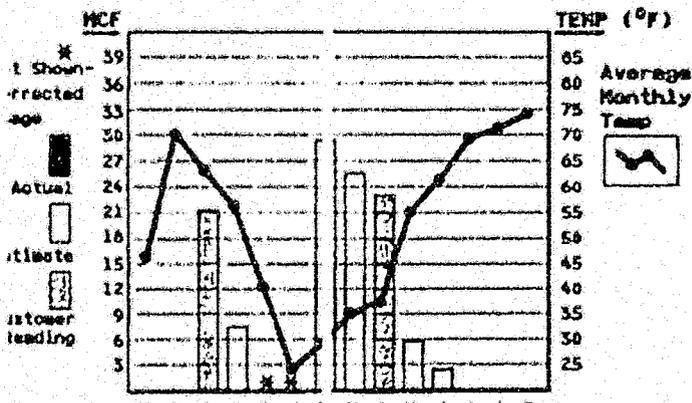
CURRENT CHARGES

Monthly Service Charge \$11.65
Usage Charge \$1.12
Current Charge \$12.77

Your bill includes \$.21 in state taxes.

412 271-7016

YOUR ENERGY USAGE



Amount Due \$12.77
Due Date 10/03/01

CONSUMER MESSAGES

See this month's Energy Matters for important information about your bill

SEE PAGE 1

KEEP THIS BILL FOR YOUR RECORDS

Pay By **10/16/01**

To Avoid a 1.50% Late Payment Charge
Mail payments to:
EQUITABLE GAS
PO BOX 747052
PITTSBURGH PA. 15274-7052

1-09-057-423400-4
LUNDY, SHAWN
810 NORTH AVE
BRADDOCK PA 15104-2518

Make Check Payable to: **EQUITABLE GAS**
RETURN YOUR PAYMENT WITH THE TOP PORTION OF PAGE 1

1090574234004 3 00008407 9 560 3 9

PLEASE DETACH AND RETURN UPPER PORTION WITH YOUR PAYMENT * * DETACH HERE ▼▼▼▼▼

Keep this Portion for Your Records

RESIDENTIAL RATES (RS)

Your Service Area
Your Next Meter Reading

Region B

Service Charge Per Meter	\$ 11.65
Usage Charge Per MCF	\$11.300
State Tax Adj. Surcharge (Of above charges)	-.05%

CURRENT GAS USAGE

This Reading Sept 21, 2001	ACTUAL	704.3
Last Reading Aug 10, 2001	ESTIMATE	-698.3
MCF of Gas Used in 42 Days		6.0

STATEMENT OF ACCOUNT

Balance From Last Bill		\$1375.13
Payment	\$.00	
Adjustments	12.77CR	
Total Credits		\$12.77CR
Current Charge	\$84.07	
Total Charges		\$84.07
Account Balance		\$1446.43
Disputed Amount	\$1362.36	
Undisputed Balance	\$84.07	

This bill corrects your last bill(s)

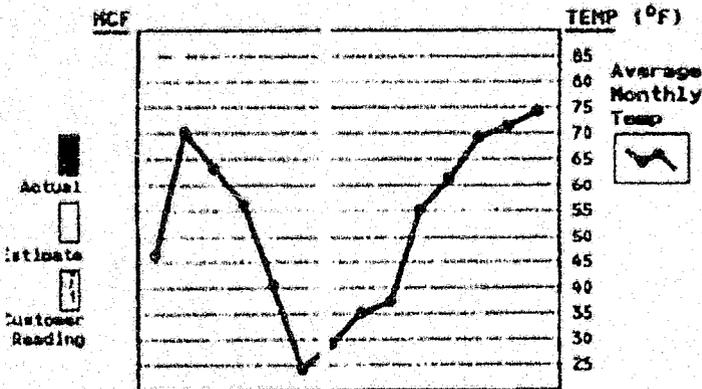
CURRENT CHARGES

Monthly Service Charge	\$16.31 X
Usage Charge	\$67.79
State Tax Adj. Surcharge	\$.03CR
Current Charge	\$84.07

Your bill includes \$1.40 in state taxes.

YOUR ENERGY USAGE

Amount Due \$84.07
Due Date 10/16/01



CONSUMER MESSAGES



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

12-11-01

IN REPLY PLEASE
REFER TO OUR FILE

NOVEMBER 21, 2001

ST0993182

SHAWN LUNDEY
810 NORTH AVE
NORTH BRADDOCK PA 15104

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before DECEMBER 11, 2001 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

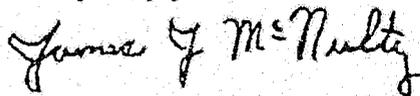
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

GLR

CC: EQUITABLE GAS

Timely

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of November 5, 2001. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address: SHAWN LUNDEY
(Please correct any mistakes.) 810 NORTH AVENUE
NORTH BRADDOCK PA 15104

412) 271-0564
(Area Code) Telephone Number

Shawn Lundy
Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

SI Number:	0993182	Date of mailing:	November 5, 2001
Company:	EQUITABLE GAS		

RECEIVED
BUREAU OF CONSUMER SERVICES
NOV 21 2001
REVISED 12/97

33

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JANUARY 8, 2002

C-20016619

EQUITABLE GAS COMPANY
ATTN LAW DEPARTMENT
200 ALLEGHENY CENTER
PITTSBURGH PA 15212-5352

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by SHAWN LUNDY. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

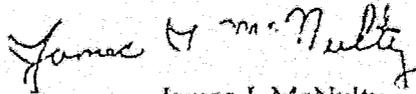
JANUARY 8, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 8, 2002

SHAWN LUNDY
Complainant

DOCUMENT
FOLDER

VS.

EQUITABLE GAS COMPANY
Respondent

Complaint Docket
No: C-20016619

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: EQUITABLE GAS COMPANY

DOCKETED
JAN 08 2002

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

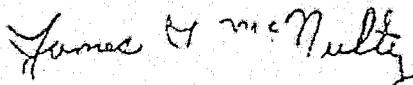
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S.

Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.


James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

EQUITABLE
GAS

280 Allegheny Center Mall
Pittsburgh, PA 15212 5352
www.equitablegas.com

January 24, 2002

James J. McNulty, Secretary
PA Public Utility Commission
Keystone Building
P. O. Box 3265
Harrisburg PA 17105-3265

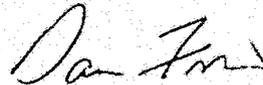
Re: Shawn Lundy v. Equitable Gas Company,
Docket No. C-20016619 - SATISFACTION OF COMPLAINT

Dear Sir:

The above captioned case has been settled, and the Complainant has agreed to withdraw the Formal Complaint. All issues addressed in the Complaint have been resolved.

Given the settlement of this case, Equitable requests that the instant case be withdrawn pursuant to 52 Pa.C.S.A. Section 5.24 (b). Please find attached a Certification that the matters complained of in the formal complaint have been satisfied. Thank you.

Yours very truly,
EQUITABLE GAS COMPANY



Daniel L. Frutchey
Senior Vice President and General Counsel

cc: Shawn Lundy
810 North Avenue
Braddock, PA 15104

Scheduling Office

DOCUMENT
FOLDER

35

C-20016619

ORIGINAL

CERTIFICATION RE: SATISFACTION OF COMPLAINT

Shawn Lundy v. Equitable Gas Company

Docket No. C-20016650

SECRETARY'S BUREAU

2002 JAN 28 11 52 AM

I, Denice Claudon, am a Customer Service Representative for Equitable Gas Company, and certify that I have spoken with the Complainant in the above-captioned case, we have settled and resolved all matters in the above-captioned case, and the Formal Complaint has been satisfied. The Complainant has acknowledged said satisfaction to Equitable Gas Company. Unless the Complainant objects to the above certification within 10 days of its filing, the Complaint may be withdrawn pursuant to 52 Pa.C.S.A. Section 5.24.

DOCUMENT FOLDER

DOCKETED

Denice Claudon

Denice Claudon
Customer Service Representative

FEB 01 2002

Certificate of Service

A copy of the above Certification of Satisfaction was served upon the Complainant on the 24th day of January, 2002 via first class, U.S. Mail, postage prepaid at the following address:

Shawn Lundy
810 North Avenue
Braddock, PA 15104

COMMONWEALTH OF
PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: February 4, 2002

SUBJECT: Certification of Satisfaction Filed
C-20016619 Shawn Lundy v. Equitable Gas Company

TO: Wanda Zeiders,
Docket Management

FROM: Judy Weaver, Scheduling Officer
Office of Administrative Law Judge

On January 28, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by Daniel L. Frutchey, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)
Elzy Ditzler
Beth Plantz
Case File

DOCKETED
FEB 07 2002

DOCUMENT
FOLDER



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 14, 2002

C-20016619

SHAWN LUNDY
810 NORTH AVENUE
NORTH BRADDOCK PA 15110

DOCKETED

MAR 14 2002

DOCUMENT
FOLDER

SHAWN LUNDY
VS.
EQUITABLE GAS COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ