

DOCKET NO. : C-20016330
RESPONDENT OR APPLICANT: PPL ELECTRIC UTILITIES CORP
PARTY OR COMPLAINANT: VICK BRIAN

ENTRY	TYPE	DATE	BUREAU	PERSONNEL
1	N	10/22/01	SEC	IMES
FORMAL COMPLAINT OF BRIAN VICK V. PPL ELECTRIC UTILITIES				
2	N	10/30/01	SEC	IMES
NOTICE OF COMPLAINT SERVED ON RESPONDENT TO ANSWER IN 20 DAYS				
3	N	11/15/01	SEC	FRISCIA
RESPONDENT FILED CERTIFICATE OF SATISFACTION OF COMPLAINT W/CERTIFICATE OF SVC				
4	N	12/06/01	SEC	TFRISCIA
OALJ MEMO ACKNOWLEDGING WITHDRAWAL & CLOSING IN 10 DAYS				
5	N	01/25/02	SEC	FRISCIA
SEC LETTER ADVISING COMMISSION HAS MARKED THE PROCEEDING CLOSED				

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S): : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR: :
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 10/22/01
 8. DOCKET NO: C-20016330 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: VICK BRIAN

RESPONDENT/APPLICANT: PPL ELECTRIC UTILITIES CORP

COMP/APP COUNTY: SCHUYLKILL

UTILITY CODE: 110500

ALLEGATION OR SUBJECT

COMPLAINT STATES HIS ELECTRIC BILL WAS EXCESSIVLY TO HIGH IN DEC OF 2000.
 HE STATES THAT THE HOUSE WAS VACANT DURING THAT TIME. HE WOULD BE WILLING TO
 BE SET UP ON A BUDGET TO PAY \$42.50 A MONTH WHICH HE STATES IS MORE THAN HIS
 MONTHLY AVERAGE USUAGE.

DOCUMENT
 FOLDER

DOCKETED
 OCT 30 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: OCTOBER 30, 2001

C-20016330

PPL ELECTRIC UTILITIES CORPORATION
PAUL E RUSSELL GEN COUNSEL
TWO N 9TH ST
ALLENTOWN PA 18101-1179

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by BRIAN VICK. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

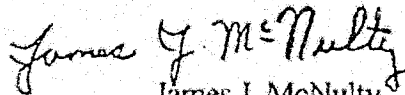
OCTOBER 30, 2001

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,


James J. McNulty
Secretary

DDI

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: OCTOBER 30, 2001

BRIAN VICK
Complainant

DOCUMENT
FOLDER

VS.

PPL ELECTRIC UTILITIES
CORPORATION
Respondent

Complaint Docket
No: C-20016330

DOCKETED

OCT 30 2001

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PPL ELECTRIC UTILITIES CORPORATION

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

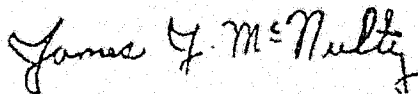
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes

a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

110500

C-20016330

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

RECEIVED

2001 OCT 22 PM 9:29

SECRETARY'S BUREAU

Please Print:

1. Your Name, Mailing Address and Telephone Number.

Name Brian Vick

Street/P.O. Box ~~6256 Inks~~ Apt.# _____

City Mahanoy City State PA Zip 17948

County Schuykill Home Telephone-Area Code (570) 773-7835
Work Telephone-Area Code () _____

2. Name of Company your complaint concerns: PP&L

3. What is your complaint?

Excessively High electric Bill.
Home was also Vacant as of Dec 15 2000
when this bill occurred. Also me
only once had an Electric Bill cost
as much as this one and that was
the first Month me lived in the Home
and we were using an Electric space
Heater to heat the home before the
Propane Heat was hooked up. →

(If you need more space, use additional paper and attach to this form).

(-over-)

49

The Address to the home was
6356 Interchange Rd.
Lehighton PA 18235

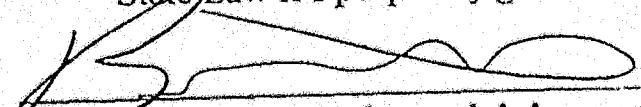
4. What do you want the Public Utility Commission to do about your complaint?

I would be willing to pay
42.50 which is more than our
average monthly usage. I feel this
would be fair payments to close out
this entire account

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.


Original Signature of complaining person

10/18/2001
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

LAW OFFICES
MITCHELL, MITCHELL, GRAY & GALLAGHER
A PROFESSIONAL CORPORATION

C. EDWARDS MITCHELL
RICHARD A. GRAY
ROBERT A. GALLAGHER
GARY L. WEBER
BRETT J. SOUTHARD
DARRYL R. WISHARD

10 West Third Street
Williamsport, PA 17701-6513

JACOB NEAFIE MITCHELL
1919-1996

(570)323-8404
FAX (570)323-8585
EMAIL mimgnc@mimglaw.com
www.mimglaw.com

November 12, 2001

James J. McNulty Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, Pennsylvania 17105-3265

ORIGINAL

Re: Brian Vick v. PPL Electric Utilities Corporation
Docket No. C-20016330

Dear Secretary McNulty:

In lieu of Answer due November 19, 2001 enclosed for filing in the above-captioned proceeding are an original and three (3) copies of a "Certificate of Satisfaction of Complaint" under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL Electric Utilities Corporation respectfully requests that this docket be terminated.

Very truly yours,

MITCHELL MITCHELL GRAY & GALLAGHER
a professional corporation


Gary L. Weber

**DOCUMENT
FOLDER**

GLW.bgh

Enclosures

cc: Brian Vick
Mark Hoffman
Thomas Arnold
Ms. Susan Licon

KJR

SECRETARY'S BUREAU

NOV 15 PM 1:21

16 2001 11 15

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NOV 15 PM 1:13
SECRETARY'S BUREAU

Brian Vick

v.

Complaint Docket
No. C-20016330

PPL Electric Utilities Corporation

CERTIFICATE OF SATISFACTION
OF COMPLAINT

DOCKETED
NOV 16 2001

1. Complainant is Brian Vick.
2. Respondent is PPL Electric Utilities Corporation (hereafter

referred to as "PPL").

This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced Formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) As a result of a settlement conference call, PPL agrees to credit Complainant's Account No. 89830-48002 in the amount of \$30.11. Complainant agrees to pay the remaining balance of \$118.00 to PPL within 60 days. This

DOCUMENT
FOLDER

agreement is in full and final settlement, disposing of all issues raised by Complainant in the above complaint.

(b) PPL agrees not to apply late payment charges to the amount of the arrearage at Account No. 89830-48002 for as long as the Complainant makes payment as stated in Paragraph 4(a).

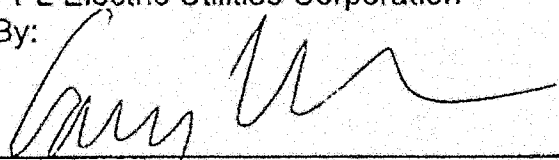
(c) Complainant agrees to withdraw her complaint filed with the Commission at the above number with prejudice

WHEREFORE, PPL respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:



Gary L. Weber

Dated: 11/12/01
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Brian Vick

v.

PPL Electric Utilities Corporation

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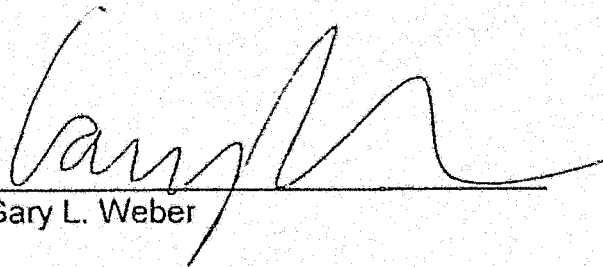
Complaint Docket
No. C-20016330

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participant(s), listed below, in accordance with the requirements of §1.54 (relating to service by a participant).

Brian Vick
506 East Mahonoy Avenue
Mahonoy City, PA 17948

Dated this 12th Day of November, 2001



Gary L. Weber

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: November 26, 2001

SUBJECT: C-20016330
Brian Vick v. PPL Electric Utilities Corporation

TO: Barb Barbush
Docket Management

FROM: Ann M. Humes, Mediation Assistant
Office of Administrative Law Judge

DOCKETED

NOV 27 2001

On November 15, 2001, a Certificate of Satisfaction was filed in the above-captioned proceeding by Gary L. Weber for the Respondent. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)
Bruce Bigelow
Norma Lewis
Beth Plantz
Case File

DOCUMENT
FOLDER



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

January 25, 2002

C-20016330

BRIAN VICK
506 E MAHANAY STREET
MAHANAY CITY PA 17948

DOCKETED
JAN 24 2002

**DOCUMENT
FOLDER**

BRIAN VICK
VS.
PPL ELECTRIC UTILITIES CORP

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ