

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RICHARD SMITH

v.

DUQUESNE LIGHT COMPANY

C-20066938

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

On or about October 5, 2006, Richard Smith ("Complainant") filed a complaint against Duquesne Light Company ("Respondent"), at the above-captioned Docket Number. On or about November 9, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than November 29, 2006, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than December 13, 2006, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Bruce Bigelow ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

BTL

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NOV 17 2006

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

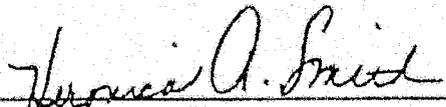
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Bruce Bigelow  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5413  
Email: bbigelow@state.pa.us

Date: November 15, 2006

  
VERONICA A. SMITH  
Chief Administrative Law Judge



**Duquesne Light**

*Our Energy. Your Power*

Legal Department  
411 Seventh Avenue, 8-2  
Pittsburgh, PA 15219

Tel 412-393-1546  
Fax 412-393-1418  
rsestak@duqlight.com

Regina M. Sestak  
Assistant General Counsel

December 20, 2006

ORIGINAL

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RECEIVED  
2006 DEC 26 PM 12:49  
SECRETARY'S BUREAU

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

RE: Richard Smith v. Duquesne Light Company  
Docket No. C-20066938

Dear Secretary McNulty:

An original and three copies of Duquesne Light Company's Certification of Satisfaction are enclosed for filing. A copy of this document has been served upon Complainant in accordance with Commission Regulations.

Sincerely,

Regina M. Sestak  
Attorney for Duquesne Light Company

enc

cc. Richard Smith (with enclosure)  
PUC Mediator Bruce Bigelow (with enclosure)

Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

**DOCKETED**  
DEC 27 2006

RICHARD SMITH, )  
 )  
 Complainant, )  
 )  
 v. ) No. C-20065838  
 )  
 DUQUESNE LIGHT COMPANY, )  
 )  
 Respondent )

**RESPONDENT'S CERTIFICATION OF SATISFACTION**

TO: Richard Smith:

TAKE NOTICE THAT COMMISSION REGULATION 5.24(c) PROVIDES THAT YOU HAVE THE RIGHT TO OBJECT IN WRITING TO THIS CERTIFICATION WITHIN 10 DAYS OF ITS SERVICE UPON YOU.

AND NOW comes Respondent Duquesne Light Company, by and through its attorney Regina M. Sestak, and files this Certification of Satisfaction in accordance with Commission Regulation 5.24, 52 Pa. Code §5.24

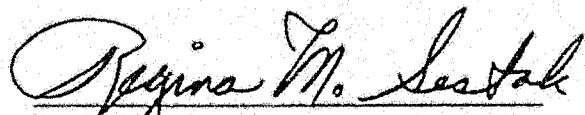
1. The Parties have entered into an Agreement that satisfies this Formal Complaint. A copy of said Agreement is attached hereto, incorporated herein, and marked Exhibit 1.

2. There is no need for further Commission action

WHEREFORE, Respondent requests that the Commission close its file on this matter.

Respectfully submitted,

DUQUESNE LIGHT COMPANY  
By Counsel.



Regina M. Sestak  
Attorney for Respondent  
Pa. I. D. # 23632

DOCUMENT  
FOLDER

SECRETARY'S OFFICE

2006 DEC 26 PM 12:55

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Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RICHARD SMITH, )  
 )  
 Complainant, )  
 )  
 v. ) Docket No. C-20066938  
 )  
 DUQUESNE LIGHT COMPANY, )  
 )  
 Respondent )

AGREEMENT

The parties, in consideration of the mutual promises herein exchanged, and intending to be bound thereby, have reached the following Agreement.

1. Solely in the interest of amicably resolving this matter, and without any admission of liability, Duquesne Light Company agrees that it will not hold Complainants Richard Smith responsible for the full amount of the disputed bill for service issued December 30, 2005, in the amount of \$184.20. Duquesne Light will reduce the amount of said bill by \$124.00, leaving a \$60.20 balance. Duquesne Light will credit \$124.00 to Complainant's account upon receipt of notice from the Public Utility Commission that it has closed its file on this matter.

2. Duquesne Light Company will file a Certification of Satisfaction with the Public Utility Commission, notifying it that this matter has been amicably resolved.

3. Complainant Richard Smith acknowledges that the actions to be taken by Duquesne Light Company as described in Paragraph 1, above, satisfy his Complaint.

4. There is no need for further Commission action.

DUQUESNE LIGHT COMPANY  
By Counsel

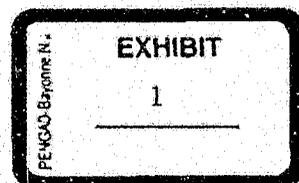
Richard Smith 12-14-06  
Richard Smith Date

Regina M. Sestak 12-20-06  
Regina M. Sestak, Attorney Date

SECRETARY'S BUREAU

2006 DEC 26 PM 12:55

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Before the  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

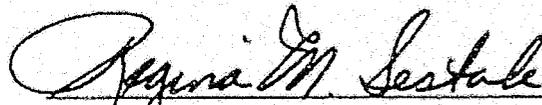
RICHARD SMITH, )  
 )  
 Complainant, )  
 )  
 v. ) No. C-20066838  
 )  
 DUQUESNE LIGHT COMPANY, )  
 )  
 Respondent )

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon Complainant in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party) upon:

Richard Smith  
702 Marie Drive  
Glassport, PA 15045

Date: December 20, 2006



Regina M. Sestak, Attorney for Respondent  
Duquesne Light Company  
Pa. I. D. # 23632

Duquesne Light Company  
411 7th Avenue, 9-1  
Pittsburgh, PA 15219  
Telephone: (412) 393-1546  
FAX: (412) 393-1418

SECRETARY'S BUREAU

2006 DEC 26 PM 12:55

REC'D

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

**DATE:** December 29, 2006

**SUBJECT:** Richard Smith v. Duquesne Light Company  
C-20066938

**TO:** Wanda Zeiders  
Docket Management

**FROM:** Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

On December 26, 2006, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Bruce Bigelow, Mediator  
Beth Plantz  
Case File

DOCUMENT  
FOLDER

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JAN 3 0 2007



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

February 16, 2007

C-20066938

RICHARD SMITH  
702 MARIE STREET  
GLASSPORT PA 15045

RICHARD SMITH  
v.  
DUQUESNE LIGHT COMPANY

**DOCKETED**  
FEB 13 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

cc: All parties of Record

nvl

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FOLDER**