

CAPTION SHEET

BASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 01/17/07
8. DOCKET NO: C-20077287	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: BRANCH, LLOYD J. SR.

RESPONDENT/APPLICANT: PECO ENERGY COMPANY

COMP/APP COUNTY: BUCKS

UTILITY CODE: 110550

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HIS BILL.

DOCUMENT  
 FOLDER **DOCKETED**  
 JAN 19 2007

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

110550

Please print or type.

C-20077287

2007 JAN 17 10:13  
SECRETARY'S OFFICE

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Wood J. Branch Sr.

Street/P.O. Box 2423 Airacobra St. Apt # \_\_\_\_\_

City Levittown State PA Zip 19057

County Bucks

Area Code/HOME Phone 215-946-2084

Area Code/WORK Phone 215-269-9934

Utility Account Number 27163-01149  
(from your bill)  
*Granddaughter's #*

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Peco

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

3A

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. *\$1200.00 charge, claiming they turned service off*  
(explain) *which never happened and they then sent a letter a*  
*year later stating they forgot to bill*  
*him.*

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*See attached*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Have pecc take responsibility*  
*for their mistake and take the cost of the bill off*  
*my grandfathers bill.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Alfred J. Branch Sr. hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Alfred J. Branch Sr.  
(Signature)

1-6-07  
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name No Attorney

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

January 9, 2007

Lloyd J. Branch Sr.  
2423 Airacobra Street  
Levittown, Pa 19057

RE: Pennsylvania Public utility Commission  
Formal Complaint Form

Dear Mr. Paul Meuron,

I am writing you requesting that my grandfather case be heard in front of an Administrative Law Judge. Reason for this complaint is I feel that Peco should take the responsibility for there error. I do not feel that Lloyd Branch Sr. should have to pay a bill for something that was not his fault. Granted <sup>he</sup> used <sup>The</sup> gas but why did they not know that his gas was still on. Peco never cut his electric off but they claim they just cut off the gas. Does not make sense to a lot of people I talked too. There are several issues to make this more then a right for something that went wrong. These are the issues:

1. Peco sent the bill out and never contacted Lloyd about this error.
2. When I, Sandra (granddaughter), tried to contact Peco about this they told me Mrs. Jones we forgot to bill your grandfather after we shut his service off.

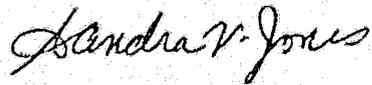
3. My grandfather has been living in that house since 1956 and the service has never been shut-off.
4. Peco, stated they shut the gas off and restarted it after bill was caught up.
5. Now you have another issue, Peco making false statements about the service being shut-off and caught up
6. Then Peco, stated <sup>they</sup> ~~she~~ made a mistake and did not shut off the gas, they just forgot to bill him for a whole year.

The whole situation does not make a lot of common sense to me. I know a big company like Peco can do and say what they want to the little people in the world but this is not fare and I will do whatever it takes to get someone to see the wrong they are doing to a 92yr. Old man on a fixed income, who try to keep up with his bills and pay them on time without any help. My grandfather can barely make ends meet as is and to add on to his responsibilities is just ridiculous. If he did anything wrong that would be one issue but that is not the case. Just not to contact him and say nothing to the effect, Mr. Branch we for got to bill you for gas after you service was suppose to be cut off a whole year later is not <sup>an</sup> normal way business is to be handled. I will send a letter to whom ever I can get to listen to the story. Every News Channel, The President of the United

States. Because you do not send a notification about a bill one year later and say oh!!!! Mr. Branch we forgot to bill for gas one whole year, and never contact the consumer or explain nothing to him. Twelve Hundred dollars is a lot of gas for one person and not to explain the what went wrong and there could possibly be an error or something sounds like someone is trying to put off the blame on someone like the little guy in this situation. When is this going to end!!!

Sincerely,

Sandra Jones

A handwritten signature in cursive script that reads "Sandra V. Jones".

CC: Lloyd j. Branch



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: January 19, 2007

C-20077287

PECO ENERGY COMPANY  
C/O WARD L SMITH  
ASSOCIATE GENERAL COUNSEL  
PO BOX 8699  
PHILADELPHIA PA 19101-8699

DOCUMENT  
FOLDER

Dear Mr. Smith:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by LLOYD J. BRANCH, SR. . To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

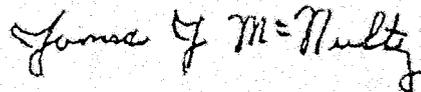
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

January 19, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

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BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 19, 2007

LLOYD J. BRANCH, SR.  
Complainant

v.

PECO ENERGY COMPANY  
Respondent

Complaint Docket  
No: C-20077287

DOCUMENT  
FOLDER

**DOCKETED**  
JAN 19 2007

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: PECO ENERGY COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

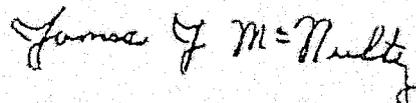
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

**Legal Department**

Exelon Business Services Company  
2301 Market Street/5231  
PO Box 8699  
Philadelphia, PA 19101-8699

Telephone 215-841-5544  
Fax 215-568-3389  
www.exeloncorp.com

Business Services  
Company

Direct Dial: 215-841-6841  
February 09, 2007

# ORIGINAL

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Second Floor  
Harrisburg, PA 17120

Re: **Lloyd J. Branch, Sr. v. PECO Energy Company**  
Docket Number: C-20077287

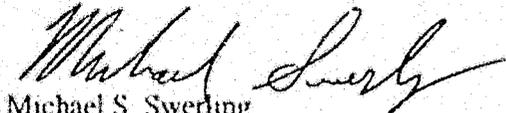
Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of its right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,



Michael S. Swering  
Counsel for PECO Energy Company

cc: Mr. Lloyd J. Branch, Sr.  
Sandra Jones  
PUC Scheduling

DOCUMENT  
FOLDER

SECRETARY'S BUREAU

2007 FEB 12 AM 10:35

REC'D

39

ORIGINAL

SECRET  
2007 FEB 12 10:35  
P.F. 11

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LLOYD J. BRANCH, SR.

COMPLAINANT

v.

PECO ENERGY COMPANY

RESPONDENT

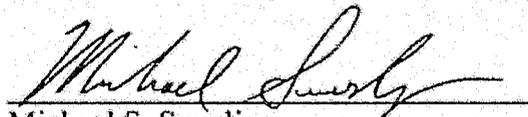
DOCKET NO. C-20077287

CERTIFICATE OF SATISFACTION

I, Michael S. Swerling, Esquire, representing PECO Energy Company ("PECO") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. C-20077287 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission's file closed.

DOCUMENT  
FOLDER



Michael S. Swerling  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Michael.Swerling@exeloncorp.com

Date: February 09, 2007

**DOCKETED**  
FEB 15 2007

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRET  
2007 FEB 12 1:10:35  
FBI/DOJ

LLOYD J. BRANCH, SR.

COMPLAINANT

v.

PECO ENERGY COMPANY

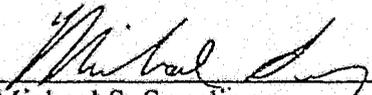
RESPONDENT

DOCKET NO. C-20077287

CERTIFICATE OF SERVICE

I, Michael S. Swerling, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:  
Mr. Lloyd J. Branch, Sr.  
2423 Airacobra Street  
Levittown, PA 19057

  
Michael S. Swerling  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
Michael.Swerling@exeloncorp.com

Dated: February 09, 2007

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: February 13, 2007  
SUBJECT: Lloyd J. Branch, Sr. v. PECO Energy Company  
C-20077287  
TO: Wanda Zeiders  
Docket Management  
FROM: Linda Salome, ALJ Support Staff  
Office of Administrative Law Judge

DOCUMENT  
FOLDER

On February 12, 2007, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Herbert Nurick, Mediation Coordinator  
Beth Plantz  
Case File

DOCKETED  
FEB 20 2007



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 16, 2007

C-20077287

LLOYD J. BRANCH, SR.  
2423 AIRACOBRA STREET  
LEVITTOWN PA 19057