

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SEEMA AND MADAN BATRA

v.

THE PEOPLES NATURAL GAS COMPANY
D/B/A DOMINION PEOPLES

C-20031234

DOCKETED
OCT 27 2003

DOCUMENT
FOLDER

INTERIM ORDER
SETTING RESOLUTION CONFERENCE

On or about September 12, 2003, Seema and Madan Batra ("Complainants") filed a complaint against The Peoples Natural Gas Company d/b/a Dominion Peoples ("Respondent"), at the above-captioned docket number. On or about October 20, 2003, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainants no later than November 6, 2003, to set a mutually convenient time, date and place for Respondent and Complainants to hold a conference about resolving the case. The conference must take place no later than November 20, 2003, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and

(d) A statement of any issues which have been resolved, if a full resolution was not achieved.

The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, make a decision, or represent any party. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to have a hearing. A hearing is a formal process where a Commission administrative law judge will review the case and make a decision to resolve it.


If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick
P. O. Box 3265
Harrisburg, PA 17105-3265
(717) 783-5428
Email: hnurick@state.pa.us

Date: October 23, 2003


ROBERT A. CHRISTIANSON
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: August 6, 2004

SUBJECT: Seema & Madan Batra v. The Peoples Natural Gas Company d/b/a
Dominion Peoples; C-20031234

TO: Commission Document Folder

FROM: Herbert Nurick *HN*
Mediation Coordinator

Pursuant to Chief Administrative Law Judge Christianson's Interim Order, dated October 23, 2004, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

DOCUMENT
FOLDER

pc: OALJ File

DOCKETED
AUG 13 2004



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

September 16, 2004

In Re: C-20031234

(See attached list)

Seema & Madan Batra v. The Peoples Natural Gas Company

Billing/Service Dispute

TELEPHONE HEARING NOTICE

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, November 16, 2004
Time: 2:00 PM
Presiding: Administrative Law Judge Allison K. Turner
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130
Telephone: (215) 560-2105
Fax: (215) 560-3133

At the above date and time, the Presiding Officer will contact the parties as follows:

Seema & Madan Batra	(724) 322-2211
Horace P. Payne, Jr., Esquire	(412) 497-6889

DOCKETED
SEP 24 2004

DOCUMENT
FOLDER

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Turner
Elizabeth L. Plantz, Scheduling Officer
Beth Plantz
Docket Section
Calendar File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
November 8, 2004

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20031234

(SEE LETTER DATED 9/16/04)

Seema & Madan Batra v. The Peoples Natural Gas Company

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial Telephonic Hearing
Date: Tuesday, November 16, 2004
Time: 2:00 p.m.
Presiding: Administrative Law Judge Allison K. Turner

Please mark your records accordingly.

pc: Judge Turner
Cherie Pyle
Beth Plantz
Docket Section
Calendar File

DOCKETED
NOV 23 2004

**DOCUMENT
FOLDER**



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office of Administrative Law Judge

1302 Philadelphia State Office Building, 1400 W. Spring Garden St., Philadelphia, PA 19130
Telephone: (215) 560-2105

IN REPLY PLEASE
REFER TO OUR FILE

November 9, 2004

Horace P. Payne, Jr., Esquire
Dominion Resources Services, Inc.
625 Liberty Avenue
Pittsburgh, PA 15222

Seema & Madan Batra
5017 Harvest Drive
Murrysville, PA 15668

In re: Seema & Madan Batra v. Peoples Natural Gas Company
Docket No. C-20031234

DOCKETED
JAN 03 2005

Dear Mr. and Mrs. Batra & Mr. Payne:

One of the Batras called my office to say that they did not want to continue with the complaint for various reasons, and wanted to withdraw. Our secretary instructed them to send in a letter or some other writing stating that they withdraw their complaint. However, I have not received such a letter or a copy of a letter.

The hearing has been cancelled, but the Commission's records must include the withdrawal which was the basis for the cancellation. Please send in the withdrawal, or if the withdrawal is the result of an agreement with the Company, the Company may send in a certificate of satisfaction, within one week of the date of this letter.

If you have any procedural questions or comments, please contact me.

Very truly yours,

Allison K. Turner
Administrative Law Judge

cc: Elizabeth Plantz, Scheduling Officer
Secretary's Bureau

**DOCUMENT
FOLDER**

OALJ Hearing Report

Please Check Those Blocks Which Apply

Docket No :	C-20031234		YES	NO
Case Name:	Seema & Madan Batra v. The Peoples Natural Gas Company	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Testimony Taken:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Philadelphia, PA	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		

DOCUMENT
FOLDER

Date:	November 16, 2004		YES	NO
ALJ:	Allison K. Turner	RECORD CLOSED:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:	<i>Wait for letter</i>	
Reporting Firm:	Sargents Court Reporting Service, Inc.	Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		

Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
REMARKS:	<i>Complainants phoned in withdrawal; JK told them to send in letter; not yet received</i>	

RECEIVED
NOV 17 AM 10:40
SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
	City State Zip	
Telephone:	E-mail Address:	Fax Number
	City State Zip	
Telephone:	E-mail Address:	Fax Number
	City State Zip	
Telephone:	E-mail Address:	Fax Number

Check this box if additional parties or attendees appear on back of form.

Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 14, 2005

SUBJECT: C-20031234
Seema & Madan Batra v. The Peoples Natural Gas Company t/a Dominion Peoples

TO: Wanda Zeiders
Docket Management

FROM: Cherie Pyle, ALJ Support Staff
Office of Administrative Law Judge

On April 14, 2005, a Petition for Leave to Withdraw was filed in the above-captioned proceeding. If no objection is filed to this petition within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Allison K. Turner
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCUMENTED
MAY 09 2005

RJP

FAX COVER SHEET

Pennsylvania Public Utility Commission
 Office of Administrative Law Judge
 1302 State Office Building
 1400 West Spring Garden Street
 Philadelphia, Pennsylvania 19130
 Main Office: (215) 560-2105
 Fax: (215) 560-3133

CHRIS - Please set
 This closed
 Thanks Eric
 4/14

Date: April 14, 2005 C-20031234
 To: Eric Rohrbaugh At Fax No.: _____
 From: ALJ Allison K. Turner At Phone No.: (215) 560-2229
 Number of Pages Faxed: (Including this Page) 2

Comments:

*This is the BASKA closure
 letter - Guard it with your
 life*

APR 15 10:51 AM
 P/ PUC

****CONFIDENTIALITY NOTICE****

The documents accompanying this facsimile message contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the recipient. You are hereby notified that any disclosure, copying, or distribution of, or the taking of any action in reliance on, the contents of this telecopied information is strictly prohibited. If you have received this telecopy in error, please notify the sender by telephone immediately so that we can arrange for the return of the documents.

**DOCUMENT
 FOLDER**

Seema and Madan Batra
5017 Harvest Drive
Murrysville PA 15668

November 4, 2004

REC'D NOV - 9 2004

Administrative Law Judge Allison K. Turner
1302 Philadelphia State Office Building
1400 West Spring Garden Street
Philadelphia, PA 19130

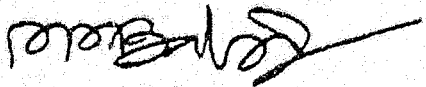
Honorable Judge,

I have had a chronic health condition and low energy level for the last six months. Thus, I have not been able to pursue with this billing dispute case.

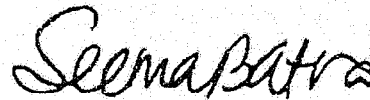
Meantime, I have been paying all my monthly bills on time. I also paid the disputed amount much before the assigned deadline. Because of the restricted health condition, I withdraw my case.

Please let me know if any additional information is needed. My phone number is 724-327-2211. Thank you for your time.

Sincerely,



Madan Batra



Seema Batra

Cc: Horace P Payne Jr. Esquire
Dominion Resources Services Inc.
625 Liberty Avenue
Pittsburgh, PA 15222

DOCKETED
MAY 09 2005

DOCUMENT
FOLDER

PA PUC

ESM:11 10:50



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

June 23, 2005

C-20031234

SEEMA AND MADAN BATRA
5017 HARVEST DRIVE
MURRAYSVILLE PA 15668

DOCKETED
JUN 24 2005

SEEMA AND MADAN BATRA
v.
THE PEOPLES NATURAL GAS COMPANY

**DOCUMENT
FOLDER**

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

KJR

nvl
cc: All parties of Record
Office of ALJ