

98.00000 (40/40)

1. REPORT DATE: 00/00/00 :  
2. BUREAU: ALJ :  
3. SECTION(S): :  
5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
DIRECTOR: : 00/00/00  
SUPERVISOR: :  
6. PERSON IN CHARGE: : 7. DATE FILED: 05/26/00  
8. DOCKET NO: C-20077826 : 9. EFFECTIVE DATE: 00/

---

PARTY/COMPLAINANT: BITER, GARY  
RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE  
COMP/APP COUNTY: CAMBRIA UTILITY CODE: 122250

---

ALLEGATION OF SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HIS BILL.

DOCUMENT **DOCKETED**  
FOLDER JUN - 5 2007

PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

Formal Complaint Form

MAY 26 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

122250  
Please print or type.

C-20077826

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name GARY BITER

Street/P.O. Box 2080 MANOR DRIVE Apt #

City LORETTO State PA Zip 15940

County CAMBRIA

Area Code/HOME Phone 814-472-6064

Area Code/WORK Phone 814-472-8206

Utility Account Number 9462103982951  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: DOMINION PEOPLES

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SEE ATTACHED EXHIBIT "A"

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

REDUCTION IN CHARGES TO REFLECT THE  
AMOUNT OF GAS CONSUMPTION BY CONSUMER.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why. GAS COMPANY REPRESENTATIVE (SHAWNIA) REFUSES TO DISCUSS THIS MATTER.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I GARY BITER, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Gary Biter  
(Signature)

5-25-07  
(Date)

# Exhibit A •

To Whom This May Concern,

When I built my house in 1981 I installed electric ceiling heat so to keep any other heating options open for the future. Then in 1990 I installed a natural gas hot water system, but did not remove the electric heat. I used the gas heat from 1990 until the fall of 2004. With the rising natural gas prices I researched the difference between gas and electric rate increases. The research proved that electric had a much smaller increase to their rates. I turned off the gas and turned on the electric heat in the fall of 2004. I also added insulation to my attic to bring the r-value up to R50 (See Exhibit C). I continued to use some gas to heat my hot water and for my cooking stove, but none for heat. That's when this whole problem began, but was not noticed.

On Dec.3, 2004 I had an Actual gas meter reading of 602.4 but that was the last accurate, Actual reading I had because the meter had apparently broken. This was not noticed until late 2005. However, during this time period I continued receiving billing and paying on my account in various amounts totaling \$429.18 (See Exhibits A1 & A4). I carried credit balances of as high as \$285 during this time (See Exhibit A1). After finally detecting a problem and checking the meter the gas company replaced the meter on Nov. 28, 2005, but didn't send me a bill in Dec. 2005 or Jan. 2006. After numerous phone calls requesting a bill and trying to deal with Dominion Peoples on my own without getting any satisfaction, I notified the PUC on 1-30-2006 about this issue. Since then I have received estimated bills for the period 12-04 to 11-05 in various amounts from \$1832.09 to as high as \$16,424.51 on February 6, 2006 (See Exhibit A1 Pg. 12). After several phone calls to the PUC and waiting more than one year, the PUC notified me on 4-11-2007 that the decision was made to the sum of \$1654.04 (See Exhibit A2). Nowhere did Terry Seaver of the PUC or Dominion take into consideration the use of the electric heat or give me credit for the \$429.18 that I already paid to Dominion during the billing period in question (See Exhibits B, A1 & A3).

I was told by a person at the PUC that in a case like this they go back four years and average the past gas usage. I understand that this is the general rule, however I am asking for special consideration because I feel that I have a unique circumstance in that I have two complete heating sources, electric and gas (as evidenced by **Picture - Exhibit D thermostats**), and can prove that I did indeed use electric for heat during the time period in question through the increase in my electric usage (**See Graph - Exhibit B**) and through the increase in my monthly electric bills in December of 2004 (**See Exhibit B1 Pgs. 11 & 12**) and the heating season of 2005 (**See Exhibit B2**).

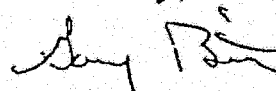
I hope you will reach the same conclusion after you review the enclosed exhibits. I have also included all additional records for you to view if you deem necessary.

After many hours of researching past records, calculating the amount of MCF I estimate I used by taking the next years (2005-2006) actual usage of both gas and electric into consideration as illustrated (**See Graphs - Exhibits A3 & B**), and factoring in the amount I already paid to Dominion during the time period in question (\$429.18), I feel a very good estimate of the amount that I actually owe Dominion is approximately \$113. (**See Exhibit A4**), not the \$1654.04 that Terry Seaver of the PUC came up with.

To put this matter to rest and to assure that the settlement is fair to all parties involved I am willing to pay as much as \$500.00 more than I have already. I then would like to disassociate myself completely with Dominion Peoples by having all the gas supply to my house terminated.

I would like to thank you for your time and consideration.

Sincerely,



Gary Biter

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number Date Prepared  
9 4621 0398 2951 January 6, 2005

Next Billing Date  
February 3, 2005

For Dominion Peoples General Information call 1-800-764-0111

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$62.18  
Payment on Dec 21, 2004 - Thank You 62.18 CR  
Balance \$0.00

Current Charges

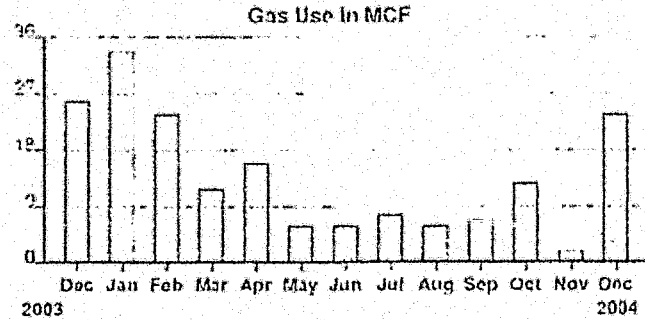
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
23.8 MCF @ \$2.4087 57.33  
Capacity Charge \$0.5618 per MCF 13.37  
Commodity Charge \$7.0147 per MCF 166.95  
Gas Cost Adjustment \$0.4185 per MCF 9.96  
State Tax Surcharge @ 23% .59  
Total Current Charges \$259.20  
Total Account Balance \$259.20

Dominion Peoples current charges include \$3.19 in state taxes

*PD \$150.00  
1-13-2005  
#1894*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period  
2003 32 F  
2004 34 F



Legend: Actual (white), Estimate (grey), Customer Read (hatched), Adjusted Usage (dotted)

Average monthly use: 13.1 MCF  
Total annual use: 157.7 MCF

Billing Period And Meter Readings

Date	Read type	Reading	Difference
Meter Number	29060676		
Jan 4, 2005	Estimate	626.2	
Dec 3, 2004	Actual	602.4	23.8
MCF Used in 32 Days			23.8

This is an Estimated Bill.

Please Pay Account Balance of \$259.20 by January 28, 2005 to Avoid a Late Payment Charge of \$3.89 (1.5% per month)

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service and charges a transaction fee of \$3.50.

Exhibit A1

Year in question

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502

Dominion

Account Number 9 4621 0398 2951  
Date Prepared February 3, 2005

Next Billing Date  
March 4, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill	\$259.20
Payment on Jan 21, 2005 - Thank You	150.00 CR
Cancel Billing	288.73 CR
<b>Balance</b>	<b>\$179.53 CR</b>

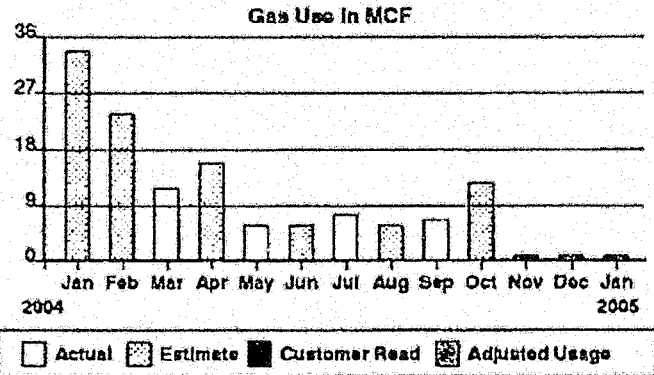
Current Charges

<b>Rate RS Residential</b>	
Customer Charge - 3 Months	\$33.00
Delivery Charge	
1.7 MCF @ \$2.4087	4.09
Capacity Charge \$0.5765 per MCF	.98
Commodity Charge \$7.2412 per MCF	12.31
Gas Cost Adjustment \$0.5706 per MCF	.97
State Tax Surcharge @ .23%	.12
<b>Total Current Charges</b>	<b>\$51.47</b>
<b>Total Account Balance</b>	<b>\$128.06 CR</b>

Dominion Peoples current charges include \$.63 in state taxes.

Monthly Usage Comparison

Average Daily Temperature	2004	2005
For This Billing Period	21°F	36°F



Average monthly use:	8.3 MCF.
Total annual use:	99.9 MCF.

Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
Feb 3, 2005	29060676	Actual	602.3	
Oct 29, 2004		Estimate	600.6	1.7
<b>MCF Used in 97 Days</b>				<b>1.7</b>

No Payment Due

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

Pg. 2

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared March 8, 2005

Next Billing Date  
April 5, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$128.06 CR  
Balance \$128.06 CR

Current Charges

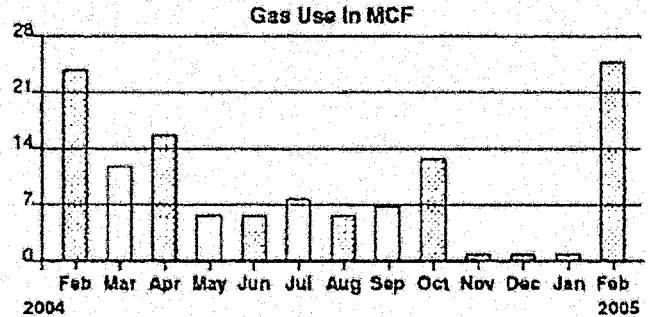
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
25.0 MCF @ \$2.4087 60.22  
Capacity Charge \$0.5971 per MCF 14.93  
Commodity Charge \$7.855 per MCF 196.38  
Gas Cost Adjustment \$0.9598 per MCF 24.00  
State Tax Surcharge @ .23% .71  
Total Current Charges \$307.24  
Total Account Balance \$179.18

Dominion Peoples current charges include \$3.78 in state taxes.

*PL*  
*3-21-05*  
*\$179.18*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2004 33°F 2005 31°F



Legend: Actual (white), Estimate (light gray), Customer Read (dark gray), Adjusted Usage (checkered)

Average monthly use: 8.4 MCF.  
Total annual use: 101.0 MCF.

Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
Mar 4, 2005	29060676	Estimate	627.3	
Feb 3, 2005		Actual	602.3	25.0

MCF Used in 29 Days 25.0

This is an Estimated Bill.

Please Pay Account Balance of \$179.18 by March 30, 2005 to Avoid a Late Payment Charge of \$2.69 (1.5% per month)

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service and charges a transaction fee of \$3.50.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**<sup>®</sup>

Account Number 9 4621 0398 2951  
Date Prepared April 5, 2005

Next Billing Date  
May 4, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$179.18
Payment on Mar 28, 2005 - Thank You	(179.18 CR)
Cancel Billing	358.71 CR
<b>Balance</b>	<b>\$358.71 CR</b>

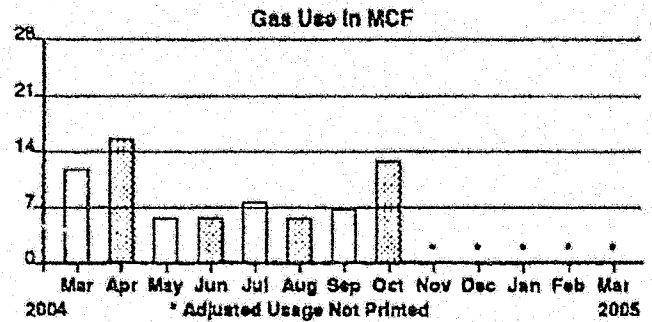
**Current Charges**

<b>Rate RS Residential</b>	
Customer Charge - 5 Months	\$55.00
Delivery Charge	
1.6 MCF @ \$2.4087	3.85
Gas Cost Adjustment \$0.7250 per MCF	1.16
Capacity Charge \$0.5813 per MCF	.93
Commodity Charge \$7.475 per MCF	11.96
State Tax Surcharge @ .23%	.17
<b>Total Current Charges</b>	<b>\$73.07</b>
<b>Total Account Balance</b>	<b>\$285.64 CR</b>

Dominion Peoples current charges include \$.90 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period	2004 42°F	2005 32°F
---	--------------	--------------



Actual   
 Estimate   
 Customer Read   
 Adjusted Usage

**Billing Period And Meter Readings**

Date	Head type	Reading	Difference
Meter Number	29060676		
Apr 4, 2005	Actual	602.2	
Oct 29, 2004	Estimate	600.6	1.6
<b>MCF Used in 157 Days</b>			<b>1.6</b>

**No Payment Duo**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

Pg. 4

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502

Account Number 9 4621 0398 2951  
Date Prepared May 6, 2005

Next Billing Date  
June 3, 2005



For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$285.64 CR  
Balance \$285.64 CR

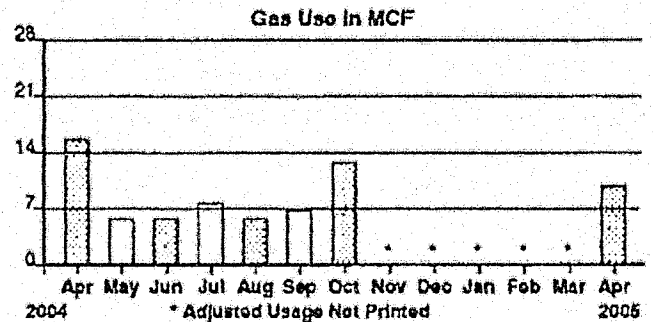
**Current Charges**

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
10.1 MCF @ \$2.4087 24.33  
Capacity Charge \$0.6129 per MCF 6.19  
Commodity Charge \$7.8276 per MCF 79.06  
Gas Cost Adjustment \$1.3956 per MCF 14.10  
State Tax Surcharge @ 05% .06  
State Tax Surcharge Cr @ .21% .05 CR  
Total Current Charges \$134.69  
Total Account Balance \$150.95 CR

Dominion Peoples current charges include \$1.66 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2004 52°F 2005 48°F



**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	29060676		
May 4, 2005	Estimate	612.3	
Apr 4, 2005	Actual	602.2	10.1
<b>MCF Used in 30 Days</b>			<b>10.1</b>

This is an Estimated Bill.

**No Payment Due**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared June 3, 2005

Next Billing Date  
July 5, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$150.95 CR
Cancel Billing	134.69 CR
<b>Balance</b>	<b>\$285.64 CR</b>

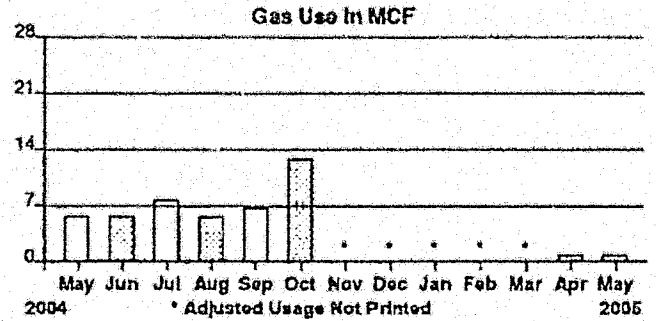
**Current Charges**

<b>Rate RS Residential</b>	
Customer Charge - 2 Months	\$22.00
Delivery Charge	
2 MCF @ \$2.4087	.48
Capacity Charge \$0.6129 per MCF	.12
Commodity Charge \$7.8276 per MCF	1.57
Gas Cost Adjustment \$1.3956 per MCF	.28
State Tax Surcharge @ .04%	.01
<b>Total Current Charges</b>	<b>\$24.46</b>
<b>Total Account Balance</b>	<b>\$261.18 CR</b>

Dominion Peoples current charges include \$.30 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period	2004 65°F	2005 51°F
---	--------------	--------------



Actual  
 Estimate  
 Customer Read  
 Adjusted Usage

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	29060676		
Jun 3, 2005	Actual	602.4	
Apr 4, 2005	Actual	602.2	.2
<b>MCF Used in 60 Days</b>			<b>.2</b>

**No Payment Due**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

Pg. 6

GARY BTER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared July 7, 2005

Next Billing Date  
August 3, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$261.18 CR  
Balance \$261.18 CR

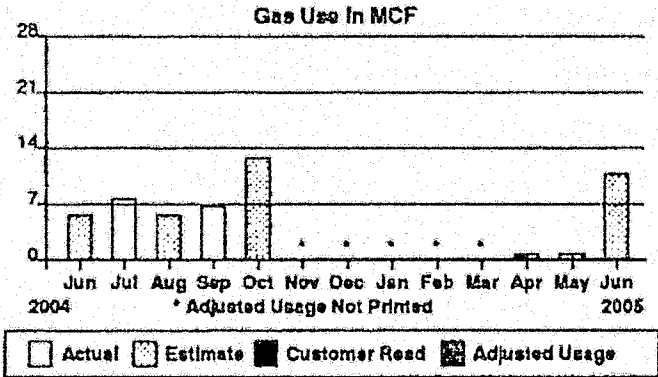
**Current Charges**

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
11.4 MCF @ \$2.4087 27.46  
Capacity Charge \$0.6129 per MCF 6.99  
Commodity Charge \$7.8276 per MCF 89.23  
Gas Cost Adjustment \$1.3956 per MCF 15.91  
State Tax Surcharge Cr @ .28% .08 CR  
Total Current Charges \$150.51  
Total Account Balance \$110.67 CR

Dominion Peoples current charges include \$1.85 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2004 67°F 2005 68°F



**Billing Period And Meter Readings**

Date	Read type	Reading	Difference
Meter Number	29060676		
Jul 5, 2005	Estimate	613.8	
Jun 3, 2005	Actual	602.4	11.4
<b>MCF Used in 32 Days</b>			<b>11.4</b>
This is an Estimated Bill.			

**No Payment Due**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared August 3, 2005

Next Billing Date  
September 1, 2005

For Dominion Peoples General Information, call 1-800-764-0111

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill:**

Balance from last bill \$110.67 CR  
Cancel Billing 150.51 CR  
Balance \$261.18 CR

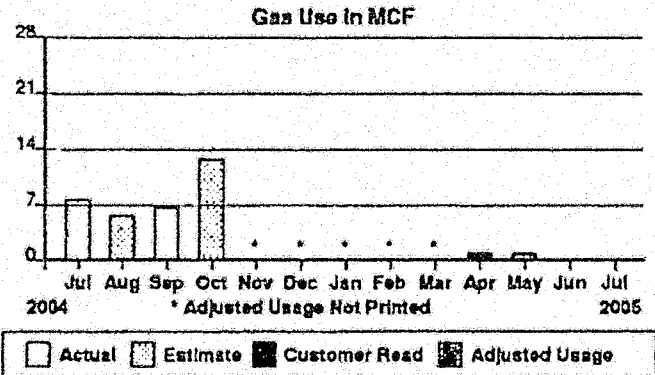
**Current Charges**

Rate RS Residential  
Customer Charge - 2 Months \$22.00  
Total Current Charges \$22.00  
Total Account Balance \$239.18 CR

Dominion Peoples current charges include \$.27 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2004 71°F 2005 69°F



**Billing Period And Meter Readings**

Date	Read type	Reading	Difference
Meter Number	29060676		
Aug 3, 2005	Actual	602.4	
Jun 3, 2005	Actual	602.4	
MCF Used in 61 Days			.0

**No Payment Due**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared September 6, 2005

Next Billing Date  
October 3, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$239.18 CR  
Balance \$239.18 CR

**Current Charges**

Rate RS Residential  
 Customer Charge - 1 Month \$11.00  
 Delivery Charge  
 10.4 MCF @ \$2.4087 25.05  
 Capacity Charge \$0.6129 per MCF 6.37  
 Commodity Charge \$7.8276 per MCF 81.41  
 Gas Cost Adjustment \$1.3956 per MCF 14.51  
 State Tax Surcharge Cr @ .28% .07 CR  
**Total Current Charges \$138.27**  
**Total Account Balance \$100.91 CR**

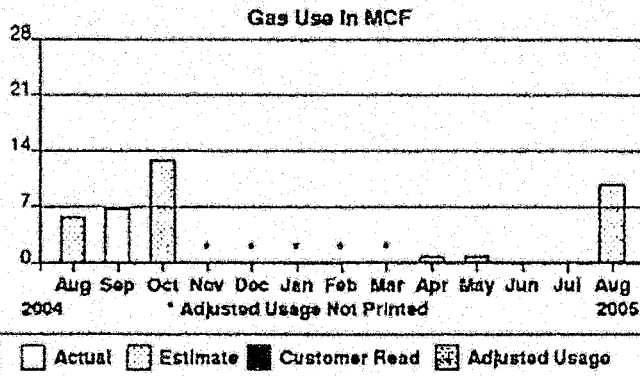
Dominion Peoples current charges include \$1.70 in state taxes.

*12.2445*

*9/28/05  
OK 2219*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2004 68°F 2005 69°F



**Billing Period And Meter Readings**

Date	Head Type	Reading	Difference
Meter Number	29060676		
Sep 1, 2005	Estimate	612.8	
Aug 3, 2005	Actual	602.4	10.4
MCF Used in 29 Days			10.4

This is an Estimated Bill.

**No Payment Due**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared October 5, 2005

Next Billing Date  
November 1, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$100.91 CR  
Payment on Oct 3, 2005 - Thank You 100.00 CR  
Balance \$200.91 CR

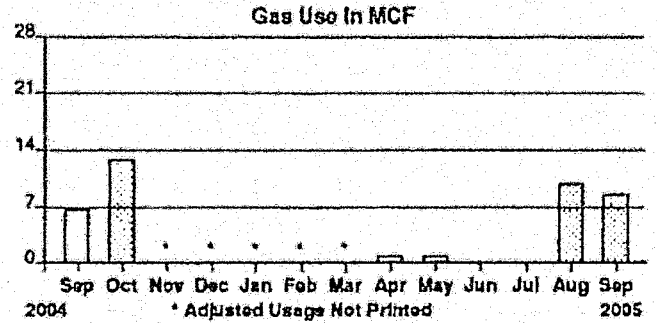
**Current Charges**

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
8.7 MCF @ \$2.4087 20.96  
Capacity Charge \$0.6126 per MCF 5.33  
Commodity Charge \$8.0851 per MCF 70.34  
Gas Cost Adjustment \$1.3241 per MCF 11.52  
State Tax Surcharge Cr @ .28% .06 CR  
Total Current Charges \$119.09  
Total Account Balance \$81.82 CR

Dominion Peoples current charges include \$1.44 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2004 66°F 2005 63°F



**Billing Period And Meter Readings**

Date	Head type	Reading	Difference
Meter Number	29060676		
Oct 3, 2005	Estimate	621.5	
Sep 1, 2005	Estimate	612.8	8.7
MCF Used in 32 Days			8.7

This is an Estimated Bill.

**No Payment Due**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared November 3, 2005

Next Billing Date  
December 2, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$81.82 CR  
Balance \$81.82 CR

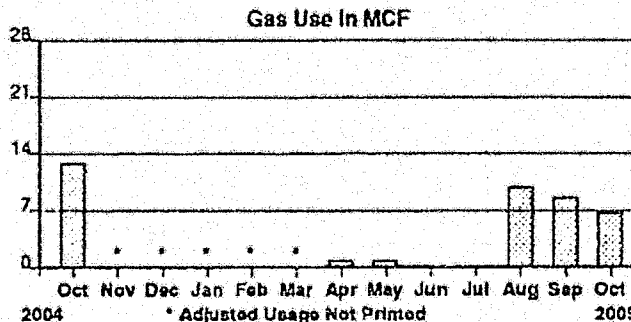
**Current Charges**

Rate RS Residential \$11.00  
Customer Charge - 1 Month \$11.00  
Delivery Charge 7.4 MCF @ \$2.4087 17.82  
Capacity Charge \$0.6118 per MCF 4.53  
Commodity Charge \$11.951 per MCF 88.44  
Gas Cost Adjustment \$0.2610 per MCF 1.93  
State Tax Surcharge Cr @ .28% .05 CR  
Total Current Charges \$123.67  
Total Account Balance \$41.85

Dominion Peoples current charges include \$1.20 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2004 52°F 2005 50°F



Legend: Actual (white), Estimate (checkered), Customer Read (black), Adjusted Usage (grey)

**Billing Period And Meter Readings**

Date	Meter Number	Head type	Reading	Difference
Nov 1, 2005	29060676	Estimate	628.9	
Oct 3, 2005		Estimate	621.5	7.4

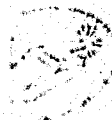
MCF Used in 29 Days 7.4  
This is an Estimated Bill.

**Please Pay** Account Balance of \$41.85 by November 28, 2005 to Avoid a Late Payment Charge of \$.63 (1.5% per month)

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared February 6, 2006

Next Meter Reading 04/04 - 04/07/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 03/07 & 5 p.m. on 03/09/2006 at www.dom.com.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$41.85  
Balance \$41.85

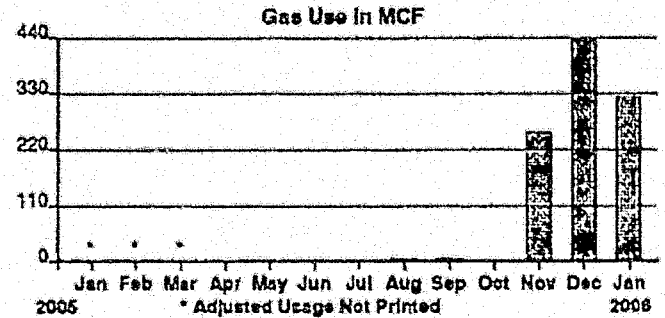
**Current Charges**

Rate RS Residential  
Customer Charge - 3 Months \$33.00  
Delivery Charge  
1022.4 MCF @ \$2.4087 2,462.65  
Capacity Charge \$0.6195 per MCF 633.33  
Commodity Charge \$12.1767 per MCF 12,449.49  
Gas Cost Adjustment \$0.8343 per MCF 852.94  
State Tax Surcharge Cr @ .28% 6.90 CR  
**Total Current Charges \$16,424.51**  
**Total Account Balance \$16,466.36**

Dominion Peoples current charges include \$159.32 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2005 24°F 2006 33°F



**Billing Period And Meter Readings**

Date	Read type	Reading	Difference
Meter Number	23974534		
Feb 3, 2006	Actual	49.0	
Nov 28, 2005	Connect	.0	49.0
Meter Number	29060676		
Nov 28, 2005	Disconnect	602.3	
Nov 1, 2005	Estimate	628.9	973.4
<b>MCF Used in 94 Days</b>			<b>1022.4</b>
The meter was replaced on Nov 28, 2005			

**Please Pay. Account Balance of \$16,466.36 by February 28, 2006**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.



**GARY BITER**

2080 MANOR DR  
LORETTO PA 15940-7502

Account Number 9 4621 0398 2851  
Date Prepared January 6, 2004

Next Billing Date February 3, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$154.44  
Payment on Dec 19, 2003 - Thank You 154.44 CR  
Balance \$0.00

**Current Charges**

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge 26.2 MCF @ \$2.4000 62.88  
Capacity Charge \$0.5088 per MCF 13.33  
Commodity Charge \$5.7137 per MCF 149.70  
Gas Cost Adjustment \$1.3481 per MCF 35.32  
State Tax Surcharge Cr @ .30% 82 CR

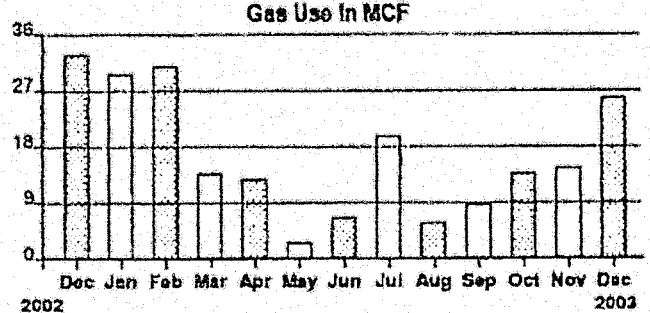
**Total Current Charges** **\$271.41**  
**Total Account Balance** **\$271.41**

Dominion Peoples current charges include \$1.14 in state taxes.

*pd 01-27-2004  
chk # 1877*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2002 30°F  
2003 32°F



Legend: Actual (white), Estimate (hatched), Customer Read (black), Adjusted Usage (grey)

Average monthly use: 15.8 MCF.  
Total annual use: 189.1 MCF.

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	29060676		
Jan 2, 2004	Estimate	468.5	
Dec 2, 2003	Actual	442.3	26.2
<b>MCF Used in 31 Days</b>			<b>26.2</b>

This is an Estimated Bill.

**Please Pay** Account Balance of \$271.41 by January 28, 2004 to Avoid a Late Payment Charge of \$4.07 (1.5% per month)

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with a Visa or Discover credit card or an ATM/Dabit card with a PULSE or STAR logo on our website at [www.dom.com](http://www.dom.com) or at 1-800-285-5770. NCO Financial Systems provides this service and charges a transaction fee of \$5.95 for credit cards, \$1.95 for ATM cards.

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared February 5, 2004

Next Billing Date  
March 3, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$271.41  
Payment on Feb 2, 2004 - Thank You 271.41 CR  
Balance \$0.00

**Current Charges**

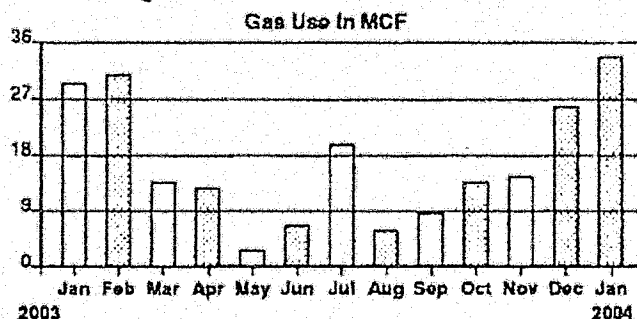
**Rate RS Residential**  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
33.7 MCF @ \$2.4087 81.17  
Capacity Charge \$0.5479 per MCF 18.46  
Commodity Charge \$6.0988 per MCF 205.53  
Gas Cost Adjustment \$1.7534 per MCF 59.09  
State Tax Surcharge Cr @ .30% 1.13 CR  
**Total Current Charges \$374.12**  
**Total Account Balance \$374.12**

Dominion Peoples current charges include \$1.57 in state taxes.

*PD #200.  
3-3-04  
# 1422*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2003 22°F  
2004 21°F



Legend:  Actual  Estimate  Customer Read  Adjusted Usage

Average monthly use: 16.1 MCF.  
Total annual use: 192.7 MCF.

**Billing Period And Meter Readings**

Date	Meter Number	Read type	Reading	Difference
Feb 3, 2004	29060676	Estimate	502.2	
Jan 2, 2004		Estimate	468.5	33.7
<b>MCF Used in 32 Days</b>				<b>33.7</b>

This is an Estimated Bill.

**Please Pay** Account Balance of \$374.12 by February 27, 2004 to Avoid a Late Payment Charge of \$5.61 (1.5% per month)

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with a Visa or Discover credit card or an ATM/Debit card with a PULSE or STAR logo on our website at www.dom.com or at 1-800-285-5770. NCO Financial Systems provides this service and charges a transaction fee of \$5.95 for credit cards, \$1.95 for ATM cards.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Dominion

Account Number 9 4621 0398 2951  
Date Prepared March 5, 2004

Next Billing Date  
April 1, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$374.12
Late Charge	5.61
<b>Balance</b>	<b>\$379.73</b>

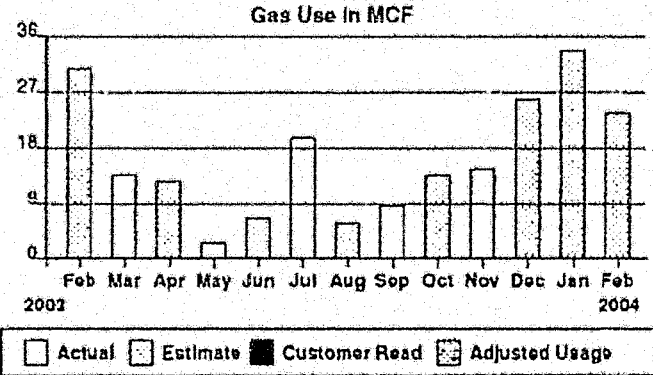
**Current Charges**

<b>Rate RS Residential</b>	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
23.9 MCF @ \$2.4087	57.57
State Tax Surcharge Cr @ .30%	.81 CR
Gas Cost Adjustment \$1.7534 per MCF	41.91
Capacity Charge \$0.5479 per MCF	13.09
Commodity Charge \$6.0988 per MCF	145.76
<b>Total Current Charges</b>	<b>\$268.52</b>
<b>Total Account Balance</b>	<b>\$648.25</b>

Dominion Peoples current charges include \$1.13 in state taxes

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period	2003 26°F	2004 33°F
---	--------------	--------------



Average monthly use:	15.4 MCF.
Total annual use:	185.2 MCF.

**Billing Period And Meter Readings**

Date	Meter Number	Read type	Reading	Difference
Mar 3, 2004	29060676	Estimate	526.1	
Feb 3, 2004		Estimate	502.2	23.9
<b>MCF Used in 29 Days</b>				<b>23.9</b>

This is an Estimated Bill.

**Please Pay** Account Balance of \$648.25 by March 29, 2004 to Avoid a Late Payment Charge of \$9.64 (1.5% per month)

Did you forget to pay last month's bill? As of Feb 27, 2004, we haven't received your payment.  
 If you've already paid it, thank you.  
 Please pay the total amount due by Mar 29, 2004. Thanks for your cooperation.  
 Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared April 1, 2004

Next Billing Date May 3, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill	\$648.25
Payment on Mar 8, 2004 - Thank You	200.00 CR
Late Charge	6.72
<b>Balance</b>	<b>\$454.97</b>

Current Charges

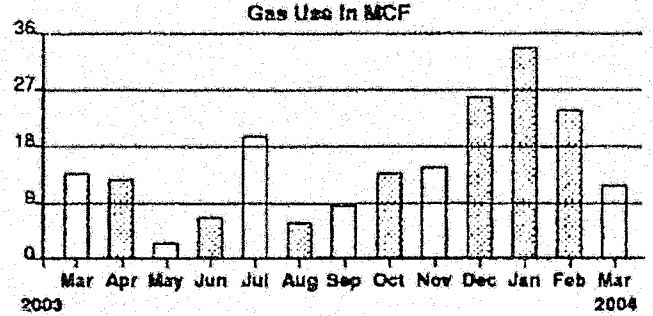
Rate RS Residential	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
12.3 MCF @ \$2.4087	29.63
Capacity Charge \$0.5479 per MCF	6.74
Commodity Charge \$6.0988 per MCF	75.02
Gas Cost Adjustment \$1.7534 per MCF	21.57
State Tax Surcharge Cr @ .30%	.43 CR
<b>Total Current Charges</b>	<b>\$143.53</b>
<b>Total Account Balance</b>	<b>\$598.50</b>

Dominion Peoples current charges include \$.60 in state taxes.

*\$ 205.25  
4-08-04*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2003 42°F	2004 42°F
---	--------------	--------------



Average monthly use: 15.3 MCF.  
Total annual use: 184.0 MCF.

Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
	29060676			
Mar 31, 2004		Actual	538.4	
Mar 3, 2004		Estimate	526.1	12.3
<b>MCF Used in 28 Days</b>				<b>12.3</b>

**Please Pay Account Balance of \$598.50 by April 23, 2004 to Avoid a Late Payment Charge of \$8.88 (1.5% per month)**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with a Visa or Discover credit card or an ATM/Debit card with a PULSE or STAR logo on our website at www.dom.com or at 1-800-285-5770. NCO Financial Systems provides this service and charges a transaction fee of \$5.95 for credit cards, \$1.95 for ATM cards.

**GARY BITER**

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951 Date Prepared May 5, 2004

Next Billing Date June 2, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$598.50
Payment on Apr 13, 2004 - Thank You	205.25 CR
Late Charge	5.90
<b>Balance</b>	<b>\$399.15</b>

**Current Charges**

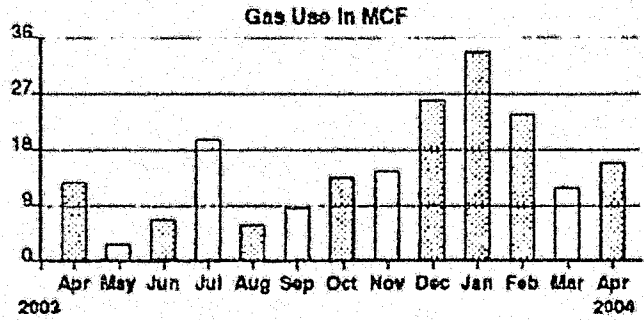
Rate RS Residential	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
15.7 MCF @ \$2.4087	37.82
Capacity Charge \$0.4879 per MCF	7.66
Commodity Charge \$6.1764 per MCF	96.97
Gas Cost Adjustment \$2.1471 per MCF	33.71
State Tax Surcharge @ .07%	.13
<b>Total Current Charges</b>	<b>\$187.29</b>
<b>Total Account Balance</b>	<b>\$586.44</b>

Dominion Peoples current charges include \$.79 in state taxes.

*Handwritten:* \$242.29  
5/10/04  
to 1554

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period **2003 53°F** **2004 52°F**



Legend:  Actual  Estimate  Customer Read  Adjusted Usage

Average monthly use: 15.5 MCF.  
Total annual use: 186.5 MCF.

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	29060676		
May 3, 2004	Estimate	554.1	
Mar 31, 2004	Actual	538.4	15.7
<b>MCF Used in 33 Days</b>			<b>15.7</b>
<b>This is an Estimated Bill.</b>			

**Please Pay** Plan Amount of \$242.29 by May 27, 2004

Thank you for participating in our special payment plan. We designed the plan to help you pay off your past-due balance and to keep you current with new bills. To remain on the plan and to avoid further shut-off action, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989. Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502

Account Number 9 4621 0398 2951  
Date Prepared June 3, 2004

Next Billing Date  
July 1, 2004

**Dominion**

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$586.44
Payment on May 13, 2004 - Thank You	242.29 CR
Late Charge	5.16
<b>Balance</b>	<b>\$349.31</b>

**Current Charges**

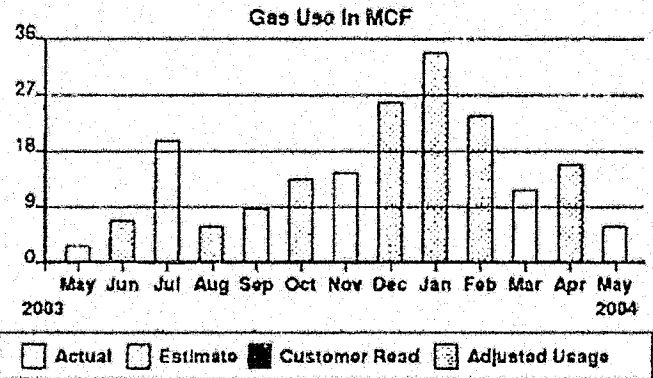
<b>Rate RS Residential</b>	
Customer Charge - 1 Month	\$11 00
Delivery Charge	
6 0 MCF @ \$2 4087	14.45
Capacity Charge \$0.4859 per MCF	2.92
Commodity Charge \$6.1789 per MCF	37.07
Gas Cost Adjustment \$2.1595 per MCF	12.96
State Tax Surcharge @ .23%	.18
<b>Total Current Charges</b>	<b>\$78.58</b>
<b>Total Account Balance</b>	<b>\$427.89</b>

Dominion Peoples current charges include \$.33 in state taxes.

*PL 6-13-2004  
att: 1607*

**Monthly Usage Comparison**

Average Daily Temperature	2003	2004
For This Billing Period	58°F	65°F



Average monthly use:	15.8 MCF.
Total annual use:	189.9 MCF.

**Billing Period And Meter Readings**

Date	Meter Number	Head type	Reading	Difference
Jun 3, 2004	29060676	Actual	560.1	
May 3, 2004		Estimate	554.1	6.0
<b>MCF Used in 31 Days</b>				<b>6.0</b>

**Please Pay** Plan Amount of \$133.58 by June 25, 2004

Thank you for participating in our special payment plan. We designed the plan to help you pay off your past-due balance and to keep you current with new bills. To remain on the plan and to avoid further shut-off action, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989. Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared July 6, 2004

Next Billing Date  
August 2, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

Summary of Basic Charges

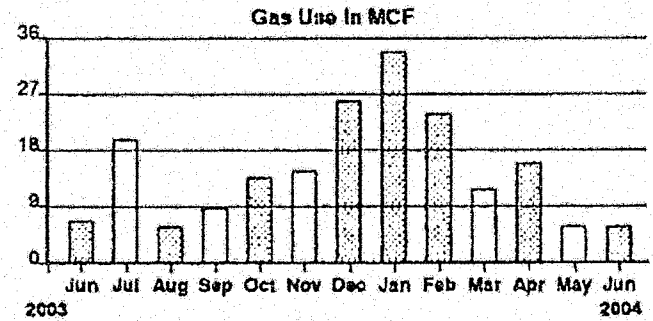
Credits And Charges Since Your Last Bill	
Balance from last bill	\$427.89
Payment on Jun 17, 2004 - Thank You	133.58 CR
Late Charge	4.41
<b>Balance</b>	<b>\$298.72</b>
Current Charges	
Rate RS Residential	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
6.1 MCF @ \$2.4087	14.69
Capacity Charge \$0.4859 per MCF	2.96
Commodity Charge \$6.1789 per MCF	37.69
Gas Cost Adjustment \$2.1595 per MCF	13.17
State Tax Surcharge @ .23%	.18
<b>Total Current Charges</b>	<b>\$79.69 -</b>
<b>Total Account Balance</b>	<b>\$378.41</b>

Dominion Peoples current charges include \$.33 in state taxes.

*pd 134.69 7/16/2004*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period      2003 65°F      2004 67°F



Legend: Actual (white), Estimate (dotted), Customer Read (solid black), Adjusted Usage (cross-hatched)

Average monthly use: 15.7 MCF.  
Total annual use: 188.9 MCF.

Billing Period And Meter Readings

Date	Read type	Reading	Difference
Meter Number	29060676		
Jul 1, 2004	Estimate	566.2	
Jun 3, 2004	Actual	560.1	6.1
<b>MCF Used in 28 Days</b>			<b>6.1</b>

This is an Estimated Bill.

Please Pay Plan Amount of \$134.69 by July 28, 2004

Thank you for participating in our special payment plan. We designed the plan to help you pay off your past-due balance and to keep you current with new bills. To remain on the plan and to avoid further shut-off action, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989. Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

**GARY BITER**

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2851  
Date Prepared August 2, 2004

Next Billing Date August 31, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$378.41
Payment on Jul 19, 2004 - Thank You	134.69 CR
Late Charge	3.66
<b>Balance</b>	<b>\$247.38</b>

**Current Charges**

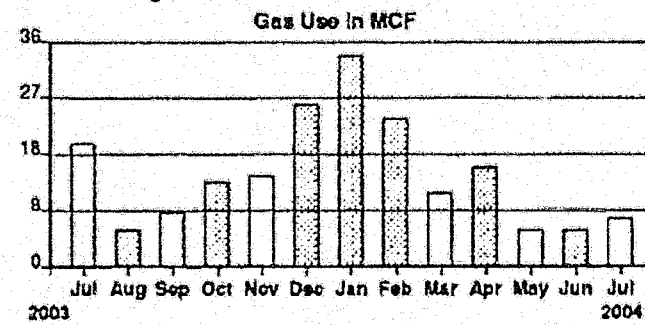
Rate RS Residential	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
8.1 MCF @ \$2.4087	19.51
Capacity Charge \$0.4737 per MCF	3.84
Commodity Charge \$6.3767 per MCF	51.65
Gas Cost Adjustment \$1.5312 per MCF	12.40
State Tax Surcharge @ .23%	.23
<b>Total Current Charges</b>	<b>\$98.63</b>
<b>Total Account Balance</b>	<b>\$346.01</b>

Dominion Peoples current charges include \$1.21 in state taxes.

*\$170  
9/7/04  
1696*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2003 71°F 2004 71°F



Average monthly use: 14.7 MCF.  
Total annual use: 176.6 MCF.

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	29060676		
Aug 2, 2004	Actual	574.3	
Jul 1, 2004	Estimate	566.2	8.1
MCF Used in 32 Days			8.1

**Please Pay** Plan Amount of \$153.63 by August 24, 2004

Thank you for participating in our special payment plan. We designed the plan to help you pay off your past-due balance and to keep you current with new bills. To remain on the plan and to avoid further shut-off action, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989. Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared September 2, 2004

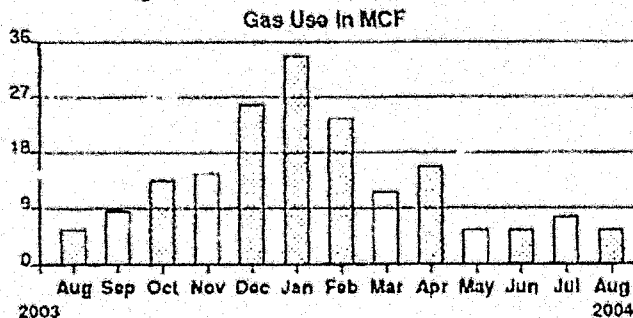
Next Billing Date  
September 30, 2004

For Dominion Peoples General Information, call 1-800-764-0111

**Summary of Basic Charges**

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2003 73°F  
2004 68°F



Average monthly use. 14.8 MCF.  
Total annual use. 177.1 MCF.

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	29060676		
Aug 31, 2004	Estimate	580.6	
Aug 2, 2004	Actual	574.3	6.3
MCF Used in 29 Days			6.3

This is an Estimated Bill.

*Handwritten note:* pl on Sept. 31, 2004

**Please Pay** Plan Amount of \$287.78 by September 24, 2004

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with a Visa or Discover credit card or an ATM/Debit card with a PULSE or STAR logo on our website at www.dom.com or at 1-800-285-5770. NCO Financial Systems provides this service and charges a transaction fee of \$5.95 for credit cards, \$1.95 for ATM cards.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951 Date Prepared September 30, 2004 Next Billing Date October 29, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

Summary of Basic Charges

Credits-And Charges Since Your Last Bill

Balance from last bill \$430.30  
 Payment on Sep 9, 2004 - Thank You 170.00 CR  
 Payment on Sep 21, 2004 - Thank You 120.00 CR  
 Late Charge 2.10  
 Balance \$142.40

Current Charges

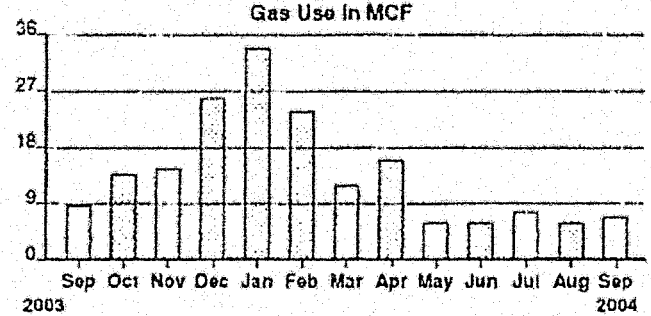
Rate RS Residential  
 Customer Charge - 1 Month \$11.00  
 Delivery Charge  
 6.7 MCF @ \$2 4087 16 14  
 Capacity Charge \$0.4737 per MCF 3 17  
 Commodity Charge \$6.3767 per MCF 42 72  
 Gas Cost Adjustment \$1.5312 per MCF 10 26  
 State Tax Surcharge @ 23% 19  
 Total Current Charges \$83.48  
 Total Account Balance \$225.88

Dominion Peoples current charges include \$1.03 in state taxes.

*Handwritten:* 11/9/2004  
 11 1740

Monthly Usage Comparison

Average Daily Temperature For This Billing Period  
 2003 64°F 2004 66°F



Legend:  Actual  Estimate  Customer Read  Adjusted Usage

Average monthly use: 14.5 MCF.  
 Total annual use: 174.4 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	29060676		
Sep 30, 2004	Actual	587.3	
Aug 31, 2004	Estimate	580.6	6.7
MCF Used in 30 Days			6.7

Please Pay Plan Amount of \$138.48 by October 22, 2004

Thank you for participating in our special payment plan. We designed the plan to help you pay off your past-due balance and to keep you current with new bills. To remain on the plan and to avoid further shut-off action, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989.

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared November 2, 2004

Next Billing Date  
December 1, 2004

For Dominion Peoples General Information, call 1-800-764-0111.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$225.88  
Payment on Oct 8, 2004 - Thank You 140.00 CR  
Late Charge 1.29  
Balance \$87.17

**Current Charges**

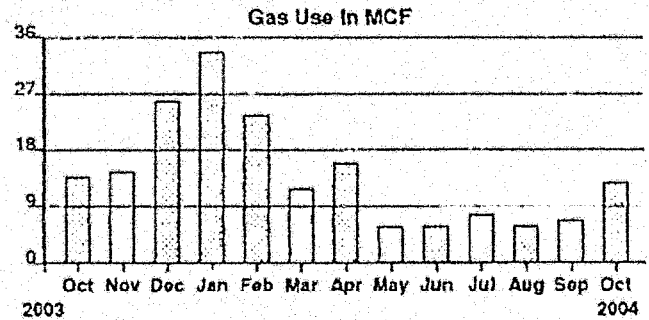
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
13.3 MCF @ \$2.4087 32.04  
Capacity Charge \$0.5556 per MCF 7.39  
Commodity Charge \$6.9083 per MCF 91.88  
Gas Cost Adjustment \$0.4023 per MCF 5.35  
State Tax Surcharge @ .23% .34  
Total Current Charges \$148.00  
Total Account Balance \$235.17

Dominion Peoples current charges include \$1.82 in state taxes

*pd \$203  
11/17/2004  
H 1799*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2003 50°F  
2004 52°F



Legend: Actual (white), Estimate (hatched), Customer Read (black), Adjusted Usage (dotted)

Average monthly use: 14.5 MCF  
Total annual use: 173.4 MCF

**Billing Period And Meter Readings**

Date	Meter Number	Read Type	Reading	Difference
Oct 29, 2004	29060676	Estimate	600.6	
Sep 30, 2004		Actual	587.3	13.3
MCF Used in 29 Days				13.3

This is an Estimated Bill.

**Please Pay** Plan Amount of \$203.00 by November 24, 2004

Thank you for participating in our special payment plan. We designed the plan to help you pay off your past-due balance and to keep you current with new bills. To remain on the plan and to avoid further shut-off action, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989.  
Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared December 3, 2004

Next Billing Date  
January 4, 2005

For Dominion Peoples General Information, call 1-800-764-0111.

Summary of Basic Charges

Credits And Charges Since Your Last Bill.

Balance from last bill	\$235.17
Payment on Nov 22, 2004 - Thank You	203.00 CR
Late Charge	.48
<b>Balance</b>	<b>\$32.65</b>

Current Charges

<b>Rate RS Residential</b>	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
1.8 MCF @ \$2.4087	4.34
Capacity Charge \$0.5583 per MCF	1.00
Commodity Charge \$6.9276 per MCF	12.47
Gas Cost Adjustment \$0.3625 per MCF	.65
State Tax Surcharge @ .23%	.07

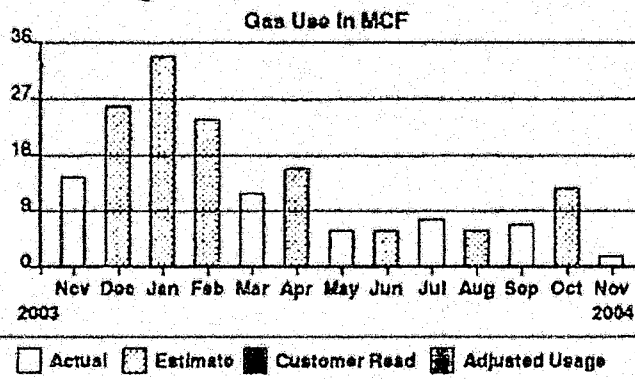
<b>Total Current Charges</b>	<b>\$29.53</b>
<b>Total Account Balance</b>	<b>\$62.18</b>

Dominion Peoples current charges include \$.36 in state taxes.

*pd 12-16-2004  
#1853*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2003 46°F	2004 47°F
---	--------------	--------------



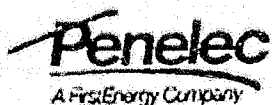
Average monthly use:	13.3 MCF.
Total annual use:	160.1 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	29060676		
Dec 3, 2004	Actual	602.4	
Oct 29, 2004	Estimate	600.6	1.8
MCF Used in 35 Days			1.8

Please Pay Account Balance of \$62.18 by December 28, 2004 to Avoid a Late Payment Charge of \$.93 (1.5% per month)

Last month ended your special payment plan which enabled you to pay on your arrears plus a budgeted amount to maintain your gas service. However, you still have an arrears balance of \$32.65. Please pay this amount along with your current amount of \$29.53 for a total of \$62.18 by Dec 28, 2004. For other payment options, please call us. Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.



January 22, 2004

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

*pd 1-27-2004  
ck# 1378*

Billing Period: Dec 19 to Jan 21, 2004 for 34 days  
Next Reading Date: On or about Feb 19, 2004  
Bill Based On: Actual Meter Reading  
Prorated Bill

Residential

Account Summary		Amount Due
Your previous bill was	71.72	
Total payments/adjustments	-71.72	
Balance at billing on January 22, 2004	0.00	0.00
Current Basic Charges		74.42
Penelec - Consumption		
<b>Total Due by Feb 11, 2004 - Please pay this amount</b>		<b>74.42</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

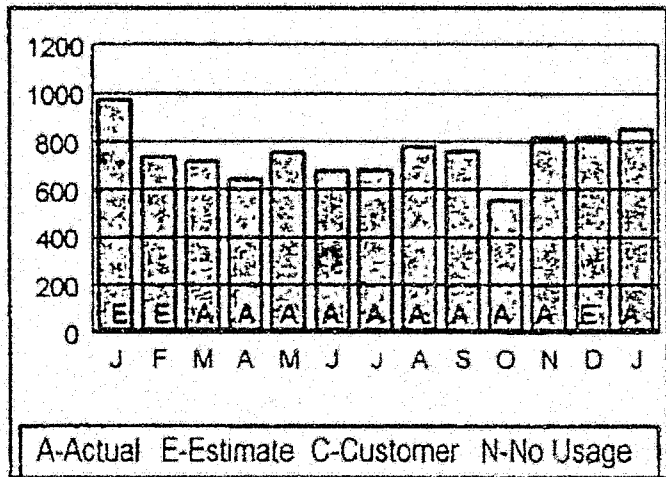
General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec		Emergency/Power Outage	1-888-544-4877
	PO Box 15152		Collections	1-800-962-4848
	Reading PA 19612-5152			

Exhibit B1

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Jan 03	Jan 04
Average Daily Use (KWH)	30	25
Average Daily Temperature	26	28
Days in Billing Period	32	34
Last 12 Months Use (KWH)		8,799
Average Monthly Use (KWH)		733

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

BT  
 Exipit



February 20, 2004

Account Number: 10-00-106442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jan 22 to Feb 19, 2004 for 29 days  
Next Reading Date: On or about Mar 19, 2004  
Bill Based On: Estimated Meter Reading  
Storm Related

Residential

Account Summary		Amount Due
Your previous bill was	74.42	
Total payments/adjustments	-74.42	
Balance at billing on February 20, 2004	0.00	0.00
Current Basic Charges Penelec - Consumption		61.68
Total Due by Mar 11, 2004 - Please pay this amount		\$61.68

*Handwritten notes: Pd 03-03-04 # 1425*

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

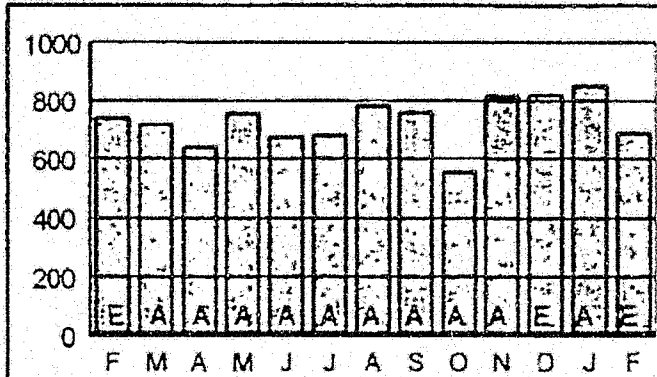
General Information			
	Bill issued by:		
	Penelec		Customer Service 1-800-545-7741
	PO Box 15152		Emergency/Power Outage 1-888-544-4877
	Reading PA 19612-5152		Collections 1-800-962-4848

See other pages for additional information and telephone numbers

Pg. 2

**Usage Information**

**Usage Comparison**



A-Actual E-Estimate C-Customer N-No Usage

	Feb 03	Feb 04
Average Daily Use (KWH)	24	24
Average Daily Temperature	21	19
Days in Billing Period	31	29
Last 12 Months Use (KWH)		8,751
Average Monthly Use (KWH)		729

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



March 22, 2004

Account Number: 10,00-10:644258

Page 1 of 4  
P7

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940



*pd 4-08-2004*  
*# 1485*

Billing Period: Feb 20 to Mar 19, 2004 for 29 days  
Next Reading Date: On or about Apr 19, 2004  
Bill Based On: Estimated Meter Reading  
Weather Related

Residential

Account Summary		Amount Due
Your previous bill was	61.68	
Total payments/adjustments	-61.68	
Balance at billing on March 22, 2004	0.00	0.00
Current Basic Charges		
Penelec - Consumption		65.80
<b>Total Due by Apr 12, 2004 - Please pay this amount</b>		<b>\$65.80</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		Emergency/Power Outage
	PO Box 15152		Collections
	Reading PA 19612-5152		1-800-545-7741 1-888-544-4877 1-800-962-4848

See other pages for additional information and telephone numbers

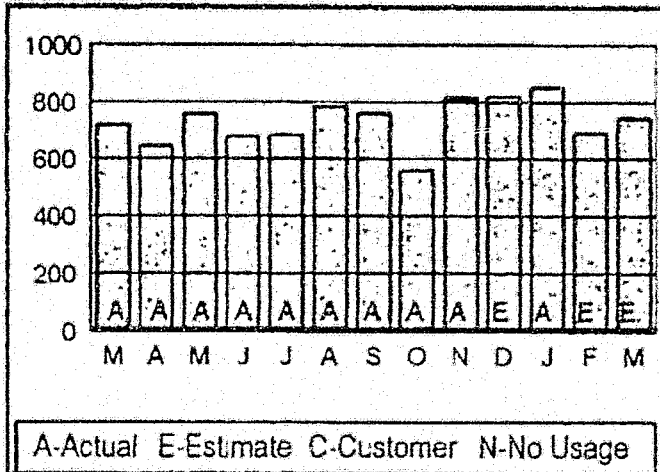
Pg. 3

GARY P BITER

Invoice Number 95040672024

**Usage Information**

**Usage Comparison**



	Mar 03	Mar 04
Average Daily Use (KWH)	26	26
Average Daily Temperature	31	34
Days in Billing Period	28	29
Last 12 Months Use (KWH)		8,776
Average Monthly Use (KWH)		731

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



April 20, 2004

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Mar 20 to Apr 19, 2004 for 31 days  
Next Reading Date: On or about May 18, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	65.80	
Total payments/adjustments	-65.80	
Balance at billing on April 20, 2004	0.00	0.00
Current Basic Charges Penelec - Consumption		63.51
<b>Total Due by May 10, 2004 - Please pay this amount</b>		<b>\$63.51</b>

*pd 4/20/04 \$1518*

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

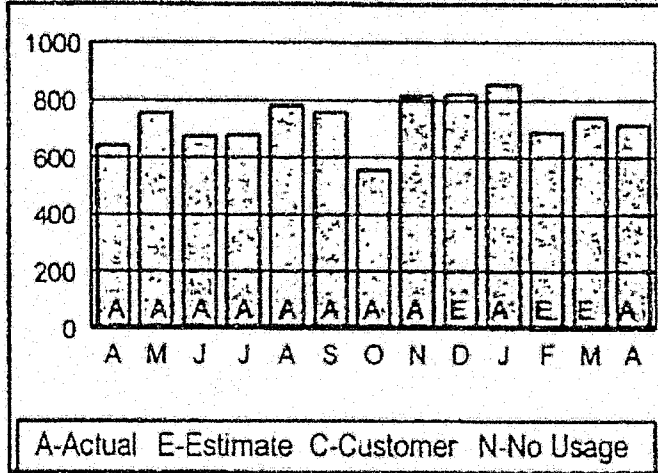
General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec		Automated Outage Reporting	1-888-544-4877
	PO Box 16001		Collections	1-800-962-4848
	Reading PA 19612-6001			

GARY P BITER

Invoice Number: 95840580387

**Usage Information**

**Usage Comparison**



	Apr 03	Apr 04
Average Daily Use (KWH)	23	23
Average Daily Temperature	47	43
Days in Billing Period	28	31
Last 12 Months Use (KWH)		8,848
Average Monthly Use (KWH)		737

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



May 18, 2004

Account Number: 10001064258

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Apr 20 to May 17, 2004 for 28 days  
Next Reading Date: On or about Jun 18, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	63.51	
Total payments/adjustments	-63.51	
Balance at billing on May 18, 2004	0.00	0.00
Current Basic Charges		
Penelec - Consumption		59.54
<b>Total Due by Jun 07, 2004 - Please pay this amount</b>		<b>\$59.54</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
	Reading PA 19612-6001		1-800-545-7741 1-888-544-4877 1-800-962-4848

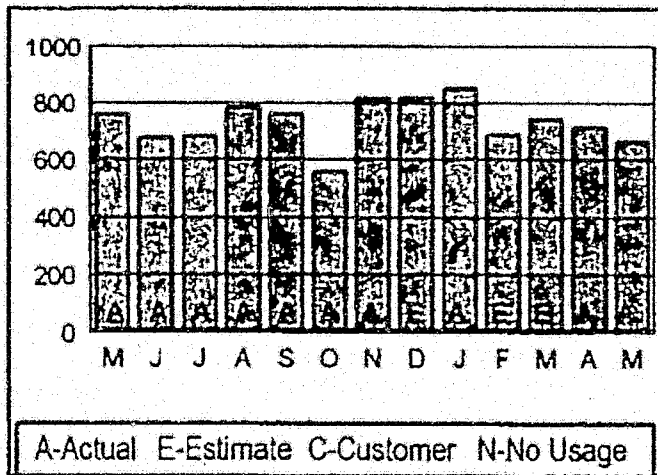
*pd 6-03-04  
# 1594*

See other pages for additional information and telephone numbers

Pg. 5

Usage Information

Usage Comparison



	May 03	May 04
Average Daily Use (KWH)	24	24
Average Daily Temperature	53	59
Days in Billing Period	32	28
Last 12 Months Use (KWH)		8,756
Average Monthly Use (KWH)		730

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

A Message About Pricing



June 21, 2004

Account Number: 10 00 10 5442 518

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: May 18 to Jun 18, 2004 for 32 days  
Next Reading Date: On or about Jul 20, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	59.54	
Total payments/adjustments	-59.54	
Balance at billing on June 21, 2004	0.00	0.00
Current Basic Charges		
Penelec - Consumption		68.18
<b>Total Due by Jul 12, 2004 - Please pay this amount</b>		<b>\$68.18</b>

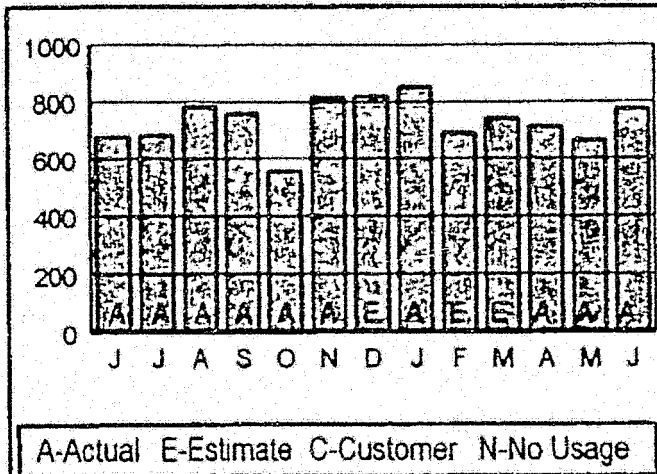
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
Reading PA 19612-6001		1-800-545-7741	1-888-544-4877
			1-800-962-4848

pd 6/29

Usage Information

Usage Comparison



	Jun 03	Jun 04
Average Daily Use (KWH)	22	24
Average Daily Temperature	60	66
Days in Billing Period	31	32
Last 12 Months Use (KWH)		8,852
Average Monthly Use (KWH)		738

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

A Message About Pricing



July 21, 2004

Account Number: 10 00 10 6442 58

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jun 19 to Jul 20, 2004 for 32 days  
Next Reading Date: On or about Aug 19, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	68.18	<i>pd 8-3-04</i> <i>16-21</i>
Total payments/adjustments	-68.18	
Balance at billing on July 21, 2004	0.00	
Current Basic Charges		
Penelec - Consumption		62.96
<b>Total Due by Aug 10, 2004 - Please pay this amount</b>		<b>\$62.96</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

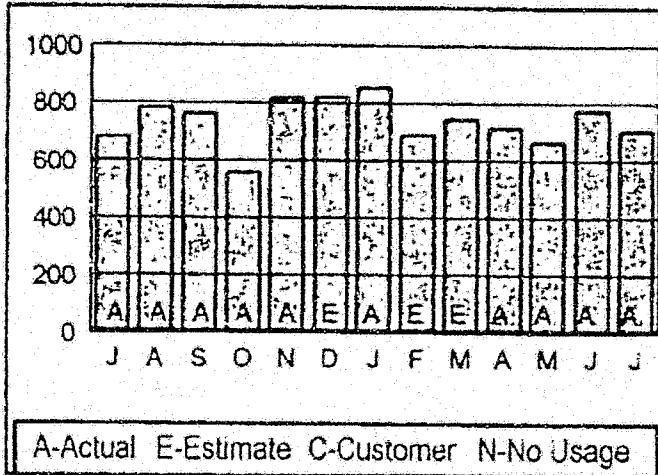
General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
	Reading PA 19612-6001		1-800-545-7741 1-888-544-4877 1-800-962-4848

See other pages for additional information and telephone numbers

Pg. 7

**Usage Information**

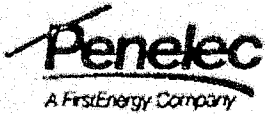
**Usage Comparison**



	Jul 03	Jul 04
Average Daily Use (KWH)	23	22
Average Daily Temperature	69	67
Days in Billing Period	29	32
Last 12 Months Use (KWH)		8,878
Average Monthly Use (KWH)		740

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



August 20, 2004

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jul 21 to Aug 19, 2004 for 30 days  
Next Reading Date: On or about Sep 21, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	62.96	
Total payments/adjustments	-62.96	
Balance at billing on August 20, 2004	0.00	0.00
Current Basic Charges Penelec - Consumption		60.25
<b>Total Due by Sep 09, 2004 - Please pay this amount</b>		<b>60.25</b>

*pd 9-6-04 \$60.00*

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

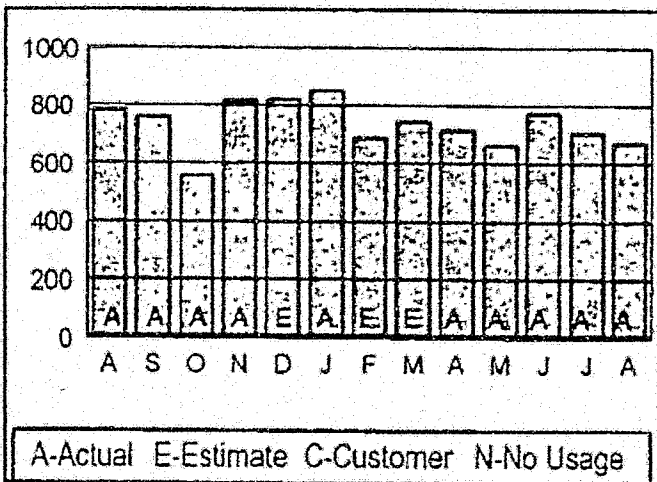
General Information			
	Bill issued by:		Customer Service 1-800-545-7741
	Penelec		Automated Outage Reporting 1-888-544-4877
	PO Box 16001 Reading PA 19612-6001		Collections 1-800-962-4848

See other pages for additional information and telephone numbers.

Pg. 8

**Usage Information**

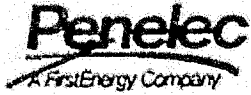
**Usage Comparison**



	Aug 03	Aug 04
Average Daily Use (KWH)	24	22
Average Daily Temperature	70	66
Days in Billing Period	32	30
Last 12 Months Use (KWH)		8,769
Average Monthly Use (KWH)		731

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



October 22, 2004

Account Number: 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Sep 23 to Oct 21, 2004 for 29 days  
Next Reading Date: On or about Nov 18, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	69.30	
Total payments/adjustments	-69.30	
Balance at billing on October 22, 2004	0.00	0.00
Current Basic Charges		
Penelec - Consumption		61.84
<b>Total Due by Nov 12, 2004 - Please pay this amount</b>		<b>\$61.84</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

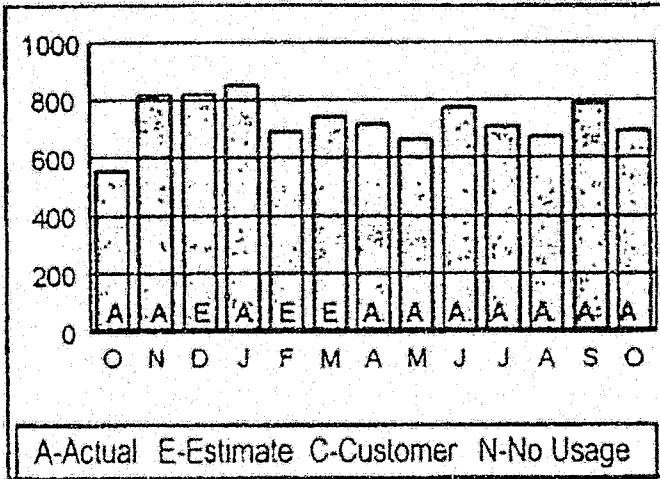
General Information			
	Bill issued by:		Customer Service
	Penelec		1-800-545-7741
	PO Box 16001		Automated Outage Reporting
	Reading PA 19612-6001		1-888-544-4877
			Collections
			1-800-962-4848

*PD 11-01-04*  
*47.81*

*Pg. 10*

**Usage Information**

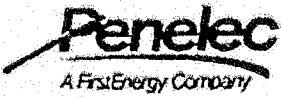
**Usage Comparison**



	Oct 03	Oct 04
Average Daily Use (KWH)	20	24
Average Daily Temperature	54	54
Days in Billing Period	28	29
Last 12 Months Use (KWH)		8,932
Average Monthly Use (KWH)		744

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



November 19, 2004

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Oct 22 to Nov 18, 2004 for 28 days  
Next Reading Date: On or about Dec 20, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	61.84	
Total payments/adjustments	-61.84	
Balance at billing on November 19, 2004	0.00	0.00
Current Basic Charges Penelec - Consumption		70.56
<b>Total Due by Dec 09, 2004 - Please pay this amount</b>		<b>570.56</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		1-800-545-7741
	PO Box 16001		Automated Outage Reporting
Reading PA 19612-6001		Collections	1-888-544-4877
			1-800-962-4848

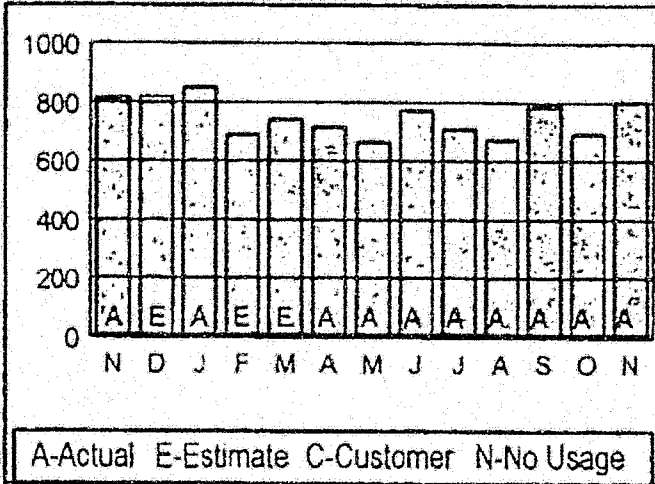
*pd 12-03-2004  
# 1826*

See other pages for additional information and telephone numbers

Pg. 11

**Usage Information**

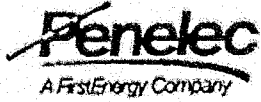
**Usage Comparison**



	Nov 03	Nov 04
Average Daily Use (KWH)	25	29
Average Daily Temperature	47	46
Days in Billing Period	33	28
Last 12 Months Use (KWH)		8,918
Average Monthly Use (KWH)		743

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



December 22, 2004

Account Number: 10 00 10 6442 5 8

Page 1 of P7

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940



*QA 12-29-04 #1877*

Billing Period: Nov 19 to Dec 21, 2004 for 33 days  
Next Reading Date: On or about Jan 19, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	70.56	
Total payments/adjustments	-70.56	
Balance at billing on December 22, 2004	0.00	0.00
Current Basic Charges		
Penelec - Consumption		116.70
<b>Total Due by Jan 11, 2005 - Please pay this amount</b>		<b>\$116.70</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

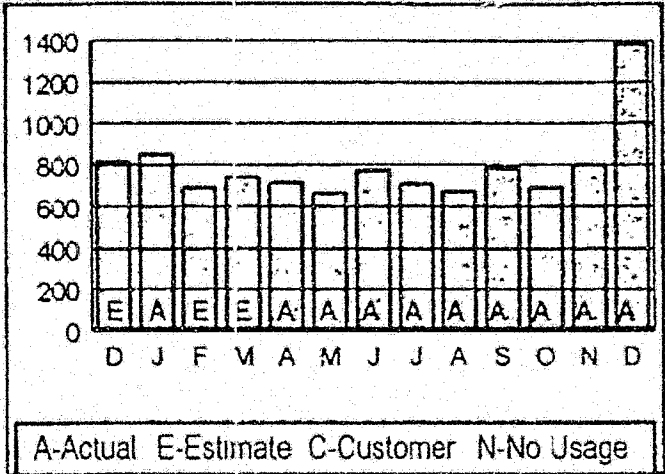
General Information	
	<p>Bill issued by: Penelec PO Box 16001 Reading PA 19612-6001</p>
	<p>Customer Service 1-800-545-774 Automated Outage Reporting 1-888-544-487 Collections 1-800-962-484</p>

Phone numbers

Pg. 12

**Usage Information**

**Usage Comparison**



	Dec 03	Dec 04
Average Daily Use (KWH)	27	42
Average Daily Temperature	33	36
Days in Billing Period	30	33
Last 12 Months Use (KWH)		9,485
Average Monthly Use (KWH)		790

**A Message About Pricing.**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



January 21, 2005

Account Number: 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Dec 22 to Jan 20, 2005 for 30 days  
Next Reading Date: On or about Feb 17, 2005  
Bill Based On: Actual Meter Reading  
Prorated Bill

Residential

Account Summary		Amount Due
Your previous bill was	116.70	
Total payments/adjustments	-116.70	
Balance at billing on January 21, 2005	0.00	0.00
<b>Current Basic Charges</b>		
Penelec - Consumption		100.94
<b>Total Due by Feb 10, 2005 - Please pay this amount</b>		<b>\$100.94</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec		Automated Outage Reporting	1-888-544-4877
	PO Box 16001 Reading PA 19612-6001		Collections	1-800-962-4848

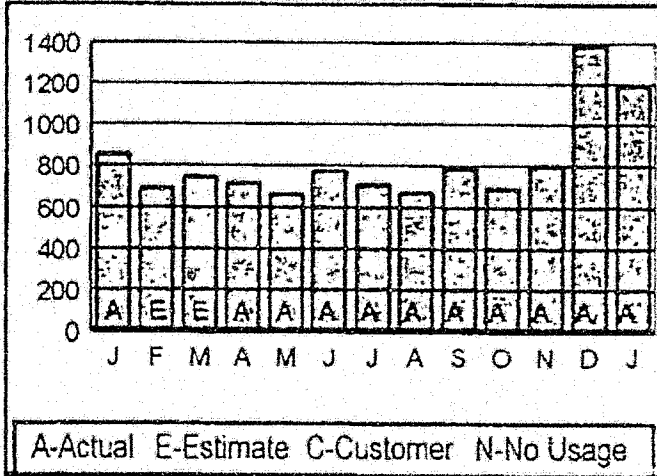
*PD \$101.  
# 1920  
1-31-2005*

**Exhibit B 2**  
**Year in question**

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**

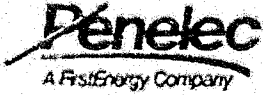


	Jan 04	Jan 05
Average Daily Use (KWH)	25	40
Average Daily Temperature	27	32
Days in Billing Period	34	30
Last 12 Months Use (KWH)		9,820
Average Monthly Use (KWH)		818

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

Year in question  
 Exhibit B 2



February 21, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jan 21 to Feb 19, 2005 for 30 days  
Next Reading Date: On or about Mar 21, 2005  
Bill Based On: Estimated Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	100.94	
Total payments/adjustments	-101.00	
Balance at billing on February 21, 2005	-0.06	-0.06
Current Basic Charges		
Penelec - Consumption		63.65
<b>Total Due by Mar 14, 2005 - Please pay this amount</b>		<b>\$63.49</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		
	Penelec		Customer Service 1-800-545-7741
	PO Box 16001		Automated Outage Reporting 1-888-544-4877
	Reading PA 19612-6001		Collections 1-800-962-4848

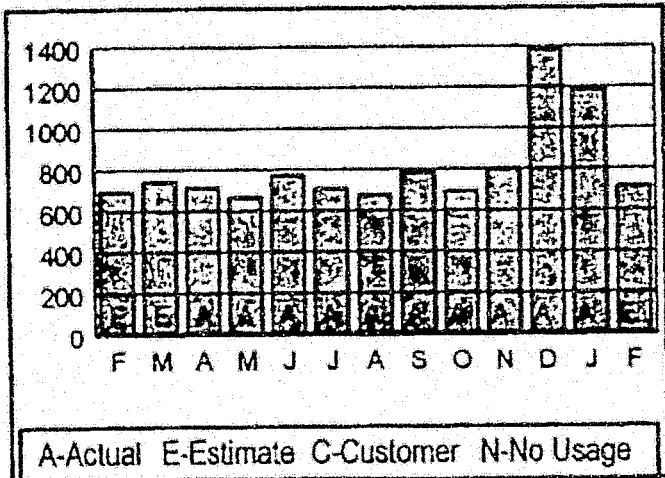
*PA 2-28-05  
#1969*

See other pages for additional information and telephone numbers

Pg. 2

Usage Information

Usage Comparison



	Feb 04	Feb 05
Average Daily Use (KWH)	24	24
Average Daily Temperature	20	27
Days in Billing Period	29	30
Last 12 Months Use (KWH)		9,844
Average Monthly Use (KWH)		820

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

**GARY BITER**

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion®**

Account Number 9 4621 0398 2951  
Date Prepared February 6, 2006

Next Meter Reading 04/04 - 04/07/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 03/07 & 5 p.m. on 03/09/2006 at www.dom.com.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$41.85  
Balance \$41.85

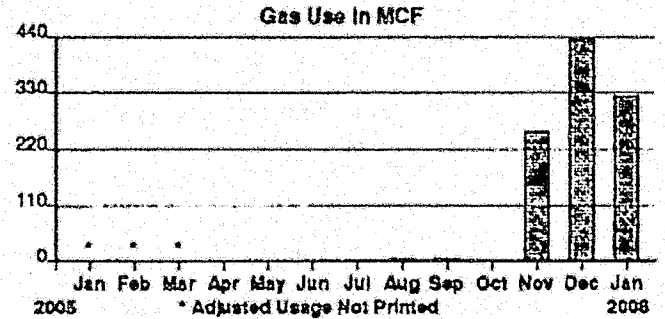
**Current Charges**

Rate RS Residential  
Customer Charge - 3 Months \$33.00  
Delivery Charge  
1022.4 MCF @ \$2.4087 2,462.65  
Capacity Charge \$0.6195 per MCF 633.33  
Commodity Charge \$12.1767 per MCF 12,449.49  
Gas Cost Adjustment \$0.8343 per MCF 852.94  
State Tax Surcharge Cr @ .28% 6.90 CR  
Total Current Charges \$16,424.51  
Total Account Balance \$16,466.36

Dominion Peoples current charges include \$159.32 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period  
2005 24°F  
2006 33°F



**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number 23974534			
Feb 3, 2006	Actual	49.0	
Nov 28, 2005	Connect	.0	49.0
Meter Number 29060676			
Nov 28, 2005	Disconnect	602.3	
Nov 1, 2005	Estimate	628.9	973.4
MCF Used in 94 Days			1022.4
The meter was replaced on Nov 28, 2005			

**Please Pay Account Balance of \$16,466.36 by February 28, 2006**

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Dominion®

Account Number 9 4621 0388 2951  
Date Prepared February 8, 2006

Next Meter Reading  
04/04 - 04/07/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 03/07 & 5 p.m. on 03/09/2006 at www.dom.com.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$16,466.36
Cancel Billing	16,805.54 CR
Billing Adjustment - Debit	1,832.02
<b>Balance</b>	<b>\$1,492.84</b>

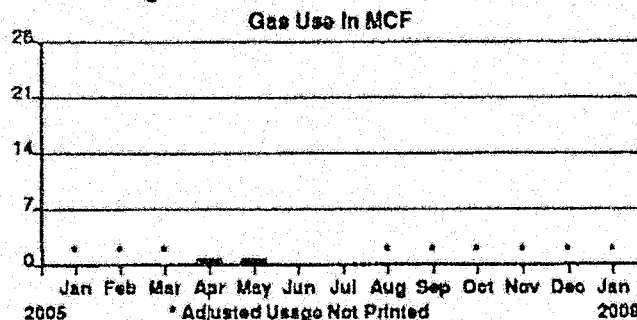
**Current Charges**

<b>Rate RS Residential</b>	
Customer Charge - 6 Months	\$66.00
Delivery Charge	
49.0 MCF @ \$2.4087	118.03
Capacity Charge \$0.6161 per MCF	30.19
Commodity Charge \$10.7443 per MCF	526.47
Gas Cost Adjustment \$0.9176 per MCF	44.96
State Tax Surcharge Cr @ .28%	.33 CR
<b>Total Current Charges</b>	<b>\$785.32</b>
<b>Total Account Balance</b>	<b>\$2,278.16</b>

Dominion Peoples current charges include \$8.27 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period      2005 24°F      2006 46°F



**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	23974534		
Feb 3, 2006	Actual	49.0	
Nov 28, 2005	Connect	.0	49.0
Meter Number	29060676		
Nov 28, 2005	Disconnect	602.4	
Aug 3, 2005	Actual	602.4	
<b>MCF Used in 184 Days</b>			<b>49.0</b>
The meter was replaced on Nov 28, 2005			

**Please Pay** Account Balance of \$2,278.16 by March 2, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**<sup>®</sup>

Account Number 9 4621 0398 2951  
Date Prepared March 9, 2006

Next Meter Reading 04/04 - 04/07/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 04/05 & 5 p.m. on 04/07/2006 at www.dom.com

**Summary of Basic Charges**

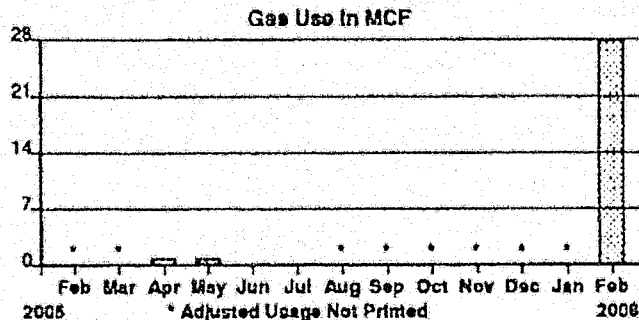
<b>Credits And Charges Since Your Last Bill</b>	
Balance from last bill	\$2,278.16
<b>Balance</b>	<b>\$2,278.16</b>
<b>Current Charges</b>	
Rate RS Residential	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
27.8 MCF @ \$2.4087	66.96
Capacity Charge \$0.6336 per MCF	17.61
Commodity Charge \$12.594 per MCF	350.11
Gas Cost Adjustment \$1.8939 per MCF	52.65
State Tax Surcharge Cr @ .28%	.19 CR
<b>Total Current Charges</b>	<b>\$498.14</b>
<b>Total Account Balance</b>	<b>\$2,776.30</b>

Dominion Peoples current charges include \$4.83 in state taxes.

*PD \$300.00  
3-16-2006  
Payment on current account*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period      2005 27°F      2006 25°F



Legend:  Actual    Estimate    Customer Read    Adjusted Usage

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	23974534		
Mar 7, 2006	Estimate	76.8	
Feb 3, 2006	Actual	49.0	27.8
MCF Used in 32 Days			27.8

This is an Estimated Bill.

**Please Pay**      Account Balance of \$2,776.30 by March 31, 2006

Did you forget to pay last month's bill? As of Feb 28, 2006, we haven't received your total amount due. If you've already paid it, thank you. Please pay the total amount due by Mar 31, 2006. Thanks for your cooperation. Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502

PD # 200.  
4-25-06  
Dominion®

Account Number 9 4621 0398 2951  
Date Prepared April 5, 2006

Next Meter Reading 06/05 - 06/08/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 05/05 & 5 p.m. on 05/09/2006 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill	\$2,776.30
Payment on Mar 20, 2006 - Thank You	300.00 CR
Cancel Billing	498.14 CR
<b>Balance</b>	<b>\$1,978.16</b>

Current Charges

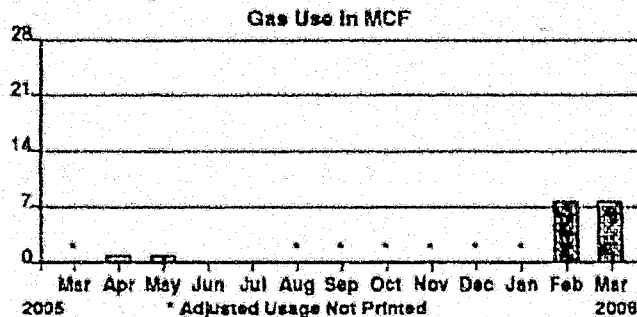
<b>Rate RS Residential</b>	
Customer Charge - 2 Months	\$22.00
Delivery Charge	
15.7 MCF @ \$2.4087	37.82
Capacity Charge \$0.6344 per MCF	9.96
Commodity Charge \$12.3783 per MCF	194.34
Gas Cost Adjustment \$1.8955 per MCF	29.76
State Tax Surcharge Cr @ .28%	11 CR

Total Current Charges	\$293.77
Total Account Balance	\$2,271.93

Dominion Peoples current charges include \$2.85 in state taxes.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2005 32°F	2006 31°F
---	-----------	-----------



Actual  
 Estimate  
 Customer Read  
 Adjusted Usage

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	23974534		
Apr 5, 2006	Actual	64.7	
Feb 3, 2006	Actual	49.0	15.7
<b>MCF Used in 61 Days</b>			<b>15.7</b>

Please Pay Account Balance of \$2,271.93 by April 27, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Dominion®

Account Number 9 4621 0398 2951  
Date Prepared May 9, 2006

Next Meter Reading 06/05 - 06/08/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 06/06 & 5 p.m. on 06/08/2006 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$2,271.93  
Payment on Apr 28, 2006 - Thank You 200.00 CR  
Balance \$2,071.93

Current Charges

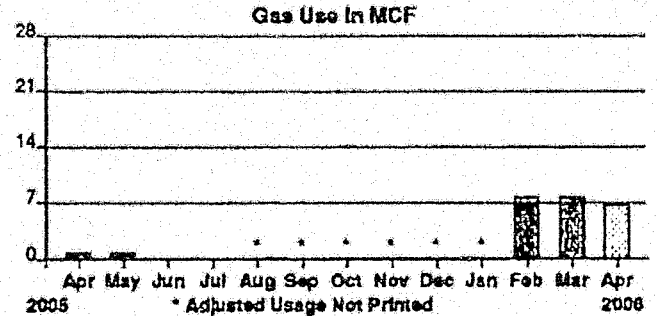
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
6.8 MCF @ \$2.4087 16.38  
Capacity Charge \$0.6390 per MCF 4.35  
Commodity Charge \$9.3061 per MCF 63.28  
Gas Cost Adjustment \$1.9279 per MCF 13.11  
State Tax Surcharge Cr @ .67% .11 CR  
Total Current Charges \$108.01  
Total Account Balance \$2,179.94

Dominion Peoples current charges include \$1.05 in state taxes.

*PA \$200  
5-15-06  
# 2503*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2005 48°F 2006 50°F



Billing Period And Meter Readings

Date	Read type	Reading	Difference
Meter Number	23974534		
May 5, 2006	Estimate	71.5	
Apr 5, 2006	Actual	64.7	6.8
MCF Used in 30 Days			6.8

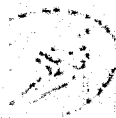
This is an Estimated Bill.

Please Pay Account Balance of \$2,179.94 by May 31, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared June 6, 2006

Next Meter Reading 08/03 - 08/08/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 07/06 & 5 p.m. on 07/10/2006 at www.dom.com.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$2,179.94
Payment on May 17, 2006 - Thank You	200.00 CR
Cancel Billing	108.01 CR
<b>Balance</b>	<b>\$1,871.93</b>

**Current Charges**

<b>Rate RS Residential</b>	
Customer Charge - 2 Months	\$22.00
Delivery Charge	
3.8 MCF @ \$2.4087	9.15
Capacity Charge \$0.6390 per MCF	2.43
Commodity Charge \$9.3061 per MCF	35.36
Gas Cost Adjustment \$1.9279 per MCF	7.33
State Tax Surcharge Cr @ .66%	.06 CR

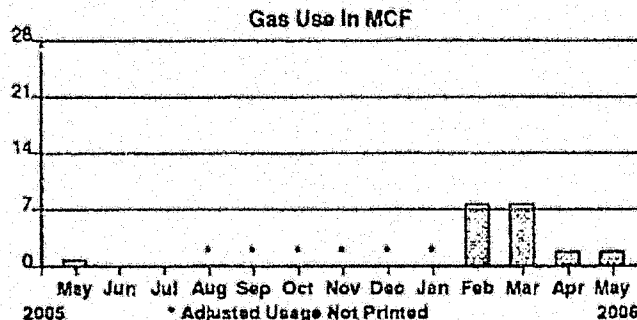
<b>Total Current Charges</b>	<b>\$76.21</b>
<b>Total Account Balance</b>	<b>\$1,948.14</b>

Dominion Peoples current charges include \$.74 in state taxes

*2 months Pd 6-13-06  
# 2537*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period	2005 51°F	2006 53°F
---	-----------	-----------



Actual   
 Estimate   
 Customer Read   
 Adjusted Usage

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	23974534		
Jun 5, 2006	Actual	68.5	
Apr 5, 2006	Actual	64.7	3.8
<b>MCF Used in 61 Days</b>			<b>3.8</b>

**Please Pay** Account Balance of \$1,948.14 by June 28, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Dominion®

Account Number 9 4621 0398 2951  
Date Prepared July 10, 2006

Next Meter Reading 08/03 - 08/08/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 08/04 & 5 p.m. on 08/08/2006 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$1,948.14  
Payment on Jun 20, 2006 - Thank You 76.21 CR  
Balance \$1,871.93

Current Charges

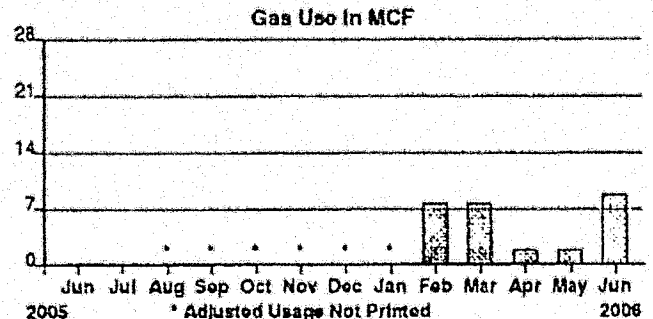
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
8.7 MCF @ \$2.4087 20.96  
Capacity Charge \$0.6379 per MCF 5.55  
Commodity Charge \$9.1414 per MCF 79.53  
Gas Cost Adjustment \$1.6644 per MCF 14.48  
State Tax Surcharge Cr @ .74% 16 CR  
Total Current Charges \$131.36  
Total Account Balance \$2,003.29

Dominion Peoples current charges include \$1.27 in state taxes.

*PD 2/16/06  
# 2568*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2005 68°F 2006 64°F



Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	23974534		
Jul 6, 2006	Estimate	77.2	
Jun 5, 2006	Actual	68.5	8.7
MCF Used in 31 Days			8.7

This is an Estimated Bill.

Please Pay Account Balance of \$2,003.29 by August 1, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



**Dominion**

Account Number 9 4621 0398 2951  
Date Prepared August 4, 2006

Next Meter Reading 10/03 - 10/06/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 09/05 & 5 p.m. on 09/07/2006 at www.dom.com

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill	\$2,003.29
Payment on Jul 20, 2006 - Thank You	136.36 CR
Cancel Billing	131.36 CR
<b>Balance</b>	<b>\$1,735.57</b>

**Current Charges**

Rate RS Residential	
Customer Charge - 2 Months	\$22.00
Delivery Charge	
5.3 MCF @ \$2.4087	12.77
Capacity Charge \$0.6358 per MCF	3.37
Commodity Charge \$8.7377 per MCF	46.31
Gas Cost Adjustment \$1.0132 per MCF	5.37
State Tax Surcharge Cr @ 74%	.09 CR

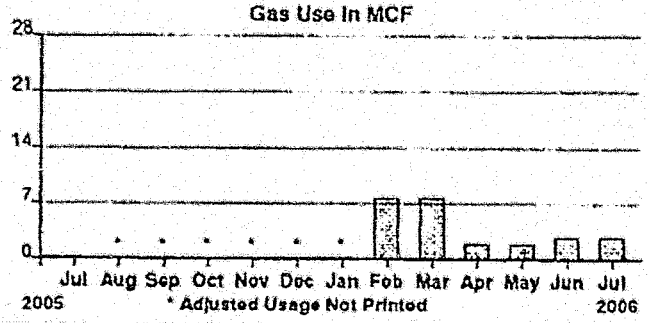
<b>Total Current Charges</b>	<b>\$89.73</b>
<b>Total Account Balance</b>	<b>\$1,825.30</b>

Dominion Peoples current charges include \$89.73 in state taxes.

*No Payment Made Credit Balance*

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period	2005 69°F	2006 67°F
---	-----------	-----------



Actual   
 Estimate   
 Customer Read   
 Adjusted Usage

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	23974534		
Aug 3, 2006	Actual	73.8	
Jun 5, 2006	Actual	68.5	5.3
MCF Used in 59 Days			5.3

**Please Pay** Account Balance of \$1,825.30 by August 28, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

**GARY BITER**

2080 MANOR DR  
LORETTO PA 15840-7502



Account Number 9 4621 0398 2951 Date Prepared September 7, 2006 Next Meter Reading 10/03 - 10/06/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 10/04 & 5 p.m. on 10/06/2006 at www.dom.com.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill**

Balance from last bill \$1,825.30  
Balance \$1,825.30

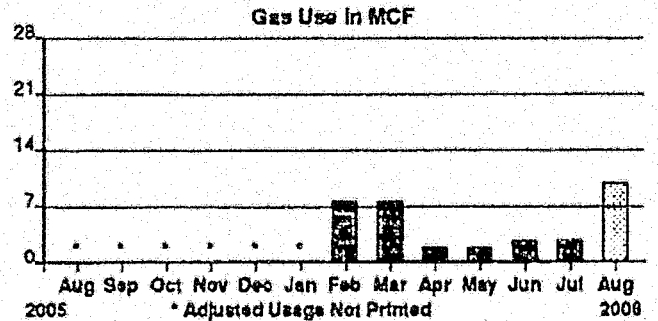
**Current Charges**

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
10.4 MCF @ \$2.4087 25.05  
Capacity Charge \$0.6333 per MCF 6.59  
Commodity Charge \$8.2873 per MCF 86.19  
Gas Cost Adjustment \$0.2949 per MCF 3.07  
State Tax Surcharge Cr @ .74% .19 CR  
Total Current Charges \$131.71  
Total Account Balance \$1,957.01

Dominion Peoples current charges include \$1.28 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2005 69°F 2006 66°F



**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	23974534		
Sep 5, 2006	Estimate	84.2	
Aug 31, 2006	Estimate	83.3	
Aug 3, 2006	Actual	73.8	10.4
MCF Used In 33 Days			10.4

This is an Estimated Bill.

**Please Pay** Account Balance of \$1,957.01 by September 29, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared October 5, 2006

Next Meter Reading 12/04 - 12/07/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 11/02 & 5 p.m. on 11/06/2006 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$1,957.01  
Cancel Billing 131.71 CR  
Balance \$1,825.30

Current Charges

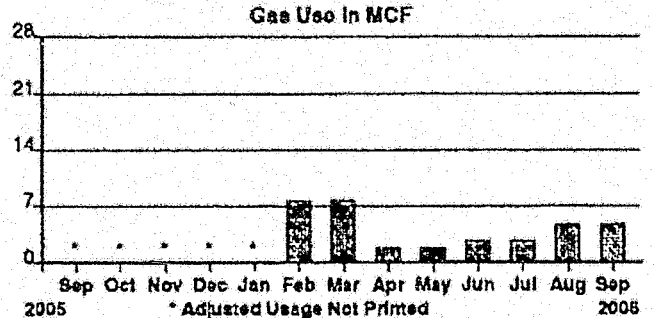
Rate RS Residential  
Customer Charge - 2 Months \$22.00  
Delivery Charge  
9.9 MCF @ \$2.4087 23.85  
Capacity Charge \$0.6323 per MCF 6.26  
Commodity Charge \$8.297 per MCF 82.14  
Gas Cost Adjustment \$0.2596 per MCF 2.57  
State Tax Surcharge Cr @ .74% .18 CR  
Total Current Charges \$136.64  
Total Account Balance \$1,961.94

Dominion Peoples current charges include \$1.33 in state taxes.

*PR 10/20/06  
# 2692*

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2005 64°F 2006 62°F



Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	23974534		
Oct 4, 2006	Actual	83.7	
Aug 3, 2006	Actual	73.8	9.9
MCF Used in 62 Days			9.9

Please Pay Account Balance of \$1,961.94 by October 27, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Dominion

Account Number 9 4621 0398 2951 Date Prepared November 6, 2006 Next Meter Reading 12/04 - 12/07/2006

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 12/05 & 5 p.m. on 12/07/2006 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$1,961.94  
Payment on Oct 24, 2006 - Thank You 136.64 CR  
Balance \$1,825.30

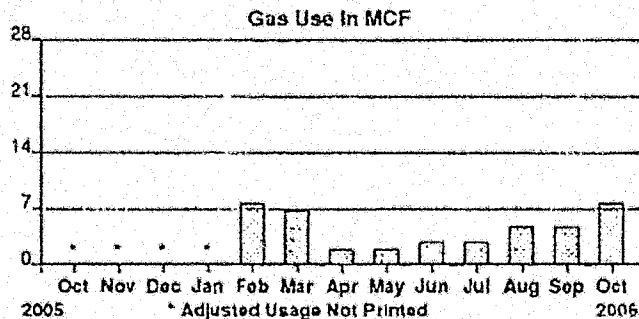
Current Charges

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
8.2 MCF @ \$2.4087 19.75  
Capacity Charge \$0.6117 per MCF 5.02  
Commodity Charge \$8.5067 per MCF 69.75  
Gas Cost Adjustment - \$0.4469 per MCF 3.66 CR  
State Tax Surcharge Cr @ .74% .15 CR  
Total Current Charges \$101.71  
Total Account Balance \$1,927.01

Dominion Peoples current charges include \$.99 in state taxes.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2005 49°F 2006 46°F



Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	23974534		
Nov 2, 2006	Estimate	91.9	
Oct 4, 2006	Actual	83.7	8.2
MCF Used in 29 Days			8.2

This is an Estimated Bill.

Please Pay Account Balance of \$1,927.01 by November 28, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER



2080 MANOR DR  
LORETTO PA 15940-7502

Account Number 9 4621 0398 2951  
Date Prepared December 6, 2006

Next Meter Reading 02/06 - 02/09/2007

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 01/08 & 5 p.m. on 01/10/2007 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$1,927.01  
Balance \$1,927.01

Current Charges

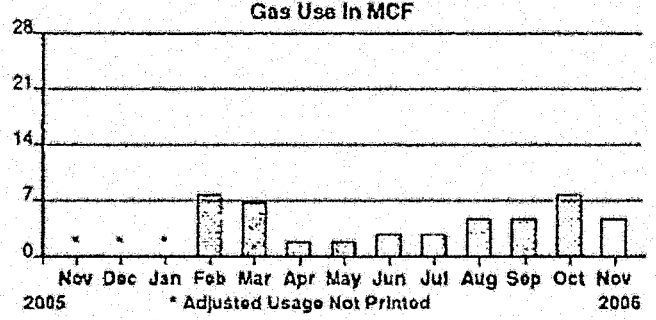
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
4.8 MCF @ \$2.4087 11.56  
Capacity Charge \$0.6117 per MCF 2.94  
Commodity Charge \$8.5067 per MCF 40.83  
Gas Cost Adjustment - \$0.4469 per MCF 2.15 CR  
State Tax Surcharge Cr @ .74% .09 CR  
Total Current Charges (\$64.09)  
Total Account Balance \$1,991.10

Dominion Peoples current charges include \$.62 in state taxes.

*Handwritten notes:*  
pe  
12/20/06  
2/6/07

Monthly Usage Comparison

Average Daily Temperature For This Billing Period  
2005 39°F  
2006 40°F



Billing Period And Meter Readings

Date	Read type	Reading	Difference
Meter Number	23974534		
Dec 5, 2006	Actual	96.7	
Nov 2, 2006	Estimate	91.9	4.8
MCF Used in 33 Days			4.8

Please Pay Account Balance of \$1,991.10 by December 28, 2006

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared January 10, 2007

Next Meter Reading 02/06 - 02/09/2007

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 02/07 & 5 p.m. on 02/09/2007 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$1,991.10  
Payment on Dec 22, 2006 - Thank You 64.09 CR  
Balance \$1,927.01

Current Charges

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
15.0 MCF @ \$2.4666 37.00  
Capacity Charge \$0.6227 per MCF 9.34  
Commodity Charge \$8.4513 per MCF 126.77  
Gas Cost Adjustment - \$0.3693 per MCF 5.54 CR  
State Tax Surcharge Cr @ .74% .27 CR

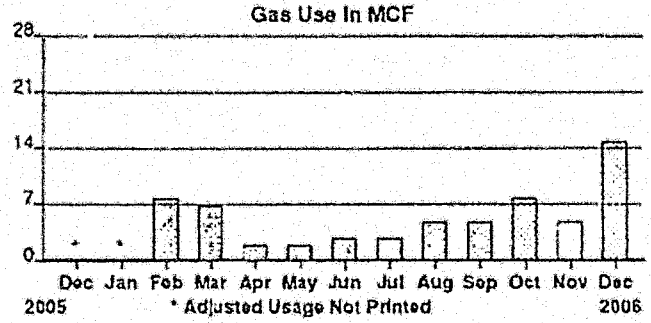
Total Current Charges \$178.30  
Total Account Balance \$2,105.31

Dominion Peoples current charges include \$1.73 in state taxes.

Did NOT PAY

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2005 25°F 2006 37°F



Legend: Actual (white), Estimate (hatched), Customer Road (black), Adjusted Usage (grey)

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	23974534		
Jan 8, 2007	Estimate	111.7	
Dec 5, 2006	Actual	96.7	15.0
MCF Used in 34 Days			15.0

This is an Estimated Bill.

Please Pay Account Balance of \$2,105.31 by February 1, 2007

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared February 9, 2007

Next Meter Reading  
04/05 - 04/11/2007

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid a estimate-enter a read between 03/08 & 5 p.m. on 03/12/2007 at www.dom.com

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$2,105.31  
Cancel Billing 178.30 CR  
Balance \$1,927.01

Current Charges

Rate RS Residential  
Customer Charge - 2 Months \$22.00  
Delivery Charge  
7.6 MCF @ \$2.5748 19.57  
Capacity Charge \$0.6434 per MCF 4.89  
Commodity Charge \$8.3487 per MCF 63.45  
Gas Cost Adjustment - \$0.2250 per MCF 1.71 CR  
State Tax Surcharge Cr @ .74% .15 CR

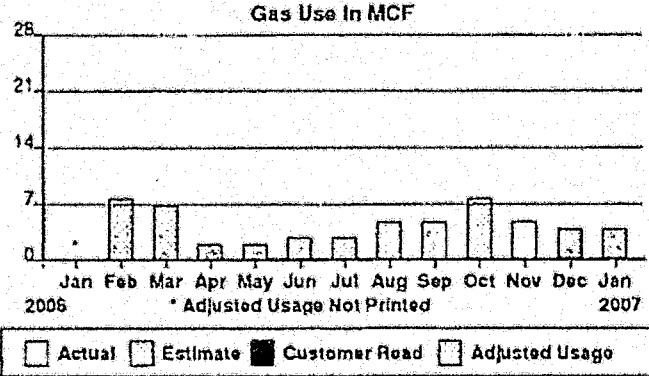
Total Current Charges \$108.05  
Total Account Balance \$2,035.06

Dominion Peoples current charges include \$1.05 in state taxes.

Pl 2-15-07  
Dec 7 Jan Bill

Monthly Usage Comparison

Average Daily Temperature For This Billing Period  
2006 46°F  
2007 29°F



Billing Period And Meter Readings

Date	Read type	Reading	Difference
Meter Number	23974534		
Feb 9, 2007	Actual	104.3	
Dec 5, 2006	Actual	96.7	7.6
MCF Used in 66 Days			7.6

Please Pay Account Balance of \$2,035.06 by March 5, 2007

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Dominion

Account Number 9 4621 0398 2951  
Date Prepared March 12, 2007

Next Meter Reading  
04/05 - 04/11/2007

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 04/09 & 5 p.m. on 04/11/2007 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$2,035.06  
Payment on Feb 19, 2007 - Thank You 108.05 CR  
Balance \$1,927.01

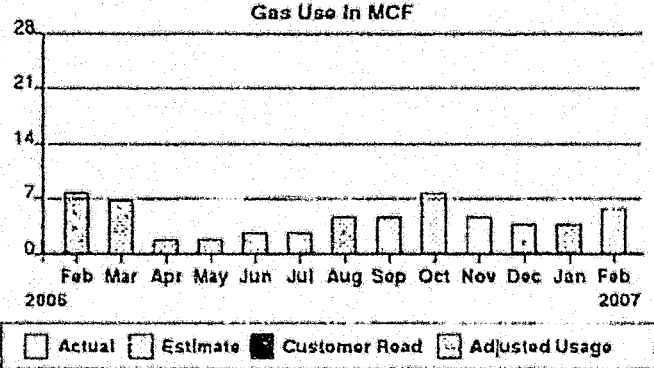
Current Charges

Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
5.8 MCF @ \$2.6898 15.60  
Capacity Charge \$0.6649 per MCF 3.86  
Commodity Charge \$8.2392 per MCF 47.79  
Gas Cost Adjustment - \$0.0706 per MCF 41 CR  
State Tax Surcharge Cr @ 74% 12 CR  
Total Current Charges \$77.72  
Total Account Balance \$2,004.73

Dominion Peoples current charges include \$.75 in state taxes.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period  
2006 24°F  
2007 21°F



Average monthly use: 4.4 MCF  
Total annual use: 52.4 MCF.

Billing Period And Meter Readings

Date	Read type	Reading	Difference
Meter Number	23974534		
Mar 8, 2007	Estimate	110.1	
Feb 9, 2007	Actual	104.3	5.8
MCF Used in 27 Days			5.8

This is an Estimated Bill.

Please Pay Account Balance of \$2,004.73 by April 3, 2007

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

GARY BITER

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 9 4621 0398 2951  
Date Prepared April 10, 2007

Next Meter Reading  
06/06 - 06/11/2007

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 05/08 & 5 p.m. on 05/10/2007 at www.dom.com.

Summary of Basic Charges

Credits And Charges Since Your Last Bill

Balance from last bill \$2,004.73  
Balance \$2,004.73

Current Charges

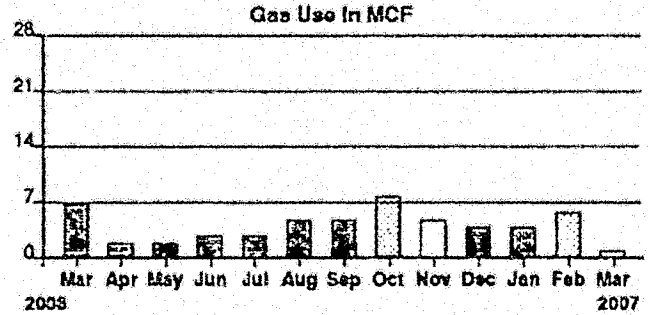
Rate RS Residential  
Customer Charge - 1 Month \$11.00  
Delivery Charge  
4 MCF @ \$2.6900 1.08  
Capacity Charge \$0.6500 per MCF 26  
Commodity Charge \$8.30 per MCF 3.32  
Gas Cost Adjustment \$0.1500 per MCF .06  
State Tax Surcharge Cr @ 74% 01 CR  
Total Current Charges \$15.71  
Total Account Balance \$2,020.44

Dominion Peoples current charges include \$.15 in state taxes.

Pa 5-1-07

Monthly Usage Comparison

Average Daily Temperature For This Billing Period  
2006 31°F  
2007 40°F



Legend: Actual (white), Estimate (light gray), Customer Read (dark gray), Adjusted Usage (checkered)

Average monthly use: 3.8 MCF  
Total annual use: 45.6 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	23974534		
Apr 9, 2007	Actual	110.5	
Mar 8, 2007	Estimate	110.1	.4
MCF Used in 32 Days			.4

Please Pay Account Balance of \$2,020.44 by May 2, 2007

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

**GARY BITER**

2080 MANOR DR  
LORETTO PA 15940-7502



Account Number 8 4621 0398 2951  
Date Prepared May 10, 2007

Next Meter Reading 06/06 - 06/11/2007

For questions about Dominion Peoples charges call 1-800-764-0111. Avoid an estimate-enter a read between 06/07 & 5 p.m. on 06/11/2007 at www.dom.com.

**Summary of Basic Charges**

**Credits And Charges Since Your Last Bill:**

Balance from last bill	\$2,020.44
Payment on May 4, 2007 - Thank You	15.71 CR
Late Charge	24.57
Miscellaneous Credit	366.40 CR
<b>Balance</b>	<b>\$1,662.90</b>

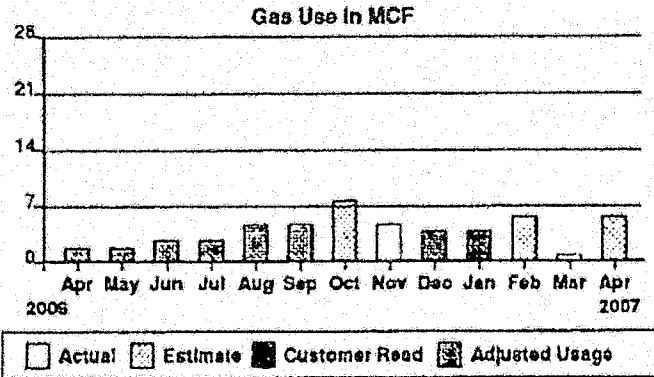
**Current Charges**

<b>Rate RS Residential</b>	
Customer Charge - 1 Month	\$11.00
Delivery Charge	
5.8 MCF @ \$2.6903	15.60
Capacity Charge \$0.5746 per MCF	3.33
Commodity Charge \$8.4647 per MCF	49.10
Gas Cost Adjustment \$0.8171 per MCF	4.74
State Tax Surcharge Cr @ 1.09%	.17 CR
<b>Total Current Charges</b>	<b>\$93.60</b>
<b>Total Account Balance</b>	<b>\$1,746.50</b>

Dominion Peoples current charges include \$.81 in state taxes.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period      2006 52°F      2007 47°F



Average monthly use: 4.1 MCF,  
Total annual use: 49.5 MCF.

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	23974534		
May 8, 2007	Estimate	116.3	
Apr 9, 2007	Actual	110.5	5.8
<b>MCF Used in 29 Days</b>			<b>5.8</b>

This is an Estimated Bill.

**Please Pay** Account Balance of \$1,746.50 by June 1, 2007 to Avoid a Late Payment Charge of \$25.83 (1.5% per month)

Help people without heat or light by donating to the Dollar Energy Fund. Please add \$1 to your monthly gas payment. You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1169. BillMatrix provides this service. A service fee applies.

# Exhibit A 2 •

## INFORMAL COMPLAINT DECISION THE PENNSYLVANIA PUBLIC UTILITY COMMISSION BUREAU OF CONSUMER SERVICES, INFORMAL COMPLAINT UNIT

GARY BITER  
2080 MANOR DRIVE  
LORETTO, PA 15940

v. DOMINION PEOPLES

BCS No: 2029699

Account No: 9462103982951

---

### DECISION ON INFORMAL COMPLAINT BY THE BUREAU OF CONSUMER SERVICES:

#### STATEMENT OF COMPLAINT:

The above captioned informal complaint was received by the Bureau of Consumer Services (BCS) on 1/30/06. In the complaint it was alleged that:

The company replaced the meter at the property in late November 2005. There have been no bills sent since that date. The customer wants a bill.

#### INVESTIGATION BY STAFF OF THE BUREAU OF CONSUMER SERVICES REVEALED:

On 12/3/04 the customer's meter was read at 2080 Manor Drive. The meter was at index 602.4.

On 10/13/05 a company service person was sent to the property to investigate the meter due to no consumption and determined a non-registering meter.

On 11/28/05 the company changed the non-recording meter; disconnect state of 602.4.

On 1/10/06 the customer contacted the company regarding billing; the customer has not received a gas bill since 11/1/05.

On 2/6/06 the company issued billing from 11/1/05 billing estimate of 628.9 to 2/3/06 actual read of 49.0 (incorporating 11/28/05 meter change disconnect state of 602.3, billing for 94 days using 1022.4 mcf in the amount of \$16,424.51.

On 2/8/06 the company issued corrected billing. The company canceled billing for 94 days using 1022.4 mcf in the amount of \$16,424.51 and rebilled the account from 2/3/06 actual read of 602.4 to 2/3/06 actual read of 49.0 billing for 184 days using 49 mcf in the amount of \$785.32. The company also debited the account for 178.2 mcf in the amount of

\$1,832.02; the amount of billing calculated for the non recording meter from 12/3/04 to the meter change.

The account balance as of the date of this decision is \$2020.44.

**BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES THAT:**

Title 52 PA Code, Chapter 56.12 states in part that when the meter reading establishes that the customer was underbilled due to error, the utility may render a bill for the uncollected amount.

Title 52 PA Code, Chapter 56.14 states in part that when a utility renders a make-up bill for previously unbilled utility service resulting from billing error, meter failure ... (1) The bill shall be reviewed and an attempt made to negotiate a payment agreement. (2) The period of the agreement shall extend as long as the period the amount accrued or as necessary so that the quantity of service billed in any one billing period is not greater than the normal estimated quantity for the period plus 50%.

The customer is responsible for the make-up bill but due to not having the ability to provide conservation measures the bill shall be reduced 20%. The reduced bill would be \$1465.62. The current balance would therefore be \$1654.04.

**IT IS DECIDED THAT:**

The informal complaint of Gary Biter is hereby dismissed.

Beginning with your June 2007 due date you must pay the company a special budget amount of \$91.50 per month. This amount may change depending on any change in the amount of service you use.


This special budget includes a regular budget of \$61.00 per month, which is based on your monthly usage, plus \$30.50 that will be paid toward your account balance (the \$30.50 amount was determined based on Chapter 56.14 (2) (ii)).

The company will not charge late payment fees to the account as long as you pay according to this decision.

You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.

We will send a copy of this decision to the utility company.

Date: 4/11/07

  
\_\_\_\_\_  
Signature  
Terry Seaver  
Utility Complaint Investigator



March 23, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Feb 20 to Mar 22, 2005 for 31 days  
Next Reading Date: On or about Apr 20, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	63.49	
Total payments/adjustments	-63.49	
Balance at billing on March 23, 2005	0.00	0.00
Current Basic Charges		
Penelec - Consumption		157.25
<b>Total Due by Apr 12, 2005 - Please pay this amount</b>		<b>\$157.25</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

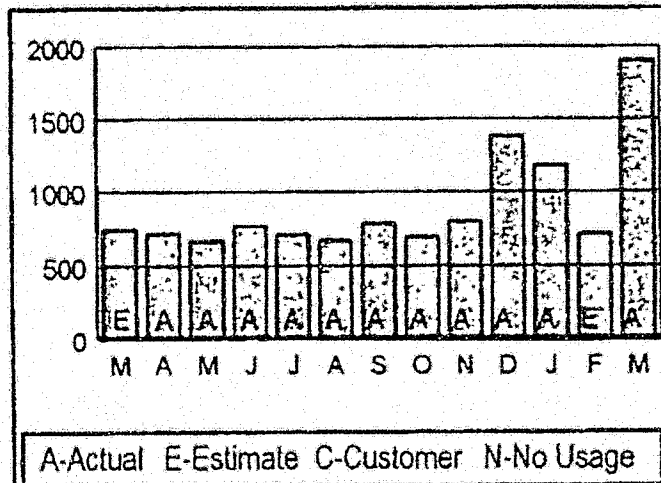
General Information			
	Bill issued by:		
	Penelec		Customer Service 1-800-545-7741
	PO Box 16001		Automated Outage Reporting 1-888-544-4877
	Reading PA 19612-6001		Collections 1-800-962-4848

*pd 4-6-05  
# 2026*

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Mar 04	Mar 05
Average Daily Use (KWH)	26	61
Average Daily Temperature	34	29
Days in Billing Period	29	31
Last 12 Months Use (KWH)		10,999
Average Monthly Use (KWH)		917

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

home. If you are still not sure, please call.

Your Phone Number: 1-814-472-6064  
 Your Account Number: 10 00 10 6442 5 8  
 Your Premises Number: 1246483



April 20, 2005

Account Number: 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Mar 23 to Apr 19, 2005 for 28 days  
Next Reading Date: On or about May 19, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	157.25	
Total payments/adjustments	-157.25	
Balance at billing on April 20, 2005	0.00	0.00
Current Basic Charges Penelec - Consumption		75.42
<b>Total Due by May 10, 2005 - Please pay this amount</b>		<b>\$75.42</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

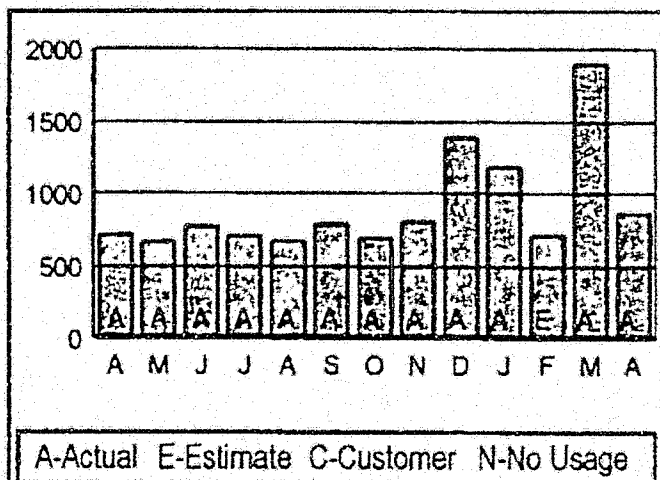
General Information			
	Bill issued by:		Customer Service
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections
			1-800-545-7741 1-888-544-4877 1-800-962-4848

pd 4-25-05  
#1 2049

See other pages for additional information and telephone numbers

**Usage Information**

Usage Comparison



	Apr 04	Apr 05
Average Daily Use (KWH)	23	31
Average Daily Temperature	44	47
Days in Billing Period	31	28
Last 12 Months Use (KWH)		11,150
Average Monthly Use (KWH)		929

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



May 19, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of P7


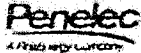
Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Apr 20 to May 18, 2005 for 29 days  
Next Reading Date: On or about Jun 20, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	75.42	
Total payments/adjustments	-75.42	
Balance at billing on May 19, 2005	0.00	0.00
Current Basic Charges		
Penelec - Consumption		55.53
<b>Total Due by Jun 08, 2005 - Please pay this amount</b>		<b>\$55.53</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		1-800-545-7741
	PO Box 16001		Automated Outage Reporting
Reading, PA 19612-6001		Collections	1-800-962-4848

pd 6/6/05  
2094

See other pages for additional information and telephone numbers

Pg 5

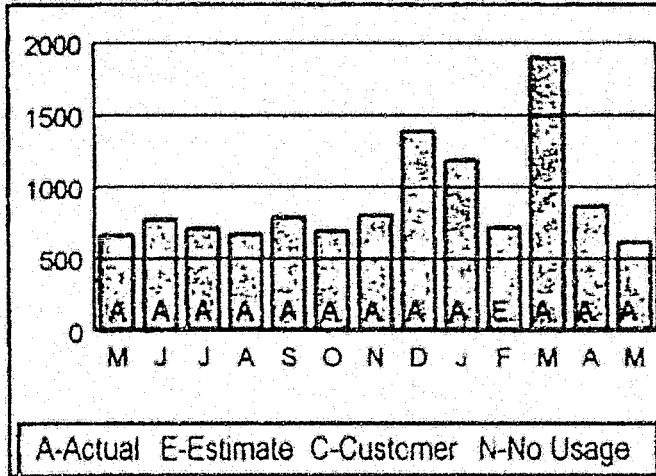
Your Phone Number: 1-814-472-6064  
 Your Account Number: 10 00 10 6442 5 8  
 Your Premises Number: 1246483

For Your Protection  
 All of our employees wear Photo I.D. badges.  
 Ask for an I.D. before letting anyone in your  
 home. If you are still not sure, please call.

one of the following:

**Usage Information**

Usage Comparison



	May 04	May 05
Average Daily Use (KWH)	24	21
Average Daily Temperature	59	51
Days in Billing Period	28	29
Last 12 Months Use (KWH)		11,100
Average Monthly Use (KWH)		925

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

**A Message About Pricing**



June 22, 2005

Account Number. 10 00 10 6442 5 8

Page 1 of 7

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: May 19 to Jun 21, 2005 for 34 days  
Next Reading Date: On or about Jul 20, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	55.53	
Total payments/adjustments	-55.53	
Balance at billing on June 22, 2005	0.00	0.00
<b>Current Basic Charges</b>		
Penelec - Consumption		59.98
<b>Total Due by Jul 12, 2005 - Please pay this amount</b>		<b>59.98</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:	 Customer Service 1-800-545-7741 Automated Outage Reporting 1-888-544-4877 Collections 1-800-962-4848	
	Penelec		
	PO Box 16001 Reading PA 19612-6001		

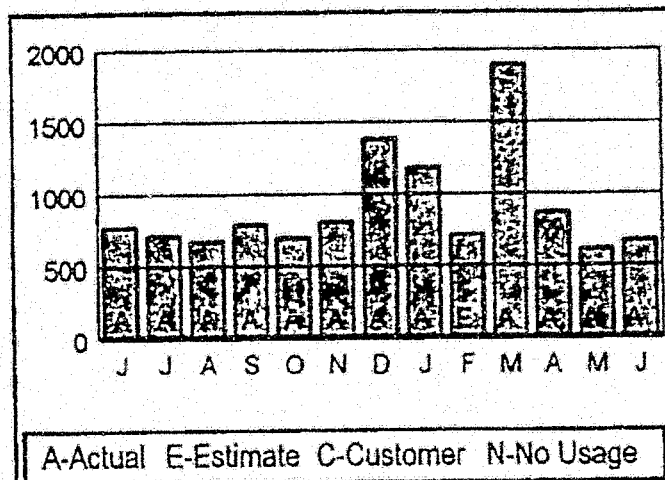
PD 6-7-05  
# 2119  
ck.#

See other pages for additional information and telephone numbers

Pg 6

**Usage Information**

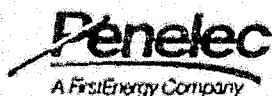
**Usage Comparison**



	Jun 04	Jun 05
Average Daily Use (KWH)	24	20
Average Daily Temperature	66	63
Days in Billing Period	32	34
Last 12 Months Use (KWH)		10,997
Average Monthly Use (KWH)		916

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



July 22, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jun 22 to Jul 21, 2005 for 30 days  
Next Reading Date: On or about Aug 19, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	59.98	
Total payments/adjustments	-59.98	
Balance at billing on July 22, 2005	0.00	0.00
Current Basic Charges		
Penelec - Consumption		68.22
<b>Total Due by Aug 11, 2005 - Please pay this amount</b>		<b>68.22</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec		Automated Outage Reporting	1-888-544-4877
	PO Box 16001		Collections	1-800-962-4848
	Reading PA 19612-6001			

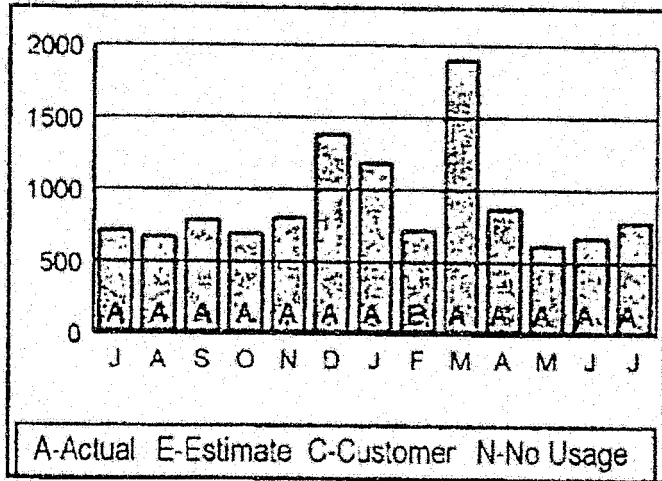
pd 8-2-05  
H 2158

See other pages for additional information and telephone numbers

Pg 7

**Usage Information**

**Usage Comparison**



	Jul 04	Jul 05
Average Daily Use (KWH)	22	26
Average Daily Temperature	67	72
Days in Billing Period	32	30
Last 12 Months Use (KWH)		11,064
Average Monthly Use (KWH)		922

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

...home. If you are still not sure, please call. Your Phone Number: 1-814-472-6064  
 Your Account Number: 10 00 10 6442 5 8  
 Your Premises Number: 1246483



August 22, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of 7



Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jul 22 to Aug 19, 2005 for 29 days  
Next Reading Date: On or about Sep 20, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	68.22	
Total payments/adjustments	-68.22	
Balance at billing on August 22, 2005	0.00	0.00
Current Basic Charges		
Penelec - Consumption		70.90
<b>Total Due by Sep 12, 2005 - Please pay this amount</b>		<b>\$70.90</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	<b>Bill issued by:</b> Penelec PO Box 16001 Reading PA 19612-6001	 Customer Service Automated Outage Reporting Collections	1-800-545-7741 1-888-544-4877 1-800-962-4848

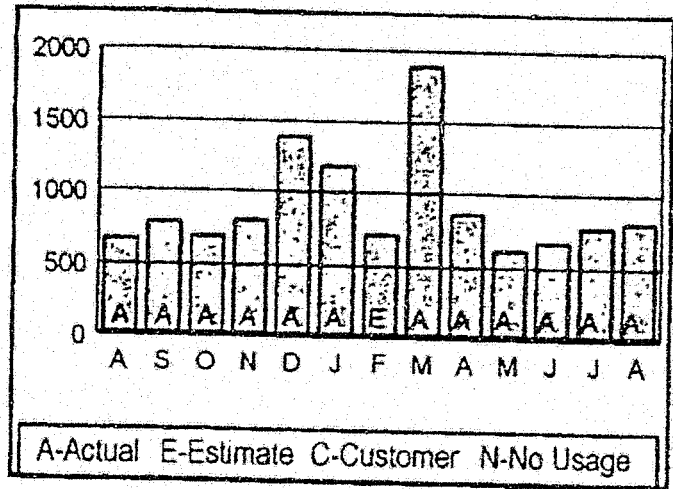
*pd 9/06/2005  
# 2088*

See other pages for additional information and telephone numbers

Pg 8

**Usage Information**

Usage Comparison



	Aug 04	Aug 05
Average Daily Use (KWH)	22	28
Average Daily Temperature	66	72
Days in Billing Period	30	29
Last 12 Months Use (KWH)		11,199
Average Monthly Use (KWH)		933

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



September 20, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of P



Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Aug 20 to Sep 19, 2005 for 31 days  
Next Reading Date: On or about Oct 19, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	70.90	
Total payments/adjustments	-70.90	
Balance at billing on September 20, 2005	0.00	0.00
Current Basic Charges		
Penelec - Consumption		66.40
<b>Total Due by Oct 11, 2005 - Please pay this amount</b>		<b>\$66.40</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

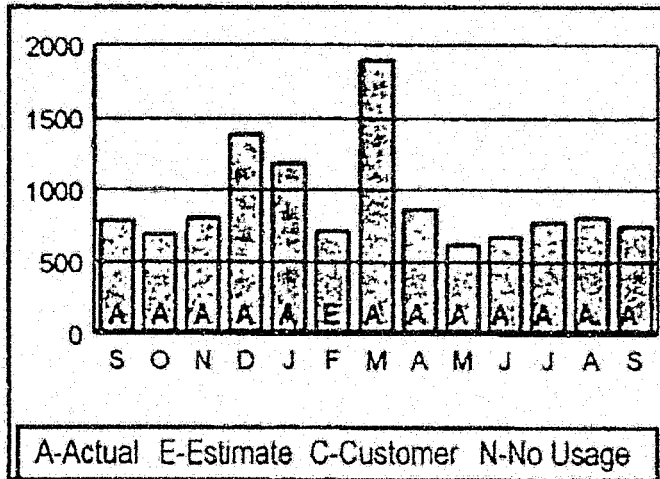
General Information			
	Bill issued by:		Customer Service
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections
			1-800-545-7741 1-888-544-4877 1-800-962-4848

*PL 9-28-05*  
*# 2218*

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Sep 04	Sep 05
Average Daily Use (KWH)	23	24
Average Daily Temperature	65	67
Days in Billing Period	34	31
Last 12 Months Use (KWH)		11,163
Average Monthly Use (KWH)		930

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



October 20, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of P7

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940


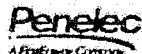
*pd 10/25/05  
# 2257*

Billing Period: Sep 20 to Oct 19, 2005 for 30 days  
Next Reading Date: On or about Nov 17, 2005  
Bill Based On: Actual Meter Reading

Residential

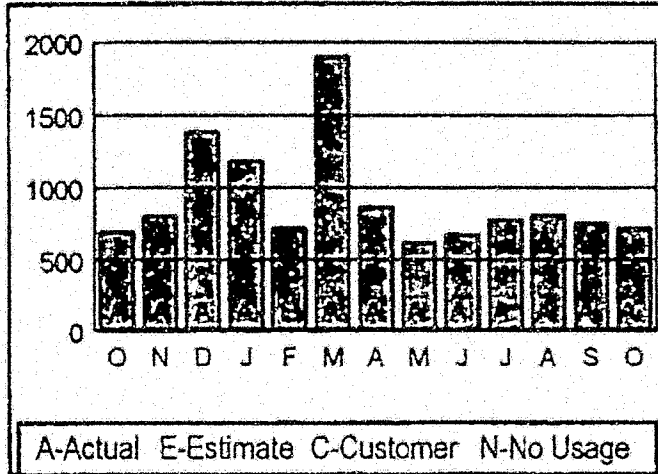
Account Summary		Amount Due
Your previous bill was	66.40	
Total payments/adjustments	-66.40	
Balance at billing on October 20, 2005	0.00	0.00
Current Basic Charges		
Penelec - Consumption		63.55
<b>Total Due by Nov 09, 2005 - Please pay this amount</b>		<b>\$63.55</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	<b>Bill issued by:</b>		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
	Reading PA 19612-6001		1-800-545-7741
			1-888-544-4877
			1-800-962-4848

**Usage Information**

**Usage Comparison**



	Oct 04	Oct 05
Average Daily Use (KWH)	24	24
Average Daily Temperature	54	60
Days in Billing Period	29	30
Last 12 Months Use (KWH)		11,185
Average Monthly Use (KWH)		932

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



November 18, 2005

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Oct 20 to Nov 17, 2005 for 29 days  
Next Reading Date: On or about Dec 20, 2005  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	63.55	
Total payments/adjustments	-63.55	
Balance at billing on November 18, 2005	0.00	0.00
Current Basic Charges Penelec - Consumption		74.62
<b>Total Due by Dec 08, 2005 - Please pay this amount</b>		<b>74.62</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting	1-888-544-4877
			Collections	1-800-962-4848

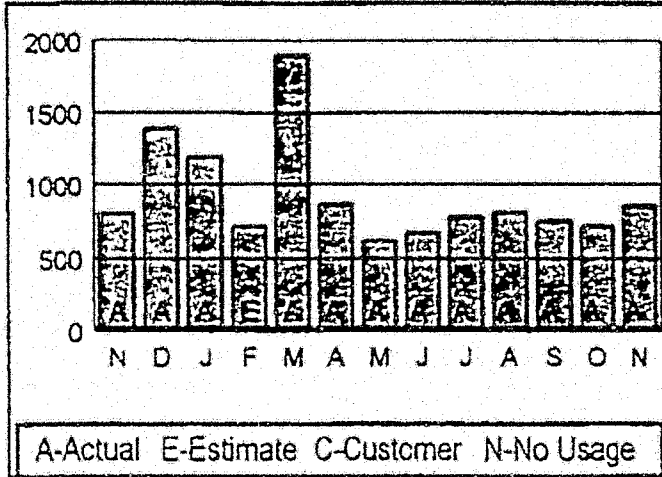
*pd 12/06/05*  
*#1 2310*

See other pages for additional information and telephone numbers.

Pg. 11

**Usage Information**

**Usage Comparison**



	Nov 04	Nov 05
Average Daily Use (KWH)	29	29
Average Daily Temperature	46	48
Days in Billing Period	28	29
Last 12 Months Use (KWH)		11,237
Average Monthly Use (KWH)		936

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



December 22, 2005

Account Number: 10 00 10 6442 58

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Nov 18 to Dec 21, 2005 for 34 days  
Next Reading Date: On or about Jan 19, 2006  
Bill Based On: Estimated Meter Reading  
Weather Related

Residential

Account Summary		Amount Due
Your previous bill was	74.62	
Total payments/adjustments	-74.62	
Balance at billing on December 22, 2005	0.00	0.00
Current Basic Charges Penelec - Consumption		119.95
<b>Total Due by Jan 11, 2006 - Please pay this amount</b>		<b>\$119.95</b>

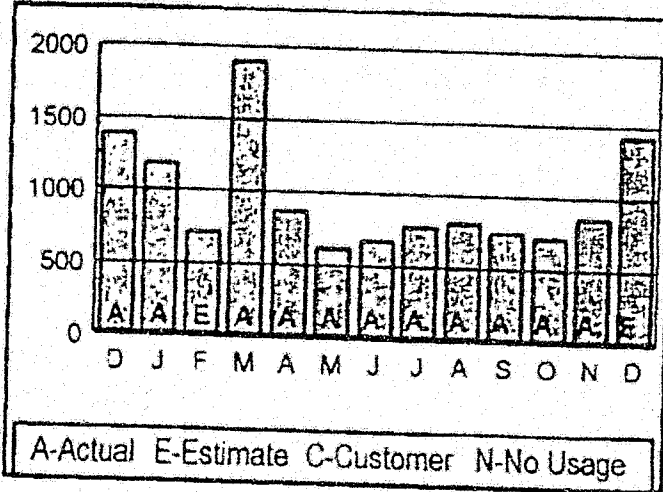
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting	1-888-544-4877
			Collections	1-800-962-4848

PD 1-4-06  
# 2347

**Usage Information**

Usage Comparison



	Dec 04	Dec 05
Average Daily Use (KWH)	42	42
Average Daily Temperature	36	27
Days in Billing Period	33	34
Last 12 Months Use (KWH)		11,279
Average Monthly Use (KWH)		940

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



January 23, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P7.

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940



*PD 2/7/06  
#2500*

Billing Period: Dec 22 to Jan 20, 2006 for 30 days  
Next Reading Date: On or about Feb 17, 2006  
Bill Based On: Actual Meter Reading  
Prorated Bill

Residential

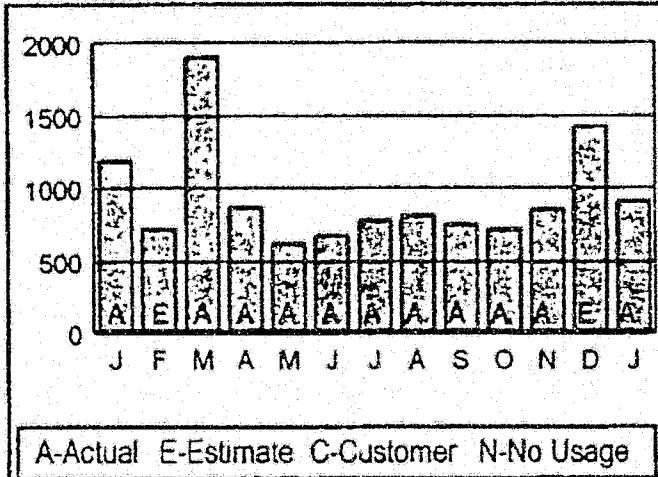
Account Summary		Amount Due
Your previous bill was	119.95	
Total payments/adjustments	-119.95	
Balance at billing on January 23, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		80.18
<b>Total Due by Feb 13, 2006 - Please pay this amount</b>		<b>80.18</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill Issued by:		Customer Service
	Penelec PO Box 16001 Reading PA 19612-6001		1-800-545-7741
			Automated Outage Reporting
			Collections
			1-888-544-4877
			1-800-962-4848

**Usage Information**

**Usage Comparison**



	Jan 05	Jan 06
Average Daily Use (KWH)	40	30
Average Daily Temperature	32	36
Days in Billing Period	30	30
Last 12 Months Use (KWH)		11,000
Average Monthly Use (KWH)		917

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



February 21, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jan 21 to Feb 20, 2006 for 31 days  
Next Reading Date: On or about Mar 20, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	80.18	
Total payments/adjustments	-80.18	
Balance at billing on February 21, 2006	0.00	0.00
Current Basic Charges Penelec - Consumption		100.17
<b>Total Due by Mar 13, 2006 - Please pay this amount</b>		<b>\$100.17</b>

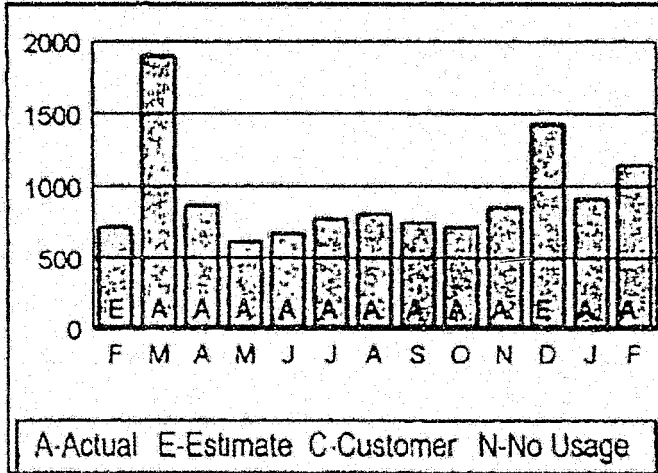
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections	1-888-544-4877 1-800-962-4848

pd 3/13/06  
# 2430

**Usage Information**

**Usage Comparison**



	Feb 05	Feb 06
Average Daily Use (KWH)	24	37
Average Daily Temperature	27	32
Days in Billing Period	30	31
Last 12 Months Use (KWH)		11,430
Average Monthly Use (KWH)		953

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



March 21, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Feb 21 to Mar 20, 2006 for 28 days  
Next Reading Date: On or about Apr 19, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	100.17	
Total payments/adjustments	-100.17	
Balance at billing on March 21, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		119.07
<b>Total Due by Apr 10, 2006 - Please pay this amount</b>		<b>\$119.07</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

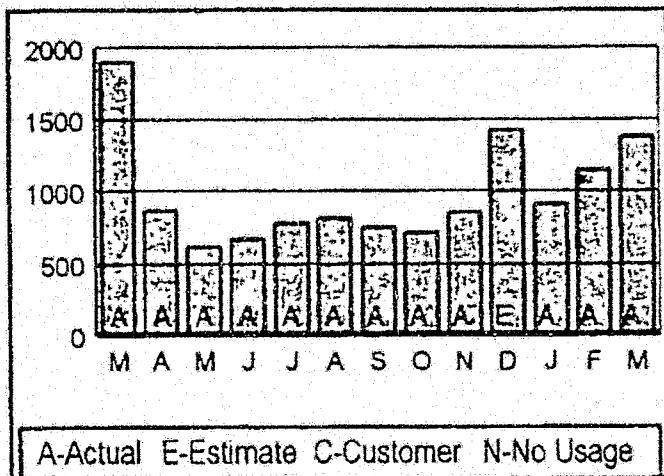
General Information			
	Bill issued by:		
	Penelec PO Box 16001 Reading PA 19612-6001		Customer Service Automated Outage Reporting Collections
			1-800-545-7741 1-888-544-4877 1-800-962-4848

\$ 119.07  
4-06-06  
# 2465

See other pages for additional information and telephone numbers

**Usage Information**

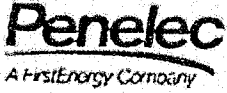
**Usage Comparison**



	Mar 05	Mar 06
Average Daily Use (KWH)	61	49
Average Daily Temperature	29	35
Days in Billing Period	31	28
Last 12 Months Use (KWH)		10,909
Average Monthly Use (KWH)		909

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



April 19, 2006

Account Number 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Mar 21 to Apr 18, 2006 for 29 days  
Next Reading Date: On or about May 18, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	119.07	
Total payments/adjustments	-119.07	
Balance at billing on April 19, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		108.23
<b>Total Due by May 09, 2006 - Please pay this amount</b>		<b>\$108.23</b>

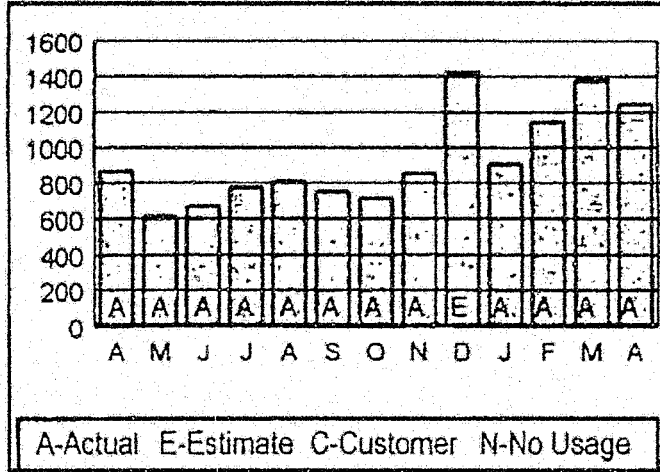
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections	1-888-544-4877 1-800-962-4848

PD 4-26-06

**Usage Information**

**Usage Comparison**



	Apr 05	Apr 06
Average Daily Use (KWH)	31	43
Average Daily Temperature	47	46
Days in Billing Period	28	29
Last 12 Months Use (KWH)		11,288
Average Monthly Use (KWH)		941

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940



*PD* 6-7-06  
#2522

Billing Period: Apr 19 to May 18, 2006 for 30 days  
Next Reading Date: On or about Jun 16, 2006  
Bill Based On: Actual Meter Reading

Residential

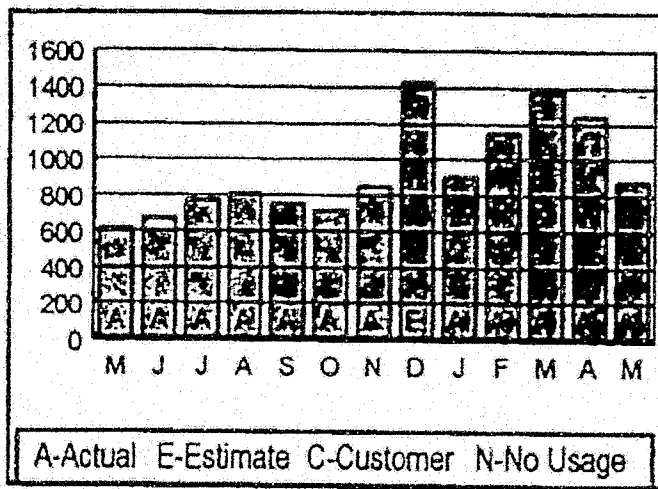
Account Summary		Amount Due
Your previous bill was	108.23	
Total payments/adjustments	-108.23	
Balance at billing on May 19, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		78.58
<b>Total Due by Jun 08, 2006 - Please pay this amount</b>		<b>\$78.58</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

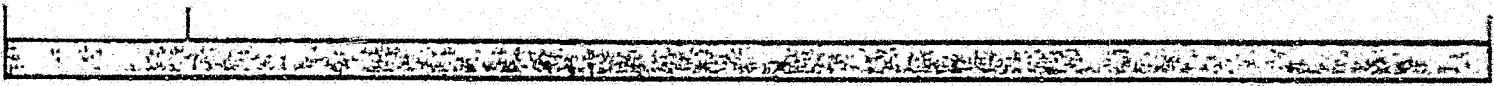
General Information			
	<b>Bill issued by:</b> Penelec PO Box 16001 Reading PA 19612-6001		Customer Service 1-800-545-7741 Automated Outage Reporting 1-888-544-4877 Collections 1-800-962-4848

See other pages for additional information and telephone numbers

Usage Comparison



	May 05	May 06
Average Daily Use (KWH)	21	29
Average Daily Temperature	51	54
Days in Billing Period	29	30
Last 12 Months Use (KWH)		11,554
Average Monthly Use (KWH)		963





June 20, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of P7.

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: May 19 to Jun 19, 2006 for 32 days  
Next Reading Date: On or about Jul 18, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	78.58	
Total payments/adjustments	-78.58	
Balance at billing on June 20, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		<del>61.39</del>
<b>Total Due by Jul 10, 2006 - Please pay this amount</b>		<b>\$61.39</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

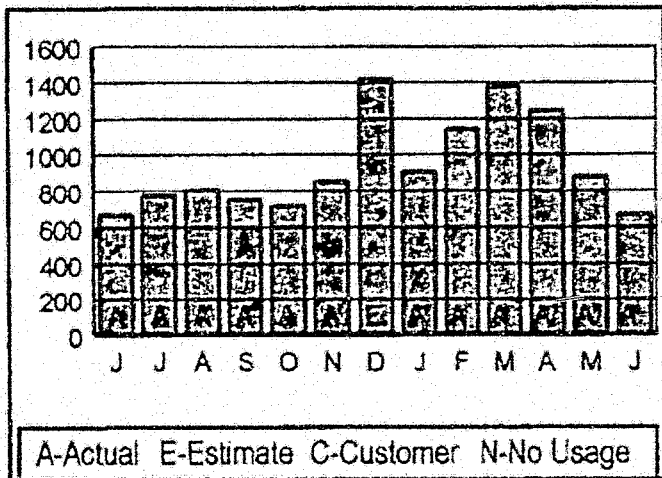
General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
Reading PA 19612-6001		1-800-545-7741	
		1-888-544-4877	
		1-800-962-4848	

*PD 7/3/06 #3549*

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Jun 05	Jun 06
Average Daily Use (KWH)	20	21
Average Daily Temperature	63	62
Days in Billing Period	34	32
Last 12 Months Use (KWH)		11,553
Average Monthly Use (KWH)		963

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



July 19, 2006

Account Number 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jun 20 to Jul 18, 2006 for 29 days  
Next Reading Date: On or about Aug 16, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	61.39	
Total payments/adjustments	-61.39	
Balance at billing on July 19, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		53.41
<b>Total Due by Aug 08, 2006 - Please pay this amount</b>		<b>\$53.41</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

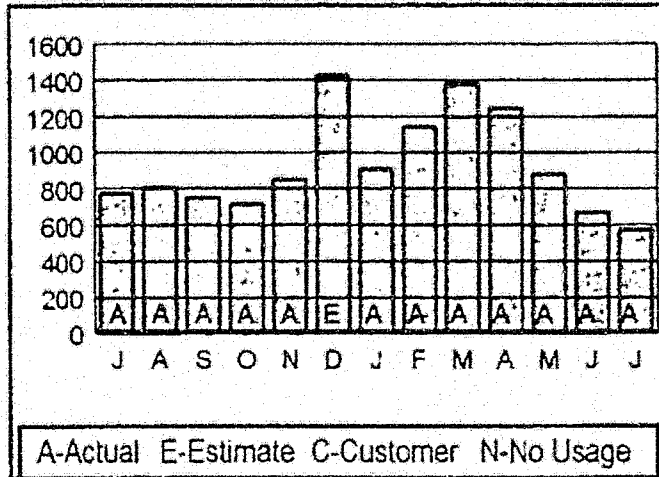
General Information			
	Bill issued by:	Customer Service	1-800-545-7741
	Penelec	Automated Outage Reporting	1-888-544-4877
	PO Box 16001	Collections	1-800-962-4848
	Reading PA 19612-6001		

*pd 7-24-06*  
*#*

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Jul 05	Jul 06
Average Daily Use (KWH)	26	20
Average Daily Temperature	72	70
Days in Billing Period	30	29
Last 12 Months Use (KWH)		11,350
Average Monthly Use (KWH)		946

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



August 18, 2006

Account Number: 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jul 19 to Aug 17, 2006 for 30 days  
Next Reading Date: On or about Sep 15, 2006  
Bill Based On: Actual Meter Reading  
Prorated Bill

Residential

Account Summary		Amount Due
Your previous bill was	53.41	
Total payments/adjustments	-53.41	
Balance at billing on August 18, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		75.14
<b>Total Due by Sep 07, 2006 - Please pay this amount</b>		<b>\$75.14</b>

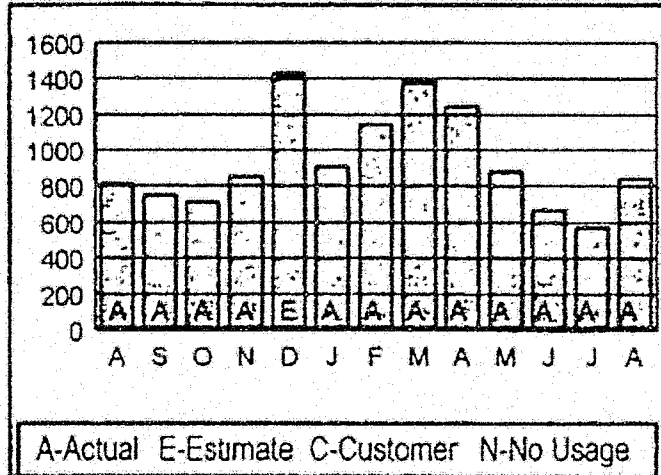
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
	Reading PA 19612-6001		
			1-800-545-7741
			1-888-544-4877
			1-800-962-4848

pd 8-26-2006  
# 2616

**Usage Information**

**Usage Comparison**



	Aug 05	Aug 06
Average Daily Use (KWH)	28	28
Average Daily Temperature	72	72
Days in Billing Period	29	30
Last 12 Months Use (KWH)		11,380
Average Monthly Use (KWH)		948

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



September 18, 2006

Account Number. 10 00 10 6442 5 8

Page 1 of P7

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Aug 18 to Sep 15, 2006 for 29 days  
Next Reading Date: On or about Oct 17, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	75.14	
Total payments/adjustments	-75.14	
Balance at billing on September 18, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		60.39
<b>Total Due by Oct 10, 2006 - Please pay this amount</b>		<b>60.39</b>

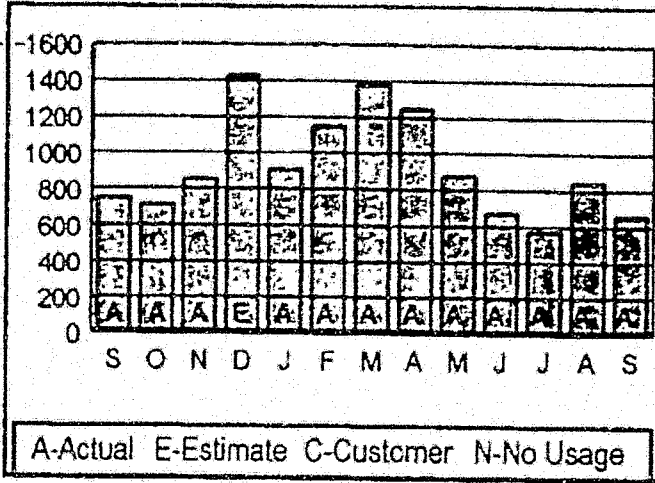
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec		Automated Outage Reporting	1-888-544-4877
	PO Box 16001		Collections	1-800-962-4848
	Reading PA 19612-6001			

PD 10/5/06  
# 2665

Usage Information

Usage Comparison



	Sep 05	Sep 06
Average Daily Use (KWH)	24	23
Average Daily Temperature	67	65
Days in Billing Period	31	29
Last 12 Months Use (KWH)		11,286
Average Monthly Use (KWH)		941

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

Average Billing

Account Number: 10 00 10 6442 5 8  
 Invoice Number: 95801286070  
 Page 4 of 4



October 17, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of P7

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Sep 16 to Oct 16, 2006 for 31 days  
Next Reading Date: On or about Nov 15, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	60.39	
Total payments/adjustments	-60.39	
Balance at billing on October 17, 2006	0.00	0.00
Current Basic Charges Penelec - Consumption		78.17
<b>Total Due by Nov 06, 2006 - Please pay this amount</b>		<b>78.17</b>

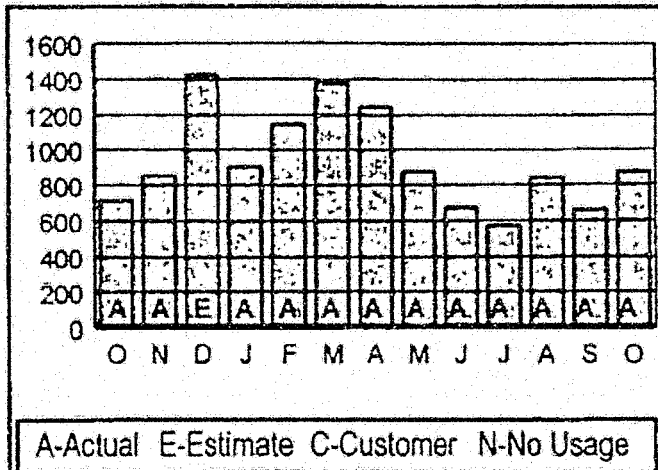
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections	1-888-544-4877 1-800-962-4848

*PD 10/20/06  
# 2695*

See other pages for additional information and telephone numbers

### Usage Comparison



	Oct 05	Oct 06
Average Daily Use (KWH)	24	28
Average Daily Temperature	60	56
Days in Billing Period	30	31
Last 12 Months Use (KWH)		11,446
Average Monthly Use (KWH)		954

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



Account Number: 10 00 10 6442 5 8  
 Invoice Number: 95111465326  
 Page 4 of 4

To learn more about Penelec's customer services, visit our Web site at [www.firstenergycorp.com](http://www.firstenergycorp.com).



November 16, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74



Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Oct 17 to Nov 15, 2006 for 30 days  
Next Reading Date: On or about Dec 15, 2006  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	78.17	
Total payments/adjustments	-78.17	
Balance at billing on November 16, 2006	0.00	0.00
Current Basic Charges		
Penelec - Consumption		172.22
<b>Total Due by Dec 06, 2006 - Please pay this amount</b>		<b>\$172.22</b>

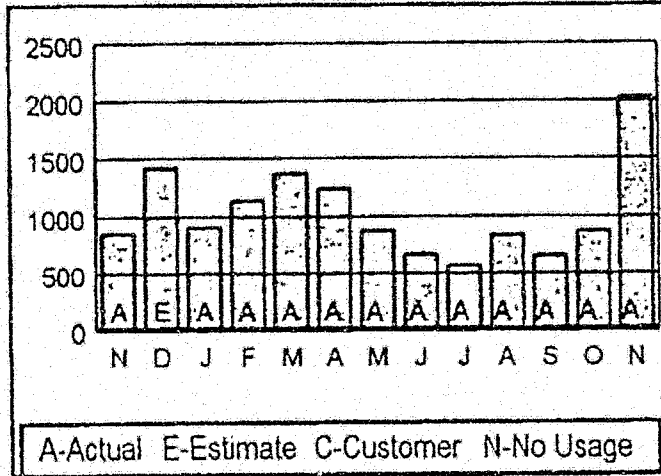
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		1-800-545-7741
	Reading PA 19612-6001		1-888-544-4877
			1-800-962-4848

pd 12-4-06  
# 2747

**Usage Information**

**Usage Comparison**



	Nov 05	Nov 06
Average Daily Use (KWH)	29	68
Average Daily Temperature	47	45
Days in Billing Period	29	30
Last 12 Months Use (KWH)		12,621
Average Monthly Use (KWH)		1,052

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



December 19, 2006

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74


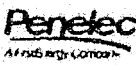
Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Nov 16 to Dec 18, 2006 for 33 days  
Next Reading Date: On or about Jan 16, 2007  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	172.22	
Total payments/adjustments	-172.22	
Balance at billing on December 19, 2006	0.00	
<b>Current Basic Charges</b>		
Penelec - Consumption		203.76
<b>Total Due by Jan 08, 2007 - Please pay this amount</b>		<b>\$203.76</b>

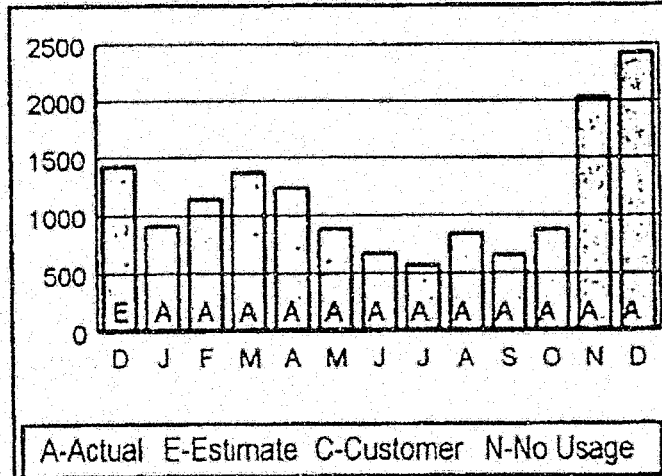
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	<b>Bill issued by:</b> Penelec PO Box 16001 Reading PA 19612-6001		Customer Service 1-800-545-7741
			Automated Outage Reporting 1-888-544-4877
			Collections 1-800-962-4848

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Dec 05	Dec 06
Average Daily Use (KWH)	42	73
Average Daily Temperature	27	40
Days in Billing Period	34	33
Last 12 Months Use (KWH)		13,611
Average Monthly Use (KWH)		1,134

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



(January 18, 2007)

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Dec 19 to Jan 17, 2007 for 30 days  
Next Reading Date: On or about Feb 15, 2007  
Bill Based On: Estimated Meter Reading  
Prorated Bill

Residential

Account Summary		Amount Due
Your previous bill was	203.76	
Total payments/adjustments	-203.76	
Balance at billing on January 18, 2007	0.00	0.00
<b>Current Basic Charges</b>		
Penelec - Consumption		80.92
<b>Total Due by Feb 07, 2007 - Please pay this amount</b>		<b>\$80.92</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

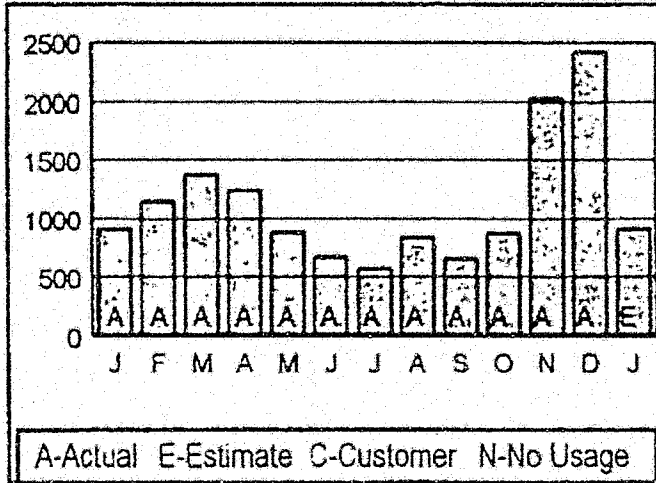
General Information			
	Bill issued by:	Customer Service	1-800-545-7741
	Penelec	Automated Outage Reporting	1-888-544-4877
	PO Box 16001	Collections	1-800-962-4848
	Reading PA 19612-6001		

pd 1-25-07  
\$ 80.92

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Jan 06	Jan 07
Average Daily Use (KWH)	30	30
Average Daily Temperature	36	39
Days in Billing Period	30	30
Last 12 Months Use (KWH)		13,611
Average Monthly Use (KWH)		1,134

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



February 19, 2007

Account Number: 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Jan 18 to Feb 16, 2007 for 30 days  
Next Reading Date: On or about Mar 19, 2007  
Bill Based On: Estimated Meter Reading  
Weather Related

Residential

Account Summary		Amount Due
Your previous bill was	80.92	
Total payments/adjustments	-80.92	
Balance at billing on February 19, 2007	0.00	0.00
Current Basic Charges		
Penelec - Consumption		97.28
<b>Total Due by Mar 12, 2007 - Please pay this amount</b>		<b>\$97.28</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections	1-888-544-4877 1-800-962-4848

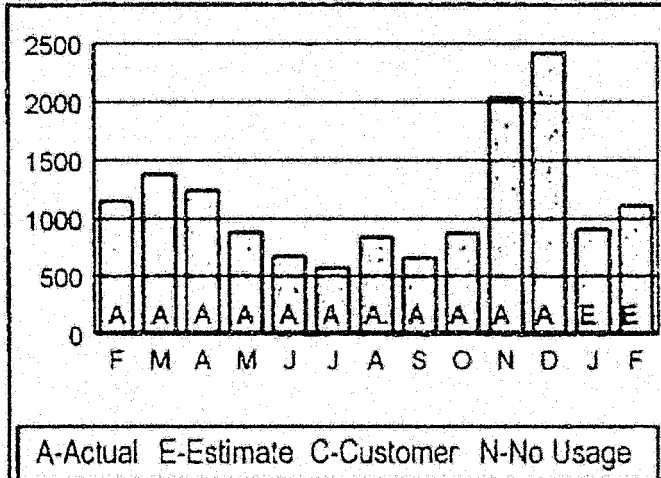
Pal \$ 200.

1-22-07

See other pages for additional information and telephone numbers

**Usage Information**

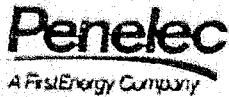
**Usage Comparison**



	Feb 06	Feb 07
Average Daily Use (KWH)	37	37
Average Daily Temperature	32	18
Days in Billing Period	31	30
Last 12 Months Use (KWH)		13,574
Average Monthly Use (KWH)		1,131

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



March 21, 2007

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Feb 17 to Mar 19, 2007 for 31 days  
Next Reading Date: On or about Apr 18, 2007  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	97.28	
Total payments/adjustments	-200.00	
Balance at billing on March 21, 2007	-102.72	-102.72
Current Basic Charges		
Penelec - Consumption		752.71
<b>Total Due by Apr 10, 2007 - Please pay this amount</b>		<b>\$649.99</b>

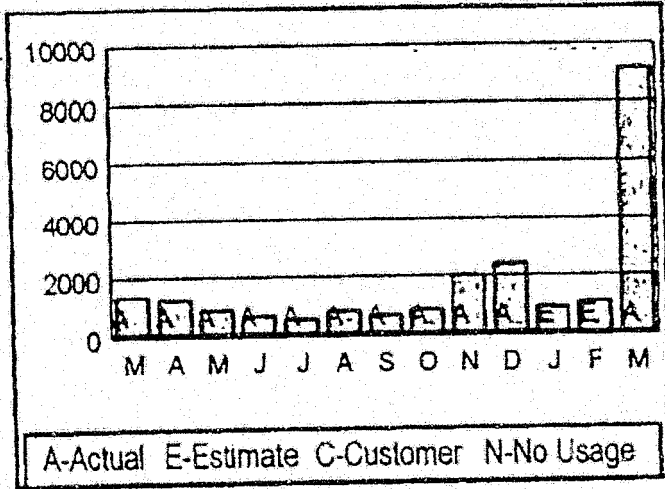
To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information				
	Bill issued by:		Customer Service	1-800-545-7741
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting	1-888-544-4877
			Collections	1-800-962-4848

*pd  
3-29-07*

See other pages for additional information and telephone numbers

Usage Comparison



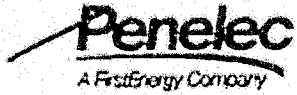
	Mar 06	Mar 07
Average Daily Use (KWH)	49	295
Average Daily Temperature	35	31
Days in Billing Period	28	31
Last 12 Months Use (KWH)		21,339
Average Monthly Use (KWH)		1,778

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

**A Message About Pricing**

Account Number: 10 00 10 6442 5 8  
 Invoice Number: 95091602359

Definitions



April 18, 2007

Account Number: 10 00 10 6442 5 8

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Mar 20 to Apr 17, 2007 for 29 days  
Next Reading Date: On or about May 17, 2007  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	649.99	
Total payments/adjustments	-649.99	
Balance at billing on April 18, 2007	0.00	0.00
Current Basic Charges		
Penelec - Consumption		236.31
<b>Total Due by May 08, 2007 - Please pay this amount</b>		<b>\$236.31</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

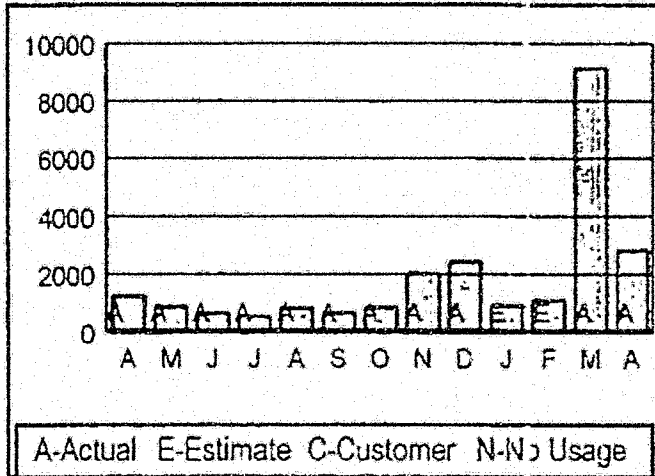
General Information			
	Bill issued by:		Customer Service
	Penelec		Automated Outage Reporting
	PO Box 16001		Collections
	Reading PA 19612-6001		
			1-800-545-7741
			1-888-544-4877
			1-800-962-4848

Pd  
5-1-07

See other pages for additional information and telephone numbers

**Usage Information**

**Usage Comparison**



	Apr 06	Apr 07
Average Daily Use (KWH)	43	97
Average Daily Temperature	46	43
Days in Billing Period	29	29
Last 12 Months Use (KWH)		22,907
Average Monthly Use (KWH)		1,909

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



May 18, 2007

Account Number 10 00 10 6442 5 8

Page 1 of 4  
P74

Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Apr 18 to May 17, 2007 for 30 days  
Next Reading Date: On or about Jun 18, 2007  
Bill Based On: Actual Meter Reading  
Prorated Bill

Residential  
Standard Residential

Account Summary		Amount Due
Your previous bill was	236.31	
Total payments/adjustments	-236.31	
Balance at billing on May 18, 2007	0.00	0.00
Current Basic Charges		
Penelec - Consumption		196.19
<b>Total Due by Jun 07, 2007 - Please pay this amount</b>		<b>\$196.19</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec PO Box 16001 Reading PA 19612-6001		Automated Outage Reporting Collections
			1-800-545-7741 1-888-544-4877 1-800-962-4848

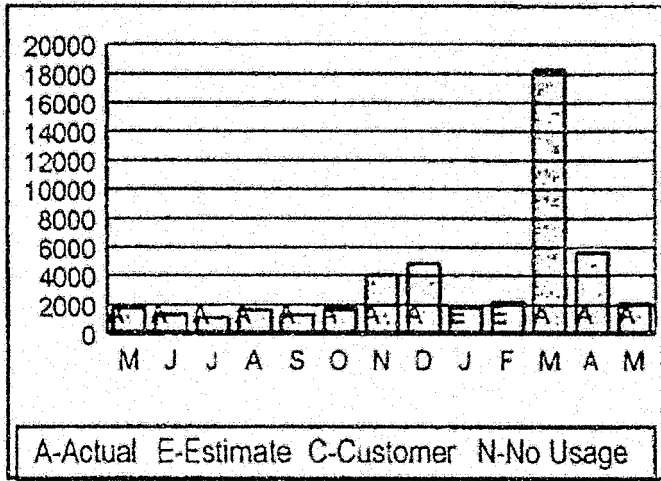
Price to Compare Message
Your current <b>PRICE TO COMPARE</b> for generation and transmission from Penelec is listed below. For you to save, a supplier's price must be lower.
Standard Residential - 0001246483
5.3 cents per kWh
Customer reserves the right to shop for an electric supplier.

5-21-07  
INCREASE

Pd 5-21-07  
196.19

**Usage Information**

**Usage Comparison**



	May 06	May 07
Average Daily Use (KWH)	59	71
Average Daily Temperature	54	58
Days in Billing Period	30	30
Last 12 Months Use (KWH)		46,197
Average Monthly Use (KWH)		3,850

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.

# Exhibit C

CUSTOMER COPY - CUSTOMER COPY - CUSTOMER COPY - CUSTOMER COPY - CUSTOMER COPY

(814) 882-9131



## LUMBER

Build on what we know.™

HOURS: 7:00 AM TO 9:00 PM M-F  
8:00 AM TO 5:00 PM SAT  
9:00 AM TO 4:00 PM SUN

ASSOCIATE: BRAD D'NEILL

10/31/04 11:15

(2) 0207-389270

P.O.S.#	QTY	DESCRIPTION	PRICE	EXTENDED
7340200	60	CELLULOSE 20 SOFT	4.25	255.00
12345	1	000000 INSL. BLOWER	25.00	25.00

INSULATION

CODE: 112020750-300-000

	SUBTOTAL	300.00
IC #1: 635	TAX	16.80
	TOTAL	316.80

GARY BITER  
EBENSBURG-LOFETTO RD  
EBENSBURG, PA 15331  
(814) 472-6064  
ID:

CHECK: 296.80    # 1176  
CHANGE: 0.00

PAGE 1 OF 1

Invoices for Insulation

CUSTOMER COPY - CUSTOMER COPY - CUSTOMER COPY - CUSTOMER COPY - CUSTOMER COPY



**84 LUMBER**  
Build on what we know.™

CRESSON  
134 TIMOTHY DR LORETTO PA 1534  
(814) 896-8131

HOURS: 7:00 AM TO 9:00 PM M-F  
8:00 AM TO 5:00 PM SAT  
9:00 AM TO 4:00 PM SUN

ASSOCIATE: KEK

11/01/04 8:10

(2) 0207-389339

P.O.S.#	QTY	DESCRIPTION	PRICE	EXTENDED
7346200	5	CELLULOSE 30 BDF	4.25	21.25

INSULATION

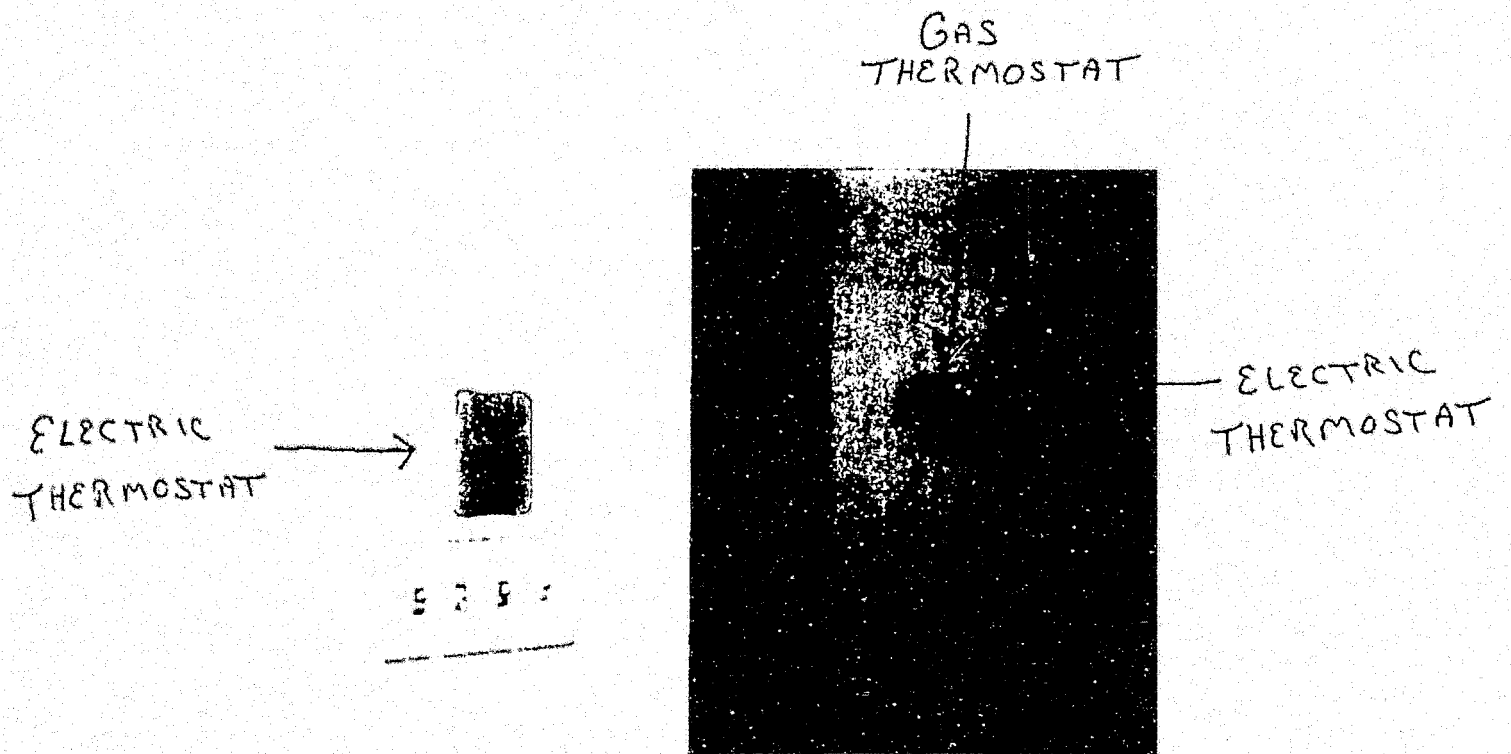
CODE: 6412020700-600-000

GARY BITER  
EBENSBURG-LORETTO RD  
EBENSBURG, PA 15931  
1814) 472-6064  
ID: PBDL

IC Pts: 50	SUBTOTAL	21.25
	TAX	1.25
	TOTAL	22.50
CHECK	22.50	\$ 1777
CHARGE	0.00	

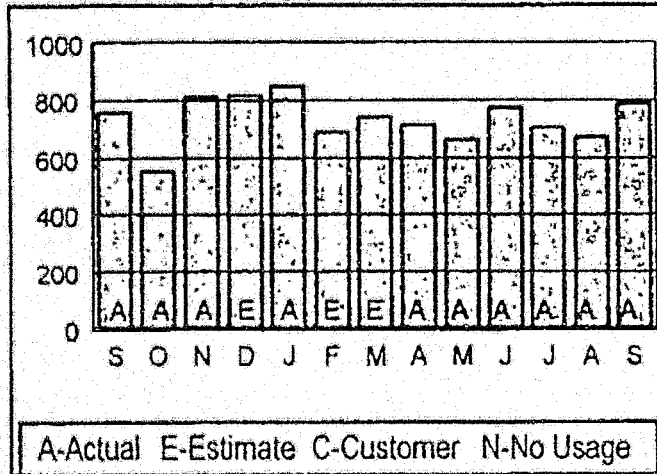
PAGE 1 OF 1

# Exhibit D



**Usage Information**

**Usage Comparison**



	Sep 03	Sep 04
Average Daily Use (KWH)	25	23
Average Daily Temperature	66	65
Days in Billing Period	30	34
Last 12 Months Use (KWH)		8,795
Average Monthly Use (KWH)		733

**A Message About Pricing**

Generation prices and charges are set by the electric generation supplier you have chosen.  
 The Public Utility Commission regulates distribution prices and services.  
 The Federal Energy Regulatory Commission regulates transmission prices and services.



September 23, 2004

Account Number: 10 00 10 6442 5 8

Page 1 of 4  
P74


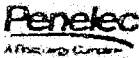
Bill for: GARY P BITER  
2080 MANOR DR  
LORETTO PA 15940

Billing Period: Aug 20 to Sep 22, 2004 for 34 days  
Next Reading Date: On or about Oct 20, 2004  
Bill Based On: Actual Meter Reading

Residential

Account Summary		Amount Due
Your previous bill was	60 25	
Total payments/adjustments	-60 25	
Balance at billing on September 23, 2004	0.00	0.00
<b>Current Basic Charges</b>		
Penelec - Consumption		69.30
<b>Total Due by Oct 13, 2004 - Please pay this amount</b>		<b>\$69.30</b>

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by the due date.

General Information			
	Bill issued by:		Customer Service
	Penelec		1-800-545-7741
	PO Box 16001		Automated Outage Reporting
Reading PA 19612-6001		Collections	1-800-962-4848

*PK 10/5/2004  
-11-1743*

Pg. 9

See other pages for additional information and telephone numbers.



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: June 5, 2007

C-20077826

PEOPLES NATURAL GAS COMPANY  
SUSAN G GEORGE ESQ  
625 LIBERTY AVE  
PITTSBURGH PA 15222-3197

DOCUMENT  
FOLDER

Dear Ms. George:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by GARY BITER. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

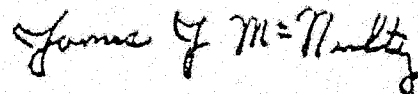
Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

June 5, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty". The signature is written in dark ink and is positioned above the printed name and title.

James J. McNulty  
Secretary

ane

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: June 5, 2007

DOCUMENT  
FOLDER

GARY BITER

Complainant

v.

PEOPLES NATURAL GAS COMPANY

Respondent

Complaint Docket

No: C-20077826

**DOCKETED**  
JUN - 5 2007

---

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

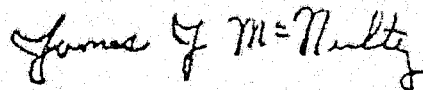
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone 412-497-6889 Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com  
Web Address: www.dom.com



**Dominion®**

ORIGINAL

June 26, 2007

RECEIVED

JUN 26 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Gary Biter v. The Peoples Natural Gas Company  
at Docket No. C-20077826

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer, filed in the above-referenced case.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

**DOCKETED**  
JUN 29 2007

Enclosures

cc: Gary Biter, 2080 Manor Drive, Loretto, PA 15940  
Deborah Gardner - Dominion Tower

**DOCUMENT  
FOLDER**

48

RECEIVED

JUN 26 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA  
BEFORE  
THE PUBLIC UTILITY COMMISSION

Gary Biter  
v.  
The Peoples Natural Gas Company

) Complaint Docket  
) No. C-20077826  
) 2007

ORIGINAL

ANSWER OF  
THE PEOPLES NATURAL GAS COMPANY  
d/b/a DOMINION PEOPLES

**DOCKETED**  
JUN 29 2007

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples  
625 Liberty Avenue  
Pittsburgh, PA 15222-3197  
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. As indicated on the attached Dominion Peoples Statement of Account ("Exhibit A"), Complainant currently owes Dominion Peoples \$1,637.22. A current monthly budget payment amount is calculated at \$57.00.

Dominion Peoples admits that Complainant's natural gas service account was incorrectly billed from December 3, 2004 to November 28, 2005 due to a non-operating natural gas meter. Dominion Peoples investigated the problem on November 28, 2005 and replaced the non-operative meter with a new meter. Dominion Peoples then calculated an estimated usage of natural gas for the disputed period based upon prior usage and weather. Additionally, a ten percent reduction in the bill was assessed in case gas usage was less than the calculated estimate (See "Exhibit B"). Complainants were notified of the billing adjustment and the account was billed \$1,832.02 on February 3, 2006 for the previously unbilled natural gas service in accordance with 52 Pa. Code §56.14. Complainant was also billed on February 3, 2005 for the actual consumption (49 MCFs) that was not billed in error from the date of the meter change due to the new meter not being recorded in Dominion Peoples' system. Dominion Peoples is prepared to offer Complainant a payment arrangement of the budget payment amount each month plus an additional payment towards the arrearage per month to pay off the outstanding balance in twelve (12) months.

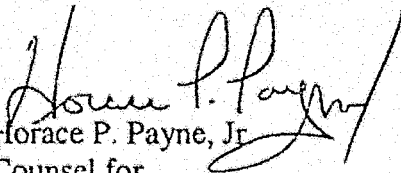
DOCUMENT  
FOLDER

Regarding Complainant's contention that he utilized electric heat instead of gas during all times complained of, Dominion Peoples requests that strict proof thereof be presented at the time of hearing for this matter.

Recently, Complainant contacted the Commission's Bureau of Consumer Services ("BCS") seeking help in addressing the problems set forth in the complaint. On April 11, 2007, the BCS issued its decision, stating that Dominion Peoples' re-billing was correct, but requiring Dominion Peoples to apply an additional twenty percent (20%) energy conservation adjustment to the bill in addition to the ten percent (10%) adjustment already applied to the account in the original calculation. Dominion Peoples applied this additional adjustment to the account with a \$366.40 credit on April 16, 2007.

5. Dominion Peoples requests a payment arrangement for the outstanding account balance of the budget payment amount each month plus an additional payment towards the arrearage per month to pay off the outstanding balance in twelve (12) months.
6. Unknown to respondent.
7. Admitted.

Respectfully submitted,



Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

**DOMINION PEOPLES  
Statement of Account**

Name **ELTER, GARY** Account Number **9482103987851** For Questions Call **(800) 764-0111**  
 Address **2080 MANOR DR** Meter Number **23974534** Hearing Impaired Customers Call TDD **(800) 527-1383**

**DETAILS**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/STATE TAX	CITY/COUNTY TAX	DUE DATE	LATE CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT/DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
08/07/2007	59	ACTUAL	144.0	3.5	1	925	\$45.82	\$0.00	07/02/2007	\$0.00	\$91.50	05/24/2007	\$0.00		AGREEM	\$177.50	\$177.50	\$1,637.22
05/09/2007	-29	SYSTEM EST	118.3	-5.8	2	-497	\$-89.60	\$0.00		\$0.00	\$0.00		\$0.00				\$0.00	\$0.00
05/08/2007	29	SYSTEM EST	119.3	5.8	2	497	\$83.60	\$0.00	08/01/2007	\$24.57	\$13.71	05/04/2007	\$0.00	CANCEL		\$0.00	\$0.00	\$1,746.52
01/09/2007	0		.0	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$386.40	UTG		\$0.00	\$0.00	\$0.00
04/09/2007	32	ACTUAL	110.5	4	0	785	\$15.71	\$0.00	05/02/2007	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$2,020.44
04/08/2007	27	SYSTEM EST	110.1	5.8	2	1187	\$77.72	\$0.00	04/03/2007	\$0.00	\$108.05	02/10/2007	\$0.00			\$0.00	\$0.00	\$2,004.73
02/09/2007	68	ACTUAL	104.3	7.8	1	2357	\$108.05	\$0.00	03/05/2007	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$2,035.03
01/08/2007	-34	SYSTEM EST	111.7	-15.0	4	-943	\$-178.30	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
01/09/2007	34	SYSTEM EST	111.7	15.0	4	943	\$178.30	\$0.00	02/01/2007	\$0.00	\$84.08	12/22/2006	\$0.00	CANCEL		\$0.00	\$0.00	\$2,105.31
12/05/2006	33	ACTUAL	66.7	4.8	1	786	\$84.09	\$0.00	12/28/2006	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$1,991.10
11/02/2006	29	SYSTEM EST	81.9	8.2	3	638	\$101.71	\$0.00	11/28/2006	\$0.00	\$139.64	10/24/2006	\$0.00			\$0.00	\$0.00	\$1,927.01
10/04/2006	82	ACTUAL	83.7	9.9	2	289	\$136.84	\$0.00	10/27/2006	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$1,981.94
09/05/2006	-33	SYSTEM EST	84.2	-10.4	3	-60	\$-131.71	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
08/31/2006	0	MANUAL EST	83.3	.0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
08/05/2006	33	SYSTEM EST	84.2	10.4	3	50	\$131.71	\$0.00	08/29/2006	\$0.00	\$0.00		\$0.00	CANCEL		\$0.00	\$0.00	\$1,957.01
08/31/2006	0	MANUAL EST	83.3	.0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
08/03/2006	69	ACTUAL	73.8	5.3	1	84	\$89.73	\$0.00	08/28/2006	\$0.00	\$136.96	07/20/2006	\$0.00			\$0.00	\$0.00	\$1,825.30
07/06/2006	-31	SYSTEM EST	77.2	-0.7	3	-72	\$-131.36	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
07/06/2006	31	SYSTEM EST	77.2	0.7	3	72	\$131.36	\$0.00	08/01/2006	\$0.00	\$78.21	06/20/2006	\$0.00	CANCEL		\$0.00	\$0.00	\$2,003.29
06/05/2006	61	ACTUAL	68.5	3.8	1	753	\$76.21	\$0.00	06/28/2006	\$0.00	\$200.00	05/17/2006	\$0.00			\$0.00	\$0.00	\$1,948.14
06/05/2006	-30	SYSTEM EST	71.5	-6.8	2	-422	\$-108.01	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
05/05/2006	30	SYSTEM EST	71.5	6.8	2	422	\$108.01	\$0.00	05/31/2006	\$0.00	\$200.00	04/28/2006	\$0.00	CANCEL		\$0.00	\$0.00	\$2,179.94
04/05/2006	81	ACTUAL	64.7	15.7	3	2924	\$283.77	\$0.00	04/27/2006	\$0.00	\$300.00	03/20/2006	\$0.00			\$0.00	\$0.00	\$2,271.93
02/07/2006	-32	SYSTEM EST	76.9	-27.8	9	-1283	\$-488.14	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
01/07/2006	32	SYSTEM EST	76.8	27.8	9	1283	\$488.14	\$0.00	01/31/2006	\$0.00	\$0.00		\$0.00	CANCEL		\$0.00	\$0.00	\$2,776.30
02/03/2006	94	ACTUAL	48.0	-1,022.4	10.9	-3003	\$-16,424.51	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
02/03/2006	184	ACTUAL	49.0	49.0	3	3632	\$765.32	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
02/03/2006	0		0	0	0	0	\$1,892.02	\$0.00	01/02/2006	\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$2,278.48
12/06/2005	0	ACTUAL	5.8	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
12/06/2005	0	ACTUAL	5.8	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
11/28/2005	0	METER INST	0	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
11/28/2005	0	METER INST	0	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00
11/28/2005	0	METER CHG	902.3	0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	\$0.00

**DOMINION PEOPLES**  
Statement of Account

Name **BITER, GARY**

Address **2090 MANOR DR**

Account Number **9492103982951**

Meter Number **23974534**

Hearing Impaired Customers Call TDD (800) 527-1333

For Questions Call (800) 764-0111

**DETAILS**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT	PLAN DUE	TOTAL PLAN AMT	ACCT BALANCE
11/28/2005	0	METER CHG	602.4	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
11/01/2005	-28	SYSTEM EST	628.9	-7.4	3	-438	\$-123.97	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
10/03/2005	-32	SYSTEM EST	621.5	-8.7	3	-75	\$-118.08	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
09/01/2005	-29	SYSTEM EST	612.8	-10.4	4	-16	\$-138.27	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
07/03/2005	94	ACTUAL	49.0	1,022.4	10.9	3003	\$18,424.51	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
12/06/2005	0	ACTUAL	6.8	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
11/28/2005	0	METER INST	0	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
11/28/2005	0	METER CHG	602.3	0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
11/01/2005	29	SYSTEM EST	628.8	7.4	3	438	\$123.87	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
10/03/2005	32	SYSTEM EST	621.5	8.7	3	75	\$118.09	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
09/01/2005	28	SYSTEM EST	612.8	10.4	4	16	\$138.27	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
08/03/2005	61	ACTUAL	602.4	0	0	48	\$22.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
07/05/2005	-32	SYSTEM EST	613.8	-11.4	4	-48	\$-150.51	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
07/05/2005	32	SYSTEM EST	613.8	11.4	4	48	\$150.51	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
06/04/2005	80	ACTUAL	602.4	2	0	84	\$24.48	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
05/04/2005	-30	SYSTEM EST	612.3	-10.1	3	-48	\$-134.69	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
05/04/2005	30	SYSTEM EST	612.3	10.1	3	48	\$134.69	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
04/04/2005	15	ACTUAL	602.2	1.8	0	51	\$3.0*	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
03/04/2005	-29	SYSTEM EST	627.3	-25.0	9	-890	\$-307.24	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
02/03/2005	-87	ACTUAL	602.3	-1.7	0	-27	\$-31.47	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
02/03/2005	28	SYSTEM EST	627.3	25.0	9	890	\$307.24	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
02/03/2005	97	ACTUAL	602.3	1.7	0	27	\$31.47	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
01/04/2005	-32	SYSTEM EST	628.2	-23.8	7	-887	\$-239.20	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
12/03/2004	35	ACTUAL	802.4	-1.8	1	-630	\$-28.53	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
01/04/2005	32	SYSTEM EST	628.2	23.8	7	887	\$239.20	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
12/03/2004	35	ACTUAL	602.4	1.8	1	630	\$28.53	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
10/28/2004	28	SYSTEM EST	600.8	13.3	5	361	\$148.00	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
09/30/2004	30	ACTUAL	607.3	0.7	2	37	\$83.48	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
09/30/2004	28	SYSTEM EST	600.8	9.3	2	24	\$79.15	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
08/07/2004	32	ACTUAL	574.3	8.1	3	4	\$88.83	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
07/01/2004	28	SYSTEM EST	600.2	6.1	2	33	\$78.89	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
06/03/2004	31	ACTUAL	580.1	8.0	2	88	\$78.58	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00
05/03/2004	33	SYSTEM EST	554.1	15.7	5	433	\$187.39	\$0.00		\$0.00	\$0.00					\$0.00	\$0.00	\$0.00	\$0.00

**DOMINION PEOPLES  
Statement of Account**

Name: **BTER, GARY**  
Address: **2090 MANOR DR**

Account Number: **94921039829351**  
Meter Number: **23974534**

For Questions Call (800) 794-0111  
Hearing Impaired Customers Call TDD (800) 527-1333

**DETAILS**

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PART CHRG	PART AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	PLAN AMT DUE BALANCE
02/1/2004	28	ACTUAL	538.4	12.3	4	832	\$143.53	\$1.00	04/23/2004	\$6.72	\$200.00	03/08/2004	\$0.00			\$0.00	\$598.50
03/03/2004	29	SYSTEM EST	526.1	23.9	8	909	\$288.52	\$1.00	03/29/2004	\$5.61	\$0.00		\$0.00			\$0.00	\$848.25
02/03/2004	32	SYSTEM EST	602.2	31.7	11	1378	\$374.12	\$0.00	02/27/2004	\$0.00	\$271.41	02/02/2004	\$0.00			\$0.00	\$374.12
01/02/2004	31	SYSTEM EST	488.5	20.2	8	1001	\$271.41	\$0.00	01/29/2004	\$0.00	\$154.44	12/18/2003	\$0.00			\$0.00	\$271.41
12/02/2003	34	ACTUAL	442.3	15.1	4	018	\$160.66	\$0.00	12/29/2003	\$0.00	\$150.00	11/25/2003	\$0.00			\$0.00	\$154.44
10/29/2003	28	SYSTEM EST	427.2	14.3	5	409	\$152.73	\$0.00	11/24/2003	\$0.00	\$130.00	10/18/2003	\$0.00			\$0.00	\$123.78
10/01/2003	33	ACTUAL	412.9	9.4	3	93	\$105.93	\$0.00	10/23/2003	\$0.00	\$130.00	09/17/2003	\$0.00			\$0.00	\$101.05
09/29/2003	29	SYSTEM EST	403.5	5.8	2	0	\$98.49	\$0.00	09/25/2003	\$0.82	\$280.00	08/28/2003	\$0.00			\$0.00	\$125.22
07/31/2003	30	ACTUAL	397.7	20.4	7	0	\$218.62	\$0.00	06/28/2003	\$1.45	\$130.00	07/10/2003	\$0.00			\$0.00	\$314.01
07/01/2003	32	SYSTEM EST	377.3	7.1	2	88	\$70.89	\$0.00	07/29/2003	\$2.30	\$0.00		\$0.00			\$0.00	\$228.84
<b>TOTALS</b>																	
DEGREE DAYS:		25076	BILL AMOUNTS:		\$6,355.13	ADJUSTMENTS:		\$-368.40	PAYMENTS:		\$4,574.58	LATE PAYMENT CHARGES:		\$69.61			

BUD BUDGET PLAN      DEF - DOLLAR ENERGY FUND      DEF - DEPOSITS      CIA - CONT IN AID OF CONST      NSC - INSUFFICIENT FUNDS CHARGE

DFA - DEFERRED AGREEMENT      LPN - LATE PMT CHRG (NONUTILITY)      LPC - LATE PMT CHRG      RCC - RECONNECTION CHARGE      NSA - INSUFFICIENT FUNDS AMOUNT

INT - INTEREST      NSN - INSUFFICIENT FUNDS (NONUTILITY)      UTG - UTILITY      DSCNT - DISCOUNT      CNT - CONTRACTS

"EXHIBIT A"

Gary Bitner  
address 2080 Manor Dr

acct numbe 946-210-309-2951  
meter numb 29060676  
changed 11/28/05

Dead Meter Adjustment Spreadsheet  
Key in blue areas; others calculate automatically

Month	mcfs	4 good htg mnths
1	12.3	12/03-1/04
2	23.9	1/04-2/04
3	33.7	2/04-3/04
4	<u>26.2</u>	3/04-4/04

Subtotal 96.1

Base Load 7 28 Base Load (BL) times 4  
68.1 Mcf's for periods less BL

Month	degree days	4 good htg mnths (same mnths as above)
1	632	12/03-1/04
2	906	1/04-2/04
3	1378	2/04-3/04
4	<u>1001</u>	3/04-4/04
	3917	

Mcf's divided 0.0174 equals Degree day factor (DDF)

Dead Month	Degree days for dead period
1	4513 12/04-4/05
2	844 4/05-6/05
3	139 6/05-10/05
4	438 10/05-11/05
5	625 11/05-11/28/05
6	

6559 Degree days to be adjusted

114.1 Adj DDD's times calculated factor

84 Add back base load for # months being adjusted

198.0 Mcf's before adj for error & Mcf's billed previously

Less 10% err 178.2 Adj Mcf. \*90%

Rate	Mcf	
Delivery charge:	178.2 x 2.4087=	\$429.23
Capacity charge:	178.2 x 0.5583=	\$99.49
Commodity charge:	178.2 x 6.9276	\$1,234.50
Gas Cost Adjustment:	178.2 x .03625	\$64.60
State Tax Surcharge@ .23%=		\$4.20
Grand Total		\$1,832.02

"EXHIBIT B"



Decision Complete : Yes

This case was assigned to : Deborah L Gardner

<b>Case Information</b>		
BCS Case #	2029699	Company Name
Company Code	0071	DOMINION PEOPLES
Reference #		PEOPLES NATURAL
		Company Type
		GAS TRANSPORTER

Reason For Contact:

Commission Decisions

Contrary to the law <input type="radio"/> Y <input type="radio"/> N	Decision appealed <input type="radio"/> Y <input type="radio"/> N
---	---

Customer

First Name	GARY
Middle Initial	
Last Name	BITER
Account #	9462103982951

Customer Service Address

Service Street	2080 MANOR DRIVE	Service Street	
Service City	LORETTO	Service State	PA
Service Zip	15940	Oral / Written	<input type="radio"/> O <input checked="" type="radio"/> W
Decision Issued	<input checked="" type="radio"/> Y <input type="radio"/> N		
Violation NO			
Chapter			
Section Rule			
Total Balance owed on this case/customer's account at the time the case is closed: 1654.04			
Date Closed 04/11/2007			

Brief description of the resolution of the case/complaint

INFORMAL COMPLAINT DECISION  
 THE PENNSYLVANIA PUBLIC UTILITY COMMISSION  
 BUREAU OF CONSUMER SERVICES, INFORMAL COMPLAINT UNIT

GARY BITER  
 2080 MANOR DRIVE  
 LORETTO, PA 15940

V.

DOMINION PEOPLES

"EXHIBIT C"

"PAGE 1 OF 3"

BCS NO: 2029699

ACCOUNT NO: 9462103982951

DECISION ON INFORMAL COMPLAINT BY THE BUREAU OF CONSUMER SERVICES:

STATEMENT OF COMPLAINT:

THE ABOVE CAPTIONED INFORMAL COMPLAINT WAS RECEIVED BY THE BUREAU OF CONSUMER SERVICES (BCS) ON 1/30/06. IN THE COMPLAINT IT WAS ALLEGED THAT:

THE COMPANY REPLACED THE METER AT THE PROPERTY IN LATE NOVEMBER 2005. THERE HAVE BEEN NO BILLS SENT SINCE THAT DATE. THE CUSTOMER WANTS A BILL.

INVESTIGATION BY STAFF OF THE BUREAU OF CONSUMER SERVICES REVEALED:

ON 12/3/04 THE CUSTOMERS METER WAS READ AT 2080 MANOR DRIVE. THE METER WAS AT INDEX 602.4.

ON 10/13/05 A COMPANY SERVICE PERSON WAS SENT TO THE PROPERTY TO INVESTIGATE THE METER DUE TO NO CONSUMPTION AND DETERMINED A NON REGISTERING METER.

ON 11/28/05 THE COMPANY CHANGED THE NON RECORDING METER; DISCONNECT STATE OF 602.4.

ON 1/10/06 THE CUSTOMER CONTACTED THE COMPANY REGARDING BILLING; THE CUSTOMER HAS NOT RECEIVED A GAS BILL SINCE 11/1/05.

ON 2/6/06 THE COMPANY ISSUED BILLING FROM 11/1/05 BILLING ESTIMATE OF 628.9 TO 2/3/06 ACTUAL READ OF 49.0 (INCORPORATING 11/28/05 METER CHANGE DISCONNECT STATE OF 602.3) BILLING FOR 94 DAYS USING 1022.4 MCF IN THE AMOUNT OF \$16,424.51.

ON 2/8/06 THE COMPANY ISSUED CORRECTED BILLING. THE COMPANY CANCELED BILLING FOR 94 DAYS USING 1022.4 MCF IN THE AMOUNT OF \$16,424.51 AND REBILLED THE ACCOUNT FROM 8/3/05 ACTUAL READ OF 602.4 TO 2/3/06 ACTUAL READ OF 49.0 BILLING FOR 184 DAYS USING 49 MCF IN THE AMOUNT OF \$785.32. THE COMPANY ALSO DEBITED THE ACCOUNT FOR 178.2 MCF IN THE AMOUNT OF

\$1,832.02; THE AMOUNT OF BILLING CALCULATED FOR THE NON RECORDING METER FROM 12/3/04 TO THE METER CHANGE.

THE ACCOUNT BALANCE AS OF THE DATE OF THIS DECISION IS \$2020.44.

BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES THAT:

TITLE 52 PA CODE, CHAPTER 56.12 STATES IN PART THAT WHEN THE METER READING ESTABLISHES THAT THE CUSTOMER WAS UNDERBILLED DUE TO ERROR, THE UTILITY MAY RENDER A BILL FOR THE UNCOLLECTED AMOUNT.

TITLE 52 PA CODE, CHAPTER 56.14 STATES IN PART THAT WHEN A UTILITY RENDERS

"EXHIBIT C"

"PAGE 2 OF 3"

A MAKE-UP BILL FOR PREVIOUSLY UNBILLED UTILITY SERVICE RESULTING FROM BILLING ERROR, METER FAILURE ... (1) THE BILL SHALL BE REVIEWED AND AN ATTEMPT MADE TO NEGOTIATE A PAYMENT AGREEMENT. (2) THE PERIOD OF THE AGREEMENT SHALL EXTEND AS LONG AS THE PERIOD THE AMOUNT ACCRUED OR AS NECESSARY SO THAT THE QUANTITY OF SERVICE BILLED IN ANY ONE BILLING PERIOD IS NOT GREATER THAN THE NORMAL ESTIMATED QUANTITY FOR THE PERIOD PLUS 50%.

THE CUSTOMER IS RESPONSIBLE FOR THE MAKE-UP BILL BUT DUE TO NOT HAVING THE ABILITY TO PROVIDE CONSERVATION MEASURES THE BILL SHALL BE REDUCED 20%. THE REDUCED BILL WOULD BE \$1465.62. THE CURRENT BALANCE WOULD THER

Account balance information provided by company on	
Service Restored Pay	0
Service Continue Amount	0
Service Continue Date	
Term start date	
Special Budget Amount	0
Regular Budget Amount	0
Arrears Payment Plus	0
Letter Description	
Decision Issued Date	
	Current monthly Payment 0
	Final Monthly Payment 0
	End Monthly Payment 0

**Special Paragraph Instructions**

Next Billing Date	Minimum Customer Payment
Additional Payment	0

**Other Information**

BCS Investigators First Name	TERRY	BCS Investigators Last Name	SEAVER
Number of times sent	1	Fax Area Code	717
Number of times faxed	0		
BCS Investigator's Fax	7876641		

"EXHIBIT C"

"PAGE 3 OF 3"

VERIFICATION

COMMONWEALTH OF PENNSYLVANIA    )  
   ) SS:  
 ALLEGHENY COUNTY                    )

Susan G. George, being duly sworn or affirmed according to law, deposes and says that she is Assistant Secretary of The Peoples Natural Gas Company d/b/a Dominion Peoples; that she is authorized to and does make this verification for it; that the facts set forth above are true and correct to the best of her knowledge, information and belief; and that she expects the said The Peoples Natural Gas Company d/b/a Dominion Peoples to be able to prove the same at the hearing hereof.

*Susan G. George*  
 Susan G. George

Sworn and subscribed before me this  
 26th day of June, 2007.

*Barbara A. Mason*  
 Notary Public

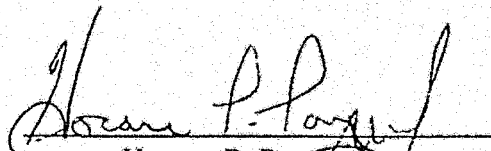
COMMONWEALTH OF PENNSYLVANIA  
 Notarial Seal  
 Barbara A. Mason, Notary Public  
 City Of Pittsburgh, Allegheny County  
 My Commission Expires Feb. 18, 2010  
 Member, Pennsylvania Association of Notaries

CERTIFICATION OF SERVICE

ORIGINAL

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 26th day of June, 2007.

  
\_\_\_\_\_  
Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

RECEIVED

JUN 26 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU