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DOCKETED

FEB 11 2002

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Clara M. Parks t/a Nicetown :  
Boys & Girls Club :  
v. : Docket No. C-20016626  
:  
Philadelphia Gas Works :

INTERIM ORDER  
SETTING SETTLEMENT CONFERENCE

On or about December 17, 2001, Clara M. Parks t/a  
Nicetown Boys & Girls Club ("Complainant") filed a Complaint  
against Philadelphia Gas Works ("Respondent"), at the above-  
captioned docket number. On or about January 28, 2002,  
Respondent filed an answer to the complaint.

Based upon a review of the pleadings, the parties are  
hereby directed to attempt to settle this matter. Respondent  
shall contact Complainant, on or before February 20, 2002,  
concerning a time, date and place for Respondent and Complainant  
to hold a conference. The conference shall take place on  
or before March 6, 2002, unless this is not possible.

Within ten (10) days following the conference,  
Respondent shall file a short report with Herbert R. Nurick,  
Mediation Coordinator ("Coordinator"), setting forth:

- (a) The time, date and place of the settlement  
conference;
- (b) Who participated for each party;
- (c) A statement whether a full settlement, including  
withdrawal of complaint, was achieved, and, if not, whether the

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parties consent to have this case set for mediation by the mediation staff of the Commission; and

(d) A statement of any issues which have been resolved, if a full settlement was not achieved.

If an agreement has not been reached, and the parties do not consent to mediate, the parties are entitled to have a hearing. A hearing is a formal procedure in which an administrative law judge will make a decision to resolve the case. Mediation is an informal procedure in which the parties themselves attempt to resolve the case through a voluntary agreement. The mediator is a neutral person who helps the parties in their efforts to come to an agreement. The Commission encourages mediation.

If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Coordinator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Coordinator by the applicable due date set forth above.

If you have any questions, you should contact the Coordinator. His address and phone number are:

Mediation Coordinator  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5428  
Email: nurick@puc.state.pa.us

*Robert A. Christianson*  
\_\_\_\_\_  
ROBERT A. CHRISTIANSON -  
Chief Administrative Law Judge

Date: 2/6/02

**Philadelphia Gas Works**



800 W. Montgomery Avenue, Philadelphia, PA 19122  
Telephone: (215) 236-0500

Laureto A. Farinas, Esq.  
Regulatory Affairs  
Direct Dial: 215-684-6982  
FAX: 215-684-6602  
E-mail: laureto.farinas@pgworks.com

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February 7, 2002

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

FEB 08 2002  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RE: Edmund Mancinelli, Jr. v. PGW, Docket No. C -20016626

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns with his account and reached a settlement. With this discussion the Complainant has indicated that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

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Sincerely,

cc. Edmund Mancinelli, Jr.  
Les Fyock  
Linda Pereira

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**Philadelphia Gas Works**  
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122  
Tel: (215) 684-6798

**ORIGINAL**

Laureto A. Farinas, Esq.  
Regulatory Affairs  
Direct Dial: 215-684-6982  
FAX: 215-684-6602  
E-mail laureto.farinas@pgworks.com

# DOCUMENT FOLDER

March 7, 2002

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

RE: Clara M. Parks t/a/ Nicetown Boys & Girls Club v. PGW, Docket No. C - 20016626

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied and Complainant acknowledges that the Complaint has been satisfied. PGW and the Complainant have discussed the Complainant's concerns with customer service and the account. With this discussion the Complainant has indicated that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

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Sincerely,

cc: Clara M. Parks t/a/ Nicetown Boys & Girls Club  
Herbert Nurick, Esq.  
Les Fyock  
Linda Pereira

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: March 15, 2002

SUBJECT: Clara M. Parks t/a Nicetown Boys & Girls Club v. Philadelphia Gas Works  
C-20016626

TO: Wanda Zeiders  
Docket Management

FROM: Susan Hoffner, Case Control Officer  
Office of Administrative Law Judge

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MAR 19 2002

On March 11, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by Laureto A. Farinas, Esq. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)  
Herb Nurick  
Elzy Ditzler  
Beth Plantz  
Case File

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**Philadelphia Gas Works**

Montgomery Station  
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122

Telephone: 215-684-6684 Esq.

Regulatory Affairs

Direct Dial: 215-684-6982

FAX: 215-684-6602

E-mail: iaureto.fannas@pgworks.com

March 7, 2002

Herb Nurick, Esq.  
Mediation Coordinator  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

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MAR 18 2002

RE: Clara M. Parks t/a/ Nicetown Boys & Girls Club v. PGW, Docket No. C - 20016626

Dear Mr. Nurick:

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Pursuant to the Interim Order Setting Settlement Conference dated February 6, 2002, in the above captioned matter, this is a report on the settlement conference held on March 5 and 7, 2002, by telephone between Complainant and myself.

The Complainant and PGW discussed the amount due on the account and the generation of a "catch-up" bills generated after a periods of under-estimated meter readings. The parties reached settlement. I have notified the Commission that this matter is resolved.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

cc: Clara M. Parks t/a/ Nicetown Boys & Girls Club  
James Mc Nulty, Secretary  
Les Fyock  
Linda Pereira

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BOYS & GIRLS CLUBS  
OF PHILADELPHIA, INC.

PA PUC  
SECRETARY'S BUREAU

March 18, 2002

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

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Administrative Office  
1518 Walnut Street  
Suite 712  
Philadelphia, PA 19102  
Tel: (215) 735-8818  
Fax: (215) 735-8549  
www.bgtphila.org

RE: Clara M. Parks t/a/Nicetown Boys & Girls Club v. PGW Docket No. C-20016626

Dear Secretary McNulty:

Early last year, Ms. Claire Parks, an employee at 4223 Wayne Avenue, requested that the heat and gas be shut off at that location while it was being renovated. From January to June 11, 2001, the building had no heat. During that time, we received no bills from PGW for services to that facility.

Recently, Ms. Parks received a statement requesting payment for services during that period. She took it upon herself to resolve the matter. In so doing, she exceeded the scope of her responsibility. She has no authority to negotiate settlements or agreements on behalf of Boys & Girls Clubs of Philadelphia or any of our locations, including 4223 Wayne Avenue.

I am the only employee of Boys & Girls Clubs of Philadelphia, Inc., who is authorized by our Board of Directors to negotiate any financial matters. When I received the packet of information about the settlement, I contacted Mr. Laureto A. Farinas to explain the circumstances. I am writing you to request a hearing to review and renegotiate the disputed matter.

Please contact me at the above address or telephone number.

Thank you for your consideration. I look forward to hearing from you.

Sincerely,

Jeffrey Waldron  
Chief Professional Officer

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Remember Boys & Girls Clubs in your will and estate plans.

Contributions are tax deductible to the extent permitted by law. A copy of the official registration and financial information of Boys & Girls Clubs of Philadelphia, Inc. may be obtained from the Pennsylvania Department of State by calling toll-free, within Pennsylvania, 1-800-732-0099. Registration does not imply endorsement.



A United Way Agency

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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

March 28, 2002

In Re: C-20016626

(See attached list)

Clara M. Parks t/a Nicetown Boys & Girls Club v. Philadelphia Gas  
Works

Billing dispute.

Hearing Notice

This is to inform you that a hearing on the above-captioned case will be held as follows:

Type: Initial hearing

Date: Thursday, June 20, 2002

Time: 10:00 a.m.

Location: In an available hearing room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Charles E. Rainey, Jr.  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

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Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Rainey  
Herbert Nurick, Mediator  
Judy Weaver, Scheduling  
Beth Plantz  
Docket Section  
Calendar File

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: March 28, 2002

SUBJECT: Request to Rescind  
C-20016626 Clara M. Parks t/a Nicetown Boys & Girls Club v.  
Philadelphia Gas Works

TO: Wanda Zeiders, Supervisor  
Docket Management Division

FROM: Judy Weaver, Scheduling Officer  
Office of Administrative Law Judge

REP

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On March 15, 2002 you received a request for satisfaction of complaint from the Office of Administrative Law Judge on the above-captioned proceeding. This request has been **rescinded** by the complainant. Therefore, the proceeding should remain in active status and not be closed by Secretarial Letter.

I apologize for any inconvenience this may have caused and ask that you take the necessary steps to update the Commission file. If you need anything further from me, please contact me at 7-4972.

pc: ALJ Robert A. Christianson  
Elzy Ditzler  
Beth Plantz  
Case File



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

April 2, 2002

In Re: C-20016626

(See letter dated 03/28/02)

Clara M. Parks t/a Nicetown Boys & Girls Club v. Philadelphia Gas  
Works

Billing dispute.

Changed Hearing Notice

REP

This is to inform you that the presiding officer has been changed from Administrative Law Judge Charles E. Rainey, Jr. to Administrative Law Judge Allison K. Turner. Judge Turner will preside over the hearing. This is a reprint of the March 28, 2002 hearing notice with the change.

Type: Initial hearing

Date: Thursday, June 20, 2002

Time: 10:00 a.m.

Location: In an available hearing room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania

Presiding: Administrative Law Judge Allison K. Turner  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

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DOCKETED  
APR 08 2002

Attention: You may lose the case if you do not come to this hearing and present facts on the issues raised.

If you intend to file exhibits, 2 copies of all hearing exhibits to be presented into evidence must be submitted to the reporter. An additional copy must be furnished to the Presiding Officer. A copy must also be provided to each party of record.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

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- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Turner  
Judge Rainey  
Herbert Nurick, Mediator  
Judy Weaver, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File