

1. REPORT DATE: 00/00/00 :
2. BUREAU: ALJ :
3. SECTION(S): : 4. PUBLIC MEETING DATE:
5. APPROVED BY: : 00/00/00
DIRECTOR: :
SUPERVISOR: :
6. PERSON IN CHARGE: : 7. DATE FILED: 12/06/01
8. DOCKET NO: C-20015632 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: HOLSING LUANN

RESPONDENT/APPLICANT: WEST PENN POWER CO.

COMP/APP COUNTY: BUTLER

UTILITY CODE: 111250

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT ALLEGHENY POWER IS PUTTING IN A NEW TRANSFER STATION AND THEY INFORMED HER THAT THE TELEPHONE LINE WOULD BE GOING THROUGH THERE PROPERTY. SHE STATES THERE IS ALREADY LINES THROUGH HER PROPERTY AND SHE DOES NOT FEEL THEY SHOULD INSTALL ANY MORE IN THIS AREA.

DOCUMENT
FOLDER

DOCKETED
JAN 08 2002

C-20016632

111250

RECEIVED

Formal Complaint Form
Pennsylvania Public Utility Commission

DEC -6 AM 9:38

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

PA PUC
SECRETARY'S BUREAU

1. Your name, mailing address and telephone number:

Name LuAnn Holsing

Street/P.O.Box 164 Tower Road Apt # _____

City Sexonburg State Pa Zip 16056

County Butler Area Code/Home Phone 724-352-4417
Area Code/Work Phone 412-492-5335

2. Name of company your complaint concerns: Allegheny Power

3. What is your complaint? (Use additional paper if need more space).

See attached

RECEIVED

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space)

See Attached

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

LuAnn Holsing
Signature

12-4-01
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

LuAnn Holsing
164 Tower Road
Saxonburg, Pa. 16056

December 4, 2001

Secretary
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

To Whom It May Concern,

I am writing to you for help with a Power company concern that my family and I have to deal with. Enclosed is a diagram of my property, which is on the Southern 1/3, and the Northern 2/3 belongs to my mother, Carol Holsing.

We recently attended a meeting in Clinton Township and were notified that Central Electric is going to build a new transfer station on the neighboring property to the North. This will enable them to feed the power demands of the new Victory Road Industrial Park that is situated due West of us. Central Electric will be getting their power from Allegheny Power, which has a Sub-station just across the road from us. As all of this is happening, Allegheny Power informed me that they would be installing newer and bigger telephone poles along the Southern side of my property in order for them to feed the new Central Electric station. You with me?

As you can see in my diagram of the property, we already have High tension lines cutting through the center of the land, running North and South at an angle, in addition to two "feeders" going into the Allegheny Power Station.

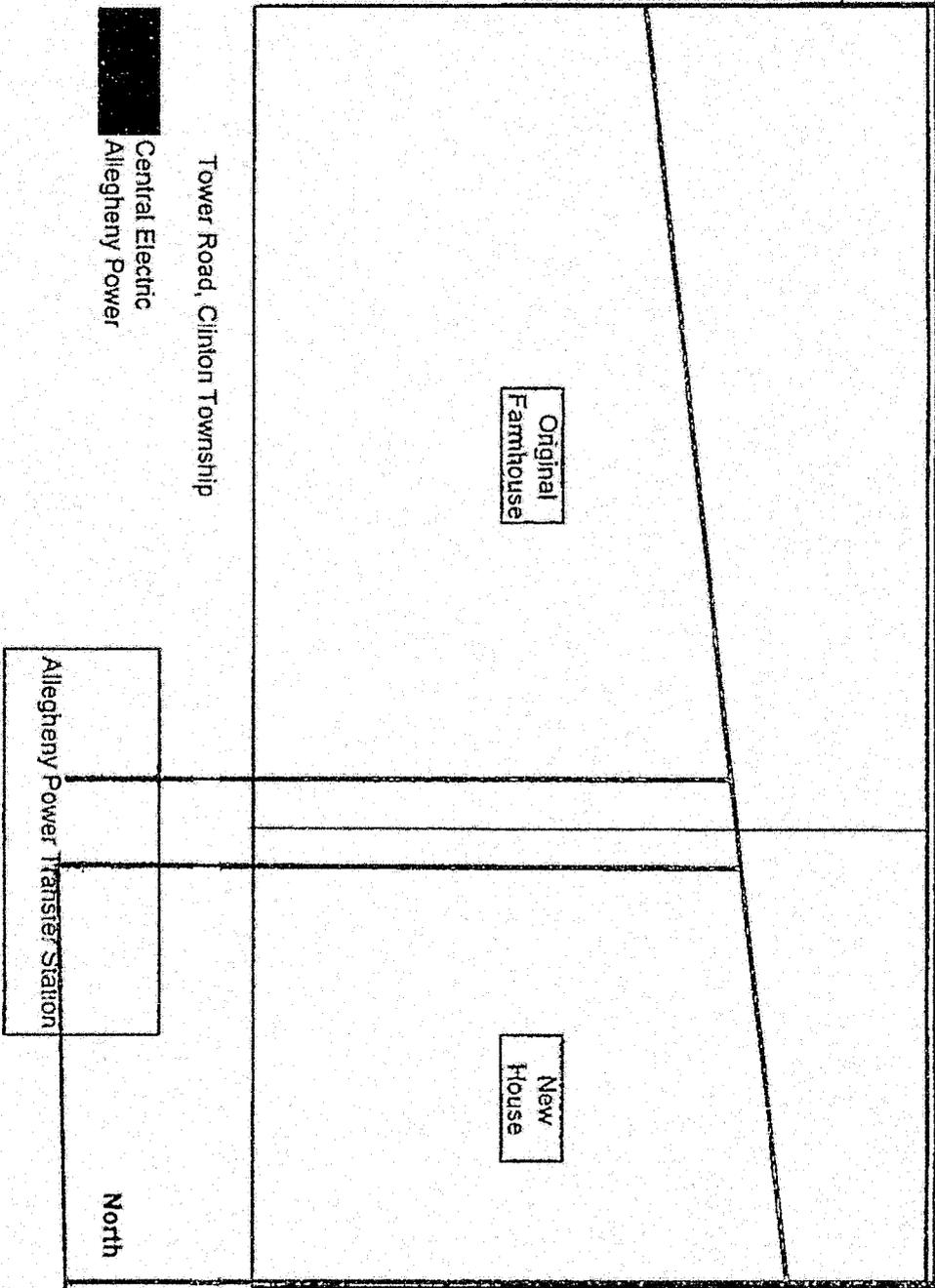
At one time perhaps it was necessary to run the lines this way, but I don't think it is now. I would very much like to see the elimination of some of this mess. I can see Allegheny Power going north along Tower Road then turning east up the property line to the Central Electric Sub-Station. This would then eliminate all the lines around the South and East of the property.

If all this isn't really clear to you, please come to my house and see for yourself, I would welcome you. I can be contacted at the above address or at 412-492-5335 during the day and 724-352-4417 in the evening.

Sincerely,

LuAnn Holsing

New
Central Elec.
Transfer Station



VICTORY ROAD INDUSTRIAL PARK, BUTLER CO.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: JANUARY 8, 2002

C-20016632

WEST PENN POWER COMPANY
ROBERT R WINTER
DEPUTY GENERAL COUNSEL
800 CABIN HILL DR
GREENSBURG PA 15601

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by LUANN HOLSING. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

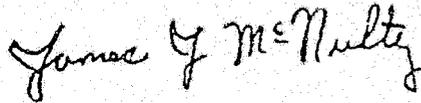
JANUARY 8, 2002

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

ddi

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: JANUARY 8, 2002

LUANN HOLSING
Complainant

DOCUMENT
FOLDER

VS.

WEST PENN POWER COMPANY
Respondent

Complaint Docket
No: C-20016632

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER SECURITY

DOCKETED

JAN 08 2002

TO: WEST PENN POWER COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

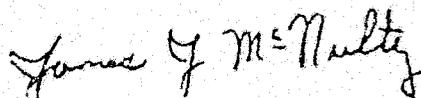
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes

a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

ORIGINAL

RECEIVED



Allegheny Energy

800 Cabin Hill Drive
Greensburg, PA 15601-1689
Phone: (724) 837-3000
FAX: (724) 838-6177

Writer's Direct Dial No. 724-830-5642

E-mail: dwilli1@alleghenyenergy.com

January 24, 2002

LEGAL SERVICES

JAN 24 2002

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: LuAnn Holsing v. West Penn Power Company
Pa. P.U.C. Docket No. C-20016632

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.24(b), this will certify that Allegheny Power has satisfied the above-referenced complaint and that the Complainant acknowledged satisfaction to me.

In conformity with our 3-way telephone conversation of January 23, 2002, this will report that Allegheny Power satisfied the complaint by agreeing to review its current and prospective need for electric lines on the Complainant's property, relocation possibilities, etc. Allegheny Power will ask to meet with the Complainant within the next thirty (30) days to see if an amicable resolution of the Complainant's concerns is possible. The parties understand that the Complainant may ask that the above-referenced complaint be reopened, or file a new complaint, if her underlying concerns about the facilities on the property are not resolved. Allegheny Power will not contend that the Complainant is precluded from initiating such further action.

I am this day sending a copy of this letter to the Complainant by Federal Express.

Thank you for your attention to this matter. I remain

Very truly yours,

David L. Williams
Senior Attorney

DOCUMENT
FOLDER

DOCKETED

JAN 31 2002

U:\legal\shleh\dlw\puc\Holsing_satisfac.doc

cc: (VIA FEDERAL EXPRESS)
LuAnn Holsing
164 Tower Road
Saxonburg, PA 16056

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: January 31, 2002
SUBJECT: C-20016632
LuAnn Holsing v. West Penn Power Company
TO: Wanda Zeiders
Docket Management
FROM: Ann M. Humes, Mediation Assistant
Office of Administrative Law Judge

DOCKETED

FEB 04 2002

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On January 24, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by David L. Williams, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ (None Assigned)
Herb Nurick
Elzy Ditzler
Beth Plantz
Case File



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

March 14, 2002

C-20016632

LUANN HOLSING
164 TOWER ROAD
SAXONBURG PA 16056

DOCKETED
MAR 14 2002

DOCUMENT
FOLDER

LUANN HOLSING
VS.
WEST PENN POWER COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ