

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Kendrick L. Steele

v.

PPL Electric Utilities Corporation

Docket Number

C-20016331

SECRETARY'S BUREAU

2002 JUN 31 11:10:47

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DOCUMENT FOLDER PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Monday, March 4, 2002 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

FEB 04 2002

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me one week before the hearing. For your convenience, a copy of the Commission's current service list of the parties to this proceeding is enclosed with this Order.
2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.
3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY THE BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT**

EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE. The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income (SSI); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous

expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

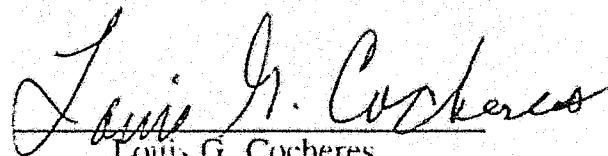
9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes must be sent to me and all parties of record. My correct address is: Louis G. Cocheres, Administrative Law Judge, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

10. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Dated: January 30, 2002


Louis G. Cocheres
Administrative Law Judge

MONTHLY BUDGET INFORMATION

Customer's Name: Kendrick L. Steele Date: 3/4/2002
Name of Utility: PPL Electric Utilities Corporation
P.U.C. Docket No.: C-20016331
Hearing Date & Time: March 4, 2002 -- 10:00 AM
Administrative Law Judge: Louis G. Cocheres

<u>Monthly Household Income</u> <i>(Include net income from all persons living in your home.)</i>	<u>Amount</u>
Salaries, wages & tips	\$ _____
Public Assistance	_____
Social Security or SSI	_____
Alimony	_____
Child support	_____
Pension	_____
Retirement benefits	_____
Unemployment compensation	_____
Worker's compensation	_____
Food stamps	_____
Other income (List source and amount):	_____
_____	_____
_____	_____
_____	_____
Total:	\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE)

Monthly Household Expenses

Amount

Balance Owed

	\$	\$
Rent/mortgage	_____	_____
Electric	_____	_____
Gas	_____	_____
Telephone	_____	_____
Water	_____	_____
Sewage	_____	_____
Trash pickup	_____	_____
Cable television	_____	_____
Food (other than food stamps)	_____	_____
Clothing	_____	_____
Automobile:		
Loan Payment	_____	_____
Gasoline	_____	_____
Repairs & maintenance	_____	_____
Car insurance	_____	_____
Other transportation:		
Bus	_____	_____
Taxicabs	_____	_____
Jitneys	_____	_____
Insurance premiums:		
Renters'/homeowners' insurance	_____	_____
Life insurance	_____	_____
Medical insurance	_____	_____
Medical bills:		
Doctors	_____	_____
Dentists	_____	_____
Hospitals	_____	_____
Prescriptions	_____	_____
List Credit cards & charge accounts:		
_____	_____	_____
_____	_____	_____
List loan payments:		
_____	_____	_____
_____	_____	_____
List other expenses:		
_____	_____	_____
_____	_____	_____
_____	_____	_____
Total:	\$ _____	\$ _____

DOCUMENT
FOLDER

JANIE SLAMON
ATTORNEY AT LAW
821 KEYSTONE AVE
EMMAUS, PENNSYLVANIA 18049

(610) 967-4899

February 26, 2002

FEDERAL EXPRESS

The Honorable Louis G. Cocheres
Administrative Law Judge
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

SECRETARIAT'S BUREAU

7:00 PM FEB 23 2002

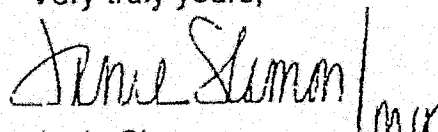
Re: Kendrick L. Steele v.
PPL Electric Utilities Corporation
Docket No. C-20016331

Dear Judge Cocheres:

Enclosed for filing in the above-captioned matter are three (3) copies of PPL Hearing Exhibit Nos. 1, 2 and 3. I propose to introduce these documents into evidence at the telephonic hearing scheduled for Monday, March 4, 2002 at 10:00 a.m. Please call at 484-634-3646 for the hearing.

I have mailed copies of this exhibit to the Complainant.

Very truly yours,


Janie Slamon

Enclosures

cc: Kendrick L. Steele
Mr. James J. McNulty, Secretary

C-20016331

Account Activity Statement

Date: 02/28/02
Page: 1

*** Account Information ***

Account Number: 2050 70023
Mail To: KENDRICK L STEELE
923 N 2ND ST 2FL RR
HARRISBURG PA 17102

Requested By: ENDRICK L STEELE
000)000 0000 Extension:

*** Current Account Status ***

Payment Agreement Installment: \$0.00 Balance: \$0.00
Budget Bill Amcrtization Installment: \$0.00 Balance: \$0.00
Current Rate: RS

PPL Exhibit L

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
2/09/1999	ELECTRIC SERVICE Regular Bill	12/30	\$57.08				0553/0000	70771A	37	636	
1/05/2000	Late Payment Charge		\$0.71								
1/11/2000	BUDGET BILLING Regular Bill	02/01	\$39.00	\$57.08	\$84.18	\$45.18	0937/0000	71792A	33	1021	
1/11/2000	Regular Bill		\$96.79								
2/08/2000	Late Payment Charge		\$0.71								
2/08/2000	Late Payment Charge		\$0.49								
2/08/2000	Late Payment Charge		\$0.01								
2/09/2000	BUDGET BILLING Regular Bill	03/01	\$39.00	\$96.79	\$136.79	\$142.97	1185/0000	73497A	29	1705	
2/09/2000	Regular Bill		\$137.00								
3/07/2000	Late Payment Charge		\$0.71								
3/07/2000	Late Payment Charge		\$0.98								
3/10/2000	BUDGET BILLING Regular Bill	04/03	\$39.00	\$177.69	\$137.00	\$173.07	0708/0000	74273A	30	773	
3/10/2000	Regular Bill		\$177.69								
4/10/2000	BUDGET BILLING Regular Bill	05/01	\$62.00	\$239.69	\$177.69	\$161.04	0502/0000	74793A	31	529	
4/10/2000	Regular Bill		\$239.69								
4/11/2000	Late Payment Charge		\$0.71								
4/11/2000	Late Payment Charge		\$1.47								
4/11/2000	Late Payment Charge		\$0.05								
5/09/2000	BUDGET BILLING Regular Bill	05/30	\$201.17	\$443.29	\$40.33		0294/0067	75205A	29	406	
5/09/2000	Regular Bill		\$443.29								
6/09/2000	ELECTRIC SERVICE Regular Bill	07/03	\$36.25	\$479.54	\$483.29		0083/0094	75559A	31	354	
6/09/2000	Regular Bill		\$479.54								
7/11/2000	ELECTRIC SERVICE Regular Bill	08/01	\$56.35	\$535.89	\$479.54		0002/0317	76172A	29	520	
7/11/2000	Regular Bill		\$535.89								
8/09/2000	BUDGET BILLING Regular Bill	08/30	\$62.00	\$597.89	\$49.05	\$-12.95	0000/0272	76692A	29	572	
8/09/2000	Regular Bill		\$597.89								
9/08/2000	BUDGET BILLING Regular Bill	10/02	\$62.00	\$659.89	\$53.13	\$-21.82	0012/0244	77264A	30	572	
9/08/2000	Regular Bill		\$659.89								
10/04/2000	Payment		\$-289.00								
10/04/2000	CONP FEE ELEC		\$15.00								
10/09/2000	BUDGET BILLING Regular Bill	10/30	\$62.00	\$456.89	\$379.89	\$-38.05	0152/0072	77742A	31	478	
10/09/2000	Regular Bill		\$456.89								

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RECORDED FEB 28 2002

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DES DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLED KW
1/06/2000	Payment		\$ 30.00								
1/06/2000	BUDGET BILLING		\$58.00								
1/06/2000	Regular Bill	11/27	\$484.89	\$426.89	\$38.59	\$-57.46	0299/0000	78128A	28	386	
2/07/2000	BUDGET BILLING		\$58.00								
2/07/2000	Regular Bill	12/28	\$542.89	\$484.89	\$53.75	\$-61.71	0825/0000	78708A	31	580	
1/10/2001	BUDGET BILLING		\$58.00								
1/10/2001	Regular Bill	01/31	\$600.89	\$542.89	\$120.38	\$0.67	1352/0000	80192A	34	1484	
2/08/2001	BUDGET BILLING		\$58.00								
2/08/2001	Regular Bill	03/01	\$658.89	\$600.89	\$98.98	\$41.65	1023/0000	81375A	29	1184	
3/07/2001	Payment		\$ 23.00								
3/12/2001	BUDGET BILLING		\$58.00								
3/12/2001	Regular Bill	04/02	\$485.89	\$427.89	\$89.05	\$72.70	0977/0000	82423A	32	1047	
4/10/2001	BUDGET BILLING		\$58.00								
4/10/2001	Regular Bill	05/01	\$543.89	\$485.89	\$63.07	\$77.77	0671/0000	83120A	29	697	
5/10/2001	BUDGET BILLING		\$125.02								
5/10/2001	Regular Bill	05/31	\$668.91	\$543.89	\$47.25		0265/0036	83615A	30	495	
6/06/2001	Payment		\$-48.91								
6/08/2001	ELECTRIC SERVICE		\$41.67								
6/08/2001	Regular Bill	07/02	\$661.67	\$620.00			0102/0036	84039A	29	424	
7/03/2001	Payment		\$-42.00								
7/11/2001	ELECTRIC SERVICE		\$80.57								
7/11/2001	Regular Bill	08/01	\$700.24	\$619.67			0001/0322	84969A	33	930	
8/06/2001	Payment		\$-81.00								
8/08/2001	ELECTRIC SERVICE		\$67.63								
8/08/2001	Regular Bill	08/29	\$886.87	\$619.24			0000/0320	85724A	28	755	
9/04/2001	Payment		\$ 50.00								
9/10/2001	ELECTRIC SERVICE		\$77.25								
9/10/2001	Regular Bill	10/01	\$714.12	\$636.87			0002/0322	86608A	33	884	
0/09/2001	BUDGET BILLING		\$58.00								
0/09/2001	Regular Bill	10/30	\$772.12	\$714.12	\$45.89	\$-12.11	0147/0051	87086A	29	478	
1/02/2001	Payment		\$-58.00								
1/06/2001	BUDGET BILLING		\$58.00								
1/06/2001	Regular Bill	11/27	\$772.12	\$714.12	\$43.72	\$-26.49	0302/0001	87536A	28	450	
2/07/2001	BUDGET BILLING		\$58.00								
2/07/2001	Regular Bill	12/31	\$830.12	\$772.12	\$57.04	\$-27.35	0519/0000	88156A	31	620	
11/05/2002	BUDGET BILLING		\$73.00								

DATE TRANSACTION TYPE DUF DATE TRANSACTION AMOUNT BALANCE FORWARD ACTUAL BILLED DEFERRED BALANCE DEC DAY H/C RDS/TYPE DAYS USED RMH FILED KW

1/09/2002 Regular B.11 01/30 \$903.12 \$830.12 \$93.18 \$-7.17 10000000 89252A 33 1106

2/04/2002 Payment \$-224.00

2/05/2002 BUDGET BILLING 02/28 \$73.00 \$679.12 \$69.70 \$-10.47 08110000 90048A 29 786

2/07/2002 Regular B.11

V. J. ... 11/17 ... 11/16/01 date

09/24/01

CSS03101

PA. PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
CLOSING DATA

BCS CASE NUMBER: 0936203

DATE CASE OPENED: 04/23/01

CUSTOMER NAME: KENDRICK STEELE
EVC. ADDRESS: 923 NORTH 2ND ST APT 3
HARRISBURG PA 17102
MAILING ADDRESS: SAME
COMPANY NAME: PPL

SEP 27 2001

ACCOUNT #: 9205070023

Kendrick

INCOME LEVEL : 2
TOTAL BALANCE/BASIC: 621.66
PRIOR CASE NO: 0777121

RESOLUTION: PAY 187 UPFRONT BY OCTOBER 19, 2001.
BEGINNING NOVEMBER 8, 2001 PAY 78 MO....BB58 PLUS 20.

Steele

AMOUNT MONEY SAVED: .00

REGISTRATION BUREAU
2001 FEB 23 11 51:55

COMPLIANCE
VIOLATION (ALLEGED, ACTUAL, NO): NO
CHAP 56/64/OTHER: SECTION/RULE:

DECISION ISSUED [Y]
INVESTIGATOR: TROUT
CLOSING DATE 09/24/01

ORAL/WRITTEN: [W]

DOCUMENT
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DOCKETED

FEB 28 2002

C-20016331

PPL Exhibit 2

CSS03701

09/24/01

PA. PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
DECISION DATA

BCS CASE NUMBER: 0936203

CUSTOMER NAME: KENDRICK STEELE
ADDRESS: 923 NORTH 2ND ST APT 3
HARRISBURG PA 17102DATE CASE CLOSED : 09/24/01
DECISION TYPE: REPEATER WAIVE LPC'S
TOTAL OR FINAL ACCOUNT BALANCE: 621.66
DATE OF ACCOUNT BALANCE: MAY 9, 2001NO. 2'S (OFFS)
TO HAVE SERVICE RESTORE PAY :NO. 3'S (REMEDI)
TO KEEP YOUR SERVICE ON PAY THIS AMOUNT : 187.00 BY OCTOBER 19, 2001

TERMS: BEGINNING : NOVEMBER 8, 2001 (EXTEND NOV DUE DATE)

SPECIAL BUDGET OR OPTIONAL PAYMENT AMOUNT : 78.00
REGULAR BUDGET AMOUNT : 58.00
PLUS PAYMENT TOWARD ARREARS : 20.00

FINAL BILL MONTHLY PAYMENT : .00

CURRENT BILL MONTHLY PAYMENT : .00

END OF MONTH PAYMENT : .00

Maintain Payment Agreement for Account 92050-70023

Agreement Edit Help

Start Date	Type	Status	Agreement Amount
10/10/01	PUC Catch-Up	Defaulted	772.1
04/17/01	Catch-Up	Dispute Cancel	543.0
10/04/00	UpFront	Defaulted	659.8
09/19/00	Catch-Up	Refused	659.0
08/10/00	PUC Catch-Up	Defaulted	597.0
05/08/00	Non-Catch-Up	Dispute Cancel	241.0

- Add
- Change
- Delete
- Undelete

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DOCKETS

FEB 28 2002

C-20016331
 PPL Exhibit 3

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20016331		YES	NO
Case Name:	Kendrick L. Steele v. PPL Electric Utilities	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Harrisburg	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date:	March 4, 2002	Estimated Add'l Days:		
Special Agent:	ALJ Louis G. Cocheres	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	3/4/02	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Mr. Steele did not appear	

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MAR 12 2002

OFFICE OF CALJ
PUBLIC UTILITY COMMISSION

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
Janie Slamon, Esq	821 Keystone Ave			PPL Electric Utilities Corp.
	City	State	Zip	
	Emmaus	PA	18049	
Telephone: 610-961-4899	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§ 1.24 and 1.25.

SECRETARY'S OFFICE
MAR 13 11:09:27