

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JEROME C. HEFFNER FOR HELEN M. FULLARD

v.

VERIZON PENNSYLVANIA INC.

C-20066953

DOCUMENT  
FOLDER

INTERIM ORDER  
SETTING CONFERENCE BETWEEN PARTIES

DOCKETED  
NOV 17 2006

On or about October 11, 2006, Jerome C. Heffner for Helen M. Fullard ("Complainant") filed a complaint against Verizon Pennsylvania Inc. ("Respondent"), at the above-captioned docket number. On or about November 6, 2006, Respondent filed an answer to the complaint.

Based upon a review of the information contained in this material, the parties are hereby directed to discuss this matter to determine whether such discussion can result in a resolution of the complaint and, if so, whether Complainant wants to withdraw the complaint. Respondent shall contact Complainant, on or before November 27, 2006, concerning a mutually convenient time, date and place for Respondent and Complainant to hold a conference. The conference must take place no later than December 11, 2006 unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick, Mediator ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party; and
- (c) A statement on the results of the conference.

BTL

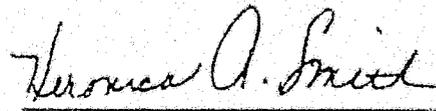
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, a report must be filed with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Mediator Herbert R. Nurick  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
(717) 783-5428  
Email: [hnurick@state.pa.us](mailto:hnurick@state.pa.us)

Date: November 13, 2006

  
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VERONICA A. SMITH  
Chief Administrative Law Judge

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: November 28, 2006

SUBJECT: **Jerome Heffner for Helen M. Fullard v. Verizon Pennsylvania Inc.**  
**C-20066953**

TO: Commission Document Folder

FROM: Herbert R. Nurick *HRN*  
Mediator

**DOCUMENT  
FOLDER**

Pursuant to Chief Administrative Law Judge Smith's Interim Order, dated November 13, 2006, a report has been submitted to the Mediation Unit.

Please include this memo in the official Commission document folder.

pc: OALJ File  
Mediator Nurick  
Beth Plantz  
Docketing

**DOCKETED**  
NOV 30 2006



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
December 4, 2006

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20066953

(SEE ATTACHED LIST)

Jerome C. Heffner for Helen M. Fullard v. Verizon Pennsylvania  
Inc.

Service Dispute

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the  
above-captioned case will be held as follows:

Type: Initial Telephonic Hearing  
Date: Wednesday, January 31, 2007  
Time: 10:00 a.m.  
Presiding: Administrative Law Judge Mark A. Hoyer  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
Telephone: 412-565-3550  
Fax: 412-565-5692

DOCUMENT  
FOLDER

BTL

If you have not provided a current telephone number where  
you can be reached for participation in the hearing OR YOUR AREA  
CODE HAS CHANGED, then you must contact the presiding officer at  
least 7 days before the actual hearing and provide the necessary  
information.

DOCKETED  
DEC 14 2006

At the above date and time, the Presiding Officer will contact the parties as follows:

Jerome C. Heffner	412-422-8112
Margaret A. Morris, Esquire	215-665-5330

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 5 days before the hearing.

*Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: 717-787-1399
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988

pc: Judge Hoyer  
Stacy Nolan, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File