

DOCUMENT
FOLDER

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Marguerite Luvara

v.

Equitable Gas Company

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:
:
:

Docket No. C-20016614

BTL

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Tuesday, May 14, 2002, at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three copies to me one week before the hearing.
2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.
3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. **FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY THE BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.** The utility must submit a copy of the latest BCS decision as a hearing exhibit.

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2002 MAR 28 PM 2:50
PENNSYLVANIA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCKETED

MAR 29 2002

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance, and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

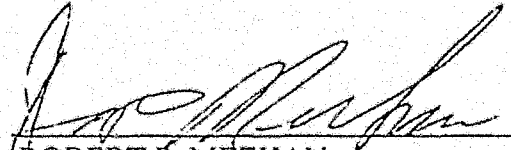
9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days before the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, with copies to all parties of record. The correct address is: Pennsylvania Public Utility Commission, Office of Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222-1210. Only the undersigned Administrative Law Judge or Office of Administrative Law Judge Scheduling Unit may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient cause exists. Should any party have any questions regarding this procedure, you may contact me at 412-565-3550.

10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE.

12. It is the Commission's policy to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Dated: March 21, 2002



ROBERT P. MEEHAN
Administrative Law Judge

**EQUITABLE
GAS**

ORIGINAL
200 Adelphi Center Mall
Pittsburgh, PA 15212 5352
www.equitalegas.com

May 13, 2002

By FAX (412) 565-5692 and U. S. MAIL

Mr. James J. McNulty
Secretary
Pennsylvania Public Utility Commission
Keystone Building
P.O. Box 3265
Harrisburg, PA 17105

Administrative Law Judge Robert P. Meehan
PA Public Utility Commission
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222

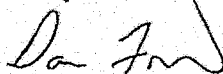
RE: Marguerite Luvara v. Equitable Gas Company ,
Docket No. C-20016614 - SATISFACTION OF COMPLAINT

Dear Sirs:

The above-captioned case has been settled, and the Complainant has agreed to withdraw the Formal Complaint. All issues addressed in the Complaint have been resolved. Please cancel the hearing which is scheduled for Tuesday, May 14, 2002 at 10:00 a.m.

Please find attached a Certification that the matters complained of in the formal complaint have been satisfied. Thank you.

Yours very truly,
For EQUITABLE GAS COMPANY


Daniel L. Frutchey
Senior Vice President and General Counsel

cc: Marguerite Luvara
1111 Bellaire Avenue
Pittsburgh, PA 15226

RECEIVED
2002 MAY 16 AM 9:04
SECRETARY'S BUREAU

DOCUMENT
FOLDER


244

CERTIFICATION RE: SATISFACTION OF COMPLAINT

Marguerite Luvara v. Equitable Gas Company,
Docket No. C-20016614

MAY 16 2002

I, Denice Claudon, am a Customer Services Representative for Equitable Gas Company, and I hereby certify that we have settled and resolved all matters in the above-captioned case, and the Formal Complaint has been satisfied. The Complainant has acknowledged said satisfaction to the Equitable Gas Company. Unless the Complainant objects to the above certification within 10 days of its filing, the Complaint may be withdrawn pursuant to 52 Pa.C.S.A. Section 5.24.


Denice Claudon
Customer Services Representative

RECEIVED
2002 MAY 16 AM 9:04
SECRETARY'S BUREAU

Certificate of Service

A copy of the above Certification of Satisfaction was served upon the Complainant on the 13th day of March, 2002 via first class, U.S. Mail, postage prepaid at the following address:

Marguerite Luvara
1111 Bellaire Avenue
Pittsburgh PA 15226

Chapter 56 Hearing Report

Please check Those Blocks Which Apply

Docket No.:	C-20016614		YES	NO
Case Name:	Marquerite Luvara v. Equitable Gas Company	Prehearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Hearing Held:	<input type="checkbox"/>	<input type="checkbox"/>
Date:	May 14, 2002	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Special Agent:	ALJ Robert P. Meehan	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Concluded:	<input type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input type="checkbox"/>	<input type="checkbox"/>
		Estimated Add'l Days:		
		RECORD CLOSED:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	<i>Cost of Subpoena paid - close by Secretariat to file</i>	

BTL

Cancelled

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FOLDER**

RECEIVED

APR 15 2002

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:		Fax Number:	
	City	State	Zip	
Telephone:	E-mail Address:		Fax Number:	
	City	State	Zip	
Telephone:	E-mail Address:		Fax Number:	

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF
PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: May 15, 2002

SUBJECT: Certification of Satisfaction Filed
C-20016614 Marguerite Luvara v. Equitable Gas Company

TO: Wanda Zeiders,
Docket Management

FROM: Judy Weaver, Scheduling Officer
Office of Administrative Law Judge

On May 14, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by Daniel L. Frutchev, Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Robert P. Meehan
Elzy Ditzler
Beth Plantz
Case File

DOCUMENT
FOLDER

DOCKETED
MAY 17 2002

**EQUITABLE
GAS**

200 Allegheny Center Mall
Pittsburgh, PA 15212-5852
www.equitblegas.com

May 13, 2002

By FAX (412) 565-5692 and U. S. MAIL

Mr. James J. McNulty
Secretary
Pennsylvania Public Utility Commission
Keystone Building
P.O. Box 3265
Harrisburg, PA 17105

Administrative Law Judge Robert P. Meehan
PA Public Utility Commission
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222

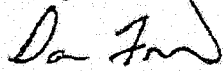
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Yours very truly,
For EQUITABLE GAS COMPANY


Daniel L. Frutchey
Senior Vice President and General Counsel

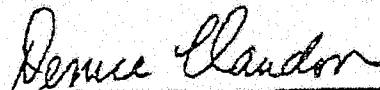
cc: Marguerite Luvara
1111 Bellaire Avenue
Pittsburgh, PA 15226

CERTIFICATION RE: SATISFACTION OF COMPLAINT

Marguerite Luvara v. Equitable Gas Company,

Docket No. C-20016614

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Denise Claudon
Customer Services Representative

Certificate of Service

A copy of the above Certification of Satisfaction was served upon the Complainant on the 13th day of March, 2002 via first class, U.S. Mail, postage prepaid at the following address:

Marguerite Luvara
1111 Bellaire Avenue
Pittsburgh PA 15226



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

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May 15, 2002

In Re: C-20016514

(See letter dated 03/18/02)

Marguerite Luvara v. Equitable Gas Company

Requests payment arrangements.

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial telephone hearing
Date: Tuesday, May 14, 2002
Time: 10:00 a.m.
Location: Pittsburgh, Pennsylvania
Presiding: Administrative Law Judge Robert P. Meehan

Please mark your records accordingly.

pc: Judge Meehan
Judy Weaver, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

DOCKETED

MAY 22 2002



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

June 4, 2002

C-20016614

MARQUERITE LUVARA
1111 BELLAIRE AVENUE
PITTSBURGH PA 15226

DOCUMENT
FOLDER

DOCKETED

JUN 05 2002

MARQUERITE LUVARA
VS.
EQUITABLE GAS COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty
Secretary

nvl
cc: All parties of Record
Office of ALJ