

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Benita Wright

v.

PPL Electric Utilities Corporation

Z-01693244

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UTILITY BUREAU
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PREHEARING ORDER

An initial telephonic hearing is scheduled for **Tuesday, January 4, 2005, at 10:00 am**. The parties are directed to comply with the following requirements:

1. If you intend to present any documents for my consideration, you must send one copy to the other party and **THREE** copies to me one week before the hearing.

2. If you are an individual, you may either represent yourself or have an attorney licensed to practice law in the Commonwealth of Pennsylvania represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall comply with the Commission's appearance requirements. 52 Pa. Code § 1.24(b).

3. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code § 1.15(b). Requests for changes of initial hearings must be sent to me with copies to all parties of record. The correct address is: Administrative Law Judge Susan D. Colwell, Office of Administrative Law Judge, P.O. Box 3265, Harrisburg PA 17105-3265. *Changes are granted only in rare situations where sufficient cause exists.*

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5. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

6. This hearing is a formal proceeding and will be conducted in accordance with the Commission's rules of practice and procedure. 52 Pa. Code Chapters 1, 3 and 5.

7. Commission policy is to encourage settlements. 52 Pa. Code § 5.231(a). Because it appears that this Complaint could be satisfied, you are encouraged to discuss informally between yourselves the possible settlement of this case as soon as possible but no later than at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

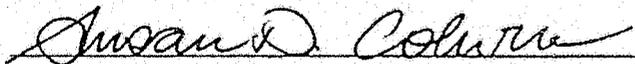
8. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa. Code § 5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so you will have enough time to receive the subpoena and serve it.

9. Complainant bears the burden of proving the case and should be prepared to support her claim with documentation and/or with specific dates of events which could have an impact on the claims. Three copies of budget information forms are included. Complainant should fill these out and keep one copy for her own use during the hearing. One copy must be sent to me, and the remaining copy must be sent to the utility's counsel.

10. COMPLAINANT IS CAUTIONED THAT SHE IS RESPONSIBLE FOR PAYMENT OF BILLS FOR USAGE INCURRED PENDING THE RESOLUTION OF THIS COMPLAINT. FAILURE TO MAINTAIN PAYMENTS MAY RESULT IN THE TERMINATION OF UTILITY SERVICE. IN ADDITION, PAYMENT OF ALL UNPAID BILLS IN ONE LUMP SUM COULD BE REQUIRED UPON RESOLUTION OF THE COMPLAINT.

10. The utility must prepare and submit before the hearing an account history for the customer for the period of time covering the Complaint, or at least eighteen months.

Dated: November 22, 2004

A handwritten signature in cursive script, reading "Susan D. Colwell", is written over a horizontal line.

SUSAN D. COLWELL
Administrative Law Judge

MONTHLY BUDGET INFORMATION

Customer's Name: Benita Wright

Date: November 22, 2004

Name of Utility: PPL Electric Utilities Corporation

P.U.C. Docket No.: Z-01693244

Hearing Date: Tuesday, January 4, 2005 @ 10:00 a.m.

Administrative Law Judge: Susan D. Colwell

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips	\$ _____
Public assistance	_____
Social security or SSI	_____
Alimony	_____
Child support	_____
Pension	_____
Retirement benefits	_____
Unemployment compensation	_____
Workers' compensation	_____
Food stamps	_____
Other income (List source & amount):	_____
_____	_____
_____	_____
_____	_____
Total:	\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Total:

\$ _____

\$ _____

ORIGINAL

GROSS, MCGINLEY, LABARRE & EATON, LLP

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JOHN F. GROSS
KIMBERLY G. KRUPKA
K. A. SPOTTS-KIMMEL
ERROL C. DEANS, JR.*
ANDREW H. RALSTON, JR.

*Also admitted in NY

December 9, 2004

RECEIVED
DEC 10 11:09:35
BUREAU

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Benita Wright v. PPL Electric Utilities Corporation
Case No: Z-01693244

Dear Mr. McNulty:

Enclosed for filing in the above-captioned matter are an original and three (3) copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Thank you for your assistance.

Very truly yours,


KIMBERLY A. SPOTTS-KIMMEL

KSK/sam

Enclosures

cc: Administrative Law Judge Susan D. Colwell (w/enc.)
Deidre L. Bilger (w/enc.)
Carol A. Carr (w/enc.)
Benita Wright (w/enc.)

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ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BENITA WRIGHT,

Complainant,

v.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

Complaint Docket
NO. Z-01693244

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CERTIFICATE OF SATISFACTION OF COMPLAINT

1. Complainant is Benita Wright (hereafter "Complainant").
2. Respondent is PPL Electric Utilities Corporation (hereafter "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to Section 5.24(b) of Title 52 of the Pennsylvania Code, 52 Pa. Code § 5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) Complainant agrees to make payment of \$100 on December 3, 2004 and \$100 on December 17, 2004. In addition, beginning with the electric bill due on the next bill due date,

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and continuing thereafter, Complainant agrees to pay the budget bill amount plus \$40 per month on Account No. 48170-62056 until the outstanding balance of \$1,333.62 is paid in full.

(b) PPL agrees to transfer the outstanding balance from final bill Account No. 31700-69078 to active Account No. 48170-62056. In addition, PPL agrees not to apply late payment charges to the amount of the arrearage at Account No. 48170-62056 for as long as Complainant makes payments as stated in Paragraph 4(a) hereof.

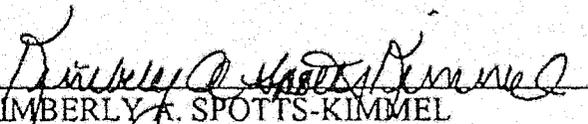
(c) PPL agrees not to terminate Complainant's aforesaid account based on Complainant's arrearage for as long as Complainant makes payments as stated in Paragraph 4(a) hereof.

(d) Complainant agrees to withdraw her Complaint with the Commission at the above docket number with prejudice.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY A. SPOTTS-KIMMEL

Dated: December 9, 2004
at Allentown, Pennsylvania

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BENITA WRIGHT

v.

PPL ELECTRIC UTILITIES CORPORATION

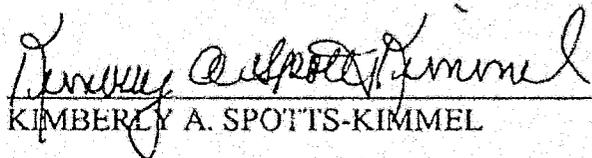
Complaint Docket
NO. Z-01693244

CERTIFICATE OF SERVICE

I hereby certify that I have this date served a true copy of the foregoing document upon the participant, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Benita Wright
6635 Evelyn Street, Apt. 1A
Harrisburg, PA 17111

Dated this 9th day of December, 2004.


KIMBERLY A. SPOTTS-KIMMEL

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: December 23, 2004

SUBJECT: Z-01693244 Benita Wright v. PPL Electric Utilities Corp.

TO: Wanda Zeiders
Docket Management

FROM: Susan Licon, Scheduling Officer
Office of Administrative Law Judge

On December 13, 2004, a Certificate of Satisfaction was filed in the above-captioned proceeding. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ Susan D. Colwell
Beth Plantz
Case File

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JAN 11 2005



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
December 23, 2004

IN REPLY PLEASE
REFER TO OUR FILE

In Re: Z-01693244

(See letter of 11-15-04)

APEL Electric
Benita Wright v. ~~PECO Energy Company~~

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial telephone hearing
Date: Tuesday, January 4, 2005
Time: 10:00 a.m.
Presiding: Administrative Law Judge Susan D. Colwell

Please mark your records accordingly.

pc: Judge Colwell
Susan Licon
Beth Plantz
Docket Section
Calendar File

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JAN 12 2005