

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BTL

Cheryl Thomas

v.

The Peoples Natural Gas Company

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:  
:  
:  
:

Docket No. C-20016623

DOCUMENT  
FOLDER

PREHEARING ORDER

An initial telephonic hearing in this case is scheduled for Monday, May 6, 2002 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements.

1. If you intend to present any documents or exhibits for my consideration, you must send one (1) copy to the other party and three (3) copies to me one week before the hearing.

2. If you or any proposed witness will be at a telephone number that is different than the number on the hearing notice, you must notify me of that telephone number at least one (1) week before the hearing.

3. If the Commission's Bureau of Consumer Services ("BCS") has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made.

FAILURE TO MAKE REGULAR PAYMENTS AS DIRECTED BY THE BCS MAY RESULT IN AN ORDER REQUIRING A LUMP SUM PAYMENT EQUAL TO THE AMOUNT OF THE

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SECRETARY'S BUREAU

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**PAYMENTS THAT SHOULD HAVE BEEN MADE.** The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income ("SSI"); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

5. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

6. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments, (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k)

miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due or missed payments for each item.

7. TO ASSIST THE CUSTOMER PROVIDE THE INCOME AND EXPENSE INFORMATION REQUESTED BY THIS ORDER. THREE (3) COPIES OF A BUDGET INFORMATION SHEET ARE ENCLOSED WITH THIS ORDER. THE CUSTOMER MUST FILL OUT THIS BUDGET SHEET, RETURN ONE COPY TO ME AND SEND ONE COPY TO COUNSEL FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU MAY KEEP ONE COPY OF THE BUDGET SHEET AND THE ORDER FOR YOUR USE.

8. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

9. A request for a change of the scheduled hearing date must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa. Code §1.15(b). Requests for changes of initial hearings must be sent to the undersigned Administrative Law Judge, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222. Only the undersigned Administrative Law Judge or OALJ Scheduling Staff may grant a request for a change of an initial hearing. Such changes are granted only in rare situations where sufficient

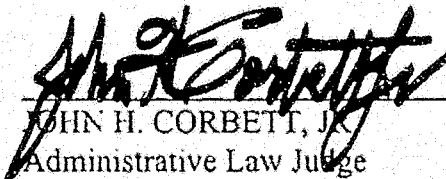
cause exists. Requests for changes of subsequent hearings, if any, should also be served directly on me.

10. YOU MAY LOSE THIS CASE, IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

11. ALTHOUGH THIS HEARING IS BEING CONDUCTED TELEPHONICALLY FOR THE CONVENIENCE OF THE PARTIES, IT IS STILL A FORMAL HEARING AND WILL BE CONDUCTED IN ACCORDANCE WITH THE COMMISSION'S RULES OF PRACTICE AND PROCEDURE

12. Commission policy is to encourage settlements. 52 Pa. Code §5.231(a). Therefore, you are urged to discuss informally between yourselves the possible settlement of this case at least one week before the hearing. If you are unable to settle this case, you may still resolve as many questions or issues as possible during your informal discussion.

Dated: March 22, 2002

  
\_\_\_\_\_  
JOHN H. CORBETT, JR.  
Administrative Law Judge

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6882, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com

 **Dominion**  
**ORIGINAL RECEIVED**

MAR 26 2002  
March 26, 2002  
PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

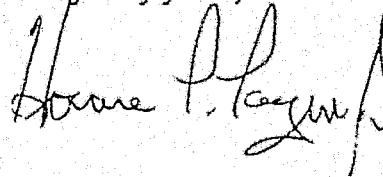
Re: Cheryl Thomas v. The Peoples Natural Gas Company d/b/a Dominion Peoples, at Docket No. C-20016623

Dear Secretary McNulty:

Please receive this letter (original and two copies) as formal certification of The Peoples Natural Gas Company d/b/a Dominion Peoples, that the above-docketed complaint has been satisfied in accordance with 52 Pa. Code §5.24(b). A copy of this letter is being provided to the Complainant and unless objections to the certification are made within 10 days of its filing, the aforementioned complaint should be considered withdrawn.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,



**DOCUMENT  
FOLDER**

**DOCKETED**  
APR 01 2002

Enclosures  
HPP/bam

cc: Cheryl Thomas, 7009 Kedron Street, Pittsburgh, PA 15208  
Judy Weaver, PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box 3265, Harrisburg, PA 17105-3265  
The Honorable John H. Corbett, Jr., Pennsylvania Public Utility Commission, 1103 Pittsburgh State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222  
Terry Richey-Dominion Tower

55



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Office Of Administrative Law Judge  
P.O. Box 3265, Harrisburg, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

April 3, 2002

In Re: C-20016623

(See letter dated 03/18/02)

Cheryl Thomas v. The Peoples Natural Gas Company

Billing dispute.

Cancellation Notice

This is to inform you of the following cancellation:

Type: Initial telephone hearing  
Date: Monday, May 6, 2002  
Time: 10:00 a.m.  
Location: Pittsburgh, Pennsylvania  
Presiding: Administrative Law Judge John H. Corbett, Jr.

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Please mark your records accordingly.

pc: Judge Corbett  
Judy Weaver, Scheduling  
Beth Plantz  
Docket Section  
Calendar File

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REP

COMMONWEALTH OF  
PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

DATE: April 3, 2002

SUBJECT: Certification of Satisfaction Filed  
C-20016623 Cheryl Thomas v. The Peoples Natural Gas Company

TO: Wanda Zeiders,  
Docket Management

FROM: Judy Weaver, Scheduling Officer  
Office of Administrative Law Judge

On March 27, 2002, a Certificate of Satisfaction was filed in the above-captioned proceeding by Horace P. Payne, Jr., Esquire. If no objection is filed to this certificate within 10 days of service, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: ALJ John H. Corbett, Jr.  
Elzy Ditzler  
Beth Plantz  
Case File

DOCUMENT  
FOLDER

DOCKETED  
APR 23 2002

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
675 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com



**Dominion**

RECEIVED  
OFFICE OF C.A.L.J.

02 MAR 29 AM 8:46

PA PUC

March 26, 2002

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P. O. Box 3265  
Harrisburg, PA 17105-3265

Re: Cheryl Thomas v. The Peoples Natural Gas Company d/b/a Dominion  
Peoples, at Docket No. C-20016623

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If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures

HPP/ham

cc: Cheryl Thomas, 7009 Kedron Street, Pittsburgh, PA 15208  
Judy Weaver, PA PUC, Office of Administrative Law Judge, Scheduling Office, P. O. Box  
3265, Harrisburg, PA 17105-3265  
The Honorable John H. Corbett, Jr., Pennsylvania Public Utility Commission, 1103 Pittsburgh  
State Office Building, 300 Liberty Avenue, Pittsburgh, PA 15222  
Terry Richey-Dominion Tower



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
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April 30, 2002

C-20016623

CHERYL THOMAS  
7009 KEDRON STREET  
PITTSBURGH PA 15208

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APR 30 2002

CHERYL THOMAS  
V.  
THE PEOPLES NATURAL GAS COMPANY

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours,

James J. McNulty  
Secretary

nvl

cc: All parties of Record  
Office of ALJ