

 ORIGINAL

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

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JERI ROMA-SANTINE

:

- vs -

:

DOCKET # C-2007-7805

PECO ENERGY COMPANY

:

* * *

Initial Hearing

Pages 1 through 9

**DOCUMENT
FOLDER**

Telephonic Hearing
State Office Building
1400 W. Spring Garden Street
Philadelphia, PA 19130

DOCKETED
OCT 02 2007

Thursday, September 27, 2007
Commencing at 10:00 a.m.

BEFORE:

MARLANE R. CHESTNUT, Administrative Law Judge

APPEARANCES:

Michael S. Swerling, Esquire
EXELON BUSINESS SERVICES
2301 Market Street, S23-1
Philadelphia, Pennsylvania 19101

JERI ROMA-SANTINE

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PROCEEDINGS

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3 JUDGE CHESTNUT: This is the hearing in
4 the matter of Docket C-2007-7805. Jeri
5 Roma-Santine versus Peco Energy Company. For
6 the record, let me state that I am
7 Administrative Law Judge Marlane R. Chestnut.
8 I would like you each to identify yourselves
9 for the record by stating your name, address
10 and telephone number. And we'll start with
11 you, please, Ms. Roma-Santine.

12 MS. ROMA-SANTINE: My name is Jeri
13 Roma-Santine. I live at 330 Brick Road,
14 Oxford, Pennsylvania. My number is
15 610-998-9697.

16 JUDGE CHESTNUT: Thank you. Mr.
17 Swerling.

18 MR. SWERLING: Michael Swerling
19 representing Peco Energy Company. Address is
20 2301 Market Street, S23-1, Philadelphia,
21 Pennsylvania, 19101, and telephone number is
22 215-841-6841.

23 JUDGE CHESTNUT: Thank you. Ms.
24 Roma-Santine, I have a court reporter who is

1 taking down what is being said and she'll
2 produce a written transcript of this hearing.
3 I didn't receive any exhibits from you, is
4 that correct?

5 MS. ROMA-SANTINE: That's correct. I
6 had asked for this to be done in August
7 before I went back to work, and I had all of
8 my bills and my son's bills as a comparison,
9 because we have the exact same houses. And I
10 misplaced them. I have no idea where they
11 are. And with going back to school and him
12 moving and a new baby or whatever, it's just
13 been -- so I apologize. I'm not prepared for
14 this.

15 JUDGE CHESTNUT: Well, I'll be honest
16 with you, records from another location are
17 completely irrelevant, so I don't see how
18 this is a problem for you.

19 MS. ROMA-SANTINE: Well --

20 JUDGE CHESTNUT: I don't want to get
21 into it right now. I'm just going through
22 procedure at this point to make sure I have
23 everything people sent to me, okay?

24 MS. ROMA-SANTINE: You have nothing from

1 me.

2 JUDGE CHESTNUT: Okay. Now, Mr.
3 Swerling, I do have a packet of three
4 exhibits from you.

5 MR. SWERLING: Yes, Your Honor.

6 JUDGE CHESTNUT: Okay. Now, Ms.
7 Roma-Santine, what I'm going to do is I'm
8 going to remove myself and let you and Mr.
9 Swerling talk about this directly to see if
10 you can resolve it. It will be off the
11 record, so you can speak freely. And I urge
12 you to be reasonable and the company to be
13 reasonable. I'm sure that you are preceding
14 in good faith, that you are not trying to
15 evade your payment responsibilities. That
16 you are just trying to pay what you owe.

17 MS. ROMA-SANTINE: No, no, no, no. That
18 has nothing to do with it. I've paid
19 everything.

20 JUDGE CHESTNUT: Okay. Please don't
21 interrupt me.

22 MS. ROMA-SANTINE: I'm not in arrears
23 with anything.

24 JUDGE CHESTNUT: Don't interrupt me

1 again.

2 MS. ROMA-SANTINE: I'm sorry.

3 JUDGE CHESTNUT: Is that okay with you,
4 Mr. Swerling, if I give you a chance to
5 resolve this?

6 MR. SWERLING: That's fine. We've
7 actually already extended an offer to Ms.
8 Roma-Santine, which we believe is very
9 reasonable, and she came back with something
10 that's just too far out of reach for us. But
11 I'll talk with her and see if she's willing
12 to amend her counter-offer.

13 JUDGE CHESTNUT: Okay. Why don't you do
14 that. See if you can resolve it. If not
15 then we'll go ahead. But I do urge you to
16 see if you can come to some agreement. Okay,
17 then, this is hearing adjourned temporarily,
18 then.

19 * * *

20 (Whereupon, a discussion off the record
21 was held.)

22 * * *

23 JUDGE CHESTNUT: I gave the parties
24 a chance to resolve this. Mr. Swerling,

1 do you want to report on that, please?

2 MR. SWERLING: We have reached a
3 settlement where we are going to send
4 a refund check to Ms. Santine in the amount
5 of \$449.31. On her end, we've agreed to
6 allow her the opportunity to hire an
7 independent electrician to test the meter and
8 I guess wiring in her house, and an
9 independent plumber to test the gas meter and
10 the piping in her house.

11 And if she can demonstrate some kind of
12 a problem with the meters, I said she can
13 provide that information to us and we will
14 take a look at it and compare notes with the
15 tests that we've already done with the meters
16 in her house.

17 JUDGE CHESTNUT: Okay. Ms.
18 Roma-Santine, do you agree that's your
19 settlement?

20 MS. ROMA-SANTINE: Yes.

21 JUDGE CHESTNUT: Okay. And, Mr.
22 Swerling, did he explain the process to you
23 in terms of what happens to your complaint
24 now?

1 MS. ROMA-SANTINE: No.

2 MR. SWERLING: No, I didn't, Your Honor.

3 JUDGE CHESTNUT: Okay. What happens is
4 Mr. Swerling is going to send a letter to you
5 and to the Commission saying that your
6 complaint has been satisfied, which is a
7 legal term, and you'll get a letter closing
8 it out. We won't proceed with the hearing.
9 And you can always file a complaint in the
10 future if something comes up.

11 MS. ROMA-SANTINE: Okay.

12 JUDGE CHESTNUT: Okay?

13 MS. ROMA-SANTINE: Thank you very much.

14 JUDGE CHESTNUT: Do you have any
15 questions or anything else at this point,
16 then, before we adjourn?

17 MS. ROMA-SANTINE: No.

18 JUDGE CHESTNUT: I'm glad you were able
19 to work it out. It sounds like a reasonable
20 result. Mr. Swerling, thank you very much.
21 Is there anything further from you then?

22 MR. SWERLING: No, Your Honor.

23 JUDGE CHESTNUT: Okay. Thank you both.

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(Witness excused.)

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(Whereupon, the hearing was
adjourned at 10:25 a.m.)

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C E R T I F I C A T I O N

I, Lisa M. Cooper, hereby certify the foregoing is a true and correct transcript of the proceedings held in this matter, as transcribed from the stenographic notes taken by me.

Lisa M Cooper

LISA M. COOPER
COURT REPORTER and NOTARY PUBLIC

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