

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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PA. P.U.C.  
SECRETARY'S BUREAU

Cynthia Young- Nelson

v.

Verizon Pennsylvania, Inc.

**DOCKETED**  
APR 25 2005

C-20042785

**DOCUMENT  
FOLDER**

ORDER #3  
Granting the Subpoenas Requested by the Complainant

This case is scheduled to be heard in an available hearing room on the 13<sup>th</sup> floor of the Philadelphia State Office Building on Thursday, March 17, 2004 at 10:00 a.m.

A telephonic\*prehearing conference was held on October 13, 2004. Cynthia Young Nelson, the Complainant participated. Katherine E. Lovette, Esquire, represented the Respondent.

During the prehearing, we discussed potential witnesses. The Complainant stated that her potential witnesses include Ms. Janice Roberts, the director of the Delaware County Housing Authority, Ms. Forbes from the Delaware County Housing Authority, Ms. Betty Bee from Call for Action. Channel 6 and Ms. Robin Spence (Tr. 18, 21, 34-36). It was noted that Ms. Spence would probably need to be subpoenaed (Tr. 46). The Complainant stated that Ms. Bee from Call for Action has the documentation from Ms. Spence (Tr. 14, 15, 32, 34). The Complainant stated that she changed from Verizon to another carrier on June 21, 2004 (Tr. 16, 45)

On January 10, 2005, the Complainant requested that subpoenas be issued to Nancy Forbes, Janice Roberts and Robin Spence. The notices were sent to Ms. Forbes, Ms. Roberts, Ms. Spence and the Respondent's counsel, Ms. Lovette, on or about January 10, 2005. No objections were filed by January 25, 2005.

The relevance, materiality and scope of the witnesses' testimony were set forth in the subpoena and the application. Accordingly, the subpoenas are granted pursuant to Section 331(d) of the Public Utility Code, 66 Pa. C. S. § 331(d) and 52 Pa. Code §5.241.

The Complainant shall serve a copy of the subpoenas on the witnesses and return the original and the affidavit of service to the presiding officer pursuant to 52 Pa. Code §5.241(c).

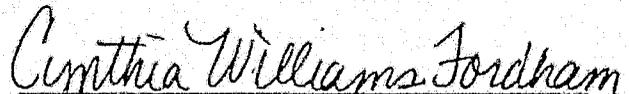
ORDER

THEREFORE,

IT IS ORDERED:

1. That the application for issuance of subpoenas for Nancy Forbes, Janice Roberts and Robin Spence, which was filed by the Complainant, is hereby granted pursuant to Section 331(d) of the Public Utility Code, 66 Pa. C. S. § 331(d) and 52 Pa. Code §5.241.
2. That the Complainant shall insure that a copy of the subpoenas are served and return the original with the affidavit of service to the presiding officer.
3. That the parties shall comply with the Commission's procedural rules and regulations discussed herein.

Date: February 8, 2005

  
Cynthia Williams Fordham  
Administrative Law Judge

10 January 2005

Honorable Judge Cynthia W. Fordham  
PA Public Utility Commission  
Room 1302 State Office Building  
Broad & Spring Garden Streets  
Philadelphia PA 19130

**DOCKETED**  
OCT 18 2005

Subject: Cynthia Young-Nelson versus Verizon Pennsylvania Inc. Docket  
Number C-20042785

Dear Honorable Judge Cynthia W. Fordham:

I am requesting that the parties listed on the attached enclosures receive  
subpoenas to come to court on the day that was set by the Commonwealth of  
Pennsylvania Public Utility Commission on 17 March 2005. The encumbents;  
Janice Roberts, Nancy Forbes and Robin Spence were there from the beginning,  
and would be of great value to the court in this matter.

Sincerely,

**DOCUMENT  
FOLDER**

*Cynthia Young-Nelson*  
Cynthia Young-Nelson  
1601 Clifton Avenue  
Sharon Hill, PA 19079

Encls:

*P.S. Any Objections should be sent  
to the presiding officer listed above*

**RECEIVED**

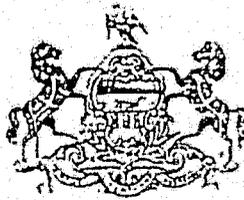
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**RJP**

FEB 11 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

*CC  
Katherine Lovett  
Janice Roberts  
Nancy Forbes  
Robin Spence*

JAN 10 2005  
Public Utility Commission  
Philadelphia Office  
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

In the Matter of:

Docket No. C-20042785

Cynthia Young-Nelson  
Verizon Phone Company

**SUBPOENA**

To: Robin Spence, 1611 Clifton Avenue, Sharon Hill PA 19079  
(Name and Address)

Pursuant to the authority of this Commission under §309, 331(d)(2) and 333(j) of the Public Utility Code:

1. YOU ARE ORDERED by the Commission to come to the 13th floor,  
(place)  
State Office Bldg, at Broad & Spring Garden Streets,  
Pennsylvania, on 17 March 2005, at 10:00 o'clock Am, in the above  
(date)  
case, to testify on behalf of the Complainant and to remain until excused;

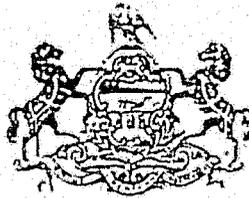
2. And bring with you and produce the following: Yourself  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

This subpoena is issued subject to the provisions of 52 Pa. Code §5.421 (with regard to issuance, notice and service) and 52 Pa. Code §5.413 (with regard to witness fees).

BY THE COMMISSION

Date February 8, 2005

Cynthia Williams Fordham  
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

In the Matter of:

Docket No. C-20042785

Cynthia Young-Nelson  
Verizon Phone Company

SUBPOENA

To: Janice Roberts, 1855 Constitution Avenue, Woodlyn PA 19094  
(Name and Address)

Pursuant to the authority of this Commission under §309, 331(d)(2) and 333(j) of the Public Utility Code:

1. YOU ARE ORDERED by the Commission to come to the 13th floor  
Philadelphia State Office Bldg (place)  
, at Broad & Spring Garden Streets  
Pennsylvania, on 17 March 2005, at 10:00 o'clock Am, in the above  
(date)  
case, to testify on behalf of the Complainant and to remain until excused;

2. And bring with you and produce the following: Any & all records, notes, etc.  
from the meeting that took place 20 Jan 2004 concerning  
Cynthia Young-Nelson's high phone bill made on behalf of Robin Spence.

This subpoena is issued subject to the provisions of 52 Pa. Code §5.421 (with regard to issuance, notice and service) and 52 Pa. Code §5.413 (with regard to witness fees).

Date February 8, 2005

BY THE COMMISSION

Cynthia Williams Fordham  
Administrative Law Judge



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

In the Matter of:

Docket No. C-20042785

Cynthia Young-Nelson  
Verizon Phone Company

SUBPOENA

To: Nancy Forbes, 1855 Constitution Avenue, Woodlyn PA 19094  
(Name and Address)

Pursuant to the authority of this Commission under §309, 331(d)(2) and 333(j) of the Public Utility Code:

1. YOU ARE ORDERED by the Commission to come to the 13th floor  
(place)  
State Office Bldg, at Broad & Spring Garden Streets,  
Pennsylvania, on 17 Mar 2005, at 10:00 o'clock Am, in the above  
(date)  
case, to testify on behalf of the Complainant and to remain until excused;

2. And bring with you and produce the following: Any and all records, notes,  
etc. from the meeting that took place 20 Jan 2004 concerning  
Cynthia Young-Nelson's high phone bill made on behalf of Robin  
Spence

This subpoena is issued subject to the provisions of 52 Pa. Code §5.421 (with regard to issuance, notice and service) and 52 Pa. Code §5.413 (with regard to witness fees).

BY THE COMMISSION

Date February 8, 2005

Cynthia Williams Fordham  
Administrative Law Judge

**OALJ Hearing Report**

Please check those blocks which apply

Docket No.:	C-20042785		YES	NO
Case Name:	Cynthia Young-Nelson v. Verizon Pennsylvania Inc.	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taken:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Philadelphia, PA	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date:	March 7 <sup>7</sup> , 2005	Estimated Add'l Days:		
ALJ:	Cynthia W. Fordham	RECORD CLOSED:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Reporting Firm:	Sargents Court Reporting Service, Inc.	DATE:	4/8/05	
		Briefs to be Filed:	<input type="checkbox"/>	<input type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input type="checkbox"/>
<b>RECEIVED</b>		REMARKS:	Record will close 4/8/05 - The date the transcript is due.	
MAR 28 2005				
PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU				
PLEASE PRINT CLEARLY • Incomplete information may result in delay of processing.				

DOCUMENT FOLDER

Name and Telephone Number	Address			Who are you representing?
Katherine E. Lovette 717-236-1300	<del>100</del> Hawks McKeon Salscak + Kennard 100 N. 10th Street P.O. Box 1728 City: Harrisburg State: PA Zip: 17105			Verizon Pennsylvania, Inc.
Telephone: 717-236-1300	E-mail Address: ke.lovette@hmsk-law.com			Fax Number: 717-236-4841
Cynthia Young Nelson 1601 Clifton Avenue Skinner Hill PA 19079	City: State: Zip:			
Telephone: 484 9531338	E-mail Address:			Fax Number:
	City: State: Zip:			
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

\_\_\_\_\_  
Reporter's Signature

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.