



An Exelon Company

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November 18, 2016

(VIA EMAIL)

Administrative Law Judge Eranda Vero
Pennsylvania Public Utility Commission
801 Market Street
Philadelphia, PA 19107

**Re: Robin Ann Rose v. PECO Energy Company
PUC Docket No. F-2016-2551018**

Dear Judge Vero:

Kindly recall that this matter was heard before Your Honor on Wednesday, November 9, 2016, and continued to give the Complainant an opportunity to submit a Customer Assistance Program (CAP) application by Wednesday, November 16, 2016. To date, the Complainant has not submitted a CAP application. I am in receipt of Complainant's correspondence, requesting to withdraw the above-referenced formal complaint against PECO. Please be advised that PECO objects to the Complainant's request to withdraw the complaint.

The Complainant currently has an outstanding balance of \$3,585.11 with PECO and has filed four informal complaints and the current formal complaint to obtain a payment agreement on past due balance. Without enrollment in CAP or an Initial Decision, the balance will not be resolved, which will precipitate additional informal and formal complaints. The company must spend considerable resources defending the informal and formal complaints and hold collection on the Complainant's balance during the dispute process.

In light of the above and the prejudice it is causing to PECO, the company requests that this matter be scheduled for hearing on Judge Pell's December 13, 2016, Call of the Docket. In the alternative, the company requests that this matter be scheduled on one of the following dates at 10:00 AM:

December 6
December 7
December 8
December 9
December 14
December 19

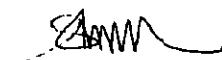
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If you have any questions, please do not hesitate to contact me directly.

Very truly yours,

A handwritten signature in black ink, appearing to read 'SLL', with a horizontal line underneath.

Shawane L. Lee
Counsel, PECO Energy Company
Encl.

cc: Robin Ann Rose (via email)