

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00  
 2. BUREAU: ALJ  
 3. SECTION(S):  
 5. APPROVED BY:  
 DIRECTOR:  
 SUPERVISOR:  
 6. PERSON IN CHARGE:  
 8. DOCKET NO: F 02019505

4. PUBLIC MEETING DATE:  
 00/00/00  
 7. DATE FILED: 01/17/07  
 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: TOMLINSON, DEBRA

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THAT SHE IS UNABLE TO PAY \$1000.00 A MONTH PAYMENT AGREEMENT. SHE WANTS A PAYMENT AGREEMENT THAT WILL TAKE INTO CONSIDERATION HER OTHER BILLS.

**DOCKETED**  
JAN 10 2007

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

F-02019505

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name DEBRA Tomlinson

Street/P.O. Box 3105 N. 29<sup>th</sup> st Apt # \_\_\_\_\_

City Phila State Pa. Zip 19132

County \_\_\_\_\_

Area Code/HOME Phone 215 225 6961

Area Code/WORK Phone 215 868 1458

Utility Account Number 412 215 5298  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

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2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PGW

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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2007 JAN -8 AM 9:19  
I.A.P.U.C.  
SECRETARY'S OFFICE

ORIGINAL

DOCKETED  
JAN 10 2007

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4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other (explain) I AM NOT ABLE TO PAY \$1,000. A MONTH  
PAYMENT AGREEMENT I NEED A SMALLER  
AMOUNT PAYMENT AGREEMENT

B. State the facts of your complaint.  
Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

my bill got out of control due to the fact over the last couple of years my health got bad and I been missing a lot of days of work and was not able to make my monthly payments on time so my bills would overlap

5. RELIEF  
What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The Agreement is For one year at \$1000. A month. I need a 2 or 3 year agreement because I am no able to pay a \$1000. A month, I have a mortgage and other bills which I have to pay and the \$1000. a month is too much I want to pay my bill off, so I can start over with a regular monthly bill each month

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I DEBRA Tomlinson, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Debra Tomlinson  
(Signature)

7-5-07  
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. FILING

Please return the completed form to one of the addresses listed below:

if using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

Request for Formal Complaint Forms  
(Notification of Intent to Appeal)

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 12/14/2006. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,  
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:  
(Please correct any mistakes.)

DEBRA TOMLINSON  
3105 N 29TH STREET  
PHILADELPHIA PA 19132

DEBRA Tomlinson  
3105 N. 29th St  
Phila Pa. 19132

(Area Code) Telephone Number  
BCS: 2019505  
Company: PHILADELPHIA GAS  
WORKS

*Debra Tomlinson*

Signature  
Date of Mailing: 12/14/2006

Mail this completed form to:

Secretary  
Pennsylvania Public Utility Commission  
P O Box 3265  
Harrisburg, PA 17105-3265

2006 DEC 22 11 8:43  
SECRETARY'S BUREAU

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COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

*Due 1/17/07*

IN REPLY PLEASE  
REFER TO OUR FILE

DECEMBER 28, 2006

BCS2019505

DEBRA TOMLINSON  
3105 N 29TH STREET  
PHILADELPHIA PA 19132

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**\*\* Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before JANUARY 17, 2007 to the address listed below:

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.**

**Commission Procedures for Formal Complaints**

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

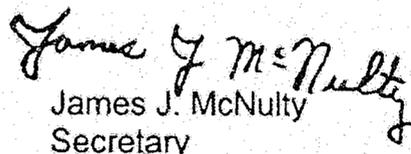
Office of Administrative Law Judge  
Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.**

**YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).**

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,

  
James J. McNulty  
Secretary

SS

cc: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 10, 2007

**DOCKETED**  
JAN 10 2007

DEBRA TOMLINSON  
Complainant

v.

PHILADELPHIA GAS WORKS  
Respondent

Complaint Docket  
No: F-02019505

**DOCUMENT  
FOLDER**

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

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TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

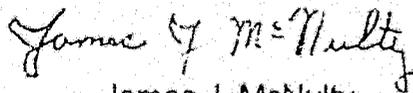
2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

DATE SERVED: January 10, 2007

F-02019505

LAURETO FARINAS ESQUIRE  
PHILADELPHIA GAS WORKS  
800 W MONTGOMERY AVE  
PHILADELPHIA PA 19122-2898

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DEBRA TOMLINSON. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

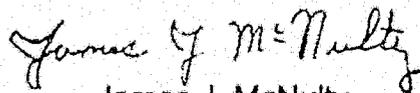
DOCUMENT  
FOLDER

January 10, 2007

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

ddi

**Philadelphia Gas Works**  
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal  
Legal Department  
Direct Dial: (215) 684-6830  
Fax: (215) 684-6798  
E-mail: [mary.chan@pgwworks.com](mailto:mary.chan@pgwworks.com)

January 30, 2007

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JAN 30 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, PA 17105-3265

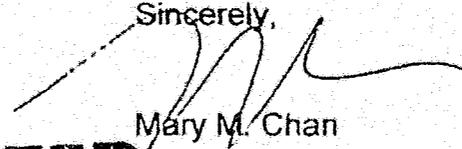
RE: Deborah Tomlinson v. PGW, Docket No. F-02019505

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,

  
Mary M. Chan

**DOCKETED**  
FEB 01 2007

ORIGINAL

Enclosure

cc: Deborah Tomlinson  
Anne Marie Cromley

DOCUMENT  
FOLDER

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**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**JAN 30 2007**

**PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU**

**Deborah Tomlinson**

:  
:  
:  
:  
:  
:  
:

**v.**

**Docket No. F-02019505**

**Philadelphia Gas Works**

**Answer of the Philadelphia Gas Works**

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

- 1. Admitted.
- 2. Admitted.
- 3. Admitted.

**DOCKETED**

**FEB 01 2007**

**DOCUMENT  
FOLDER**

- 4. (a) Denied. PGW denies the averment that the Complainant cannot afford the payment agreement ordered by the Bureau of Consumer Service (BCS) decision. The payment agreement that was ordered by the BCS was consistent with the income guidelines of the Pennsylvania Public Utility Code, 66 Pa. C.S.A. §1405(b). By way of further answer, the BCS decision dated December 14, 2006, which is attached hereto as Exhibit "A," ordered the Complainant to pay \$949 per month, which consists of \$248 in budget bill plus \$701 towards the arrears per month.

(b) Admitted in part; denied in part. PGW lacks sufficient knowledge to determine the truth of the averment concerning the Complainant's health issue. PGW therefore denies this averment.

It is admitted that the Complainant high outstanding balance is due to miss and underpayments on the Complainant's account. By way of further answer, The outstanding balance on the Complainant's gas account is in

the amount of \$8,997.38, as shown on the statement of account history, which is attached hereto as Exhibit "B."

By way of further answer, PGW records indicate that the Complainant filed a complaint with the BCS on two other occasions.

The BCS decision dated February 6, 2004, ordered the Complainant to pay \$206 per month, which consists of \$166 in budget bill plus \$50 towards the arrears. This payment agreement was broken

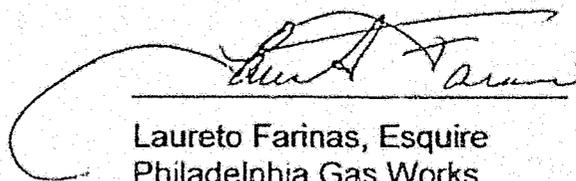
The BCS decision dated December 2, 2004, ordered the Complainant to pay \$913 to restore gas service and \$166 in budget bill plus \$50 towards the arrears per month. This payment agreement was broken.

5. Denied. The averment in Paragraph 5 of the Complaint is a request for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and dismiss this Complaint.

Respectfully submitted,

January 30, 2007



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

EXHIBIT A

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JAN 8 0 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

<ServAddress1>3105 N 29TH STREET</ServAddress1>  
<ServCity>PHILADELPHIA</ServCity>  
<ServState>PA</ServState>  
<ServZip5>19132</ServZip5>  
</CustomerServAddress>  
</Customer>  
<DecisionIssue>Y</DecisionIssue>  
<OralWritten>W</OralWritten>  
<Violation>ACTUAL</Violation>  
<Chapter>TARIFF</Chapter>  
<SectionRule>7.3</SectionRule>  
<TotalBalance>8512.62</TotalBalance>  
<DateClosed>2006-12-14</DateClosed>

<Resolution>DECISION ON INFORMAL COMPLAINT BY THE BUREAU OF CONSUMER SERVICES: STATEMENT OF COMPLAINT: A SUMMARY OF THE CUSTOMER'S COMPLAINT IS AS FOLLOWS: THE CUSTOMER STATES THAT THE PUC PLACED THEM ON A PAYMENT AGREEMENT FOR \$216.00. THE CUSTOMER STATED THAT THIS MONTH PGW RAISED HER AGREEMENT TO \$689.00. THE CUSTOMER DISPUTED IT WITH THE COMPANY BUT, THE COMPANY TOLD HER TO CALL THE PUC. THE CUSTOMER WOULD LIKE THE PUC TO INVESTIGATE. INVESTIGATION BY THE STAFF OF THE BUREAU OF CONSUMER SERVICES REVEALED: AN AUTOMATIC METER READER IS INSTALLED AT THE PROPERTY, MONTHLY BILLS ARE BASED ON USAGE RECORDED ON THE METER ON 12/2/04 THE PUC ISSUED A DECISION. THE CUSTOMER WAS TO PAY A TOTAL OF \$923.23 TO RESTORE SERVICE AND THEN ENTER A PAYMENT AGREEMENT FOR \$216.00 MONTHLY (\$50.00 TOWARDS THE ARREARS AND A FORECASTED BUDGET OF \$166.00). ON 1/27/05 THE CUSTOMER MADE A PAYMENT OF \$913.23, SERVICE WAS RESTORED ON 1/28/05. THE PUC ISSUED AGREEMENT WAS ENTERED ON 2/25/05. THIS AGREEMENT WAS SUBSEQUENTLY BROKEN. ON 7/13/05 THE CUSTOMER ENTERED INTO AN AGREEMENT WITH PGW FOR \$700.00 MONTHLY (\$50.00 TOWARDS THE ARREARS AND A BUDGET OF \$650.00). ON 10/12/05 THE ACCOUNT WAS NOTED THAT IN THE INTEREST OF GOOD CUSTOMER RELATIONS THE CUSTOMER WAS ENTERED INTO AN AGREEMENT WITH PGW FOR \$216.00 MONTHLY. ON 11/30/05 PAYMENT ARRANGEMENT BILL NUMBER 2 GENERATED WITH A PLEASE PAY AMOUNT OF \$687, THIS REPRESENTED \$50.00 TOWARDS THE ARREARS AND A BUDGET OF \$637.00. IT WAS EXPLAINED TO THE CUSTOMER THAT THE BUDGET WAS UPDATED TO REFLECT THE CURRENT USAGE. THE CURRENT TOTAL ACCOUNT BALANCE IS \$8512.62. BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES: THE CUSTOMER'S BILLS ARE CORRECT AS RENDERED. THE CUSTOMER'S BUDGET DID INCREASE TO AN INACCURATE FIGURE, IT APPEARS THE BUDGET WAS CALCULATED CONSIDERING A BALANCE REMAINING UNDER A PREVIOUSLY CLOSED UTILITY SERVICE AGREEMENT TWICE. THIS HAS BEEN CORRECTED TO ALLEVIATE ANY FUTURE BUDGET EVALUATION. THE CUSTOMER'S FORECASTED BUDGET WAS \$248.00. THE CUSTOMER, BASED ON INCOME GUIDELINES IS A LEVEL 3. ACT 201, CHAPTER 14, SUBSECTION 1405, STATES THE LENGTH OF TIME FOR A LEVEL 3 CUSTOMER TO RESOLVE AN UNPAID BALANCE ON AN ACCOUNT SUBJECT TO A PAYMENT AGREEMENT SHALL NOT EXTEND BEYOND ONE YEAR. THE CUSTOMER IS INELIGIBLE TO RECEIVE A PAYMENT AGREEMENT FROM THE PUC DUE TO DEFAULTING ON TWO PREVIOUS PUC AGREEMENTS. THE CUSTOMER IS RESPONSIBLE FOR THE TOTAL ACCOUNT BALANCE. THEREFORE IT IS DECIDED THAT: THE INFORMAL COMPLAINT OF DEBRA TOMLINSON IS HEREBY SUSTAINED. BASED ON ABILITY TO PAY INFORMATION PGW IS OFFERING THE CUSTOMER A NO MONEY DOWN PAYMENT ARRANGEMENT. THE TERMS ARE FOR \$949.00 MONTHLY (\$701.00 TOWARDS THE ARREARS AND THE FORECASTED BUDGET OF \$248.00). THIS IS A 12 MONTH AGREEMENT BASED ON CURRENT REGULATION. CITE TARIFF 7.3 THE RESPONSE FROM PGW WAS > 30 DAYS AFTER COMPLAINT RECEIPT FROM BCS.</Resolution>  
<BalanceDate>2006-12-12</BalanceDate>

EXHIBIT B

RECEIVED

JAN 8 0 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

# HISTORY REQUEST REPORT FOR ACCOUNT # 4122155298 AND SA # 9961770284 AS OF 01/19/2007

Account # 4122155298	SA # 9961770284	Bill Cycle: 20	Rate Class: GS
Name: TOMLINSON, DEBRA			
Address: 3105 N 29TH ST/PHILA, PA			
Phone #: 2256961(215)			
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:	
Blocker Start Date: 20070117	Blocker End Date: 20090117	Meter #: 1814583	

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$728.23	(\$15.76)	(\$15.76)	05/15/1998	06/30/1998	R	6482	\$70.40	73	1814583
06/30/1998	BILL	\$70.40	\$70.40	\$0.00	06/30/1998	07/29/1998	R	6500	\$19.39	18	1814583
07/14/1998	TREF	\$0.00	\$743.99	\$743.99	07/29/1998	08/27/1998	R	6516	\$17.67	16	1814583
07/27/1998	PAY	(\$200.00)	(\$200.00)	\$0.00	08/27/1998	09/24/1998	R	6544	\$27.94	28	1814583
07/29/1998	BILL	\$19.39	\$19.39	\$0.00	09/24/1998	10/26/1998	R	6657	\$100.59	113	1814583
08/27/1998	BILL	\$17.67	\$17.67	\$0.00	10/26/1998	11/24/1998	R	6874	\$189.47	217	1814583
09/04/1998	PAY	(\$200.00)	(\$200.00)	\$0.00	11/24/1998	12/31/1998	R	7251	\$326.23	377	1814583
09/24/1998	BILL	\$27.94	\$27.94	\$0.00	12/31/1998	01/29/1999	R	7670	\$356.14	419	1814583
10/02/1998	PAY	(\$200.00)	(\$200.00)	\$0.00	01/29/1999	02/23/1999	R	8011	\$281.28	341	1814583
10/26/1998	BILL	\$100.59	\$100.59	\$0.00	02/23/1999	03/23/1999	R	8312	\$248.75	301	1814583
11/24/1998	BILL	\$189.47	\$189.47	\$0.00	03/23/1999	04/17/1999	R	8479	\$139.79	167	1814583
12/29/1998	PAY	(\$200.00)	(\$200.00)	\$0.00	04/17/1999	05/27/1999	R	8640	\$134.91	161	1814583
12/31/1998	BILL	\$326.23	\$326.23	\$0.00	05/27/1999				\$15.76		
01/28/1999	PAY	(\$200.00)	(\$200.00)	\$0.00					\$15.76		
01/29/1999	BILL	\$356.14	\$356.14	\$0.00							
02/02/1999	LPC	\$7.09	\$7.09	\$7.09							
02/16/1999	PAY	(\$200.00)	(\$200.00)	\$0.00							
02/23/1999	BILL	\$281.28	\$281.28	\$0.00							
02/24/1999	LPC	\$3.73	\$3.73	\$3.73							
03/10/1999	PAY	(\$200.00)	(\$200.00)	\$0.00							
03/23/1999	BILL	\$248.75	\$248.75	\$0.00							
03/24/1999	LPC	\$6.39	\$6.39	\$6.39							
04/07/1999	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/17/1999	BILL	\$139.79	\$139.79	\$0.00							
04/20/1999	LPC	\$6.78	\$6.78	\$6.78							
05/27/1999	BILL	\$134.91	\$134.91	\$0.00							
05/28/1999	LPC	\$15.76	\$15.76	\$15.76							
05/28/1999	LPC	\$15.76	\$15.76	\$15.76							

Account # 4122155286 SA # 9961770284 Bill Cycle: 20 Rate Class: GS Phone #: 2256961(215)  
 Name: TOMLINSON, DEBRA Address: 3105 N 29TH ST/PHILA, PA  
 Easyway Indicator: B CRP Status:  
 Blocker Start Date: 20070117 Blocker End Date: 20090117 Meter #: 1814583  
 Pay Agreement Indicator: Y

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End React	Current Balance	Usage	Meter #
06/03/1999	PAY	(\$220.00)	(\$220.00)	\$0.00	05/27/1999	06/21/1999	R	8660	\$22.76	20	1814583
06/21/1999	BILL	\$22.76	\$22.76	\$0.00							
06/22/1999	LPC	\$7.79	\$7.79	\$7.79							
06/24/1999	PAY	(\$220.00)	(\$220.00)	\$0.00							
07/23/1999	PAY	(\$220.00)	(\$220.00)	\$0.00							
07/30/1999	BILL	\$23.25	\$23.25	\$0.00	06/21/1999	07/30/1999	R	8680	\$490.10	20	1814583
08/23/1999	PAY	(\$220.00)	(\$220.00)	\$0.00							
08/30/1999	BILL	\$20.20	\$20.20	\$0.00	07/30/1999	08/30/1999	R	8696	\$290.30	16	1814583
09/28/1999	BILL	\$30.11	\$30.11	\$0.00	08/30/1999	09/28/1999	R	8725	\$320.41	29	1814583
10/06/1999	PAY	(\$220.00)	(\$220.00)	\$0.00							
10/26/1999	BILL	\$36.21	\$36.21	\$0.00	09/28/1999	10/26/1999	Y	8762	(\$3.38)	37	1814583
10/29/1999	PAY	(\$140.00)	(\$140.00)	\$0.00							
11/24/1999	BILL	\$59.09	\$59.09	\$0.00	10/26/1999	11/24/1999	Y	8829	(\$44.29)	67	1814583
11/29/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
12/01/1999	CANB	(\$59.09)	(\$59.09)	\$0.00							
12/03/1999	BILL	\$334.34	\$334.34	\$0.00	10/26/1999	12/03/1999	R	9189	\$230.96	427	1814583
12/29/1999	BILL	\$259.28	\$259.28	\$0.00	12/03/1999	12/29/1999	R	9509	\$490.24	320	1814583
12/29/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
01/28/2000	PAY	(\$150.00)	(\$150.00)	\$0.00							
01/31/2000	BILL	\$436.45	\$436.45	\$0.00	12/29/1999	01/31/2000	R	64	\$776.69	555	1814583
02/22/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/01/2000	BILL	\$349.61	\$349.61	\$0.00	01/31/2000	03/01/2000	R	507	\$1,026.30	443	1814583
03/20/2000	PAY	(\$25.00)	(\$25.00)	\$0.00							
03/30/2000	BILL	\$270.95	\$270.95	\$0.00	03/01/2000	03/30/2000	R	848	\$1,272.25	341	1814583
04/03/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/05/2000	PAY	(\$25.00)	(\$25.00)	\$0.00							
04/18/2000	PAY	(\$125.00)	(\$125.00)	\$0.00							
04/27/2000	PAY	(\$215.00)	(\$215.00)	\$0.00							
05/01/2000	BILL	\$225.46	\$225.46	\$0.00	03/30/2000	05/01/2000	R	1130	\$1,082.71	282	1814583
05/15/2000	PAY	(\$125.00)	(\$125.00)	\$0.00							
05/27/2000	BILL	\$72.01	\$72.01	\$0.00	05/01/2000	05/27/2000	R	1213	\$1,029.72	83	1814583
06/23/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/26/2000	BILL	\$35.76	\$35.76	\$0.00	05/27/2000	06/26/2000	R	1249	\$1,015.48	36	1814583

Account # 4122155288

SA # 8961770284

Bill Cycle 20

Rate Class GS

Phone # 22569611215

Name: TOMLINSON, DEBRA

Address: 3105 N 29TH ST/PHILA PA

Easyway Indicator B

CRP Status:

Blocker Start Date: 20070117

Blocker End Date: 20090117

Meter # 1814583

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/27/2000	PAY	(\$125.76)	(\$125.76)	\$0.00	06/26/2000	07/28/2000	R	1274	\$930.34	25	1814583
07/28/2000	BILL	\$27.28	\$27.28	\$0.00							
07/31/2000	LPC	\$13.34	\$13.34	\$13.34							
08/19/2000	COLFEE	\$10.00	\$10.00	\$10.00							
08/26/2000	BILL	\$23.43	\$23.43	\$0.00	07/28/2000	08/26/2000	R	1294	\$977.52	20	1814583
08/29/2000	LPC	\$13.75	\$13.75	\$13.75							
09/01/2000	PAY	(\$75.00)	(\$75.00)	\$0.00							
09/19/2000	PAY	(\$40.00)	(\$40.00)	\$0.00							
09/26/2000	BILL	\$37.30	\$37.30	\$0.00	08/26/2000	09/26/2000	R	1332	\$912.75	38	1814583
09/27/2000	LPC	\$12.93	\$12.93	\$12.93							
10/12/2000	PAY	(\$325.00)	(\$325.00)	\$0.00							
10/26/2000	BILL	\$118.27	\$118.27	\$0.00	09/26/2000	10/26/2000	R	1475	\$706.02	143	1814583
11/27/2000	BILL	\$249.48	\$249.48	\$0.00	10/26/2000	11/27/2000	R	1774	\$780.50	299	1814583
11/27/2000	PAY	(\$175.00)	(\$175.00)	\$0.00							
12/11/2000	PAY	(\$90.00)	(\$90.00)	\$0.00							
12/28/2000	BILL	\$474.46	\$474.46	\$0.00	11/27/2000	12/28/2000	R	2257	\$1,074.96	483	1814583
12/28/2000	PAY	(\$90.00)	(\$90.00)	\$0.00							
01/23/2001	PAY	(\$175.00)	(\$175.00)	\$0.00							
01/29/2001	BILL	\$601.26	\$601.26	\$0.00	12/28/2000	01/29/2001	R	2731	\$1,501.22	474	1814583
02/27/2001	BILL	\$519.18	\$519.18	\$0.00	01/29/2001	02/27/2001	R	3130	\$2,020.40	399	1814583
03/05/2001	PAY	(\$150.00)	(\$150.00)	\$0.00							
03/20/2001	PAY	(\$175.00)	(\$175.00)	\$0.00							
03/28/2001	BILL	\$458.26	\$458.26	\$0.00	02/27/2001	03/28/2001	R	3466	\$2,153.66	336	1814583
04/27/2001	BILL	\$319.10	\$319.10	\$0.00	03/28/2001	04/27/2001	R	3597	\$2,472.76	231	1814583
05/01/2001	PAY	(\$150.00)	(\$150.00)	\$0.00							
05/29/2001	PAY	(\$150.00)	(\$150.00)	\$0.00							
05/29/2001	BILL	\$159.38	\$159.38	\$0.00	04/27/2001	05/29/2001	R	3808	\$2,364.73	111	1814583
05/31/2001	LPC	\$32.59	\$32.59	\$32.59							
06/28/2001	BILL	\$164.71	\$164.71	\$0.00	05/29/2001	06/28/2001	R	3923	\$2,564.42	115	1814583
06/30/2001	LPC	\$34.98	\$34.98	\$34.98							
07/17/2001	COLFEE	\$10.00	\$10.00	\$10.00							
07/30/2001	BILL	\$94.17	\$94.17	\$0.00	06/28/2001	07/30/2001	R	3985	\$2,706.04	62	1814583
08/01/2001	LPC	\$37.45	\$37.45	\$37.45							

Account # 4122155288

SA # 9961770284

Bill Cycle 20

Rate Class. GS

Phone # 22569611215

Name: TOMLINSON, DEBRA

Address: 3105 N 29TH ST/PHILA, PA

Pay Agreement Ind cat'or. Y

Easyway Indicator. B

CRP Status

Blocker Start Date 20070117

Blocker End Date 20090117

Meter # 1814583

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/28/2001	BILL	\$62.23	\$62.23	\$0.00	07/30/2001	08/28/2001	R	4023	\$2,607.28	38	1814583
08/30/2001	LPC	\$39.01	\$39.01	\$39.01							
09/27/2001	BILL	\$54.29	\$54.29	\$0.00	08/28/2001	09/27/2001	R	4061	\$2,901.51	38	1814583
09/29/2001	LPC	\$39.94	\$39.94	\$39.94							
10/29/2001	BILL	\$152.42	\$152.42	\$0.00	09/27/2001	10/29/2001	R	4187	\$3,094.69	126	1814583
10/31/2001	LPC	\$40.76	\$40.76	\$40.76							
11/28/2001	BILL	\$237.69	\$237.69	\$0.00	10/29/2001	11/28/2001	R	4367	\$3,375.42	200	1814583
11/30/2001	LPC	\$43.04	\$43.04	\$43.04							
12/26/2001	PAY	(\$1,000.00)	(\$1,000.00)	\$0.00							
12/28/2001	BILL	\$326.90	\$326.90	\$0.00	11/28/2001	12/28/2001	R	4698	\$2,737.95	311	1814583
01/01/2002	LPC	\$35.63	\$35.63	\$35.63							
01/29/2002	BILL	\$478.98	\$478.98	\$0.00	12/28/2001	01/29/2002	R	5163	\$3,257.46	465	1814583
01/31/2002	LPC	\$40.53	\$40.53	\$40.53							
02/27/2002	BILL	\$391.61	\$391.61	\$0.00	01/29/2002	02/27/2002	R	5541	\$3,656.78	378	1814583
03/01/2002	LPC	\$47.71	\$47.71	\$47.71							
03/27/2002	BILL	\$272.77	\$272.77	\$0.00	02/27/2002	03/27/2002	R	5842	\$4,023.14	301	1814583
03/29/2002	LPC	\$53.59	\$53.59	\$53.59							
04/26/2002	BILL	\$186.79	\$186.79	\$0.00	03/27/2002	04/26/2002	R	6037	\$4,267.61	195	1814583
04/30/2002	LPC	\$57.68	\$57.68	\$57.68							
05/28/2002	BILL	\$166.61	\$166.61	\$0.00	04/26/2002	05/28/2002	R	6203	\$4,494.70	166	1814583
05/30/2002	LPC	\$60.48	\$60.48	\$60.48							
06/27/2002	BILL	\$39.03	\$39.03	\$0.00	05/28/2002	06/27/2002	R	6230	\$4,496.71	27	1814583
06/29/2002	LPC	\$62.98	\$62.98	\$62.98							
07/26/2002	BILL	\$33.18	\$33.18	\$0.00	06/27/2002	07/26/2002	R	6251	\$4,593.46	21	1814583
07/30/2002	LPC	\$63.57	\$63.57	\$63.57							
08/15/2002	BILL	\$14.02	\$14.02	\$0.00	07/26/2002	08/15/2002	R	6253	\$4,681.54	2	1814583
08/15/2002	COLFEE	\$10.00	\$10.00	\$10.00							
08/12/2002	LPC	\$64.06	\$64.06	\$64.06							
09/19/2002	LPC	\$64.42	\$64.42	\$64.42							
10/18/2002	LPC	\$64.42	\$64.42	\$64.42							
11/19/2002	LPC	\$64.42	\$64.42	\$64.42							
12/19/2002	LPC	\$64.42	\$64.42	\$64.42							
01/18/2003	LPC	\$64.42	\$64.42	\$64.42							

Account # 4122155298

SA #: 996170284

Bill Cycle 20

Rate Class: GS

Phone #: 2256961215

Name: TOMLINSON, DEBRA

Address: 3105 N 29TH ST/PHILA, PA

Easyway Indicator B

CRP Status:

Pay Agreement Indicator: Y

Blocker Start Date: 20070117

Blocker End Date: 20090117

Meter #: 1814583

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/07/2003	PAY	(\$1,045.00)	(\$1,045.00)	\$0.00							
04/01/2003	PAY	(\$125.00)	(\$125.00)	\$0.00							
04/16/2003	PAY	(\$75.00)	(\$75.00)	\$0.00							
04/28/2003	PAY	(\$125.00)	(\$125.00)	\$0.00							
05/01/2003	LPC	\$54.50	\$54.50	\$54.50							
05/31/2003	LPC	\$54.50	\$54.50	\$54.50							
06/28/2003	LPC	\$54.50	\$54.50	\$54.50							
07/30/2003	LPC	\$54.50	\$54.50	\$54.50							
08/28/2003	LPC	\$54.50	\$54.50	\$54.50							
09/30/2003	LPC	\$54.50	\$54.50	\$54.50							
10/16/2003	PAY	(\$41.36)	(\$41.36)	\$0.00							
10/29/2003	LPC	\$54.50	\$54.50	\$54.50							
11/29/2003	LPC	\$54.50	\$54.50	\$54.50							
01/01/2004	LPC	\$54.50	\$54.50	\$54.50							
01/02/2004	XFER	(\$4,082.78)	(\$4,082.78)	(\$4,082.78)							

# HISTORY REQUEST REPORT FOR ACCOUNT # 4122155298 AND SA # 2453880329 AS OF 01/19/2007

Account # 4122155298	SA # 2453880329	Bill Cycle: 20	Rate Class: GS	Phone #: 2256961(215)
Name: TOMLINSON, DEBRA				
Address: 3105 N 29TH ST/PHILA, PA				
Easyway Indicator: B				
CRP Status:				
Blocker Start Date: 20070117		Blocker End Date: 20090117		Meter #: 1814583

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/27/2003	BILL	\$213.19	\$213.19	\$0.00	02/10/2003	02/27/2003	R	6461	\$4,171.83	197	1814583
03/28/2003	BILL	\$263.16	\$263.16	\$0.00	02/27/2003	03/28/2003	R	6670	\$4,434.99	209	1814583
04/29/2003	BILL	\$165.98	\$165.98	\$0.00	03/28/2003	04/29/2003	R	6798	\$4,337.61	128	1814583
05/01/2003	LPC	\$7.14	\$7.14	\$7.14							
05/29/2003	BILL	\$64.00	\$64.00	\$0.00	04/29/2003	05/29/2003	R	6842	\$4,465.74	44	1814583
05/31/2003	LPC	\$9.63	\$9.63	\$9.63							
06/26/2003	BILL	\$59.51	\$59.51	\$0.00	05/29/2003	06/26/2003	R	6878	\$4,590.34	36	1814583
06/28/2003	LPC	\$10.59	\$10.59	\$10.59							
07/28/2003	BILL	\$53.06	\$53.06	\$0.00	06/26/2003	07/28/2003	R	6909	\$4,709.38	31	1814583
07/30/2003	LPC	\$11.48	\$11.48	\$11.48							
08/26/2003	BILL	\$43.79	\$43.79	\$0.00	07/28/2003	08/26/2003	R	6933	\$4,819.95	24	1814583
08/28/2003	LPC	\$12.28	\$12.28	\$12.28							
09/29/2003	BILL	\$49.46	\$49.46	\$0.00	08/26/2003	09/29/2003	R	6961	\$4,936.85	28	1814583
09/30/2003	LPC	\$12.94	\$12.94	\$12.94							
10/16/2003	PAY	(\$8.64)	(\$8.64)	\$0.00							
10/27/2003	BILL	\$110.08	\$110.08	\$0.00	09/29/2003	10/27/2003	R	7036	\$5,065.11	75	1814583
10/29/2003	LPC	\$13.68	\$13.68	\$13.68							
11/26/2003	BILL	\$252.85	\$252.85	\$0.00	10/27/2003	11/26/2003	R	7204	\$5,387.79	168	1814583
11/29/2003	LPC	\$15.33	\$15.33	\$15.33							
12/30/2003	BILL	\$373.12	\$373.12	\$0.00	11/26/2003	12/30/2003	R	7481	\$5,834.53	277	1814583
01/01/2004	LPC	\$19.12	\$19.12	\$19.12							
01/02/2004	XFER	(\$1,751.75)	(\$1,751.75)	(\$1,751.75)							
01/29/2004	BILL	\$334.39	\$334.39	\$0.00	12/30/2003	01/29/2004	R	7739	\$334.39	258	1814583
02/05/2004	PAY	(\$25.00)	(\$25.00)	\$0.00							
07/24/2004	XFER	\$5,834.53	\$5,834.53	\$5,834.53							
02/27/2004	BILL	\$512.12	\$512.12	\$0.00	01/29/2004	02/27/2004	R	8125	\$6,656.04	386	1814583
03/02/2004	PAY	(\$266.00)	(\$266.00)	\$0.00							
03/29/2004	BILL	\$390.49	\$390.49	\$0.00	02/27/2004	03/29/2004	R	8399	\$6,780.53	274	1814583

Account # 4122155298

SA # 2453830329

Bill Cycle: 20

Rate Class: GS

Phone # 2256961(215)

Name: TOMLINSON, DEBRA

Address: 3105 N 29TH ST/PHILA, PA

Easyway Indicator: B

CRP Status

Blocker Start Date: 20070117

Blocker End Date: 20090117

Meter #: 1814583

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/22/2004	PAY	(\$206.00)	(\$206.00)	\$0.00	03/29/2004	04/28/2004	R	8573	\$6,819.01	174	1814583
04/28/2004	BILL	\$244.48	\$244.48	\$0.00	04/28/2004	05/27/2004	R	8649	\$6,962.78	76	1814583
05/27/2004	PAY	(\$206.00)	(\$206.00)	\$0.00	05/27/2004	06/28/2004	R	8721	\$6,968.57	72	1814583
06/17/2004	BILL	\$110.44	\$110.44	\$0.00	06/28/2004	07/28/2004	R	8778	\$6,935.29	57	1814583
06/30/2004	LPC	\$101.35	\$101.35	\$101.35							
07/28/2004	BILL	\$91.59	\$91.59	\$0.00							
07/29/2004	PAY	(\$226.00)	(\$226.00)	\$0.00							
07/30/2004	LPC	\$101.13	\$101.13	\$101.13							
08/02/2004	BILL	\$9.77	\$9.77	\$0.00	07/28/2004	08/02/2004	R	8785	\$7,148.54	7	1814583
08/28/2004	LPC	\$102.51	\$102.51	\$102.51							
09/30/2004	LPC	\$100.97	\$100.97	\$100.97							
10/29/2004	LPC	\$102.65	\$102.65	\$102.65							
12/01/2004	LPC	\$102.65	\$102.65	\$102.65							
12/30/2004	LPC	\$102.65	\$102.65	\$102.65							
01/27/2005	PAY	(\$913.23)	(\$913.23)	\$0.00							
01/27/2005	BPTOCG	\$123.23	\$123.23	\$123.23							
04/21/2005	PAY	(\$225.00)	(\$225.00)	\$0.00							
04/28/2005	LPC	\$96.62	\$96.62	\$96.62							
05/06/2005	PAY	(\$216.00)	(\$216.00)	\$0.00							
05/27/2005	LPC	\$94.83	\$94.83	\$94.83							
06/02/2005	PAY	(\$108.88)	(\$108.88)	\$0.00							
06/20/2005	PAY	(\$93.86)	(\$93.86)	\$0.00							
06/28/2005	LPC	\$93.21	\$93.21	\$93.21							
07/28/2005	PAY	(\$194.54)	(\$194.54)	\$0.00							
08/26/2005	PAY	(\$190.81)	(\$190.81)	\$0.00							
09/29/2005	LPC	\$88.83	\$88.83	\$88.83							
09/30/2005	PAY	(\$187.17)	(\$187.17)	\$0.00							
10/21/2005	PAY	(\$187.17)	(\$187.17)	\$0.00							
11/18/2005	PAY	(\$185.60)	(\$185.60)	\$0.00							
01/17/2006	PAY	(\$182.45)	(\$182.45)	\$0.00							
02/01/2006	LPC	\$79.02	\$79.02	\$79.02							
02/23/2006	PAY	(\$180.73)	(\$180.73)	\$0.00							

Account # 4-22155258 SA # 2453880329 B.I.Cycle 20 Rate Class GS Phone # 2256951215

Name: TOMLINSON, DEBRA Address: 3105 N 29TH ST/PHILA, PA

Pay Agreement Indicator Y Easyway Indicator B CRP Status

Blocker Start Date 20070117 Blocker End Date 20090117 Meter # 1814563

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Reac	Current Balance	Usage	Meter #
03/03/2006	LPC	\$77.50	\$77.50	\$77.50							
03/24/2006	PAY	(\$175.05)	(\$175.05)	\$0.00							
03/31/2006	LPC	\$76.03	\$76.03	\$76.03							
04/21/2006	PAY	(\$155.02)	(\$155.02)	\$0.00							
05/02/2006	XFER	(\$4,990.25)	(\$4,990.25)	(\$4,990.25)							

# HISTORY REQUEST REPORT FOR ACCOUNT # 4122155298 AND SA # 466274757 AS OF 01/19/2007

Account # 4122155298	SA # 466274757	Rate Class GS	Phone # 2256961(215)
Name: TOMLINSON, DEBRA		Address: 3105 N 29TH ST/PHILA, PA	
Pay Agreement Indicator Y	Easyway Indicator B	CRP Status	
Biller Start Date 20070117	Biller End Date 20090117	Meter # 1814583	

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
02/28/2005	BILL	\$407.17	\$407.17	\$0.00	01/28/2005	02/28/2005	R	9037	\$7,073.66	251	1814583
03/29/2005	BILL	\$270.41	\$270.41	\$0.00	02/28/2005	03/29/2005	R	9230	\$7,344.07	193	1814583
04/27/2005	BILL	\$129.18	\$129.18	\$0.00	03/29/2005	04/27/2005	R	9311	\$7,355.03	81	1814583
04/28/2005	LPC	\$10.16	\$10.16	\$10.16							
05/26/2005	BILL	\$72.86	\$72.86	\$0.00	04/27/2005	05/26/2005	R	9358	\$7,318.82	47	1814583
05/27/2005	LPC	\$12.10	\$12.10	\$12.10							
06/02/2005	PAY	(\$7.12)	(\$7.12)	\$0.00							
06/20/2005	PAY	(\$6.14)	(\$6.14)	\$0.00							
06/27/2005	BILL	\$56.91	\$56.91	\$0.00	05/26/2005	06/27/2005	R	9388	\$7,266.13	30	1814583
06/28/2005	LPC	\$13.19	\$13.19	\$13.19							
07/27/2005	BILL	\$54.19	\$54.19	\$0.00	06/27/2005	07/27/2005	R	9416	\$7,104.32	28	1814583
07/28/2005	PAY	(\$21.46)	(\$21.46)	\$0.00							
08/26/2005	PAY	(\$25.19)	(\$25.19)	\$0.00							
08/26/2005	BILL	\$52.69	\$52.69	\$0.00	07/27/2005	08/26/2005	R	9443	\$6,941.01	27	1814583
09/28/2005	BILL	\$56.10	\$56.10	\$0.00	06/26/2005	09/28/2005	R	9471	\$7,101.22	28	1814583
09/29/2005	LPC	\$15.28	\$15.28	\$15.28							
09/30/2005	PAY	(\$28.83)	(\$28.83)	\$0.00							
10/21/2005	PAY	(\$28.83)	(\$28.83)	\$0.00							
10/27/2005	BILL	\$59.58	\$59.58	\$0.00	09/28/2005	10/27/2005	R	9497	\$6,728.80	26	1814583
11/16/2005	PAY	(\$30.40)	(\$30.40)	\$0.00							
11/29/2005	BILL	\$197.11	\$197.11	\$0.00	10/27/2005	11/29/2005	R	9592	\$6,709.91	95	1814583
12/30/2005	BILL	\$783.20	\$783.20	\$0.00	11/29/2005	12/30/2005	R	9999	\$7,493.11	407	1814583
01/17/2006	PAY	(\$33.55)	(\$33.55)	\$0.00							
01/31/2006	BILL	\$637.44	\$637.44	\$0.00	12/30/2005	01/31/2006	R	304	\$8,523.69	305	1814583
02/01/2006	LPC	\$30.12	\$30.12	\$30.12							
02/23/2006	PAY	(\$35.27)	(\$35.27)	\$0.00							
03/02/2006	BILL	\$584.02	\$584.02	\$0.00	01/31/2006	03/02/2006	R	601	\$6,508.82	297	1814583
03/03/2006	LPC	\$39.61	\$39.61	\$39.61							

Account # 4122155298

SA # 466274757

Bill Cycle 20

Rate Class. GS

Phone # 2256961(215)

Name: TOMLINSON, DEBRA

Address: 3105 N 29TH ST/PHILA, PA

Pay Agreement Indicator Y

Easyway Indicator B

CRP Status

Blocker Start Date: 20070117

Blocker End Date: 20090117

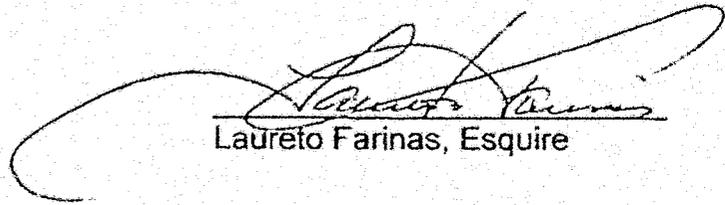
Meter # 1814583

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust. Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/24/2006	PAY	(\$40.95)	(\$40.95)	\$0.00	03/02/2006	03/30/2006	R	705	\$8,631.19	104	1814583
03/30/2006	BILL	\$213.99	\$213.99	\$0.00							
03/31/2006	LPC	\$48.35	\$48.35	\$48.35							
04/11/2006	PAY	(\$60.98)	(\$60.98)	\$0.00							
05/01/2006	BILL	\$40.84	\$40.84	\$0.00	03/30/2006	05/01/2006	R	720	\$8,582.25	15	1814583
05/02/2006	XFER	\$4,990.25	\$4,990.25	\$4,990.25							
05/02/2006	LPC	\$126.22	\$126.22	\$126.22							
05/31/2006	BILL	\$33.15	\$33.15	\$0.00	05/01/2006	05/31/2006	R	731	\$8,742.24	11	1814583
06/01/2006	LPC	\$126.84	\$126.84	\$126.84							
06/20/2006	PAY	(\$300.00)	(\$300.00)	\$0.00							
06/29/2006	BILL	\$33.95	\$33.95	\$0.00	05/31/2006	06/29/2006	R	743	\$8,602.82	12	1814583
06/30/2006	LPC	\$126.63	\$126.63	\$126.63							
07/28/2006	PAY	(\$216.00)	(\$216.00)	\$0.00							
07/31/2006	BILL	\$59.56	\$59.56	\$0.00	06/29/2006	07/31/2006	R	769	\$8,572.18	26	1814583
08/01/2006	LPC	\$125.80	\$125.80	\$125.80							
08/24/2006	PAY	(\$216.00)	(\$216.00)	\$0.00							
08/29/2006	BILL	\$57.74	\$57.74	\$0.00	07/31/2006	08/29/2006	R	794	\$8,539.26	25	1814583
08/30/2006	LPC	\$125.34	\$125.34	\$125.34							
09/22/2006	PAY	(\$216.00)	(\$216.00)	\$0.00							
09/28/2006	BILL	\$52.23	\$52.23	\$0.00	08/29/2006	09/28/2006	R	816	\$8,500.33	22	1814583
09/29/2006	LPC	\$124.84	\$124.84	\$124.84							
10/22/2006	PAY	(\$216.00)	(\$216.00)	\$0.00							
10/27/2006	BILL	\$55.89	\$55.89	\$0.00	09/28/2006	10/27/2006	R	840	\$8,464.48	24	1814583
10/30/2006	LPC	\$124.26	\$124.26	\$124.26							
11/29/2006	BILL	\$140.42	\$140.42	\$0.00	10/27/2006	11/29/2006	R	808	\$8,512.62	88	1814583
11/30/2006	PAY	(\$216.00)	(\$216.00)	\$0.00							
11/30/2006	LPC	\$123.72	\$123.72	\$123.72							
01/02/2007	BILL	\$358.83	\$358.83	\$0.00	11/29/2006	01/02/2007	R	1094	\$8,997.38	186	1814583
01/03/2007	LPC	\$125.83	\$125.83	\$125.83							
01/04/2007	LPCWVE	(\$125.83)	(\$125.83)	(\$125.83)							
01/17/2007	PAY	(\$216.00)	(\$216.00)	\$0.00							

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel for the Philadelphia Gas Works. I am authorized to make this verification on its behalf. The facts set forth in the foregoing Answer are true and correct to the best of my knowledge, information and belief. I expect to be able to prove these facts at a hearing held in this matter. This verification is made subject to the penalties of 18. Pa. C.S. §4904, concerning false statements to authorities.

Dated: January 30, 2007

  
Laureto Farinas, Esquire

RECEIVED

JAN 30 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

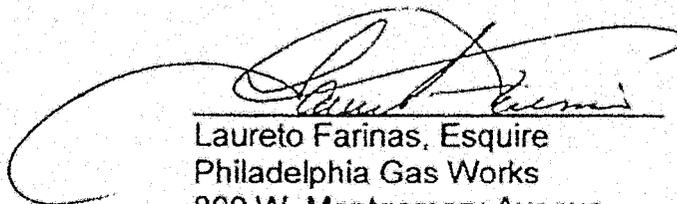
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Debra Tomlinson*  
3105 N. 29<sup>th</sup> Street  
Philadelphia, PA 19132

Dated: January 30, 2007



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982

RECEIVED

JAN 30 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
February 2, 2007

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: F-02019505

(SEE ATTACHED LIST)

Debra Tomlinson v. Philadelphia Gas Works

Requests Payment Arrangements

**DOCUMENT  
FOLDER**

Hearing Notice

This is to inform you that your case is scheduled for hearing at 9:30 a.m. in an available Hearing Room in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in the same hearing room. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 9:15 a.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all morning, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Tuesday, April 3, 2007  
Time: 9:30 a.m.  
Location: In an available Hearing Room  
Philadelphia State Office Building  
Broad and Spring Garden Streets  
Philadelphia, Pennsylvania

**DOCKETED**  
APR 10 2007

**RECEIVED**

FEB - 9 2007

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Presiding: Administrative Law Judge Cynthia W. Fordham  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: (215) 560-2105  
Fax: (215) 560-3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Fordham  
Stacy Nolan, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File