

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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PA.P.U.C.
SECRETARY'S BUREAU

Jacqueline Branch

v.

Philadelphia Gas Works

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Z-01651513

DOCUMENT
FOLDER

INTERIM PAYMENT ORDER

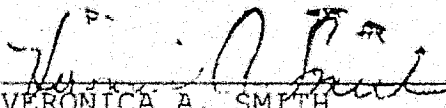
The Respondent utility, Philadelphia Gas Works, has requested the Commission to issue an Interim Payment Order reminding the Complainant of the obligation to make regular monthly payments towards the utility bill while awaiting a hearing on the complaint, consistent with the Commission's Order in Charles Stammel v. PG Energy Co., A Division of Southern Union Company, Opinion and Order entered May 21, 2003 at Docket No. C-20027994.

The Complainant, Jacqueline Branch, is hereby directed to pay the monthly utility bill, on or before the billing due date, unless otherwise directed by the Administrative Law Judge, until a final Commission Order is issued or until the proceeding is otherwise resolved.

FAILURE TO COMPLY WITH THIS ORDER MAY RESULT IN THE TERMINATION OF YOUR SERVICE. THE UTILITY MUST GIVE YOU TERMINATION NOTICES AS REQUIRED BY 52 PA CODE CHAPTER 56.

RJP

Date: October 13, 2005


VERONICA A. SMITH
Chief Administrative Law Judge

DOCKETED
OCT 18 2005

Jacqueline Branch
1015 E. Cliveden Street
Philadelphia, PA 19119

October 15, 2005

ORIGINAL

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Your Docket No: Z-01651513

I am in receipt of a letter addressed to your office dated October 5, 2005 sent by Mary M. Chan, Paralegal for the Philadelphia Gas Works.

The letter stated that I did not keep my part of the agreement to pay \$141.00 per month, that is not fully correct. When I received your letter dated May 9, 2005 stating that I should pay the requested amount of \$141.00 that I did.

Letters received form Philadelphia Gas Works

For the first two months the gas bill came in requesting that I pay \$141.00 which I did pay. However, the third the gas bill came in asking that I pay \$53.00. I thought the requested amount was strange, and by that time I felt that I should have received a court date. Your letter stated three month after filling I should receive a court date. Instead I received this bill requesting payment of \$53.00 so I paid it.

The next gas bill came in requesting that I pay \$139.00 which was paid. Still did not understand when we were going to court. Two week later I received a bill with a zero balance very strange.

Now it is around the middle of August, when I receive a call from Mr. Orlando Rosario (from Philadelphia Gas Works) called to explain the charge of \$600.00 over payment on my bill. He stated that for sometime now that they (the gas company) had not been able to get in to read the meter and my bills were an estimated amount. Mr. Rosario stated that after my living in the apartment (duplex) for two years that they were able to get in to read the meter which show that I had not paid what I owned.

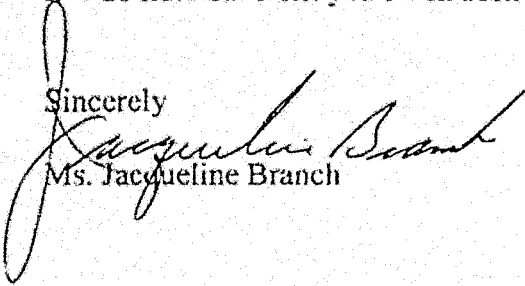
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I said to Mr. Rosario thank you for taking the time to call me and inform me of the matter, however I will not take the fall for your company's mistake of not reading the meter. Seeing that I was only there for two years and now you come in to read and want to charge me for someone else bill. It seems strange that for all the times I have called in and complained and no one could give me a reason for the over charge. But now Mr. Rosario found the reason and feels that I should just say oh thank you so much I will consent to pay you the over charge.

Mr. James McNulty I feel that I am being set up to pay for the Philadelphia Gas Works mistakes. I will begin again to pay the amount of \$141.00 and I will expect to hear from you concerning a court date.

If I do not hear from you I will seek legal help my self and we will have a court date.

Sincerely



Ms. Jacqueline Branch