

E-10030854

9-22-2005-h



From the desk of

EDWARD T. O'TOOLE

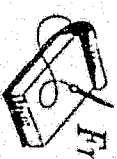
P. S.:

Also, again, This Date  
September 22, Thursday  
my (remote-operated) Garage  
Door was found OPEN  
*when I returned home.*  
at 5:00 PM (Diputado@Now)

This presents a great  
hazard to the "security"  
of my Home!

*Electric Current variances cause these occurrences.*

& again! September 26+27  
& several (slighted) "Momentary" sets!  
& 2 Outages!



From the desk of

EDWARD T. O'TOOLE

September 22, 2005  
Thursday

Due to Electrical Power Variance  
my computers are again back  
for REPAIR. Therefore:  
My Comments + Responses  
To your Correspondence of  
and that of "Met-Ed" must be  
deferred until such time as  
my computers "remin" functional!  
long enough to "frame a response!"

DOCUMENT  
FOLDER

Pennsylvania PUC

SEP 27 2005

Consumer Services  
CAC Division

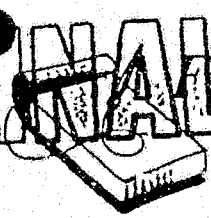
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from the desk of

20030854

DR. EDWARD T. O'TOOLE

SECRETARY'S BUREAU  
When I was younger  
I did everything  
to get Tuition \$5  
& I did them Well!

So Well  
I still get "calls!"

+ I get "brochures"  
I have no idea  
how my name  
gets on their "list!"

UCT 26 2005

DOCUMENT  
FOLDER

Recent  
Hersen are Journals  
sent me - not because  
I "subscribe" but because

my name is known  
or one well-versed with  
their products

+ have, on occasion,  
used or recommended  
their product(s)

for specific "testings!"

This alone should verify I am not an  
electrical (engineering) novice!

Though I am Medical, I am also in { Electronics  
Engineering  
etc.

as related to "Medicare"

"Medical"

"Medical Product" & Environmental Health!

DOCUMENT  
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EDWARD T. O'TOOLE

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Docket No. C-20030854

V.

2005 MAY 23 AM 11:43

May 20, 2005

METROPOLITAN EDISON COMPANIES SECRETARY'S BUREAU

BTL

THIS DATE: Sometime PRIOR TO 2:00 P.M., the electrical power coming to my farm apparently was *grossly* "disturbed"!

The weather [all day] was windy & I [on & off] watched the "non-sagging"<sup>sic</sup> power lines coming to my residence **swing & bounce off each other** -sometimes-emitting what appeared to be "sparking". As I have seen occur many times before!

About 2 P.M., I went to my desk and attempted to turn on my desk lamp & computer. NEITHER had any "power".

These are connected to a UPS [Uninterruptable Power Supply] unit (of "commercial grade"). These were ALSO non-operative. Which Means: sudden, long-term surging!

These UPS units [being also a BATTERY-BACK-UP system] are to supply "regulated" power when the utility-supplied power is either lacking or lacking proper power supply. *The purpose & use of this equipment was explained at the Hearing.*

ALL three had been in the "battery back-up" mode at sometime since last night. Two (of the three) units supplying "safety" to my desk computers were no longer functioning; and hadn't been for long enough to deplete the "battery back-up"! that is why the lamp & computer(s) attached to them were not functioning. The battery(s) of these two were totally "drained"! *the third was not all that happy!*

The Worst Part: These two UPS units were (& are) "damaged" now -&- USELESS!

It seems these (2) units were "fried" by the POWER SURGES that (repeatedly) came in! as a result of the "nothing-wrong-with" powerlines & transformer supplying my farm! *The third was probably "saved" in that the appliances being served by this one were totally turned OFF. The other two had computers with monitors that are never completely "turned off" [even when "shut-down" to an OFF position.]*

The UPS units did their job -at the expense of their "life"- & SAVED my computers; HOWEVER, these are now USELESS -and- must be REPLACED COST: \$7,000 each! or my computers will "die" the next time these "non-sagging" power lines swing!

As I Stated at the Hearing: I have had computer burn-outs AND data LOSS, & etc. as a result of the VARIABLE electrical supply, being supplied me as-well-as: the "antiquated & hazardous" power supply vehicles *Those "vehicles" being the wires, transformer and Met-Ed "controls".*

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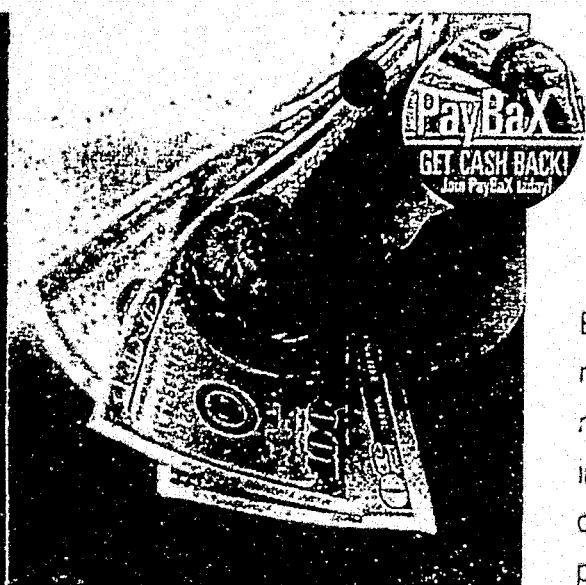
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E. T. O'Toole

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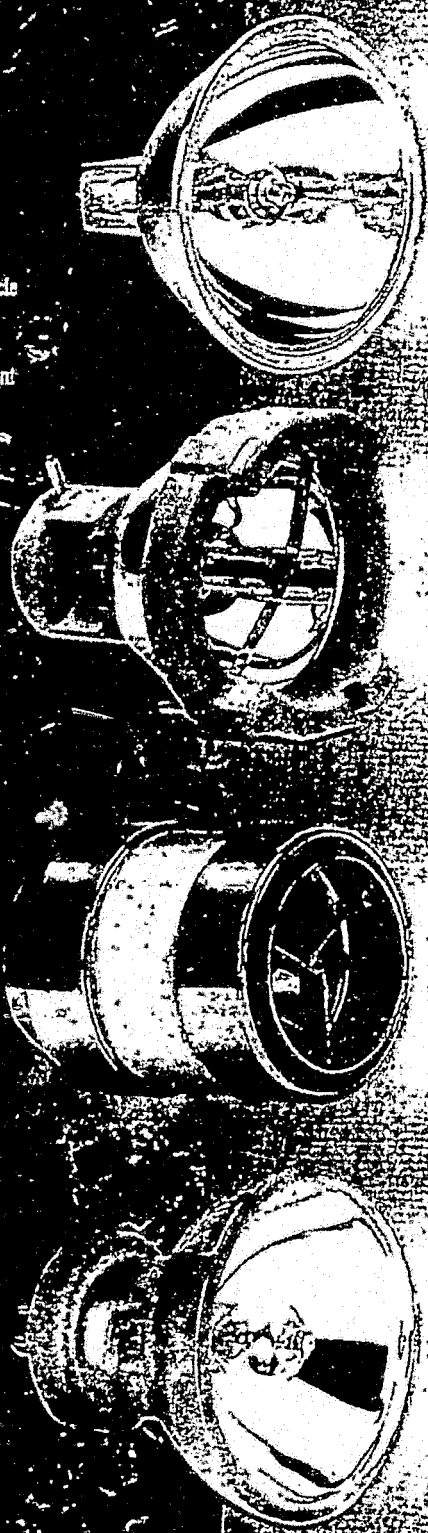




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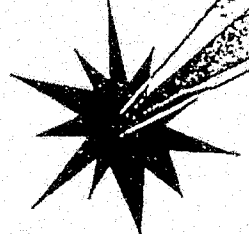
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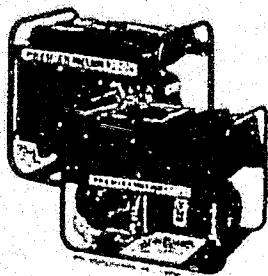
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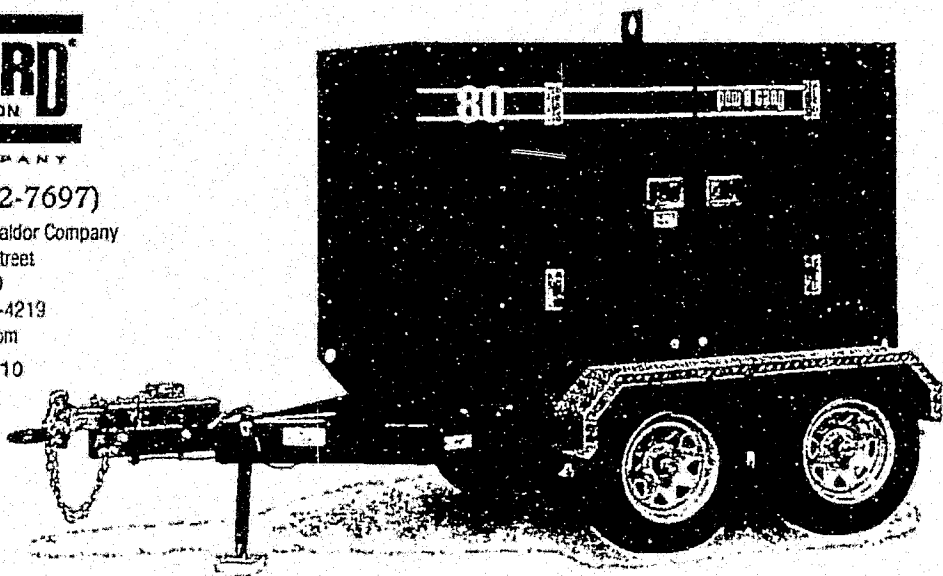
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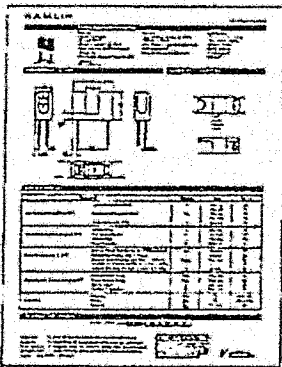


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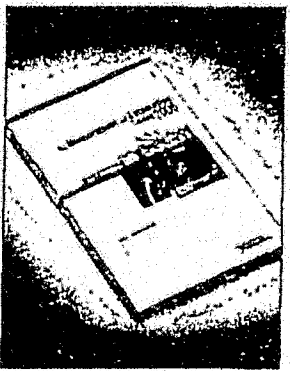


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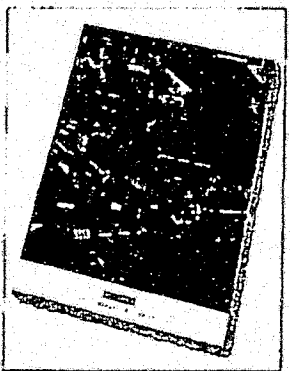
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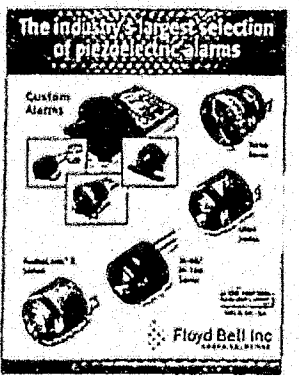
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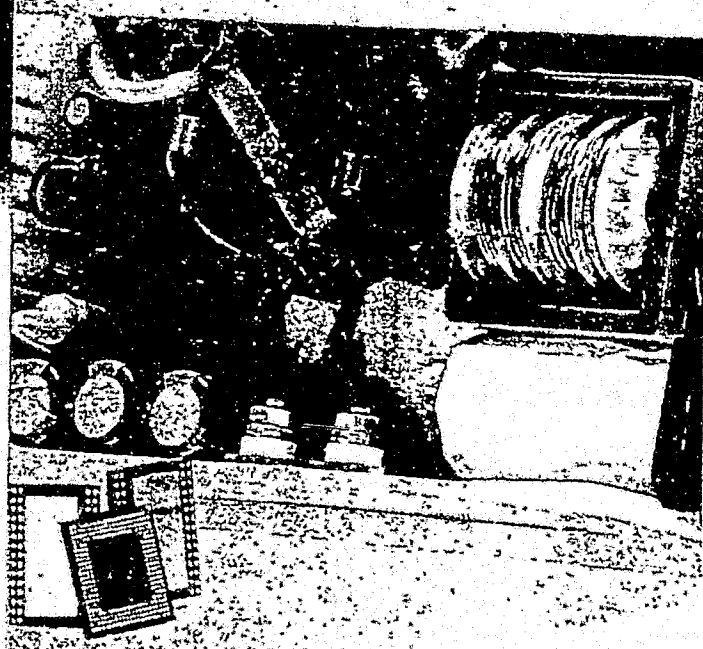
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SPRING 2005

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page 10

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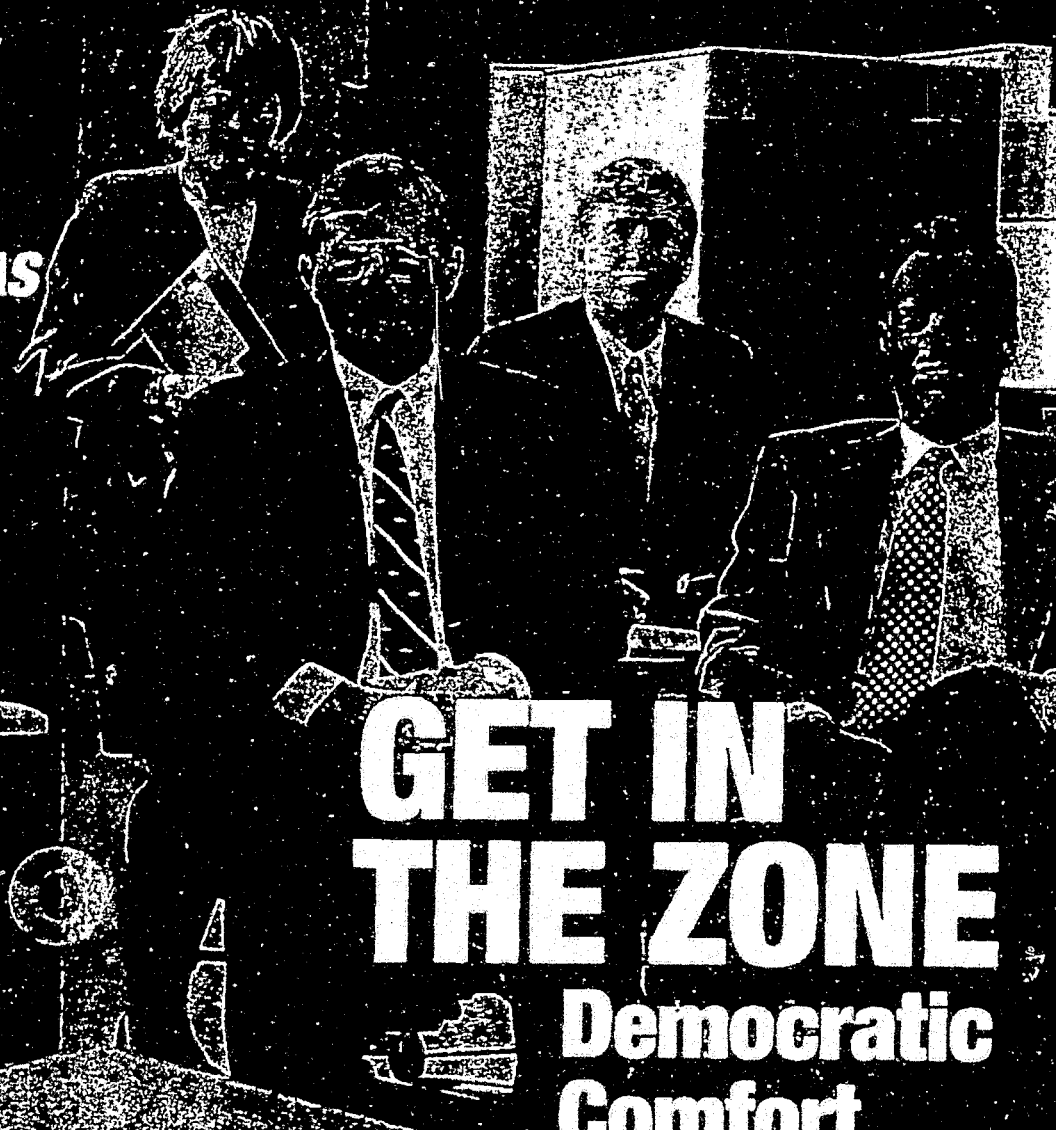


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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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2005 MAY 20 AM 12:50

EDWARD T. O'Toole

v.

METROPOLITAN EDISON COMPANY

DOCKETED  
OCT 23 2005

Docket No. SECC030854 BUREAU

May 16, 2005

DOCUMENT  
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RESPONSE TO PREVIOUS ADMONITION BY JUDICIARY

*At the risk of repeating myself, but, apparently my previous statements with both Common Sense & Documentation were ignored or not even read.*

**A G A I N :** I bring to this Commission's attention the COMMON SENSE fact:  
One canNOT provide TANGIBLE evidence  
when **PHYSICAL TANGIBLE** evidence is NON-existent OR available ONLY  
from the SUPPLIER - WHO **won't** provide this evidence!!!!!!!

The **CONSUMER** [for which this commission was formed] is NOT a LAWYER;  
The **CONSUMER** [for which this commission was formed] need NOT be  
REQUIRED to "follow a prescribed LEGAL format" as is NOT a LAWYER;  
The **CONSUMER** [for which this commission was formed] need not be "hounded"  
by "Reg numbers" & "Case Law" as the Consumer is NOT a LAWYER;  
This "commission" was formed for the RELIEF of the CITIZEN, not lawyers!  
IF the presentation is in "understandable" language,  
the "presentation" should be ACCEPTED -  
IF this commission had its way: The Constitution of these United States would be REJECTED!

\*The CONSUMER doesn't know how to be expected to know how to "recover" Regulations\*, besides: Regulations should be Common Sense. Case Law is only an OPINION of ONE other JUDGE!

Response time of **TEN [10] DAYS** is NOT only ludicrous but prejudicial!  
Response time of **THIRTY [30] DAYS** is also ludicrous and prejudicial!  
**BOTH** of these ASSuME the "resident:citizen" has NOTHING ELSE in life to do  
except to respond to "decisions" of this commission & Met-Ed {which, by-the-  
way took longer than these time allocations to arrive at the scribed decision};  
ESPECIALLY: as 6+ {of these} days are consumed in the DELIVERY!  
ESPECIALLY: the "resident:citizen" has only the {4} evening hours to do so!  
AND: That is assuming the "resident:citizen" **ignores** the "family duties"!  
ESPECIALLY: as BOTH this commission & the utility do this as "part of their job"  
AND: are PAID while this "job" of *fleeing* the resident:citizen is "prepared"!  
**ESPECIALLY also:** the majority of the "resident:citizen" is not educationally  
equipped to "go-one-on-one" with a "favored first-name basis defendant"  
WHEN: being heard by a "business-sympathetic" hearing officer!  
AND: when a "competent" "resident:citizen" appears.

the also educationally ill-equipped HEARING OFFICER  
BELIEVES **ALL** presented by the utility representatives  
OF WHOM: many of them are verbalizing that which has been "fed" them!  
as: these people are also lacking the "education" to know  
that which they are vocalizing so proven during "cross"  
-or- deliberately MIS-representing "fact"!

IN ADDITION: *Also a testimonial to the LACK of "COMMON SENSE":*

HOW can one RESPOND to a [yet-to-be-acquired] RESULT that has been  
"labeled" to be **30-day in-the-making** -of which was not even begun until  
**4 days after** the rendering of the "decision" -&- "timing commenced";  
which does **not** take into account the EVALUATION of the DATA ACQUIRED!  
which IGNORES the "notification", "reading", "digesting", "response-search"  
& "response forming" === denigrating the resident-citizen's daily duties!  
*The MENTAL STRAIN thus imposed can easily DESTROY a "marriage"!!!*

But: This situation would benefit this "court" (also) as MORE of its "family" of lawyers would become RICHER!  
*The LAWYERS have already "wetted-&-satiating-their-money-greedy appetite" against the medical profession!*  
*WITH the "help" of their court-official brethren!*

*The COURTS appear to have FORGOTTEN the term: PRACTICE of medicine A "doctor" cannot remove a few bolts & look inside for the PROBLEM! MUST take a "Best Guess"!*

ACTUAL FACT: This is NOT the NAME of the SUPPLIER, as "stated" on & in the salutation of the BILL, thus this case should be in MY favor by DEFAULT!

NOTHING scribed herein is NEW or UNKNOWN to all parties

[including this Commission];

ALL scribed was either presented =BUT IGNORED= at the Hearing

or has already been made available to all parties!

The FOLLOWING does & will NOT present any "rebuttal" to "OPINION & ORDER"!

The FOLLOWING is a reiteration & "remembrance" of IGNORED "testimonies"!

The [MY] "rebuttal" [to the "OPINION & ORDER"] will require additional TIME  
[probably more than even 60-days] to digest and acquire solid documentation

IF: such information REQUESTED would even be receive from Met-Ed "Thus Far": NONE has been provided.

as this Commission apparently lacks the "COMMON SENSE" to "read between the  
MET-ED (etc. companies) utterances & lacking presentation and that evident within  
today's "technologically-oriented" and electronics-predicated life-style(s);

Public product advertisements & "junk-mail" alone **documents** this!

IF: this "commission" were to "bring their home-life education" to WORK with them,

would they (ever) "wake-up"!

Within the past 100 years: Mail delivery, which then took DAYS to get to the next town  
can get anywhere in the (civilized) world OVERNIGHT!

You were lucky to be able to see your next neighbor = NOW: can destroy a whole town from SPACE!  
It took minutes to "load & shoot" one inaccurate bullet =

NOW: tens-of-accurate bullets are fired in one SECOND! by a shooter MILES UP!

To TALK to your neighbor, one had to VISIT -which, often required a day-long journey

NOW: the HOME TELEPHONE is an ANTIQUE

& one "talks" from the Pa farm field to a family member in Iraq! No Wires!

When my farm's "transformer" was installed, it took 5-hours to get to New York city

NOW: one can get to BERLIN in 5-hours! that's BERLIN, GERMANY

When my house was built, it had NO electricity, NO running water faucet, NO indoor toilet,

NO refrigerator, NO central heat, didn't even dream of Air Conditioning!

NOW: ELECTRICITY RUNS THE HOUSE,  
homes have MORE than one indoor bath - that usually with SPA!  
have CENTRAL **hidden** heat & COOLING & "climate control"!  
have means to speak to and SEND PICTURES around the world!  
and RECEIVE pictures from and SEE around the world!

One had to depend on walking or a HORSE to travel - NOW: **electric** autos!  
The FARMER got up in-the-dark & MILKED the cows BY HAND, taking ALL DAY  
NOW: gets up & works pretty much the hours of the 9-5 businessman  
and the "cow" almost "milks" herself".

The ACRE is defined as the amount of land OXEN could plow in a DAY!  
NOW: today's "TRACTOR" plows MORE THAN **100 acres** in Half-a-Day!  
It was a "dawn-to-dark" trip "to town" NOW: a few minutes  
One found & married their "sole-mate" & lived **less** than 20 miles from "home".  
one rarely traveled in their life-time more than 20 miles from "home".  
NOW: many WORK MORE-than 20 miles from "home"!

It Is Said: A Picture Never Lies! That's NOT always TRUE  
It DEPENDS on HOW the PICTURE is TAKEN! *the ANGLE!*  
Met-Ed's PICTURE taken of their sagging power lines to my farm shows: deception.  
The picture should have been taken with the top of the poles EVEN!  
TAKE a FIELD-TRIP to my farm & this Commission will see FIRST-HAND!  
These Power Lines SAG more than .....  
A Bird In The Hand Is Worth Two In The Bush

## WHAT IS MY POINT?

In a "picture", a sitting baby can appear TALLER than a standing giant!

## WHAT IS MY POINT?

Met-Ed KNOWS very soon now they will have to MODERNIZE;  
Today's new-HOME is being "suggested" to have 400 amp, supplied with 300 amp  
Today's FARM requires no-less-than 600 amp, "suggested" 1000 amp (dairy)

BUT: until Met-Ed gets the "framing" in (the tariffs) to allow Met-Ed to  
**RAPE** the PUBLIC! Met-Ed will CLAIM CONSUMER should PAY for ALL additions!  
SOON: the CONSUMER will have to PAY: from TRANSMISSION to HOUSE! & PUC agreeing!

Met-Ed has ALREADY BOUGHT this COMMISSION by requiring (w PUC blessing) that  
the consumer PAY for installation of "power wiring" from [where-ever] TO the meter  
THOUGH: Consumer is BY TARIFF responsible ONLY from the METER INTO home!!!  
AND: Met-Ed is BY TARIFF responsible to PROVIDE the NEEDED power!

ALL OF THE ABOVE was brought out at my Hearing -BUT:  
*either: belittled or Poo-Poo-ed by Met-Ed present saying: "Met-Ed is the AUTHORITY"*  
*IGNORED by this Commission, who has BOUGHT INTO the Met-Ed "snow-job"!*

Met-Ed is NOT the ONLY "ELECTRICAL AUTHORITY" available! COMMON SENSE is!

Being in receipt of two (separately dated) correspondences, and some of that scribed therein, I have many questions and thoughts - none of which are gratifying.

One has as a heading: "Public Meeting held ..." to wit I had no knowledge of such.

The outcome to which {I assume} "adopted" An Opinion and Order.

Why didn't I know of this "Public Meeting" -&- don't tell me I should have known!

The "OPINION & ORDER" to my situation should have been a decision based on the "data" & "facts" presented at my "hearing"; and, NOT the partial and distortion {I am sure} verbalized by "biased" {by SYA} individuals at such a "meeting".

Another conundrum: How can an "Opinion & Order" be rendered when there is a *pending and very BIASED* "test" proposed and ordered - that being:

**Putting the WOLF in charge of GUARDING the Hen-House!**

the placing of a "voltage data recorder" on my electric meter!

*VERY SIMPLY PUT:* IF one is to evaluate a "situation",  
one does NOT HIRE the one who CONTROLS the situation to so monitor;  
one does NOT INFORM the one being monitored, of the monitoring!

*The voltage data recorder was "installed" this past Thursday, May 12, 2005 @ (approximately) 9: a.m.*

At the time of "installation", the VOLTAGE I was told, when I asked read: 124v actual 124<sup>+</sup>

HOWEVER: Though this was an accurate number, the voltage of the "other leg" was not told me.

I did, however see it - *though the "installer" did attempt to practice his "Due Diligence"*

*and "hide" both readings from my sight.* The "other leg" read: 128<sup>+</sup>

<sup>a</sup> As has been told by "company", HIDE the meter dial so consumer doesn't see

<sup>b</sup> the + means slightly to higher side of the number (seen by "bounce")

This "equates" to [when both "legs" are "measured": a voltage of: 252v

This is HAZARDOUS not only to any equipment: appliances within my home rated for "240v" but presents other major problems:

as this is 5% above the maximum for such devices = actually: 14.55%  
causing premature product demise!  
as: most such "devices" are "motors",  
causing "breakdown" of wiring insulation  
leading to: "electric short" &/or **lethal electrical shock!**  
when the metal motor case is touched!

As I Stated at the hearing: The voltage numbers of 120 & 240 are **MAXIMUMS**

The designated "working" voltage is: **110 & 220 volts!** a MAX of 120 & 240v.

As I also stated at the hearing: I have had both formal & informal & "on-the-job"<sup>2 1/2 yr</sup>  
familiarity with ELECTRICITY = much more than some of the "experts" Met-Ed had  
give "expert electrical testimony"; even to physically show (& offer to demonstrate)  
the usage of certain [of my] electrical equipment - *of which Hearing Officer forbid!*

As I also stated at the hearing: I have "designed" hospital & industrial laboratories  
complete with the (lighting & outlet) ELECTRICAL (and "gas") several times;

As I also stated at the hearing: I "designed" and drew the plans for & secondarily oversaw  
the "electrical" for my "home" -consisting- **800 amp, 4-48 breaker panel-boxes**  
connecting to an "automatic back-up generator" system of which BGE "showed" as "how-to-do"!

As I did not state at the hearing: When in the military, I was responsible: licensed  
for the electric generator(s) for a "MASH" hospital - come sun or RAIN ("rain" was real FUN!)

For some unknown reason, the Hearing Officer chose & has chosen to IGNORE this!

ANOTHER FACT IGNORED by the Hearing Officer: the "whole" of the **TARIFFS!**

The "TARIFFS" clearly state that:

Met-Ed" **will supply** the requisite amperage to the subscriber!  
This "will supply" does NOT mean "at the subscriber's expense"!

The NEW HOMES being built across this country are now being supplied with  
not less than 300 ampere service! **YET:** Met-Ed insists (and this Hearing officer

agrees) 200 ampere service is sufficient for a **farm!**  
one 120 psi air compressor requires 18 amps w 22-24 amp initial start

Maybe in the mid 1900s - NOT NOW!!!

Met-Ed presented at the hearing that -upon Met-Ed visit- my "home" did **not**  
indicate 200 ampere service was inadequate; *What-a-bunch-of-....!*

FIRST & FOREMOST: I do NOT live in the "conventional" H O M E !  
I live ON A FARM!

Met-Ed (visiting) representatives indicate that my electrical usage does **not**  
warrant more than the 200 amp service I now have. *Therein is the "rub"!*

**one cannot USE more than one has!**

Though I have the appliances [Met-Ed claims are IN-USE], I DON'T have the POWER to use them!  
*The salt of the rub IS:* Those Met-Ed representatives ALSO concluded that:  
My "usage bill" is accurate in that I have IN-USE **all** of the appliances present!

**COMMON SENSE DICTATES** such USE is IMPOSSIBLE with 200 amp service!  
AND: they saw this FACT!

BUT: chose to USE these In-Use facts, when convenient -&- IGNORE when not !  
*This was STATED at the Hearing -but- Hearing Officer also "IGNORED"!*

**MAJOR ITEM #1:** I have a **50 amp** "whirlpool" - needed for my health;  
BUT: have NOT been able to use it = NOT enough Amperage present!  
WHEN: I have "dire need", which is somewhat frequent I have to go to Baltimore to the hospital  
**50 amp** is 25% of my available amperage!  
have an "electric" hot water heater, & when it goes "on",  
my TV shrinks & my incandescent light(s) "dim".

**MAJOR ITEM #2:** I attempted to present a LIST of "appliances" "On-Premises";

BUT: was NOT allowed to do so ==because== Met-Ed "objected"!  
YET: Met-Ed claimed these ITEMS as "being in use", causing my high bill!

THESE APPLIANCES are NOT "in use" - NOR, CAN THEY BE = Lack of Amps

Because one HAS, does NOT mean one USES or can use! Many have a CANE, but does NOT mean one needs to or USE!

MAJOR ITEM #3a: I STILL have NOT received either the (complete) itemized bills in the tabular format I requested from day-one!

*This will SHOW [graphically] how my bill has increased from \$20-30 to over \$100-140 THOUGH I have not done anything that would have caused such "increases"!*

MAJOR ITEM #3b: I STILL have NOT received the explanation of the repetitious billing titles (whose only difference is sometimes the vernacular or location)

MAJOR ITEM #4: The TARIFFS are extremely confusing as well as "self-serving" and contradictory (when read in its entirety and translating the vernacular).

The TARIFFS also contain, as PART & PARCEL, OTHER companies than Met-Ed.

WHO ARE THESE "COMPANIES"??? -&- WHY are they part of these TARIFFS?

These "companies" are NOT **LICENSED in Pennsylvania!**

THEREFORE: THEIR inclusion (as well as their "policies" for lack of any other terminology)

should negate the whole of any "claims" Met-Ed might present, as an ATTEMPT

to bring "into play" HIDDEN agenda (against consumer) of other "tariffs", etc.

AS I HAVE STATED: Above is re-iteration for memory-refreshment of facts previously presented -but- apparently ignored = NOTHING NEW!

"trickery" which BENEFITS the Met-Ed, at the expense of the one

(the CONSUMER) this commission was formed to PROTECT!

thus: no copy has been sent to Met-Ed

-unless- this Commission so chooses to send a copy.

As NO PART OF THE "OPINION" and "ORDER" have or can be addressed until:

a) The "OPINION" & "ORDER" can be **adequately evaluated**

and response-researched

b) The "RESULTS" of the ordered meter are received and "debated"

THE LATTER OF WHICH, as has already been stated:  
such TEST ORDERING to be performed by Met-Ed {the FOX}

is tantamount to: PUTTING THE FOX TO **GUARD** THE HEN-HOUSE!

*Met-Ed: CONTROLS the results by the ability to REGULATE the "power"  
for any period of time they wish & DC, I know the "signs"!  
and HAVING KNOWLEDGE OF such equipment being In-Place!*

- c) This COMMISSION, in the presence of QUALIFIED, IMPARTIAL personnel  
of which SHOULD BE "ON STAFF" but I have been led to believe are NOT  
should evaluate MY personal equipment DAMAGED &/or made USELESS  
by the [irregular & manipulated] POWER SUPPLIED to my residence: farm.  
NOT by certain VISITORS who [within the first few queries made by me]  
demonstrated LITTLE or NO KNOWLEDGE of ELECTRICAL or ELECTRICITY!  
*other than: to get light, one turns on the "switch"!*  
*Did NOT know the difference between "POSITIVE" & "NEGATIVE" LEG!  
but: INFORMED ME the correct terminology was: "RIGHT & LEFT LEG":*  
*and: reason for TWO wires to the house was: one carries 110 & other 240v  
She "admitted" did not know "which was which".  
as did<sub>not</sub> both of one female & one male also in the inspection team.<sup>3</sup>  
She "admitted" did not know what the third wire was for. It is the "telephone"*

<sup>3</sup> I intervened and prevented one of the others from "denying" this "lack of knowledge" to them!

*E. J. O'Loon*

## Met-Ed Appeal

*CPA*

Though I had [verbally – to both] asked for "exhibits-to-be-presented" & the list of witnesses, NONE was provided me prior to the hearing; at the hearing, only as these "witnesses" were "called" & their "exhibits" **usually multiple to double-digit pages** distributed as presented to the court; thus: I was DENIED my LEGAL OPPORTUNITY to DEPOSE! or even READ! Though only certain miniscule portions were "referenced", such "referencing" was "out-of-context" and stated as "representative of the (fore-going or subsequent) contained 'facts'"! When I objected, before I could express my reason for the objection [that even superficial perusal was impossible] I was ignored; as biased, slanted "discussion" was already proceeding. Also: the hearing officer had to ASK [after numerous "exhibits" were "passed out" and already "discussed"], if these [many] "exhibits" were to be "**Requested** to be admitted" –&- then allowed such admission – before I could present an objection, which, when presented, was IGNORED -which, destroyed one of my legitimate "summation" "motions".

WHICH: would have "automatically" yielded a "favorable" decision to my plea! Met-Ed has **experienced** lawyers, who should have known better; & I, a layman, was deprived of such "recourse-to-eliminate"; I did NOT receive such assistance-from-the-bench, as a matter of fact, I was frequently "summarily" DENIED certain "objections" made. This "adverse" tactic prevented proper PREPAREDness to refute or rebut the exhibit contents.

Subsequently, concerning various presentations, I "objected", only to either be informed NO objection could be rendered or my "objection" was ignored – without even a "pausation" in the presentation presented.

AS I was not previously supplied with the list of witnesses, the ONLY witnesses that LEGALLY should or could "testify" were the CEO or possibly Board Members!

ACTUALLY: ONLY the Attorney(s) should have been permitted to "testify"! My requests [different reasons at different times] for a "continuance" were refused or ignored!

FOR MONTHS even years REQUESTED VERBALLY & **IN WRITING WAS A TOTAL ITEMIZATION with complete EXPLANATION of EACH & ALL items – specifying exactly what each specific (generically-listed) "TAX" IS.** because the "wording" for EACH identically-nomed TAX is the same "generic" term: "TAX" ! This **STILL** has **not** been provided!!!

The "exclusions" from Met-Ed presentation(s) extends also to WRITTEN material data, which evidence of such REQUEST(S) were demonstrated by this consumer;

BUT: this "exclusion" did NOT happen!

FOUNDATIONS for a MIS-TRIAL!!!

*as above stated*, Hearing officer "coached" the [supposedly legally qualified] attorneys. *however*: I, a 'layman', received far less "coaching", many times admonitions from the "bench".

One very valid OBJECTION was the "skewed" explanation and "selective envisioned" results of one set of "graphic exhibits". I was informed I was NOT reading these "GRAPHICS" correctly!

*I have read & interpreted "graphics" for DECADES!*

Referenced by the witness and viewed by all present, including the hearing officer –except me– was a “spike” graph – to which I was INFORMED **ONLY SPIKES** of a certain length were “meaningful”. **THIS IS NOT FACT!** A “Spike” is A “Spike”! **THIS IS “SELECTIVE EVIDENCE”!**  
*This presents an “either-or” scenario: Either do NOT know how to read such graphs or “BIAS”!*  
*paradigm {illustration}: IF a tire runs over a nail, the length of the nail does not matter!*  
*That TIRE will be effected & go FLAT!!!!*

The MOST FLAGRANTLY ERRED of testimony admitted was the skewed definition of the word:  
**P O T E N T I A L**

**BECAUSE IT WAS STATED THE POTENTIAL WAS PRESENT,  
THIS CONSUMER OBVIOUSLY USED the ELECTRICITY!**

*There was GREAT OFFENSE taken to MY reference to witness’ POTENTIAL -&- its NON-use!*  
POTENTIAL availability to Met-Ed meant FACTUALLY it **was USED**  
POTENTIAL available to this female witness was met with  
**CLAIMS OF ME BEING UNREASONABLE & INSULTING!**<sup>Ⓞ</sup>

My “Day In Court” was compromised by so many hindrances, I don’t know where to begin!  
Let The Record Read:

MOST of the Requested data was never received; Some data was finally received:  
**THE SATURDAY PRIOR TO THE MONDAY OF THE HEARING!**

Met-Ed attorneys proffered this weak excuse:

That’s why (data) was sent for a SATURDAY DELIVERY  
so that I had Saturday & Sunday to “work with it”

*THEY wouldn’t have - worked on Saturday &/or Sunday!*

*I would have been penalized! maybe even Loss of this Hearing!*

I pointed out, even though I not a lawyer, WEEK-ENDS are MY TIME  
Being a “week-end” I was declined opportunity to “verify” that received  
Hearing Officer agreed with Met-Ed; Saturday & Sunday OK & sufficient

IF I were an “attorney”, receipt would be MONDAY – too late for the hearing!

as it was: I was RUSHED to read, comprehend and amend my “preparation”!

My request for data was MONTHS PRIOR!

This should have yielded:

a REPRIMAND to the attorney(s)

a DECISION in MY FAVOR – for deliberate & malicious bias to my case  
the very least: “continuance” with penalty to lawyers-that-know-better

INSTEAD: This act was completely IGNORED [by this hearing officer]!

A N D: My “day in court” was COMPROMISED

At the very start of this hearing, I complained of lack of receipt of requested data,  
thus insufficient information or some information “tardily forwarded”!

therefore: ASKED FOR A CONTINUANCE -which was- DENIED!

IF: Met-Ed attorneys had asked –for these same reasons- it would have been GRANTED!

**BIAS & professional NEPOTISM**

Let it Also BE On Record: This "court" is well aware of tactics practiced by Met-Ed, as these "tactics" have been heard numerous times previously by this PUC hearing panel! *as well as the other UTILITY companies using these same "off-the-wall" antics, gambits and gimmicks - with the approval of this hearing process*

As I reside at this residence, and I have physically witnessed certain Met-Ed activities - and: these "witnesses" have not personally "so-witnessed", these "witnesses" can testify only to "here say" -thus- their **credibility** is "suspect"! =Being "suspect", is un-reliable & negated! At Best: is a "fabrication" of dubious ambiguities and imaginary fictions.

During their "on-site walk-through", there was no attempt to investigate whether that "seen" was in fact "in use"! actually: the reverse was assumed = IF there, Had To Be In-Use! Upon the entering of the abode, it was predetermined that IF the equipment was present, the POTENTIAL is there, **THUS: ALL IS being used - WITHOUT** ferreting out the plug-locus. *When several appliances are lined next to each other where there is no possibility for an outlet, those appliances canNOT be exploiting their POTENTIAL! especially if their "plug" prongs visible!*

WHEN: I see the meter reader NOT exit the vehicle -and- the line-of-sight to the meter is totally obscured - UNLESS one EXITS the vehicle, an ACCURATE reading is IMPOSSIBLE!!!! even if using "binoculars"! even if does "exit vehicle" but does NOT walk behind the "shrub"! *paradigm {illustration}: Because there sits a truck with a can marked GAS sitting by the truck, does not mean the gas-can has or had GAS in it -or- the truck has an engine! The "gas can" could really be for WATER -&- the "truck engine" may be "diesel"*

It was early-on noticed, I was asked about & it was explained: I have a "back disability".

I have difficulty sitting for long periods of time.

After 5 hours of testimony, when I asked for a "continuance",

I was told "No - This case will end today!

Then the Hearing Officer proceeded to hasten the proceedings

by disallowing me a proper "cross" - Stating, must end by 5:o'clock because the lights will be turned off.

This further compromised MY case:

Because of "pain", my ability to think was hindered

My "Day-In-Court" was now "hurried" : diminishing my "cross" adequacy

It should also be duly and explicitly noted:

The Hearing Officer did NOT have an adequate knowledge of ELECTRICITY!

Frequently: the Met-Ed attorneys or the Met-Ed representatives were asked by the Hearing Officer to EXPLAIN something - usually: something any beginning electrical student would have learned within the first few weeks of class!

When: I "volunteered" the answer OR objected to the answer given by Met-Ed [reps or attorney(s)], I was INTERRUPTED by the Hearing officer as not being addressed!

It was painfully evident early-on that this Hearing Officer for Electrical disputes knew LITTLE about Electricity!

and it was painfully evident of the presence of boredom

in that she frequently "observed" the clock.

though: she did not verbally reference the "time", except that this hearing had to "speed up"!

05 AUG 12 AM 8:44  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

EDWARD T. O'TOOLE,

Complainant

v.

MET-ED, &/or all other "affiliates"

Respondent

Docket No. C-20030854

**Preliminary Response to "CORRECTED ORDER" of July 29, 2005**

Edward T. O'Toole, acting for himself, and responding to the non-understood Corrected Order - much of which is NOT understood [by me & 2 attorneys, +].

It is also not understood:

- a) "expectation" that EVERYONE has or should have access to a WEBSITE!
- b) PUC can "inadvertently" -but- "consumer" MUST follow prescribed rules!

further not understood:

- a) how ELECTRICITY can yield a TANGIBLE commodity
- b) how non-licensed & non-electrically educated "witnesses" are EXPERTS! especially when they can't even READ that to which they are testifying
- c) claim of Non-Tangible evidence, when "evidence" I had, denied admission denied both to be presented and -via photos- as having no relevance  
*I ATTEMPTED to show photos of the power lines sag - DENIED SAME as: Met-Ed merely STATED: We measured & found these lines proper!®*
- d) my expertise denied -& I- denied attempt to show my equipment expertise
- e) how my frustration could be determined as "inappropriate behavior"  
but: inability of Met-Ed witnesses to "qualify" their testimonies is "OK"
- f) my so-called "generalities" were due mostly to "bench-halted" explanations
- g) how: "Met-Ed" can have so many names - each of which are autarchic
- h<sub>1</sub>)how 55-year-old electrical equipment can be CLASSIFIED as ADEQUATE
- h<sub>2</sub>)how, with the advanced electrical appliances, amps needed remains same!

BUT MOSTLY:

- a) The ONLY source of certain [tangible] data is Met-Ed who is allowed to non-supplying -but- this Commission ignored the fact that the data was **not** supplied
- b) My request for DATA from Met-Ed was NOT honored - STILL -&- PUC allowed:allows such non-compliance **TO THIS DAY!**
- c) PUC has not and does not demand Met-Ed to adhere to their TARIFFS!  
-one example- Consumer responsible from meter IN; Met-Ed: meter OUT!  
YET: **Consumer** is REQUIRED to Pay for SUPPLYing **TO METER!**  
-one example- If more power needed, Met-Ed will provide; but hasn't!  
Instead tells consumer more **is** needed & will cost consumer to get it!
- d) PUC has ALLOWED Met-Ed to DEFY "PUC" **ordered** rulings  
The ORDER was in itself tantamount to: Fox Guarding the HenHouse (anyway).

e) PUBLIC is forced by PUBLIC utility commission to PROVE FACTS KNOWN!  
Many of the FACTS are COMMON SENSE, but PUBLIC MUST PROVE!

At the risk of being insubordinate – but FACTUAL:

PUC Hearing Officers appear to leave their Common Sense at the court door;  
PUC Hearing Officers appear NOT to be conversant or backgrounded in that  
to which they are to "evaluate" vis-à-vis: One can PHYSICALLY CARRY electricity!

P.S.: I have contacted several "electricians" & "electrical engineers"  
who audibly LAUGH when told (& shown) the verbiage "TANGIBLE"  
concerning "electricity" in this latest "ORDER"

-and- perplexed when shown that scribed in the cover page of the order.

REGARDLESS: I will need some indefinite additional time to obtain "TANGIBLE" data;  
ONE ADDITIONAL NEED: INSTRUCT Met-Ed to supply all DATA I requested!  
and: PUC cease acting as a "financier" for the utilities!  
*A TIME-HONORED method of "protest" is the "withholding of payment".*

I had certain electrical "safeguard" equipment for years prior to my move to  
Pennsylvania – equipment that had been "checked for defects" prior to the move;  
since the move, much of this equipment is now defective! I Can Document!®  
I am NOT alone with complaints concerning electrical service –out- most others realize the .....®

® Maybe it is TIME for a "FIELD TRIP"

P.S.:

I used LESS electricity during the time the (volt) recorder was on than the  
prior several months – primarily because: The furnace was NOT needed – no A/C;  
Evening lights were needed less {Prior: lights needed as early as 5:PM IF I were HOME;  
because of the solstice, my lights were turned on no earlier than 7:30 PM}; YET:  
BILL for the "read" period is higher than that of the two-months PRIOR **WHY?**  
ALSO: Volt Recorder was removed the day before the forecasted HOT SPELL! **Y?**  
ALSO: within minutes of the removal, the Meter-Reader appeared! **WHY?**

*As the VoltMeter remover drove down the driveway, he was observed using his cellphone. Y?*

ALSO: the meter "reading" on my bill is HIGHER than the reading I took  
which I took IMMEDIATELY after the voltage recorder was removed! YES – I KNOW how to read a METER!  
*The Meter Reader did NOT get out of his pick-up while (in side driveway) by the meter  
-but- DID get out & walk around after backing ¼ into my front driveway. He also used cellphone on exiting main drive*

FACT: My activities were carefully performed DURING the volt-meter recording  
to MIMIC (except for less "lighting" use), those prior to the volt-meter  
recording! And: my computers were DOWN, less use! YET: The BILL: much higher.

During this hot-spell, there have been NUMEROUS electrical "occurrences",  
of which my computers will NOT even now "BOOT-UP", Garage Doors open & close  
withOUT physical messaging, Remote lighting (in my house) goes ON & OFF  
withOUT physical messaging -&- I just sit & observe, VCRs "programming" is  
"halted" & Programming instructions LOST! My Well Pump developed problems,  
my well pump reservoir tank overfilled, my well pump switch became "burned", my  
waste water pump switch became burned, several UPS unit switches now defective,  
several circuit breakers have become DEFECTIVE –due to "surge:drops" of current.  
Ceiling fans show VISIBLE CHANGES during the evening of RPMs, as do light bulbs.

Several light bulbs have "burned out": 3 ceiling, 2 refer, 1 freezer, 2 (20w) & 5 (40w) & 1 (15w) fluorescent (desk) bulbs, 2 (high intensity) exterior bulbs [& those exterior remote lights are found on withOUT being "remoted"] I have had to "secure" my garage doors so they do NOT open & close without remote signal ALL condition emanating from POWER FLUCTUATIONS activating the remote receiver(s). TVs & VCRs stop &/or lose their programming - while watching TV, the TV turns itself OFF withOUT any "tangible" stimuli. My computers are USELESS until reprogrammed - which was just done! <This, is "TANGIBLE"! **2 circuit breakers had to be replaced!**

**ALL** of the above has occurred within the past week - - Very Strange!?! ALL has just happened!!!

MY TRESPASS WARNING SYSTEM "informs" me someone has "triggered" the "beam" -but- NO ONE IS THERE!

**MY voltage readings** which are usually higher than should be **were seen to be as LOW as 102, frequently 106-108 & mine were NOT the only "people's"!**

I "**demonstrated**" an "electrical disturbance" to the Met-Ed representative; his response: "You have a DEAD SHORT causing the radio & cellphone 'static'; Call an electrician." The "static" is in a location where I have NO wires! BUT: IS in direct line with the Met-Ed transformer & a steel rod-in-the-ground!®

**ONLY AN IMBICILE WOULD ASK FOR TANGIBLE PROOF** -when can be NONE - by public!  
IF: electricity were TANGIBLE, "equipment" would NOT be necessary to know: ON or OFF!  
and FEW-to-NONE would be "electrocuted"!

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C20030854

Pennsylvania PUC

AUG 31 2005

Consumer Services  
CAC Division

13152 Rennoll Road  
Glen Rock, Pennsylvania  
17327

August 27, 2005 S

RECEIVED

AUG 31 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Commonwealth of Pennsylvania  
Pennsylvania 'Public' Utility Commission  
P. O. Box 3265,  
Harrisburg, Pennsylvania 17105-3265

Attention: specifically, as "NEED-TO-KNOW" James J. McNulty, Secretary

YESTERDAY, Friday, I attempted for almost an hour to make contact with **your** office; end result was arrogance & "dictatorship" that the whole of **your PUBLIC** Utility office is **UNAVAILABLE** to the **PUBLIC** except through *non-answered written* correspondence! AND: PUBLIC Utilities Commission will "answer, when it gets the time! "We are BUSY." *The PUBLIC is directed to answer within 10 days -but- PUC can take MONTHS if at all!* and: this "10 days" is from the date of the correspondence =to= within your offices! *The implication: the PUBLIC has NOTHING ELSE TO DO but to JUMP, when PUC speaks!*

To my knowledge, even COMMONWEALTHS are governed by the CONSTITUTION OF THE UNITED STATES OF AMERICA - which begins: "WE, THE **PEOPLE**," & continues to inculcate the power & authority of the **PEOPLE!** over "government"! & BUSINESS is **NOT** even mentioned, thus, has NO POWER over "the PEOPLE"!

I have been attempting to discover:

**WHY** Met-Ed was PERMITTED to VIOLATE your ORDER?

The "METER" [which was biasedly limited to VOLTAGE]

VOLTAGE is only a PART of the CAPACITY

was removed after 23 days - instead of the ordered 30 days. 1/4 SHORT I know why, DO YOU? \$\$\$! &

*I previously wrote, asking this question; but, have yet to receive an answer!*

**WHY** Met-Ed was providing LOWER-THAN-NORMAL "voltage" during the Hot Spell?

I encountered as low as 102 volts on the several occasions I checked!

**WHY** though is too high but that which PUC has allowed Met-Ed to claim as ACCEPTABLE my ~130volts was reading a REDUCED (to) 114-120v which is where it, in reality, should be<sup>2</sup>.

More Importantly: **WHY** my "voltage" frequently continuously "diminished" & "spiked"!

THIS ALTERNATION causes {& caused} MASSIVE DAMAGE to my appliances, pumps & bulbs!  
MUCH MORE SO THAN a CONSTANT high flow!

I have had to make 3 trips to have my COMPUTERS repaired & reprogrammed, & have scheduled for a 4<sup>th</sup>! Because of the complexity of my "programming", my "programmer" is in Chesapeake City. The PROBLEM IS via Met-Ed as all 3 are ONLY INTERNAL, -thus, VIRUS-PROOF!

<sup>2</sup> The NEMA for "transmission" is supposedly (therefore) recommended: 110-120v. Yes! This PUC allows Met-Ed to dictate over 125v is an acceptable voltage. I had 7 fluorescent or various wattage & incandescent within 24v days burn out. Not "Statistically" a possibility! ALSO had 3 (separate types of) PUMPS malfunction.

THE FOLLOWING IS ACTIVITY not only me, but others - have been experiencing:

Received a BILL Aug. 15; internally marked "issued" Aug. 12; Payment due Sept. 1.

This BILL has that I am IN AREARS & OWE \$210 - which is NOT true!

Recently received an "overdue" billing on August 25! but amount owed is (recent) \$81.

I'm sure I'm NOT the ONLY one receiving these! PUC, WHERE ARE U?

**Another Very Serious Occurrence:** PREVIOUSLY: BROKEN METER, months not found by Met-Ed.

Since the removal (& reading) of volt meter: I have OBSERVED 4 times, a Met-Ed "personnel" drive onto my property & exit his vehicle -with a clip-board in hand- AND: WALK portions of my property - extending NOWHERE NEAR THE METER!

On the fourth time, he was doing so for such a long time, I went out & ask WHY he was "searching" my property. His Response: "I can't find the meter." He walked up to the "meter" several times during his "search"! His "travelings" were within a few feet of the house to within a few feet of "barns"! While I was speaking with him, his "cellphone" rang. He answered, then began a slight "whisper" then turned and walked away from me. What he did NOT know was he walked under a [battery operated] security camera. I heard him say: "No - I haven't found any, not yet. ... Yes, he's here. ... OKay, I'll leave." Discontinued the call & walked back to his truck. I said, "The meter is where it has always been & is so "listed"; & is in PLAIN SIGHT!" He ignored me, got into the truck, started the engine & slowly departed -&- I could see him LOOKING to both sides of the truck as he drove. conjecture: WHEN the "controlled" reading (due to the volt-meter being attached) wasn't as high as they figured it should be and had been (after their previous "manipulations"), these Met-Ed TRESPASSERS as they have NO RIGHTS to be on or about my property EXCEPT to 'read the meter, once-a-month') concluded that I must be "by-passing" the meter with an ILLEGAL "hook-up"; & were "searching". IF: Met-Ed returns, will Arrest!

I don't have nor have the NEED for such as [I stated at my hearing(s)] I am NOT "at home" that much AND when I am, I am either going to bed:sleep or [as also stated at my hearing(s)] I use ONLY that electricity needed -and- that is "watted" appropriately! AS I STATED: MY BILLS ARE Met-Ed PADDED! The HIGHEST wattage used: 30; the USUAL wattage used: 20; BEDroom wattage: 7; traversing house after dark (incl bathroom): strategically placed 4w on motion sensor (thus no turning "room:ceiling" light on); NO A/C USED - occasional window fan (for only minutes) once airflow begun, "wind-tunnel" effect continues - because of the location of the house & landscape); average if TV used .5hrs max/day (incl VCR); During summer, <sup>at home</sup> NO LIGHTS until after 8:00PM;

I SEE THREE major [strikes = you're OUT] deficiencies within your PUC organization  
- the UTILITY DOMINATES your "commission" possibly because:  
- the PUC personnel LACKS erudition & Common Sense concerning all of "Utilities"  
- the PUBLIC is considered "stupid" & "enemy of almighty utility", thus: silenced.

<sup>1</sup> This supposition was clearly and positively demonstrated at my "hearing(s)" when I was REFUSED to demonstrate my knowledge & expertise [with electrical wiring: reconnections], & Hearing Officer agreed with Met-Ed that: my documentable practical [4:5y; & "blue-print" design] experience was un-admissible

<sup>2</sup> the lack of "articulated lucidity" (as well as lack of "verbalization" concerning "electricity" by the Met-Ed "acclaimed" EXPERTS was unquestionably "gospel" even though these Met-Ed "experts" had DIFFICULTY even READINGS that to which they were "rehearsed" & EXCUSED from responding to my questions

A: I also attempted to demonstrate my "expertise" with "telephone systems" previously -&- was "summarily repudiated" & declined having such knowledge  
I designed the installation & installation of analog digital "business" system before "utility companies" had the capability, having been professionally schooled  
BUT: BOTH Verizon-North & your Commission -hearing Officer -on recommendation of Verizon-North- refused to ACCEPT my "documentation" of same.  
QR: MY explanation as to why my home-phone service was "fauled". UNTIL explained below - but never did inform your Commission of my advice  
Verizon, subsequently, attempting to PROVE me WRONG, sent a "technician" to DOCUMENT-TO-ME (1) I didn't know! -&- (2) v-North IS infallible!

The Technician took HIS "meter", & explaining that there are, as prescribed, 24v in my phone-line even at the pole; thus can't be more "in my house"! thus: any "noise" is house-generated!  
He barely touched the "lines" when he was knocked on his "butt"! [with high 3-digit voltage].  
Until then I had kept silent. It was NOW, I showed him the source of INDUCTION CURRENT:  
The cause of my line "hum" & his "sit down"!

Due To Age & "Weathering" stress: the Pole-mounted ELECTRIC & PHONE lines were TOO CLOSE!  
SOLUTION: VERIZON-NORTH installed buried phone cable -- Met-Ed Has Need To Also "BURY"!  
exactly as I had indicated should have been done! problem somewhat solved!

There STILL exists: "TRANSFER STATION" cable-ing [& relay-sticking, with disconnect & massive BUZZ] problems TO THIS DAY !!!!! much more so in this hot weather!  
sarcasm: BUT - I am still told- I have no knowledge concerning "telephone systems"!  
just as: I have no knowledge concerning ELECTRICITY - so sayeth Met-Ed & PUC Hearing Officer(s)!

Met-Ed claims their "poie" w have been "measured" & are within specs"!

QUESTION: WHO sets the "specs"???

& WHO "rubber-stamps" them!

ALSO: these wires TOUCH in a wind! THAT'S NOT supposed to happen!!

There also is a locus DEAD-SHORT causing "static" on my car radios where there are NO wires!

THERE EXISTS again THREE major [strikes=you're OUT] ISSUES in Southern Pennsylvania  
Probably: within ALL of Pennsylvania!

- There is NOT SUFFICIENT electrical power to adequately supply today's needs  
This fact was definitely demonstrated during this past "hot-spell"! {PUC, Where Are J?}  
The PUBLIC has suffered massive damage to & loss of appliance(s) [of all types] because of this  
I have had my computers as well as UPS units & more "collapse"; I SEE the variancing in light-bulbs!
- The Electrical Utility is RESPONSIBLE TO SUPPLY that POWER, but chooses to IGNORE!  
HOWEVER: Continue their "manipulation" of the "current-flow" to reap more \$\$\$<sup>2</sup>
- The PUC -in collaboration with the utility- is IGNORING this PUBLIC NEED!!!

<sup>2</sup> ASK the ELECTRICITY EXPERTS if you like: any. HOW this is being done ANY MASTER-ELECTRIAN KNOWS HOW this is done = it is even VISIBLE to the "experienced"!  
Where are your (PUC) EXPERTS? It is also TIME for your Hearing Officers to LEARN. that, they are to pass judgement upon!

**It's About Time The PUC becomes The PUC, not the pUc !**

I can usually be contacted BEFORE 10AM daily @ 717 235 9366

But: NOT by a FLUNKY, who knows little of "utilities" & attempts to DICTATE!

I am a CITIZEN of a DEMOCRATIC REPUBLIC - NOT a "subject" in a DICTATORSHIP!

I LEARNED various, odd data because I had a mild NEED (for tuition \$\$ -or- to be competent when conversing)  
YOUR PEOPLE should LEARN because: IT IS THEIR JOB! especially the Hearing Officers!

As I have NOT heard concerning my previous letter -& been DICTATED TO as "Don't bother us. we're busy", follows is that letter:

**AGAIN** - Met-Ed has usurped their "responsibility to the people" -&- cost me \$\$.

Yesterday -July 26- at ~4:20 PM, my electricity [as, I am sure that also of my neighbors], began intermittent off-on's **with poppings & snappings.**

These "p&s's" continued throughout the day and into the evening.

At ~10:24 PM, my electricity began a rapid series of off-on's c (accentuated) p&s before a "CLUNK" and (TV) bright flash and (my) computers doing very strange happenings again, subsequently (monitors) extra-bright white screen -then- "blank".

ALL of this (computer) activity occurring after passing through (big) UPS units!  
Lights, controlled by "remote" would "activate", & garage doors OPEN  
without the physical stimulus.

I "complained" of this occurrence occurring frequently at my hearing;  
to wit: I was told such can not occur -but-

my attempt to so prove such was met with Met-Ed denial [& PUC agreeing with Met-Ed] without allowing me to so document such.

Any competent engineer KNOWS: Electricity alone can-&-does transmit "radio waves";  
when certain electrical conditions are spontaneously "met".

Concomitantly: my house [also] went "dark"!

for ~2 hours!

The computers should have "come through" a power outage, being connected to UPS [un-interruptable power supply] units (each of three computers having their own [4<sup>+</sup>-digit capacity] UPS unit) -but- Not only did the computers not remain "active" but LOST (even the "working saved") data;

meaning: a full day's "editing" must be re-done!

Met-Ed is required to have "safe-guards" against such strong occurrences!

IN ADDITION: subsequently revealed:

two [more] UPS units are now "damaged"

This equals double-digit units to which Met-Ed electric transmission has damaged!

all three computers are now mal-functioning

Subsequently repaired & now again "mal"!

a condition the UPS units are manufactured to prevent except under certain conditions

one TV has LOST the ability for the upper-channel stations now: one also intermittent audio

one TV's screen now has an unwanted background "color" now: 2 "crot" channel video

I admit to having many TVs, but can WATCH ONLY ONE at-a-time!

In The Past: I have LOST TVs, VCRs, M-Ovens, Refer & Freezer function, etc.

because of the INconsistent "power-flow" to my residence

to which PUC, believing Met-Ed, states CanNOT occur!

{{{RECENTLY: after having damaged "pumps" replaced, I also had to have several "breakers" replaced; BREAKERS do NOT BREAK without a strong "cause"!}}}

If You Remember:

I DO know "electricity", having worked with it (4½yr) "professionally"!

As Stated In The Past: There is a very simple explanation for such "outages".

LACK of sufficient SUPPLY - due to Met-Ed "stinginess"!

Met-Ed has not Up-Graded [merely "added" as "forced"] for the needs of **today!**

But CHARGE for [non-performed] "modernization"

[& with PUC approval "passing" such increases to the income of the Board of Directors].

TWO VERY GLARING REALITIES ARE EVIDENT:

(Common Sense!

Today's (working) FARM canNOT operate with only 200 amp service

Many (of Pennsylvania's) homes still have only 100 amp service

ONE [Tariff] WRITTEN FACT:

WHEN the electrical service (to a location) is found to be insufficient, Met-Ed will SUPPLY higher (at NO COST to the "consumer").

A "central air conditioner" REQUIRES a minimum of 100 amp in the residence.

IF: Hearing Officers were properly "electrically" educated, this would be KNOWN!

Every "electrician" & A/C installer & their salesperson knows this fact!

It is about time I am RE-imbursed for my electrical *equipment* losses!!!

& my "service" UPgraded accordingly - as prescribed in the tariffs.

Re-visiting yesterday's occurrences:

PART of the cause of the outage was Met-Ed "manipulating" the "meter" (dials)!

I vocalized at my hearing HOW it is done (on a regular basis) & WHY! (\$\$\$)

It Is Very Evident & Clear: WHY, the 30-day "order" was abbreviated!

Onset of HOT weather -&- the desire to RIP-OFF the PUBLIC! still again

My current "billing" is totally evident of such activity!

Previous bills significant under \$100, yet, though NO CHANGE IN MY USE,  
Current billing is \$100+. Met-Ed Rationale: (I) have an A/C!  
because I HAVE does NOT mean I USE!

**ANOTHER STRANGE FACT:**

The READING on my "bill" does NOT match that taken by me at the same time the  
(male) meter reader (who DID not get out of the vehicle at the meter  
but DID [after moving vehicle] get out of and walk around my residence front)  
took his READING!  
*the third & fourth numbers DIFFERED!*

*R: YES - I DO know how to read a "meter" does HE?*

I have NOT used the A/C at all this year -  
though the "meter" read indicates a higher volume of electrical use!  
NOT SO! I am NOT "at home" that much!  
actually: I have NOT used the A/C at all for years!

There are several reasons:

My residence is physically located in a "wind tunnel" -so- Don't need A/C;  
I am NOT "at home" during most days -so- would not need A/C - esp. at night.  
When supplemental heat needed for the addition, installed (propane) furnace.  
The "furnace-unit" was the same price WITH or WITHOUT the A/C!  
Still have the ORIGINAL filters in the A/C -&- are still very "see-through".  
[I am: was not sure the A/C was still in "working" condition];  
as of Monday (25<sup>th</sup>), I had the A/C "serviced", & was told IS "workable".

When is PUC going to work FOR THE PUBLIC -&- I get PAID for my damaged equipment?

July 18, 2005: Meter

**PREVIOUSLY SENT but NO RESPONSE THUS PROBABLY IGNORED.**

This is the date {July 18}, according to the PUC directive,  
that constituted **30 days** of "monitoring".

The date that the "monitor" was removed was July 12! a **week early!**  
and for good for Met-Ed reason!

The previous Saturday, strange electrical "events" began happening;  
& Monday: mostly one, but occasionally two, "breakers" continually POPPED!

IN ADDITION: the "recorder" placed on my meter "recorded" ONLY VOLTAGE!  
My Problem is: NOT just VOLTAGE, but also AMPERAGE, & especially **CYCLES!**

This past week: I have had all sorts of electrical disturbances!  
including: The loss of another UPS\* unit -&- fouling of 2 of my just repaired computers!  
*Which necessitates yet another trip to Chesapeake City for REPAIRS!*

As I Previous Quoted: To YOU:

**PUC has put the fox to watch the henhouse!**

**In Addition:**

IMMEDIATELY after the removal [8:25AM] of the recorder,  
my meter's "wheel" was "revolving" at the rate of 24 rpm/minute;  
Within an hour [9:20AM] a "meter-reader" arrived - & also did strange things:  
after reading meter, which he did without exiting his [pick-up truck] vehicle  
backed into my front driveway, the "meter" s along the side driveway,  
past the entire front of my house & EXITED his vehicle  
walking & looking around 2/3<sup>d</sup> toward my front porch  
where he stopped, looked all around,  
turned & re-entered his vehicle  
looked 360° several times  
then "exited" slowly my property.  
elapsed time: 6-7 minutes  
usual reading time: less than 1 min.

As he drove away, he appeared to be now using a cell phone!

At 10:05AM, I went back to the meter to observe the "reading" - & NOTICED:  
the meter wheel was now turning 60-62 rpm/minute

I had made **NO CHANGE** within my house to effect ANY increase!

Since that time: the rpm has averaged: 35-48 rpm/minute! recently [heat wave]: over 50&60 rpm!

**the fox is watching the henhouse!**

My NORMAL usage I figure should probably be between 24-33 rpm!

This week, have experienced all sorts of ELECTRICAL EVENTS!

&

Received this month's "bill" = which is Out Of Line with the past several bills!

DOCUMENTING: my "in hearing" comment(s): meter "revs" are manipulated!

**FACT:** I am rarely "home" until after 9 PM; having departed between 10 & 11AM.

Even if I remained "home" mid-summer, I use NO LIGHTS until after 8:30PM;

The only thing I might use ~~sh:~~ is the (recently only one) computer & 30w desk lamp;  
& one [16"] window fan - on MED speed - after 4-5 o'clock = IF I'm "home"!

Though there is an A/C unit, I have NOT used same for YEARS. I don't know if it still works!

The "location" & "direction" of my house enables a "wind-tunnel" effect, "airing" the house!

{By The Way: The meter reading, as recorded on my bill, was NOT that "existing" on the meter!}

{The "reading, by the "reader" was either (deliberately or unknowledgebly) MISread!}

IF previous two bills were in the double-digit, how come this one is in the 3-digit?

I have made NO CHANGE to my "HABITS"! I am RARELY home during the day!

My Daily Activity Is: During this "recorded" time, no lights ever "ON" until at the LEAST 8:30!

WHEN I arrive: the "electrical" usage is: much AFTER 8.30PM & OFF at 11:35PM!

USAGE: upon entering: 4w, migrating to 20w for short time, then 7w.

IF USED: Microwave, max is 7-10 minutes<sup>m</sup> - Electric stove NOT in use!

Shower: 12-15 min in COOL water = Water Heater: SAND insulated<sup>s</sup>

VCRs: 3 record three hours & 1 records 0-2 hours daily :: Playback: 5-8hr

ALL material recorded daily is NOT "viewed"

{Security VCRs have been "electrically compromised" by Met-Ed -thus- are no longer properly functioning}

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I FIGURE: the recorder was "removed" early for one or both reasons:

With the oncoming of the "hot weather":

Met-Ed equipment was inadequate, thus causes (everyone) "power" problems;  
Met-Ed, annually, uses this "excuse" to mechanically "alter" meter "cycles".

AS: one's bill is based on the meter reading,

which is controlled by the "cycles" passing through the meter

& this being the way Met-Ed "reaps higher consumer usage"

could NOT leave the recorder, as it would "document" such increase.

Many "Pennsylvanians" I have recently spoken with, have stated either or both or all:

"Hot weather" means my electric bill will be HIGH again, happens every summer!

Though I use less electricity, this weather means my bills will be higher!

Though I heat with electricity & rarely use A/C, every summer my bills are higher

Just recently, I have discovered that NOT that "tests" with electricity, CHANGED because of the exorbitant costs -& realize Met-Ed "falsifies" the SUMMER billings

AS I STATED at the hearing:

I have had 4½ years "working" as an electrician - when I was in college.

That's 4½ years MORE than several non-credentialed "experts" that "testified"!

I **DESIGNED** the entire of my (electrically advanced) Maryland HOME

-&- was "praised" by real experts for (my) electrical design!

I **DESIGNED** medical & hospital & industrial laboratories, including "electric".

MAYBE -in their capacity- YOUR "officers" should learn about Electricity

-&- NOT believe pseudo-experts of Met-Ed; esp. those that could not answer my questions!

& allowed me to SPEAK when I stated I could not only respond but expound the "answer(s)"!

Because I HAVE certain appliances, does NOT mean "in use" or even plugged in!

My letter of April has not been addressed - especially as to the ITEMIZATIONS & UNauthorized added fees I was made to pay.

August Addition:

BECAUSE YOU HAVE:

"Christmas Trees" in your front lawn, does NOT mean you have Christmas LIGHT on them.

A "CAMPER", does NOT mean you CAMP every week.

A "furnace", does NOT mean you have it "in operation" in JUNE, JULY, AUGUST & SEPT.

A "swimming pool" does NOT mean you can SWIM.

2-3 vehicles, does NOT mean you are DRIVING ALL -or even one- EVERY DAY.

Golf Clubs, does NOT mean you use them EVERY WEEK-END.

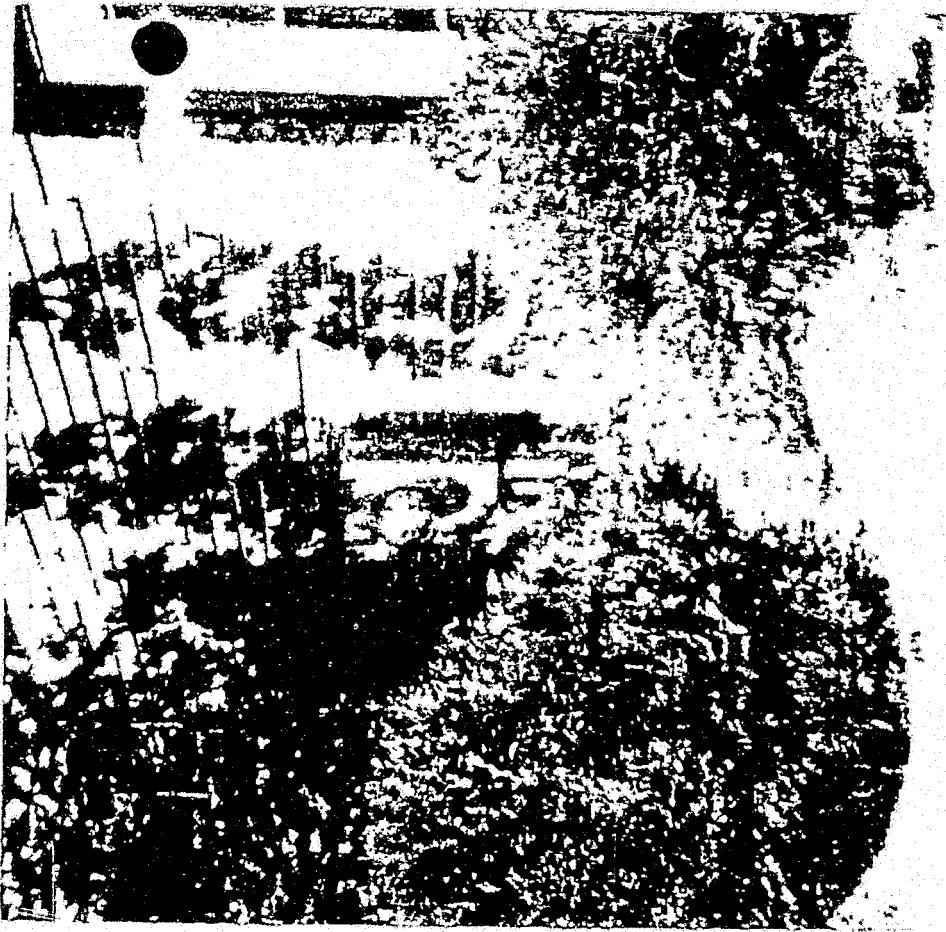
A LAWN MOWER, does NOT mean you even OW your own LAWN!

need I continue

YOUR HEARING OFFICERS appear to BELIEVE Met-Ed that **IF public HAS, IT IS USED!**

*Edward G. O'Leary*

2005 AUG 22 AM 10: 00



2005 AUG 22 AM 9: 59



POOR ORIGINAL





2005 AUG 22 AM 10:00



2005 AUG 22 AM 9:59

POOR ORIGINAL



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US SEP 16 AM 8:17

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September 15, 2005

VIA HAND DELIVERY

Robert A. Rosenthal, Director  
Bureau of Fixed Utility Services  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 3<sup>rd</sup> Floor  
Harrisburg, Pennsylvania 17120

DOCUMENT  
FOLDER

Re: Edward T. O'Toole v. Metropolitan Edison Company  
Docket No. C-20030854

Dear Mr. Rosenthal:

As per the Order of the Pennsylvania Public Utility Commission entered on May 9, 2005 at the above-captioned docket, I am writing to provide a report regarding the 30-day voltage study that Metropolitan Edison Company ("Met-Ed" or "Company") performed at Complainant Edward O'Toole's residence at 13152 Rennoll Road, Glen Rock, Pennsylvania 17327 ("Service Location").

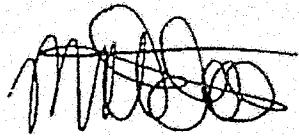
Met-Ed recorded the voltage at the Service Location from June 13, 2005 to July 12, 2005. A copy of the results is enclosed with this letter. The recording revealed that the Service Location experienced high voltage from 126 volts to 128 volts between June 16 through June 24, 2005, during the late evening to early morning hours. The Service Location experienced low voltage below 114 volts on June 28, 2005. Met-Ed investigated these variances and found the tap changer, which automatically controls the voltage at the substation and feeds the line serving the Service Location, was not working properly. The tap changer was readjusted on June 30, 2005, and subsequent records showed that the voltage was within acceptable ranges following the readjustment. In addition, the voltage recordings showed two additional occurrences, one on July 5 and the other on July 8, 2005, where the voltage momentarily dipped below 114 volts due to faults on other lines fed from the same substation. Nevertheless, Met-Ed believes that with the readjustment of the tap changer, any unreasonable voltage irregularities have now been corrected and that the service voltage delivered to the Service Location is adequate and reasonable.

By copy of this letter to Complainant, Met-Ed is providing the voltage study results and subsequent Company action to Mr. O'Toole.

If you have any questions, please contact me.

Very truly yours,

RYAN, RUSSELL, OGDEN & SELTZER LLP

A handwritten signature in black ink, appearing to read 'Matthew A. Totino', written over a horizontal line.

Matthew A. Totino

Enclosure

c: Edward T. O'Toole  
Edwin H. Rodrock, FUS

