

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

James Witwer

v.

PPL Electric Utilities Corporation

Z-01483977

DOCUMENT

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JAN 28 2004

PREHEARING ORDER

An Initial Telephonic Hearing in this case is scheduled for Thursday, March 25, 2004 at 10:00 a.m. Accordingly, the parties are hereby directed to comply with the following requirements:

1. Commission policy promotes settlements. 52 Pa.Code §5.231(a). You are urged to contact each other at least one week before the scheduled hearing to talk over a possible settlement of this case. Even if you are unable to settle this case, you may still resolve many questions or issues during your talks. If an agreement is reached, a formal hearing will not be necessary and the scheduled hearing will be cancelled.

2. The customer is required to make regular monthly payments towards their utility bill while their complaint is pending. **FAILURE TO MAKE REGULAR PAYMENTS MAY RESULT IN AN ORDER REQUIRING A CATCH UP PAYMENT EQUAL TO THE AMOUNT OF THE PAYMENTS THAT SHOULD HAVE BEEN MADE.**

3. If the Commission's Bureau of Consumer Services (BCS) has directed the customer to make payments and those payments have not been made, the customer must be prepared to explain at the hearing why those payments have not been made. The utility must submit a copy of the latest BCS decision as a hearing exhibit.

4. If you intend to present any documents or exhibits for my consideration, you must send one copy to the other party and three (3) copies to me one week before the hearing. Proposed exhibits should be properly pre-marked for identification purposes.

5. If you will be at a telephone number that is different from the number on the hearing notice, you must notify me of that telephone number at least one week before the hearing.

6. At the hearing, the customer must be prepared to testify about, or otherwise document, the total net monthly income of the household. A household includes all individuals regularly residing there and receiving the benefit of the utility service. The "total net monthly income of the household" includes, but is not limited to, the following payments received by every person residing in the customer's home: (a) the "after taxes take-home-pay" from salaries, wages, tips or other compensation; (b) pension, retirement or social security benefits; (c) Supplemental Security Income (SSI); (d) unemployment compensation benefits; (e) workers' compensation benefits; (f) alimony; (g) support; (h) public assistance; and (i) any other source(s) of income.

7. If the customer or any member of the customer's household is receiving food stamps and/or medical assistance, the customer must be prepared to testify or document the amount of food stamps or the nature of the medical assistance received.

8. At the hearing, the customer must be prepared to testify about or document the total monthly expenses of the household, which shall include, but are not limited to, the following items: (a) rent or mortgage payments; (b) utility bills (including electric, gas, telephone, water, sewer, cable television, etc.); (c) food, in addition to any food stamp benefits; (d) clothing; (e) automobile (loan payments, gasoline, maintenance, etc.); (f) transportation (bus, taxicabs, jitneys, etc.); (g) insurance premiums (homeowners' or renters' insurance, automobile insurance, life insurance, medical insurance, etc.); (h) medical bills, (doctors, dentists, hospitals, prescriptions, etc.); (i) credit card and charge account payments; (j) loan payments; and (k) miscellaneous expenses. When testifying to these expenses, the customer should be prepared to give balances due and missed payments for each item.

9. TO ASSIST THE CUSTOMER IN PROVIDING THE INCOME AND EXPENSE INFORMATION REQUIRED BY THIS ORDER, THREE (3) COPIES OF A BUDGET INFORMATION FORM ARE ENCLOSED. THE CUSTOMER MUST FILL OUT THIS FORM, RETURN ONE (1) COMPLETED COPY TO ML, AND SEND ONE (1) COMPLETED COPY TO THE ATTORNEY FOR THE UTILITY AT LEAST ONE WEEK BEFORE THE HEARING. YOU SHOULD KEEP ONE (1) COMPLETED COPY AND THIS ORDER FOR YOUR USE DURING THE HEARING.

10. The utility must prepare and submit the following documents at least one week before the hearing: (a) an account statement, showing the history of the account for a minimum of 24 months or the entire history of the account, whichever is less; (b) a service usage comparison report for the same period as the account statement; (c) a copy of the most recent BCS decision, if any; and, (d) a brief summary of any payment arrangement(s) made between the utility and the customer other than determinations of the BCS or the Commission.

11. Pursuant to 52 Pa.Code §§1.21 & 1.22, you may represent yourself, if you are an individual, or you may have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you. However, if you are a partnership, corporation, trust, association, or governmental agency or subdivision, you must have an attorney licensed to practice law in the Commonwealth of Pennsylvania, or admitted *Pro Hac Vice*, represent you in this proceeding. Unless you are an attorney, you may not represent someone else. Attorneys shall insure that their appearance is entered in accordance with the provisions of 52 Pa.Code §1.24(b).

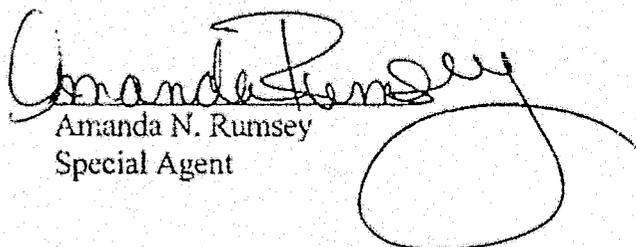
12. If you intend to subpoena witnesses for the hearing, you should review the procedures established in 52 Pa.Code §5.421. You must submit your written application to me sufficiently in advance of the hearing date so that the other parties will have the required ten (10) days' notice to answer or object, and so that you will have enough time to receive the subpoena and serve it.

13. A request for a change of the scheduled hearing date must state the agreement or opposition of other parties, and must be submitted in writing no later than five (5) days prior to the hearing. 52 Pa Code §115(b). Requests for changes of hearing dates must be sent to me and all parties of record. The correct address is: Special Agent Amanda N. Rumsey, P.O. Box 3265, Harrisburg, PA 17105-3265. Changes are granted only in rare situations where good cause exists.

14. YOU MAY LOSE THIS CASE IF YOU DO NOT TAKE PART IN THE HEARING AND PRESENT EVIDENCE ON THE ISSUES RAISED.

15. Although the hearing is being conducted telephonically for the convenience of the parties, it is still a formal hearing and will be conducted in accordance with the Commission's Rules of Practice and Procedure.

Date: January 7, 2004


Amanda N. Rumsey
Special Agent

MONTHLY BUDGET INFORMATION

Customer's Name: James Witwer

Date: January 7, 2004

Name of Utility: PPL Electric Utilities Corporation

P.U.C. Docket No.: Z-01483977

Hearing Date: Thursday, March 25, 2004 @ 10:00 a.m.

Special Agent: Amanda N. Rumsey

Monthly Household Income

Amount

(Include net income from all persons living in your home.)

Salaries, wages & tips	\$ _____
Public assistance	_____
Social security or SSI	_____
Alimony	_____
Child support	_____
Pension	_____
Retirement benefits	_____
Unemployment compensation	_____
Workers' compensation	_____
Food stamps	_____
Other income (List source & amount):	_____
_____	_____
_____	_____
_____	_____
Total:	\$ _____

(IMPORTANT: COMPLETE EXPENSE INFORMATION ON NEXT PAGE.)

Monthly Household Expenses

Amount

Balance

Owed

Rent/mortgage

\$ _____

\$ _____

Electric

Gas

Telephone

Water

Sewage

Trash pickup

Cable television

Food (Other than food stamps)

Clothing

Automobile:

 Loan payment

 Gasoline

 Repairs & maintenance

 Car insurance

Other transportation:

 Bus

 Taxicabs

 Jitneys

Insurance premiums:

 Renters'/homeowners' insurance

 Life insurance

 Medical insurance

Medical bills:

 Doctors

 Dentists

 Hospitals

 Prescriptions

List credit cards & charge accounts:

List loan payments:

List other expenses:

Totals

\$ _____

\$ _____

Chapter 56 Hearing Report

Please check those blocks which apply

Docket No:	Z-01483977		YES	NO
Case Name:	James Witwer v PPL Electric Utilities Corp	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Harrisburg	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Date:	March 25, 2004	Estimated Add'l Days:		
Special Agent:	SA Amanda N. Rumsey	RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		DATE:	3/25/04	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Complainant failed to appear	

DOCUMENT FINDER

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

PLEASE PRINT CLEARLY - Incomplete information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
John F. Gross, Esq.	33 S. TENTH ST P.O. Box 4060			PPL
Telephone: 717-820-5450	City: Allentown	State: PA	Zip: 18101	Fax Number:
	City:	State:	Zip:	
Telephone:	E-mail Address:			Fax Number:
	City:	State:	Zip:	
Telephone:	E-mail Address:			Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

COMMONWEALTH OF PENNSYLVANIA
PUBLIC UTILITY COMMISSION

DATE: April 6, 2004

SUBJECT: James Witwer v. PPL Electric Utilities Corporation
Docket Number: Z-01483977

TO: Wanda Zeiders, Supervisor of Docket Management
Docketing Section, Secretary's Bureau

FROM: Amanda N. Rumsey, Special Agent
Office of Administrative Law Judge

DOCUMENT

I have attached two copies of the following exhibits, which have been admitted, into evidence in the above-referenced case for a hearing held on March 25 2004:

PPL Exhibits 1, 2

PLEASE HAVE THESE EXHIBITS DOCKETED AND PLACED IN THE RED DOCUMENT FOLDER.

If you have any questions about the exhibits, or this Memo, please contact me at (717) 787-4497.

Attachments

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Z-01483977

Account Activity Statement

*** Current Account Status ***

Payment Agreement \$30.00 Balance \$50.23
 Installment: \$0.00
 Budget Bill Amortization \$0.00 Balance: \$0.00
 Current Rate: RS

*** Account Information ***

Mail To:
 JAMES WITWER
 551 LAUSCHTOWN RD BILL
 FA 17517
 DENVER

Account Number: 87421-10003
 Requested By: JAMES WITWER
 (000)000-0300 Extension:

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	REG/TYPE	DAYS USED	KWH	BILLED KW
01/05/2000	ELECTRIC SERVICE		\$52.29								
01/05/2000	Regular Bill	01/27	\$131.59	\$79.30			0897/0000	64859A	33	587	
01/28/2000	Payment		\$-79.30								
02/04/2000	ELECTRIC SERVICE		\$51.40								
02/04/2000	Regular Bill	02/28	\$103.69	\$52.29			1140/0000	65406A	29	547	
03/07/2000	Payment		\$-103.69								
03/07/2000	ELECTRIC SERVICE		\$53.27								
03/07/2000	Regular Bill	03/28	\$53.27				0872/0000	65977A	32	571	
04/05/2000	Payment		\$-53.27								
04/06/2000	ELECTRIC SERVICE		\$41.60								
04/06/2000	Regular Bill	04/27	\$41.60				0464/0000	66399A	30	422	
05/05/2000	ELECTRIC SERVICE		\$38.15								
05/05/2000	Regular Bill	05/30	\$79.75	\$41.60			0342/0014	66777A	29	378	
05/17/2000	Payment		\$-79.75								
06/05/2000	ELECTRIC SERVICE		\$40.03								
06/05/2000	Regular Bill	06/26	\$40.03				0075/0126	67179A	31	402	
07/06/2000	ELECTRIC SERVICE		\$43.49								
07/06/2000	Regular Bill	07/27	\$83.52	\$40.03			0013/0273	67627A	31	448	
07/27/2000	Payment		\$-40.03								
08/07/2000	ELECTRIC SERVICE		\$42.25								
08/07/2000	Regular Bill	08/28	\$85.74	\$43.49			0000/0284	68060A	32	433	
09/06/2000	ELECTRIC SERVICE		\$40.09								
09/06/2000	Regular Bill	09/27	\$125.83	\$85.74			0009/0277	68465A	30	405	
10/04/2000	Payment		\$-125.83								
10/04/2000	ELECTRIC SERVICE		\$34.37								
10/04/2000	Regular Bill	10/25	\$34.37				0099/0072	68797A	28	332	
11/02/2000	ELECTRIC SERVICE		\$37.89								
11/02/2000	Regular Bill	11/27	\$72.26	\$34.37			0285/0003	69174A	29	377	
12/05/2000	ELECTRIC SERVICE		\$49.44								
12/05/2000	Regular Bill	12/26	\$121.70	\$72.26			0797/0000	69699A	33	525	
12/18/2000	Payment		\$-72.96								

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DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DES PAY H/C	RDS/TYPE	DAYS USED	KWH	BILLED RW
09/29/2003	Payment		\$-140.00								
10/02/2003	Budget Bill Settlement		\$-24.00								
10/03/2003	DEPOSIT		\$22.50								
10/02/2003	BUDGET BILLING		\$15.00								
10/02/2003	CONF FEE ELEC		\$125.23	\$83.86	\$11.70		0060/0086	02675A	30		70
10/02/2003	Regular Bill										
10/31/2003	DEPOSIT		\$22.50								
10/31/2003	BUDGET BILLING		\$43.00								
10/31/2003	Regular Bill	11/24	\$190.73	\$125.23	\$27.29	\$-5.71	0372/0000	03043A	29		368
12/02/2003	DEPOSIT		\$22.50								
12/02/2003	BUDGET BILLING		\$43.00								
12/02/2003	Regular Bill	12/23	\$256.23	\$190.73	\$125.19	\$76.48	0579/0000	04594A	32		1551
01/02/2004	DEPOSIT		\$22.50								
01/02/2004	BUDGET BILLING		\$43.00								
01/02/2004	Regular Bill	01/26	\$321.73	\$256.23	\$47.00	\$80.48	0951/0000	05087A	31		493
01/07/2004	Payment		\$-150.00								
01/30/2004	BUDGET BILLING		\$43.30								
01/30/2004	Regular Bill	02/23	\$214.73	\$171.73	\$48.49	\$85.97	1185/0000	05604A	28		517
03/02/2004	BUDGET BILLING		\$43.00								
03/02/2004	Regular Bill	03/23	\$257.73	\$214.73	\$52.26	\$95.23	1109/0000	06170A	32		566

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DOCUMENT

Home
Case Search

Decision Detail

General

BCS Case No.	1483977	CSS Account No.	8742110003
Customer Name	JAMES WITWER	Investigator Name	GONZALEZ,
Address 1	551 LAUSCHTOWN RD BX21	Service Class	RESIDENTIAL
Address 2		Case Origin	TELEPHONE
City, State Zip	DENVER, PA 17517	Head Date	09/19/2003
Service Restore Amount	140.00	Current Monthly Payment	
Service Continue Amount		Service Continue Date	
Decision Issue	Yes	Ending Monthly Payment	
Chapter		Oral/Written	Written
Section Rule		Violation	NO
Total Balance	215.03	Closed Date	09/16/2003
Reconnect Amount		Balance Date	09/12/2003
Special Budget Amount	75.00	Regular Budget Amount	45.00
Arrears Payment Plus	30.00	Final Monthly Payment	
Resolution	PAR		
Terms			
Letter Description	EGW OFF PAR/NO LPCS/BUDGET +		

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Action Required Options

Action Required	<input type="checkbox"/> Yes <input type="checkbox"/> No
WorkQ Category	<input type="text"/>
Sub Category	<input type="text"/>
Up Front Amount	<input type="text"/>
Bill Type	<input type="text"/>
Plus Amount	<input type="text"/>

Up Front Due Date

Beginning Date

Write-Off Amount

Comments

Processed By SYSTEM

Processed Date 10/3/2003 2:35:53 PM

[Return to Case](#)
